



QUICK START

DS 815

Digital Spread Spectrum

provides the longest range,

the clearest sound

and the best privacy.

Uniden

INSTALLATION & SAFETY

Choosing the best location for your DS815 When choosing a location for your phone there are a number of appliances the phone should not be near, and areas you should avoid.





This symbol indicates important operating and servicing instructions.



This page is a very condensed version of the Owners Manual. It is designed to allow you to get your phone installed and operating as quickly as possible - however it does not attempt to explain any of the advanced features of the DS815.



- Plug the phone jack into the Base Unit, then into the telephone connector to the wall.
- Plug the power cable into the Base Unit, then into the wall outlet.







Storing a Number

Please refer to pages 10 & 11 for details of how to store numbers in your phone's memory and how to call stored numbers.

(iii)

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OF YOUR OWNERS MANUAL

CONTROLS & FUNCTIONS





WELCOME

Congratulations on your purchase of the Uniden DS815 cordless telephone. This phone is designed for reliability, long life and outstanding performance utilising the latest in 900 MHz Digital Spread Spectrum Technology.

FEATURES

- ¹ 900MHz Digital Spread Spectrum Technology
- ¹ Multi-Handset operation
- ¹ Caller ID Function
- ¹ 60 Number Caller ID Memories
- ¹ Backlit Keypad
- ¹ 3-Line, 16 Character Backlit Handset Display
- 1 32 Digit Redial
- ¹ 3 Redial Memories
- Flash

TO YOUR NEW PHONE

- ¹ Pause
- ¹ 10 Days Standby Battery Life
- 4.5 Hours Talk Time
- ¹ Handset Earpiece and Ringer Volume Control
- Hearing Aid Compatible
- ¹ Name Tagging
- ¹ 29 Alpha Numeric Speed Dial Memories

INCLUDED IN YOUR PACKAGE

- 1 Handset
- Base
- ¹ Rechargeable Battery
- ¹ AC Adaptor
- ¹ Telephone Cord
- ¹ Australian Telephone Cord Adaptor
- ¹ Belt Clip
- ¹ Owner's Manual
- ¹ Consumer Support Card



If any of these items are missing or damaged, contact your place of purchase.

NOTE

Use only the genuine Uniden Battery supplied with your phone. Replacement batteries are also available through the Uniden Parts Department.



The built-in memory backup can hold numbers and names stored in the memory even if the battery pack is completely discharged.

BATTERY MAINTENANCE

Battery use time (per charge)

From fully charged

- Four and half hours continuous use.
- Ten days when the handset is in the standby mode.
- A full charge will take at least 12 hours if Low Battery is displayed however the phone will be ready for a short call after one hour.

When the battery charge becomes low

If the phone is not in use. Low Battery flashes and none of the keys will operate if the phone is in use, Low Battery flashes and the handset beeps. Complete your conversation as quickly as possible and return the handset to the base unit for charging.

- You cannot over charge the battery.
- You may return the handset to the charger after each call or when the battery is low.

Genuine Handset Batteries

The high quality rechargeable batteries supplied with your phone perform for up to two years or more. In order to enjoy the best performance from your phone, we recommend you replace your batteries every two years with a genuine Uniden Battery.

Simply order a replacement battery from:

Uniden Australia PTY Limited Service Division Toll Free: 1300 366 895 www.uniden.com.au

Uniden New Zealand Limited Service Division Toll Free: 0800 4 UNIDEN (0800 4 864 336) www.uniden.co.nz

Cleaning the battery contacts

To maintain a good charge, it is important to clean the battery contacts on the handset and base unit with a dry cloth or a pencil eraser about once a month.

Do not use any liquids or solvents.

ADJUSTING THE RINGER AND EARPIECE VOLUME

Ringer tone and volume

The phone has four ringer tone and volume combinations. In the standby mode, press or on the

handset repeatedly.

The display shows the setting.

Earpiece volume

Pressing (a) or (b) during a call will change the earpiece volume of the handset. The telephone will keep this setting for all calls and display the setting for each call. Loud (c) High (c) Low



TALK	LOUD	1

INSTALLING THE BELT CLIP

To attach the belt clip

¹ Press the belt clip against the rear of the handset until it clicks into place.

To remove the belt clip

¹ Gently pull one side of the belt clip to release.

clip ne belt clip



If you are using an optional headset, you must still use the handset keypad for phone operations.

HEADSET INSTALLATION

Your phone may be used with an optional headset.

To use this feature, simply plug the headset into the headset jack.



MAKING AND RECEIVING CALLS

Basic phone operation



YOUR NEW PHONE

CALL TRANSFER

During a call, you can transfer the call to another optional handset (maximum 7 handsets).

TRANSFER TO

HAND # (1 - 7)

- 1. Press delete/page
- 2. Press [handset No.(①-⑦)] The hanset number is shown on the right side of the display.
- 3. Press talk
- 4. Called handset rings and cal is transferred.

REDIALLING A CALL

The last three phone numbers dialed can be quickly redialed.

Redial from standby

- 1. Press redial/p.
 - The most recent phone number that was dialed will be displayed on the screen.
- 2. Press redial/p again and the 2nd most recent number dialed will be displayed.
- 3. Press redial/p again and the 3rd most recent number dialed will be displayed.

Example: Press redial/p

REDIAL 1

95979035

Most recent number dialed is displayed.

Press (redial/p) again

REDIAL 2 95993355

2nd 'most recent number dialed' is displayed.

Press redial/p again

REDIAL 3 95983577

3rd 'most recent number dialed' is displayed.

4. Press talk and the number will be dialed.



seconds, the call will return to the original handset.

If the called handset is not

answered within 20



If any key is pressed before pressing (redial/p), the last number dialed will not redial.



Only the last number dialed can be accessed after talk has been pressed.

Redial from talk mode

- 1. Press talk
- 2. Press redial/p the last number dialed will be displayed and redialed.

TALK	LOUD	1

TALK	LOUD	1
959790	35	

TRAVELLING OUT OF RANGE

During a call, noise will increase if you move your handset too far from your base unit. If the range limit of your base unit is exceeded, your call will terminate within 30 seconds.

KEY LOCK / UNLOCK

When the handset is in the ST/BY mode, press and hold(<u>flash/reg</u>), a beep confirms and the screen displays **Key Locked**. During the 'Key Locked' condition, the keys will only operate on an incoming call. To unlock the keys, press and hold <u>(flash/reg</u>) again.

KEY LOCKED
KEY UNLOCKED

CALL WAITING / FLASH

If the Call Waiting tone sounds during a call -Australia: Press (flash/reg), then (2) to switch between callers. New Zealand: Press (flash/reg) to switch between callers.

STORING PHONE NUMBERS AND NAMES

Memory Dialing allows you to dial a number using just a few key strokes. You can store up to 29 phone numbers in the memory.

Since each step must be completed within 10 seconds, it may be advisable to review these instructions before starting.

- 1. Press and hold memory until MEMORY STORE is displayed.
- 2. Press or or or enter a two digit number (01-29) to select the
- 3. Press select **STORE NAME** is displayed and a cursor flashes indicating that the display is ready for the name to be entered. If this screen appears, the selected memory location has a number already stored.
- Use numeric key to enter the name. The name cannot exceed 12 characters. Use (→ and → to move the cursor to the next letter - or to create a space. Use (delete/page) to delete characters as needed.
- 5. Press select **STORE NUMBER** is displayed.
- 6. Use the number keypad to enter the phone number. It cannot exceed 24 digits.

Use <u>redial/p</u> to enter a pause. The screen displays **P**.

Each pause counts as one digit and represents one and half second delay in time between digits.

Use <u>delete/page</u> to delete digits as needed.

- 7. Press select the handset beeps and displays the confirmation screen.
- 8. Press memory) to return to standby mode or select another location to programme.

	MEMORY STORE
01	EMPTY
02	EMPTY

STORE NA	ME
----------	----

EDIT MEMORY 01 DELETE MEMORY 01 GO BACK

STORE NUMBER

STORE NUMBER 95979035

MEMORY 01 STORE

MEMORY STORE 01 FRED 02 JOHN SMITH



When storing a number, always include your area code (eg: 02), so name tagging will operate (refer page 15).



The pause feature is useful for long distance calling, credit card dialing, or sequences that require a pause between digits.

MAKING CALLS WITH MEMORY DIALLING

Memory Dialling from Standby

1. Press memory) once, the handset displays your programmed memory locations.

2. Press () and () or enter a two-digit number (**0**(**1**-**2**)**9**) to select the memory location you would like to dial.

3. Press talk - the displayed number is dialled.

01 FRFD

02 JOHN SMITH

03 KAY JONES



Display a Memory Number or Name

Use $(\# \blacktriangleright)$ and $(\bigstar \blacktriangleleft)$ to toggle between the names display and the numbers display.

Program name



Memory dialing from talk mode

- 1. Press (talk)
- 2. Press (memory)
- 3. Enter a two-digit number (**01**-**29**) to select the memory location of the desired phone number. The selected phone number is displayed. Then the number is dialed.

TALK	LOUD	1
-		
TALK	LOUD	1
	LOUD 26634488-	1

Chain Dialing

On certain occasions after dialing a number, you may be requested to enter an access code, such as your account number for phone banking. You can enter this number into a memory location for later use by doing the following:

- 1. Store the access code into one of the memory locations ((0)(1)-(2)(9)) following the steps STORING PHONE NUMBERS AND NAMES
- 2. Dial the party or service main number.
- 3. When you need to enter the special number, press (memory) followed by the two digit memory location (**0**(**1**-**2**)**9**)



When the stored phone number has 14 or more digits, + is displayed next to the 12th digit. Press **₩** to see the extra digits and \blacksquare to return.

EDITING A STORED NAME AND PHONE NUMBER

- 1. Press and hold (memory) until **MEMORY STORE** is displayed.
- 2. Press and v or enter a two-digit number
 (0) 29) to select the memory location you would like to edit.
- 3. Press select the screen displays the memory location number you have selected.
- 4. Press or to select 'Edit Memory', then press select. The cursor flashes to indicate the display is ready for editing the name. When a name has not been stored, the cursor appears at the beginning of the second line.
- 5. Press (), or delete/page to edit the name.
- To edit only the phone number, skip this step.
- 6. Press select STORE NUMBER is displayed.
- Use (#) (*) (*) and the number keypad to edit the phone number. The phone number cannot exceed 24 digits. If you don't want to change the phone number, skip this step.
- 8. Press select the handset beeps and displays the confirmation screen.
- 9. Press (memory) to return to standby mode or select another memory location to edit.

MEMORY STORE 01 FRED 02 JOHN SMITH

EDIT MEMORY 01
 DELETE MEMORY 01
 GO BACK

STORE NAME

FRED

STORE NUMBER 0295979035

MEMORY 01 STORED

MEMORY STORED 01 FRED 02 JOHN SMITH

ERASING A STORED NAME AND PHONE NUMBER

- 1. Press and hold **memory** until **MEMORY STORE** is displayed.
- 2. Press and or enter a two-digit number (01-29) to select the memory location you would like to edit.
- 3. Press **select** the memory location number that you have selected is displayed
- 4. Press T to move the pointer down to the **DELETE MEMORY**.
- 5. Press **select** the confirmation screen is displayed.
- 6. Press () to move the pointer to **YES**.
- 7. Press select MEMORY DELETED is displayed.
- After a few seconds the display returns to the MEMORY STORE screen. You may select another number to delete (return to step 2) or press (memory) to return to standby.

PAGING

NOTE

When an incoming call is

received during paging,

paging is cancelled and

the telephone is switched

to the incoming call.

If additional handsets

have been registered to the

base, all handsets will beep

NOTE

when paged.

Paging from base unit to the handset

Pressing the **page** button can help you to locate a handset's whereabouts.

- 1. Press page on the base.
- 2. The handset beeps for 60 seconds.
- 3. Press the **delete/page** button on the handset to end the page.

From handset to an optional handset

- Press (delete/page) [handset No.((1-⑦))]. The handset number is shown on the right side of the display.
- 2. The paged handset beeps for 20 seconds.
- 3. Press **delete/page** key on the paged handset to talk to each other.
- 4. To end the intercom, press delete/page again.
- 5. Both handsets go to standby.





REGISTRATION

The original handset supplied with the Main Base is already registered as handset 1, this leaves handset numbers 2 - 7 available. It is very important to allocate each handset a different number to enable functions such as Call Transfer.

Registration Process

Follow this process for each additional handset (DS805) that needs to be registered to the Main Base or for registering your Main Handset.

- 1. Remove the handset from its charger
- 2. Press flash/reg on the handset (Fig 1).
- 3 Press the number 2 (Fig 2) for handset 2.



- 4. Place the handset in the Main Base Unit (Fig 4).
- Press and hold the Registration button located on the back of the Main Base unit near the DC power jack (Fig 4). Hold the Registration button in until a long beep confirms the handset has





If a handset is registered at any time as handset 1, all other handsets will need to be registered again from Step 1.



If you have additional handsets, repeat the same process, but at Step 2 select a number from 3 - 7 to register the next handset as (fig 3)



The Registration process needs to be completed within 15 seconds, 3 beep tones will indicate that the time has been exceeded. Please start the process again.



After Registration the handset number is shown on the Display screen either during a call or while the handset is charging (Fig 5).

CALLER ID



Caller ID information may not be displayed immediately.



Private numbers will not be recorded in the Caller ID list. You must subscribe to the Caller ID service from your local telephone company to use these features.

When the telephone rings, the Caller ID feature allows you to view the caller's name and phone number on the display before you answer the phone. The handset displays the phone number of the incoming call, the name, time and the number of calls. Additionally, you can dial the displayed number and store the information for memory dialing.

When the Telephone Rings

When the Caller ID message is received, the display shows the caller's phone number along with the date and time.

The incoming call information is stored in the Caller ID record. If the Caller ID service included the caller's name, the caller's name appears on the display (up to 15 letters).





When a private number is received

28/09 12:30PM 01 PRIVATE

When a call is coming from overseas (New Zealand only)

28/09 12:30PM 01



When a call is coming from a payphone (Australia only)

28/09 12:30PM 01 PAYPHONE UNAVAILABLE

Name tagging

If the displayed caller ID telephone number is exactly the same as a number stored in memory, then the stored name will also be displayed with the incoming Caller ID telephone number. Oversea's calls cannot be name tagged.

Viewing the Caller ID Message List

The Caller ID list stores information for up to 60 incoming calls-even unanswered calls.

- 1. Press (Cid) the summary screen is displayed. The screen shows the number of new messages and total messages.
- 2. Press 文 to display the latest Caller ID message.
- 3. Press 文 to see the next message, or press 🔊 to see previous message.
- 4. Press Cid again to return to standby.

HANDSET 1 NEW 1 TOTAL 3

5/11 12:30 PM 01 FRED 02 9597 9035

Deleting Information from the Caller ID List

The DS815 stores up to 60 messages. If the phone receives the 61st message, the oldest one in the list is automatically deleted. Caller ID data can also be deleted manually.

Deleting a Caller ID message

- 2. Press (delete/page).
- 3. Press () or () to indicate "Yes" or "No".
- 4. Press select).

When you indicate 'Yes' -

a tone sounds and the Caller ID message is deleted. The screen displays the next Caller ID message.

When you indicate 'No' - the display returns to the Caller ID screen.

Deleting all Caller ID names/numbers

- 1. Press Cid.
- 2. Press delete/page.
- 3. Press () or () to indicate 'Yes' or 'No'
- 4. Press select

When you indicate 'Yes' a tone sounds and all stored Caller ID messages are deleted.

When you indicate 'No' - the display returns to the Summary screen.

5/11 12:30 PM 01 FRED 02 9597 9035

DELETE MESSAGE? YES ►NO





If a message has already been stored in the selected memory number location, a confirmation screen is displayed.

Press (to indicate "Yes". Press (select) to overwrite.



Residential customers do not need to set this option.

Using the Caller ID List

Calling a party from the Caller ID list You can place a call from the Caller ID list. The DS815 stores up to 60 messages.

- 1. Press Cid select the phone number that you want to dial by pressing ▲ or ▼.
- 2. Press talk the displayed phone number will be dialed automatically.

Storing Caller ID messages in Memory dialing The phone number of the party on the Caller ID list can be stored in memory dialing.

- 2. Press (memory).
- 3. Press (a) or (v) or enter a two-digit number (0)(1)-(2)(9) to select the memory location.
- 4. Press <u>select</u> a confirmation tone will sound. The number is stored in memory, and the screen displays the Caller ID list.
- 5. To add a name to the stored number refer to page 16.

OPTIONS / DIAL PREFIX

Some business telephone systems may require a digit to be inserted prior to dialling.

- 1. Press options DIAL PREFIX is displayed
- 2. Enter the one digit dial prefix using the number keys.
- 3. Press options) again to store your setting.

5/11 12:30 PM 01 FRED 02 9597 9035

TALK LOUD 02 9597 9035 1

5/11 12:30 PM 01 FRED 02 9597 9035

SELECT LOCATION 01 FRED 02 JOHN SMITH

5/11 12:30 PM 01 FRED 02 9597 9035

REPLACE MEMORY YES ►NO

DIAL PREFIX

TROUBLE SHOOTING

If your phone is not performing to your expectations, please try these simple steps first before calling Uniden customer service -

PROBLEM	SUGGESTION
No dial tone	Check that the phone line cord connectors at both ends are pushed in until they click.
Talk flashes No dial tone	Re-register the handset - see page 14
Cannot dial out	Dial Prefix may be incorrectly set - see page 20 to delete Dial Prefix.
Does not ring	You may have exceeded the limit of the number of phones that can be connected to the same line, at the one time. Disconnect some telephones
No power on the handset	Check the battery pack plug, inside the battery compartment of the handset, is fully pushed in. The handset rechargable Ni-Cad battery pack may need to be charged. Check the AC Adaptor is plugged in at both ends and switched On.
Does not charge	Make sure the charging contacts on both the handset and the base unit are in contact during charging. The charging contacts may need to be cleaned with a dry cloth or pencil eraser. Check the AC Adaptor is plugged in at both ends and switched On.
Range is limited	Make sure the base antenna is vertical. Move the base unit so that it is centrally located in your residence or office and make sure that the base unit is not located near electrical appliances.
Calls received, flutter or fade	The handset rechargable battery pack may need charging. You may be out of normal operating range. Move closer to the base unit.



Please check our Website for the latest, up to date problem solving and frequently asked questions - Australia: www.uniden.com.au New Zealand: www.uniden.co.nz

YOUR NEW PHONE

WARRANTY

One Year Limited Warranty

Important: Evidence of original purchase is required for warranty service.

Warrantor: Uniden Australia Pty Limited ABN 58 001 865 498 Uniden New Zealand Limited

ELEMENT OF WARRANTY: Uniden warrants to the original retail owner for the duration of this warranty, its DS815 (herein after referred to as the Product), to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original retail owner only, shall terminate and be of no further effect 12 months after the date of original retail sale. This warranty will be deemed invalid if the product is; (A) Damaged or not maintained as reasonable and necessary, (B) Modified, altered or used as part of any conversion kits, subassemblies or any configurations not sold by Uniden, (C) Improperly installed, (D) Repaired by someone other than an authorised Uniden Repair Agent for a defect or malfunction covered by this warranty, (E) Used in conjunction with any equipment or parts or as part of a system not manufactured by Uniden. (F) Only available in the original country of sale.

PARTS COVERED: This warranty covers for one (1) year, the Base/Charging Unit and Handset only. All accessories (AC Adaptor, battery etc.) are covered for 90 days

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, the warrantor at its discretion, will repair the defect or replace the product and return it to you without charge for parts or service. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS GUARANTEE IS IN ADDITION TO AND DOES NOT IN ANY WAY AFFECT YOUR RIGHTS UNDER THE CONSUMER GUARANTEE ACT.

PROCEDURE FOR OBTAINING PERFORMANCE OR

WARRANTY: In the event that the product does not conform to this warranty, the Product should be shipped or delivered, freight pre-paid, with evidence of original purchase (eg. a copy of the sales docket), to the warrantor at:

UNIDEN AUSTRALIA PTY LIMITED SERVICE DIVISION 345 Princes Highway, Rockdale NSW 2216 Ph (02) 9599 3577 Fx (02) 9599 3278 Toll Free 1300 366 895 UNIDEN NEW ZEALAND LIMITED SERVICE DIVISION 150 Harris Road, East Tamaki, Auckland Ph (09) 273 8383 Fx (09) 274 4253 Toll Free 0800 4 UNIDEN (864 336) www.uniden.co.nz

www.uniden.com.au

Customers in other States should ship or deliver the Product freight pre-paid to their nearest Uniden Authorised Repair Centre. See Unidens Website for the nearest Repair Centre.

ING A UNIDEN PHONE! FOR PU

