



2.4 GHz Dual Handset Cordless Telephone Answering System 2255 with Caller ID/Call Waiting



For Customer Service Or Product Information, Visit Our Website At www.telephones.att.com

Please also read
Part 1 — Important Product Information

CONTENTS

BEFORE YOU BEGIN.....	1
About the Base and the Charger ..	1
About Caller Identification (Caller ID).....	1
About Call History	1
INSTALLATION.....	2
Table/Desk Installation	2
Spare Charger Installation.....	3
Belt Clip.....	3
Headset.....	3
Wall Installation.....	4
FEATURE SETUP	5
Feature Setup Menu.....	5
Handset Volume	5
Ring Volume	6
Ring Pattern	6
Auto Answer	7
Key Click.....	7
Key Lock	8
Handset Name.....	8
Language Setting.....	9
Clear Message Waiting	9
Set Dial Mode.....	10
TELEPHONE OPERATION	11
Making a Call.....	11
Answering a Call.....	11
Redial.....	11
Flash/Call Waiting.....	11
Intercom.....	11
Call Timer	11
Page/Handset Locator	12
Temporary Tone Dialing	12
Transferring a Call.....	12
Forwarding a Call.....	12
Conference Calling	13
Mute	13
TELEPHONE PHONE BOOK.....	14
Storing a Number and Name in Phone Book	14
Dialing a Number in Phone Book	15
Editing a Number/Name in Phone Book	15
Deleting a Number/Name in Phone Book	15
CALLER ID OPERATION	16
Reviewing Call History	16
Removing Call Records.....	16
Storing a Call Record in Phone Book	17
Display Dial	17
ANSWERING SYSTEM OPERATION	
At the Base	18
Audible Indicators.....	18
Set the Clock.....	18
About Mailboxes	18
About Announcements	18
Record Your Announcement.....	19
Answering System	
Feature Setup.....	20
Feature Summary	20
Listen To, Save & Delete Messages	21
Call Screening Intercept	22
Record a Memo.....	22
Message Window Display	22
ANSWERING SYSTEM OPERATION	
At Touch Tone Phone	23
Connect with the Answering System	23
Voice Menu	23
Remote Access Commands.....	23
BATTERIES	25
Battery Life	25
Charge the Handset	
Battery Pack.....	25
Replace the Handset Battery Pack	26
IN CASE OF DIFFICULTY	27

BEFORE YOU BEGIN

About the Base and the Charger

This cordless product provides you with two cordless handsets, a base station and a spare charger. You can charge either handset in the base or in the spare charger. You'll need to connect the base to both AC power and a modular telephone jack. You'll connect the spare charger to AC power only. For more installation information, please see **INSTALLATION** in this User's Manual.

About Caller Identification (Caller ID)

This product has a Caller ID with Call Waiting feature that works with service from your local phone service provider.

Caller ID with Call Waiting lets you see who's calling before you answer the phone, even when you're on another call.

You may need to change your phone service to use this feature. Contact your phone service provider if:

- You have both Caller ID and Call Waiting, but as separate services (you may need combined service)
- You have only Caller ID service, or only Call Waiting service
- You don't subscribe to any Caller ID or Call Waiting services.

You can use this product with regular Caller ID service, and you can use this product's other features without subscribing to either Caller ID or combined Caller ID with Call Waiting service.

There are fees for Caller ID services, and they may not be available in all areas.

This product can provide information only if both you and the caller are in areas offering Caller ID service, and if both telephone companies use compatible equipment.

About Call History

This phone assigns each incoming call a number from 1 to 25. The most recent call will have the lowest number. When the memory is full, the oldest call information is deleted to make room for new incoming call information.

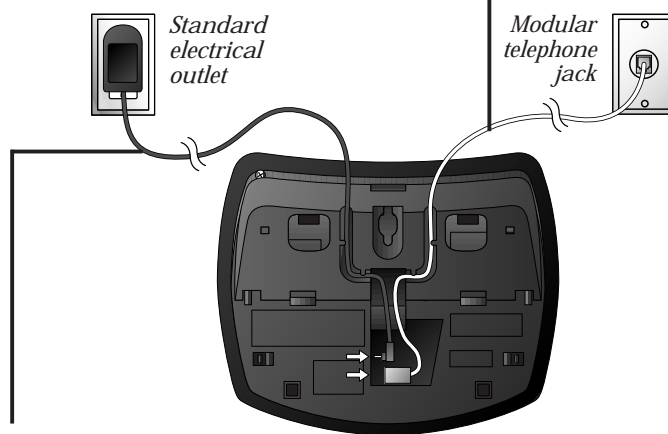
If you answer a call before call information appears on the screen, it will not be in the call history.

INSTALLATION

Table/Desk Installation

NOTE: Install the base unit and spare handset charger away from electronic equipment, such as personal computers, television sets or microwave ovens. Avoid excessive heat, cold, dust or moisture.

1 Connect the telephone line cord.



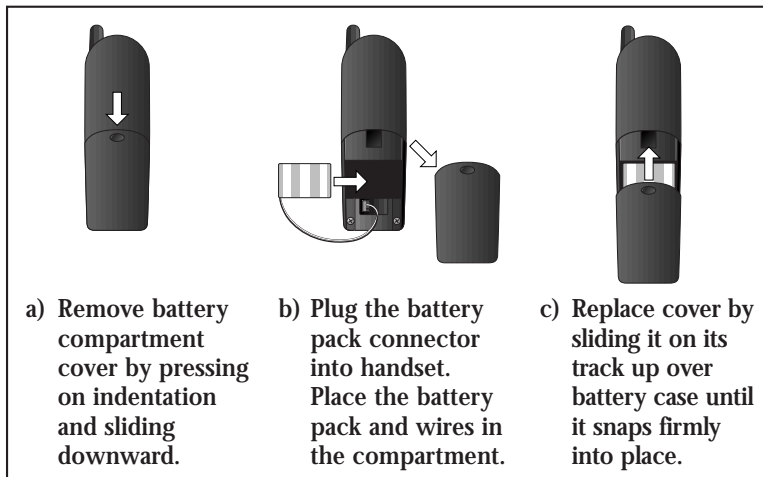
2 Connect the power cord.

The ANSWER ON/OFF light goes on, and CL flashes in the Message Window.

! Use only the power cord supplied with this product.
If you need a replacement, call 1 800 222-3111.

3 Install the handset battery.

Use only AT&T Battery 2422, SKU# 23402.

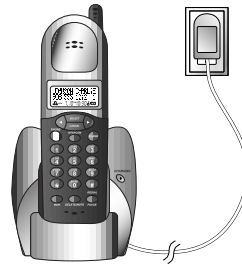


INSTALLATION

- 4 Charge the handset battery.**
 - Place the handset in the base (or the spare charger).
 - Charge the battery at least 12 hours. After the first charge, the battery will charge in eight hours.
- 5 Check for dial tone.**
 - After the batteries are charged, lift the handset and press **[PHONE]**; you should hear a dial tone.

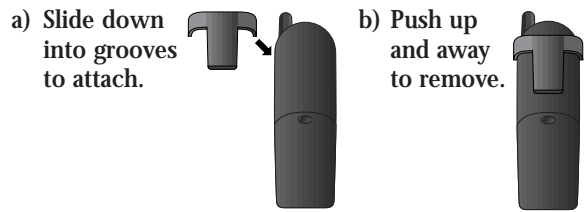
Spare Charger Installation

- 1 Connect the power cord attached to the spare charger to an electrical outlet not controlled by a wall switch.**
- 2 Follow Steps 3–5 in “Table/Desk Installation.”**



Belt Clip

Attach belt clip to the cordless handset (*optional*).



Headset


You can use this telephone hands-free when you install any AT&T 2.5 mm headset (purchased separately).

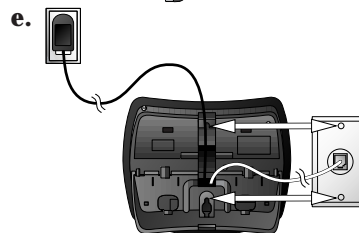
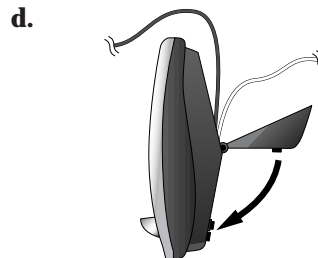
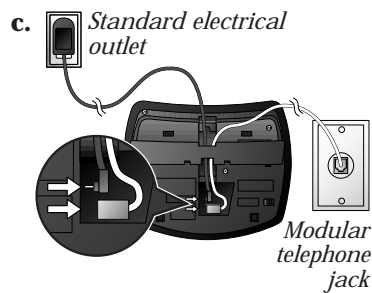
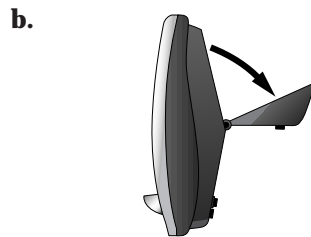
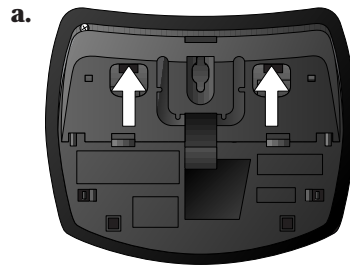
Plug the headset into the jack located on the right side of the handset (under the small rubber flap). Do not force the connection, but make sure the plug fits securely.



INSTALLATION

Wall Installation

- 1 Press the tabs as indicated** (figure a).
 - 2 Flip the base extension open** (figure b).
 - 3 Run the line cord and the power cord through the opening in the base extension** (figure c).
 - 4 Connect the telephone line cord** (figure c).
 - 5 Connect the power cord** (figure c).
The ANSWER ON/OFF light goes on, and CL flashes in the Message Window.
-  Use only the power cord supplied with this product. If you need a replacement, call 1 800 222-3111.
- 6 Snap the base extension down firmly** (figure d).
 - 7 Mount the base on the wall** (figure e).
 - a) Align holes on base with mounting studs on wall jack.
 - b) Place power cord as shown.
 - c) Pull base down on mounting studs until it locks into place.
 - 8 Follow Steps 3-5 in "Table/Desk Installation."**



FEATURE SETUP

Feature Setup Menu

NOTE: When you follow the directions to “Clear Message Waiting” or “Set Dial Mode” you change settings for both handsets. All other features must be set separately at each handset.

Press **[SELECT]** to enter the Feature Setup menu. Use **[◀]** or **[▶]** to choose features, then press **[SELECT]** to save your choice.

Press **[CANCEL]** to return to the previous menu item.

NOTE: If you wait more than 20 seconds without pressing a key, the handset returns to the standby screen.

Handset Volume

Adjusting handset volume will not affect the volume of what the other party hears. Default setting is 2. You can also adjust volume during a conversation by pressing **[◀]** or **[▶]**. You will hear a beep at each step up or down. You will not hear a beep at the highest volume setting.

- 1 Press **[SELECT]**. The screen displays



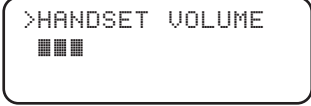
```
>CALL LOG
PHONEBOOK
```

- 2 Press **[◀]** until the screen displays



```
>HANDSET VOLUME
RING VOLUME
```

- 3 Press **[SELECT]**. The screen displays



```
>HANDSET VOLUME
■■■■
```

- 4 Use the keypad to enter a volume setting (0 - 7)

— **OR** —

Press **[◀]** or **[▶]** to display desired setting.

- 5 Press **[SELECT]** to save displayed setting. You will hear a confirmation tone.

FEATURE SETUP

Ring Volume

Adjust the volume of the handset ringer. Setting volume to 0 turns the ringer off. Default setting is 3.

- 1 Press **SELECT**.
- 2 Press **◀** until the screen displays

```
>RING VOLUME  
RING PATTERN
```

- 3 Press **SELECT**. The screen displays

```
>RING VOLUME  
■■■■
```

- 4 Use the keypad to enter a volume setting (0 - 6)
— **OR** —
Press **◀** or **▶** to hear ring volumes.
- 5 Press **SELECT** to save desired setting.

Ring Pattern

The external ring pattern sets which ringer you hear when you have an outside call. The internal ring pattern sets which ringer you hear when you have an intercom call from the other handset. External ring pattern default setting is 0; internal ring pattern default setting is 1.

- 1 Press **SELECT**.
- 2 Press **◀** until the screen displays

```
>RING PATTERN  
AUTO ANSWER
```

- 3 Press **SELECT**.
- 4 Press **▶** then **SELECT** to set EXTERNAL or INTERNAL.

```
EXTERNAL  
INTERNAL
```

- 5 Use the keypad to enter a ring pattern selection (0 - 9)
— **OR** —
Press **◀** or **▶** to display desired setting. A sample of the displayed setting is played briefly.
- 6 Press **SELECT** to save displayed setting. You will hear a confirmation tone.
- 7 Press **CANCEL** to exit ring pattern setup.

FEATURE SETUP

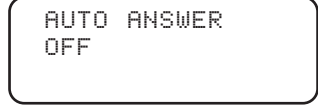
Auto Answer

When this feature is on, an incoming call is connected when you lift the handset from the base or the charger (you don't have to press **PHONE**). If the handset is not in the base or charger, you do have to press **PHONE** to answer a call, regardless of the setting. The default setting is OFF.

- 1 Press **SELECT**.
- 2 Press **◀** until the screen displays
- 3 Press **SELECT**. The screen displays
- 4 Press **▶** to turn ON
— OR —
Press **◀** to turn OFF.
- 5 Press **SELECT** to save the displayed setting.
- 6 Press **CANCEL** to exit Auto Answer setup.



>AUTO ANSWER
KEY CLICK

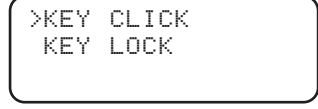


AUTO ANSWER
OFF

Key Click

When this feature is on, each key press makes a sound, except when the keypad is locked. Default setting is ON.

- 1 Press **SELECT**.
- 2 Press **◀** until the screen displays
- 3 Press **SELECT**. The screen displays
- 4 Press **◀** or **▶** to display ON or OFF.
- 5 Press **SELECT** to save the displayed setting.



>KEY CLICK
KEY LOCK



KEY CLICK
ON

FEATURE SETUP

Key Lock

When this feature is on, the keypad cannot be used to dial calls. You can still answer calls, but when the call is ended, the keypad lock is reactivated. The key lock icon is displayed on the screen when this feature is activated. The default setting is OFF.


NOTE: To make an emergency call when the keypad is locked, press **PHONE** then **9 1 1**. When the call is ended, the keypad lock is disabled.

- 1 Press **SELECT**.
- 2 Press **◀** until the screen displays



>KEY LOCK
HANDSET NAME

- 3 Press **SELECT**. The screen displays



KEY LOCK
OFF

- 4 Press **◀** or **▶** to display ON or OFF.
- 5 Press **SELECT** to save the displayed setting.

Disable Key Lock

When the keypad is locked, press **SELECT**, **◀**, **SELECT** to turn off the lock.

Handset Name

You can customize the handset to display a name or word of your choice in place of the READY standby screen. The default setting is READY.

- 1 Press **SELECT**.
- 2 Press **◀** until the screen displays



>HANDSET NAME
LANGUAGE

- 3 Press **SELECT**. The screen displays



NAME
█

- 4 Use the chart on page 14 to enter a handset name.
- 5 Press **SELECT** to save the displayed name.

FEATURE SETUP

Language Setting

You can set each handset so the display appears in English or Spanish. The default setting is ENGLISH.

- 1 Press **SELECT**.
- 2 Press **◀** until the screen displays
- 3 Press **SELECT**. The screen displays
- 4 Press **◀** or **▶** to select a language.
- 5 Press **SELECT** to save the displayed setting.

```
>LANGUAGE  
CLEAR MSG WAIT
```

```
>LANGUAGE  
ENGLISH
```

Clear Message Waiting

If you subscribe to telephone company voice mail, and the message waiting indicator remains on even after you have reviewed all messages, follow the directions below to turn off the indicator.

NOTE: These steps will clear the message waiting indicator for **BOTH** handsets.

- 1 Press **SELECT**.
- 2 Press **◀** until the screen displays
- 3 Press **SELECT**. The screen displays
- 4 Press **SELECT** to confirm
— **OR** —
Press **CANCEL** to exit without clearing.

```
>CLEAR MSG WAIT  
DIALING
```

```
CLEAR MSG WAIT  
CONFIRM?
```


FEATURE SETUP

Set Dial Mode

NOTE: When you change the dial mode setting, BOTH handsets are affected.

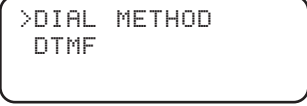
This phone comes set for touch tone (DTMF) dialing. If you have dial pulse (rotary) service, set the dial mode to PULSE.

- 1 Press **SELECT**.
- 2 Press **◀** until the screen displays



>DIAL METHOD
CALL LOG

- 3 Press **SELECT**. The screen displays



>DIAL METHOD
DTMF

- 4 Press **◀** or **▶** to display DTMF or PULSE.
- 5 Press **SELECT** to save displayed setting.

TELEPHONE OPERATION

Making a Call

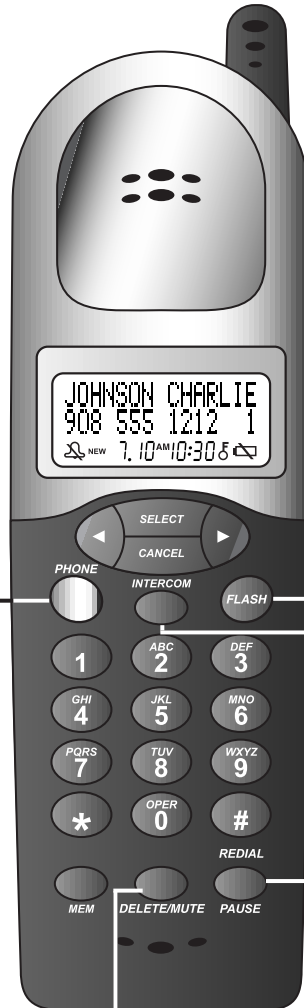
- 1 Press **PHONE**, then dial the number — **OR** — Dial the number, then press **PHONE**.
- 2 Press **PHONE** again to end the call.

Answering a Call

- 1 Press **PHONE** to answer a call.
- 2 Press **PHONE** again to end the call.

NOTE: If you have the Auto Answer feature turned on, you can answer a call by lifting the handset from the base or charger.

Mute the handset microphone



Call Timer

The screen displays a timer and whether the call is external or internal (intercom).

Flash/Call Waiting

- 1 Press **FLASH** to connect to the new call when you receive a call waiting signal.
- 2 Press **FLASH** again to return to the original call.

NOTE: Use **FLASH** to access other phone company subscriber services, as described by your provider.

Intercom

- 1 Signal one handset from the other by pressing **INTERCOM**.
- 2 To answer, press **PHONE** on the second handset.

Redial

- 1 Press **REDIAL** before pressing **PHONE** to call the last number (up to 24 digits) dialed from either handset.
- 2 Press **PHONE** to end the call.

TELEPHONE OPERATION

Page/Handset Locator

Page the handsets from the base by pressing **[PAGE/HANDSET LOCATOR]**. The handsets will sound a repeating tone.

Cancel the page by pressing any digit key on handset, or wait 60 seconds.

Indicates handset charging



Indicates handset in use

Temporary Tone Dialing

If you have dial pulse (rotary) service, you can change from dial pulse to touch tone dialing during a call.

- 1 Make the call, and wait until it is connected.
- 2 Press **[SELECT]** then **[#]**. Keys pressed after this send touch tone signals.
- 3 After you hang up, the phone automatically returns to dial pulse (rotary) service.

Transferring a Call

You can transfer a call from one handset to the other and announce the caller.

- 1 Press **[INTERCOM]** (your call is put on hold) to signal the second handset.
- 2 At the second handset, press **[PHONE]** to take the call.
- 3 When someone answers at the second handset, you can announce the call. Then place the first handset in the base or charger, or press **[PHONE]**. The call is now connected with the second handset.

Forwarding a Call

You can forward the call to the second handset without announcing the caller.

- 1 Press **[INTERCOM]** (your call is put on hold), then press **[PHONE]**. The call is sent to the second handset, and disconnected at the first.
- 2 At the second handset, the screen displays any Caller ID information available for this call. Press **[PHONE]** to take the call.
- 3 If the second handset does not pick up the call, it's sent back to the first handset. The first handset screen displays **CALL BACK**.
- 4 Press **[PHONE]** to reconnect the first handset to the call

— **OR** —

The call is automatically reconnected to the first handset in 30 seconds.


TELEPHONE OPERATION

Conference Calling

- 1 If one handset is already on a call, you can connect the second handset to the call by pressing **PHONE**.
- 2 Disconnect either or both handsets by pressing **PHONE**.

Mute

- 1 During a telephone conversation, mute the handset microphone by pressing **DELETE/MUTE**. The other party will be unable to hear anything on your end. The screen displays



MIC MUTE

You will hear a reminder tone while the handset is muted. The other party will not hear this tone.

- 2 To return to two-way conversation, press **DELETE/MUTE** again.

TELEPHONE PHONE BOOK

This telephone can store up to 20 telephone numbers and names. Storing a number and name in one handset automatically stores it in both.

Storing a Number and Name in Phone Book

- 1 Press **SELECT**.
- 2 Press **◀** until the screen displays

>PHONEBOOK
HANDSET VOLUME
- 3 Press **SELECT**.
- 4 Press **◀** to select STORE. The screen displays

>STORE
RECALL
- 5 Press **SELECT**.
- 6 Enter the telephone number (up to 24 digits).
- 7 Press **SELECT**.
- 8 Enter a name connected with this number, using the chart below.
- 9 Press **SELECT**.
- 10 Begin at **Step 4** to enter another telephone number and name
— **OR** —
Press **CANCEL** to exit.

Dial Key	Presses								
	1	2	3	4	5	6	7	8	9
1	space	1							
2	A	B	C	2	a	b	c		
3	D	E	F	3	d	e	f		
4	G	H	I	4	g	h	i		
5	J	K	L	5	j	k	l		
6	M	N	O	6	m	n	o		
7	P	Q	R	S	7	p	q	r	s
8	T	U	V	8	t	u	v		
9	W	X	Y	Z	9	w	x	y	z
0	0								
*	*	?	!	/	()			
#	#	'	,	-	.	&			

TELEPHONE PHONE BOOK

Dialing a Number in Phone Book

- 1 Press **MEM**.
- 2 Enter the first letter of the stored name, then scroll using **◀** or **▶**
— **OR** —
Press **◀** or **▶** to scroll through memory locations.
- 3 Press **PHONE** to dial the displayed number.

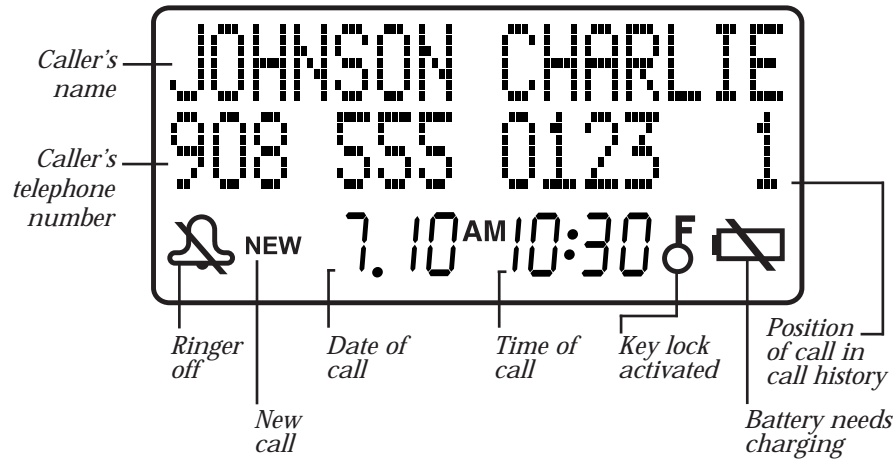
Editing a Number/Name in Phone Book

- 1 Press **MEM**.
- 2 Press **◀** or **▶** to scroll through memory locations. Press **SELECT** to enter edit number mode.
- 3 Press **DELETE/MUTE** to erase a digit
— **OR** —
Press and hold **DELETE/MUTE** to delete entire telephone number.
- 4 Press **SELECT** to store number correction, and enter edit name mode.
- 5 Press **DELETE/MUTE** to erase a character
— **OR** —
Press and hold **DELETE/MUTE** to delete entire name.
- 6 Press **SELECT** to confirm the change. You will hear a confirmation tone.

Deleting a Number/Name in Phone Book

- 1 Press **MEM**.
- 2 Press **◀** or **▶** to scroll through phone book.
- 3 Press **DELETE/MUTE** to delete the displayed name/number entry.

CALLER ID OPERATION



NOTE: Caller ID information is stored in both handsets. Removing a call record from one handset also removes it from the other.

Reviewing Call History

- 1 Press **SELECT** twice. The screen displays the most recent call in call history (call 1 is the most recent call).
- 2 Press **◀** or **▶** to scroll through call history.

Removing Call Records

Removing a Specific Call Record

- 1 Press **SELECT** twice. The screen displays the most recent call in call history (call 1 is the most recent call).
- 2 Press **◀** or **▶** to scroll through call history.
- 3 Press and release **DELETE/MUTE** to delete the displayed call record.

Removing All Call Records

- 1 Press **SELECT** twice.
 - 2 Press and hold **DELETE/MUTE**. The screen displays DELETE ALL?
 - 3 Press **SELECT** to delete all call records
- OR —
- Press **CANCEL** to exit without deleting.

CALLER ID OPERATION

Storing a Call Record in Phone Book

You can store a number received by Caller ID in the telephone phone book.

- 1 Press **SELECT** twice. The screen displays the most recent call in call history (call 1 is the most recent call).
- 2 Press **◀** or **▶** to scroll through call history.
- 3 Press **SELECT** to store displayed number in phone book.

NOTE: *No confirmation tone will sound when the number is stored.*

Display Dial

Press **PHONE** to dial a number displayed in call history.

Dialing Options

While a call history record is displayed, press **REDIAL** until the screen displays the number the way you want to dial it.

For example: 1-908-555-1212
 908-555-1212
 1-555-1212
 555-1212

The number of dialing options available for each call displayed depends on the format of the original call.

ANSWERING SYSTEM OPERATION AT THE BASE

Audible Indicators

This system gives you voice prompts for feature operations and voice confirmations when you press a button or complete an operation.

Set the Clock

- 1 With answering system on, press **MENU** until the system announces, “Change clock.”
- 2 Press **SELECT** until the system announces the correct day, then press **TIME/SET**.
- 3 Press **SELECT** until the system announces the correct hour, then press **TIME/SET**.
- 4 Press **SELECT** until the system announces the correct minutes, then press **TIME/SET**. The system announces the current clock setting.
- 5 Press a MAILBOX/STOP button to exit programming.

About Mailboxes

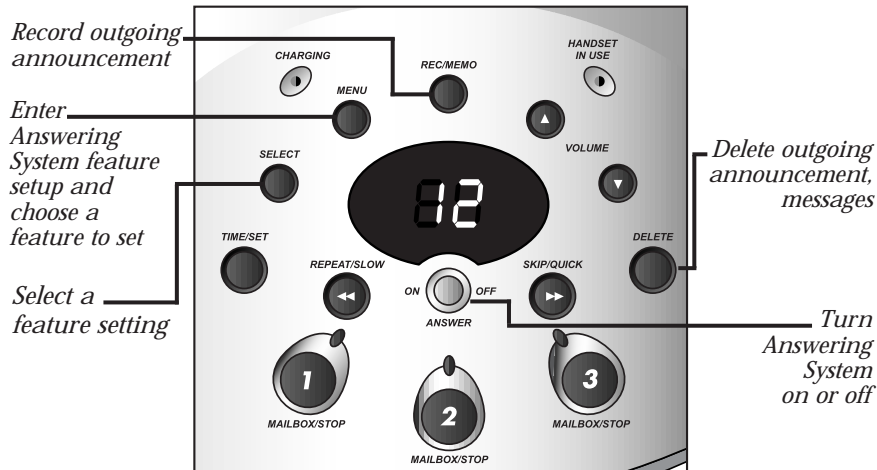
This answering system has three voice mailboxes. Callers using a touch tone phone can select the mailbox in which their messages will be recorded by pressing **⊗ 1**, **⊗ 2**, or **⊗ 3** while the system plays the outgoing announcement. All other messages will be recorded in Mailbox 1.

About Announcements

NOTE: *When the system is set to pre-recorded Announce Only, the pre-recorded announcement is played twice to the caller.*

- You can record up to two different announcements — one for normal answering and one for when you’ve set the system to play the announcement only.
- Use normal answering when you want the system to record callers’ messages. Use Announce Only when you want to give information to callers without accepting messages.
- If you choose not to record an announcement, the system answers with a pre-recorded announcement.
- The normal answering pre-recorded announcement says: “Hello. Please leave a message after the tone.” The Announce Only pre-recorded announcement says: “We’re sorry, messages to this number cannot be accepted.”
- By setting Announce Only to On or Off, you decide which announcement your callers will hear when the system answers a call (the system comes set for normal answering, with Announce Only turned off). See “Change Announce Only” on page 20 to change your announcement selection.

ANSWERING SYSTEM OPERATION AT THE BASE



Record Your Announcement

NOTE: If you have assigned different mailboxes to different people, be sure to tell callers in your announcement to press **[X] 1**, **[X] 2**, or **[X] 3** while the announcement is playing to leave a message in the appropriate mailbox. Remember to leave a few seconds blank at the end of your recorded announcement to allow callers time to select a mailbox.

- 1 Press **[MENU]** until you hear "Change announcement."
- 2 Press **[REC/MEMO]**. After you hear "Now recording" followed by a beep, speak toward the base to record an announcement up to 90 seconds long.
- 3 Press any **MAILBOX/STOP** button to stop recording. The system plays back your recorded message.

To review your announcement at any time:

- 1 Press **[MENU]** until you hear "Change announcement."
- 2 Press any **MAILBOX/STOP** button.

To delete your announcement:

Press **[DELETE]** during announcement playback. The system will use the pre-recorded announcement until you record a new one.

ANSWERING SYSTEM OPERATION AT THE BASE

Answering System Feature Setup

You can set up one feature at a time, or you can set up a feature and then move on to set up another feature.

- 1 Make sure the answering system is on.
- 2 Press and release **MENU** until you hear the system announce the feature you want to set. Refer to the “Feature Summary” below for a description of the features and your choices.
- 3 Press **SELECT** to hear the feature’s settings.
- 4 Press **TIME/SET** to confirm your selection.

Feature Summary

Default settings indicated by *.

System announces:	Description/directions:
“Change remove access code” 19 *	Set the remote access code you will use to access features and functions of the answering system from a touch tone phone.
“Change clock”	Set the clock: After you set the day, repeat Steps 3 and 4 in “Answering System Feature Setup” to set hours and minutes.
“Change message alert” Off * On	When Audible Message Alert is turned on, the base beeps once every 10 seconds when new messages have been received.
“Change announce only” Off * On	When you turn Announce Only on, callers hear your announcement but cannot leave a message.
“Change base ringer” On * Off	Turn the base ringer on or off.
“Change number of rings” 2 4 * 6 Toll Saver	Choose how many times the phone will ring before the system answers a call. With Toll Saver active, the system answers after two rings when you have new messages and after four rings when you have no new messages.

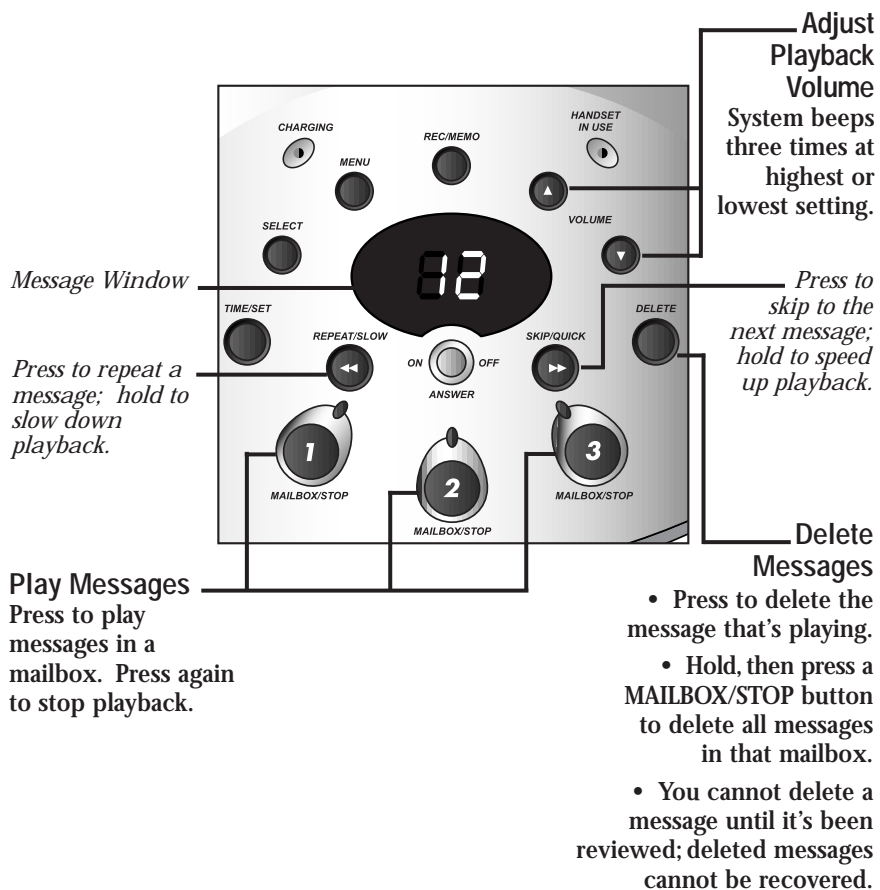
NOTE: Exit Feature Setup at any time by pressing a MAILBOX/STOP button.

ANSWERING SYSTEM OPERATION AT THE BASE

Listen To, Save & Delete Messages

The system automatically saves your messages until you delete them, and can store approximately 15 minutes of messages, memos, and announcements (up to a maximum of 99 messages).

After playing a message, the system announces the day and time it was received. While the message plays, the Message Window displays the number of the message. After playing the last message in a mailbox, the system announces “*End of messages.*” If the system has less than five minutes of recording time left, it announces remaining time.



ANSWERING SYSTEM OPERATION AT THE BASE

Call Screening/Intercept

- 1 Make sure the answering system is on, and set the message playback volume control above level 1 so you can hear the caller's message.
- 2 If you decide to take the call, press **PHONE** on the handset.
- 3 If you pick up an extension phone during the announcement and the announcement does not stop right away, press and release the telephone switchhook.

Record a Memo

You can record a memo up to four minutes long to store as an incoming message.

- 1 Press and release **REC/MEMO**.
- 2 Press a **MAILBOX/STOP** button to select a mailbox for the memo. After the beep, speak toward the microphone. The message window displays the length of your memo.
- 3 To stop recording, press the **MAILBOX/STOP** button again.

Message Window Display

Window Displays:	To Indicate:
0	No new messages in any mailbox
1-99, flashing	Total number of messages in all mailboxes
0-99 ↔ F	Memory is full, or total number of messages is 99
Counting 1 to 99	Duration of announcement or memo recording
99, flashing	Length of recording is more than 99 seconds
1-99	Current message number during message playback
1-8, steady for one second	Indicates volume level selected when VOLUME ▲ or VOLUME ▼ is pressed
00-99	Current Remote Access Code while setting
R	Announce Only mode
ON or OFF, steady for one second	Displayed when any setting is changed from On or Off
CL ↔ normal display	Clock needs to be set
--	System is answering a call or is in remote operation
--, flashing	System is in programming mode or initializing

ANSWERING SYSTEM OPERATION

AT TOUCH TONE PHONE

Connect with the Answering System

You can access many features of this system remotely from a touch tone phone.

- 1 Dial your telephone number.
- 2 When the system answers, press **#**, then enter your Remote Access Code (preset to 19). The system beeps twice.
- 3 Within two seconds, enter a remote command (see “Remote Access Commands”).
- 4 Press *** 0** to exit remote operation.

Voice Menu

The system has voice prompts to help you with remote operation. Press *** 5** to hear the menu while remotely connected to the answering system.

Remote Access Commands

Function	Command:
Play messages in a mailbox	Press # , then the appropriate mailbox number (1 , 2 , or 3). The system plays new messages. If there are no new messages, the system plays old messages.
Repeat a message	Press # 4 while message is playing; each press backs up another message.
Skip a message	Press # 6 while message is playing; each press advances another message.
Stop	Press # 5 .
Save messages	Hang up.
Delete message	Press # 9 while message is playing.
Review announcement	Press # 7 ; system plays announcement, then beeps.
Record announcement	Press * 7 ; after beep, record announcement, press # 5 to stop. System plays back announcement.

ANSWERING SYSTEM OPERATION AT TOUCH TONE PHONE

Remote Access Commands (continued)

Function	Command:
Record memo	Press [*] [8] ; then mailbox number where you want memo recorded; speak after beep; press [#] [5] to exit.
End remote access call	Press [*] [0] .
Turn system off	Press [#] [0] ; the system announces, "machine off." Press [#] [0] again to turn the system back on.
Turn system on	When system is off, it answers after 10 rings and announces, "Please enter your remote access code." Press [#] , then enter your remote access code.

NOTE: *The remote access call automatically ends if you don't press a key within 20 seconds (other than when recording or playing messages or announcements).*

BATTERIES

Battery Life

Battery life depends on how far the handset is from the base, and other environmental conditions.

NOTE: *For optimum performance, charge your handset on the base or charger every night.*

Charge the Handset Battery Pack

- This battery should remain charged for up to three days. A fully charged battery provides an average talk time of about five hours.
- The battery pack needs charging when:
 - The battery icon (🔋) flashes,
 - A warning tone sounds, or
 - The screen displays `LOW BATTERY` when idle.
- Place the handset in the base or charger so the `CHARGING` light goes on. The battery pack is typically charged in eight hours. For best results, the initial charge should be 12 hours.
- You can keep the battery fully charged by returning the handset to the base or charger after each use.
- If you repeatedly get a low battery indicator, even after eight hours of charging, the battery should be replaced. Use only AT&T Battery 2422, SKU# 23402.



CAUTION: Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in the User's Manual, Part 1.

BATTERIES

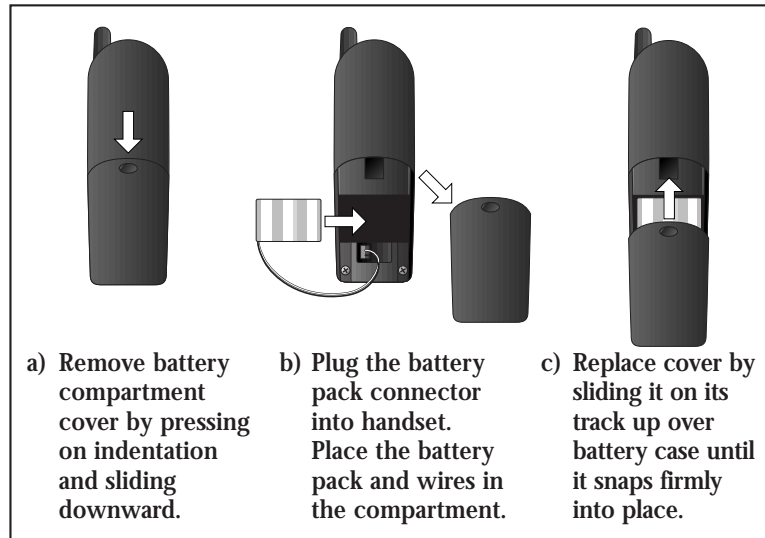
Replace the Handset Battery Pack

1 Install the handset battery.

Use only AT&T Battery 2422, SKU# 23402.

2 Charge the handset battery.

- Place the handset in the base or charger.
- Charge the battery for at least 12 hours. After the first charge, the battery will charge in eight hours.



IN CASE OF DIFFICULTY

If you have difficulty operating this phone, try the suggestions below.
For Customer Service, visit our website at www.telephones.att.com or call 1 800 222-3111. **Please retain your receipt as your proof of purchase.**

If the phone does not work at all, check these items first:

- Make sure the power cord is plugged into the base and an electrical outlet not controlled by a wall switch.
- Make sure the telephone line cord is plugged firmly into the base unit and the telephone jack.
- Make sure the battery pack is installed correctly.
- If the screen displays LOW BATTERY, place the handset in the base or charger and charge for at least eight hours.
- If the battery does not charge after eight hours, replace it with AT&T Battery 2422, SKU# 23402.

If the above suggestions do not solve the problem, try re-initializing the handset and base (see "To re-initialize the handset and base" below).

If you have no dial tone:

Check all the previous suggestions. If you still do not hear a dial tone, disconnect the phone and try another phone in the same jack. If there is no dial tone on that phone either, the problem is probably in your wiring or local service.

If you hear a two-beep signal when you try to use the handset:

- The handset and base are not communicating properly. You might be out of range. Move closer to the base and try again.
- If moving closer to the base does not help, follow the directions below to re-initialize the handset and base.

To re-initialize the handset and base:

- 1 Disconnect the power to the base.
- 2 Remove the handset battery pack.
- 3 Wait at least 15 seconds.
- 4 Insert the handset battery pack.
- 5 Connect the power to the base.
- 6 Put the handset in the base to re-initialize.
- 7 Wait for handset to display READY (or handset name).

IN CASE OF DIFFICULTY

If you hear noise or interference when using the phone:

- You may be out of range. Move closer to the base.
- Household appliances plugged into the same circuit as the base can sometimes cause interference. Try moving the appliance or the base to another outlet.
- The layout of your home or office may be limiting the operating range. Try moving the base to another location, preferably on an upper floor.
- Using the handset near household appliances (microwaves, computers, televisions, stereos, etc.) can sometimes cause interference. Move away from appliances while using the handset.

If the phone does not ring when you receive a call:

- Make sure the ringer is on.
- Make sure the telephone line cord is connected firmly to the base and the telephone jack.
- Make sure the AC adapter is plugged firmly into an electrical outlet not controlled by a wall switch.
- You might be too far from the base; move closer.
- You might have too many extension phones on your telephone line to allow all of them to ring. Try unplugging some of them.
- Using the handset near household appliances (microwaves, computers, televisions, stereos, etc.) can sometimes cause interference. Move away from appliances while using the handset.

If your telephone misdials:

- If you have dial pulse (rotary) service, you'll need to set the dial mode to PULSE. Follow the instructions under "Set Dial Mode" in the FEATURE SETUP section of this manual.
- If you have touch tone service and you hear clicks while you are dialing, you'll need to set the dial mode to DTMF. Follow the instructions under "Set Dial Mode" in the FEATURE SETUP section of this manual.

If the caller's name or phone number is not displayed:

- Make sure you subscribe to a Caller ID service from your local telephone company.
- Make sure the battery is charged.
- Caller ID service might not work when the phone is connected to a Private Branch Exchange (PBX).

IN CASE OF DIFFICULTY

If the caller's name or phone number is not displayed during Call Waiting:

- You should call your service provider to confirm that you subscribe to a combined Caller ID with Call Waiting service.
- Caller ID information received during Call Waiting is displayed only on the handset that is in use. The information is stored in the Caller ID log on both handsets.
- Make sure the battery is charged.

If you are unable to operate special telephone services or other equipment requiring touch tone signals:

If you have dial pulse (rotary) service, follow the directions under "Temporary Tone Dialing" in the TELEPHONE OPERATION section of this manual.

If messages are incomplete:

- If a caller leaves a very long message, part of it may be lost when the system disconnects the call after three minutes.
- If the caller pauses for more than seven seconds, the system stops recording and disconnects the call.
- If the system's memory becomes full during a message, the system stops recording and disconnects the call.

If you have difficulty hearing messages:

Check the volume setting.

If callers are unable to leave messages in Mailbox 2 or 3:

Re-record your outgoing announcement leaving several seconds of blank time at the end of your announcement to allow callers enough time to select a mailbox.

If the system does not answer after the correct number of rings:

- Make sure that the answering system is on.
- If Toll Saver is on, the number of rings changes to two when you have new messages waiting.
- In some cases, the system may be affected by the ringing system used by the local telephone company.
- If the memory is full or the system is off, the system answers after 10 rings.

If **CL** appears in the Message Window:

You need to reset the clock.

IN CASE OF DIFFICULTY

If the system does not respond to commands from a remote touch tone phone:

- Make sure you are calling from a touch tone phone. When you dial a number, you should hear tones. If you hear clicks instead, the phone is not a touch tone telephone.
- The answering system may not detect the Remote Access Code while your announcement is playing. Try waiting until the announcement is over before entering the code.
- Make sure you enter your Remote Access Code correctly.
- There may be noise or interference on the phone line you are using. Press keys firmly.

If your outgoing announcement isn't clear:

- When you record your announcement, make sure you speak in a normal tone of voice, about nine inches from the base.
- Make sure there is no "background" noise (TV, music, etc.) while you are recording.

