



USER'S MANUAL  
Part 2

# Digital Answering System with Caller ID/Call Waiting 1760

---



For Customer Service Or Product  
Information, Visit Our Website At  
[www.telephones.att.com](http://www.telephones.att.com)

***Please read Part 1 — Important Product  
Information, included in this package.  
Para recibir este manual en español, por  
favor llame al 1 800 222-3111.***





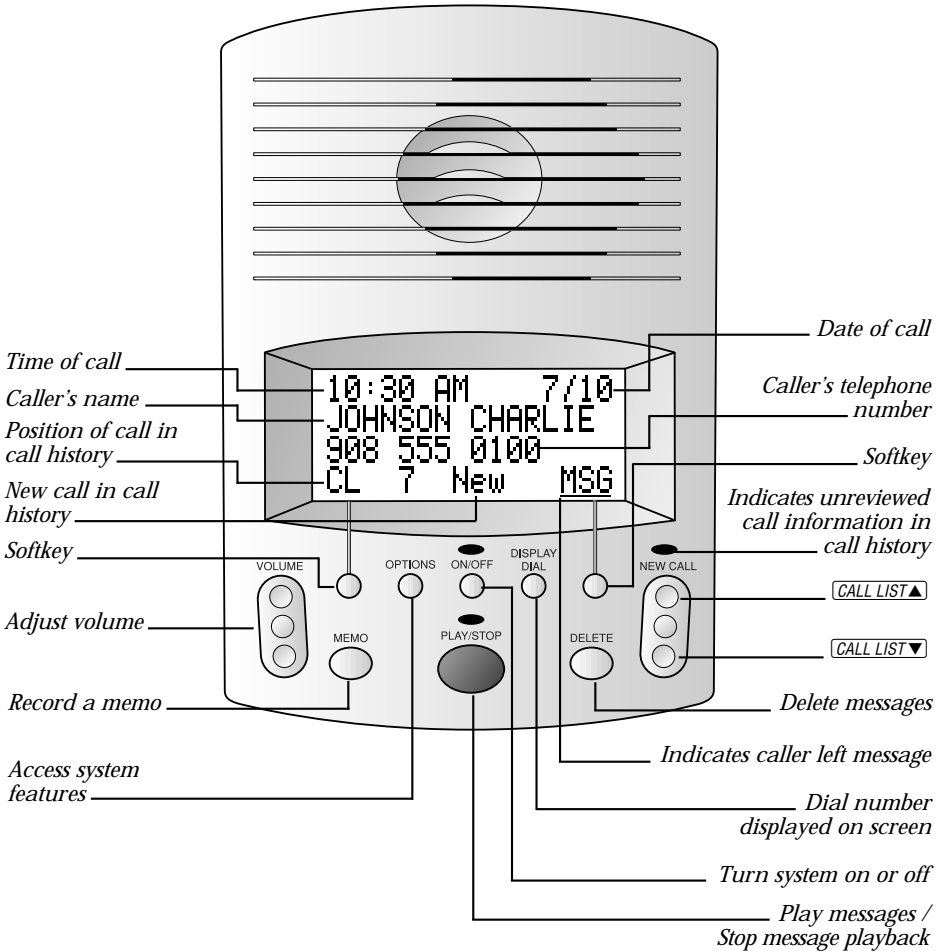
# CONTENTS

<b>BUTTONS AND SCREEN INDICATORS</b> .....	3
<b>INSTALLATION</b> .....	4
About Softkeys .....	4
Table/Desk Installation.....	4
Wall Installation.....	7
<b>SET UP SYSTEM FEATURES</b> .....	8
Feature Setup .....	8
Set the Time and Date .....	8
Answering System Feature Setup.....	9
Caller ID Feature Setup.....	11
<b>ANSWERING SYSTEM OPERATION</b> .....	15
Answering Calls .....	15
Turning the System On and Off.....	15
Volume Control.....	15
Call Screening/Intercept .....	15
Announcement Bypass.....	15
Listening to Your Messages .....	16
Deleting Messages.....	17
Recording a Memo .....	17
When Memory is Full.....	17

<b>ANSWERING SYSTEM OPERATION</b>	
From a Remote Touch Tone Phone.....	18
Connect with the Answering System.....	18
Play Messages .....	18
Delete Messages .....	19
Record Announcement .....	19
Record a Memo.....	19
Room Monitor with Intercom .....	19
Ending the Remote Access Call.....	20
Changing Remote Access Code .....	20
Turn System Off.....	20
Turn System On .....	20
Memory Full.....	20
<b>CALLER ID OPERATION</b> .....	21
Call Waiting .....	21
<b>NEW CALL</b> Light .....	22
Reviewing Call History .....	22
Removing Call Records from History .....	22
Display Dial .....	22
Making a Display Dial Call .....	23
Display Dial Options .....	23
Display Messages.....	24
<b>IN CASE OF DIFFICULTY</b> .....	25



# BUTTONS AND SCREEN INDICATORS

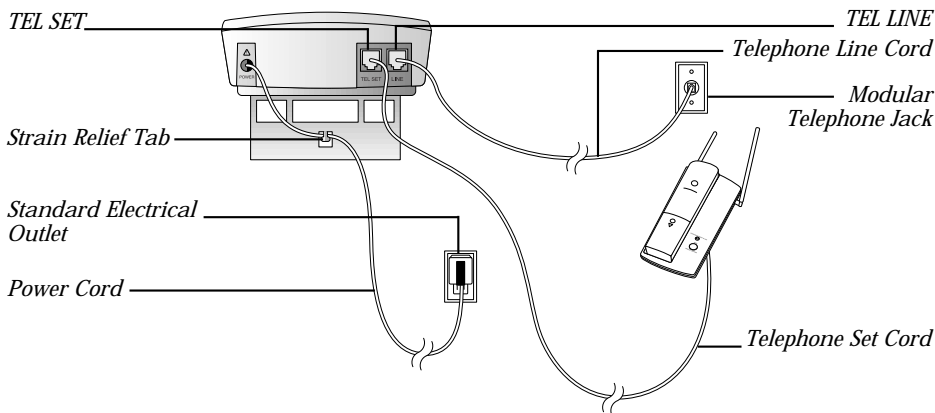


# INSTALLATION

## About Softkeys

This answering system has been designed with your convenience in mind, offering you many features which you can access using the two “softkeys” shown in the illustration on the previous page. By pressing the softkey below the word indicated on the display screen, you select that operation. Softkey words are always underlined in the display and in this manual.

## Table/Desk Installation



- 1 Connect the telephone.** (*Optional — if you do not want to connect a telephone, skip to Step 2. If you do not connect a telephone, you will be unable to use the Display Dial feature.*)

Connect the line cord from your telephone to the jack labeled **TEL SET** on the back of the unit.

# INSTALLATION

## 2 Connect the power cord.

- Plug the smaller end of the power cord into the jack labeled **POWER** on the back of the answering system.
- Flip out the bracket under the unit, and fit the power cord through the strain relief tab.
- Plug the other end of the power cord into an electrical outlet not controlled by a wall switch.



Use only the power cord supplied with this product. If you need a replacement, call 1 800 222-3111.

Input: 120V, 60 Hz

Output: 9V AC, 400 mA

## 3 Initialization.

As soon as you connect the power cord, the system runs a quick self-test. When the test is complete, the system enters an initial setup mode (this happens only the first time you plug in the unit). You can change the setup any time by pressing **OPTIONS** (see SET UP SYSTEM FEATURES). The first feature setup you can change is the language for display messages.

## 4 Select Display Language.

The current language selection is displayed in the center of the screen. Use the softkey to select an alternate language for display screen messages. It is pre-set to English. Select **OK** to accept English and move to storing the Home Area Code — **OR** —

To change to Spanish, use the left softkey to select ESPAÑOL. Then select **SI** when ESPAÑOL is displayed in the center of the screen under Idioma/Language.

## 5 Store Home Area Code.

After you select a language for the display, you'll need to program your Home Area Code into the unit so it can properly recognize and dial calls. Press **CALL LIST** or **CALL LIST** to enter the digits for your Home Area Code (see note). Select **NEXT** to move to the next digit. Select **OK** to save and move to setting the clock.

**NOTE:** This procedure for entering your Home Area Code applies to most users (those who simply dial the seven digits of a telephone number to make a local call). However, if you live in a region where you must dial 10 or 11 digits for calls within your Home Area Code, you must enter "000" instead of your Home Area Code in **step 5**.



# INSTALLATION

## 6 Set the Clock.

The screen displays the time (the default setting is 12 AM). To correct the setting, use **CALL LIST▲** or **CALL LIST▼** to correct the hour, then select **NEXT** to move to the minutes setting; repeat to select AM or PM. Select **DONE** when the correct time is displayed.

## 7 Set the Date.

The screen displays the date (the default setting is 1/04/98). To correct the setting, use **CALL LIST▲** or **CALL LIST▼** to correct the month, then select **NEXT** to move to the day and the year. Select **DONE** when the correct date is displayed.

You must set the date for the answering system once so that the day announced with your messages is correct. This information is stored so that even when the time is lost because of a power failure, the time, date, and day will be set correctly with the first incoming call received after the power returns.

## 8 Adjust Display Contrast.

You can adjust the contrast of the display to one of eight levels. Press **CALL LIST▲** or **CALL LIST▼** until the screen displays your desired setting. Select **OK** to save.

## 9 Set Dial Mode.

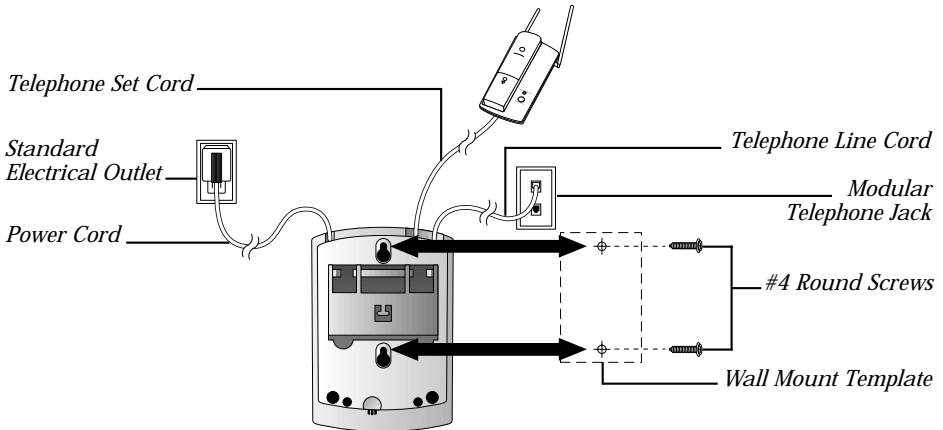
This product comes set for touch tone dialing; if you have touch tone dialing service, you do not need to set this feature. If you have pulse dialing service, you cannot dial numbers with the phone set to touch tone. The current selection is displayed. Select **CHANGE** to switch to **PULSE** (dial pulse/rotary), then use the softkey to select **OK**.

## 10 Record Outgoing Announcement.

- When the screen displays **Announcement**, use the softkey to select **RECORD**. Speak toward the unit in a normal tone of voice, without any background noise, to record the announcement callers will hear when the answering system answers a call. You can record an outgoing announcement up to three minutes long.
- When you are finished recording, use the softkey to select **STOP**.
- If you choose not to record an announcement, the system will play a pre-recorded announcement for callers: *“Hello. Please leave a message after the tone.”*

# INSTALLATION

## Wall Installation



- 1** Choose a location near a modular telephone jack and a standard electrical outlet not controlled by a wall switch.
- 2** Using a pencil and the template at the back of the manual, mark the wall where you want to mount the unit.
- 3** Choose two #4 Round Head screws appropriate for your wall material (screws not included). Screw in the screws until the heads are about 1/8" away from the wall.
- 4** Position the unit over the screws and pull down until it is firmly in place. (Adjust the screws as necessary for a secure fit.)

# SET UP SYSTEM FEATURES

## Feature Setup

You can set up one feature at a time, or you can set up a feature and then move on to set up another feature. After you change one feature, use the softkey to select **OK** to move to another feature. If you change only one feature, you can continue to select **OK** until the screen exits the Feature Setup mode.

**NOTE:** *If the unit does not receive a command within 30 seconds, it automatically exits the Feature Setup mode.*

## Set the Time and Date

The system automatically resets the time and date each time new call information is received. However, you must manually set the time and date once for the day announced with your messages to be correct.

- 1 Press **OPTIONS**.
- 2 Use the softkey to select **CLOCK**.
- 3 Press **CALL LIST▲** or **CALL LIST▼** to change the hour setting.
- 4 Select **NEXT** to move to the minutes setting.
- 5 Press **CALL LIST▲** or **CALL LIST▼** to change the minutes setting.
- 6 Select **NEXT** to move to AM or PM.
- 7 Press **CALL LIST▲** or **CALL LIST▼** to change the setting.
- 8 Select **DONE**.
- 9 Press **CALL LIST▲** or **CALL LIST▼** to change the month setting.
- 10 Select **NEXT** to move to the day setting.
- 11 Press **CALL LIST▲** or **CALL LIST▼** to change the day setting.
- 12 Select **NEXT** to move to the year setting.
- 13 Press **CALL LIST▲** or **CALL LIST▼** to change the year setting.
- 14 Select **DONE**.

**NOTE:** *You can select **DONE** to exit without changing a setting.*

# SET UP SYSTEM FEATURES

## Answering System Feature Setup

### Record Outgoing Announcement

**NOTE:** *If you choose not to record an announcement, the system answers with a pre-recorded announcement: "Hello. Please leave a message after the tone."*

- 1 Press **OPTIONS**.
- 2 Use the softkey to select **ANS SYS**. The screen displays **Announcement**.
- 3 Select **RECORD**. Begin speaking in a normal tone of voice, about nine inches from the unit. Your announcement can be up to three minutes long.
- 4 Select **STOP** when you are finished. The announcement is automatically played back for you.

### Delete Outgoing Announcement

**NOTE:** *You can delete only the user-recorded announcement.*

- 1 Press **OPTIONS**.
- 2 Use the softkey to select **ANS SYS**. The screen displays **Announcement**.
- 3 Press **PLAY/STOP** to play the announcement.
- 4 Press **DELETE**. The system erases your current user-recorded outgoing announcement and announces "Deleted." The system defaults to the pre-recorded announcement.

### Review Outgoing Announcement

- 1 Press **OPTIONS**.
- 2 Use the softkey to select **ANS SYS**. The screen displays **Announcement**.
- 3 Press **PLAY/STOP**. The system plays your current outgoing announcement.
- 4 Press **PLAY/STOP** or select **STOP** to stop announcement playback.

# SET UP SYSTEM FEATURES

## Ring Select and Toll Saver

You can select how many times the line will ring before the system answers a call. Set for **1** to **7** rings, or choose from two Toll Saver settings. If you select Toll Saver 4-2, the system answers after four rings when you have no new messages, and after two rings when you have new messages. If you select Toll Saver 6-4, the system answers after six rings when you have no new messages, and after four rings when you have new messages.

- 1 Press **OPTIONS**.
- 2 Use the softkey to select **ANS SYS**.
- 3 Select **OK** until the screen displays **Rings**.
- 4 Select **CHANGE** or press **CALL LIST▲** or **CALL LIST▼** until the screen displays your ring selection.
- 5 Select **OK**.

## Remote Access Code

The Remote Access Code allows you to access features and functions of the answering system from a touch tone phone. The Remote Access Code is preset to 500, but you can change it to any three-digit number from 000 to 999.

- 1 Press **OPTIONS**.
- 2 Use the softkey to select **ANS SYS**.
- 3 Select **OK** until the screen displays **Remote Code**.
- 4 Press **CALL LIST▲** or **CALL LIST▼** to change the first digit.
- 5 Select **NEXT** to move to the second digit.
- 6 Press **CALL LIST▲** or **CALL LIST▼** to change the second digit.
- 7 Select **NEXT** to move to the third digit.
- 8 Press **CALL LIST▲** or **CALL LIST▼** to change the third digit.
- 9 Select **OK**.

# SET UP SYSTEM FEATURES

## Announcement Monitor

This system comes set to On so you can hear your announcement when the system answers a call. You can reset the system so you won't hear the announcement.

- 1 Press **OPTIONS**.
- 2 Use the softkey to select **ANS SYS**.
- 3 Select **OK** until the screen displays **Announce Monitor**.
- 4 Select **CHANGE** or press **CALL LIST▲** or **CALL LIST▼** to change the setting to On or Off.
- 5 Select **OK**.

## Caller ID Feature Setup

### Turn Caller ID with Call Waiting On or Off

If you don't want the system to display call information about Call Waiting calls, you can turn this feature off.

- 1 Press **OPTIONS**.
- 2 Press **CALL LIST▲**.
- 3 Use the softkey to select **CALL ID**. The screen displays **Caller ID on Call Waiting**.
- 4 Select **CHANGE** or press **CALL LIST▲** or **CALL LIST▼** to turn the feature On or Off.
- 5 Select **OK**.

## Programming Area Codes

Home and Local Area codes must be programmed into the unit to allow it to properly recognize and dial calls from the Caller ID call history (when using the Display Dial feature). By programming these specific area codes, the unit will be able to distinguish a local call from a long distance call, and will thereby dial the appropriate number of digits.

### Home Area Code Guidelines

Most users simply dial the seven digits of a phone number to make a call within their Home Area Code and 11 digits outside of their Home Area Code. If this applies to you, you should program your Home Area Code into the unit. After programming, if you receive a call from within your Home Area Code, the screen will display the seven digits of the phone number. When you use Display Dial, the unit will know to ignore the Home Area Code, and dial only the seven digits of the phone number.

# SET UP SYSTEM FEATURES

You may, however, live in a region where for calls within your Home Area Code, you must dial 10 digits (that is, the three-digit area code and the seven digits of the phone number) or even 11 digits (“1” plus the area code and phone number). If this applies to you, program “000” instead of your Home Area Code into the unit. After programming, if you receive a call from within your Home Area Code, the screen displays the 10 digits of the phone number. When you use Display Dial, the unit will know to dial your Home Area Code along with the seven digits of the telephone number (and “1” if appropriate).

## Local Area Code Guidelines

Most users dial 11 digits to make calls outside their Home Area Code. These users do not need to program any Local Area Codes.

However, if you dial only 10 digits to make calls to some areas outside your Home Area Code (without dialing “1”), then program these Local Area Codes into the unit (up to four codes can be programmed). After programming, if you receive a call from one of these Local Area Codes, the screen displays the 10 digits of the phone number. When you use Display Dial, the unit will know to dial the 10 digits, without inserting a “1” before the area code.

## Home Area Code

- 1 Press **OPTIONS**.
- 2 Press **CALL LIST▲**.
- 3 Use the softkey to select **CALL ID**.
- 4 Select **OK** until the screen displays Home Area Code.
- 5 Press **CALL LIST▲** or **CALL LIST▼** to change the first digit.
- 6 Select **NEXT** to move to the second digit.
- 7 Press **CALL LIST▲** or **CALL LIST▼** to change the second digit.
- 8 Select **NEXT** to move to the third digit.
- 9 Press **CALL LIST▲** or **CALL LIST▼** to change the third digit.
- 10 Select **OK**.

# SET UP SYSTEM FEATURES

## Local Area Codes

- 1 Press **OPTIONS**.
- 2 Press **CALL LIST▲** or **CALL LIST▼**.
- 3 Use the softkey to select **CALL ID**.
- 4 Select **OK** until the screen displays Local Area Code.
- 5 Press **CALL LIST▲** or **CALL LIST▼** to change the first digit.
- 6 Select **NEXT** to move to the second digit.
- 7 Press **CALL LIST▲** or **CALL LIST▼** to change the second digit.
- 8 Select **NEXT** to move to the third digit.
- 9 Press **CALL LIST▲** or **CALL LIST▼** to change the third digit.
- 10 Select **NEXT** to move to the next Local Area Code, and follow **Steps 5 through 10** above.
- 11 Select **OK** when you have finished programming Local Area Codes.

## Blocked Call Information

**NOTE:** This feature may be called by different names by different local telephone companies and may not be available in all areas.

You can set up the system so that when a call is received from a caller with a blocked telephone number, the system will play a pre-recorded announcement (“*We’re sorry, blocked calls to this number cannot be accepted*”), then hang up.

- 1 Press **OPTIONS**.
- 2 Press **CALL LIST▲**.
- 3 Use the softkey to select **CALL ID**.
- 4 Select **OK** until the screen displays Blocked Calls.
- 5 Select **CHANGE** to display Accept or Do Not Accept.
- 6 Select **OK**.



# SET UP SYSTEM FEATURES

## Set Display Screen Language

- 1 Press **OPTIONS**.
- 2 Press **CALL LIST▲**.
- 3 Use the softkey to select **CALL ID**. (or **ID LLAM**.)
- 4 Select **OK** or **SI** until the screen displays **Language/Idioma** or **(Idioma/Language)** and the current selection.
- 5 Use the softkey under **English** or **Espanol** to change your selection.
- 6 Select **OK** or **SI** when your selection is displayed in the center of the screen.

## Set Display Contrast

- 1 Press **OPTIONS**.
- 2 Press **CALL LIST▲**.
- 3 Use the softkey to select **CALL ID**.
- 4 Select **OK** until the screen displays **Display Contrast**.
- 5 Press **CALL LIST▲** or **CALL LIST▼** until the screen displays your desired setting.
- 6 Select **OK**.

## Set Dial Mode

- 1 Press **OPTIONS**.
- 2 Press **CALL LIST▲**.
- 3 Use the softkey to select **CALL ID**.
- 4 Select **OK** until the screen displays **Dial Mode**.
- 5 Select **CHANGE** until the screen displays your desired setting.
- 6 Select **OK**.

# ANSWERING SYSTEM OPERATION

## Answering Calls

When the system answers a call, the caller hears the announcement you recorded followed by a beep. After the beep, the system begins recording your caller's message, up to three minutes long. If the message is longer than three minutes, or if the caller is silent for more than seven seconds, or if the system runs out of memory, the system beeps once and hangs up.

## Turning the System On and Off

To turn the system on, press the **[ON/OFF]** button on the front of the unit (the red light goes on). To turn the system off, press the button again.

## Volume Control

Press **[VOLUME▲]** to increase the volume, or **[VOLUME▼]** to decrease volume. There are eight volume settings available (the default setting is 5).

If you set the volume at 0 and then press **[PLAY/STOP]** to play back messages, the volume is reset to 2.

## Call Screening/Intercept

Set the system to answer calls, set the Announcement Monitor to On, and set the volume control so you can hear the caller's message. (If you set the volume to 0, you will be unable to hear callers.)

If you decide to take the call, pick up any phone on the same line as the answering system. If you pick up the phone during the announcement and the announcement does not stop right away, press and release the telephone switchhook, or press **[PLAY/STOP]** on the system.

## Announcement Bypass

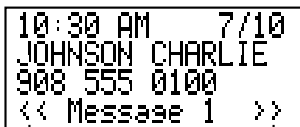
You might want to let frequent callers know they can press **##** on a touch tone phone when they hear your announcement begin. The system then stops playing your announcement and beeps so the caller can immediately begin recording a message.

# ANSWERING SYSTEM OPERATION

## Listening to Your Messages

As the system plays back messages, the screen displays the number of the message playing. Before playing each message, the system announces the day and time the message was received. The screen displays the caller's name and number, if stored. You can dial the displayed number by pressing **DISPLAY DIAL** (see "Display Dial" in the CALLER ID OPERATION section for more information).

After playing the last message, the system announces "End of messages."



```
10:30 AM 7/10
JOHNSON CHARLIE
908 555 0100
<< Message 1 >>
```

*Repeat a  
message*

*Skip a message*

### Play all messages

Press **PLAY/STOP**. (If you have no messages, the system announces, "No messages.")

### Play new messages only

Press and hold **PLAY/STOP** for about two seconds. (If you have no new messages, the system announces, "No new messages.")

### Repeat a message

Select **<<** to repeat a message. Press the left softkey repeatedly to return to an earlier message.

### Repeat part of a message

Hold down **<<** until you hear a beep. The more beeps you hear, the farther back in the message you will be when you release the button.

### Skip a message

Select **>>** to skip a message. Press the right softkey repeatedly to skip more than one message.

### Skip part of a message

Hold down **>>** until you hear a beep. The more beeps you hear, the farther into the message you will be when you release the button.

# ANSWERING SYSTEM OPERATION

## Stop message playback

Press **PLAY/STOP**.

## Saving messages

The system automatically saves your messages until you delete them, and can store approximately 12 minutes of messages, memos and announcements (up to a maximum of 99 messages). When memory is full, or the maximum number of messages is recorded, the screen displays **MEMORY FULL**. You'll need to delete messages to make room for new ones.

## Deleting Messages

### Deleting All Messages

- 1 Press **DELETE**. The screen displays **Delete All Messages Are you sure?**.
- 2 Use the softkey to select **YES**. The screen displays **Deleting Please Wait**, and the system announces, "Messages deleted."

**NOTE:** *If you have new messages not yet reviewed, you will be unable to delete all messages.*

### Deleting Selected Messages

Press **DELETE** while the message you want to delete is playing. The system beeps once, and continues with the next message.

When the system reaches the end of the last message, the messages not deleted are renumbered, and the screen displays the total number of messages remaining in memory.

## Recording a Memo

You can record a memo to be stored as an incoming message. The memo can be up to three minutes long and will be played back with other messages.

- 1 Press **MEMO**.
- 2 After the beep, speak toward the unit. The screen displays the length of your memo.
- 3 To stop recording, use the softkey to select **STOP**.

## When Memory is Full

When memory is full, the system answers calls after 10 rings and sounds two beeps instead of your announcement. The screen displays **Memory Is Full**.

# ANSWERING SYSTEM OPERATION FROM A REMOTE TOUCH TONE PHONE

## Connect with the Answering System

- 1 Dial your telephone number from a touch tone phone with a different telephone number.
- 2 When the system answers, enter your three-digit Remote Access Code during or after the announcement. The system announces the number of messages, then beeps twice. If the announcement continues to play after you enter your code, wait for the announcement to end, then re-enter the code  
— **OR** —  
Press **#** to stop the announcement, then re-enter the code.
- 3 The two-beep signal lets you know the system is ready to accept a remote command.

## Play Messages

- 1 **Connect with the answering system.**
- 2 After the two beeps, wait four seconds, and the system plays back messages  
— **OR** —  
Press **7** to play all messages  
— **OR** —  
Press **2** to play only new messages (if there are no new messages, the system announces, “No new messages”).
- 3 *To repeat a message* — Press **4** while the message is playing.  
*To repeat part of a message* — Hold down **4**. To resume playing, release **4**.  
*To skip a message* — Press **6** while the message is playing.  
*To skip part of a message* — Hold down **6**. To resume playing, release **6**.  
*To stop message playback* — Press **5**.  
*To save messages*, hang up.

# ANSWERING SYSTEM OPERATION

## FROM A REMOTE TOUCH TONE PHONE

### Delete Messages

#### Delete All Messages

- 1 Connect with the answering system**
- 2 After you have listened to all messages and heard the two beeps, press **3** **3**. All messages are deleted. (If you haven't listened to messages, you will hear an error tone, and the messages will not be deleted.)

#### Delete Selected Message

Press **3** while the message is playing.

### Record Announcement

- 1 Connect with the answering system.**
- 2 Press **7** **X**.
- 3 Speak after the beep, then press **5** to stop recording. The system replays your new announcement.

*To review your announcement — Press **7** **7**.*

### Record a Memo

- 1 Connect with the answering system.**
- 2 Press **#** and begin speaking after the beep.
- 3 Press **5** when you are finished.

### Room Monitor with Intercom

You can call the answering system and listen to any activity in the room.

- 1 Connect with the answering system.**
- 2 Press **9** **8** to listen for 30 seconds.
- 3 If you wish, you can press **8** while the monitor is active to speak to someone in the room (up to 30 seconds).
- 4 Press **8** again during intercom operation to return to listening only.
- 5 Press **5** or **#** at any time to exit Room Monitor with Intercom.

# ANSWERING SYSTEM OPERATION FROM A REMOTE TOUCH TONE PHONE

## Ending the Remote Access Call

Press **[\*] [9]**. The system announces, "The machine will now hang up," and disconnects from the line.

## Changing Remote Access Code

- 1 Connect with the answering system.**
- Press **[9] [9]**. The system announces "Enter new code."
- Enter your new Remote Access Code (any number between 000 and 999).
- If a valid code is entered, the system announces the new Remote Access Code. If an invalid code is entered, the system beeps five times rapidly, then beeps twice. Repeat **Steps 2 and 3**.

## Turn System Off

- 1 Connect with the answering system.**
- Press **[0] [0]**. The system announces, "The machine is off."

## Turn System On

When the system is off, it answers after 10 rings, announces "The machine is off," and beeps twice.

- 1 Connect with the answering system.**
- Press **[0]** to turn the system on. The system announces, "The machine is on."
- The system beeps twice and is ready to answer calls and record messages. If the system beeps five times, the memory is full.

## Memory Full

The system answers after 10 rings, announces "Memory is full," and beeps twice.

- 1 Connect with the answering system.**
- Enter your Remote Access Code after the two-beep signal.
- Listen to messages and delete some or all of them.
- Press **[0]** to make sure your system is on before you hang up.

# CALLER ID OPERATION

This product is designed to store and display information about incoming telephone calls. For this feature to work, the unit must be used with Caller Identification service provided by your local telephone company; there is a fee for this service, and it may not be available in all areas. This product can provide information only if both you and the caller are in areas offering Caller Identification service, and if both telephone companies use compatible equipment.

When you use this product with Caller ID service, you can see who's calling before you answer the phone. And if you subscribe to Caller ID with Call Waiting, a combined service available through many local telephone companies, you can see who's trying to reach you even when you're on another call. This service may be called by different names (such as Caller ID with Visual Call Waiting) by different local telephone companies and may not be available in all areas.

**NOTE:** You must subscribe to **combined** Caller ID with Call Waiting as a **single** service to see Call Waiting information. Check with your local telephone company for availability.

This unit assigns each incoming call a number from 1 to 99. The most recent, unreviewed call will have the highest number. (For example, if two calls have been received, call number 02 is the most recent.) When the call history is full, the oldest call information is automatically deleted to make room for the new incoming call information.

## Call Waiting

If you subscribe to Caller ID with Call Waiting service, and you receive a Call Waiting call, the screen will display call information for the call.

- 1 Press the switchhook or **FLASH** on the attached phone to access the Call Waiting call.
- 2 To switch back to the original call, press the switchhook or **FLASH** again.

**NOTE:** If your telephone has a **CALL WAITING** button, use that to access the Call Waiting call. Your telephone may have a separate **FLASH** button, or may send a Flash by pressing two buttons. Refer to your telephone user's manual, or contact your local telephone company.



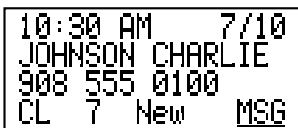
# CALLER ID OPERATION

## NEW CALL Light

This light stays on steadily when you have received call information but have not yet reviewed it.

## Reviewing Call History

- 1 To review latest calls, press **CALL LIST**▼.
- 2 To advance through the call history from an earlier call, press **CALL LIST**▲.



*Call history display*

**NOTE:** If a caller left a voice message, you'll see the **MSG** indicator over the right softkey. Press the softkey to listen to the message.

## Removing Call Records from History

Press **DELETE** to erase a displayed call record.

To remove all calls from history, press **CALL LIST**▲ or **CALL LIST**▼ until the screen displays End Of List, then press **DELETE**. The screen prompts Remove All Calls Are you sure?. Use the softkey to select **YES**.

## Display Dial

**NOTE:** You must have a phone attached to the unit (see *INSTALLATION*), and you must lift the receiver for this feature to work.

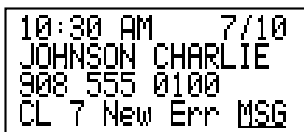
As you review calls in history, you can dial a displayed phone number. If the call information came from your Home Area Code (the one you programmed during Installation), the screen displays only the seven-digit number you are calling (without an area code). When you use Display Dial, the system dials the seven displayed digits.

# CALLER ID OPERATION

## Making a Display Dial Call

- 1 Press **CALL LIST▲** or **CALL LIST▼** to locate the number in the call history that you want to dial.
- 2 Lift the receiver of the phone connected to the system.
- 3 Press **DISPLAY DIAL**. The displayed number is dialed. (If you don't lift the receiver before pressing **DISPLAY DIAL**, the system will not dial the number. Instead, the screen displays Lift Receiver. You will need to repeat Steps 1–3.)

**NOTE:** If there is no number on the screen or the screen displayed **Err**, no number can be dialed.



```
10:30 AM 7/10
JOHNSON CHARLIE
908 555 0100
CL 7 New Err MSG
```

*No number can be dialed.*

## Display Dial Options

Use this feature if you want to check and/or change the way a number in call history is dialed.

- 1 Press **CALL LIST▲** or **CALL LIST▼** to locate the number you want to call.
- 2 Lift the handset, then press **DISPLAY DIAL** to make a call  
— OR —

Press **OPTIONS**, then use the softkey to select **CHANGE** to see choices of how the number can be dialed. (Each time you select **CHANGE**, you'll see another choice.)

Lift the handset, then press **DISPLAY DIAL** when your choice is displayed.

# CALLER ID OPERATION

## Display Messages

PRIVATE NAME	The other party is blocking name information.
PRIVATE NUMBER	The other party is blocking telephone number information.
PRIVATE CALLER	The other party is blocking name and telephone number information.
UNKNOWN NAME	Caller's number is available, but name is not.
UNKNOWN NUMBER	Your phone company is unable to receive information about this caller's number.
UNKNOWN CALLER	Your phone company is unable to receive information about this caller's name and number.
Waiting for caller information	A call has come in and the unit is waiting for information from your phone company.
Reset clock	Unit has lost power at some point. Press the softkey next to the time, reset if necessary, then select <u>OK</u> .
Err	Appears with call number and other possibly garbled information when incomplete call information is sent.
Number not Available Extension in Use	An extension phone on this line is being used, so call information cannot be received.

# IN CASE OF DIFFICULTY

If this answering system does not work properly, try the following suggestions. For Customer Service, visit our website at [www.telephones.att.com](http://www.telephones.att.com), or call 1 800 222-3111.

**Please retain your receipt as your proof of purchase.**

## Display Screen is Blank

- Make sure the power cord is securely connected to both the answering system and an electrical outlet not controlled by a wall switch.

## Messages are Incomplete

- The system can accept messages up to three minutes long. If a caller leaves a very long message, part of it might be lost when the system disconnects the call after three minutes.
- If the caller pauses for more than seven seconds, the system stops recording and disconnects the call.
- If the system's memory fills up during a message, the system stops recording and disconnects the call.

## System Does Not Answer After Correct Number of Rings

- If the Toll Saver feature is on, the number of rings changes when you have new messages waiting. See the FEATURE SETUP section of this manual.
- In some cases, the system might be affected by the ringing system used by the local telephone company.
- If the system's memory is full or the system is off, it answers after 10 rings.

## System Will Not Record Messages

When memory is full, saved messages must be deleted before new messages can be recorded.

## Screen Display is in Wrong Language

Follow the directions on page 14 to set display screen language.

# IN CASE OF DIFFICULTY

## System Does Not Respond to Remote Commands

- Make sure you are calling from a touch tone phone. When you dial a number, you should hear tones. If you hear clicks instead, the phone is not a touch tone telephone.
- There may be noise or interference on the phone line you are using. Press dial buttons firmly.
- Make sure you are entering your Remote Access Code correctly. If the announcement continues after you enter your code, wait for the announcement to end, then re-enter your code.  
— **OR** —  
Press **#** to stop the announcement, then re-enter your code.
- You might be calling from a phone that sends tones too short for your answering system to detect.

## Power Failure Recovery

If the system is disconnected from AC power, it will not operate. Your announcement and messages are retained in memory during a power failure, but you will need to reset the clock. See the instruction label on the bottom of the unit.

## NEW CALL Light Remains On

Review the call history completely. The light will go off.

## Screen is Flashing

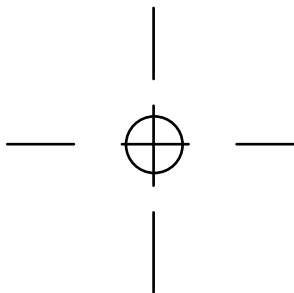
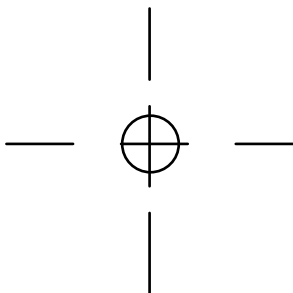
Unplug the power cord for 10 seconds, then plug it back in.

## Screen Continues to Display LIFT RECEIVER

When you're using the Display Dial feature, if the screen continues to display LIFT RECEIVER even after you've lifted the handset of the attached phone, check the line cord installation. Make sure the line cord from the telephone is inserted into the jack labeled TEL SET on the answering system, and the line cord from the wall jack is inserted in the jack labeled TEL LINE on the answering system.

# TEMPLATE FOR WALL MOUNTING

Use two #4 screws



fold



## Answering System 1760

### Remote Commands

#### To connect with your answering system:

- 1 Dial your telephone number from a touch tone phone.
- 2 When the system answers, enter your Remote Access Code. The system announces the number of messages and beeps twice.
- 3 Wait four seconds for the system to play back all messages — **OR** —  
Enter a remote command from inside this card.

fold



## Answering System 1760

### Remote Commands

#### To connect with your answering system:

- 1 Dial your telephone number from a touch tone phone.
- 2 When the system answers, enter your Remote Access Code. The system announces the number of messages and beeps twice.
- 3 Wait four seconds for the system to play back all messages — **OR** —  
Enter a remote command from inside this card.

## ONE KEY REMOTE COMMANDS

Play All <b>1</b>	Play New <b>2</b> <small>ABC</small>	Delete <b>3</b> <small>DEF</small>
Repeat <b>4</b> <small>GHI</small>	Stop/Exit <b>5</b> <small>JKL</small>	Skip <b>6</b> <small>MNO</small>
<b>7</b> <small>PQRS</small>	<b>8</b> <small>TUV</small>	<b>9</b> <small>WXYZ</small>
<b>* TONE</b>	System On <b>0</b> <small>OPER</small>	Record Memo <b>#</b>

## TWO KEY REMOTE COMMANDS

Turn system off	<b>0 0</b>
Delete all messages	<b>3 3</b>
Review announcement	<b>7 1</b>
Record announcement	<b>7 *</b> , speak after beep, press <b>5</b> to stop
Room monitor	<b>9 8</b> , press <b>8</b> to speak with someone in the room; press <b>5</b> or <b>#</b> to exit
Change Remote Access Code	<b>9 9</b>
End remote access call	<b>* 9</b>

## ONE KEY REMOTE COMMANDS

Play All <b>1</b>	Play New <b>2</b> <small>ABC</small>	Delete <b>3</b> <small>DEF</small>
Repeat <b>4</b> <small>GHI</small>	Stop/Exit <b>5</b> <small>JKL</small>	Skip <b>6</b> <small>MNO</small>
<b>7</b> <small>PQRS</small>	<b>8</b> <small>TUV</small>	<b>9</b> <small>WXYZ</small>
<b>* TONE</b>	System On <b>0</b> <small>OPER</small>	Record Memo <b>#</b>

## TWO KEY REMOTE COMMANDS

Turn system off	<b>0 0</b>
Delete all messages	<b>3 3</b>
Review announcement	<b>7 1</b>
Record announcement	<b>7 *</b> , speak after beep, press <b>5</b> to stop
Room monitor	<b>9 8</b> , press <b>8</b> to speak with someone in the room; press <b>5</b> or <b>#</b> to exit
Change Remote Access Code	<b>9 9</b>
End remote access call	<b>* 9</b>