

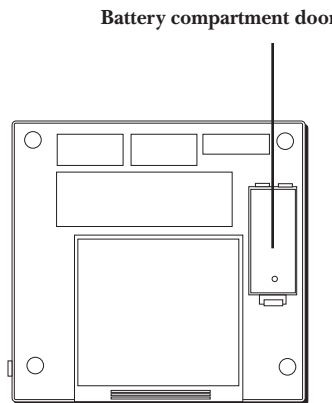


Digital Answerer User's Guide

BATTERY BACKUP

In the event of a power loss, the 9-volt battery (not included) enables the answerer to retain messages stored in memory. To install the battery:

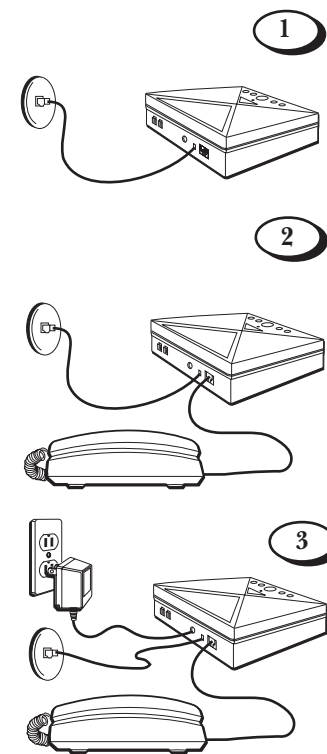
1. Remove the battery compartment cover on the bottom of the unit by removing the screw with a Phillips screwdriver.
2. Connect a fresh 9-volt alkaline battery and place it inside the battery compartment.
3. Replace the battery compartment cover and replace phillips-head screw.



Note: The BATTERY LOW indicator flashes when you need to change the battery or if you haven't installed the battery. When you are replacing the 9-volt battery, disconnect the telephone cord before you install the battery.

INSTALLATION

1. Plug the telephone line cord into a modular wall jack.
2. Connect the telephone line cord from your telephone into the jack on the back of the answerer marked FROM TELEPHONE. (You don't have to connect your telephone in order for the answerer to record incoming messages.)
3. Connect the small end of the power adapter into the POWER 9V AC jack on the back of the answerer. Plug the other end into an AC power outlet.
4. Wait for answerer tone that tells you the unit has warmed up (approximately 40 seconds) before you proceed with setup.



Note: Only use the Thomson 5-2418 adapter that was packed with this unit. Using other adapters may damage the unit.

SETUP

RECORDING THE OUTGOING ANNOUNCEMENT

Before using your new answerer, you should record an outgoing announcement (the announcement callers hear when your answering system answers a call). If you don't record an outgoing announcement, callers hear a default announcement that says, "Please leave message after tone."

When recording the announcement you should be about 6 inches from the unit. Eliminate as much background noise as possible.

1. Prepare your announcement.
Sample Announcement: *Hi, this is (use your name here). I can't answer the phone right now, so please leave your name, number and a brief message after the tone, and I'll get back to you. Thanks.*
2. Hold down the ANNOUNCE button. Record after the tone.
3. Release ANNOUNCE button when you finish the announcement.

To review the outgoing announcement, press and quickly release ANNOUNCE button.

To return to the answerer's default announcement after you've recorded an outgoing announcement, press the ANNOUNCE button and release it when you hear the tone.

ADJUSTING THE VOLUME

Use the volume control on the side of the answerer to adjust the volume up or down.

SETTING THE TIME

Press and hold the TIME/SET button and then:

- **To set the day:** press and hold DAY until the answerer announces the correct day.
- **To set the hour:** press and hold HOUR until the answerer announces the correct hour.
- **To set the minute:** press MINUTE until the answerer announces the correct minute. (When you press and hold MINUTE, time advances in 5-minute increments; when you press and release MINUTE, time advances in 1-minute increments.)

To check the time/day setting, press and release the TIME/SET button (the answerer announces the day, hour, and minute).

Note: The default time remains "1:00 AM Monday" until the time is set.

SETTING THE SECURITY CODE

To pick up your messages from another location (called remote access), you must enter a 3-digit security code. The default code is 123, but you can change it.

- **To change the code:** Press and hold the TIME/SET button while you press and hold the CODE button. Release TIME/SET and CODE buttons after you hear the code you want to use.
- **To check the code:** Press and hold the TIME/SET button while you press and release the CODE button.

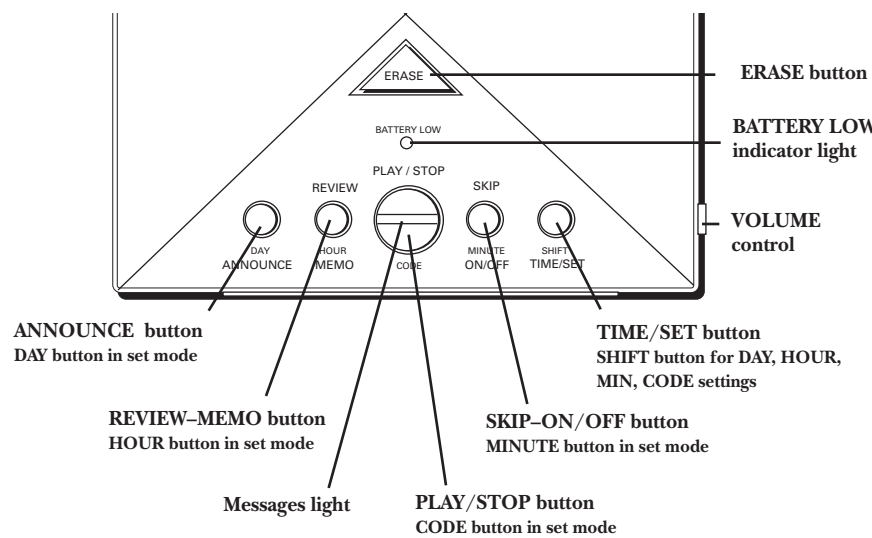
SETTING THE RING SELECT SWITCH

The RING SELECT switch is on the back of the unit. Set your digital answerer to answer calls after 2 rings, 4 rings, or choose TS (toll saver). Toll saver means you can call your machine from another phone to check messages. If your machine doesn't pick up after the second ring, you can hang up and avoid the toll charge.

SETTING THE INCOMING MESSAGE LENGTH

Use the selector on the back of the unit to limit the time a caller has to leave a message by choosing 1 MIN or 2 MIN. Set the selector to MAX if you want to give callers the maximum amount of time to leave a message. The time allowed for MAX varies depending on how much digital memory time has been used for your announcement and other messages stored in the answerer's memory.

ANSWERER OPERATION



MESSAGES LIGHT

The light on the PLAY/STOP button is the messages light. It lets you know when you have new messages and whether your answerer is on or off.

Messages light is on — Answerer is on and there are no messages.

Messages light is flashing — Number of flashes indicates number of messages.

Messages light is off — Answerer is off, but you might still have messages.

Messages light is flashing rapidly — Outgoing announcement is invalid, memory is full, time hasn't been set, or power was interrupted and a working 9-volt battery wasn't installed for power backup.

PLAYING MESSAGES

The messages light (on the PLAY/STOP button) flashes when a message has been left on the answerer. When the answerer has recorded multiple messages, the messages light flashes once for each message, pauses, and then repeats.

- **To play messages:** press and release PLAY/STOP.
- **To stop playback:** press and release PLAY/STOP again.
- **To restart the message that is playing:** press and release REVIEW.
- **To go back to the beginning of a previous message:** repeatedly press and release REVIEW until you reach the message you want to hear.
- **To skip to the beginning of the next message:** press and release SKIP.
- **To erase a message while it is playing:** press and release the ERASE button. The answerer beeps to confirm the message has been erased.

ERASING ALL MESSAGES

When the answerer isn't playing or recording messages, press and hold ERASE until you hear a beep. You can retrieve messages erased this way by pressing PLAY/STOP — but only if the answerer hasn't recorded new messages after you erased the messages.

MEMORY FULL

When the memory is full, the messages light flashes rapidly and the unit answers after 10 rings. When calling your machine from another phone (called Remote Access) enter the 3-digit security code after you hear the beep and play your messages. In order for your machine to record new messages, you must erase some of the messages. You can erase messages remotely by pressing 0 while a message is playing.

TURNING THE ANSWERER ON AND OFF

When you set up your answerer, the unit turns on automatically and the messages light on the PLAY/STOP button lights. To turn the answerer off, press the ON/OFF button. When the answerer is off, it answers calls after 10 rings but doesn't play the outgoing announcement. The answerer doesn't take messages when it is off.

LEAVING A MEMO

Press and hold the MEMO button. Leave your message after the beep. Release the MEMO button when you're finished talking.

SCREENING CALLS (AUTO DISCONNECT FEATURE)

Since your answerer automatically stops recording when an extension phone is picked up, you can screen incoming calls by listening as the caller leaves a message and then picking up the phone when you know who it is.

REMOTE ACCESS

You can access your answerer from any touch-tone phone by entering the 3-digit security code after you hear the outgoing announcement. (The default security code is 123, but you can change it.) Be aware that remote functions do not work with rotary or push-button pulse-dialing phones. You can cut out the wallet-size remote cards at right so you know the touch-tone commands when you're picking up messages from another location.

To access your answerer:

1. Call your telephone number.
2. After you hear the beep that follows the outgoing announcement, enter your 3-digit security code. You can bypass the outgoing announcement by pressing any number key while the announcement is playing.

Note: To disable remote access, set the security code to 000.

Note: The unit answers on the 10th ring when it is turned off or the memory is full. To access the answerer, enter the 3-digit security code after the beep. If memory is full, play messages and erase some of them to restore memory. If the answerer is off, press 6 to turn it on.

GENERAL PRODUCT CARE

To keep your answerer working and looking good, follow these guidelines:

- Avoid putting it near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping answerer and/or other rough treatment.
- Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship it at a later date.

TROUBLESHOOTING TIPS

Problem	Explanation/Solution
Doesn't answer, or answers on 10th ring	<ul style="list-style-type: none"> • Make sure answerer is turned on. • Memory is full, erase some messages. • Check AC power and phone line connections.
Incoming messages are incomplete	<ul style="list-style-type: none"> • Was an extension phone picked up? • The caller left a message that is longer than the message length you set on the back of the answerer. Try setting message length to MAX. • Memory is full. • You accidentally pressed PLAY/STOP when you were playing the messages.
Won't respond to remote commands	<ul style="list-style-type: none"> • Must use touch-tone phone. • Must enter correct security code. • Did unit hang up? If you take no action for a period of time, it automatically hangs up.
Answerer doesn't work	<ul style="list-style-type: none"> • Unplug power cord from the back of the unit and plug it back in to reset the answerer.
Can't hear messages	<ul style="list-style-type: none"> • Adjust volume control on side of unit.
BATTERY LOW indicator is flashing	<ul style="list-style-type: none"> • Install a new 9-volt alkaline battery.
Can't restart message	<ul style="list-style-type: none"> • You must play message for at least 5 seconds before pressing REVIEW button.
Messages light flashes rapidly	<ul style="list-style-type: none"> • Memory is full. Erase messages. • Time is not set. Set time and day information. • Power has been interrupted without 9-volt battery backup. Set time and day information.

SERVICE

FCC requires this product to be serviced only by the manufacturer or its authorized service agents. In accordance with FCC requirements, changes or modifications not expressly approved by Thomson Consumer Electronics could void the user's authority to operate this product. For instructions on how to obtain service, call Consumer Information, 1-800-448-0329.

Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date _____ Name of store _____

FCC REGISTRATION INFORMATION

Your GE telephone equipment is registered with the Federal Communications Commission and is in compliance with parts 15 and 68, FCC Rules and Regulations.

1. Notification to the Local Telephone Company
On the bottom of this equipment is a label indicating, among other information, the FCC Registration number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

- Notes**
- This equipment may not be used on coin service provided by the telephone company.
 - Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
 - Notices must be given to the telephone company upon permanent disconnection of your telephone from your line.

2. Rights of the Telephone Company
Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

INTERFERENCE INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
 - Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
 - Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

FCC NUMBER IS LOCATED ON THE CABINET BOTTOM
REN NUMBER IS LOCATED ON THE CABINET BOTTOM

LIMITED WARRANTY

What your warranty covers:

- Any defect in materials or workmanship.

For how long after your purchase:

- One year.
(The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

What we will do:

- Provide you with a new or, at our option, a refurbished unit.
- The exchange unit is under warranty for the remainder of the original product's warranty period.

How to make a warranty claim:

- Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
- Include in the package evidence of purchase date such as the bill of sale. Also print your name and address and a description of the defect. Send standard UPS or its equivalent to:

Thomson Consumer Electronics, Inc.
Product Exchange Center
32 Spur Drive
El Paso, Texas 79906

- Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
- Insure your shipment in case of loss or damage. Thomson accepts no liability in case of damage or loss.
- A new or refurbished unit will be shipped to you prepaid freight.

What your warranty does not cover:

- Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. For additional information, ask your dealer.)
- Installation and set-up service adjustments.
- Batteries.
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- Products purchased or serviced outside the USA.
- Acts of God, such as but not limited to lightning damage.

Product Registration:

- Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

How state law relates to this warranty:

- This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

If you purchased your product outside the USA:

- This warranty does not apply. Contact your dealer for warranty information.

To: **Press:**

Play messages	1
Stop playback (during message playback)	3
Repeat current message (during message playback)	8
Play previous message (during message playback)	7
Skip to next message (during message playback)	9
Erase message (during message playback)	0
Record announcement (press 8 again when finished)	8
Leave a memo (press 7 again when finished)	7
Play announcement	2
Turn off answerer	5
Turn on answerer	6
Move through voice menu faster	4

Digital Answerer 2-9866

1. Dial phone number of the answerer.
2. Press any key to bypass your outgoing announcement.
3. Enter 3-digit security code after the beep.
4. Enter touch-tone command.
5. Hang up.

Write 3-digit security code in boxes.

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Para: **Oprima:**

Reproducir el mensaje	1
Retener la reproducción (durante la reproducción)	3
Repetir el mensaje en curso (durante la reproducción)	8
Reproducir el mensaje anterior (durante la reproducción)	7
Saltar al mensaje siguiente (durante la reproducción)	9
Grabar mensajes (durante la reproducción)	0
Grabar su mensaje	8
Reproducir su mensaje	2
Dejar un aviso	7
Apagar el contestador	5
Encender el contestador	6
Desplazarse por el menú rápidamente	4

Contestador digital 2-9866

1. Disque el número de teléfono del contestador.
2. Oprima cualquier tecla para evitar de escuchar el mensaje grabado.
3. Teclee los 3 dígitos de su código de seguridad después de escuchar el sonido agudo.
4. Oprima una tecla para elegir la instrucción.
5. Cuelgue.

Escriba los 3 dígitos de su código de seguridad en los recuadros.

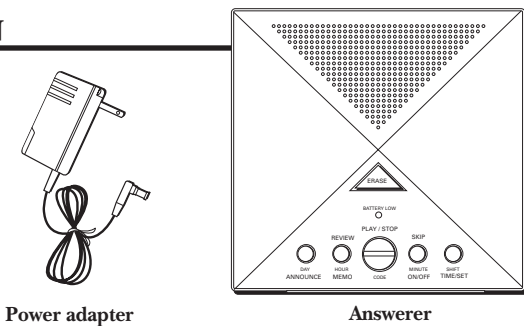
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Cut out these remote access cards so that you can take them with you to help you use the remote features.

BEFORE YOU BEGIN

PARTS CHECKLIST

Make sure your package includes the following items:



MODULAR JACK REQUIREMENTS

You need an RJ11 type modular jack, which is the most common type of phone jack and might look like the one pictured here. If you don't have a modular jack, call your local phone company to find out how to get one installed.

Note: Illustrations contained within this User's Guide are for representation only. Your unit may differ slightly.

