

AT&T ID-2820 User Manual

Expandable Cordless Phone
with Touch Sensitive Keypad



Rev.2

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INTRODUCTION

Thank you for selecting the AT&T ID-2820 Digital Cordless Telephone with Touch Sensitive Keypad. This stylish cordless phone provides the freedom to communicate from anywhere in your home. It has been designed to provide a clear and crisp calling experience and incorporates features that make phone company services like Caller ID, Call Waiting and Voice Mail easier to use.

Start using your AT&T ID-2820 Cordless Phone quickly by reading the Getting Started section in the following pages. Be sure to charge the battery for a minimum of 15 hours prior to first use. This will insure a full battery charge and long battery life.

MAIN FEATURES

- Touch Sensitive Keypad with Smart Key Lock
- Multiple Handset Capability
- 60 Phonebook Records with Search and Edit Function
- 20 Last Number Redial Records
- 40 Incoming Caller ID Records
- 10 Polyphonic Melodies and 4 Traditional Ring Tones
- Handset Speakerphone
- Intercom / Call Transfer / Conference Call Capability
- Mute / Redial Functions
- Message Waiting / Missed Call Notification
- Clock / Alarm Functions
- Multiple Language Display
- Standby Time - 120 hours
- Talk Time - 5 hours

PACKAGE CONTENTS

Make sure you have received the following items in the package. If any items are missing, contact the AT&T Customer Service Center at 800-667-2118.

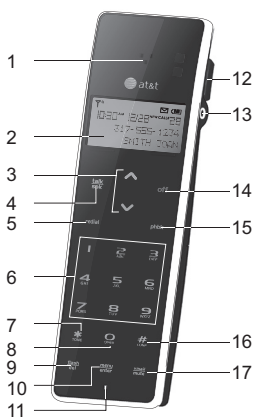
- One handset
- One base unit
- One rechargeable handset battery pack (pre-installed inside the handset)
- One base unit AC power adapter
- One base unit phone line cord
- One handset belt clip
- One user manual
- One quick start guide

NOTE: Keep this manual handy as you use your new product. It contains practical step-by-step instructions, as well as technical specifications and warnings you should know.

PRODUCT OVERVIEW

HANDSET WITH TOUCH SENSITIVE KEYPAD

ZE



1. Receiver
2. LCD Display
3. **^ / v** : volume control; view caller ID log; navigate menus and settings
4. **talk spk** : answer and dial calls
5. **redial** : view and dial previous calls
6. 1 - 9: enter numbers and characters
7. *** TONE** : enter numbers and special characters
8. **OPER** : enter special characters
9. **flash del** : answer call waiting call; delete text; exit submenu
10. **menu enter** : go to menu; enter setting; manual key lock.
11. Microphone
12. Detachable belt clip
13. Headset jack
14. **off** : end calls; exit to standby mode
15. **phbk** : access Phonebook
16. **# CONF** : toggle between upper-case and lower-case letters when entering text ; conference calling
17. **vmail mute** : dial pre-programmed voice mail access number; mute handset

BASE UNIT



1. Page: pages handset
2. Handset charging cradle
3. Blue indicator light: charging status and voice mail message waiting indicator

LCD DISPLAY SYMBOLS

SYMBOL	DESCRIPTION
	Signal within range
	Key Lock activated
	Handset ring silenced
	Alarm set
	Lower-case letters activated
	Voice mail message waiting
	Battery full - icon does not flash

TOUCH PHONE USE AND HANDLING

- The touch panel handset offers a new experience in telephone communication. This Touch Sensitive Keypad technology is very sensitive and may take a little time to get used to. To avoid accidental key contact while talking, first lift the handset to touch your ear, pause a brief moment, and then move the lower portion of the phone closer to your mouth.
- The keypad will automatically disable when the receiver first touches your ear. This feature reduces the risk of accidental keypad activation while the phone is held against the side of your face.
- To properly use your Touch phone, pick it up from the back and sides and cradle it in your hand. While talking, avoid touching the keypad area unnecessarily to prevent accidental triggering of the keypad.

- It is very easy to tell when the keypad is disabled, as the keypad backlight will be off.
- To turn keypad backlight on and activate the keypad, touch any of the number keys, wait for the backlight to come on and then dial normally.

NOTE: If more than one key area is touched, the keypad may not activate.

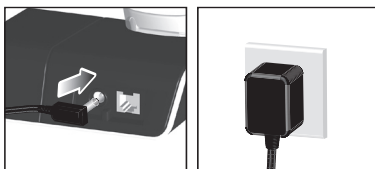
- *During a call, the keypad will automatically disable and the backlight will turn off. When the backlight turns off and when you want to end the call, the first key-press of the **off** key will only wake up the keypad, and a second press of the **off** key will be required to terminate the call.*
- When dialing, hold your hand away from the LCD area as shown. Touching the LCD display may trigger the automatic keypad lock sensor and prevent you from dialing. If the keypad lock sensor is triggered, a small key will appear in the top left corner of the display.



GETTING STARTED

CONNECTING BASE UNIT AC ADAPTER

Plug the AC Adapter cord into the base unit and then into the wall outlet. The electrical outlet should be located near the equipment.



USE ONLY CLASS 2 POWER SOURCE, Rated 6VDC, 400mA.

HANDSET BATTERY PACK

The handset uses 1 NiMH 650 mAh 3.6V (AAA) rechargeable battery pack. The removable battery pack is already pre-installed in the handset for you.

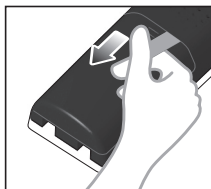
NOTE: Before using the handset, and to prolong battery life, place the handset in the base handset cradle and charge for at least 15 hours.

WARNING: You must replace handset in charger base for periodic charging. Failure to keep the battery fully charged could result in decreased battery life. If the handset is removed from the base unit for long periods of time, remove the battery.

ACTIVATING AND CHARGING THE HANDSET BATTERY PACK

To activate and charge the handset battery pack:

1. Pull the battery contact tab out slowly and remove as shown.
2. Place the handset in the cradle of the base unit.
3.  →  →  The battery icon on the display will flash and the base indicator light will turn on to indicate the handset is charging.
4. Charge battery pack for at least 15 hours prior to first use.
5. When the battery is fully charged, the battery icon will stop flashing and  will appear.



LOW BATTERY WARNING

The battery icon indicates the battery status:



When the battery is low, there will be an audible signal and 'LOW BATTERY' will appear on the screen.

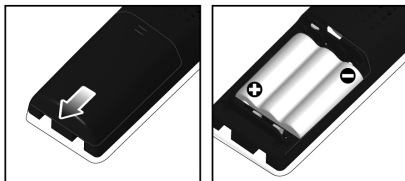
Removing and replacing handset battery pack

After years of use, all NiMH rechargeable batteries lose the ability to hold a full charge and may need to be replaced. The handset uses 1 NiMH 650 mAh 3.6V (AAA) rechargeable battery pack. Only replace with an approved ID-2820 battery pack available through AT&T. Contact the AT&T Customer Service Center at 800-667-2118 to order.

WARNING: There is a risk of explosion if the battery pack is replaced with an incorrect battery pack type. Dispose of the used battery pack according to your local waste management guidelines.

To install a replacement handset battery pack:

1. Remove the battery door cover on the telephone handset.
2. Insert the battery pack as shown.
3. Slide the cover back on so that it clicks firmly into place.



NOTE: Before using the handset and to prolong battery life, place the handset in the base handset cradle and charge for at least 15 hours.

CONNECTING PHONE LINE

Plug one end of the modular phone cord (provided) into the telephone wall jack. Plug the other end of the cord into the back of the base unit.

ATTACHING THE BELT CLIP

Attach the belt clip as shown:
To detach, spread the “arms” of the belt clip and remove.

TIP: If you cannot remove the clip using your hand, use a thin blunt object such as a screwdriver (not supplied), taking care not to scratch the handset surface.



BASIC FUNCTIONS

MAKING AND RECEIVING CALLS

To make a call:

- Touch **talk**
spk and wait for a dial tone.
- Enter destination phone number using numbers **0 - 9**. If you make an error, touch **off** to cancel.

To pre-dial a call:

- Enter destination phone number using numbers **0 - 9**. If you make an error, touch **off** to cancel or touch **flash**
del to delete numbers and re-enter.
- You can touch **redial** to insert a 2-second pause while dialing. ‘P’ will appear on the screen to indicate where the pause will occur.
- Touch **talk**
spk to dial.

To answer a call:

- Remove the handset from the base unit and touch **talk**
spk .

NOTE: When making or answering calls, bring the top of handset (receiver) to your ear before speaking. Once the receiver has made contact with your ear, the unit’s Smart Key Lock function will automatically lock the handset keys and you may bring the bottom of the handset (microphone) closer to your mouth and speak into the microphone. Handle the handset with care to avoid accidentally triggering the keys. If you encounter difficulties, use

the manual Key Lock feature (see the SMART KEY LOCK section in this manual on Page 26 for more details).

To activate speakerphone during a call:

- While in Talk mode, touch **talk**
spk. 'SPKR' will appear on the handset display to indicate the speakerphone is activated.
- Touch **talk**
spk again to deactivate speakerphone and return to Talk mode during a call. 'TALK' will appear on the handset display to indicate talk mode is activated.

To end a call:

- Touch **off**.

OR

- Place the handset back into the base cradle.

To redial a call:

- To redial the last number dialed, touch **talk**
spk then touch **redial**.

OR

- Touch **redial** to access a list of the previous 20 dialed numbers.
- Use **▲** or **▼** to scroll through and select the desired number.
- Touch **talk**
spk to dial.

Call waiting:

When you hear a call waiting tone:

- Touch **flash**
del to answer the incoming call and place your existing call on hold.
- Touch **flash**
del to toggle between calls.

NOTE: You must subscribe to Call Waiting service through your local phone company.

To adjust volume during call:

- Touch **▲** or **▼** to raise or lower the volume.

To mute the microphone during call:

- Touch **vmail**
mute to activate and deactivate mute.

STANDBY MODE AND SLEEP MODE

When the handset has been inactive for a while, it will enter sleep mode and the LCD backlight and key lights will switch off. Press any key to return to standby mode. The LCD backlight and key lights will activate to indicate standby mode.

To adjust the time from standby to sleep mode, please refer to the section in this manual titled CHANGE DISPLAY SETTINGS to alter BACKLIGHT TIME Page 23.

NOTE: If Key Lock is on, you will need to unlock the phone to enter standby mode. (see the SMART KEY LOCK section in this manual on Page 26 for more details).

PHONEBOOK

The Phonebook can store up to 60 phone numbers (of up to 24 digits) and names (up to 16 characters).

STORING PHONEBOOK RECORD

1. Touch **phbk**.
2. Touch **menu**
enter. The cursor is pointing to 'ADD RECORD'
3. Touch **menu**
enter again to confirm.
4. Enter the name using **1 - 9** (see TO INPUT NAMES below).
5. Touch **menu**
enter to confirm and save name.
6. Enter the number using 0 - 9, *, #.
7. The **redial** key can be used to enter a pause when dialing. 'P' will appear on the screen to indicate where the pause will occur.
8. Touch **menu**
enter to confirm and save record.

NOTE: A number can be saved without entering a name. When requested to enter the name, press **menu**
enter key and move to number entry.

To input names:

1. Using the number keypad, press the appropriate digit key **1 - 9** as many times as necessary to display the desired character.

2. Wait for 1 second or touch a different key to input the next character.
3. Press the number 1 key to enter a space between characters
4. Repeat steps 1 and 2 until the name is entered.

NOTE: For a full list of characters and their assigned numbers see the section in this manual titled **HANDSET SETTINGS** on Page 20.

DELETING PHONEBOOK RECORD

To delete 1 record:

1. Touch **phbk**.
2. Touch  or  or alphabetic search to select the record you wish to delete.
3. Touch  .
4. Use  or  to select 'DELETE RECORD'.
5. Touch   to confirm selection.
6. Touch   to confirm delete.

OR

1. Touch **phbk**.
2. Touch  or  or alphabetic search to select the record you wish to delete.
3. Touch  .
4. Touch   to confirm delete.

To delete all records:

1. Touch **phbk**.
2. Touch  .
3. Use  or  to select 'DELETE ALL'.
4. Touch   to confirm.
5. Touch   again to delete all records stored in Phonebook.

EDITING RECORDS

1. Touch **phbk**.
2. Touch  or  or alphabetic search to select the record you wish to edit.
3. Touch **menu**
enter.
4. Use  or  to select 'EDIT RECORD'.
5. Touch **menu**
enter to confirm.
6. Press the **flash**
del key to delete any characters or numbers in the name you wish to edit.
7. Use **0 - 9** keys to edit the name, touch **menu**
enter to confirm. If the name does not need to be modified, press **menu**
enter to edit the number.
8. Use **0 - 9** keys to edit the number or press **flash**
del to delete and edit the number before saving. Touch  or  to move the cursor left or right to edit the number
9. Touch **menu**
enter to confirm.

CALLING STORED NUMBERS

1. Touch **phbk**.
2. Touch  or  to scroll to the record you wish to dial.

OR

Touch the **1 - 9** key corresponding to the first letter of the record and use  or  to select name you are seeking. For example, for names beginning with the letter 'R' press the 7 key three times.

3. Touch **talk**
spk to dial.

CALLER ID DISPLAY

If you subscribe to Caller ID service through your local phone company, the handset will display details in accordance with your Caller ID service. If the number of the incoming call is stored in the Phonebook, the name as it is entered will also be displayed.

VIEWING AND CALLING CALLER ID RECORDS

The call log records the caller name, number, date and time for the previous 40 calls.

To view the call log:

1. Touch or to enter the call log during standby mode. The number of missed and total calls in the call log ('ALL') will be displayed.
2. Use or to review individual call details.

To dial the reviewed number:

1. To dial the number selected, touch .
2. If the reviewed number includes an area code, 'USE v ^ TO CHANGE' appears. Touch or to select dialing format between local call, (7 digits), a call with area code (10 digits), or a long distance call (11 digits).
3. Touch to dial.

OR

1. To edit the number before dialing, touch .
2. Use or to select 'EDIT TO DIAL' and press again.
3. Edit the number using 0 - 9 and to delete. Touch or keys to move the cursor left or right to edit the phone number to dial.
4. Touch to dial.

NOTE: The 'NEW' icon indicates that the call details have not previously been reviewed. The 'REPT' icon indicates that you have received repeat calls from the same number.

FORMATTING CALLER ID NUMBERS

The number stored in call log can be reformatted prior to dialing. To edit the number:

1. Touch  or  to select the number you wish to dial from call log memory.
2. Touch **redial**. The number you selected can now be reformatted by touching **redial** again to choose the format you prefer, and also touch 0-9 to edit prefix while reformatting.

For example: The caller ID number 206-123-4567 can be reformatted by pressing the **redial** key as shown below. (**NOTE:** For details on how to edit Phonebook entries please see the section in this manual titled PHONEBOOK on Page 12.)

Press **redial**, Caller ID shows 206-123-4567.

Press **redial** again, Caller ID shows 061234567.

Press **redial** again, Caller ID shows 61234567.

Press **redial** again, Caller ID shows 123-4567.

Press **redial** again, Caller ID shows 206-123-4567 again.

You may add prefix numbers before displayed numbers by touching the desired prefix numbers.

The '*' key may be added to the dialing string and a '#' may be pressed to enter a Pause ('P').

3. Touch  to dial the number.

SAVING CALLER ID RECORDS TO PHONEBOOK

1. Touch  or  to review the call log. The number of missed and total calls will be displayed.
2. Use  or  to select the number you wish to save.
3. Touch . The cursor is pointing to 'ADD RECORD'.
4. Touch  to confirm.

5. Touch **menu**
enter to confirm name or press **flash**
del to edit the name before saving.
6. Touch **menu**
enter to confirm number or press **flash**
del to edit the number before saving. For long distance calls, you must add a 1 at the start of the number for correct dialing.
7. The record is now saved.

NOTE: For details on how to edit Phonebook entries please see the section in this manual titled PHONEBOOK on Page 12.

DELETING CALLER ID RECORD

1. Touch **▲** or **▼** to review the call log.
2. Use **▲** or **▼** to select the Caller ID record you wish to delete.
3. Touch **menu**
enter. Touch **▲** or **▼** until 'DELETE RECORD' appears.
4. Touch **menu**
enter to confirm.
5. Touch **menu**
enter to confirm and delete the Caller ID record.

OR

1. Touch **▲** or **▼** to review the call log. The number of missed and total calls will be displayed.
2. Use **▲** or **▼** to select the Caller ID record you wish to delete.
3. Touch **flash**
del to delete.
4. Touch **menu**
enter to confirm.

DELETING ALL CALLER ID RECORDS

1. Touch **▲** or **▼** to enter the call log. Touch **▲** or **▼** again to select any record.
2. Touch **menu**
enter. Touch **▲** or **▼** until 'DELETE ALL' appears.
3. Touch **menu**
enter to confirm.
4. Touch **menu**
enter to confirm and delete all Caller ID records.

MISSED CALLS

If you miss a call, 'MISSED CALL' will appear with the time of the last call received. After you reviewed the call log, the MISSED CALL record will disappear. To view your MISSED CALL, use  or  to enter and browse the call log (see the section in this manual titled VIEWING AND CALLING CALLER ID RECORDS Page 15 for more details).

When you view the Caller ID of your missed calls, the following notifications will appear:

- 'NEW' indicates that the call details have not previously been reviewed.
- 'REPT' indicates that you have received repeat calls from this same number.

VOICE MAIL

PROGRAMMING VOICE MAIL ACCESS NUMBER

You can store your voice mail access number for easy one-touch dialing using the **vmail** **mute** key. Your voice mail access number is stored in your Phonebook under the name 'VMAIL'

To program your voice mail number:

1. Press the **vmail** **mute** key. When the **vmail** **mute** key is pressed, and there is no voice mail number programmed, the unit will momentarily display 'NO VMAIL SET' and will then display VMAIL NUMBER to prompt you to enter your voice mail number into the phonebook record.
2. Once you have stored your voice mail number, press the **vmail** **mute** key to automatically dial your voice mail service to access you messages.
3. If you would like to automatically enter your PIN code, press the **redial** key to create a pause then enter your PIN. 'P' will appear on the screen to indicate where the pause will occur. More than one pause entry may be necessary. (For additional information on storing numbers in the Phonebook, see the section in this manual titled PHONEBOOK - on Page 12.)
4. Touch **menu** **enter** to confirm

To call your pre-programmed voice mail number:

1. Touch **vmail** **mute**, your voice mail number will appear.
2. If you have pre-programmed your voice mail access number, it will be automatically dialed.

To edit your voice mail number:

1. Touch **phbk**.
2. Touch **^** or **v** or alphabetic search to select the VMAIL record.
3. Touch **menu** **enter** to confirm.
4. Use **^** or **v** to select 'EDIT RECORD'.
5. Touch **menu** **enter** to confirm.
6. Do not change the VMAIL name. Press **menu** **enter** to confirm the name without changes.
7. Use **0 - 9** keys to edit the number or press **flash** **del** to delete and edit the number before saving.
8. Touch **menu** **enter** to confirm.

NOTE: You must subscribe to Voice Mail service through your local phone company.

MESSAGE WAITING

If you subscribe to Voice Mail service through your local phone company and have a voice mail message waiting:

-  will appear on the screen and the backlight will flash.
- The base unit Indicator Light will flash.

NOTE:  will disappear and the Indicator Light will stop flashing automatically once all new messages have been saved or deleted.

NOTE: You must subscribe to this service through your local phone company.

To manually clear the message waiting indicator:

1. Touch **menu** **enter** and select the Security Set menu > Clear Msg Wait.
2. Use **^** or **v** to select 'YES'.

3. Touch **menu**
enter to confirm.

4. 'ACCEPTED' indicates that base has been selected. 'RETRY?' indicates that selection has failed. Touch **menu**
enter to retry or **off** to quit.

NOTE: Clearing the message waiting indicator without deleting or saving the new voice mail message(s) will only turn the indicator light off until next new call is received. You must first delete or save all new voice mail messages for the message waiting indicator light to turn off.

HANDSET SETTINGS

USING HANDSET KEYS TO ENTER TEXT

Characters are entered by touching the 0 - 9, * and # keys. A consecutive touch of the same key will enter a different character according to the table below:

KEY	UPPER-CASE LETTERS	LOWER-CASE LETTERS
1	space 1,.,:	space 1,.,:
2	A B C 2 ([	a b c 2 ([
3	D E F 3)]	d e f 3)]
4	G H I 4 \$ <	g h i 4 \$ <
5	J K L 5 ' >	j k l 5 ' >
6	M N O 6 + -	m n o 6 + -
7	P Q R S 7 %	p q r s 7 %
8	T U V 8 ~ ^	t u v 8 ~ ^
9	W X Y Z 9 =	w x y z 9 =
0	0 / \ & _	0 / \ & _
* TONE	* # ? ! { }	* # ? ! { }
# CONF	Toggle between upper-case and lower-case letters. The  icon will display on the screen when lower-case letters are activated.	
flash del	Delete the previous character	
menu enter	Enter text	
off	Exit to standby mode	

NAVIGATE HANDSET MENUS

KEY	FUNCTION
	Scroll up through current menu and submenu
	Scroll down through current menu and submenu
	Confirm selection
	Exit to previous menu
	Exit and return to standby mode

How to navigate menus:

1. During Standby mode, touch  to enter a menu or submenu.
2. Use  or  to select the setting or menu. The  symbol indicates selected menu or setting.
3. Use  to confirm or select the next menu. Use  to exit to the previous menu.

TIPS

- You cannot enter the menu if you are making a call or have pre-dialed any part of a phone number.
- When you have changed a setting, the handset will beep and exit the menu.

List of submenus:

Standby

Language

ENGLISH

FRANCAIS

ESPANOL

Ring Setting

Ring Volume

External Call

Intercom Call

Ring Tone

External Call

Intercom Call

Set Time

Clock Setting

Enter Time

Alarm

Off

On

Enter Time

Display Format

12/24hr

MM/DD or DD/MM

Phone Setup

Set Contrast

Key Tone

Smart Key Lock

Auto Answer

Dial Mode

Flash Time

Handset Name

Backlight Time

Security Set

Registration

Deregistration

Clear Msg Wait

Select Base

Set Default

Room Monitor

Intercom Call

CHANGE DISPLAY SETTINGS

The handset can display information in English, Spanish, or French.

To change language:

1. Go to Language menu.
2. Use  or  to select desired language.
3. Touch  to confirm.

To adjust screen contrast:

1. Go to Phone Setup menu > Set Contrast.
2. Use  or  to change contrast.
3. Touch  to confirm.

To alter backlight time:

1. Go to Phone Setup menu > **Backlight Time**.
2. Use  or  to change select backlight time (20, 30, 40, 50 or 60 seconds).
3. Touch  to confirm.

CHANGE RING AND KEY TONES

There is a choice of 10 polyphonic ring melodies and 4 ring tones. You can also choose from 4 key tones.

To adjust ring volume:

1. Go to Ring Setting menu > Ring Volume.
2. Select 'EXTERNAL CALL' or 'INTERCOM CALL'.
3. Use  or  to select volume level. (Select 'OFF' to silence the ring tone).
4. Touch  to confirm.

NOTE:  will appear to indicate ring tone is silenced if 'OFF' is selected.

To adjust ring tone:

1. Go to Ring Setting menu > Ring Tone
2. Select 'EXTERNAL CALL' or 'INTERCOM CALL'.
3. Use  or  to select ring tone.
4. Touch  to confirm.

To adjust key tone:

Adjusting the key tone allows you to change the sound the key makes when touched.

1. Go to Phone Setup menu > Key Tone.
2. Use  or  to select key tone. (Select 'OFF' to silence the key tone)
3. Touch  to confirm.

ASSIGNING A NAME TO A HANDSET

1. Touch  and select the Phone Setup menu > Handset Name.
2. Use the **0 - 9** keys to enter a name. Press the appropriate digit key as many times as necessary to enter the first letter of the name. The cursor will move to the right and the next letter can be entered after about 1 second or if another key is pressed. Spaces can be added by pressing the number 1 key. (For additional information on entering text, see the section in this manual titled USING HANDSET KEYS TO ENTER TEXT on Page 20).
3. Touch  to confirm.

HANDSET RECEPTION

The range of your handset is up to 984 feet (300 meters) from the base unit, subject to environmental conditions. Interference from other electrical appliances such as a TV, microwave or computer should be avoided. If you are out of range or the signal is interrupted  will disappear and 'OUT OF RANGE' will be displayed.

NOTE: Due to radio interference, occasional loss of synchronization between the handset and base unit may occur. If this happens, the base unit will very quickly switch to another channel and automatically restore synchronization.

RESET

To reset the handset to the default setting:

1. Touch  and select the Set Default menu.
2. Use  or  to select 'YES'.
3. Touch  to confirm.

NOTE: Resetting the handset will not delete Caller ID, Redial, Phonebook or Vmail data.

DEFAULT SETTINGS

SETTING	DEFAULT VALUE
Language	English
Intercom & External Ring Volume	3
External Ring Tone	Ring Tone 3
Intercom Ring Tone	Tone 1
Alarm	Off
Alarm time	12:00 AM
Display format	12-hour
Month-Date display format	MM / DD
Key Click Tone	Pattern 3
Smart Key Lock	On
Auto Answer	Off
Dial Mode	Tone Dial
Handset Name	Clear
Backlight Time	60 seconds
Room monitor	OFF
Handset volume	Level 1
Speaker phone volume	Level 1
Flash time	600ms
Set Contrast	8

HANDSET SPECIAL FEATURES

In addition to the basic functions, your handset also has a number of special features.

PHONE SETUP

To select between pulse and tone dial modes:

1. Go to Phone Setup menu > Dial Mode.
2. Use  or  to select 'PULSE' or 'TONE'.
3. Touch  to confirm.

To change flash time:

1. Go to Phone Setup menu > Flash Time.
2. Use  or  to change select flash time (100, 270, 300 or 600ms).
3. Touch  to confirm.

SMART KEY LOCK

Smart Key Lock prevents accidental key activation during a call. A sensor inside the top of the handset where the receiver is located senses when your ear touches the receiver and automatically locks the keypad. To ensure the Smart Key Lock function is activated, make sure to place the handset receiver to your ear first before speaking into the handset microphone and avoid touching the keypad with your fingers until the handset receiver rests on your ear. Smart Key Lock will disengage as soon as you remove the handset receiver from your ear.

To activate / deactivate Smart Key Lock function:

1. Go to Phone Setup menu > Smart Key Lock.
2. Touch  to confirm.
3. Use  or  to select 'ON' / 'OFF'.
4. Touch  to confirm.

To activate / deactivate manual Key Lock:

- In standby mode touch **menu**
enter then immediately touch *** TONE ***  will appear in the top left corner of the display to indicate manual Key Lock is activated.

NOTE: Upon receiving an incoming call, the **talk**
spk key will automatically unlock to enable the answering of the call. Key Lock is temporarily deactivated when an emergency number is dialed and **talk**
spk is pressed. When Key Lock is activated, for safety purposes, user can still enter and dial out digits 911.

AUTO ANSWER

When auto answer is activated, incoming calls are answered automatically when the handset is lifted from the base cradle.

To activate auto answer:

1. Touch **menu**
enter and select the Phone Setup menu > Auto Answer.
2. Touch **menu**
enter to confirm.
3. Use  or  to select 'ON' / 'OFF'.
4. Touch **menu**
enter to confirm.

CLOCK AND ALARM SETTINGS

If you subscribe to Caller ID through your local phone company, there is no need to enter the time as it is transmitted and updated automatically when Caller ID data is received. (After receiving the first call, the current time will be entered and will automatically appear on the display).

If you do not subscribe to Caller ID, you will need to set the time manually.

To set the time:

1. Touch **menu**
enter and select the Set Time menu > Clock Setting.
2. Touch **menu**
enter to confirm.

3. Use **0 - 9** to enter the time. (Use **#_{CONF}** to change AM / PM if 12 hour display format is selected).
4. Touch **menu**
enter to confirm.

To set the alarm:

1. Touch **menu**
enter and select the Set Time menu > Alarm.
2. Touch **menu**
enter to confirm.
3. Use **^** or **v** to select 'ON'.
4. Touch **menu**
enter to confirm.
5. Use **0 - 9** to enter alarm time. (Use **#_{CONF}** to change AM / PM if 12 hour display format is selected)
6. Touch **menu**
enter to confirm.

NOTE:  indicates alarm is set. To turn alarm off, simply touch the keypad. If the keypad is not touched, alarm will ring for 2 minutes and then automatically turn off.

To change time display format:

1. Touch **menu**
enter and select the Set Time menu > Display Format.
2. Use **^** or **v** to select 12 / 24 hour format.
3. Touch **menu**
enter to confirm.
4. Use **^** or **v** to select day-month format.
5. Touch **menu**
enter to confirm.

PAGING THE HANDSET

- To locate a misplaced handset, press PAGE on the base unit .
- All of the handsets registered to the base will beep and the display will show PAGING.

HEADSET

- Once the headset is located, touch any key to discontinue paging. The ID-2820 may be used with any industry standard two-band 2.5mm headset (not included). Connect the headset to the jack located on the side of the handset. Your phone is now ready for headset use. You can purchase a suitable headset from AT&T or from any electronics retailer that sells phone equipment.

MULTI-HANDSET OPERATION

The ID-2820 provides multiple handset capability supporting up to 4 handsets. Each accessory handset (model AT&T ID-282H) comes with a charging cradle you can plug into any electrical outlet. No extra phone jack is required. Many extra functions become possible when there is more than one handset in your system. Call the AT&T Customer Service Center to find out how to purchase accessory handsets (AT&T ID-282H) at 800-667-2118.

HANDSET REGISTRATION

The handset and base unit are factory pre-registered with each other. Therefore, the unit should be in full working order when it is received. When you purchase an accessory handset (model ID-282H), it will be necessary to register it to the base unit in order to make and receive calls.

You can register up to 3 more handsets to make and receive calls via the same base unit. Handsets are numbered 1 to 4.

If your handset is not registered to the base "NOT REGISTERED" will display on the handset. The handset must first be registered to the base to be used.

To register a new handset:

- Touch **menu** **enter** and select the Security Set menu >Registration.
- Use **▲** or **▼** to select the base number for registration.
- Touch **menu** **enter** to confirm.



4. 'REGISTERING' appears instead of you will see the message. Press and hold the PAGE key on the cradle of the base unit. This may take up to a minute.
5. 'REGISTRATION ACCEPTED' indicates that handset is registered.
'RETRY?' indicates that registration has failed. Touch **menu** **enter** to retry or **off** to quit.

NOTE: The base unit will then send a signal to the handset registering the handset to the base unit. Once the Registration function has been completed, the handset will return to Standby Mode.

To de-register a handset:

1. Touch **menu** **enter** and select the Security Set menu > Deregistration.
2. Use **^** or **v** to select the handset number for deregistration.
3. Touch **menu** **enter** to confirm. Wait for handset to deregister from the base unit.
4. 'DEREGISTRATION ACCEPTED' indicates that handset is deregistered.

USING THE INTERCOM FUNCTION

1. Touch **menu** **enter** and select the Intercom Call menu.
2. Use **^** and **v** to select a handset and touch **talk** **spk** or dial the handset number you wish to call.

NOTE: Intercom calls are answered identically to external calls (see the section in this manual titled BASIC FUNCTIONS on Page 10). If an external call is received during an intercom call, touch **off** to terminate the intercom call. The external ringer will then sound and the external call can be answered by pressing **talk** **spk**.

To transfer a call to another handset:

1. Touch **menu** **enter** during a call.

2. Use  or  to select the intercom handset and touch **talk spk** or dial the handset number you wish to call. If the handset selected is not available, the line is automatically reconnected with the original call.
3. If other handset connects (by touching **talk spk**), the handset number will appear. Touch **menu enter** to toggle between the internal and external line.
4. To transfer the call, touch **off** in handset 1, or place the handset 1 back into the base cradle.

To establish an intercom conference call with an outside line:

1. Connect to an outside line by making or answering a call.
2. Transfer the call to another handset (see above) and press **# CONF** to begin an intercom conference call.

OR

- Touch **talk spk** on the any other handset to begin the conference call.
3. Touch **off** on either handset to finish the intercom conference call. The connection will remain between the other handset and the outside line.

NOTE: 'INTERCOM HOLD' will appear in the other handset if you have toggled to an external line during an intercom call.

ROOM MONITOR

The Room Monitor feature can be used to listen through another handset located in a nearby room. When the Room Monitor feature is set, another handset user can listen to the sound surrounding the room monitor unit by using the Intercom function. The called handset will display 'ROOM MONITOR' in the middle of the screen and transmit the microphone signal to the calling handset. It will not generate the audio signal received from the calling handset.

Enable / disable the Room Monitor handset:

1. Touch  and select the Room Monitor menu
2. Use  or  to select 'ON' / 'OFF'.
3. Touch  to confirm.

To listen to the room monitor handset:

1. Place the enabled handset in the room you wish to monitor.
2. Touch  and select the Intercom Call menu.
3. Use  and  to select a handset number you wish to monitor and touch  or dial the handset number.

NOTE: When the Room Monitor is active, 'ROOM MONITOR' will appear on the display to indicate the feature is activated. The handset speaker will be turned off so only the microphone will be activated.

TROUBLESHOOTING

See below for some common problems and their remedies. Whatever the problem, you should first check that:

- The base unit is connected to the power supply and phone line.
- The main power is switched on at the electrical outlet.
- The handset battery is installed and has not run out of power.

DO NOT attempt to make repairs yourself. This will void your warranty.

PROBLEM	POSSIBLE CAUSES / REMEDIES
Unable to make a call - OUT OF RANGE appears on the handset	• The handset is out of range of base unit - move closer to the base • Interference due to environment - position base unit to reduce interference (move base station at least 3-feet from the nearest electrical appliance) • De-synchronization has occurred. The base unit will reset synchronization automatically. Occasional loss of synchronization between the handset and base unit is normal if there is significant interference from the surrounding environment.
Unable to make a call - NOT REGISTERED appears on the handset	• Handset may not be registered to base unit (see the section in this manual titled HANDSET REGISTRATION Page 29)
Unable to enter the submenus	• Ensure unit is not in the base cradle • Return to standby mode by pressing off
Caller ID is not displayed	• Check your network subscription to Caller ID • Wait until the phone rings twice before answering

	• Full name and number (including area code) need to be stored in Phonebook for name display if the name is unavailable through Caller ID.
Caller ID is not displayed during a Call Waiting call	• You must subscribe to the Call Waiting Caller ID service for this feature to work. Contact your local phone company to confirm you have signed up for Call Waiting Caller ID service. • While receiving the Call Waiting call, a second phone was in use. The ID-2820 cannot receive Call Waiting ID data when a second phone is in use.
Handset does not ring	• Ring Volume is set to 'OFF' (see the section in this manual titled HANDSET SETTINGS - CHANGE RING AND KEY TONES Page 23).
Keys activated while talking	• Activate the Smart Key Lock feature (see the section in this manual titled HANDSET SPECIAL FEATURES Page 26). • Make sure that your ear is touching the top section of the handset (receiver) while you are talking.
Mute, intercom, and speakerphone features do not work during a call	• Check if manual Key Lock or Smart Key Lock is engaged (see the section in this manual titled HANDSET SPECIAL FEATURES Page 26).
Low Battery indicator displays even if recharged	• Battery pack may need to be replaced. Replace battery pack with the same or equivalent type recommended by the manufacturer: NiMH 650mAh 3.6V(AAA) battery pack.

Unable to register new handset	• A maximum of 4 units can be registered at one time. De-register a handset and try again. • Make sure you select a base number that has not been assigned. • Make sure that you are attempting to register only an AT&T ID-282H handset.
Unable to make an intercom call	• Only one external call and one internal intercom call can take place at once. Make sure no other handset is in use.

SAFETY INFORMATION

Warning! AT&T DOES NOT represent this unit to be waterproof. To reduce the risk of fire, electrical shock, or damage to the unit, DO NOT expose this unit to rain or moisture. Observe the following safety precautions and warnings when setting up and using this product.

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bathtub, sink, or laundry tub, in a wet basement, or near a swimming pool.
5. If the base unit ever falls into water, do not retrieve it until you have unplugged both the power cord and phone line from their wall outlets; then pull the base out by the unplugged cables.
6. Do not place this product on an unstable cart, stand, or table. This product may fall, causing serious damage to the product.
7. Install this product in a protected location where no one can step on or trip over the line cord. Protect cords from damage or abrasion.
8. Use only the power source marked on the power supply (adapter). If you are unsure of the power supplied to your home consult your power company. Do not place objects on the power cord.

9. To reduce the risk of electric shock, **do not** disassemble this product, but take it to a qualified serviceperson when some service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
10. **Never** use this unit near a gas leak as this can cause explosions.
11. Unplug this product from the wall jack and refer servicing to qualified service personnel under the following conditions:
 - a) If liquid has been spilled into the product.
 - b) If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
 - c) If the product has been exposed to rain or water.
 - d) If the product has been dropped or the cabinet has been damaged.
 - e) If the product exhibits a distinct change in performance.
12. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
13. Do not use the telephone to report a gas leak in the vicinity of the leak.
14. Caution: To maintain compliance with the FCC's RF exposure guidelines place the base unit at least 8 inches from nearby persons.
15. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
16. Plug the adapter into the socket/outlet that is near the equipment and easily accessible.
17. **CAUTION**
Risk of explosion if battery is replaced by an incorrect type.
Dispose of used batteries according to the instructions.

Battery Safety Precautions:

Caution! To reduce the risk of fire or injury to persons by the battery, read and follow these instructions:

1. Use only the AT&T battery pack specified in the user's manual. Do not use Alkaline or Lithium battery pack, or mix battery packs of different sizes or from different manufacturers in this product. Do not use a non-rechargeable battery pack.
2. Do not dispose of the battery pack in a fire; the cells may explode. Do not expose battery pack to water. Dispose of old, defective battery packs in an environmentally-friendly manner in accordance with the relevant legislation.
3. Do not open or mutilate the battery pack. Released electrolyte is corrosive and may cause damage to the eyes or skin. The electrolyte may be toxic if swallowed.
4. Exercise care in handling the battery pack in order not to short the battery pack with conducting materials such as rings, bracelets, and keys. The battery pack or conducting material may overheat and cause burns or fire.
5. Change the battery pack provided with, or identified for use with, this product only in accordance with the instructions and limitation specified in the user's manual. Do not attempt to charge the battery pack by any means other than those specified in the user's manual.

Rechargeable Nickel-Metal-Hydride Battery Warning:

- This equipment contains a rechargeable Nickel-Metal-Hydride battery.
- Nickel is a chemical known to state of California to cause cancer.
- The rechargeable Nickel-Metal-Hydride battery contained in this equipment may explode if disposed of in a fire.
- Do not short-circuit the battery
- Do not charge the rechargeable Nickel-Metal-Hydride battery used in this equipment in any charger other than the one designed to charge this battery as specified in the owner's manual. Using another charger may damage the battery or cause the battery to explode.

CARE AND MAINTENANCE

The following suggestions for care for your handset will enable you to enjoy many years of problem-free use.

- Keep the handset dry. If it gets wet, wipe it dry immediately. Liquids might contain minerals that can corrode the electronic circuits.
- Use and store the handset only in normal temperature environments. Temperature extremes can shorten the life of electronic devices, and distort or melt plastic parts.
- Handle the handset gently and carefully. Dropping it can damage circuit boards and cases and can cause it to malfunction.
- Keep the handset away from excessive dust and dirt, which can cause premature part wear.
- Occasionally wipe the handset with a damp cloth to keep it looking new. Do not use harsh chemicals, cleaning solvents, or strong detergents..

Modifying or tampering with the handset internal components can cause a malfunction and might invalidate the warranty and void your FCC authorization to operate it.

CARING FOR YOUR PRODUCT

- Do not clean any part of your phone with benzene, thinner or other solvent chemicals as this may cause permanent damage and will not be covered by warranty. When necessary, clean with a damp cloth.
- Keep your phone away from hot, humid conditions or strong sunlight.
- The LCD display panel is made of glass, and may break if the unit is dropped. Place the unit securely on a stable surface.
- Keep the product away from heat sources, such as radiators, stoves, heaters, and other heat-generating products.
- Never immerse the unit in water, use your phone outdoors in the rain, or handle it with wet hands.
- Do not subject the base unit to extreme force, shock, or fluctuations in humidity.
- Do not tamper with the internal components or disassemble the unit.

- Do not mix new and old battery pack or battery packs of different types. Replace battery pack with the same or equivalent type recommended by the manufacturer.
- Every effort has been made to ensure the highest standards of reliability for your phone. However, if something does go wrong, do not try to repair it yourself - Contact the AT&T Customer Service Center at 800-667-2118.

SPECIFICATIONS

TYPE	DESCRIPTION
Handset L x W x H	5.55 x 1.73 x 0.94 in
Handset weight	4.41oz (with battery)
Base L x W x H	4.96 x 4.48 x 1.50 in
Base Weight	5.29 oz
Standard	Worldwide Digital Cordless Telecommunication (WDCT)
Frequency range	2.4GHz ISM
Channel bandwidth	1.729MHz
Modulation	GFSK
Communication range	Up to 984ft in open area
Base power supply	120V / 60Hz
Handset power supply	1 x NiMH 650mAh 3.6V (AAA) battery pack
Operating time	Talk: Approximately 5 hours Standby: Approximately 120 hours
Operating temperature	32°F to 113°F
Storage temperature	-4°F 140°F

FCC STATEMENT

DECLARATION OF CONFORMITY

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

CONSUMER INFORMATION

- a. This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:KT5W400BID2820. If requested, this number must be provided to the telephone company.

- b. An applicable certification jack Universal Service Order Codes (USOC) for the equipment is provided (i.e., RJ11C) in the packaging with each piece of approved terminal equipment. The mounting of the approval unit in the final assembly must be made so that the approved unit is isolated from exposure to any hazardous voltages within the assembly. Adequate separation and restraint of cable and cords have provided.
- c. A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord with modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.
- d. The REN (Ring Equivalence Number) is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact AT&T Customer Service. [For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:KT5W400BID2820. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label].
- e. If this equipment causes harm to the telephone network, the telephone company shall make reasonable efforts to notify you in advance that temporary discontinuance of service may be required. However, if advance notice is not practical, the telephone company will notify the customer as soon as possible. In addition, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
- f. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

- g. Should you experience trouble with this equipment, please contact the AT&T Customer Service Center at 800-667-2118 for repair or warranty information. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
- h. Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alter or repair any parts of device except as specified.
- i. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.
- j. **NOTICE:** If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this Digital Cordless Telephone does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult AT&T Customer Service or a qualified alarm company.
- k. Privacy of communications may not be ensured when using the phone.

NOTICE: According to telephone company reports, AC electrical surges, typically resulting from lightning strikes, are very destructive to telephone equipment connected to AC power sources. To minimize damage from these types of surges, a surge arrestor is recommended.

NOTICE TO HEARING AID WEARERS: This telephone has been registered with the FCC as hearing aid compatible.

LIMITED WARRANTY

Warranty Term: This limited, non-transferable warranty is provided to the original purchaser. The product is warranted to be free from defects in materials and workmanship under normal installation, use, and service for a period of one (1) year from the date of purchase as shown on the purchaser's receipt.

If the unit should prove defective within the warranty period, please call the AT&T Customer Service Center at 800-667-2118 for product return information.

Statement of Remedy: AT&T's obligation under this warranty is limited to repair or replacement (at AT&T's option) of the product or any part(s) which are defective provided that the product is returned to the AT&T Customer Service Center during the warranty period. A copy of the purchase receipt must accompany products returned. In the absence of a purchase receipt, the warranty period shall be one (1) year from the date of manufacture. Repair or replacement of the product is your sole and exclusive remedy.

If the product is repaired, reconditioned component parts or materials may be used. If the product is replaced, AT&T may choose to replace it with a new or reconditioned product of the same or similar design. The repaired or replacement product will be warranted for either (a) 90 days or (b) the remainder of the original one (1) year warranty period, whichever is longer. Battery pack is warranted to be free from defects at the time of purchase.

This warranty does not apply to defects outside of AT&T's control, including but not limited to acts of God, fire, flood, damage while in transit to service facility. We do not warrant that the product will be compatible with any telephone equipment or systems or party lines.

This warranty shall be void if the product is damaged as a result of defacement, misuse, abuse, neglect, accidents, destruction, or alteration of the serial number, improper electrical voltages or currents, repair, alteration or maintenance by any person or party other than AT&T's authorized service facility or any violation of instructions furnished by AT&T.

This warranty is also void if this product is removed from the country in which the original purchaser purchased it, if it is used in a country, which it not registered for use, or if it is used in a country for which it was not designed. Due to variations in telephone systems and communications laws, this product may be illegal for use in some countries. AT&T assumes no responsibility for damages or penalties incurred resulting from the use of this product in a manner or location other than that for which it is intended.

THIS ONE-YEAR LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED. ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE,

SHALL BE LIMITED IN DURATION TO THE ONE-YEAR DURATION OF THIS WRITTEN LIMITED WARRANTY. WE DISCLAIM ANY LIABILITY FOR DAMAGES FOR LOSS OF USE OF THE PRODUCTS, LOSS OF TIME, INCONVENIENCE, INJURY TO CUSTOMER OR ANY OTHER PERSON, OR DAMAGE TO CUSTOMER PROPERTY CAUSED BY THE PRODUCT, LOSS OF REVENUE OR PROFIT, OR DAMAGES FOR ANY FAILURE TO PERFORM. IN NO EVENT SHALL AT&T BE LIABLE FOR ANY SPECIAL, INCIDENTAL, PUNITIVE OR CONSEQUENTIAL DAMAGES EVEN IF WE ARE ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

This warranty is the sole and exclusive warranty provided for the product. There are no other express warranties. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

PROCEDURE FOR WARRANTY REPAIR

Q & A:

WHAT DOES THE WARRANTY COVER?

- Any defect in material or workmanship.

HOW LONG IS THE WARRANTY PERIOD?

- The warranty period is one year from the original date of purchase.
The warranty is non-transferable.

WHAT WILL AT&T DO?

- At our option, repair or replace your unit.

HOW DO I SEND MY UNIT, IN OR OUT OF WARRANTY?

- In the U.S., call the AT&T Customer Service Center for Return Authorization at: 800-667-2118.
- Properly pack your unit. Include any cables and accessories that were originally provided with the product. We recommend using the original carton and packing materials.

- Include in the package a copy of the sales receipt or other evidence of date of original purchase (if the unit was purchased within the last twelve months).
- Print your name and address, along with a description of the defect, and include this in the package.
- Include payment for any service or repair not covered by warranty, as determined by AT&T.

WHAT IS NOT COVERED UNDER THE WARRANTY?

- Battery pack
- Damage from misuse, neglect, or acts of nature (lightning, floods, power surges, etc.)
- Products, which may have been modified or incorporated into other products.
- Products purchased and/or operated outside the USA, its territories, or Canada.
- Products serviced by the owner or a service facility not expressly authorized by AT&T Communications.
- Products purchased more than 12 months from current date.
- Units purchased in "AS IS" condition, or units purchased as "Distressed Merchandise".

HOW DOES STATE LAW OR PROVINCIAL LAW RELATE TO THIS WARRANTY?

- This warranty gives you specific rights. You may also have other rights that vary from state to state or province to province.

SAVE THESE INSTRUCTIONS

For questions regarding the operation of this product, customer care or for problem resolution, call the **AT&T Customer Service Center at 800-667-2118**.