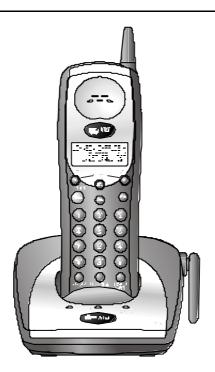


USER'S MANUAL Part 2

# 2.4 GHz Cordless Telephone with Caller ID/Call Waiting 1440





Please also read
Part 1 — Important
Product Information

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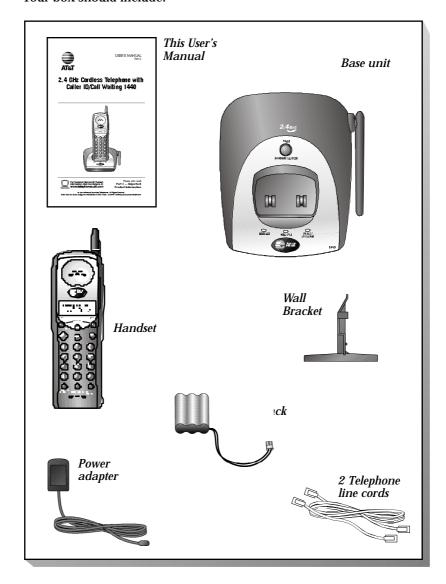
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# **BEFORE YOU BEGIN**

# **Parts List**

Your box should include:



#### **Choose a Location for Your Phone**

For best reception quality, choose a location for the base unit of your new telephone:

- Away from microwave ovens
- Away from TVs, VCRs, stereo equipment and computers (Cordless telephones operate at a radio frequency that may cause interference with these types of equipment.)
- Away from extreme heat or cold (For example: radiators, direct sunlight, air ducts, air conditioning and open windows)
- Away from other cordless telephones (Note: 2.4 GHz Digital Spread Spectrum Telephones may cause interference with this telephone.)
- Away from metal walls or cabinets, and
- Near an electrical outlet not controlled by a wall switch.

## **About Caller Identification (Caller ID)**

This product has a Caller ID with Call Waiting feature that works with service from your local phone service provider.

Caller ID with Call Waiting lets you see who's calling before you answer the phone, even when you're on another call.

You may need to change your phone service to use this feature. Contact your phone service provider if:

- You have both Caller ID and Call Waiting, but as separate services (you may need combined service)
- You have only Caller ID service, or only Call Waiting service
- You don't subscribe to any Caller ID or Call Waiting services.

You can use this product with regular Caller ID service, and you can use this product's other features without subscribing to either Caller ID or combined Caller ID with Call Waiting service.

There are fees for Caller ID services, and they may not be available in all areas.

This product can provide information only if both you and the caller are in areas offering Caller ID service, and if both telephone companies use compatible equipment.

# **INSTALLATION**

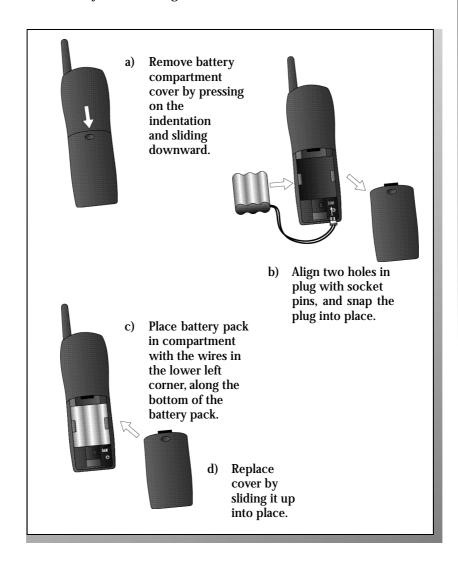
## **Before You Install**

1 Choose a location for the base near an electrical outlet and a telephone jack.

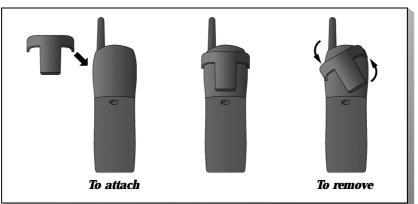
This phone requires a modular telephone jack and a standard electrical outlet (110v AC) not controlled by a wall switch.

2 Install the handset battery.

Use only the following AT&T Batteries 3301, SKU#91076.

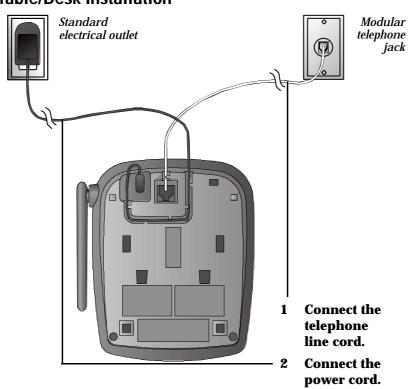


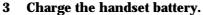
#### 3 Attach belt clip to the cordless handset (optional).



**(iii)** NOTE: Install the base unit away from electronic equipment such as personal computers, television sets or microwave ovens. Avoid excessive heat, cold, dust or moisture.

# **Table/Desk Installation**





Place the handset in the base. Charge the battery for at least 12 hours the first time.

#### 4 Check for dial tone.

After the batteries are charged, pick up the handset and press <a href="PHONE">PHONE</a>; you should hear a dial tone.

#### 5 Set the dial mode.

If you have touch tone service, the phone is ready to use as soon as the batteries are charged.

If you have dial pulse (rotary) service, you'll need to change the dial mode.

- Press PROG/CHAN on the handset to enter programming mode.
- Press 

  or 

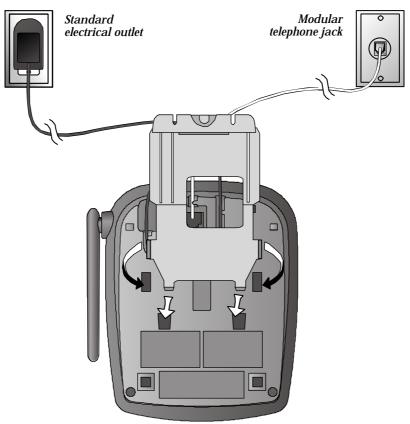
  until the screen displays DIAL MODE: and the currently selected mode.
- Press The current setting blinks.
- Press **④** or **▶** to select TONE or PULSE.
- Press [55], to save the displayed mode.

#### 6 Set Time and Date.

- Press <u>Prog/CHAN</u>, then press **④** or **▶** until the screen displays: DATE / TIME. Press **⑤**.
- The month is flashing. Press **④** or **▶** until the screen displays the correct month. Press **⑤**.
- The day is flashing. Press **④** or **▶** until the screen displays the correct day. Press **⑤**.
- The hour is flashing. Press **④** or **▶** until the screen displays the correct hour. Press **☞**.
- The minute is flashing. Press ◀ or ▶ until the screen displays the correct minute. Press ☑.
- AM or PM is flashing. Press or to choose between AM and PM. Press ▼■.
- NOTE: You can choose to set the time manually, or you can allow it to be automatically set with incoming Caller ID Information.

#### **Wall Installation**

- 1 Connect the telephone line cord.
- 2 Connect the power cord.
- 3 Mount the base on the wall.



a) Align holes on base with mounting studs on wall jack.

- b) Pull base down on mounting studs until it locks into place.
- 4 Follow Steps 3-6 in Table/Desk Installation.

#### Make a Call

Press [PHONE], then dial the number

— OR —

Dial the number (use **1** to backspace and correct digits), then press **PHONE** to call.

#### **Answer a Call**

Press any key except OFF.

#### **End a Call**

Press OFF

— OR —

Place handset in base.

# **Change Channel**

Press PROG/CHAN to switch to a clearer channel while on a call.

#### Redial

Press [PHONE], then press [REDIAL/PAUSE] to call last number dialed (up to 32 digits).

\_ OR \_

Press (REDIAL/PAUSE), then press (PHONE) to call last number dialed. While handset idle, press (REDIAL/PAUSE) twice to delete the record.

#### **Handset Volume**

While on a call, press ◀ or ▶ to adjust volume of what you hear. A double beep will be sounded when reach minimum or maximum volume.

# Flash/Call Waiting

- **1** When you receive a Call Waiting signal, press <a href="mailto:phone">PHONE</a> / FLASH to connect to the new call.
- **2** Press [PHONE] / [FLASH] again to return to the original call.

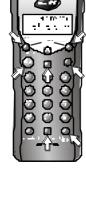
#### Hold

Press (AND) to put a call on hold. Press (AND) again or (PHONE) to release hold

— OR –

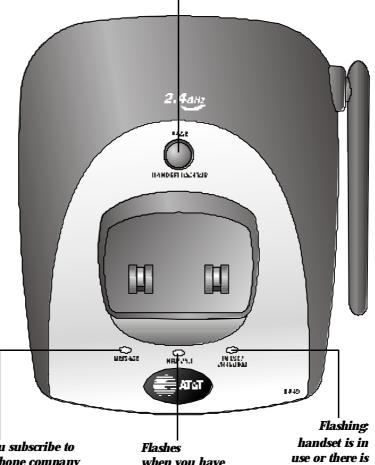
Pick up an extension phone will release hold and return the handset to the idle (on hook) mode.





# Press to page the handset for up to 60 seconds. Press again

up to 60 seconds. Press again to cancel, or press OFF on handset.



If you subscribe to telephone company voice mail with a visual message waiting signal, light flashes when you have voice mail waiting. Flashes when you have unreviewed call information.

an incoming call. On steadily: handset is charging in base.



You can select from four different handset ringer styles, or turn the ringer off and extend the battery life.

- **1** Make sure the handset is off.
- **2** Press PROG/CHAN to enter programming mode.
- **3** Press **◄** or **▶** until the screen displays RINGER: and the current setting.
- 4 Press **E**. The current setting is flashing.
- **5** Press **④** or **▶** to select 1, 2, 3, 4, or OFF. You will hear a sample of each ring.
- 6 Press [52] to choose the displayed ringer setting.

#### **Temporary Tone Dialing**

If you have dial pulse (rotary) service, you can change from dial pulse to touch tone dialing during a call by pressing From. This is useful if you need to send touch tone signals for access to telephone banking or long-distance services.

- 1 Dial the number.
- 2 Press Example. Buttons pressed after this send touch tone signals.
- **3** After you hang up,the phone automatically returns to dial pulse (rotary) service.

#### **Headset Jack**

You can use this telephone hands-free when you install any AT&T 2.5 mm headset, purchased separately.

Plug the headset into the jack located on the right side of the handset (under the small rubber flap). Do not force the connection, but make sure the plug fits securely.



# **Operating Range**

This cordless telephone operates within the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and base can communicate over only a certain distance — which can vary with the locations of the base and handset, the weather, and the construction of your home or office. For best performance, keep the base antenna fully upright.

If you receive a call while you are out of range, the handset might not ring — or if it does ring, the call might not connect when you press <a href="https://phone.com/phone">PHONE</a>). Move closer to the base, then press <a href="https://phone.com/phone.

**If you move out of range during a phone conversation,** you might hear noise or interference. To improve reception, move closer to the base.

**If you move out of range without pressing** *OFF*, your phone will be left "off the hook." To hang up properly, walk back into range, periodically pressing *OFF*.



This cordless phone can store 10 telephone numbers with names, each up to 16 digits long in memory locations you assign (0-9).

**ONOTE:** Press OFF at any time to exit memory dial mode.

This cordless phone can store an additional 40 telephone numbers with names alphabetically in the directory. See TELEPHONE DIRECTORY for instructions.

# Store a Number/Name in Memory

**1** Press *PROG/CHAN*. Then press **◄** or **▶** until the screen displays

MEM DIAL

2 Press [SFI] or [AFIGEY]. The screen displays

ENTER 0-9

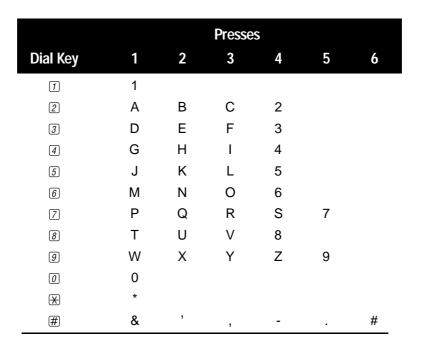
**3** Press the key (0-9) for the memory location where you're storing this entry. If the selected location is empty, the screen displays

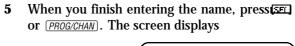
ENTER NAME

- NOTE: If the location is not empty, the current entry is displayed along with the choices DIAL EDIT ERREE after pressing EL key. Press OFF to exit memory dial mode and start again, or follow the instructions to dial, edit or erase the current entry.
  - 4 Using the chart below, enter up to 15 characters for the name you're storing with the number. Use to backspace and make corrections; use ▶ to advance and add a space.

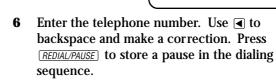








ENTER NUMBER



#### -OR-

Press (REDIAL/PAUSE) to display the last number (up to 16 digits) dialed from this phone.

7 Press or PROG/CHAN to store your entry. The screen displays

DISTINCT RING? N 9735550123



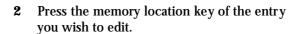


- 8 Press **●** or **▶** to change the setting. Choose Y (for Yes) if you wish the phone to alert you to calls from this number by changing to a distinctive ringing pattern after the first ring. Choose ⋈ (for No) for a normal ringing pattern.
- 9 Press [SFI] or [PROG/CHAN] to confirm your selection. If you chose 'i' in **Step 8**, a 13 will be displayed with the memory entry.
- **10** To add additional memory locations follow procedures 1-9 again.

# Edit a Number/Name Stored in Memory

1 Press Trees. The screen displays

ENTER 0-9



3 When the screen displays the number you want to edit, press ☑. Then press ☑ or ☑ until EDIT flashes.

DIAL EDIT ERASE 9735550123

- 4 Press ☑ The screen displays the name and number. The flashing cursor appears at the end of the name. Use ☑, ▶ and the dial pad keys to edit the name. Press ☑ to move on to edit the number. Use ☑ to backspace and make a correction. Press ☑ to move on to edit the Distinctive Ring setting.
- **5** Press **5** to save the edited information.



# **Delete a Number/Name Stored in Memory**

1 Press The screen displays





- **2** Press the memory location key of the entry you wish to delete.
- When the screen displays the number you want to delete, press ☑. Then press ☑ or ☑ until ERASE flashes.

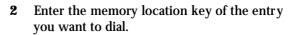
DIAL EDIT **ERASE** 9735550123

- 4 Press SEL. The screen displays ERASE NO YES and the number. The current choice flashes.
- 5 Press **◀** or **▶** until YES flashes.
- 6 Press SFI.

# **Dial a Memory Number**

1 Press Media: The screen displays

ENTER 0-9



**3** Press [PHONE] to dial the displayed memory number.



# **TELEPHONE DIRECTORY**

This cordless phone can store 40 telephone numbers with names, each up to 16 digits long. Entries are stored alphabetically.

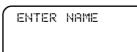
**ONOTE:** Press OFF at any time to exit directory.

# Store a Number/Name in the Directory

1 Press [PROG/CHAN]. The screen displays



2 Press [SF]. The screen displays



3 Using the chart below, enter up to 15 characters for the name you're storing with the number. Use ■ to backspace and make corrections;use ▶ to advance and add a space.

		Presses				
Dial Key	1	2	3	4	5	6
1	1					
2	Α	В	С	2		
3	D	Е	F	3		
4	G	Н	1	4		
5	J	K	L	5		
6	М	Ν	0	6		
7	Р	Q	R	S	7	
8	T	U	V	8		
9	W	Χ	Υ	Z	9	
0	0					
X	*					
#	&	,	,	-		#



4 When you finish entering the name, press or **PROG/CHAN**. The screen displays

ENTER NUMBER

5 Enter the telephone number. Use ◀ to backspace and make a correction. Press <a href="#">REDIALIPAUSE</a> to store a pause in the dialing sequence.

-OR-

Press REDIAL/PAUSE to display the last number (up to 16 digits) dialed from this phone.

**6** Press or PROG/CHAN. The screen displays

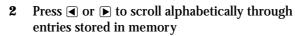
DISTINCT RING? N 9735550123

- 7 Press ◀ or ▶ to change the setting. Choose ∀ (for Yes) if you wish the phone to alert you to calls from this number by changing to a distinctive ringing pattern after the first ring. Choose ⋈ (for No) for a normal ringing pattern.
- 8 Press or PROG/CHAN to confirm your selection. If you chose 'in Step 7, a D will be displayed with the directory entry.
- NOTE: When memory is full the screen displays MEMORY FULL, an error tone sounds, and you will not be able to store a new number until you delete a stored number:

# **Edit a Number/Name Stored in the Directory**

1 Press ▶ (DIR). The screen displays

DIREC



-OR-

Press the dial pad key for the first letter of the entry you want to edit.

When the screen displays the number you want to edit, press ☑. Then press ☑ or ☑ until EDIT flashes.

DIAL EDIT ERASE 9735550123

- 4 Press ☑ The screen displays the name and number. The flashing cursor appears at the end of the name. Use ☑, ▶ and the dial pad keys to edit the name. Press ☑ to move on to edit the number. Use ☑ to backspace and make a correction. Press ☑ to move to edit the Distinctive Ring setting.
- **5** Press **E** to save the edited information.





# Delete a Number/Name Stored in the Directory

**1** Press **▶** (DIR). The screen displays

DIREC

2 Press **◄** or **▶** to scroll alphabetically through entries stored in memory

\_OR\_

Press the dial pad key for the first letter of the entry you want to delete.

When the screen displays the number you want to delete, press ☑. Then press ☑ or ☑ until ERASE flashes.

DIAL EDIT **ERASE** 9735550123

- 4 Press SFI. The screen displays ERASE NO YES and the number. The current choice flashes.
- **5** Press **◄** or **▶** until YES flashes.
- **6** Press **SEI**. You'll hear a long beep confirming the deletion.



# Dial a Number from the Directory

1 Press ▶ (DIR). The screen displays

DIREC

2 Press **◄** or **▶** to scroll alphabetically through entries stored in memory

-0R-

Press the dial pad key for the first letter of the entry you want to dial.

3 When the screen displays the number you want to dial, press ☑. Then press ☑ or ☑ until DIAL flashes.

DIAL EDIT ERASE 9735550123

4 Press [SF]. The phone automatically dials the number.

-OR-

When the screen displays the number you want to dial, press [PHONE].

**ONOTE:** To dial a memory number refer to page 16.



# **About Call History**

If you subscribe to Caller ID service with your local phone service provider, this phone stores all incoming calls (up to 99 at the handset) with valid Caller ID information in the call log. Name, number, time and date information can all be stored, if they are sent with the call. Calls are automatically stored in the order they are received, with call "1" stored as the oldest call. The call history number appears in the bottom right corner of the screen along with NEW for unreviewed or OLD for previously reviewed call information.

JOHNSON CHARLIE \* 908-555-1212 5/01 5:40. …28

(6) NOTE: Press OFF at any time to exit call history.



# **Review Call History**

The screen displays call information for about 15 seconds after it has been received.

**1** Press **■** (CID) to view call history. The screen displays

JOHNSON CHARLIE \* 908-555-1212 5/01 5:40pm olb28

2 Use **④** and **▶** to scroll through records in call history.

#### **Turn Off Base NEW CALL Indicator**

After reviewing all new calls, press OFF on the handset.

NOTE: If the light does not go off, you may still have unreviewed (new) calls somewhere in your call history. Make sure you review your entire call history.



# **Delete Records from Call History**

#### **Delete a Specific Call**

- **1** Locate the record you want to delete from call history.
- 2 Press **SEI**, then press **●** or **▶** until ERASE flashes.

DIAL PGM ERASE 973-555-0123 5/01 5:40pm oub28

3 Press 🖭 The screen displays

ERASE NO YES ALL 973-555-0123 5/01 5:40<sub>PM</sub> OLD23

The current choice flashes.

- 4 Press **④** or **▶** until ∀ES flashes.
- **5** Press [SF]. You'll hear a long beep confirming the deletion.

#### **Delete All Calls**

1 While viewing call history, press ☑ , then press ☑ or ☑ until ERRSE flashes.

DIAL PGM **ERASE** 973-555-0123 5/01 5:40<sub>PM</sub> oLD28

2 Press [55]. The screen displays

ERASE NO YES ALL 973-555-0123 5/01 5:40<sub>PM OLD</sub>28

The current choice flashes.

- 3 Press **④** or **▶** until ALL flashes, then press **№** The screen displays ERASE ALL NO YES. The current choice flashes.
- 4 Press **④** or **▶** until ∀ES flashes.
- 5 Press [55]. You will hear a long beep confirming the deletion.



# **Dial a Displayed Number**

- Locate the record in call history that you want to dial.
- If you wish to change how the number is dialed, press #.
   The screen displays any alternate dialing sequences available for this call (area code + number; 1 + area code + number; number only;1+ number).
- When the number is correctly displayed for dialing, press ☑, then press ☑ or ▶ until DIAL flashes.

DIAL PGM ERASE 973-555-0123 5/01 5:40pm ott28

4 Press EE.

-OR-

When the number is correctly displayed for dialing, press  $\overline{\textit{PHONE}}$ .



# Store a Call History Record in the Directory

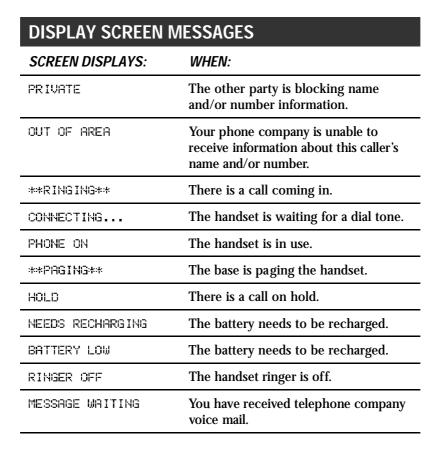
- 1 Locate the record in call history you want to store in memory.
- 2 If you wish to change how the number is stored, press #.
  The screen displays any alternate dialing sequences available for this call (area code + number; 1 + area code + number; number only;1+ number).
- 3 Press ☑, then press ☑ or ▶ until PGM flashes.

DIAL PGM ERASE 973-555-0123 5/01 5:40<sub>PM</sub> om23

4 Press three times to store the call record in memory without editing.

DISTINCT RING? N 9735550123 5/01 5:40<sub>PM</sub> old28

- **5** Press **④** or **▶** to select  $\forall$  or  $\bowtie$  for distinctive ring option.
- **6** Press [35]. You'll hear a beep confirming that the name and number were stored.



## **BATTERIES**

# **Charge the Handset Battery Pack**

- This battery should remain charged up to six days with the ringer turned on and up to 10 days with the ringer off. A fully charged battery provides an average talk time of about 10 hours.
- The battery pack needs charging when:
  - A new battery is installed in the handset.
  - The phone beeps twice every five seconds.
  - The screen displays BATTERY LOW and the low battery icon.
- Place the handset in the base so the CHARGING light turns on.
   The battery pack is typically fully charged in 10 hours.
- You can keep the battery fully charged by returning the handset to the base after each use.
- If you repeatedly get a low battery indicator, even after charging overnight, the battery should be replaced. Use only Replacement Battery 3301,SKU#91076.

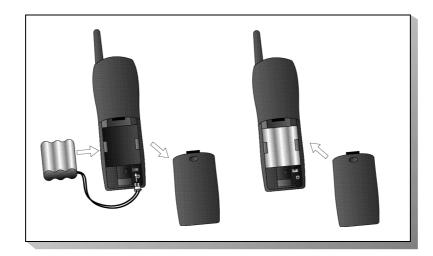


**CAUTION:** To reduce the risk of fire or injury to persons or damage to the telephone, read and follow these instructions carefully:

Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in the User's Manual, Part 1.

# **Replacing the Handset Battery Pack**

- 1 Remove the battery compartment cover on the handset by pressing on the indentation and sliding the cover downward.
- 2 Lift out the old battery pack and disconnect.
- 3 Align the two holes in the new battery pack's plug with the socket pins, and snap the plug into place. Place the battery pack in the compartment with the wires in the lower left corner, along the bottom of the battery pack.
- 4 Replace the cover by sliding it up into place.
- 5 The new battery pack must be charged before using the phone. Place the handset in the base and allow it to charge for at least 12 hours the first charge. The telephone might operate before that, but for best performance, let the battery pack charge fully.



#### IN CASE OF DIFFICULTY

If you have difficulty operating this phone,try the suggestions below. For Customer Service, visit our website at *www.telephones.att.com* or call 1–800–222–3111. **Please retain your receipt as your proof of purchase**.

#### **TELEPHONE OPERATION**

#### **PROBLEM**

If the phone doesn't work at all, check these items first:

#### **SOLUTION**

- Make sure the AC adapter is plugged into an outlet not controlled by a wall switch.
- Make sure the telephone line cord is plugged firmly into the base unit and the modular jack.
- Make sure the base antenna is fully upright.
- If the handset does not beep when you press [PHONE], the battery might need charging.
- Make sure the battery pack is installed correctly.
- If you have dial pulse (rotary) service on your phone line,make sure the dial mode is set to dial pulse (see INSTALLATION).
- Microwave appliances may cause interference with this phone. If you experience interference, move away from the microwave.

#### **PROBLEM**

If the above suggestions don't solve the problem try re-initializing the handset and base:

#### **SOLUTION**

- **If the above suggestions 1** Disconnect the power to the base.
- don't solve the problem, 2 Remove the handset battery pack.
  - 3 Wait a few minutes.
  - **4** Connect the power to the base.
  - 5 Insert the handset battery pack.
  - **6** Put the handset in the base to re-initialize.

#### **PROBLEM**

#### If you hear a two-beep signal when you try to use the handset:

#### **SOLUTION**

- You might be out of range. Move close to the base and try again.
- If moving closer to the base doesn't help, try following the directions above for reinitializing the handset and base.

#### **PROBLEM**

#### If the phone does not ring when you receive a call:

#### **SOLUTION**

- Make sure the handset ringer is on.
- Make sure the telephone line cord is connected firmly to the base and the telephone jack.
- Make sure the AC adapter is plugged firmly into an outlet not controlled by a wall switch.
- You might be too far from the base; move closer.
- You might have too many extension phones on your telephone line to allow all of them to ring. Try unplugging some of them.

#### **PROBLEM**

#### If the MESSAGE light on • Press PROG/CHAN. the base does not go off even after you've listened to voice mail messages:

#### **SOLUTION**

- Press D unitil the screen displays MESSAGES WAITING.
- Press 🗺 .The screen displays LIGHTS OFF: YES.
- Press [35] again to turn off the MESSAGE light on base.

#### **PROBLEM**

If you hear noise or interference when using the phone:

#### SOLUTION

- Make sure the base antenna is fully upright.
- You may be out of range. Move closer to the base.
- Press and release PROG/CHAN to change to another of the 30 channels available. If noise is exceptionally loud, move closer to the base before changing channels.
- Household appliances plugged into the same circuit as the base can sometimes cause interference. Try moving the appliance or the base to another outlet.
- Using the handset near household appliances (microwaves, computers, television, stereos, etc.) can sometimes cause interference. Move away from appliances while using the handset.
- The layout of your home or office might be limiting the operating range. Try moving the base to another location, preferably on an upper floor.
- If the buttons don't work,try placing the handset in the base for at least 15 seconds.

#### **PROBLEM**

If you hear other calls while using your phone:

#### **SOLUTION**

- Press PROG/CHAN to change to another channel
- Disconnect the base from the modular jack and plug in a corded telephone. If you still hear other calls, the problem is probably in your wiring or local service. Call your local telephone service company.

#### **PROBLEM**

#### **SOLUTION**

If you lose a call after changing channels:

You were probably almost out of range. Move closer to the base before changing channels. Before placing another call, set the handset in the base for at least 15 seconds.

#### **PROBLEM**

#### SOLUTION

If you are unable to operate special telephone services or other equipment requiring touch tone signals: If you have dial pulse (rotary) service, follow the directions under "Temporary Tone Dialing"in the TELEPHONE OPERATION section of this manual.

#### **PROBLEM**

#### SOLUTION

If the NEW CALL light on the base does not go off after you review your Caller ID information in the call log:

You may still have unreviewed (new) calls somewhere in your call history. Make sure you review your entire call history.

# **DEFAULT SETTINGS**

DEFAULT SETTINGS				
FUNCTION:	DEFAULT SETTING:			
Dial Method	Tone			
Handset Volume	1			
Ringer Melody	RINGER: 1			
Clock	1/01 12:00AM			

# **TECHNICAL SPECIFICATIONS**

TECHNICAL SPECIFICATIONS				
RF Frequency Band (Handset to base)	912.75 MHz – 917.10 MHz			
RF Frequency Band (Base to handset)	2411.15 MHz – 2418.40 MHz			
Channels	30			
Modulation	FM			
<b>Operating Temperature</b>	0°C - 50°C			
Base Unit Voltage	104 – 129 Vrms			
Base Unit Voltage (AC Adapter Output)	9 Vdc @ 300mA			
Handset Voltage	3.1 – 4.2 Vdc,600mAh			

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