BT

*easi*com[1000]
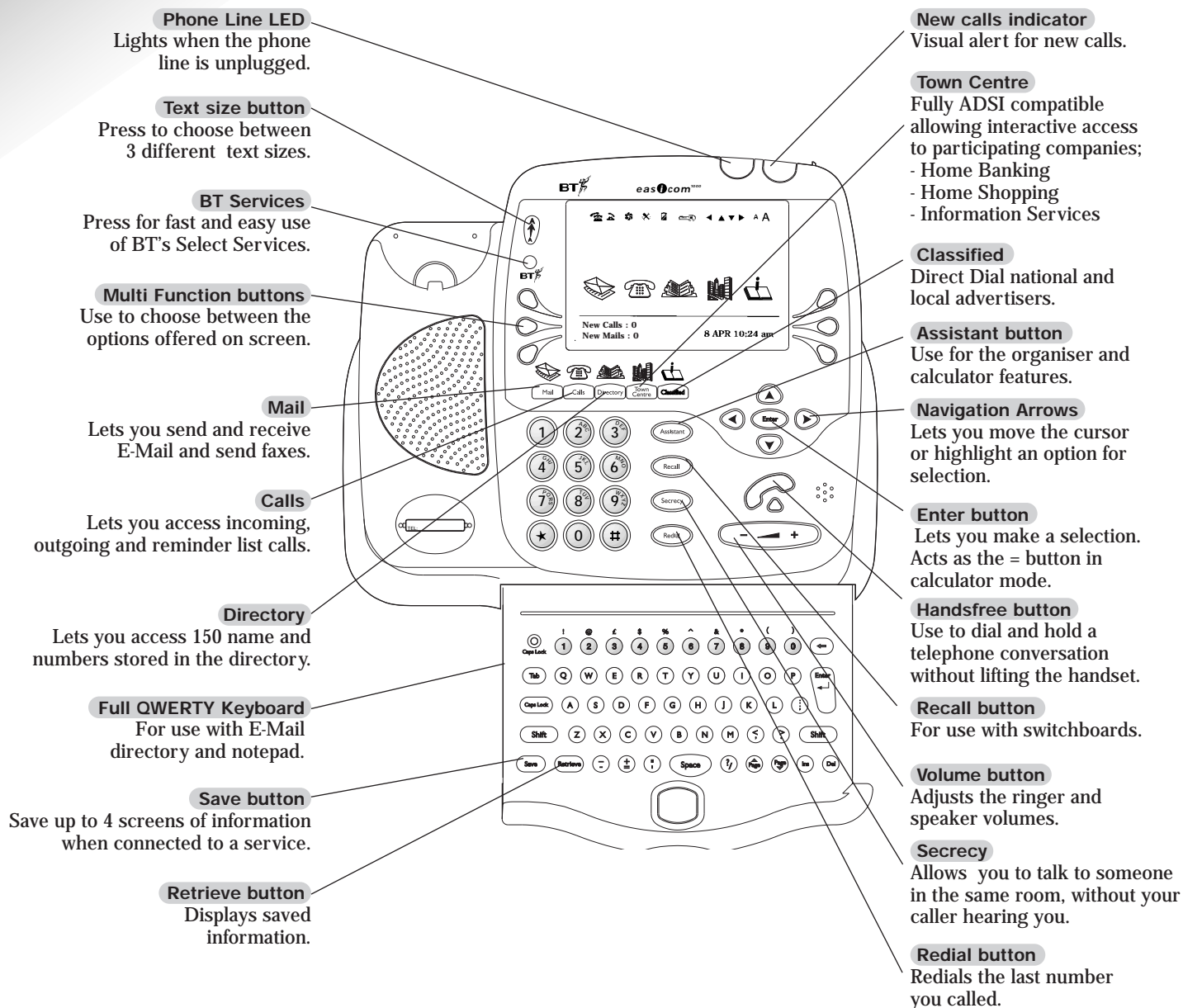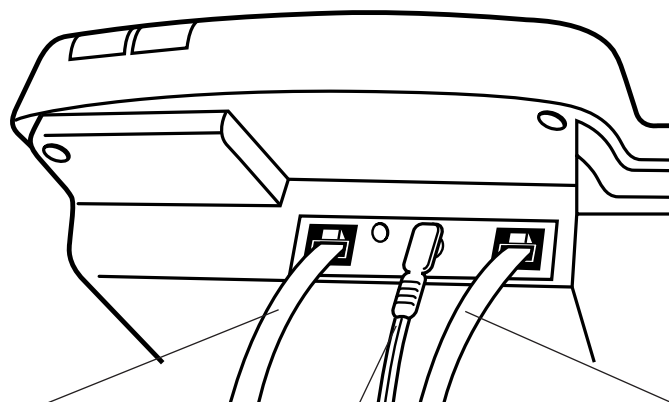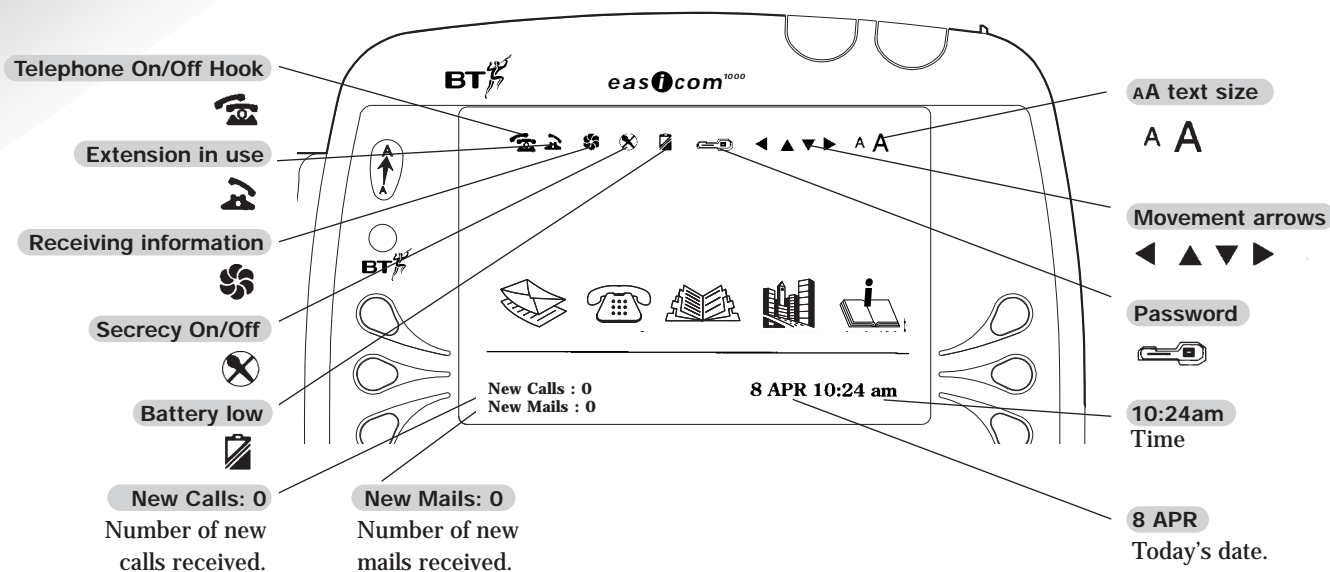
User Guide

Please open this page for an 'at a glance' guide to your *eas**i**com*¹⁰⁰⁰.

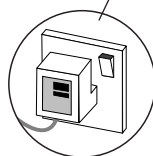Please open this page for a further 'at a glance' guide to your *eas**i**com*¹⁰⁰⁰.
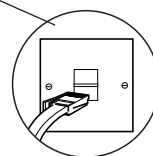
At a glance

Phone Line LED
Lights when the phone line is unplugged.

Text size button
Press to choose between 3 different text sizes.

BT Services
Press for fast and easy use of BT's Select Services.

Multi Function buttons
Use to choose between the options offered on screen.

Mail
Lets you send and receive E-Mail and send faxes.

Calls
Lets you access incoming, outgoing and reminder list calls.

Directory
Lets you access 150 name and numbers stored in the directory.

Full QWERTY Keyboard
For use with E-Mail directory and notepad.

Save button
Save up to 4 screens of information when connected to a service.

Retrieve button
Displays saved information.

New calls indicator
Visual alert for new calls.

Town Centre
Fully ADSI compatible allowing interactive access to participating companies;
- Home Banking
- Home Shopping
- Information Services

Classified
Direct Dial national and local advertisers.

Assistant button
Use for the organiser and calculator features.

Navigation Arrows
Lets you move the cursor or highlight an option for selection.

Enter button
Lets you make a selection. Acts as the = button in calculator mode.

Handsfree button
Use to dial and hold a telephone conversation without lifting the handset.

Recall button
For use with switchboards.

Volume button
Adjusts the ringer and speaker volumes.

Secrecy
Allows you to talk to someone in the same room, without your caller hearing you.

Redial button
Redials the last number you called.

Your eas**i**com¹⁰⁰⁰ Screen

Telephone On/Off Hook ☎

Extension in use

Receiving information ✿

Secrecy On/Off ✕

Battery low ▯

New Calls: 0
Number of new calls received.

New Mails: 0
Number of new mails received.

BT

eas**i**com¹⁰⁰⁰

BT

New Calls : 0
New Mails : 0

8 APR 10:24 am

AA text size
A A

Movement arrows
◀ ▲ ▼ ▶

Password ⊶

10:24am
Time

8 APR
Today's date.

Attach your easi**com¹⁰⁰⁰ printer here**
(available seperately)

eas**i**com¹⁰⁰⁰
printer

Mains power cable with 3-pin adaptor

Attached telephone line cord

Key features

Send and receive E-Mail

The *eas***i***com*¹⁰⁰⁰ enables you to send and receive E-Mail messages around the world without needing a computer. You can also send faxes direct to any standard fax machine.

Personal Directory

Easily store and quickly access up to 150 names and numbers, as well as E-Mail addresses and fax numbers in the directory.

Caller Display

You can view information about calls you have received, making it easy to track and deal with callers.

Town Centre

Saves time by providing a fast track route to interactive home shopping and services direct to your home.

Classified

Dial Direct for a complete and up-to-date list of entries in the UK Yellow Pages. You can search for companies on a national or local basis.
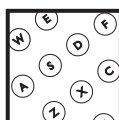
Pull-out QWERTY keyboard

Compact keyboard lets you type E-Mails, faxes and directory entries. With the Aᴀ button (next to the screen), you also have a choice of three on-screen text sizes.

In this guide

Introduction

*Your eas**i**com¹⁰⁰⁰ has been designed for ease of use and made to the high standards set by BT.*

You can expect your eas**i**com¹⁰⁰⁰ to give you many years of trouble-free service.

Please read the instructions carefully before use and keep this User Guide for future reference.

Unpacking your eas**i**com¹⁰⁰⁰

If anything is missing, please contact your place of purchase immediately.

● eas**i**com¹⁰⁰⁰ with
 telephone line cord attached
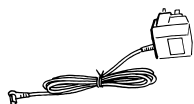
● Mains adaptor

● 4 X AA size batteries

● User Guide

For your records

Date of purchase:
Place of purchase:
Serial number (on the base of the telephone):
Purchase price:

For warranty purposes, proof of purchase is required, so please keep your receipt.

Personal Emergency Numbers

1	
2	
3	
4	

Installation

Follow these steps to set up your **eas*i*com**¹⁰⁰⁰ *ready for use.*
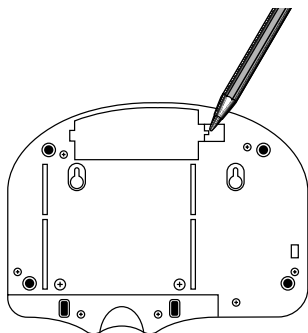
Plan the location of your **eas*i*com**¹⁰⁰⁰

Make sure your **eas*i*com**¹⁰⁰⁰ is within 2 metres of the phone and mains sockets.
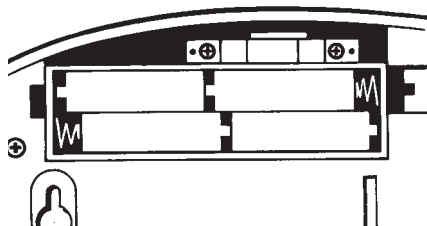
① Insert back-up batteries

Turn your **eas*i*com**¹⁰⁰⁰ upside down.

Use the end of a ballpoint pen (or similar) to remove the battery compartment cover.
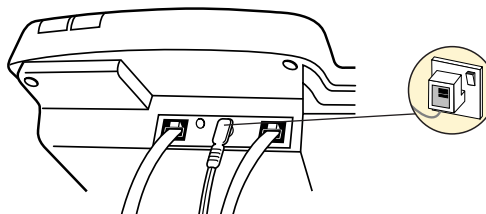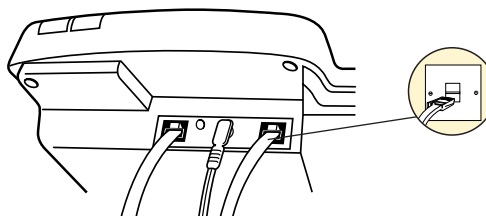
Insert batteries as shown.

② Plug the mains power adaptor into to the **eas*i*com**¹⁰⁰⁰

③ Connect the telephone line cord into to the telephone line socket

If you do not have modern phone sockets, call **Free***fone 0800* **800 150** and ask for a BT engineer to come and fit the correct type. This is a chargeable service.

INSTALLATION

5

4 **Plug the power adaptor into a socket and switch on**

The screen comes on and asks you to dial BT free to receive information into your phone that will make BT Select Services easier to use.

5 **Call BT free to download important information**

Press buttons in order shown

DIAL Press **DIAL** and follow the on-screen prompts.

When you have stored the BT information, you can access the range of BT Select Services quickly and easily by pressing the **BUTTON** to the left of the screen with BT below it.

If the BT server is busy or unavailable you can dial it manually later by phoning **0800 328 1949**.

6 **To set the date**

DATE Press **DATE**.

KEYPAD Enter the correct date, e.g. for 6 January 1999, dial **06 01 1999**.

OK Press **OK** to confirm the date.

7 **To set the time**

TIME Press *TIME*.

KEYPAD Enter the time, using the 12-hour clock, e.g. for 9.30, dial **0930**. Press to select *AM* or *PM*.

OK Press **OK** to confirm the time.

EXIT Press **EXIT**.

8 **To set the ringer volume**

Press the button on the front of the phone marked **– +**.

+ Press for louder ringer volume.

– Press for softer ringer volume.

Your easicom¹⁰⁰⁰ is now ready for use.

Using your **eas𝕚com**¹⁰⁰⁰

To adjust the screen contrast

Press buttons in the order shown

You can make the screen darker or lighter to suit the lighting in your room. Press the buttons to select the on-screen prompts in the order shown below:

ASSISTANT then select *s*

SETTINGS or press 6, then

CONTRAST

▶
◀

Follow the on-screen prompts and use the **LEFT** and **RIGHT** arrow buttons to change the displayed settings.

DONE Press **DONE**.

To change the size of the on-screen text

Press to change the text to one of 3 sizes. Leave the size you want displayed on screen.

Making and receiving calls

To make a call

Lift the handset.

KEYPAD Dial the number you want.

To preview dial

You can dial your number and check that it is correct before making the call. Key in the number you want. It is displayed on the screen.

DIAL Press **DIAL**. The number is dialled.

To redial the last number

Redial The last number called is redialled.

To make a handsfree call

Press buttons in order shown

You can make a call using the loudspeaker, saving you from having to pick up the handset.

Press the **HANDSFREE** button.

Dial the number.

To adjust the loudspeaker volume

During a handsfree call:

+ Press to raise the volume

– Press to lower the volume

To use secrecy

You can stop a caller from hearing you, so that you can have a private conversation with someone else in the room.

Press **SECRECY**. The screen shows *(SECRECY)*. Your caller cannot hear you.

Press **SECRECY** to speak to your caller again. The *(SECRECY)* disappears.

Mail ✉

Your **eas𝐢com**¹⁰⁰⁰ can send and receive a total of 70 Internet E-Mail messages for up to 5 separate users.

You can also type and send faxes to any standard fax machine. However, you cannot receive faxes on the **eas𝐢com**¹⁰⁰⁰ .

To scroll through your messages, sending or received, use the up and down arrows.

IMPORTANT

Please remember that E-Mail messages are sent and received via your telephone line. If you are sending or receiving an E-Mail, you cannot use your telephone at the same time.

To set up an E-Mail or fax

Press buttons in the order shown

The first time you use your **eas𝐢com**¹⁰⁰⁰ to send an E-Mail or fax, you need to enter your details in the set-up menu. Up to 5 different users can store their details in the memory.

✉ Press the **MAIL** button.

◀ Use the **ARROW** buttons to highlight *SETTING*.

SELECT	Press **SELECT**. Display shows the *USER DETAILS* menu.
▲	Use the **ARROW** buttons to highlight your user number on the display.
SELECT	Press **SELECT**.
EDIT	Press **EDIT**.
KEYPAD	Enter the E-Mail ID Password and Server numbers supplied with your **eas𝐢com**¹⁰⁰⁰ in order to register and send/receive mail to your phone.
KEYPAD	Type your name next to *FAX NAME*. This appears on the headers of all faxes you send.
DONE	Press **DONE** to confirm your settings.
EXIT	Press **EXIT**.

Please Note

When you enter your password a row of asterisks (✲) will appear to keep this information private.

To turn OFF BT Call Waiting

Please turn off BT's Call Waiting service before sending or receiving your mail, as an incoming call may interfere with your messaging.

HANDSFREE
Lift the handset or press **HANDSFREE**.

KEYPAD
Key in **#43#** and wait for the voice prompt to confirm that Call Waiting has been switched off.

Hang up.

To turn Call Waiting back on

HANDSFREE
Lift the handset or press **HANDSFREE**.

KEYPAD
Key in **✶43#** and wait for the voice prompt to confirm that Call Waiting has been switched on.

Hang up.

To create and send an E-Mail

You must have first followed the steps in 'To set up an E-Mail or fax'.

Press the **MAIL** button to open the mail menu.

ARROW
Use **ARROW** buttons to highlight *COMPOSE*.

SELECT
Press **SELECT**.

KEYPAD
Enter the subject of your E-Mail on the line starting 'Subject'.

ADDRESS
Press **ADDRESS**.

You can send your E-Mail to up to 5 separate addresses.

E-Mail
Select **E-Mail**. Addresses previously stored in the directory will be displayed.
Either

ARROW
Use the **ARROW** buttons to highlight the address you want.
Or

KEYPAD
Type in the address details.

SELECT
Press **SELECT**. If you would like to send to more than one person choose additional addresses and press **SELECT** each time up to a maximum of 5.

DONE
Press **DONE**.

KEYPAD
Type your message.
Your **easîcom**¹⁰⁰⁰ can send or receive up to 30 lines per E-Mail and up to a total of 70 messages.

MAIL

SEND TO OUTBOX

Press **SEND TO OUTBOX** to store your message ready for sending.

To keep a copy of your E-Mail

COPY
SELECT

Go to the Outbox, highlight that mail that you would like to keep a copy of, press **COPY**, a box will appear asking if you would like to copy to draft, press **SELECT** and a copy of your mail will now be saved in the draft log for future reference,.

SAVE TO DRAFT

Select **SAVE TO DRAFT** to store your mail for editing/sending later.

Or

To keep a copy of your E-Mail use the **ARROWS** to highlight the mail that you would like to keep.

COPY

Press **COPY**. A box will appear asking if you would like to **COPY TO DRAFT**.

SELECT

Press **SELECT** and a copy of your mail will now be saved in the draft log for future reference.

SEND/ RECEIVE

Press **SEND/RECEIVE** and check that the E-Mail account information shown on the screen is your own.

SEND/ RECEIVE

Press **SEND/RECEIVE** again to send.

To receive an E-Mail

Press buttons in the order shown

You must have first followed the steps in *'To set up an E-Mail or fax'* so that you have saved your E-Mail/Fax account information.

Press the **MAIL** button.

SEND/ RECEIVE

Press **SEND/RECEIVE** and check the user details shown are your own. Press **SEND/RECEIVE** again. Please note that any e-mail in your Outbox will also be sent.

SEND/ RECEIVE

Press **SEND/RECEIVE** and check that the E-Mail account information that appears on screen is your own.
Or
Press **SEND/RECEIVE** again to receive.

Received Messages

A counter above the Inbox shows the number of new messages waiting.

Use the arrow buttons to highlight the **INBOX**, press **SELECT**.

Use the arrow buttons to highlight the mail you want to read.

SELECT

Press **SELECT** to display the E-Mail message.

MAIL

△
▽
You can use the up and down **ARROWS** or **PAGE UP** and **PAGE DOWN** on the pull out keyboard to move through your mail.

To send a fax

Press buttons in the order shown

You must have first followed the steps in *'To set up an E-Mail or fax'* above so that you have saved your E-Mail/Fax account information.
Press **MAIL**.

◀ Use the **ARROWS** to highlight *COMPOSE*.

KEYPAD Type the subject of your fax on the line starting '**Subject**'.

ADDRESS Press **ADDRESS**.

◀ Use the **ARROWS** to highlight *FAX*. If you have previously stored fax numbers in the directory, they are shown.

SELECT Press **SELECT**.

◀ Use **ARROWS** to highlight names and numbers from the fax directory.

SELECT Press **SELECT** again to choose the highlighted name and number.

The fax details now appear at the top of the screen.

DONE Press **DONE** to complete addressing your fax.

KEYPAD Type your fax message.

SEND TO OUTBOX Press **SEND TO OUTBOX** to store your fax ready for sending.
Or
SAVE TO DRAFT If you want to save your message for editing later, press **SAVE TO DRAFT**.

To keep a copy of your Fax

Press **MAIL**.

SELECT Go to the Outbox, highlight the fax that you would like to keep a copy of, press copy, a box will appear asking if you would like to copy to draft, press **SELECT** and a copy of your fax will now be saved in the draft log for future reference. Use the **ARROWS** to highlight the mail that you would like to keep.

◀

COPY Press **COPY**. A box will appear asking if you would like to **COPY TO DRAFT**.

SELECT Press **SELECT** and a copy of your fax will now be saved in the draft log for future reference.

SEND Press **SEND**. Check that the fax account information that appears on screen is correct.

SEND Press **SEND** again to confirm and send.

MAIL

Calls ☎

Your *eas**i**com¹⁰⁰⁰* works with BT Select Services Caller Display and Caller Display with Call Waiting. These are available on subscription. For further information, call BT on **FREE***fone 0800* **800 150**.

When you subscribe to Caller Display and Call Waiting services, your *eas**i**com¹⁰⁰⁰* will display the number of the person calling as well as the number of a caller who is trying to contact you even if you are already using the line.

Caller Display

Your *eas**i**com¹⁰⁰⁰* stores information on the most recent incoming and outgoing calls giving the time and date of each call. If you have stored the name and phone number of the caller in the directory, it will also display the name.

There is also a Reminder List which lets you set up to 60 Reminder Alarms to your phone.

New Calls light

Press buttons in the order shown

The red Calls light comes on to let you know when you have received new calls.

To view the Calls List

☎   Press the **CALLS** button. Display shows a 50 Number Incoming Calls List, a 10 Number Outgoing Calls List and the Reminder List where you can set up to 60 Reminder Alarms.

SELECT   Press **SELECT** to highlight the list you want.

To delete a single entry in a Calls List

☎   Press the **CALLS** button. The display shows the Calls Lists.

▶   Use the **ARROW** buttons to highlight the Incoming Calls, Outgoing Calls or Reminder Alarms list.

SELECT   Press **SELECT** to highlight the entry you want to delete.

DELETE   Press **DELETE**. A dialogue box asks you to confirm.

YES/NO   Choose **YES** or **NO** to delete or to cancel the delete command.

To delete all entries in a calls list

Press buttons in the order shown

☎ Press the **CALLS** button. Display shows the Calls Lists.

▶ Use the **ARROW** buttons to highlight the Incoming Calls, Outgoing Calls or Reminder Alarms list you want to delete.

CLEAR ALL Press **CLEAR ALL**. A dialogue box asks you to confirm.

YES/NO Press **YES** to delete or **NO** to cancel.

Caller Display Text messages

Your *eas⚫com¹⁰⁰⁰* can also display text messages sent via the Caller Display service. These messages provide extra information about the type of call you have received.

INTERNATIONAL
Call received from outside the UK.

UNAVAILABLE
The caller's network does not operate a caller display service.

WITHHELD
The caller has stopped their number from being sent.

OPERATOR
The call has come via the operator.

PAYPHONE
The caller is ringing from a payphone.

RINGBACK
The telephone number that you have set on Ringback is now free to receive your call.

Call Waiting

Call Waiting lets you know if another caller is trying to reach you when you are already on the phone.

To answer a call waiting whilst on a call

You hear a beep in the earpiece and your *eas⚫com¹⁰⁰⁰* screen displays *SWITCH*.

SWITCH Press **SWITCH** to put your first call on hold and talk to your second caller.

SWITCH Press **SWITCH** again to talk to your first caller again.

If one call hangs up, you are automatically connected to the remaining caller.

Directory

Your *eas***i***com*¹⁰⁰⁰ can store up to 150 names and numbers, E-Mail addresses and fax numbers in the directory.

To add an entry

Press buttons in the order shown

Press the **DIRECTORY** button.

NEW   Press **NEW**.

KEYPAD   Enter the name you want.

Move the cursor to the next line down.

KEYPAD   Enter the number you want.

Use the pullout keyboard to enter the persons details.

SAVE   Press **SAVE**.

If you need to add a Pause to the number you are storing, press the **P** button on the pull-out keyboard where you want to Pause to be placed in the number. The Pause will be shown as *P* on the display.

To dial a directory entry

Press the **DIRECTORY** button.

ARROWS   Press the **ARROW** buttons to scroll through the list and highlight the name you want.

DIAL   Press **DIAL**.

If you have more than one number stored for the same name, a dialogue box asks you to select the number you want by highlighting it with the **ARROW** buttons and then pressing the **DIAL** button again.

DIAL

To delete an entry

Press the **DIRECTORY** button.

Press the **ARROW** buttons to scroll through the list and highlight the name you want to delete.

DELETE   Press **DELETE**. A dialogue box asks you to confirm the delete.

Use the **ARROW** buttons to highlight **YES** to delete or **NO** to cancel.

YES   Press **YES** to confirm deletion.

To set different ring tones for directory entries (works with BT's Caller Display Service).

Press buttons in order shown

You can allocate up to 9 different ring tones for entries in the *eas**i**com*¹⁰⁰⁰ directory. For example, you could set different tones for business or personal numbers. You can set the ring tone for new and existing entries.

Press the **DIRECTORY** button.
Either

Press the **ARROW** buttons to scroll through the list to find an existing name.
Or

ADD   Press **ADD** to start a new entry.

RING SOUND   Press **RING SOUND** to hear a sample of the current ringer. Return to the standard ringer sound, by pressing the **RING SOUND** button until there is no number shown next to it on the display.

SAVE   Press **SAVE** to save your entry with the ringer sound that is highlighted.

Copying numbers into the directory

Whenever you receive a number in the calls list, you can copy it into your *eas**i**com*¹⁰⁰⁰'s directory.

To copy a phone number

When the Incoming or Outgoing Calls List is displayed:

COPY   Press **COPY** and follow the on-screen prompts to add the number to the directory.

Town Centre 🏙

Within the Town Centre on the **easicom**¹⁰⁰⁰ are stored the details and telephone numbers of leading brands within the UK. You can browse through the infromation and dial direct to the shops listed here at the touch of a button.

As more and more services become available direct from the **easicom**¹⁰⁰⁰ the choice available to you through the Town Centre will grow.

If you are interested in becoming a Service Provider on **easicom**¹⁰⁰⁰ Town Centre please contact us on 01565 872444.

The first time you dial from the **easicom**¹⁰⁰⁰, Town Centre information will be downloaded into your phone to make it easier for you to access services such as home banking and to shop direct from home. This will only take approximately 1 minute to complete.

To select a Town Centre Street

Press buttons in the order shown

🏙 Press the **TOWN CENTRE** button.

▶ Use the **ARROW** buttons to highlight the street you require.

DIAL Press **DIAL**.

To restore a deleted street

If you delete a shopping or service street and want to bring it back again, just highligt it as described left and

RESTORE Press **RESTORE**.

Classified

Your **easicom**¹⁰⁰⁰ has direct dial access to Classified Advertising for your convenience. Now you can find any listed company for the whole of the UK.

> ### To find a company nationally in Classified Advertising

Press buttons in the order shown

Press the **CLASSIFIED** button to select the company you want to call.

DIAL   Press **DIAL**. The number is dialled, then you are guided step by step on screen until you find the company you are looking for.

Assistant

Assistant gives you quick access and help with all the additional features of your **eas🛈com**¹⁰⁰⁰ . The pull-out keyboard makes it easy to use these features, which are:

Calendar	Calculator
Notepad	World time
Country codes	Settings

To open an additional feature

Press buttons in the order shown

Assistant / ▶
Press the **ASSISTANT** button. Use the **ARROW** buttons to highlight the feature you want.

Enter
Press the **ENTER** button to open the feature you have selected.

Calendar

Once open, you can use the calendar to set reminders for special events.

To use the calculator

Once open, the calculator offers 4 modes of operation:

1 Simple calculator.

2 Tabulation.

3 Currency conversion.

4 Unit conversion.
(By Linear measure, Square measure, Capacity measure, Avdp. Weight or mass, and Temperature equivalents.)

For currency conversion.

▶
Use the **ARROW** buttons to highlight each country.

KEYPAD
Enter the up-to-date currency rates for each of the currencies you want to calculate.

DONE
Press **DONE**.

KEYPAD
Choose the currency that you would like to use by highlighting and pressing *CHANGE SELECTION*.

KEYPAD
Type in the amount of that currency you want to convert, e.g. £100.

Enter
Press the **ENTER** button.
The currency is converted and displayed.

To use the notepad

Press buttons in the order shown

Once the notepad is open:

KEYBOARD Use the keyboard to type notes.

SAVE Press **SAVE**. (The *SAVE* symbol appears to remind you.)

World time

Once open, world time lets you quickly find out time differences around the world.

To use country codes

Once open, you can quickly find out dialling codes from the UK to countries around the world.

▶ Use the **ARROW** buttons to highlight the country you want.

Enter Press the **ENTER** button. The country code is automatically dialled.

KEYPAD Dial the rest of the number of the person you are calling.

To adjust the settings of your eas*i*com¹⁰⁰⁰

Once open, you can adjust the following settings using the **ARROW** buttons to highlight the setting you want to change.

Call Timer – select either **ON** to time each call or **OFF**. The Call Timer will be displayed on the phone's Main Screen.

Time – select between the 12 or 24 hour clock.

Contrast – to lighten or darken your screen.

Password – set a password to protect your personal information, stored in the memory.

Ring Sound – choose the ringer melody you prefer; there are 9 options available.

Extn in Use – select **ON** if you wish to have the in-use light come on when another extension on the same line is in use.

Smart Redial – remembers the pauses between numbers you dial. This is useful for calling home banking or chargecard automated services.

Connecting to a switchboard

Currently, Caller Display and BT Select Services are not available when your *easicom¹⁰⁰⁰* is connected to a switchboard. However, it will operate as a normal phone.

See your switchboard user guide for instructions on using the **Recall**, **Pause**, **#** and **✻** buttons to access the switchboard's features.

Maintenance

General

Simply clean the *eas**i**com*¹⁰⁰⁰ handset and base with a soft cloth. Do not use a wet cloth.

Do not clean with abrasive materials or solvents as these may damage the unit.

Do not spray aerosol cleaner onto the base or handset.

Warning

Your *eas**i**com*¹⁰⁰⁰ may become warm. This is normal and not dangerous. However, you should avoid placing the unit on untreated antique furniture.

Keep your *eas**i**com*¹⁰⁰⁰ away from areas of high humidity and out of direct sunlight.

Do not stand it on carpets or other surfaces which generate fibres or place it in locations which prevent the free flow of air over its surfaces.

This equipment is only designed to be used in a normal office or domestic environment where the relative humidity does not exceed 60%. It should not be used in bathrooms or near water.

Service

Within guarantee
If you experience a problem with your *eas**i**com*¹⁰⁰⁰ or handset, you should contact the *eas**i**com*¹⁰⁰⁰ Helpline on **08457 573464**. Lines are open 8.30am-5.30pm, Monday-Friday, excluding bank holidays. Calls are charged at local call rates. If the problem is not solved, you will be advised to contact your original point of purchase.

Some retailers offer extended warranty schemes for cover outside the initial 12-month period. Please ask them for details.

Outside warranty
If your *eas**i**com*¹⁰⁰⁰ needs repair after the warranty period has ended, call the *eas**i**com*¹⁰⁰⁰ Helpline on **08457 573464** for information on our recommended repair agents.

If you have to return your *eas**i**com*¹⁰⁰⁰

Pack the cradle and handset securely, preferably in the original packaging. All parts must be returned including line cords, power supply unit and original battery. We cannot take responsibility for goods damaged in transit.

Help

Your eas*i*com¹⁰⁰⁰ does not receive Caller Display messages
To receive and display messages you must subscribe to the Caller Display and Call Waiting services on your line.

For further information, call BT free on Free*fone 0800* **800 150** (residential customers) or Free*fone 0800* **800 152** (business customers) or your Service Provider.

Phone does not ring
Check that the ringer volume is not turned down too low.

Check that no other phones on the same line have been left off the hook.

Do you have too many phones in your home? (See *'How many phones can you have?'* page 25.)

Screen does not work properly
Check that the mains power has been connected correctly.

The battery cover must be fitted correctly in order for your eas*i*com¹⁰⁰⁰ to work.

E-Mail Help

I have not received any incoming E-Mail.
You must dial the server to collect any E-Mail waiting there for you. Just press the **MAIL** button, followed by **SEND/RECEIVE**.

Why do some of my E-Mails get returned to me by the Postmaster?
This could be because an incorrect E-Mail address has been used. Please double check to make sure that you have addressed your mail correctly.

Why do some of E-Mails I receive have = in between words?
This is because some of your mail has been re-formatted as it has passed through the internet. Please ignore the = symbols as you read through your mail.

When I enter my password, only stars appear on the screen?
Stars are used to display the password to keep this information private.

I sometimes receive E-Mails with attachments removed?
The eas*i*com¹⁰⁰⁰ is for text messages only and is unable to receive attachments or pictures.

Helpline

If you are still experiencing difficulty, call the
*eas**i**com*¹⁰⁰⁰ Helpline on **08457 573464**.
Lines are open 8.30am-5.30pm, Monday-Friday,
excluding bank holidays.

HELPLINE

Technical information

Connection Information

Your *eas**i**com*¹⁰⁰⁰ may be connected to public networks in the UK. It may be connected to switchboards that use tone signalling with time break recall. If you are in doubt, contact your switchboard supplier.

How many phones can you have?
All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items that may be connected to any one telephone line. Your *eas**i**com*¹⁰⁰⁰ has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Guarantee

If you own your *easi**com*¹⁰⁰⁰ – under guarantee**
BT guarantee the product for one year provided that:

• The equipment has only been used for its proper purpose and has not been subjected to misuse or has been wilfully of accidentally damaged.

• The equipment has not been tampered with or repaired by anyone other than BT, its staff, or agents.

If a fault does occur in this product and you bought the unit yourself, provided that you return it to the place of purchase and produce your receipt, it will be either repaired or replaced free of charge.

The terms and conditions of this guarantee do not affect your statutory rights.

If you own your *easi**com*¹⁰⁰⁰ - outside guarantee.**
If your *eas**i**com*¹⁰⁰⁰ needs repair after the guarantee period has ended, it must be repaired so as to comply with the approval requirements for connection to the telephone network.

We recommend that you call BT on **Free***fone* *0800* **800 150** or visit your nearest BT shop, and you will be informed of our recommended repair agents.

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BT

Offices in Europe, North America, Japan and Asia Pacific.

CE

CE compliant to 89/336/EEC
(EMC Directive) & 73/23/EEC
(Low Voltage Directive)

APPROVED for connection to
telecommunication systems specified
in the instructions for use subject to
the conditions set out in them