

Issued by
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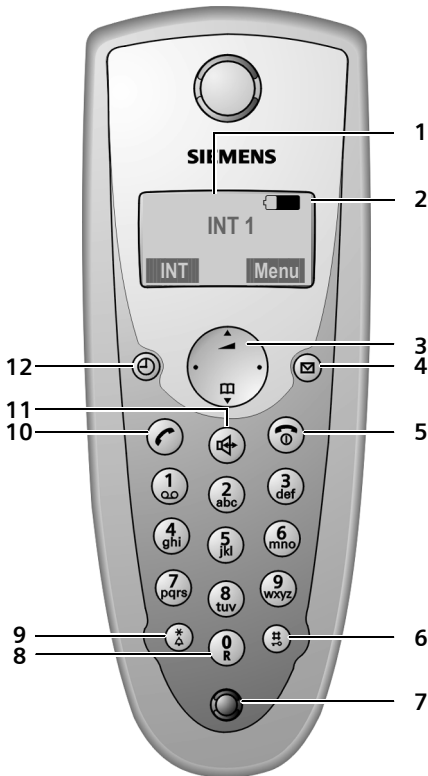
Siemens Aktiengesellschaft
www.siemens-mobile.com



Gigaset C340

Gigaset

Handset at a glance



- 1 **Display** in idle status
- 2 **Battery charge condition**
 [Battery bar icons] (empty to full)
 [Battery bar icon] flashes: battery nearly empty
 [Battery bar icon] flashes: battery charging
- 3 **Control key** (page 8)
- 4 **Message key**
 Opens calls and messages lists.
 Flashes: New message or new call.
- 5 **End call key, On/Off key**
 End call, cancel function, go back one menu level (short press), back to idle status (long press), activate/deactivate handset (long press in idle status)
- 6 **Hash key**
 Keypad lock on/off (long press, page 7)
- 7 **Microphone**
- 8 **Recall key**
 Enter recall (long press)
- 9 **Star key**
 Ringers on/off (long press in idle status), Enter dial pause (long press when dialling), Switch between upper/lower case letters and digits for text entry (page 37)
- 10 **Talk key**
 Answer a call, open last number redial list (short press), start dialling (long press)
- 11 **Handsfree Key**
 Switch between earpiece and handsfree mode;
 Lights up: handsfree activated;
 Flashes: incoming call
- 12 **Timer key** (page 30)
 Start and end timer

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Safety precautions

Caution:

Read the safety precautions and the operating instructions before use.

Explain their contents to your children, and the potential hazards associated with using the telephone.



Only use the main adapter supplied, as indicated on the underside of the base.



Fit only the **recommended rechargeable batteries (page 36)** of the same type! Do not use any other battery type or non-rechargeable batteries as this could result in significant health risks and personal injury.



Insert rechargeable batteries as indicated by their polarity symbols, and use them according to these instructions (polarity symbols can be seen in the handset's battery compartments).



The operation of medical appliances may be affected. Be aware of the technical conditions in your particular environment, e.g. operation rooms.



The handset may cause an unpleasant humming noise in hearing aids.



Do not install the base station in bathrooms or showers. The handset and base are not waterproof (page 33).



Switch off your phone when onboard aircraft. Ensure that it cannot be switched on again accidentally.



Do not use your phone in environments with a potential explosion hazard, e.g. auto paint shops.



If you give your Gigaset to someone else, make sure you also give them the operating manual.



Dispose of the batteries and phone in accordance with environmental regulations.

Note:

Not all of the functions described in this manual are available in all countries.

Gigaset C340– More than just a telephone

Your phone not only lets you send and receive text messages over the fixed network and store up to 100 telephone numbers (page 12) – it can do much, much more:

- ◆ You can programme the keys of your phone with important numbers so you can dial at the touch of a button (page 13).
- ◆ You can designate important people as VIPs so you can tell important calls from the ring tone (page 12).
- ◆ You can store birthdays (page 13) in your phone and it will remind you of them in advance.

Have fun using your new phone!

Preparing to use the phone

The pack contains:

- ◆ one Gigaset C340 base station,
- ◆ one Gigaset C34 handset,
- ◆ one power supply unit,
- ◆ one telephone cord,
- ◆ two batteries
- ◆ one battery cover
- ◆ one set of operating instructions.

Installing the base

The base is designed to be operated in enclosed, dry areas at temperatures ranging from +5 °C to +45 °C.

- ▶ Set up the base at a central position within the home.

Please note:

- ◆ Never expose the phone to the following: heat sources, direct sunlight, other electrical appliances.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and vapours.

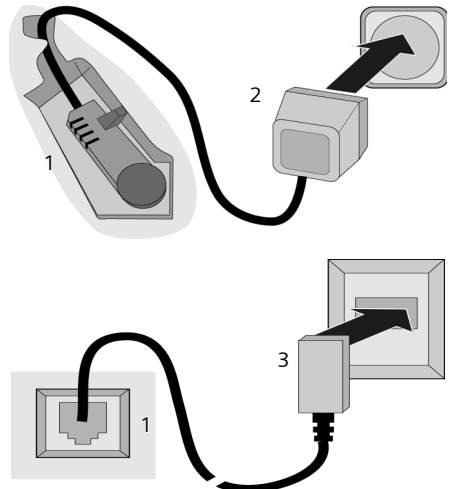
Range

Range:

- ◆ Outdoors: up to 300 m
- ◆ Indoors: up to 50 m

Connecting the base station

- ▶ Please connect the mains unit **first** and **then** connect the phone jack as shown below, placing the cords in the cord recesses.



- 1 Underside of the base unit (partial view)
- 2 230 V mains unit
- 3 Phone jack with phone cord

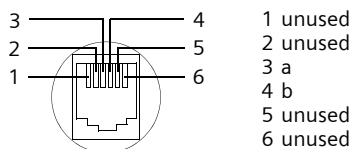
Please note:

- ◆ The mains unit must **be left plugged in at all times** because the phone will not operate without a mains power supply.

Preparing to use the phone

- ◆ If you buy a replacement phone cord in the shops make sure that the phone jack has the correct type of wiring.

Correct phone jack wiring



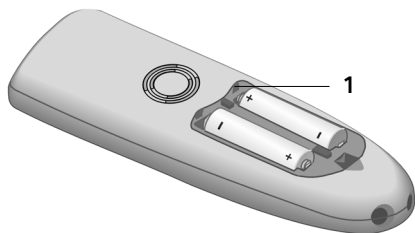
Setting up the handset for use

Inserting the batteries

Caution:

Use only the rechargeable batteries recommended by Siemens on page 36! Under no circumstances should you use a conventional (non rechargeable) battery or other battery types as this could cause significant damage to health and property, e.g. the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

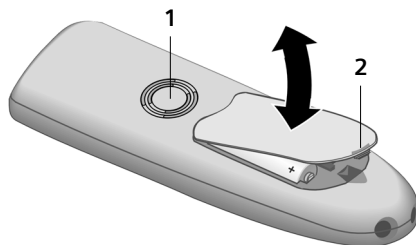
- Fit the batteries with the **correct** polarity.



- Position the battery cover against the edge 1 and push down until it clicks home.

Opening the battery cover

- Push the catch 2 towards the loudspeaker 1 and lift the cover up.



Placing the handset in the base and registering it

- Place the handset in the charging cradle of the base unit with its **display facing forward**.

The handset registers automatically. Registration takes around 1 minute. While this is happening, **Registering** appears in the display and the name of the base, **Base 1**, flashes. The handset is given the lowest available internal number (1–6). When the handset has registered, this number appears in the display, e.g. **INT 1**. This means that the handset has been allocated the first internal number. If all internal numbers 1–6 have been assigned (six handsets are registered on a base), the number 6 is overwritten if that handset is in idle status.

Notes:

- Automatic registration is not possible when the base on which you wish to register the handset is being used to make a call.
- A key press cancels automatic registration.
- If automatic registration does not work the handset will have to be registered manually (page 24).
- The name of the handset can be changed (page 26).

- ▶ Leave the handset in the charging cradle in the base to charge up the batteries.

Notes:

- The handset may only be placed in the base provided for it.
- When the handset is in the base, it charges even if it is switched off. You will see the charge status in the display.
- If the handset has switched itself off because the batteries are flat and if it is then placed in the base, it will switch itself on automatically.

If you have any questions or problems see page 33.

First battery charge and discharge

Battery charging is indicated in the top right of the display by a flashing battery icon ,  or . During handset operation, the battery icon indicates the charge status of the batteries (page 1).

The correct charge status can only be displayed when the batteries are first fully charged **and** discharged through use.

- ▶ To do this, leave the handset in the base **without interruption** until the battery icon stops flashing in the display (approx. 6h). Your handset need not be switched on for it to charge.
- ▶ Once the batteries are fully charged, remove the handset from the base and do not put it back again until the batteries are fully discharged.

Note:

After the first battery charge **and** discharge you may replace your handset in its base after every call.

Please note:

- ◆ Always repeat the charging and discharging procedure if you remove the batteries from the handset and insert them in again.
- ◆ The batteries may warm up as they are charging. This is not dangerous.

- ◆ After a while the charge capacity of the batteries will decrease for technical reasons.

Your telephone is now ready for use

- ▶ Set the date and time (page 7) to ensure that incoming calls are logged with the correct time.

Activating/deactivating the handset



Press the end call key and hold. You hear the confirmation beep.

Activating/deactivating the keypad lock



Press the hash key **long**.

You hear the confirmation beep. The icon  appears in the display when the keypad lock is activated.

The keypad lock deactivates automatically when you receive a call and activates again after the call.

Note:

The handset displays an advisory message if you press a key by accident while the keypad lock is on. To deactivate the keypad lock, press the hash key  **long**.

Setting the date and time

Menu → **Settings** → **Date/Time**



Enter the day, month and year with 6 digits and press **OK**.

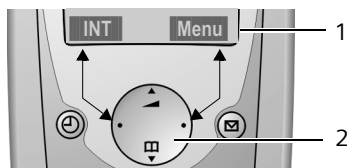
Use  to move between the fields.



Enter hours and minutes with 4 digits (e.g.     for 07:15) and press **OK**. Use  to move between the fields.

Handset operation

Control key on the handset



- 1 Display functions
- 2 Control key

In these instructions, the side of the control key that you must press in the given operating situation is shown in black (top, bottom, right, left). Example:  for "press the top of the control key".

The control key has a number of different functions:

When the handset is in the idle state

-  Open the directory.
-  Adjust the ringer melody volume of the handset (page 29).

In lists

-  /  Scroll up/down line by line.

In menus

-  /  Scroll up/down line by line.

In an input field

-  /  Move the cursor **left** or **right**.

During an external call

-  Open the directory.
-  Adjust loudspeaker volume for earpiece and handsfree mode.

Using display functions

The current display functions are shown reverse highlighted in the bottom display line.

-  /  Launch left / right display function.

You can use the display icon  to delete text in input fields one character at a time, moving from right to left.

Return to idle status

You wish to return to idle status from anywhere in the menu:

- ▶ Press the end call key  long.

Or:

- ▶ Press no key: After 2 minutes the display will return **automatically** to its idle status.

Changes which you have not confirmed/stored by pressing **OK** will be rejected.

For an example of the display in idle status, see page 1.

Menu management

Your telephone's functions are accessed from a menu with a number of levels.

Main menu (first menu level)

- ▶ To open the main menu, press **Menu** with the handset in idle status.

Accessing a function

- ▶ Scroll to the required function with the control key and press **OK**.

Or:

- ▶ Enter the number that is in front of the function in the menu tree (page 39).

The corresponding submenu (the next menu level) is opened.

Submenus

The functions in the submenus are displayed as lists.

Accessing a function:

- ▶ Scroll to the function with the control key  and press **OK**.

Or:

- ▶ Enter the number combination that is in front of the function in the menu tree (page 39).

A short press on the end call key  returns you to the previous menu level / cancels the operation.

Correcting wrong inputs

- ◆ Navigate to the wrong input with the control key if  is displayed.
- ◆ Press  to delete the character to the left of the cursor.
- ◆ Insert characters to the left of the cursor
- ◆ When entering the time and date etc., overwrite the (flashing) character.

Operating information

This section explains the meaning of certain symbols and typographical conventions that are used in these operating instructions.

Symbols



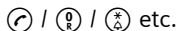
Enter digits or letters.



The display functions currently in the bottom display line are shown reverse highlighted. Press the corresponding side of the control key to launch the function.



Press the top or bottom of the control key, e.g. when scrolling.



Press the matching key on the handset.

External Calls / Internal Calls (example)

Select one of the menu functions (**External Calls** or **Internal Calls**) from the list.

Step-by-step instructions

In these operating instructions, sequences of symbols are used to show you which steps you must carry out. This system is explained below using the example of "setting the ringer melody". The things you have to do are explained in the boxes.

Menu → **Audio Settings** → **Ringer Melody**

- ▶ With the handset in idle status, press on the right of the control key to open the main menu.
- ▶ With the control key, select  **Audio Settings** and press on the right of the control key to confirm your selection with **OK**.
- ▶ With the control key, select  **Ringer Melody** and press on the right of the control key to confirm your selection with **OK**.

Select **External Calls** / **Internal Calls** and press **OK**.

- ▶ Press the bottom of the control key repeatedly until **External Calls** or **Internal Calls** is selected.
- ▶ Press **OK** (control key right) to confirm your selection.



Select melody (✓ = on) and press **OK**.

- ▶ Press the top or bottom of the control key to select a melody.
- ▶ Press **OK** (control key right) to confirm your selection.

The selected melody is indicated by a ✓.



Long press (idle status).

- ▶ Press the end call key and hold until the handset returns to idle status.

Making calls

Making an external call

External calls are calls using the public telephone network.



Enter the number and press the talk key.

Or:



Press the talk key **long** and then enter the number.

You can cancel the dialling operation with the end call key .

Notes:

- Dialling with the directory (page 12) or last number redial list (page 14) saves repeated keying of phone numbers.
- You can assign a number from the directory to a key for speed dialling (page 13).

Ending a call



Press the end call key.

Answering a call

The handset indicates an incoming call in three ways: it rings, there is a display on the screen and the handsfree key  flashes.

To accept an incoming call:

- ▶ Press the talk key .
- ▶ Press the handsfree key .

If the handset is in the base and the **Auto Answer** function is activated (page 28), the handset will take a call automatically when you lift it out of the base.

Caller ID

When you get a call, the caller's number is shown in the display provided the following conditions are met:

- ◆ Your network provider supports CLIP, CLI.
 - CLI (Calling Line Identity): The caller's number is transmitted
 - CLIP (Calling Line Identity Presentation): The caller's number is displayed
- ◆ You have requested CLIP from your network provider.
- ◆ The caller has requested CLI from his network provider.

Call display with CLIP/CLI

If the caller's number is stored in your directory, you see his name.



- 1 Ringer icon
- 2 Caller's number or name

Instead of the number, you see:

- ◆ **External Call**, if no number is transmitted.
- ◆ **Withheld**, if the caller withholds his ID.
- ◆ **Unavailable**, if the caller has not requested caller ID.

Handsfree talking

With handsfree talking, instead of holding the handset to your ear you can put it down, e.g. on the table in front of you, to allow others to listen and speak to the caller.

Activating/deactivating handsfree

Activating while dialling



Enter the number and press the handsfree key.

- ▶ You should inform your caller before you use the handsfree function so that they know someone else is listening.

Switching between earpiece and handsfree mode



Press the handsfree key.

Switch handsfree on and off during a call .

If you wish to place the handset in the base during a call:

- ▶ Press the handsfree key  and hold it while placing the handset in the base. If handsfree key  does not light up, press the key again.

To find out how to adjust the volume, see page 28.

Muting

You can deactivate the microphone in your handset during an external call.

Muting the handset



Press the control key.

Cancelling muting



Briefly press the end call key.

Using the directory and lists

The options are:

- ◆ Directory,
- ◆ Last number redial list
- ◆ SMS list,
- ◆ Calls list.

You can store up to 100 entries in the directory (the actual number depends on the size of the individual entries).

You create a personalised directory for your own individual handset. However you can send the list or individual entries to other handsets (page 13).

Directory

In the **directory** you store numbers and matching names.

- ▶ With the handset in idle status, open the directory by pressing .

Length of an entry

Number: max. 32 digits

Name: max. 16 characters

Note:

You can assign a number from the directory to a key for speed dialling (page 13).

Storing a number in the directory

 → **Menu** → **New Entry**

 Enter the number and press **OK**.

 Enter the name and press **OK**.

Selecting a directory entry

 Open the directory.

You have the following options:

- ◆ Use  to scroll to the entry until the required name is selected.
- ◆ Enter the first character of the name, or scroll to the entry with .

Dialling with the directory

 →  (select entry; page 12)

 Press the talk key. The number is dialled.

Managing directory entries

You have selected an entry (page 12).

Editing an entry

Menu → **Edit Entry**

 Edit the number if required, and press **OK**.

 Edit the name if required, and press **OK**.

Using other functions

 →  (select entry; page 12) → **Menu**

The following functions can be selected with .

Use Number

Edit or add a stored number. Then dial or use other functions with **Menu**.

Birthday

Add, view, edit or delete a birthday for an existing entry.

Delete Entry

Delete a selected entry.

VIP Entry

Mark a directory entry as **VIP** (Very Important Person) and assign it a particular ringer melody. You will now be able to tell VIP calls from the ringer melody.

This feature requires caller display (CLI) (page 10).

Send Entry

Send a single entry to another handset (page 13).

Delete List

Delete **all** directory entries.

Send List

Send the complete list to another handset (page 13).

Shortcut

Assign the current entry to a selected key for speed dialling.

Using speed dial keys

- ▶ Press the required speed dial key and hold.

Sending the directory to another handset**Requirements:**

- ◆ The sending and receiving handsets must both be registered to the same base unit.
- ◆ The other handset and the base unit can send and receive directory entries.

 →  (select entry; page 12)
→ **Menu** → **Send Entry / Send List**

 Enter the internal number of the receiver handset and press **OK**.

A successful transfer is confirmed by a message and the confirmation tone at the receiver handset.

Please note:

- ◆ Entries with identical numbers are not overwritten in the receiver handset.
- ◆ The transfer is cancelled if the phone rings or if the memory of the receiving handset is full.

Copying a displayed number to the directory

You can copy numbers to the directory; they will be displayed in a list, e.g. the calls list or last number redial list, in an SMS or during a call.

A number is displayed:

Menu → **Copy to Directory**

- ▶ Complete the entry (page 12).

Copying a number from the directory

In many operating situations you can open the directory to copy a number, for example. Your handset need not be in idle status.

- ▶ Depending on the operating situation, open the directory with  or **Menu** **Directory**.

 Select an entry (page 12).

Storing a birthday in the directory

You can store a birthday for every number in the directory, and specify a time when you will receive a reminder call on the birthday.

 →  (select an entry; page 12)
→ **Menu** → **Birthday**

 Enter the date and press **OK**.

 Enter the time and press **OK**.

 Select **Visual** or the melody that will be used for the reminder on the birthday, and press **OK**.

The entry will now have the icon  next to it in the directory.

Editing or deleting a birthday

 →  (select an entry; page 12)
→ **Menu** → **Birthday**

If you have stored a birthday for the entry, you can call the following functions with **Menu**:

Edit Birthday

- ▶ Edit settings (page 13).

Delete Birthday

Reminder call on a birthday

A birthday reminder call is signalled on the handset with the selected ring tone.

OK Press the control key to end the reminder call or acknowledge a missed birthday.

The corresponding directory entry is displayed.

Last number redial list

The last number redial list shows the last ten numbers dialled on the handset (max. 32 digits). If one of the numbers is in the directory, then the corresponding name will be displayed.

Manual last number redial

-  Press the key **briefly**.
-  Select an entry.
-  Press the talk key again. The number is dialled.

Managing entries in the last number redial list

-  Press the key **briefly**.
-  Select an entry.
- Menu** Press the control key.

The following functions can be selected with :

Use Number (as in the directory page 12)

Copy to Directory

Copy an entry to the directory (page 13).

Delete Entry (as in the directory page 12)

Delete List (as in the directory page 12)

Opening lists with the message key

You can use the message key  to open the following lists:

- ◆ SMS list
- ◆ Network mailbox
If your network provider supports this function and the network mailbox is specified for fast access (page 23).
- ◆ Caller list

An advisory tone sounds as soon as a **new message** arrives on a list. The message key  flashes. In idle status, an icon appears in the display for the new message:

Icon	New message...
	... in network mailbox
	... in calls list
	... in SMS list

The number of new entries is shown beneath the corresponding icon.

When you press the flashing key , you will see all the lists that contain new messages. If only one list contains new messages, it opens immediately.

Key  goes out when a list opens and the menu is closed. If there are other new entries, you can set the message key flashing again (page 15), e.g. to tell other users about the new entries.

Note:

If calls are stored in the network mailbox you will receive a message if the appropriate settings have been made (see the network mailbox instructions of your network provider).

Setting the message key flashing

Requirement: There is still at least one new entry in one of the lists.

- ☒ Open the calls list.
Select **Set MWI-LED** and press **OK**.

- ⏻ **Long press** (idle status).

Key ☒ goes out when a list opens and the menu is closed.

Calls list

Requirement: CLIP (page 10)

The numbers of the last 30 incoming calls are stored. Depending on the **Calls List Settings** either **All Calls** or only **Missed Calls** are stored (page 15).

Several calls from the same number are stored depending on the type of list:

- ◆ **All Calls** stored more than once.
- ◆ **Missed Calls** stored once (the last call).

The calls list is displayed as follows:

Calls List: 01+02

Number of new entries + number of old, read entries

Setting the list type for the calls list

- ☒ → **Calls List: 01+02**
→ ⏻ (select entry; page 12)
→ **Menu** → **Calls List Settings**
Select **Missed Calls / All Calls** and press **OK** (✓ = on).

- ⏻ **Long press** (idle status).

The entries in the calls list are retained when you change the list type.

Opening the calls list

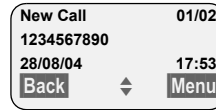
- ☒ → **Calls List: 01+02**

- ⏻ Select an entry.

The **calls list** shows the last received call.

List entry

Example of a list entry:



- ◆ Status of the entry
In the calls list

New Call: new missed call.

Old Call: entry already read.

Call recv.: the call was taken (only with list type **All Calls**).

- ◆ Sequence number of the entry
01/02 means e.g.: First of a total of two entries.
- ◆ Caller's number or name
You can copy the caller's number to the directory (page 13).
- ◆ Call date and time (if set, page 7).

Pressing **Menu** gives you the following option:

Delete Entry

The current entry is deleted.

Deleting the calls list

Caution! All **old and new** entries will be deleted.

- ☒ → **Calls List:** → **Menu** → **Delete List**
- ⏻ **Long press** (idle status).

Making cost-effective calls

Make your calls via a network provider who offers very low call charges (call-by-call), or have the call duration displayed on your handset after the call. You can store and manage several call-by-call numbers.

Automatic network provider preselection

You can specify a call-by-call number (preselection number) that is **automatically** placed before certain numbers from two lists when you dial.

- ◆ The **"with preselection"** list contains the "rule": dialling codes or the first digits of dialling codes with which the preselection number will be used.
- ◆ The **"without preselection"** list contains the "exception to the rule".

Example:

You have entered 08 for "with preselection". Now all numbers that start with 08 will be dialled with preselection.

If you want, say, 081 to be dialled without preselection, then enter 081 for "without preselection".

Now when you dial, after you press the talk/handsfree key the **first** digits of the dialled number are compared with both lists :

- ◆ The preselection number is not placed before the number if the dialled number matches
 - no entry on either list
 - one entry on the **"without preselection"** list
- ◆ The preselection number will be used when the first digits of the dialled number match **only** one entry on the **"with preselection"** list.

Storing a preselection number

Menu → Handset Settings → Base
→ Preselection → Preselection Number



Enter or edit a preselection number (call-by-call number).



Press the control key. The entry is stored.



Long press (idle status).

Saving/changing entries in the preselection lists

Each of the two lists can hold 11 entries:

- ◆ 5 entries with up to 6 digits
- ◆ 6 entries with up to 2 digits

Depending on the country, numbers may be prefixed in the **"with preselection"** list. This means that all national calls or calls to the mobile phone network will be **automatically** linked to the preselection number you have previously stored.

Menu → Handset Settings → Base
→ Preselection → With Preselection /
Without Preselection



Select an entry and press **OK**.



Enter or edit the first digits of the number.



Press the control key. The entry is stored.



Long press (idle status).

Deactivating preselection temporarily

(long press) → **Menu** → Automatic
Preselect off

Deactivating preselection permanently

- ▶ Overwrite the preselection number (page 16).

SMS (Text Messages)

Your phone comes supplied ready for you to start sending SMS (text messages) straight away.

Requirements:

- ◆ Caller ID (CLI) must be activated for your phone line.
- ◆ Your network provider must support SMS in the fixed network (information about this can be obtained from your network provider).
- ◆ You must be registered with your service provider to send and receive messages.

Text messages are exchanged between SMS centres that are operated by service providers. The SMS centre through which you wish to send and receive messages must be entered in your device. You can receive text messages from **any** of the entered SMS centres provided you have registered with your service provider.

Your text messages are sent through the SMS centre that is entered as **Service** (active send service centre). However you can activate any other SMS centre as the active send service centre to send a current message (page 21).

If no service centre is entered, the SMS menu has just one entry: **Settings**. Enter an SMS service centre (page 21).

- ◆ Entering text, see page 37.
- ◆ Writing with EATONI predictive text, see page 38.

Rules

- ◆ An SMS can be up to 612 characters long.
- ◆ If there are more than 160 characters or a lot of image data the SMS is sent as a **linked** SMS (up to 4 messages with 153 characters each).

Please note:

- ◆ If your phone is connected to a PABX, read page 21.
- ◆ To receive text messages you must be registered with your service provider.

Writing/sending text messages

Writing/sending text messages

Menu → **SMS** → **Write Message**



Write your message.

Menu **Send Text**

Select **Send Text** and press **OK**.

Menu **Message Type: Text Message**

Select **Message Type: Text Message** and press **OK**.



Enter the number with prefix (including your local area code) from the directory or key it in manually, and press **OK**. When sending a message to an SMS mailbox: Put the mailbox ID at the **end** of the number.

The message is sent.

Note:

If you are interrupted by an external call while composing the message, it will be automatically stored in the draft message list.

Setting the input language

You are writing a text message (page 17).

Menu → **Predictive Text Language**



Select an input language and press **OK**.



Press the end call key twice **briefly** to return to the input screen.

The setting of the input language only applies to the current text message.

SMS (Text Messages)

Inserting images or sounds in a text message

The options are:

- ◆ 15 images (icons)
- ◆ 10 sounds

You are writing a text message (page 17).
The cursor is at the correct position.

Menu → **Language Predefined Picture / Predefined Melody**



Select the object you wish to insert and press **OK**.

The selected object is inserted.

Draft message list

You can store a message in the draft message list, edit it later and send it.

Storing messages in the draft message list

You are writing a text message (page 17).

Menu → **Save Text**

Open the draft message list

Menu → **SMS** → **Outgoing**

The first entry in the list is shown, e.g.:



01/02: No. 1 of a total of 2 messages

Reading or deleting messages

► Open the draft message list.



Select a message.

Menu **Read SMS**

Select **Read SMS** and press **OK** to read the message. Scroll through the message with

Or:

Menu **Delete Entry**

Select **Delete Entry** and press **OK** to delete the message.

Writing/editing messages

You read a message in the draft messages list.

Menu Press the control key.

You can choose one of the following:

Write Message

Write a new message and then send or (page 17) store it.

Use text

Edit the text of the stored message, then send it (page 17).

Character Set

The text is displayed in the selected character set.

Deleting the draft messages list

► Open the draft message list.

Menu **Delete List**

Select **Delete List** and press **OK**.

OK

Press the control key to confirm the delete. The list is deleted.



Long press (idle status).

Sending an SMS to an email address

If your service provider supports the 'SMS to email' service, then you can also send your text messages to email addresses.

The email address must be at the start of the text. You must send the message to the email service of your SMS send centre.

Menu → **SMS** → **Write Message**



Enter the email address. End it with a space or colon (depending on the service provider).



Enter the message.

Menu **Send Text**

Select **Send Text** and press **OK**.

Menu **Message Type: E-Mail**

Select **Message Type: E-Mail** and press **OK**.



If necessary, enter the number of the email service and press **OK**.
The message is sent.

Receiving text messages

All received text messages are stored in the incoming message list. Linked text messages are displayed as **one** message. If it is too long or is not transmitted in full, it is split into several messages. Text messages stay on the list even after they have been read, so you should **regularly delete messages from the list**.

The display tells you if the message memory is full.

- ▶ Deleting text messages you no longer need (page 19).

Incoming message list

The incoming message list contains:

- ◆ All received text messages, starting with the most recent.
- ◆ Messages that could not be sent because of an error.

New text messages are indicated on all Gigaset C34 handsets by the icon  in the display, a flashing message key  and an advisory tone.

Opening the incoming message list with the key

 Press.

The incoming message list is displayed as follows (example):

SMS:	01+05
------	-------

01+05: The number of new + the number of old, read messages

An entry on the list might be displayed like this:

New	01/02
1234567890	
28.08.04	17:53
Back	Menu

01/02: Total number of new messages/
Sequence number of the displayed message

Opening the incoming message list with the SMS menu

Menu → **SMS** → **Incoming 01+05**

Reading or deleting messages

- ▶ Open the incoming message list.
- ▶ Now proceed as described in "Reading or deleting messages", page 18.

A new message which you have read acquires the status **Old**.

Note:

You can use **Menu** **Character Set** to change the character set to Greek to read a Greek text message, for example.

Deleting the incoming message list

This deletes all **new and old** messages from the list.

- ▶ Open the incoming message list.

Menu Press the control key.

- ▶ Now proceed as described in "Deleting the draft messages list", page 18.

Replying to or forwarding text messages

You are reading a text message (page 19).

Menu Press the control key.

You have the following options:

Reply

Write a reply message and send it (page 17).

Answer: Yes / Answer: No

A **Yes** or **No** is appended to the message. Then send the message (page 17).

Use text

Edit the message, then send it (page 17). Attachments such as images and melodies will not be sent.

Forwarding a text message

You are reading a text message (page 19).

Menu → **Send**

Now see page 17.

Adding a number to the directory

Adding the sender's number

You are reading a text message (page 19).

Menu Press the control key.

Now see page 13.

Note:

You can create a special directory for SMS within your directory by putting a star (*) before the names.

An appended mailbox ID will be copied to the directory.

Copying/dialling a number from the text of a message

- ▶ Read the message (page 19) and scroll to the place where the phone number is.

The number is reverse highlighted.

Menu Press the control key.

Now see page 13 to add the number to the directory.

If you also want to use the number to send text messages:

- ▶ Store the number with its area code (prefix) in the directory.

Using data in message attachments

You can save melodies or images (screen pictures) on your handset:

- ◆ A **new melody** has the format "iMelody". You can store the melody and use it as a ringer melody.
- ◆ You can store a **new picture** and install it as a screen picture.

You can also store and install melodies and pictures on other handsets that are registered on the same base.

You will find a selection of melodies and pictures on the Internet at www.siemens.com/qigasetc340. Please visit these sites to find out which data are available in your country.

Opening a text message attachment

An attachment (a picture or melody) is reversed highlighted in the text message. A message can have several attachments (a picture and a melody).

- ▶ Read the message (page 19) and scroll to the place where the attachment is.

Menu **View Content**

Select **View Content** and press **OK**. The picture is displayed / the melody is played.

Saving attachments

- ▶ Open the text message for reading (page 19).
- ▶ Open the attachment.

Menu **Install Picture / Install Melody**

Select **Install Picture / Install Melody** and press **OK**. The previous picture or melody is replaced.

Setting up an SMS centre

Entering/editing an SMS centre

- ▶ **Before you make a new application** or before deleting preset phone numbers, find out about your service provider's range of services and special offers.

Menu → **SMS** → **Settings** → **Service Centres**



Select an SMS centre (e.g. **SMS Centre No. 1**) and press **OK**.

The **Menu** offers the following options:

Active Send Service Centre

Activate an SMS centre (✓ = on) if you want your text messages to be sent via this SMS centre. With SMS centres 2 to 5 the setting applies to the next message only.

SMS

Enter the number of the SMS service and press **OK**.

E-mail

Enter the number of the email service and press **OK**.

Sending text messages via another SMS centre

- ▶ Activate the SMS centre (2 to 5) as the active send service centre (page 21).
- ▶ Send the message.

This setting only applies to the next message you send. Subsequent messages will be sent with **SMS Centre 1** again.

SMS and PABX's

- ◆ You can only receive a text message when the **Caller ID (CLIP)** is forwarded **to the extension of the PABX**. The CLIP of the number of the SMS centre is evaluated in your **Gigaset**.
- ◆ Depending on your PABX, you may have to put the access code (outside

line code) before the number of the SMS centre.

If in doubt, test your PABX by sending two text messages to your own number, one with the access code and one without it.

- ◆ When you send messages, your sender number may be sent without your extension number. The recipient cannot reply to you directly in this case.

Text messages can only be sent and received **through ISDN exchanges** with the MSN number assigned to your base.

Activating/deactivating the SMS function

When you deactivate the SMS function you will not be able to receive SMS messages as text messages and your phone will no longer send SMS messages.

Settings which you have made for sending and receiving text messages (the numbers of SMS centres) and any entries in the incoming message list and the draft message list will be retained even after the function is deactivated.

Menu

OK Deactivate SMS function.

Or:

OK Activate SMS function (factory setting).

SMS Troubleshooting

Error codes when sending

If a text message cannot be sent for a long period of time, it is moved to the incoming messages list with the Status Error XX.

E0	Permanent restriction of Caller ID is activated (CLIR) or Caller ID has not been enabled.
FE	Error occurred during message transfer.
FD	Error while connecting to the SMS centre, see Self Help.

Self help with errors

The following table lists error situations and possible causes, and provides hints for troubleshooting.

You cannot send messages.

1. The Caller ID service (CLIP) has not been requested.
 - ▶ Ask your service provider to activate this service for you.
2. Message transmission was interrupted (e.g. by an incoming phone call).
 - ▶ Re-send the message.
3. Service not supported by network provider.
4. No number or an invalid number is entered for the SMS centre activated as the send centre.
 - ▶ Enter phone number (page 21).

You receive a message whose text is incomplete.

1. Your phone's memory is full.
 - ▶ Delete old messages (page 19).
2. The service provider has not yet sent the rest of the message.

You have stopped receiving messages.

Call redirect (diversion) is activated with **All Calls**, or call redirect is activated with **All Calls** for the network mailbox.

- ▶ Change the call redirect setting.

The message is played back.

1. The "display telephone number" service has not been set.
 - ▶ Ask your service provider to activate this function (chargeable).
2. There is no co-operation agreement between mobile phone operators and fixed network SMS providers.
 - ▶ Consult your fixed network SMS provider.
3. Your phone is logged with your SMS provider as being incompatible with the fixed network SMS, i.e. you are no longer registered with that provider.
 - Have the phone (re-)registered for SMS reception.

Messages are only received during the day.

1. Your phone is stored in the database of your SMS provider as having no fixed network SMS functionality, i.e. you are no longer registered with the provider.
 - ▶ Have the phone (re-)registered for SMS reception (see above).

You cannot use the SMS functions on your handset.

Another handset that is registered to the same base is using the SMS functions.

- ▶ Wait until no other handset is using the SMS functions.

Using the network mailbox

The network mailbox is the answering machine of your network provider. You cannot use the network mailbox unless you have **ordered it** from your network provider.

Specifying the network mailbox for fast access

With fast access, you can dial the network mailbox directly.

The network mailbox is already set up for fast access. You just need to enter the number of the network mailbox.

Specifying the network mailbox for fast access and enter the number of the network mailbox

Menu → **Voice Mail** → **Set Key 1**

Select **Network Mailbox** and press **OK** (✓ = on).



Enter the number of the network mailbox and press **OK**. The entry is stored.



Long press (idle status).

This setting is now valid for all registered handsets.

Calling the network mailbox



Long press. This connects you directly to the network mailbox.



Press the handsfree key  if required. You will hear the network mailbox message out loud.

Viewing a message from the network mailbox

When a message arrives for you, you receive a call from the network mailbox. The number of the network mailbox will appear in the display if you have ordered caller ID. If you accept the call, the new messages are played back. If you do not accept the call, the number of the network mailbox will be stored in the list of missed calls and the message key flashes (page 14).

Using several handsets

Registering handsets

You can register up to six handsets on your base unit.

Automatic registration Gigaset C34 to Gigaset C340

Important: The handset must not already be registered to any base unit.

Registering the handset to the Gigaset C340 base is automatic.

- ▶ Place the handset in the charging cradle of the base unit with its **display facing forward**.

Automatic registration takes around one minute. While this is happening, **Registering** appears in the display and the name of the base, **Base 1**, flashes. The handset is given the lowest available internal number (1–6). When the handset has registered, this number appears in the display, e.g. **INT 1**. This means that the handset has been allocated the first internal number. If all internal numbers 1–6 have been assigned (six handsets are registered on a base), the number 6 is overwritten if that handset is in idle status.

Notes:

- Automatic registration is not possible when the base on which you wish to register the handset is being used to make a call.
- A key press cancels automatic registration.
- The name of the handset can be changed (page 26).

Manually registering the Gigaset C34 to Gigaset C340

You must activate manual registration of the handset at both the handset and the base station.

After it has registered, the handset returns to idle status. The internal number of the handset appears in the display, e.g. **INT 1**.

The registration process is cancelled after 60 seconds. If the handset has not registered within this time, repeat the process.

On the handset

Menu → **Settings** → **Handset** → **Register Handset**



Enter the system PIN of the base (the default is 0000) and press **OK**. You will see, e.g. **Registering Base 1** flashing in the display.

On the base



Press the registration/paging key on the base and hold for about 3 seconds.

Registering other handsets

Other Gigaset handsets and handsets of other GAP-compatible products are registered as follows.

On the handset

- ▶ Start to register the handset as described in its operating instructions.

On the base



Press the registration/paging key on the base and hold for about 3 seconds.

De-registering handsets

From any registered Gigaset C34 handset you can de-register any other registered handset.



Open list of internal users. The handset which you are using is highlighted by <.



Select the handset you wish to de-register.



Press the control key.



De-register Handset select and press **OK**.



Enter the current system PIN.



Press the control key.

Looking for a handset ("paging")

You can look for your handset with the help of the base.

- ▶ **Briefly** press the registration/paging key on the base .
- ▶ All handsets will ring together ("paging") even if their ringers are switched off.

End paging

- / ☎ **Briefly** press the registration/paging key on the base or press the talk key on the handset.

Making internal calls

Internal calls to other handsets registered on the same base are free.

Calling a specific handset

- INT** Open list of internal users.
- ☎ / ☎ Select a handset and press the talk key.

Or:

- ☎ Enter the number of the handset.

Calling all handsets ("group call")

- INT** Open list of internal users.
- ☎ Press the star key. All handsets are called.

End call

- ☎ Press the end call key.

Transferring a call to another handset

You can transfer an external call to another handset.

- INT** Open list of internal users. The external caller hears the music on hold.
- ☎ Select a handset or **Call All handsets** and press **OK**.

When the internal party answers:

- ▶ Announce the outside call if you wish.
- ☎ Press the end call key.

The call is transferred. The call will come back automatically if the internal party does not answer or is busy.

Internal consultation calls

While talking to an **outside** party, you can call an **internal** user to consult with him or her.

- INT** Open list of internal users. The external caller hears the music on hold.
- ☎ Select the required handset and press **OK**.

Ending a consultation call

- Menu** Press the control key.
- ☎ Select **Back**.

You are reconnected with the external caller.

Accepting/rejecting call waiting

If you receive an **external** call while conducting an **internal** call, you will hear the call waiting tone (a short beep). The caller's number will appear in the display if Calling Line Identification is enabled.

End internal call, accept external call:

- Menu** Press the control key.
- ☎ Select **Accept Call Waiting** and press **OK**.

The internal call is **ended**. You are connected to the external caller.

Rejecting an external call

- Menu** Press the control key.
- ☎ Select **Reject Call Waiting** and press **OK**.

The call waiting tone is turned off. You remain connected with the internal party. The ring tone can still be heard on other registered handsets.

Barging-in to an external call

You are conducting an external call. An internal party can 'bargue in' to this call and take part in the conversation. All the parties are made aware of the 'bargue-in' by a signal tone.

Requirement: The **Listening in** function is activated.

Activating/deactivating internal barge-in

Menu → **Handset** → **Base** → **Additional Features** → **Listening in**



Long press (idle status).

Internal barge-in

The line is busy with an external call. You see a message to this effect on your display, and you want to barge in on the external call.



Press the talk key **long**.

You are linked into the call. All parties hear a signal tone.

Ending barge-in



Press the end call key.

All parties hear a signal tone.

If the **first** internal user presses his end call key , the other handset that has barged in and the outside caller remain connected.

Changing the name of a handset

Handsets are automatically given the names "INT 1", "INT 2" etc. when they are registered. You can change these names. The name can be up to 10 characters long. The changed name is displayed in the list of every handset.



Open list of internal users.



Select handset.



Press the control key.



Select **Change Handset**.



Enter the name.



Press the control key.

Changing a handset's internal number

A handset is **automatically** allocated the lowest available number when it is registered. If all of the numbers have been allocated, then number 6 is overwritten if this handset is in idle status. You can change the internal number of all registered handsets (1–6).



Open list of internal users.



Select handset.



Press the control key.



Select **Edit Handset Number**.



Enter a number.



Press the control key.



Long press (idle status).

You will hear the error tone if an internal number has been allocated twice.

- ▶ Repeat the process with an available number.

Using a handset as a room monitor

With this function, a previously stored internal or external number is called when a set noise level in the room is reached.

The room monitor call to an external number stops after approx. 90 seconds. The room monitor call to an internal number (handset) stops after approx. 3 minutes (depending on the base).

During the call, all keys are locked except the end call key. The room monitor function **remains active** after you end the call. It must be activated again if the handset has been switched off.

When the room monitor function is active, incoming calls to the handset are indicated **without a ring tone** and only appear on the display. The display and keys are not illuminated and advisory tones are also turned off.

Caution!

- The connection to which the room monitor is diverted must not be blocked by an activated answering machine.
- Ideally the handset should be positioned 1 to 2 metres away from the baby. The microphone must be directed towards the baby.
- **You should always check the operation of the room monitor before use. For example, test its sensitivity. Check the connection if you are diverting the room monitor to an outside number.**
- If you answer an incoming call this will interrupt the room monitor.
- The active room monitor function considerably reduces the operating time of the handset. Place the handset in the base if necessary. This ensures that the battery does not discharge.

Activating the room monitor and entering the number to be called

Menu → **Additional Features** → **Room Monitor** → **Call Internal**



Select an **internal** handset or **Call All handsets** (if several handsets are registered and you wish all handsets to be called) and press **OK**.

The function is now activated. An **internal** handset will be called.

Or:

Menu → **Additional Features** → **Room Monitor** → **Call External**



Enter the number of an **external** phone and press **OK**.

The function is now activated. An **external** number will be called.

Setting the sensitivity

Menu → **Additional Features** → **Room Monitor** → **Level**



Choose between **Low** and **High** and press **OK**.

Deactivating the room monitor

Menu Press the control key.



Select **Room Monitor off** and press **OK**.

The function is deactivated.

Deactivating the room monitor remotely

Important: The telephone must support touch tone dialling.

- ▶ Take the call from the room monitor and press keys **9** **#**.

The room monitor function will deactivate the call ends. There will be no further room monitor calls.

Handset settings

Your handset is preconfigured, but you can change the settings to suit your individual requirements.

Changing the display language

You can view the display texts in different languages.

Menu → **Settings** → **Handset** → **Language**

The current language is indicated by ✓.



Select a language and press **OK**.



Long press (idle status).

If you accidentally choose a language you do not understand:

Menu   

Press keys one after the other.



Select the correct language and press **OK**.

Setting/changing the screen picture

You can display a screen picture when the handset is in idle status. This will replace the idle status display. It may conceal the date, time and name.

The picture is not displayed in certain situations, e.g. during a call or when the handset is de-registered.

Menu → **Settings** → **Screen Picture**

The current setting is indicated by ✓.

You have the following options:

No Screen Picture

No picture is displayed.

Standard Picture

The default picture is displayed.

Download Picture

A picture that you may have downloaded or stored from an SMS (page 20) is displayed.

Activating/deactivating Auto talk

When this function is activated, when a call arrives you can simply lift the handset out of the base without having to press the talk key .

Menu → **Settings** → **Handset**

Select **Auto Answer** and press **OK** (✓ = on).



Long press (idle status).

Adjusting the loudspeaker volume

You can set the loudspeaker volume for handsfree speaking to five different levels and the earpiece volume to three different levels. You can only make these adjustments during a call.

The handsfree volume can only be adjusted when this function is set.

You are conducting an external call.



Press the control key.



Adjust the volume and press **OK**.

If  is assigned a different function, e.g. toggling:

Menu **Volume**

Select **Volume** and press **OK**.



Adjust the volume and press **OK**.

Changing ringer tones

◆ Volume:

You can choose between five volumes (1–5; e.g. volume 2 = ) and the "crescendo" ring (6; volume increases with each ring = .

◆ Melody:

You can select a melody from the list of pre-loaded ringer melodies, or you can download a melody or install one by SMS (page 20). The first three melodies are the "classical" ring tones.

You can also set different melodies for the following functions:

- ◆ **External Calls:** For external calls
- ◆ **Internal Calls:** For internal calls

Setting ringer volume

The ringer volume is the same for all types of ring.

With the handset in idle status, open the menu **Ringer Volume** by pressing  briefly.

Menu → **Audio Settings** → **Ringer Volume**



Adjust the volume and press **OK**.



Long press (idle status).

Setting ringer melody

Set different ringer melodies for external and internal calls.

Menu → **Audio Settings** → **Ringer Melody**

Select **External Calls** / **Internal Calls** and press **OK**.



Select melody (✓ = on) and press **OK**.



Long press (idle status).

Activating/deactivating the ringer

You can turn off the ringer on your handset before you take a call or while the phone is in the idle state. The ringer cannot be re-activated while an external call is in progress.

Deactivating the ringer



Press the star key and hold until you can no longer hear the ringer tone.

Re-activating the ringer



Press the star key **long**.

Activating/deactivating the suppression of the first ring tone

The phone identifies an incoming SMS from the first network signal.

Menu     



OK

To suppress the first ring tone.

Or:



OK

To hear the first ring tone.

Please note:

If first ringer tone suppression is deactivated, then every incoming SMS will be signalled by a ring tone. If you take this type of "call" at the first ring tone, you will lose the SMS.

Activating/deactivating advisory tones

Your handset uses 'advisory tones' to tell you about different activities and statuses. The following advisory tones can be activated and deactivated independently of each other:

- ◆ **Key beep:** Each key press is acknowledged.
- ◆ **Acknowledge tones:**
 - **Confirmation beep** (rising tone sequence): at the end of an entry/setting, when the handset is placed in the base station and on arrival of an SMS or a new entry in the calls list.
 - **Error beep** (descending tone sequence): when you make an incorrect entry.
 - **Menu end tone:** when scrolling at the end of a menu.
- ◆ **Battery low beep:** the battery needs to be charged.

The confirmation beep when the handset is placed in the base cannot be deactivated.

Base station settings

Activating/deactivating key beep/acknowledge tones

Menu → **Audio Settings** → **Advisory Tones**
Select **Key Tones / Confirmation-Tone** and press **OK** (✓ = on).

Setting the battery low beep

Menu → **Audio Settings** → **Advisory Tones**
→ **Battery Low**

On / Off / During Call

Select **On / Off / During Call** and press **OK** (✓ = on). The battery low beep is activated/deactivated/sounds during a call.

Using the timer

You can use your handset as a timer (short-term alarm clock). The maximum time that can be set is 23 hours, 59 minutes and 59 seconds.

The timer continues to run during a call. The timer cannot be started if the room monitor (page 26) is active.

Starting the timer

► Press the timer key.



Enter the time in hours, minutes and seconds, then press **OK**.

The timer starts. You can see the remaining time in the display. At the end of the time you see **Countdown finished**. You hear an advisory tone if the timer finishes while a phone call is in progress.

OK Press the control key to return to idle status.

Cancelling the timer

The timer is running.

► Press the timer key.

OK Press the control key to confirm.

Restoring the handset default settings

You can reset individual settings and changes you have made. Entries in the directory and in the calls list, the SMS lists, the handset's registration to the base and a stored picture or ringer melody will not be affected. You will find a list of the default settings in the Appendix, page 37.

Menu → **Settings** → **Handset** → **Reset Handset**

OK Press the control key to confirm.



Long press (idle status).

Cancel the reset with

Base station settings

The base station settings are made with a registered Gigaset C34 handset.

Access control

Protect the system settings of the base station with a system PIN known only to you. The system PIN must now be entered for handset registration/de-registration, restoring default settings or barging in, for example.

Changing the system PIN

You can change the base's 4-digit default system PIN ("0000") to a 4-digit PIN known only to yourself.

Caution:

Thoroughly memorise the new system PIN! If you forget it the phone will require expert intervention. If this happens, contact the Siemens Hotline (page 35).

Menu → **Settings** → **Base** → **System PIN**



Enter the current system PIN and press **OK**.



Enter your new system PIN and press **OK**. For security the PIN is shown as four stars (****).



Now re-enter the new system PIN and press **OK**.



Long press (idle status).

Repeater support

You can use a repeater to boost the range and reception of your base station. Before you can use it you must activate the repeater mode. This will terminate any calls that are in progress at the time.

Requirement: A repeater must be registered.

Menu → **Settings** → **Base** → **Additional Features** → **Repeater Mode**



Press the control key to confirm.

When repeater mode is active, the menu option is marked by a ✓.

Restoring the base default settings

Restoring the base default settings does not de-register the handsets. The following settings are not affected:

- ◆ System PIN
- ◆ SMS info services

You will find a list of the default settings in the Appendix, page 37.

Resetting the base with the menu

Menu → **Settings** → **Base** → **Base Reset**



Enter the system PIN and press **OK**.



Press the control key to confirm.

Connecting the base unit to a PABX

The following settings are only necessary when your PABX requires them; please refer to the operating instructions for your PABX.

You cannot send or receive text messages on PABX's that do not support Caller ID.

Dialling mode and recall (flash)

The current setting is indicated by ✓.

Changing the dialling mode:

The following dialling modes can be selected:

- ◆ Tone dialling (DTMF),
- ◆ Pulse dialling (DP).

Menu → **Settings** → **Base** → **Additional Features** → **Dialling Mode**



Select a dialling mode (✓ = on) and press **OK**.



Long press (idle status).

Setting the recall (flash)

Menu → **Settings** → **Base** → **Additional Features** → **Recall**



Select recall time (✓ = on) and press **OK**.



Long press (idle status).

Setting pauses

Changing pause after line seizure

You can set the length of the pause that is inserted between pressing the talk key  and sending the phone number.

Menu     



Enter a number for the pause length (1 = 1 sec.; 2 = 3 sec.; 3 = 7 sec.) and press **OK**.

Changing pause after recall

You can change the length of the pause if your PABX requires this (refer to the operating instructions for your PABX).

Menu     



Enter a number for the pause length (1 = 800 ms; 2 = 1600 ms; 3 = 3200 ms) and press **OK**.

Changing the dial pause (the pause after the area code)

Requirement: You have stored an area code.

Menu     



Enter a number for the pause length (1 = 1 sec.; 2 = 2 sec.; 3 = 3 sec.; 4 = 6 sec.) and press **OK**.

Switching temporarily to tone dialling (DTMF)

If your PABX still operates with dial pulsing (DP) but tone dialling is needed for a certain connection (e.g. to check the network mailbox), you must switch to tone dialling for the call.

Requirement: You are conducting a call or have already dialled an outside number.

Menu

Press the control key.
Select **Tone** and press **OK**.
Tone dialling **only active for this call**.

Appendix

Care

- ▶ Wipe the base and the handset with a **damp** cloth (do not use solvent) or an antistatic cloth.

Never use a dry cloth as this can cause static.

Contact with liquid

If the handset has come into contact with liquid:

1. **Switch the handset off and remove the batteries immediately.**
2. Allow the liquid to drain from the handset.
3. Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours (not in a microwave, oven etc.)**.
4. **Do not activate the handset again until it is dry.**

When it has fully dried out you will normally be able to use it again.

Questions and answers

If you have any queries about the use of your phone, you can contact us any time at www.siemens.com/gigasetcustomer-care. The table below contains a list of common problems and possible solutions.

The display is blank.

1. The handset is not switched on.
 - ▶ Press the 'end call' key  and hold.
2. The battery is flat.
 - ▶ Charge the battery or replace it (page 6).

The handset does not respond to a key press.

The keypad lock is activated.

- ▶ Press the hash key  long (page 7).

"Base x" flashes in the display.

1. The handset is outside the range of the base.
 - ▶ Move the handset closer to the base.
2. The handset has been de-registered.
 - ▶ Register the handset (page 24).
3. The base is not switched on.
 - ▶ Check the base's mains adapter (page 5).

"Please Register" flashes in the display.

No base is switched on or within range.

- ▶ Move the handset closer to the base.
- ▶ Check the base's mains adapter (page 5).

Handset does not ring.

1. The ringer is switched off.
 - ▶ Activate the ringer (page 29).
2. Call diversion is set to **All Calls**.
 - ▶ Switch off call diversion.

You hear no ring tone/dial tone.

The base's telephone line cord has been replaced.

- ▶ When buying a replacement line cord, ensure that the line plug has the correct type of wiring (page 6).

The other party cannot hear you.

You have pressed the  (INT) key. The handset is "muted".

- ▶ Cancel muting (page 11).

The caller's number is not displayed despite CLIP.

Number identification is not enabled.

- ▶ The **caller** should ask his network service provider to activate calling line identification (CLI).

You hear an error tone when keying an input

(a descending sequence of tones).

Action has failed/invalid input.

- ▶ Repeat the operation.
Watch the display and refer to the operating instructions if necessary.

You cannot hear the select services.

Your phone system is set for pulse dialling.

- ▶ Set your phone system to tone dialling.

Service (Customer Care)

You can get assistance easily when you have technical questions or questions about how to use your device by using our online support service on the Internet at:

www.siemens.com/customer-care

or by referring to the section entitled **Questions and answers** in this manual (page 33).

If the device needs to be repaired, please contact one of our Customer Care Centers:

Abu Dhabi	0 26 42 38 00	Luxembourg	43 84 33 99
Argentina	0 80 08 88 98 78	Macedonia	02 13 14 84
Australia	18 00 62 24 14	Malaysia	03 21 63 11 18
Austria	05 17 07 50 04	Malta	00 35 32 14 94 06 32
Bahrain	40 42 34	Mauritius	2 11 62 13
Bangladesh	0 17 52 74 47	Mexico	01 80 07 11 00 03
Belgium	0 78 15 22 21	Morocco	22 66 92 09
Bosnia Herzegovina	0 33 27 66 49	Netherlands	0900-3333102
Brazil	0 80 07 07 12 48	New Zealand	08 00 57 43 63
Brunei	02 43 08 01	Norway	22 70 84 00
Bulgaria	02 73 94 88	Oman	79 10 12
Cambodia	12 80 05 00	Pakistan	02 15 66 22 00
Canada	1 88 87 77 02 11	Philippines	0 27 57 11 18
China	0 21 50 31 81 49	Poland	08 01 30 00 30
Croatia	0 16 10 53 81	Portugal	8 00 85 32 04
Czech Republic	02 33 03 27 27	Qatar	04 32 20 10
Denmark	35 25 86 00	Romania	02 12 04 60 00
Dubai	0 43 96 64 33	Russia	(800) 200 10 10
Egypt	0 23 33 41 11	Saudi Arabia	0 22 26 00 43
Estonia	06 30 47 97	Serbia	01 13 07 00 80
Finland	09 22 94 37 00	Singapore	62 27 11 18
France	01 56 38 42 00	Slovak Republic	02 59 68 22 66
Germany	01805 333 222	Slovenia	0 14 74 63 36
Greece	0 80 11 11 11 16	South Africa	08 60 10 11 57
Hong Kong	28 61 11 18	Spain	9 02 11 50 61
Hungary	06 14 71 24 44	Sweden	0 87 50 99 11
Iceland	5 11 30 00	Switzerland	08 48 21 20 00
India	01 13 73 85 89 - 98	Taiwan	02 25 18 65 04
Indonesia	0 21 46 82 60 81	Thailand	0 22 68 11 18
Ireland	18 50 77 72 77	Tunisia	01 71 10 81 08
Italy	02 66 76 44 00	Turkey	0 21 65 79 71 00
Ivory Coast	80 00 03 33	Ukraine	8 80 05 01 00 00
Jordan	0 64 39 86 42	United Arab Emirates	0 43 31 95 78
Kenya	2 72 37 17	United Kingdom	0 87 05 33 44 11
Kuwait	2 45 41 78	USA	1 88 87 77 02 11
Latvia	7 50 11 14	Vietnam	45 63 22 44
Lebanon	01 44 30 43		
Libya	02 13 50 28 82		
Lithuania	8 22 74 20 10		

Please have your record of purchase ready when calling.

Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.

Authorisation

Your Gigaset is intended for operation in the countries indicated on the underside of the product and on the packaging. Country-specific conditions have been taken into account. The CE mark attests to the phone's compliance with the essential requirements of the R&TTE directive.

Excerpt from the original declaration:

"We, Siemens AG, declare, that the above mentioned product is manufactured according to our Full Quality Assurance System certified by CETECOM ICT Services GmbH with ANNEX V of the R&TTE-Directive 99/5/EC. The presumption of conformity with the essential requirements regarding Council Directive 99/5/EC is ensured"

Senior Approvals Manager

The Declaration of Conformity (DoC) has been signed. In case of need, a copy of the original DoC can be made available via the company hotline.

CE 0682

Specifications

Recommended batteries

(Valid at the time of going to press)

Nickel-metal-hydride (NiMH):

- ◆ Sanyo Twicell 700
- ◆ Sanyo Twicell 650
- ◆ Sanyo NiMH 800
- ◆ Panasonic 700 mAh "for DECT"
- ◆ GP 700mAh
- ◆ GP 850mAh
- ◆ Yuasa Technology AAA Phone 700
- ◆ Yuasa Technology AAA 800
- ◆ VARTA Phone Power AAA 700 mAh

The handset is supplied with two recommended batteries.

Handset operating times/ charging times

Capacity	700 mAh
Standby time	approx. 170 hours (7 days)
Calling time	approx. 15 hours
Charging time	approx. 6 hours

The operating and charging times apply only when using the recommended batteries.

Power consumption of the base

In readiness mode: approx. 2W

During a call: approx. 2W

General specifications

DECT standard	is supported
GAP standard	is supported
No. of channels	60 duplex channels
Wireless frequency range	1880–1900 MHz
Duplex method	Time multiplex, 10 ms frame length
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW, average power per channel
Range	up to 300 m outdoors, up to 50 m indoors
Power supply/Base	230 V ~/50 Hz
Environmental conditions in operation	+5 °C to +45 °C; 20 % to 75 % humidity
Dialling mode	DTMF (tone dialling)/DP (dial pulsing)
Recall	100 ms
Dimensions, base station	109 x 115 x 90 mm (L x W x H)

Dimensions, handset	158 x 59 x 32 mm (L x W x H)
Weight of base	124 g
Weight of handset with battery	128 g

Default settings

Your Gigaset C340 is supplied with the default settings shown in the tables. You can restore these default settings (page 30, page 31).

Default settings of the base

Function	Default setting	Page
Recall	100 ms	page 32
Internal barge-in	off	page 26
Calls list type	Missed Calls	page 15
Handset: Name	"INT 1" to "INT 6"	page 26
Network provider preselection	country-specific	page 16
Pause: Line seizure	3 s	page 32
Pause: Recall key	800 ms	page 32
Fast access 	on Select services without number	page 23
SMS incoming and draft messages list	empty	page 18
SMS function	on	page 21
SMS send centre		page 21
System PIN	0000	page 24
Dialling mode	DTMF	page 32

Default settings of the handset

Function	Default setting	Page
Battery tone/Key click/Confirmation tone	on	page 29
Auto talk	on	page 28

Function	Default setting	Page
Baby alarm	off	page 27
Baby alarm: sensitivity/number	high/empty	page 27
Display language	country-specific	page 28
Volume: handsfree/earpiece/ringer	3/1/5	page 28
Logo	on	page 28
EATONI predictive text	on	page 38
Character set	standard	page 38

Writing and editing text

The following rules apply when writing a text:

- ◆ The cursor is controlled with  .
- ◆ Characters are added to the left of the cursor.
- ◆ Press the star key  **briefly** to switch from the "Abc" mode to "123", from "123" to "abc" and from "abc" back to "Abc" (upper case: 1st letter upper case, all others lower case). Press the star key  **before** entering the letter.
- ◆ Press the star key  **and hold**: Shows the selection line of the characters assigned to the star key.
- ◆ The first letter of the name of directory entries is automatically capitalised, followed by lower case letters.

Editing text (without predictive text)

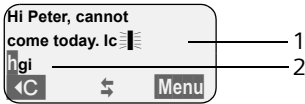
When you press a key **and hold it**, the characters of that key appear in the bottom display line and are highlighted one after the other. When you release the key the highlighted character is inserted into the input field.

The display briefly shows whether upper or lower case letters or digits is selected when you switch from one mode to the next: The bottom text line displays "abc -> Abc", "Abc -> 123" or "123 -> abc".

Editing text (with predictive text)

EATONI predictive text helps you when you are writing text messages.

Each key between  and  is assigned several letters and characters (see the character set tables, page 38). These appear in a selection line immediately under the text panel (over the display functions) as soon as you press a key. The letter you are most likely looking for is reverse highlighted and is at the beginning of the selection line. It is copied into the text panel.



- 1 Text of the message
- 2 Selection line

If this letter is the one you want, confirm it by pressing the next key. If it is not the one you want, **briefly** press the hash key  repeatedly until the required letter is reverse highlighted on the display line and copied into the text panel.

If you press the hash key  **long**, you will see the selection line of characters that are assigned to the hash key.

Deactivating/activating predictive text

Requirement: You are in the text entry panel.

 Press the control key.

Predictive Text

Select and press  (✓ = on).

Order of directory entries

The directory entries are usually sorted in alphabetical order. Spaces and digits take first priority. The sort order is as follows:

1. Space (shown here as )
2. Digits (0–9)
3. Letters (alphabetical)
4. Other characters

To get round the alphabetical order of the entries, insert a space or a digit in front of

the name. These entries will now move to the beginning of the directory. Names which you have preceded with an asterisk will move to the end of the directory.

Entering special characters

Standard characters

				
	*)	**))		
1x	Space	Space	.	Abc--> 123
2x	1	↵	,	123 --> abc
3x	£	1	?	*
4x	\$	€	!	/
5x	¥	£	0	(
6x	□	\$	+	)
7x		¥	-	<
8x		□	:	=
9x			¿	>
10x			i	%
11x			"	
12x			'	
13x			;	
14x			_	

*) Directory and other lists

**) When writing a text message

Menu tree

You can select a menu function faster than by scrolling by opening the menu with **Menu** and then entering the digit combination ("shortcut keys").

Example: **Menu** ④ ③ ② for "set battery low beep".

► With the phone in the **idle status**, press **Menu** (open menu):

1 SMS

1-1	Write Message				
1-2	Incoming 00+00				
1-3	Outgoing				
1-5	SMS Service	1-5-1	Info Centre		
		1-5-2	Ordering		
1-6	Settings	1-6-1	Service Centres	1-6-1-1	SMS Centre No. 1
				...	[to]
				1-6-1-5	SMS Centre No. 5

3 Additional Features

3-1	Room Monitor	3-1-1	Call Internal		
		3-1-2	Call External		
		3-1-3	Level	3-1-3-1	Low
				3-1-3-2	High

4 Audio Settings

4-1	Ringer Volume		
4-2	Ringer Melody	4-2-1	External Calls
		4-2-2	Internal Calls
4-3	Advisory Tones	4-3-1	Key Tones
		4-3-2	Battery Low
		4-3-3	Confirmation Tone

Menu tree

5 Settings

5-1	Date/Time				
5-2	Screen Picture	5-2-1	No Screen Picture		
		5-2-2	Standard Picture		
		5-2-3	Download Picture		
5-3	Handset	5-3-1	Language		
		5-3-2	Auto Answer		
		5-3-3	Register Handset		
		5-3-4	Reset Handset		
5-4	Base	5-4-2	System PIN		
		5-4-3	Base Reset		
		5-4-4	Additional Features	5-4-4-1	Dialling Mode
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				5-4-4-3	Repeater Mode
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		5-4-5	Preselection	5-4-5-1	Preselection Number
				5-4-5-2	With Preselection
				5-4-5-3	Without Preselection

6 Voice Mail

6-1	Set Key 1	6-1-1	Network Mailbox
-----	-----------	-------	-----------------

Accessories

Gigaset Handsets

Turn your Gigaset into a cordless telephone system:

Gigaset Handset C34

- ◆ Illuminated graphic display
- ◆ Polyphonic ringer melodies
- ◆ Handsfree
- ◆ Directory holds around 100 entries
- ◆ SMS (CLIP must be enabled)
- ◆ Room monitor
- ◆ Timer

www.siemens.com/gigasetc34



Gigaset Handset SL44

- ◆ Eye-catching design
- ◆ Illuminated colour display (4096 colours)
- ◆ Graphic main menu with icons
- ◆ Handsfree
- ◆ Polyphonic ringer melodies
- ◆ Ringer melodies can be recorded with the handset
- ◆ Directory holds around 200 entries
- ◆ SMS (CLIP must be enabled)
- ◆ Voice-activated dialling
- ◆ PC interface for managing directory entries
- ◆ Headphone socket
- ◆ Walky-Talky
- ◆ "Balloon Shooter" game

www.siemens.com/gigasetsl44



Gigaset Handset S44

- ◆ Illuminated colour display (4096 colours)
- ◆ Graphic main menu with icons
- ◆ Illuminated keypad
- ◆ Handsfree
- ◆ Polyphonic ringer melodies
- ◆ Directory holds around 200 entries
- ◆ SMS (CLIP must be enabled)
- ◆ Voice-activated dialling
- ◆ PC interface for managing directory entries
- ◆ Headphone socket

www.siemens.com/gigasetS44



Voice and data adapter Gigaset M43 USB

Use the Gigaset M34 USB for wireless connections between your PC and Gigaset. Then you can:

- ◆ Make low-cost calls via the Internet (ADSL) on your Gigaset handset (Voice-over-IP)
- ◆ Enjoy wireless surfing on the Internet from your PC (ISDN)
- ◆ Write, send and receive text messages on your PC
- ◆ Have Internet messages (e.g. weather, share prices) displayed on your handset
- ◆ Send and receive texts from messenger services (IMS)
- ◆ Operate your PC remotely via the handset (e.g. operating the Windows Media Player)

www.siemens.com/gigasetm34usb



Gigaset repeater

The Gigaset repeater can be used to increase the reception range of your Gigaset handset to the base station.

www.siemens.com/gigasetrepeater



All accessories and batteries are available from your mobile phone retailer.

Or order direct on the Internet from the Online Shop: www.siemens.com/shop. The Online Shop also has the latest product information.



Only use original accessories. This will avoid possible health risks and damage, and also ensure that all the relevant regulations are complied with.

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