



**\*YOU MUST SUBSCRIBE TO  
BT'S CALLER DISPLAY SERVICE  
BEFORE YOUR BT ON-AIR 1100  
EXECUTIVE WILL DISPLAY  
THIS INFORMATION**

# ***BT On-Air 1100 Executive***

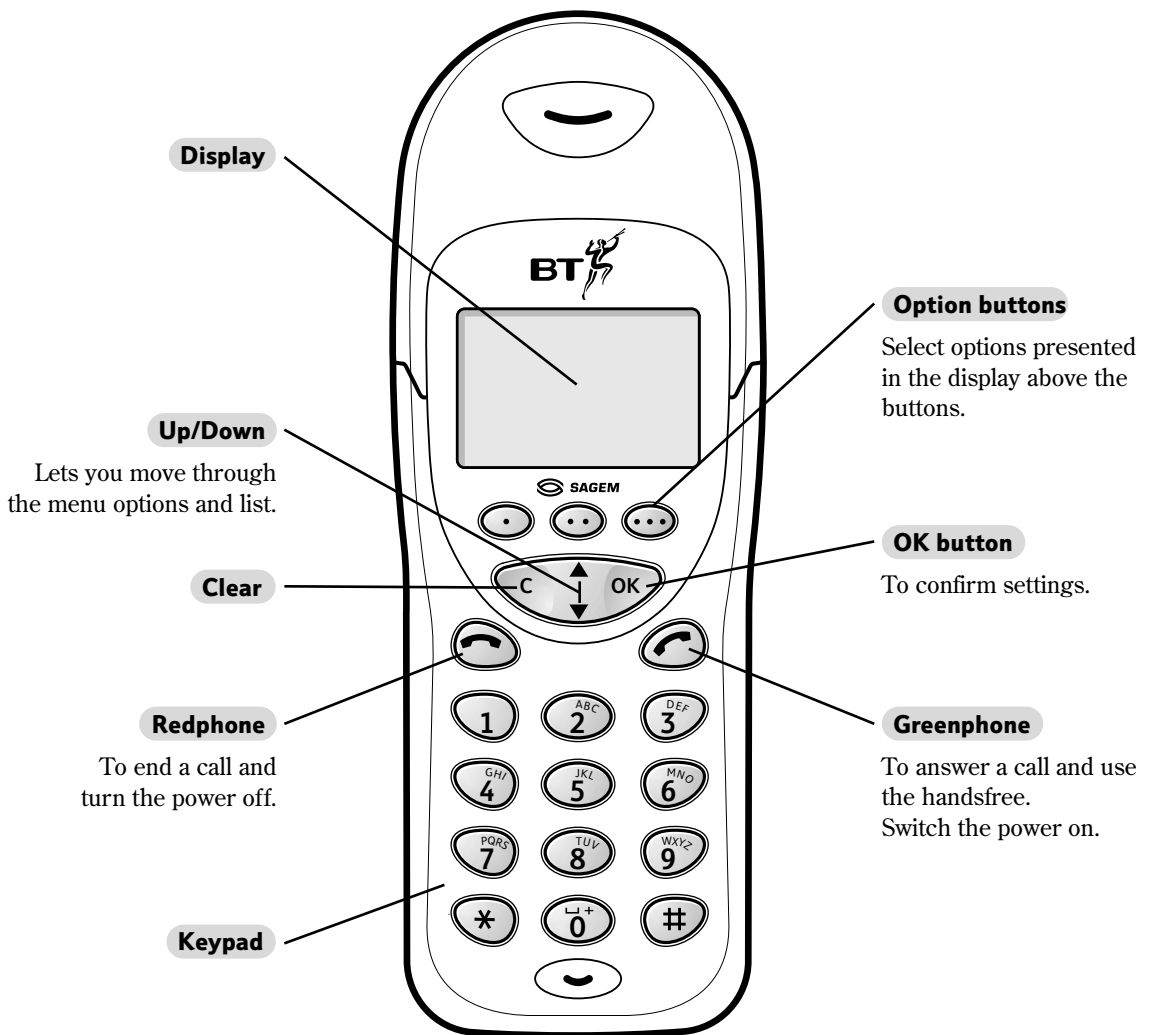
**Digital Cordless Telephone**

# User Guide

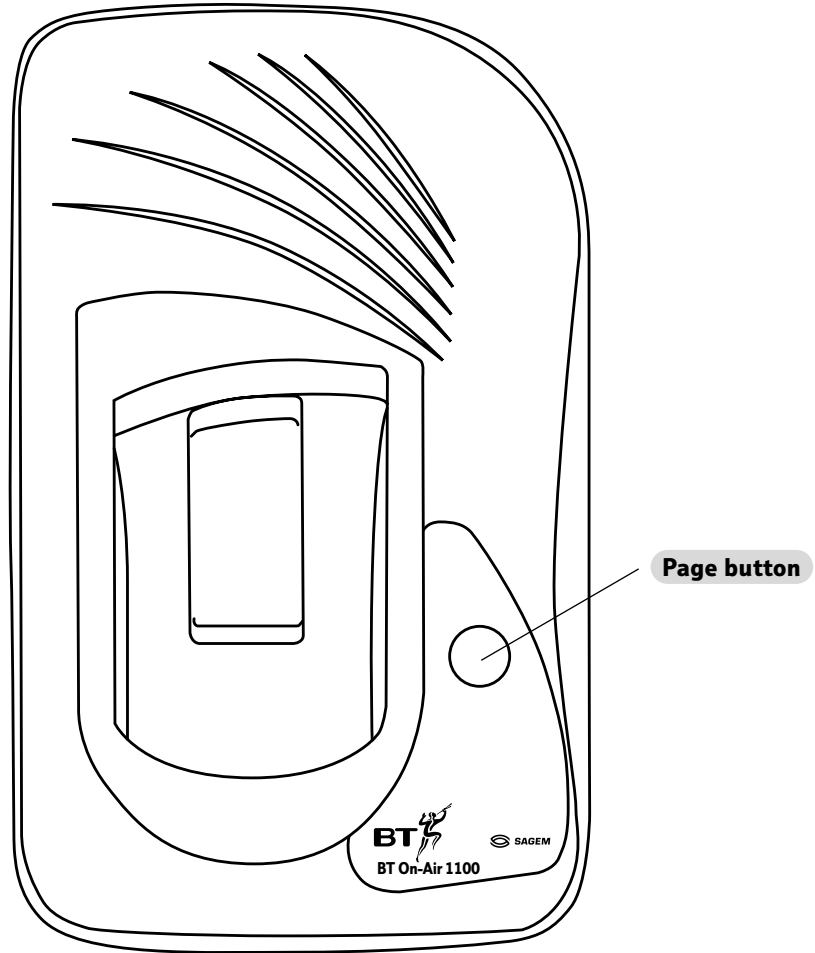
This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

This product is intended for connection to analogue public switched telephone networks and private switchboards in the United Kingdom and Eire.

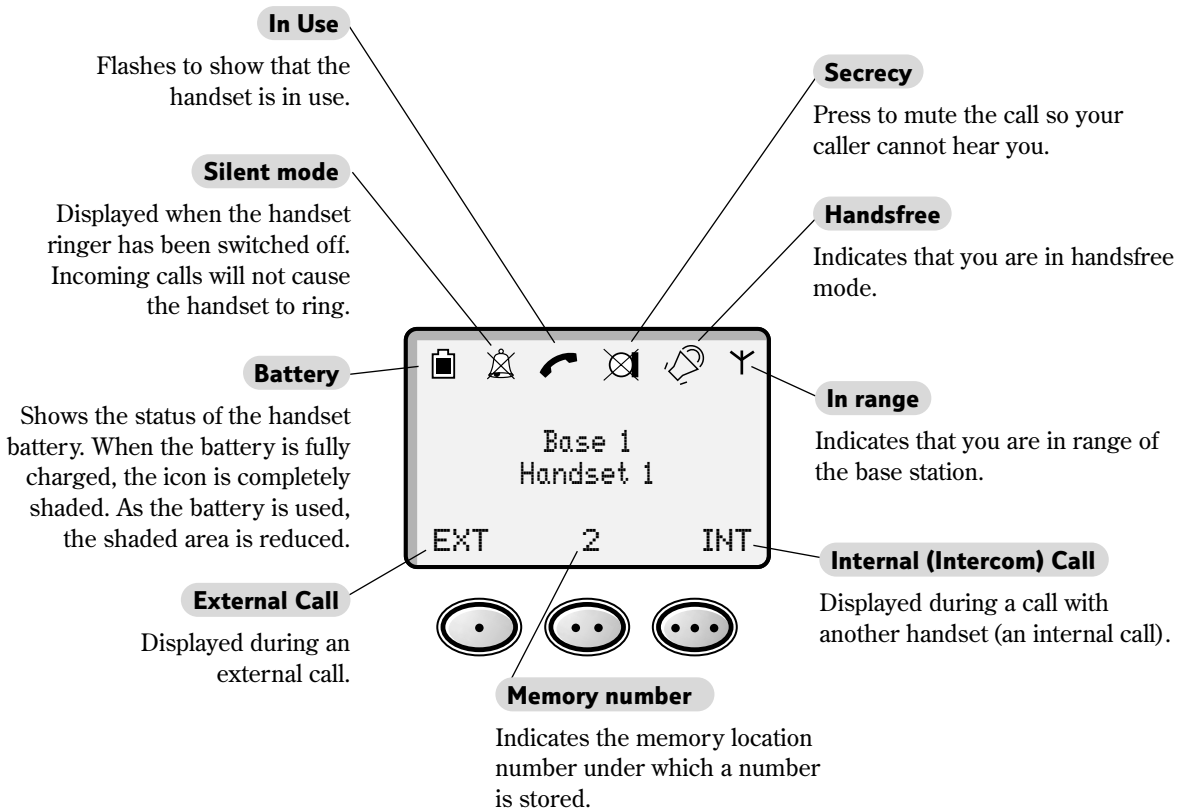
# At a glance



## BASE



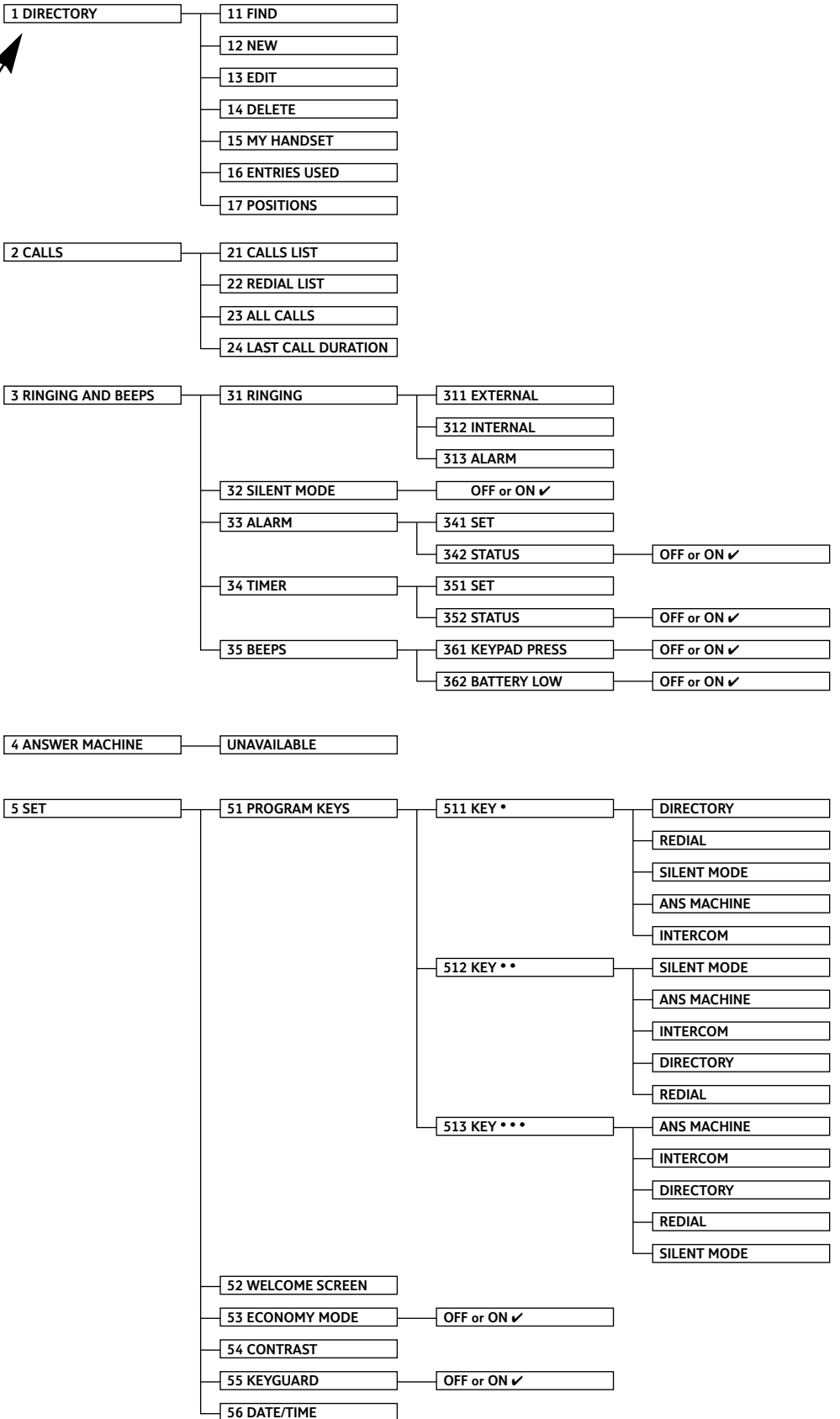
## HANDSET DISPLAY



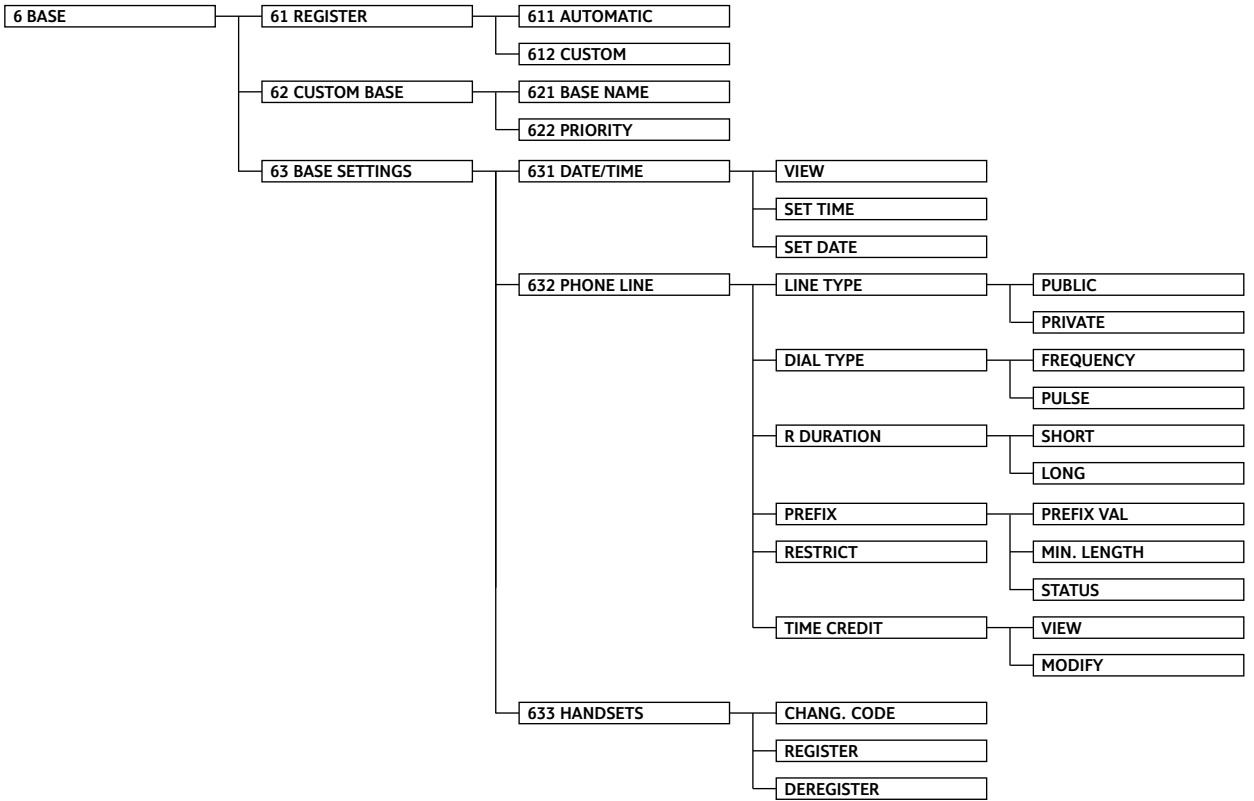
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# MENU STRUCTURE



# MENU STRUCTURE



# Key features



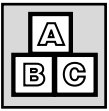
## Handsfree

Time saving and convenient, allows you to have a conversation without lifting the handset.



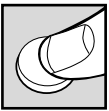
## 50 Name and number directory

Large directory for storing your most important names and numbers.



## Easy to use

Straight forward menu driven system.



## Up to 30 last number redial

Allows you to quickly redial the last 30 phone numbers dialed. This can also incorporate incoming calls if you subscribe to BT's Caller Display.



## Internal calls and call transfer

Transfer external calls to other handsets. Allow a two way conversation between registered handsets.



## Removable handset fascias

Allows you to customise your handset with a choice of three colour fascias.

# Introduction

## Unpacking your BT On-Air 1100 Executive

If anything is missing, please contact your place of purchase immediately.

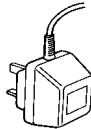
One BT On-Air 1100 base.



One BT On-Air 1000 Executive handset.



One power supply for base station.



One telephone line cord.



One NiMH rechargeable battery pack and battery compartment cover.



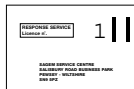
One handset belt clip.



Three removable handset fascias.



Self adhesive label.



## For your records

Date of purchase:

Place of purchase:

Serial number

For warranty purposes proof of purchase is required so please keep your receipt.

Enter your System Code here.

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The pre-set System Code number is 0000. See page XX for information on your System Code.

## Helpline

If you are experiencing difficulty, please call the BT On-Air Helpline on **0845 601 2476**.



## Safety information

### General

Only use the power supply included with the product. Using an unauthorised power supply will invalidate your warranty and may damage the telephone. The item number for the mains power supply is 872101.

If Keyguard is active, it is still possible to make emergency calls to 999 and 112.

Do not open the handset or base station. This could expose you to high voltages or other risks. Contact the helpline for all repairs.

Radio signals transmitted between the handset and base may cause interference to hearing aids.

This product should not be used near emergency/intensive care medical equipment and should not be used by people with pacemakers.

Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals. Check your local regulations for special disposal regulations.

### Cleaning

Simply clean the handset and base station with a damp (not wet) cloth, or an antistatic wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

### Environmental

Do not expose to direct sunlight.

The product may heat up when the batteries are being recharged. This is normal. However, we recommend that you do not place the product on antique/veneered wood to avoid damage.

Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing free flow of air over its surfaces.

Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as in bathrooms.

Do not expose your product to fire, explosive or other hazardous conditions.

There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord for the duration of the storm.

# Setting up

Please note that your handset is already registered to the base station.

## Plan the location.

Situate your product close enough to the telephone and mains power sockets so that the cables will reach.

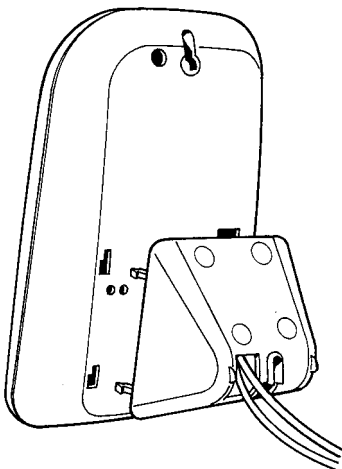
Make sure it is at least 1 metre away from other electrical products to avoid interference.

Do not situate the product in the bathroom or other humid areas.

## 1 Connect the power supply and switch on.

Thread the power supply cable and line cord through the square hole in the plinth before fixing to the base.

Plug the power supply cable into the socket on the underside of your base. The power cable connector and socket are coloured red.



## WARNING

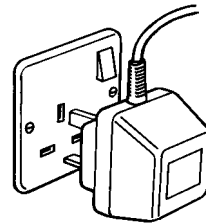
*Please take care that the power supply and telephone line cord are connected to the correct sockets as incorrect placement could damage your equipment.*

Once connected, put the plinth back on the base to prevent it from rocking on the table.

There are two positions for the plinth when joining it to the base both can be used for desk mounting and one of them for wall mounting (*see wall mounting on page 27*).



Plug the power adaptor into the wall socket and switch on. When the power is switched on, the button on your base will light up.



## WARNING

*Do not connect the telephone line cord to the phone socket until your handset is fully charged. This will prevent the risk of the phone being answered before the battery is charged. Answering the phone before the battery is fully charged may prevent it from reaching its optimum capacity.*

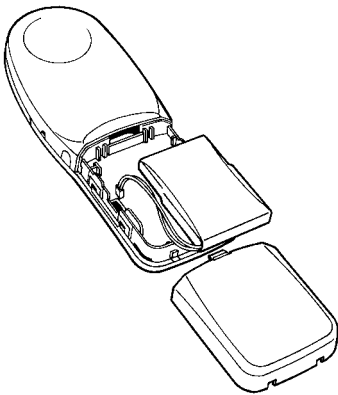
**2 Install the battery in the handset and charge them for at least 16 hours**


**WARNING**

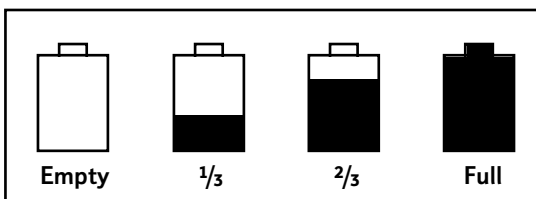
*Under no circumstances should non-rechargeable batteries be used. Only use the approved batteries. Using unapproved batteries will invalidate your warranty and may damage the telephone.*

*Fully discharging the batteries at least once a week will help them to last as long as possible. However, the charge capacity of rechargeable batteries will reduce with time as they wear out, so reducing the talk/standby time of the handset. Eventually they will need to be replaced. New batteries can be obtained from any BT Shop or from the helpline on 0845 601 2476.*

Slide off the battery cover and install the battery. Replace the battery cover.



When the battery has been charged for at least 16 hours the display will show the  symbol; you can then connect the telephone line cord to the base.



**Battery low warning**

*If the handset battery symbol is empty and you hear warning beeps, you will need to recharge your handset before you can use it.*

**Helpline**

*If you are experiencing difficulty, please call the BT On-Air Helpline on 0845 601 2476.*

**Battery performance**

*Your handset is supplied with NiMH batteries. These need to be initially charged continuously for 16 hours to reach full charge.*

*Note that the battery charge icon does not indicate the correct level when the batteries are first installed. The batteries must first be fully charged.*

**3 Connect the telephone line cord (after charging your handset)**

Plug the line cord into the telephone wall socket.

# Using the telephone

## To switch the handset power on and off



Press and hold the **GREEN PHONE** button to switch the handset on.



Press and hold the **RED PHONE** button to switch the handset off.

## Making and ending calls

### To make an external call



Press the **GREEN PHONE** button. The display shows the  symbol.

**123** Dial the number.

#### Preparatory dialling

First enter the number to be dialled. The number is shown in the display.



If you have entered the number correctly, press the **GREEN PHONE** button to dial the number.

## Call timer

Your handset will automatically time the duration of all external calls.

The handset display shows the call duration both during your call and for a few seconds after it is complete.

## To end a call



Press the **RED PHONE** button.

## To receive an external call




Press the **GREEN PHONE** button to answer the call.


## To adjust the earpiece volume

You can adjust the volume during a call and whilst using the phone on handsfree.



Press the  button to increase the volume.



Press the  button to decrease the volume.

The display shows the current volume level.

### Note

*The  $\Upsilon$  symbol on your handset display indicates when you are in range of the base station. If the symbol disappears you are out of range and will need to move closer to the base station.*

## Handsfree


Handsfree allows you to talk to your caller without holding the handset.

### To use handsfree

During a call you can switch to handsfree mode.



Whilst on a call press the **GREEN PHONE** button.

When handsfree is active you see the  symbol flashing



To switch handsfree off, press the **GREEN PHONE** button again.

## Redial

### Redial list

The redial list can also incorporate incoming calls if you subscribe to BT's Caller Display.



Press and hold down the **GREEN PHONE** button.



Use the **UP** and **DOWN** buttons until the number you want is displayed.



Press the **GREEN PHONE** button to dial the number you want.

### To delete numbers shown in the redial list

Enter the redial list



Use the **UP** or **DOWN** buttons until the number you want to delete is displayed.



Press **OK** to confirm.



Use the **UP** and **DOWN** buttons until **DELETE** or **DELETE ALL** is displayed.



Press **OK** to confirm.

### To copy numbers shown in the redial list to the directory

Enter the redial list



Use the **UP** and **DOWN** buttons until the number you want to store in the memory is displayed.



Press **OK** to confirm.



Use the **UP** or **DOWN** buttons until **DIR STORE** is displayed.



Press **OK** to confirm.

**123**



Enter the name you want to store with the number by using the keypad.


Press **OK** to confirm.

## Secrecy

When on a call you can talk to someone in the same room, without your caller hearing.

### To switch secrecy on/off


 During a call, press the **C** button.  
 will now flash to show it is in operation.


 Press the **C** button again to resume your call.


## Name and number directory


You can store up to 50 of your most frequently used names and numbers.

### To store a name and number in the directory

 Press the **DOWN** button until **DIRECTORY** is displayed.

 Press **OK** to confirm.


 Use **DOWN** button to scroll to **NEW**.


 Press **OK** to confirm.

**ABC** Enter the name using the letters on the keypad.


#### *Entering names*

Use the keypad letters to enter names by using a long press of the button, i.e. if you press and hold the **8** button the following characters appear, T, U, V, t, u, v. For example, if you wish to store the name TOM:

 To enter the letter T, press **8** and hold, the cursor will automatically move to the right and display the next chosen letter.


 To enter O, press **6** and hold.

 To enter the M, press **6** and hold.

 If you enter a digit incorrectly you can delete it by pressing the **C** button.

 Press **OK** to confirm.


**123** Enter the telephone number you want to store.


 Press **OK** to confirm.


### To dial a number from the directory

 Press the **DOWN** button to select the **DIRECTORY**.

 Press **OK** to confirm.

 Use the **UP** or **DOWN** buttons to scroll to **FIND**.

 Press **OK** to confirm.

 Use the **UP** and **DOWN** buttons to find the entry you want to dial.

 Press the **GREEN PHONE** button to dial the number.

## To edit and delete directory numbers

▼ Press the **DOWN** button to select **DIRECTORY**.



Press **OK** to confirm.



Use the **UP** or **DOWN** buttons to scroll to **EDIT**.



Press **OK** to confirm.



Use the **UP** and **DOWN** buttons to find the entry you want to amend.



Press **OK** to confirm.



Use the **C** button to delete numbers or letters.

**123**

Edit the entry using the numbers/letters on the keypad.



Press the **OK** button to store the new entry.

The display will then show **DONE**.

## Paging handsets

You can alert handset users that they are wanted, or locate a missing handset. (Paging calls cannot be answered by a handset.)

### To page a handset from the base



Press the button on the base. All handsets registered with the base will ring.

To end paging, press the button again.

*Or*



Press the **GREEN PHONE** button on any handset, followed by the **RED PHONE** button



## Internal calls

If you have multiple handsets registered to a base you can make internal calls between handsets.

### To make an internal call to another handset

**123** Press the number of the handset you wish to dial i.e **1, 2, 3, 4, 5, 6**.

*Or*



To call all handsets press the **★** button



Press the **GREEN PHONE** button.



Press the **RED PHONE** button to end the call.

## Transferring calls

You can transfer an external call to another handset registered to the base.

### To transfer an external call between handsets

*While on an external call:*



Press the **OK** button and **CALL ON HOLD** will be displayed.

**123**

Enter the number of the handset to which you want to transfer the call.



Press the **GREEN PHONE** button, then press the **RED PHONE** button.




The call will be transferred. You can still talk on transfer if you want to.

If there is no reply to the transferring handset it will eventually call you back.


## Keyguard

### To switch keyguard on

 Press the **UP** or **DOWN** buttons to display SET.



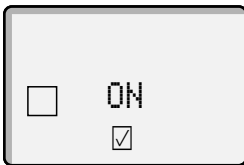
Press **OK** to confirm.


 Press the **UP** and **DOWN** buttons to display KEYGUARD.



Press **OK** to confirm.

The display shows



Press the  button until the ✓ appears in the box next to ON.



Press **OK** to confirm.

### Note

*If the keyguard is active, the emergency numbers 999, 112 can still be dialled.*

### To switch keyguard off



Press the **STAR** button



Press **OK** to confirm.



Press the **UP** or **DOWN** buttons to display SET.



Press **OK** to confirm.

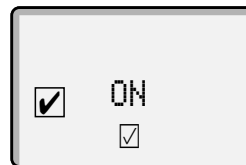



Press the **UP** and **DOWN** buttons to display KEYGUARD.



Press **OK** to confirm.

The display shows



Press the  button until the ✓ is removed from the ON box.



Press **OK** to confirm.

### To use your handset when the keyguard is on

This temporarily switches off the keyguard allowing you to make a call. The keyguard will then re-activate after one minute.




Press the **STAR** button



Press **OK** to confirm.



If you receive an incoming call whilst the keyguard is on just press the  **GREEN PHONE** button.



## Alarm clock

You can use your handset as an alarm clock. You must set the time before the alarm will work. The alarm will ring daily until the setting is turned off.

### To set the alarm

▼ Press the **DOWN** button to enter the RINGING AND BEEPS menu.



Press **OK** to confirm.

▼ Use the **DOWN** button to scroll to ALARM.



Press **OK** to confirm.

SET will be highlighted.



Press **OK** to confirm.

**123**

Enter the time you want the alarm to go off at. (24 hour clock)



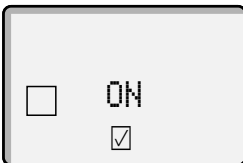
Press **OK** to confirm.


▲▼ Use the **UP** or **DOWN** buttons to scroll to STATUS.



Press **OK** to confirm.


The display shows



Press the  button until the ✓ appears in the box next to ON.



Press **OK** to confirm.

When the alarm is set  is displayed.

### To turn the alarm off

▼ Press the **DOWN** button to enter the RINGING AND BEEPS menu.



Press **OK** to confirm.

▼ Use the **DOWN** button to scroll to ALARM.



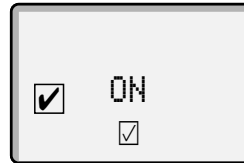
Press **OK** to confirm.


▼ Use the **DOWN** button to select STATUS.



Press **OK** to confirm.

The display shows



Press the  button until the ✓ is removed from the ON box.

Press **OK** to confirm.

## Timer

You can use your handset to set a reminder alarm which will activate after a period of time of your choice.


The alarm will repeat daily until the setting is turned off.

▼ Press the **DOWN** button to select RINGING AND BEEPS.


 Press **OK**.

▲ Press the **UP** button to select TIMER.

 Press **OK**.



 Press **OK** again to select SET.

Using 4 digits, enter the time in 24 hour clock format to elapse before your reminder call activates.


 Press **OK** to save.

▼ Press the **DOWN** button to select STATUS.

 Press **OK**.

 Press the  button until a ✓ appears in the box next to QM.

 Press **OK** to confirm.

To switch off the timer press the  button until the ✓ disappears from the box next to QM.

 Press **OK** to confirm.

## Caller Display

### Important

*To use Caller Display you must first subscribe to BT's Caller Display Service.*

*Your BT On-Air product will only work on BT's Caller Display Service.*

*For more information on BT Select Services call BT free on **0800 800 150**.*

If you subscribe to BT's Caller Display service you can see who is calling you on your handset display, as well as the date and time of their call (unless the number has been withheld).

If you have stored a name to go with the number in your handset directory, the name will be displayed instead.

### Important

*The Caller Display service will not operate when your base station is connected to a switchboard.*

*Whether you take a call or not, the caller's details are stored in the Calls List. The Calls List holds the telephone numbers of the last 20 people who called you.*

*You can display, scroll through and dial numbers on the list and copy them into the directory.*

When you receive a call the caller's number will appear on the display. If the number is also stored in your handset directory then the corresponding name will be shown instead of the number.

If the caller has withheld their number then ----- will appear on the display.

If for some reason the calling number is not available then ##### will appear on the display.

## Calls list

The calls list contains the telephone numbers of your last 20 callers. If you receive more than one call from the same telephone number then it will only appear once in the list.


If a call is received when the calls list is full then the oldest entry will be deleted automatically.

If no number is received for a call then no entry will appear in the calls list.

### To enter the calls list

▼ Press the **DOWN** button to select **CALLS**.

 Press **OK**.

 Press **OK** again to select **CALLS LIST**. The most recently received number will be displayed.

▼ Press the **DOWN** button to scroll backwards through the calls list towards the older calls in the list, press the **UP** button to scroll forwards through the calls list towards the most recent calls.

### To dial a number in the calls list




When the number you wish to call is displayed press the **GREEN PHONE** button.

The number will be automatically dialed.


### To adjust ringer melody and volume

Choose from 10 different handset ringer melodies. Useful to determine which handset is ringing when you are using multiple handsets.


▼ Press the **DOWN** button to enter the **RINGING AND BEEPS** menu.

 Press **OK** to confirm.

▼ Use the **DOWN** button to scroll to **RINGING**.

 Press **OK** to confirm.

▼ Select **EXTERNAL/INTERNAL** or **ALARM** as required.

 Press **OK** to confirm.

▼ Use the **DOWN** button to scroll through the **MELODY** options.


 Press **OK** to confirm.

You will then be asked to select the volume level.

▼ Use the **DOWN** button to scroll through select the level you require.

 Press **OK** to confirm.

The display will then show **DONE**.

If you require, the ringer can be switched off all together. The display will show  symbol to remind you that the ringer is off.

## Keypad beeps and tones

You can set your handset to beep or play a tone when you press a button on the keypad.

The BT On-Air Executive will come already set to ON.

▼ Press the **DOWN** button to enter the RINGING AND BEEPS menu.



Press **OK** to confirm.

▲ Use the **UP** button to scroll to BEEPS.

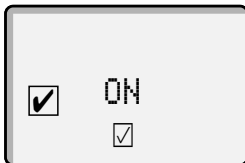


Press **OK** to confirm.

The display will show either KEYPAD or BATTERY LOW.

▲▼ Use the **UP** and **DOWN** buttons to highlight the one you wish to select then press the **OK** button to confirm.

The display will show



Press the  button to turn **ON** or **OFF**.

Press **OK** to confirm.

The display will then show **DONE**.

## To set the time

▲ Press the **UP** button to scroll to **BASE**.



Press **OK** to confirm.

▲ Use the **UP** button to scroll to **BASE SETTINGS**.



Press **OK** to confirm.

▲▼ Use the **UP** or **DOWN** buttons to scroll to **DATE/TIME**.



Press **OK** to confirm.

▲▼ Use the **UP** or **DOWN** buttons to scroll to **SET TIME**.



Press **OK** to confirm.

**123** Enter the time in 24 hour clock format.



Press **OK** to confirm.

The display will then show **DONE**.

## To set the date

▲ Use the **UP** button to scroll to **BASE**.



Press **OK** to confirm.

▲ Use the **UP** button to scroll to **BASE SETTINGS**.



Press **OK** to confirm.

▲▼ Use the **UP** or **DOWN** buttons to scroll to **DATE/TIME**.



Press **OK** to confirm.

▲▼ Use the **UP** and **DOWN** buttons to scroll to **SET DATE**.



Press **OK** to confirm.

Enter the date **DD/MM/YY**.



Press **OK** to confirm.

The display will then show **DONE**.

## Base settings

Your base has optional settings for functions like ringer volume and ringer melody which can be changed.

The functions are explained below and the procedure for changing the settings is shown on the next few pages.

### System Code

Your base station has a default setting of 0000 but you may want to change this to prevent unauthorised use.

If you change your System Code keep record of the new number by writing it in the space provided on *page XX*.

### To change your System Code

▲ Press the **UP** button to scroll to **BASE**.



Press **OK** to confirm.

▲ Use the **UP** button to scroll to **BASE SETTINGS**.



Press **OK** to confirm.

▲ Use the **UP** button to scroll to **HANDSETS**.



Press **OK** to confirm.

Display will show **CHANGE CODE**.



Press **OK** to confirm.

Display will show **OLD CODE**.

**123** Enter System Code which is **0000**.



Press **OK** to confirm.

**123** Now enter your new **CODE**.



Press **OK** to confirm.

The display will show **NEW CODE**.

**123** Enter your new **CODE** again.



Press **OK** to confirm.

The display will then show **DONE**.

### To change base station name

You can personalise your base stations. This can make life easier when using multiple base stations. For example, you could name them, 'Kitchen', 'Lounge', 'Bedroom', depending on their location.



Press the **UP** button to scroll to **BASE**.



Press **OK** to confirm.



Use the **DOWN** button to scroll to **CUSTOM BASE**.



Press **OK** to confirm.

Display will show **BASE NAME**.



Press **OK** to confirm.



Use the **UP** or **DOWN** buttons to scroll to the base you wish to name.



Press **OK** to confirm.



Delete the old name using the **C** button.

**ABC**

Enter the new name using the keypad.



Press **OK** to confirm.

The display will then show **DONE**.

### To change base station priority

If you are using multiple bases, you can select which base your handset will use.



Press the **UP** button to scroll to **BASE**.



Press **OK** to confirm.



Use the **DOWN** button to scroll to **CUSTOM BASE**.



Press **OK** to confirm.



Use the **DOWN** button to scroll to **PRIORITY**.



Press **OK** to confirm.



Use the **UP** and **DOWN** buttons to scroll to the required base.



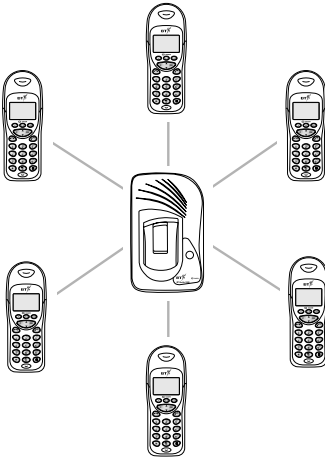
Press **OK** to confirm.

The display will then show **DONE**.

# Using additional handsets and bases

## Using additional handsets and bases

Up to six handsets can be registered and operated from any one base. This allows you to make internal calls between two handsets while a third is making an external call.



Each handset can be registered on up to four bases.

Each additional handset you purchase must be registered to a base.

Your handset supplied is pre-registered (as Handset 1) to its base (as Base 1).

### Note

*The following base stations and handset types are in the BT On-Air range.*

BT On-Air 1100 Classic  
BT On-Air 1100 Executive  
BT On-Air 1200 Classic  
BT On-Air 1300 Executive  
BT On-Air 1000 Classic handset and charger  
BT On-Air 1000 Executive handset and charger  
BT On-Air DECT f@x Plus

## Registering additional handsets

If you purchase new handsets to use with your current BT On-Air 1100, they will not be pre-registered to a base station. You will need to do this before you can use them.

### To register a handset to a base station (if you have not changed the System Code from 0000)

At the base:-



Press and hold down the **PAGE** button on the base until it starts to flash.

On the handset:-



Use the **UP** button to scroll to **BASE**.



Press **OK** to confirm.

The display will show **REGISTER**.



Press **OK** to confirm.



Use the **UP** or **DOWN** buttons to scroll to **AUTOMATIC**.



Press **OK** to confirm.


The display will now flash **SEARCHING FOR BASE**.

After a few seconds the handset will be registered and display:





**To register a handset to a base station (if you have changed the System Code from 0000)**

At the base:-


 Press and hold down the **PAGE** button on the base until it starts to flash.

On the handset:-


 Use the **UP** button to scroll to **BASE**.

 Press **OK** to confirm.

The display will show **REGISTER**.

 Press **OK** to confirm.

 Use the **UP** or **DOWN** buttons to scroll to **CUSTOM**.

 Press **OK** to confirm.

Use the **UP** and **DOWN** buttons to scroll to the required base number.

Press **OK** to confirm.

At this stage if you require you can edit the base name.

Press **OK** to confirm.

Enter the PIN code using the keypad.

Press **OK** to confirm.

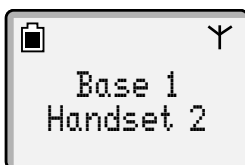
The display will now flash **SEARCHING FOR BASE**.


You will then see a list of the available handset numbers.

Use the **UP** and **DOWN** buttons to scroll to the number you require.

Press **OK** to confirm.

After a few seconds the handset will be registered and display:




 **C** can also be pressed to return to idle.


**Note**

*The number you save becomes the handset's name (ie. 'Handset 1'). You can rename the handset after registration, see page XX.*

**To de-register a handset from the base**

 Press the **UP** button to scroll to the **BASE** menu.


 Press **OK** to confirm.

 Use the **UP** or **DOWN** buttons to scroll to **BASE SETTINGS**.

 Press **OK** to confirm.

 Use the **DOWN** button to scroll to **HANDSETS**.


 Press **OK** to confirm.

 Use the **DOWN** button to scroll to **DE-REGISTER**.

 Press **OK** to confirm.

**123** Enter the System Code.


 Press **OK** to confirm.

 Use the **UP** or **DOWN** buttons to scroll to the handset that you want to de-register.

 Press **OK** to confirm.

This will time out and go back to idle.

*Or*

 Press the **C** button until you get back to idle.

The handset is now de-registered.

### Note

*When planning to use a handset with more than one base, we recommend that you:*

- *Give a number to each base (from 1-4).*
- *Number or name each handset (from 1-6).*
- *Register your handset(s) at base 2 (and 3 & 4 if used) using the same internal number as at base 1.*

### Helpline

*If you are experiencing difficulty, please call the BT On-Air Helpline on **0845 601 2476**.*



# General information

## Guarantee

### **Within the 12-month guarantee period:**

If you experience a problem with your product you should contact the Helpline on **0845 6012476**. Calls are charged at local call rates. If the problem is not remedied, you will be advised to return your product to the Helpline.

### **Outside the 12-month guarantee period:**

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We recommend that you call the Helpline on **0845 6012476** and ask for details of our recommended repair agents.

### **If you have to return your product**

If the helpline are unable to remedy your problem they will ask you to return the product. Pack the base station and handset securely, preferably in the original packaging. All parts must be returned, including line cords, power supplies and original batteries. (Please note that we can not take responsibility for goods damaged in transit). Use the self adhesive Freepost label to post your product.

If you have lost the label please call the Helpline for instructions.

### **Keep proof of posting**

Make sure the Post Office give you proof of posting.

## Technical information

### **How many telephones can you have on the line?**

All items of telephone equipment have a Ringer Equivalence Number (REN) which is used to calculate the number of items that may be connected to any one telephone line. The BT On-Air 1100 Executive (with up to 6 handsets) has a total REN of 1. Any other instrument provided by BT may be assumed to have a REN of 1 unless stated otherwise. A total REN of 4 is allowed per telephone line. (For example: if the BT On-Air Executive is used in conjunction with three extension telephones, each with a REN of 1, then the total REN = 4)

Only use approved power supply item code 872101.

Only use approved batteries item code 872102.

### **R&TTE**

This apparatus was designed in compliance with European Council decision Number 98/482/EC relative to pan-European connection in view to its connection on the Public Switched Telephone Network (PSTN). It is in conformity with Standards TBR21, TBR38(\*)ETSI 201 121.

(\*) Terminals integrating an analog handset function.

If problems arise, your supplier should be contacted first.

The EC marking attests product conformity with the essential requirements in compliance with Directives 73/23/EC for User Safety, 89/336/EC for Electromagnetic perturbations and 98/13/EC for Telecommunication network access.

The manufacturer declares that the products have been manufactured in conformity with Annex III of R&TTE Directive 99/05/EC.


## Switchboard compatibility

Generally this telephone may be connected to switchboards which support tone signalling and timed break recall. In the event of any difficulties please consult your switchboard service provider.

## Switchboard External Line Access Code

When you connect your telephone to a switchboard, you can set the switchboard's external line access code so that when you make an external call using the handset directory or redial list the code is automatically dialled before the number.

### To set the external line access code

 Press the **UP** button to select **BASE**.

 Press **OK**.

 Press the **DOWN** button to select **BASE SETTINGS**.


 Press **OK**.

 Press the **DOWN** button to select **Phone Line**.


 Press **OK**.

 Press the **DOWN** button to select **Prefix**.


 Press **OK**.

 Press **OK** to select **Prefix val**.

Enter the switchboard external line access code, e.g. **9**. You can enter codes up to 8 digits in length.


 Press **OK** to store.

Now you must set the number of digits required to make internal calls to other extensions on your switchboard.

 Press the **DOWN** button to select **Min.length**.

 Press **OK**.


Enter the number of digits to make an internal call to other extensions on your switchboard.

 Press **OK** to store.

### Note

*For the external line access code to be dialled for external calls only, it is important that all external numbers stored in your handset directory must contain more digits than the number of digits required to make an internal call to other extensions on your switchboard. This is most likely to occur when you have local external numbers stored in the handset directory without the area code. To overcome potential problems ensure that all numbers are stored complete with area code.*

## To activate and de-activate the external line access code

 Press the **UP** button to select **BASE**.

 Press **OK**.

 Press the **DOWN** button to select **BASE SETTINGS**.

 Press **OK**.

 Press the **DOWN** button to select **Phone Line**.




 Press **OK**.

 Press the **DOWN** button to select **PREFIX**.

 Press **OK**.

 Press the **DOWN** button to select **Status**.

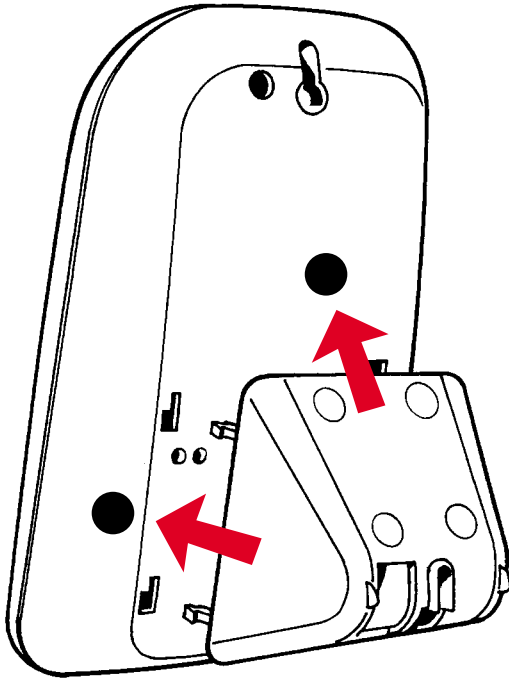
 Press **OK**.

 Press the  to activate or deactivate. When active the  will be shown on the display.

### Helpline

*If you are experiencing difficulty, please call the BT On-Air Helpline on **0845 601 2476**.*

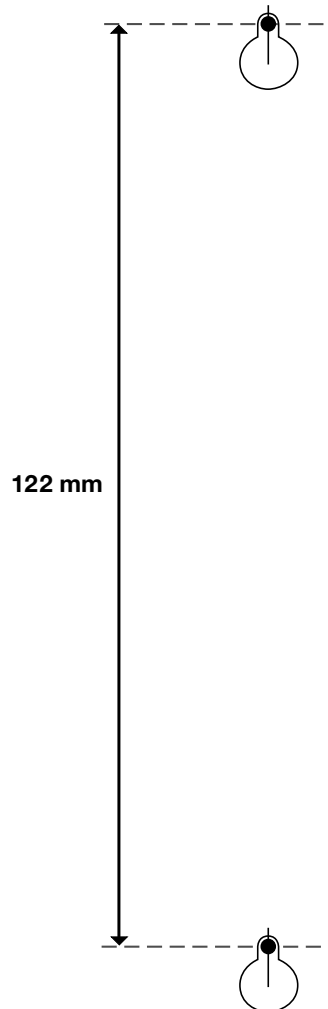
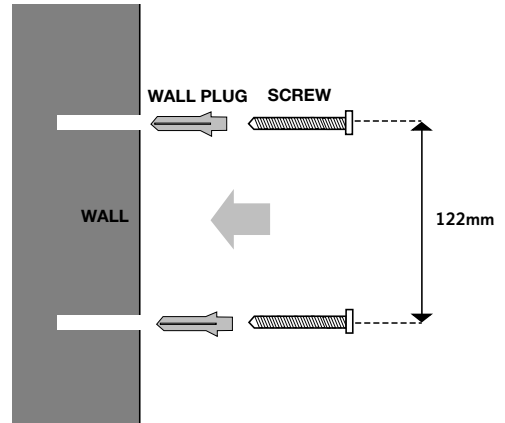
# Wall mounting



- 1** Push the base-mount forward onto the rear of the base.
- 2** Once slotted into the rear of the base, slide upwards to lock into position.

If wall mounting your BT On-Air 1100 Executive, use this guide for position.

- Make sure that you are not drilling into any hidden wiring and check that the power cable will reach from the mains socket to the charger. Switch the power adaptor off at the mains and remove the adaptor plug from its socket.
- Drill two holes 25mm deep using a 3mm drill, 122mm apart to take the wall plugs.
- Put wall plugs into the drill holes and then insert both screws. Leave 2-3mm between the head of the screw and the wall. You are now able to mount the base to the wall.
- Fit the base onto the two screws. If necessary, tighten or loosen the screws for the best fit.
- Put the handset back in the base and switch the power back on at the wall socket.







**Offices in Europe, North America,  
Japan and Asia Pacific.**

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CE compliant to 89/336/EEC  
(EMC Directive) & 73/23/EEC  
(Low Voltage Directive)