

Philips Flat TV software upgrade with USB portable memory

Introduction

Philips offers software upgrade capability for your TV using USB portable memory. After you have completed a software upgrade, your TV will typically perform better. What improvements are made depends on the upgrade software you are using as well as the software your TV contained before the upgrade. You can execute the software upgrade procedure yourself. Be aware that the content of this document is addressing technical or software skilled users.

Preparing a portable memory for software upgrade

For the procedure you will require:

- A personal computer with web browsing capability.
- An archive utility that supports the ZIP-format (e.g. WinZip for Windows or StuffIt for Mac OS).
- A preferably empty USB memory stick.

Note: Only FAT/DOS-formatted portable memory is supported.

New software can be obtained from your dealer or can be downloaded from the www.philips.com/support website:

- ➊ Go to www.philips.com/support using the web browser on your PC.
- ➋ Follow the procedure to find the information and the software related to your TV.
- ➌ Select the latest software upgrade file and download it to your PC.
- ➍ Decompress the ZIP-file and copy the file "autorun.upg" to the root directory of the USB portable memory.

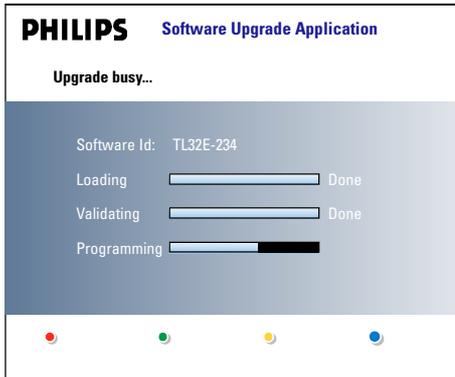
Note: Only use software upgrades that can be found on the www.philips.com/support web site.

Verifying the version of the TV software

Before starting the software upgrade procedure, it is advised to check what the current TV software is.

- ➊ Select **Software Upgrade** in the Installation menu.
- ➋ Press the cursor right.
The Software Upgrade menu moves to the left panel.
- ➌ Select **Current Software Info** to observe the version and the description of the current software.

Automatic software upgrade procedure



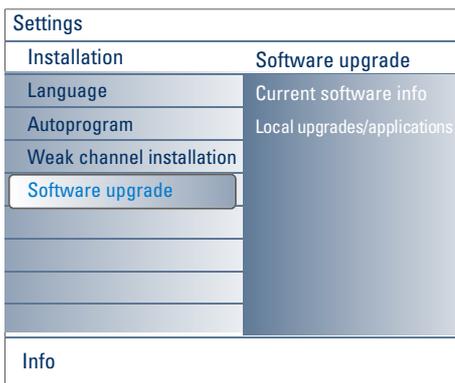
- ❶ Power off your TV and remove all memory devices.
- ❷ Insert the USB portable memory that contains the downloaded software upgrade.
- ❸ Switch on your TV with the power switch  at the right side of the TV.
- ❹ At startup the TV will scan the USB portable memory until it finds the update content. The TV will automatically go to the upgrade mode. After a few seconds it will display the status of the upgrade procedure.

Warning

- You are not allowed to remove the USB portable memory during the software upgrade procedure!
 - In case of a power drop during the upgrade procedure, don't remove the USB portable memory from the TV. The TV will continue the upgrade as soon as the power comes back.
 - If you try to upgrade to a software version lower than the current version, a confirmation will be asked. Downgrading to older software should only be done in case of real necessity.
 - If an error occurs during the upgrade you should retry the procedure or contact your dealer.
- ❺ When the software upgrade was successful, remove the USB portable memory and restart your TV with the power switch  at the right side of the TV. Your TV will start up with the new software.

Note: Once the upgrade is finished use your PC to remove the TV software from your USB portable memory.

Manual software upgrade procedure



For a manual software upgrade copy the "autorun.upg" file in a directory called "Upgrades" located in the root of the USB portable memory.

Rename this file as "firmware_upgrade.upg".

- ❶ Insert the portable memory that contains the downloaded software upgrade.
- ❷ Select **Software Upgrade** in the Installation menu. Go to **Local upgrades/applications**. The TV will list all compatible images available on the USB portable memory and display the data for each selected upgrade image.
- ❸ Select the correct upgrade image and press the red color button to start the upgrade. Your TV will restart and will automatically go to the upgrade mode. After a few seconds it will display the status of the upgrade procedure.

Warning

- If you try to upgrade to a software version equal or lower than the current version, a confirmation will be asked. Downgrading to older software should only be done in case of real necessity.
- ❹ When the software upgrade was successful, remove the USB portable memory and restart your TV with the power switch  at the right side of the TV. Your TV will start up with the new software.

Software History

BJ24U-1.9.1.0_03171

Following improvements has been made

- Availability cablecard channel map.
- Improved info in the service menu.
- Improved picture quality and stability on HDMI.
- Installation of channels.

BJ24U-1.8.1.0_03151

Following improvements are made:

- Tuning to an unknown channel when going to standby after cable installation.
- Occasional audio loss when going to standby after cable installation.
- Set type not displayed properly in Customer Service Mode.
- Subchannels getting unlocked automatically if tuning to another subchannel in the same major channel

BJ24U-1.7.1.0_02851

Following improvements are made:

- Issue related to intermittent video loss is solved.

BJ24U-1.6.1.0_02831

Following improvement has been made

- Prevent that the set automatically starts up from standby after power failure.

BJ24U-1.5.1.0_02811

- First commercial release software for the 37PF9431D/37 set