## **Panasonic**®

Model No.

## Operating Instructions High Definition Plasma Display



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For more detailed instructions, refer to the Operating Instructions on the CD-ROM.



## Dear Panasonic Customer

Welcome to the Panasonic family of customers. We hope that you will have many years of enjoyment from your new Plasma Display.

To obtain maximum benefit from your set, please read these Instructions before making any adjustments, and retain them for future reference.

Retain your purchase receipt also, and note down the model number and serial number of your set in the space provided on the rear cover of these instructions.

Visit our Panasonic Web Site http://panasonic.net



#### **CAUTION**

RISK OF ELECTRIC SHOCK DO NOT OPEN



WARNING: To reduce the risk of electric shock, do not remove cover or back. No user-serviceable parts inside. Refer servicing to qualified service personnel.



The lightning flash with arrow-head within a triangle is intended to tell the user that parts inside the product are a risk of electric shock to persons.



The exclamation point within a triangle is intended to tell the user that important operating and servicing instructions are in the papers with the appliance.

WARNING: To prevent damage which may result in fire or shock hazard, do not expose this apparatus to rain or moisture.

Do not place containers with water (flower vase, cups, cosmetics, etc.) above the set. (including on shelves above, etc.)

**WARNING:** To prevent electric shock, do not remove cover. No user serviceable parts inside. Refer servicing to qualified service personnel.

## **Important Safety Instructions**

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.
- 5) Do not use this apparatus near water.
- 6) Clean only with dry cloth.
- 7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10) Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11) Only use attachments / accessories specified by the manufacturer.
- 12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart / apparatus combination to avoid injury from tip-over.
- 13) Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 15) The installation shall be carried out in accordance with all applicable installation rules.

## **FCC STATEMENT**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced technician for help.

This device complies with Part15 of the FCC Rules. Operation is subject to the following two conditions:(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### **FCC CAUTION:**

To assure continued compliance, follow the attached installation instructions and use only shielded interface cables when connecting to computer or peripheral devices. Any changes or modifications not expressly approved by Panasonic Corp. of North America could void the user's authority to operate this device.

FCC Declaration of Conformity

Model No. TH-152UX1

Responsible Party: Panasonic Corporation of North America

Three Panasonic Way 2F-5, Secaucus, NJ 07094

Contact Source: Panasonic Solutions Company

Panasonic Plasma Concierge 1-800-973-4390

#### CANADIAN NOTICE:

This Class B digital apparatus complies with Canadian ICES-003.

## **Important Safety Notice**

#### **WARNING**

- 1) To prevent damage which may result in fire or shock hazard, do not expose this appliance to dripping or splashing.
  - Do not place containers with water (flower vase, cups, cosmetics, etc.) above the set. (including on shelves above, etc.)
  - No naked flame sources, such as lighted candles, should be placed on / above the set.
- 2) To prevent electric shock, do not remove cover. No user serviceable parts inside. Refer servicing to qualified service personnel.

#### **CAUTION**

This appliance is intended for use in environments which are relatively free of electromagnetic fields.

Using this appliance near sources of strong electromagnetic fields or where electrical noise may overlap with the input signals could cause the picture to wobble or cause interference such as noise to appear.

To avoid the possibility of harm to this appliance, keep it away from sources of strong electromagnetic fields.

#### **Trademark Credits**

- VGA is a trademark of International Business Machines Corporation.
- Macintosh is a registered trademark of Apple Inc., USA.
- SVGA, XGA, SXGA and UXGA are registered trademarks of the Video Electronics Standard Association. Even if no special notation has been made of company or product trademarks, these trademarks have been fully respected.
- HDMI, the HDMI Logo, and High-Definition Multimedia Interface are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.

#### Note:

Do not allow a still picture to be displayed for an extended period, as this can cause a permanent image retention to remain on the Plasma Display.

Examples of still pictures include logos, video games, computer images, teletext and images displayed in 4:3 mode.

## **Safety Precautions**

#### WARNING

#### ■ Setup

This Plasma Display is for use only with the following optional accessories. Use with any other type of optional accessories may cause instability which could result in the possibility of injury.

(All of the following accessories are manufactured by Panasonic Corporation.)

Pedestal	TY-ST152UX1
Mounting Bracket	TY-WK152UX1
HD-SDI Terminal Board with audio	TY-FB10HD
Dual Link HD-SDI Terminal Board	TY-FB11DHD
DVI-D Terminal Board	TY-FB11DD

Always be sure to ask a qualified technician to carry out set-up.

Small parts can present choking hazard if accidentally swallowed. Keep small parts away from young children. Discard unneeded small parts and other objects, including packaging materials and plastic bags/sheets to prevent them from being played with by young children, creating the potential risk of suffocation.

#### Do not place the Plasma Display on sloped or unstable surfaces.

• The Plasma Display may fall off or tip over.

#### Do not place any objects on top of the Plasma Display.

• If water is spills onto the Plasma Display or foreign objects get inside it, a short-circuit may occur which could result in fire or electric shock. If any foreign objects get inside the Plasma Display, please consult your local Panasonic dealer.

#### Transport only in upright position!

• Transporting the unit with its display panel facing upright or downward may cause damage to the internal circuitry.

Ventilation should not be impeded by covering the ventilation openings with items such as newspapers, table cloths and curtains.

#### For sufficient ventilation;

If using the pedestal (optional accessory), leave a space of 20.0"/50 cm or more at the top, left, right and rear, and also keep the space between the bottom of the display and the floor surface. If using some other setting-up method, follow the manual of it. (If there is no specific indication of installation dimension in the installation manual, leave a space of 20.0"/50 cm or more at the top, left and right; 12.0"/30 cm or more at the bottom; and 8.0"/20 cm or more at the rear.)

#### ■ When using the Plasma Display

The Plasma Display is designed to operate on 200 - 240 V AC, 50/60 Hz.

#### Do not cover the ventilation holes.

• Doing so may cause the Plasma Display to overheat, which can cause fire or damage to the Plasma Display.

#### Do not stick any foreign objects into the Plasma Display.

• Do not insert any metal or flammable objects into the ventilations holes or drop them onto the Plasma Display, as doing so can cause fire or electric shock.

#### Do not remove the cover or modify it in any way.

• High voltages which can cause severe electric shocks are present inside the Plasma Display. For any inspection, adjustment and repair work, please contact your local Panasonic dealer.

#### Always use the breaker dedicated to the Plasma Display.

• Using other breakers may generate heat and cause fire.

#### Do not turn on/off the breaker with wet hands.

Doing so may cause electric shocks.

#### When using a fused load switch, make sure a fuse of appropriate capacity is used.

Doing so may cause electric shocks.

#### Do not do anything that may damage the power cable.

• Do not damage the cable, make any modifications to it, place heavy objects on top of it, heat it, place it near any hot objects, twist it, bend it excessively or pull it. To do so may cause fire and electric shock. If the power cable is damaged, have it repaired at your local Panasonic dealer.

If the Plasma Display is not going to be used for any prolonged length of time, turn off the breaker.

To prevent the spread of fire, keep candles or other open flames away from this product at all times.



#### ■ If problems occur during use

If a problem occurs (such as no picture), or if smoke or an abnormal odour starts to come out from the Plasma Display, immediately turn off the breaker.

• If you continue to use the Plasma Display in this condition, fire or electric shock could result. After checking that the smoke has stopped, contact your local Panasonic dealer so that the necessary repairs can be made. Repairing the Plasma Display yourself is extremely dangerous, and shall never be done.

If water or foreign objects get inside the Plasma Display, if the Plasma Display is dropped, or if the cabinet becomes damages, turn off the breaker.

• A short circuit may occur, which could cause fire. Contact your local Panasonic dealer for any repairs that need to be made.



#### ■ When using the Plasma Display

#### Do not bring your hands, face or objects close to the ventilation holes of the Plasma Display.

• Heated air comes out from the ventilation holes at the top of Plasma Display will be hot. Do not bring your hands or face, or objects which cannot withstand heat, close to this port, otherwise burns or deformation could result.

#### Be sure to disconnect all cables before moving the Plasma Display.

 If the Plasma Display is moved while some of the cables are still connected, the cables may become damaged, and fire or electric shock could result.

#### Before cleaning, turn off the breaker for your safety.

• Electric shocks can result if this is not done.

#### Do not burn or breakup batteries.

• Batteries must not be exposed to excessive heat such as sunshine, fire or the like.

This Plasma Display radiates infrared rays, therefore it may affect other infrared communication equipment. Install your infrared sensor in a place away from direct or reflected light from your Plasma Display.

### **Cleaning and maintenance**

The front of the display panel has been specially treated. Wipe the panel surface gently using only a cleaning cloth or a soft, lint-free cloth.

- If the surface is particularly dirty, wipe with a soft, lint-free cloth which has been soaked in pure water or water in which neutral detergent has been diluted 100 times, and then wipe it evenly with a dry cloth of the same type until the surface is dry.
- Do not scratch or hit the surface of the panel with fingernails or other hard objects, otherwise the surface may become damaged. Furthermore, avoid contact with volatile substances such as insect sprays, solvents and thinner, otherwise the quality of the surface may be adversely affected.

#### If the cabinet becomes dirty, wipe it with a soft, dry cloth.

- If the cabinet is particularly dirty, soak the cloth in water to which a small amount of neutral detergent has been added and then wring the cloth dry. Use this cloth to wipe the cabinet, and then wipe it dry with a dry cloth.
- Do not allow any detergent to come into direct contact with the surface of the Plasma Display. If water droplets get inside the unit, operating problems may result.
- Avoid contact with volatile substances such as insect sprays, solvents and thinner, otherwise the quality of the
  cabinet surface may be adversely affected or the coating may peel off. Furthermore, do not leave it for long periods
  in contact with articles made from rubber or PVC.

## **3D Safety Precautions**

#### **WARNING**

#### ■ Small Parts

3D Eyewear contains small parts (battery and specialised band, etc.) and must be kept out of reach of small children to avoid accidental ingestion.

#### Disassembly

Do not disassemble or modify the 3D Eyewear.

#### **■** Lithium Battery

Batteries must not be exposed to excessive heat such as sunshine, fire or the like.

## **CAUTION**

To enjoy 3D images safely and comfortably, please read these instructions fully.

#### Use for commercial applications and public viewing

Someone in authority should responsibly convey the precautions for use of the 3D Eyewear to the user.

#### ■ 3D Eyewear

Do not drop, exert pressure on, or step on the 3D Eyewear.

Always store the 3D Eyewear in the case provided when not in use.

Be careful of the tips of the frame when putting on the 3D Eyewear.

Be careful not to trap a finger in the hinge section of the 3D Eyewear.

Pay special attention when children are using the 3D Eyewear.

3D Eyewear should not be used by children younger than 5 - 6 years old, as a guideline.

All children must be fully supervised by parents or guardians who must ensure their safety and health throughout the using 3D Eyewear.

#### **Safety Precautions**

#### ■ Viewing 3D Content

Content for 3D viewing includes commercially available Blu-ray discs, 3D broadcasts, etc.

When preparing your own 3D content, ensure that it is properly produced.

Do not use the 3D Eyewear if you have a history of over-sensitivity to light, heart problems, or have any other existing medical conditions.

Please stop using the 3D Eyewear immediately, if you feel tired, are not feeling well or experience any other uncomfortable sensation.

Take an appropriate break after viewing a 3D movie.

Take a break of between 30 - 60 minutes after viewing 3D content on interactive devices such as 3D games or computers.

Be careful not to strike the screen or other people unintentionally. When using the 3D Eyewear the distance between the user and screen can be misjudged.

The 3D Eyewear must only be worn when viewing 3D content.

If you do not look toward the screen for a while when viewing 3D images, the 3D Eyewear may be turned off automatically.

If you suffer from any eyesight problems (short / far-sighted, astigmatism, eyesight differences in left and right), please ensure to correct your vision before using the 3D Eyewear.

Stop using the 3D Eyewear if you can clearly see double images when viewing 3D content.

Do not use the 3D Eyewear at a distance less than the recommended distance.

View from at least the recommended distance (3 times the effective height of the screen).

Recommended distance: 212.6"/5.4 m

When the top and bottom area of the screen is blackened, such as movies, view the screen at a distance 3 times further than the height of the actual image. (That makes the distance closer than above recommended figure.)

#### ■ 3D Eyewear Use

Before using the 3D Eyewear, ensure no breakable objects surrounding the user to avoid any accidental damage or injury.

Remove the 3D Eyewear before moving around to avoid falling or accidental injury.

Always put the 3D Eyewear in the case (supplied) after use.

Use the 3D Eyewear only for the intended purpose and nothing else.

Do not use 3D Eyewear in the condition of high temperature.

Do not use if the 3D Eyewear is physically damaged.

Do not use any devices that emit the infrared signals near the 3D Eyewear, as this may cause the 3D Eyewear false operations.

Do not use devices (such as mobile phones or personal transceivers) that emit strong electromagnetic waves near the 3D Eyewear as this may cause the 3D Eyewear to malfunction.

Stop using the 3D Eyewear immediately if a malfunction or fault occurs.

Stop using the 3D Eyewear immediately if you experience any redness, pain, or skin irritation around the nose or temples.

In rare cases, the materials used in the 3D Eyewear may cause an allergic reaction.

#### ■ Lithium Battery

Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.

## **Accessories**

## **Accessories Supply**

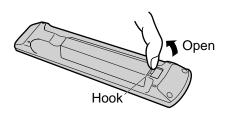
#### Check that you have the accessories and items shown Remote Control Transmitter Operating Instruction book Batteries for the Remote N2QAYB000560 **Control Transmitter** $(R6 (AA) Size \times 2)$ These accessories will be used by professional installers when they install the unit. Fixing band × 3 Nut cover x 3 Nut cover × 3 Bolt x 3 **TMME203** (M16)(M20)Power cable fixing Power cable fixing Allen wrench plate $A \times 2$ plate B x 2

#### **Remote Control Batteries**

#### Requires two R6 (AA) batteries.

1. Pull and hold the hook, then open the battery cover.

2. Insert batteries - note correct polarity ( + and -).



# Close "R6 (AA)" size

#### **Helpful Hint:**

For frequent remote control users, replace old batteries with Alkaline batteries for longer life.

## riangle Precaution on battery use

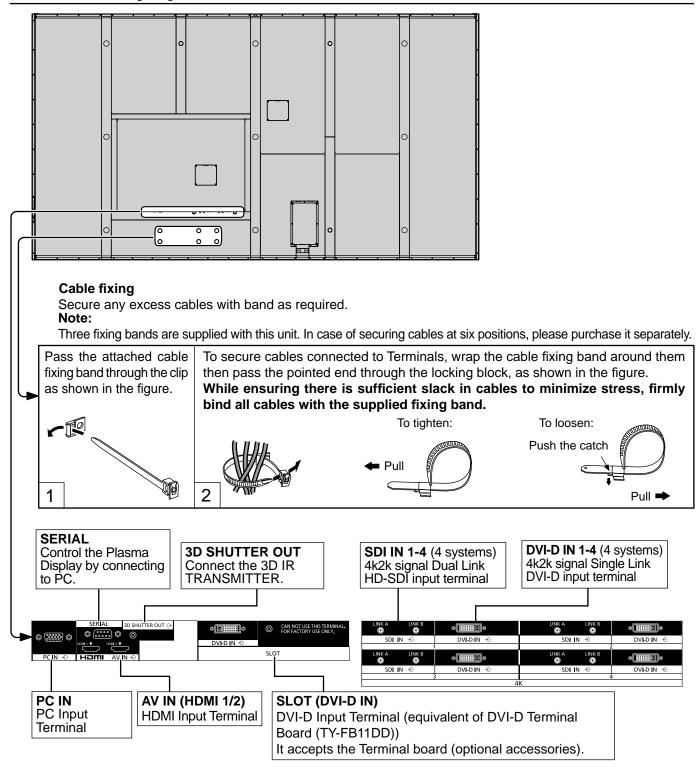
Incorrect installation can cause battery leakage and corrosion that will damage the remote control transmitter. Disposal of batteries should be in an environment-friendly manner.

#### Observe the following precaution:

- 1. Batteries shall always be replaced as a pair. Always use new batteries when replacing the old set.
- 2. Do not combine a used battery with a new one.
- 3. Do not mix battery types (example: "Zinc Carbon" with "Alkaline").
- 4. Do not attempt to charge, short-circuit, disassemble, heat or burn used batteries.
- 5. Battery replacement is necessary when remote control acts sporadically or stops operating the Plasma Display set.
- Do not burn or breakup batteries.Batteries must not be exposed to excessive heat such as sunshine, fire or the like.

## **Connections**

## Video equipment connection

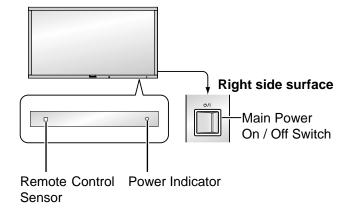


## Power On / Off

## Turn on the breaker dedicated to the Plasma Display.

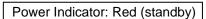
Press the Power switch on the Plasma Display to turn the set on: Power-On.

Power Indicator: Green





Press the button on the remote control to turn the Plasma Display off.





Press the button on the remote control to turn the Plasma Display on.

Power Indicator: Green

Turn the power to the Plasma Display off by pressing the 0/1 switch on the unit, when the Plasma Display is on or in standby mode.

#### Note:

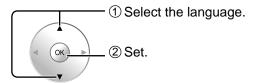
During operation of the power management function, the power indicator turns orange in the power off state.



#### When first switching on the unit

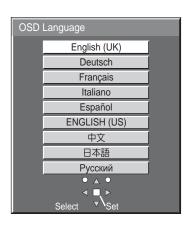
Following screen will be displayed when the unit is turned on for the first time. Select the items with the remote control. Unit buttons are invalid.

#### **OSD Language**



#### Notes:

- Once the language is set, this screen won't be displayed when switching on the unit next time.
- After the setting, language selection can be done from the Setup menu.



#### **3D Safety Precautions**

Activate 3D Safety Precautions if you deliver 3D images to unspecified audiences for business or other purposes. The 3D Safety Precautions will be displayed every time the power is turned on, if you set the "3D Safety Precautions" on the Options menu to "On".

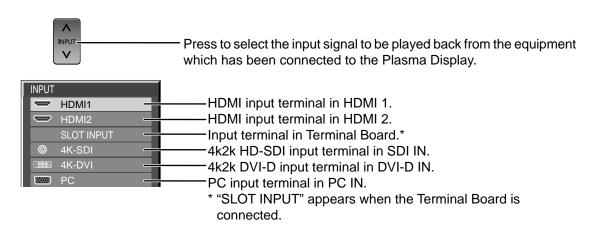
When 3D images will be viewed by unspecified number of people or used for commercial applications, someone in authority should convey the following precautions.

These precautions should be followed in the home as well.

3D Viewing/ 3D Content/ Viewing distance/ 3D Eyewear recommendations

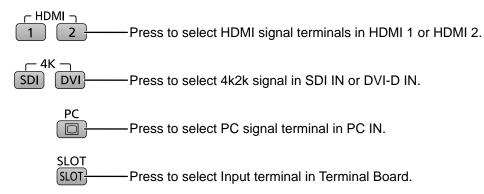
- To enjoy 3D images safely and comfortably, please read the Operating Instructions fully.

## Selecting the input signal



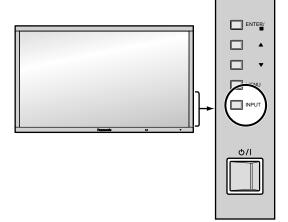


#### Using dedicated buttons for input selection



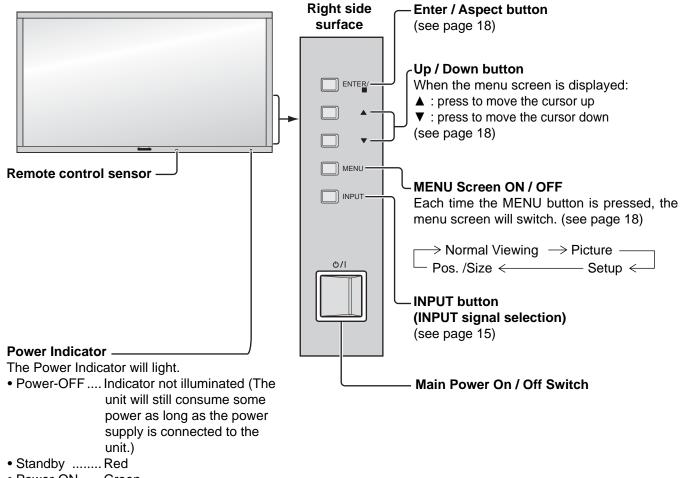
#### Notes:

- Selecting is also possible by pressing the INPUT button on the unit.
- Image retention (image lag) may occur on the plasma display panel when a still picture is kept on the panel for an extended period.
   The function that darkens the screen slightly is activated to prevent image retention, but this function is not the perfect solution to image retention.



## **Basic Controls**

#### **Main Unit**



- Power-ON..... Green
- PC Power management (DPMS)

.....Orange (With PC input signal.)

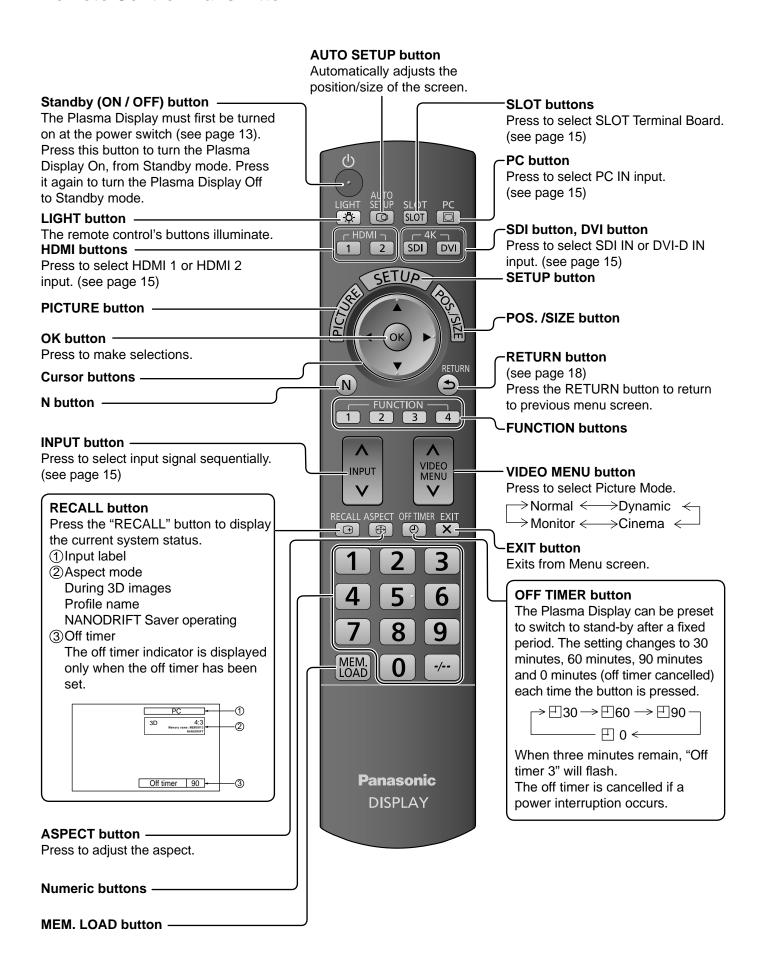
When this function is set to On, it operates under the following conditions to turn the power on or off automatically. When no pictures (HD/VD sync signals) are detected for 30 or so seconds during PC signal input:

→ Power is turned off (standby); the power indicator lights up orange.

When pictures (HD/VD sync signals) are subsequently detected:

 $\rightarrow$  Power is turned on; the power indicator lights up green.

#### **Remote Control Transmitter**



## **On-Screen Menu Displays**

#### **Remote Control**

#### Unit

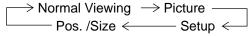
#### 1 Display the menu screen.

Press to select. (Example: Picture menu)



Press several times.

Each time the MENU button is pressed, the menu screen will switch.

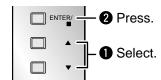


## 2 Select the item.

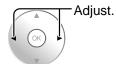


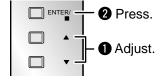




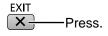


3 Set.





4 Exit the menu.





Press to return to the previous menu.

## Menu display list Pos. /Size menu



see page 22-24 on the CD-ROM

#### Picture menu



see page 25-33 on the CD-ROM

#### Setup menu



see page 34-41 on the CD-ROM

## **Specifications**

			TH-19	52UX1
Power Source			200 - 240 V AC, 50/60 Hz	
Po	wer Consum	otion		
	Pow	er on	370	00 W
	Stand-by	condition	0.5	5 W
	Power of	f condition	0.3	3 W
Pla	sma Display	panel	Drive method : AC type	
			152-inch, 17:9 aspect ratio	
Screen size				l) × 152.0" (diagonal) /
			3,416 mm (W) × 1,801 mm (H) × 3,862 mm (diagonal)	
	(No.of pixels)		8,847,360 (4,096 (W) ×2,160 (H))	
		• • • • • • • • • • • • • • • • • • • •	[4,096 × 2,160 × 3 dots]	
Op	erating cond			
		erature	32°F - 95°F / 0 °C - 35 °C	
		nidity	20 % - 80 %	
Ар	plicable sign		ESE (490) / 60; 60p 60f /F7F) / F0; F0; 750	(700) / 60p = 60p   442E /4000) / 60i   60z   50i
Scanning format			525 (480) / 60i · 60p, 625 (575) / 50i · 50p, 750 (720) / 60p · 50p, 1125 (1080) / 60i · 60p · 50i · 50p · 24p · 25p · 30p · 24sF, 1250 (1080) / 50i	
	PC s	ignals	VGA, SVGA, XGA, SXGA	
			UXGA ···· (compressed)	
			Horizontal scanning frequency 15 - 110 kHz  Vertical scanning frequency 48 - 120 Hz	
Co	nnection tern	ninals	vertical scarning in	equency 40 - 120 Hz
00	AV IN	HDMI 1/2	TYPE A Co	nnector × 2
	/ (	11011111172	HDMI (Version 1.4 with 3D)	
	SDI	IN <sup>*1</sup>	BNC	0.8 Vp-p (75 Ω)
			HD-SDI (Dual Link) × 4, 4K signal input	,
	DVI-	D IN <sup>*1</sup>	DVI-D (Single Link) 24 Pin x 4, 4K signal input	Compliance with DVI Revision 1.0
	PC IN		High-Density Mini D-sub 15 Pin	G with sync 1.0 Vp-p (75 Ω)
				G without sync 0.7 Vp-p (75 Ω)
				B: 0.7 Vp-p (75 Ω)
				R: 0.7 Vp-p (75 Ω)
			\/DC ( IID ===t)	HD/VD: 1.0 - 5.0 Vp-p (high impedance)
			VBS (use HD port)	with picture 1.0 Vp-p (high impedance) without picture 0.3 Vp-p (high impedance)
	SERIAL  3D SHUTTER OUT'2  SLOT DVI-D IN		External Control Terminal	without picture 0.3 vp-p (high impedance)
			D-sub 9 Pin	RS-232C compatible
			M3 jack × 1, for 3D active shutter eyewear	No 2020 companio
			DVI-D 24 Pin	Compliance with DVI Revision 1.0
		DVI-DIN	Content Protection	Compatible with HDCP 1.1
			Audio Input is not available	Companies married in
Dimensions (W × H × D)		× H × D)		0 mm × 1,980 mm × 147 mm*3
Mass (weight)		· · · · · · · · · · · · · · · · · · ·	approx. 1,272.1 lbs / 577 kg net	

<sup>\*1 4</sup> inputs is set and only for one 4k2k signal. You can not input 4 different signal to each inputs.

#### Notes:

- Design and specifications are subject to change without notice. Mass and dimensions shown are approximate.
- This equipment complies with the EMC standards listed below. EN55022, EN55024, EN61000-3-11, EN61000-3-12.

<sup>\*2</sup> An optional 3D IR TRANSMITTER is required for viewing 3D images.

<sup>\*3 10.3&</sup>quot; / 260 mm when including protruding portion of terminals

#### (for the U.S.A and Puerto Rico)

Panasonic Solutions Company Unit of Panasonic Corporation of North America Three Panasonic Way 2F-5 Secaucus, NJ 07094

#### Panasonic Professional Flat Panel Display Limited Warranty

Panasonic Solutions Company. (referred to as "the Warrantor") will repair this product and all included accessories with new or refurbished parts, free of charge in the USA or Puerto Rico, of the original purchase in the event of a defect in materials or workmanship as follows:

Models or Parts	Part Warranty	Labor Warranty
Professional Flat Panel Display	3 Years	3 Years

On-site or carry-in service in the **USA** and **Puerto Rico** may be obtained during the warranty period by contacting Panasonic Solutions Company Service toll free at 1-800-973-4390.

This warranty is extended only to the original purchaser and is non transferable. A purchase receipt or other proof of date of original purchase will be required before warranty service is rendered.

This warranty only covers failures due to defects in materials or workmanship, which occur during normal use. The warranty does not cover damage which occur in shipment, or failures which are caused by products not supplied by the warrantor, or failures which result from improper installation, set-up adjustments, improper antenna, inadequate signal pickup, maladjustment of consumer controls, improper operation, power line surge, improper voltage supply, lighting damage, or service by anyone other than an authorized repair facility, or damage that is attributable to acts of God.

#### LIMITS AND EXCLUSIONS

There are no express warranties except as listed above.

THE WARRANTOR SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING, WITHOUT LIMITION, DAMAGE TO DISCS) RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THE WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitations may nor apply to you. This warranty gives you specific legal rights and you may other rights, which vary from state to state.

If you have a problem with this product that is not handled to your satisfaction, then write the Consumer Affairs Department at the Company address indicated above.

In the USA and Puerto Rico FOR SERVICE CALL TOLL FREE 1-800-973-4390

#### (for Canada)

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5770 Ambler Drive, Mississauga, Ontario L4W 2T3

#### LIMITED WARRANTY STATEMENT

Panasonic Canada Inc. (also known as PCI) warrants this product to be free of defects in material and workmanship under normal use during the applicable warranty coverage period described below. PCI agrees to repair, or at its option, exchange, any part that becomes defective. However, the product must be purchased and serviced in Canada. The product or part that shows evidence of defect must be delivered prepaid or carried in to an authorized Panasonic Broadcast Service Center. This warranty does not cover shipping costs.

The warranty coverage period is one year for both parts and labour beginning with the date of original end user purchase, subject to the exceptions as stated below. Repaired or replacement parts supplied during the warranty coverage period carry the unexpired portion of the original warranty coverage period. Proof of product purchase is a condition of warranty service. The owner must produce the product purchase receipt or other satisfactory evidence of date of original purchase.

This warranty does not apply to external appearance items, such as handles, knobs, safety windows, etc. This warranty does not apply to any part, or parts, of the product, installed, altered, repaired or misused in any way that, in the opinion of PCI, affects the reliability of or detracts from the performance of the product.

For products requiring routine preventive maintenance, that maintenance <u>must be</u> <u>performed in order to maintain warranty coverage</u>.

Serial numbers that have been altered, defaced or removed void this warranty. This warranty does not cover replacements or repairs necessitated by loss or damage resulting from any cause beyond the control of PCI.

Marking or retained images (sometimes called "burn-in") resulting from the display of fixed images on video display products are not defects and are not covered under this warranty.

THIS EXPRESS, LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT WILL PANASONIC CANADA INC. BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES.

In certain instances, some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or the exclusion of implied warranties, so the above limitations and exclusions may not be applicable.

#### WARRANTY COVERAGE PERIOD EXCEPTIONS

WARRANT FOOTERAGE FERROD EXCEL HORO			
Item	Parts	Labour	
Video Tape	30 days—Replacement only (content not covered)	N/A	
P2/SD Cards	(Content not covered)	N/A	
Video Heads	1 year or 2,000 hrs. (prorated) Whichever comes first	1 year or 2,000 hrs. Whichever comes first	
D5 Video heads	1 year or 1,000 hrs. Whichever comes first	1 year or 1,000 hrs. Whichever comes first	
Maintenance Items	90 days	90 days	
Colour Camera CCD Imaging Block	2 years	2 years	
BT-H Series LCD Monitors	2 years	2 years	
* DLP™ Projectors	3 years or 17,000 hrs. Whichever comes first	3 years or 17,000 hrs. Whichever comes first	
* LCD Projectors above 2,500 ANSI Lumens	3 years or 2,500 hrs. Whichever comes first	3 years or 2,500 hrs. Whichever comes first.	
* LCD Projectors below 2,500 ANSI Lumens	3 years or 1,500 hrs. Whichever comes first	3 years or 1,500 hrs. Whichever comes first	
Projector Lamps	50% of the rated lamp life or 1 year. Whichever comes first	50% of the rated lamp life or 1 year. Whichever comes first.	
All Plasma displays	2 years (burn-in not covered)	2 years	
103 inch Plasma displays	3 years (burn-in not covered)	3 years	
Hard Drive Disk Unit	1 year plus balance (if any) of the original Manufacturer's Limited Warranty. (Content not covered)	1 year	

 Dust, smoke, rental/staging environment and twenty-four/seven operation, dramatically decreases the interval between performances of routine preventive maintenance required to maintain this warranty coverage.

#### **Warranty Service**

If the product needs to be shipped for service, carefully pack (preferably in the original carton) and enclose a letter, detailing the complaint. Send prepaid and adequately insured to the local authorized Panasonic Service Centre in your area or to Panasonic Technical Support and Product Services Department, 5770 Ambler Drive, Mississauga, Ontario, L4W 2T3. Shipping to the latter location requires a return authorization before shipment. No liability is assumed for loss or damage to the product while in transit.

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#### **Customer Service**

## **Customer Service Directory**

Obtain information products and operative assistant; localize the closer distributor or Service Center; buy spare parts and accessories by our web site to Latin American:

## http://www.lar.panasonic.com

Also you may contact us directly by our Contact Center:

Panama 800-PANA (800-7262)

Colombia 1-8000-94PANA (1-8000-947262) - National Line

635-PANA (635-7262) - Bogota Line

**Ecuador** 1800-PANASONIC (1800-726276)

Costa Rica 800-PANA737 (800-7262737)

El Salvador 800-PANA (800-7262)

**Guatemala** 1-801-811-PANA (1-801-811-7262)

Chile 800-260602

From a cell phone: 245-2520

Venezuela 800-PANA-800 (800-7262-800)

**Uruguay 0-800-PANA** (0800-7262)

Memo

#### Information for Users on Collection and Disposal of Old Equipment and used Batteries



These symbols on the products, packaging, and/or accompanying documents mean that used electrical and electronic products and batteries should not be mixed with general household waste. For proper treatment, recovery and recycling of old products and used batteries, please take them to applicable collection points, in accordance with your national legislation and the Directives 2002/96/EC and 2006/66/EC.



By disposing of these products and batteries correctly, you will help to save valuable resources and prevent any potential negative effects on human health and the environment which could otherwise arise from inappropriate waste handling.



For more information about collection and recycling of old products and batteries, please contact your local municipality, your waste disposal service or the point of sale where you purchased the items. Penalties may be applicable for incorrect disposal of this waste, in accordance with national legislation.

#### For business users in the European Union

If you wish to discard electrical and electronic equipment, please contact your dealer or supplier for further information.



[Information on Disposal in other Countries outside the European Union]

These symbols are only valid in the European Union. If you wish to discard these items, please contact your local authorities or dealer and ask for the correct method of disposal.

#### Note for the battery symbol (bottom two symbol examples):

This symbol might be used in combination with a chemical symbol. In this case it complies with the requirement set by the Directive for the chemical involved.

#### **Customer's Record**

The model number and serial number of this product can be found on its rear panel. You should note this serial number in the space provided below and retain this book, plus your purchase receipt, as a permanent record of your purchase to aid in identification in the event of theft or loss, and for Warranty Service purposes.

Model Number Serial Number

Pursuant to the directive 2004/108/EC, article 9(2)
Panasonic Testing Centre
Panasonic Service Europe, a division of Panasonic Marketing Europe GmbH
Winsbergring 15, 22525 Hamburg, F.R. Germany

#### Panasonic Corporation

Web Site : http://panasonic.net © Panasonic Corporation 2010

#### **Panasonic Solutions Company**

Unit of Panasonic Corporation of North America

#### **Executive Office:**

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Printed in Japan M1010-0