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EN **User manual**

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Philips Consumer Lifestyle
Glaslaan2
5616LW Eindhoven
The Netherlands

.

DECLARATION OF CONFORMITY

We,

Philips Consumer Lifestyle
Glaslaan2
5616LW Eindhoven
The Netherlands

Declare that product models CD 560 & CD 565 (telecommunications terminal equipments) manufactured in China are in compliance with ANNEX IV of the R&TTE-Directive 1999/5/EC and then with the following essential requirements:

Article 3.1 a: (protection of the health & the safety of the user)
        Safety: EN 60950-1(2006)
        SAR: EN50360/EN50361:2001

Article 3.1 b: (protection requirements with respect to electromagnetic compatibility)
        EMC: ETSI EN 301 489-1 V1.6.1 (2005) & ETSI EN 301 489-6 V1.2.1 (2002)
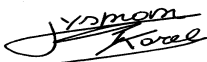
Article 3.2: (effective use of the radio spectrum)
        Radio: EN 301 406 V1.5.1 (2003)

The presumption of conformity with the essential requirements regarding Council Directive 1999/5/EC is ensured.

Product is labelled with the European approval marking CE and the number of the Notified Body as follows:

$C \epsilon 0168$

Date : 27/04/2009, Eindhoven

Karel RYSMAN
Approbation manager
Audio Video & Communication

Contents

English

1 Important

Safety instructions

Power requirements

- This product requires an electrical supply of 100-240 volts AC. In case of power failure, the communication can be lost.

- The voltage on the network is classified as TNV-3 (Telecommunication Network Voltages), as defined in the standard EN 60950.

> ⚠ **Warning**
>
> - The Electrical network is classified as hazardous. The only way to power down the charger is to unplug the power supply from the electrical outlet. Ensure that the electrical outlet is always easily accessible.

To avoid damage or malfunction

> ❗ **Caution**
>
> - Use only the supplied batteries and adaptor
> - Do not allow the charging contacts or the battery to come into contact with metal objects.
> - Do not open the handset, base station or charger as you could be exposed to high voltages.
> - Do not allow the charger to come into contact with liquids.
> - Risk of explosion if battery is replaced by an incorrection type.
> - Dispose of used batteries according to the instructions.
> - Always use the cables provided with the product.
> - For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
> - Handsfree activation could suddenly increase the volume in the earpiece to a very high level: make sure the handset is not too close to your ear.
> - This equipment is not designed to make emergency calls when the power fails. An alternative has to be made available to allow emergency calls.
> - Do not expose the phone to excessive heat caused by heating equipment or direct sunlight.

- Do not drop your phone or allow objects to fall on your phone.
- Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives as these may harm the set.
- Do not use the product in places where there are explosive hazards.
- Do not let small metal objects come into contact with the product. This can deteriorate audio quality and damage the product.
- Active mobile phones in the vicinity may cause interference.
- Metallic objects may be retained if placed near or on the handset receiver.

About operating and storage temperatures

- Operate in a place where temperature is always between 0°C to +35°C (32°F to 95°F).

- Store in a place where temperature is always between -20°C and +45°C (-4° F to 113° F).

- Battery life may be shortened in low temperature conditions.

Declaration of conformity

Hereby Philips Consumer Lifestyle, P&A, declares that the CD560/CD565 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. You can find the Declaration of Conformity on www.p4c.philips.com.

This product has been designed, tested and manufactured according the European R&TTE directive 1999/5/EC. Following this directive, this product can be brought into service in the following countries:

C €0168 — **R&TTE Directive 1999/5/EC**

AT ✔	BE ✔	BG ✔	CY ✔
CZ ✔	DK ✔	EE ✔	FI ✔
FR ✔	DE ✔	GR ✔	HU ✔
IS ✔	IE ✔	IT ✔	LV ✔
LI ✔	LT ✔	LU ✔	MT ✔
NL ✔	NO ✔	PL ✔	PT ✔
RO ✔	SK ✔	SI ✔	ES ✔
SE ✔	CH ✔	UK ✔	

Use GAP standard compliance

The GAP standard guarantees that all DECT™ GAP handsets and base stations comply with a minimum operating standard irrespective of their make. The handset and base station are GAP compliant, which means they guarantee the minimum functions: register a handset, take the line, make a call and receive a call. The advanced features may not be available if you use them with other makes. To register and use this handset with a GAP compliant base station of different make, first follow the procedure described in the manufacturer's instructions, then follow the procedure described in this manual for registering a handset. To register a handset from different make to the base station, put the base station in registration mode, then follow the procedure described in the handset manufacturer's instructions.

Compliance with EMF

Koninklijke Philips Electronics N.V. manufactures and sells many products targeted at consumers, which, like any electronic apparatus, in general have the ability to emit and receive electromagnetic signals.

One of Philips' leading Business Principles is to take all necessary health and safety measures for our products, to comply with all applicable legal requirements and to stay well within the EMF standards applicable at the time of producing the products.

Philips is committed to develop, produce and market products that cause no adverse health effects. Philips confirms that if its products are handled properly for their intended use, they are safe to use according to scientific evidence available today.

Philips plays an active role in the development of international EMF and safety standards, enabling Philips to anticipate further developments in standardisation for early integration in its products.

Recycling

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

When you see the crossed-out wheel bin symbol attached to a product, it means the product is covered by the European Directive 2002/96/EC:

Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products. The correct disposal of your old product helps prevent potentially negative consequences on the environment and human health.

When this logo is attached to a product, it means a financial contribution has been paid to the associated national recovery and recycling system.

Environmental information

All unnecessary packaging has been omitted. We have tried to make the packaging easy to separate into three materials: cardboard (box), polystyrene foam (buffer) and polyethylene (bags, protective foam sheet.)

Your system consists of materials which can be recycled and reused if disassembled by a specialized company. Please observe the local regulations regarding the disposal of packaging materials, exhausted batteries and old equipment.

Your product contains batteries covered by the European Directive 2006/66/EC, which cannot be disposed of with normal household waste.

Please inform yourself about the local rules on separate collection of batteries. The correct disposal of batteries helps prevent potentially negative consequences on the environment and human health.
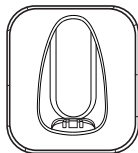
2 Your CD560/ CD565

Congratulations on your purchase and welcome to Philips!

To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome.
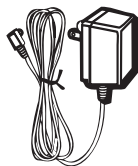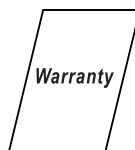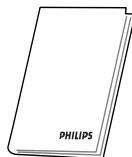
What is in the box
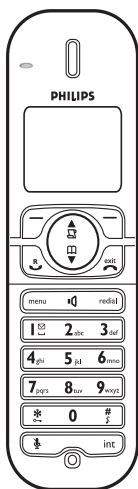
Handset

Charger
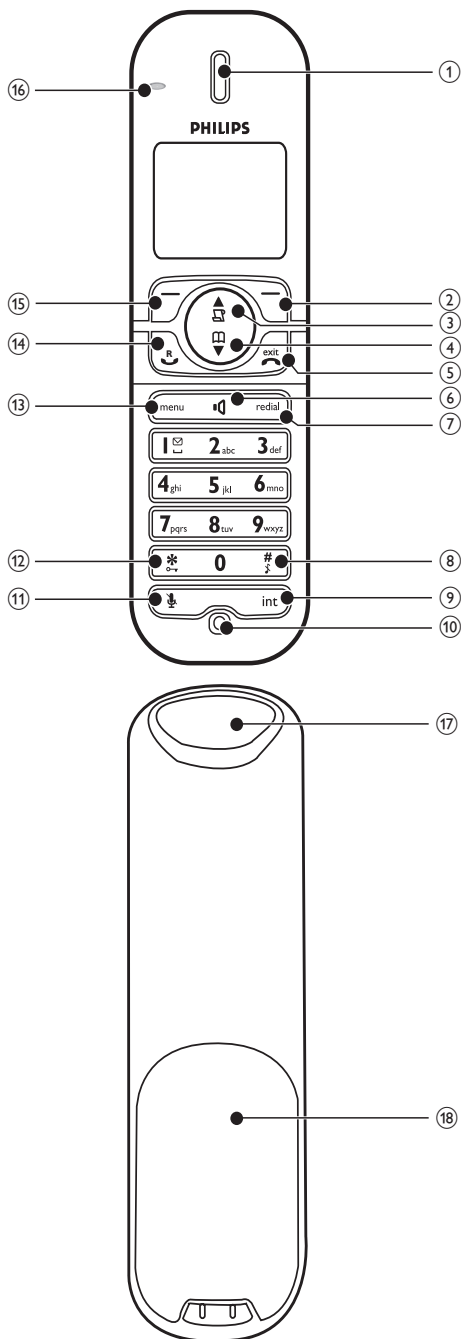

Power supply

Guarantee

User Manual

Quick start guide

Note

- In some countries, you have to connect the line adaptor to the line cord, then plug the line cord to the line socket.

Overview of the phone

Key	Name	Descriptions
1	Earpiece	
2	Right soft key	• Select the function displayed on the handset screen directly above the key.
3	Call Log/Up key	• Scroll up on the menu
		• Increase the earpiece/speaker volume
		• Enter the call log
4	Phonebook/ Down key	• Scroll down on the menu
		• Decrease the earpiece/speaker volume
		• Enter the phonebook
5	End /On/Off key	• End the call
		• Exit the menu/ operation
		• Turn the handset on/off
6	Speaker key	• Turn the speaker on/off
7	Redial key	• Enter redial list and dial the recent number
8	Ringer Off/ Pause key	• Press to enter a pause
		• Turn the ringer on/off
		• Switch between the lower and upper case during text editing
9	Intercom/ Conference key	• Make the intercom call
		• Make the conference call
10	Microphone	
11	Mute key	• Mute/unmute the microphone

Key	Name	Descriptions
12	Star/Keylock key	• Lock/unlock keypad
13	Menu key	• Access the main menu
14	Talk/Recall key	• Make and receive calls
		• Send the flash signal
15	Left soft key	• Select the function displayed on the handset screen directly above the key.
16	LED indicator	
17	Loudspeaker	
18	Battery door	

Display icons

In standby mode, the icons shown on the main screen tell you what features are available on your handset.

Icon	Descriptions
▬▮	The battery is fully charged.
▭	The battery is empty.
Υ	It indicates if your phone is linked to a base.
(	The call is in progress.
☼	The alarm is activated.
▮◁	The speaker is on.
♪	The ringer is off.
⌐'	Call log
▭	Answering machine
☐	There is unheard voice message.
▲	Scroll up for more options
▼	Scroll down for more options

3 Get started

Connect the charger

1 Connect the output plug of the power socket to the bottom of the charger.
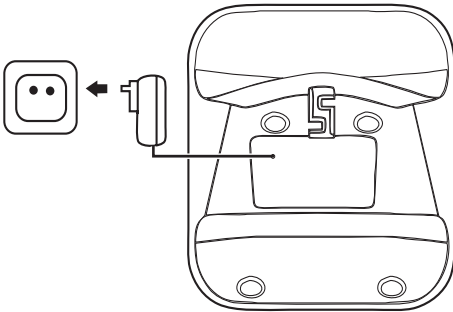
2 Connect the power socket to a standard wall outlet.

Install the handset

① **The batteries are pre-installed in the handset. Pull the battery tape off from the battery door before charging.**
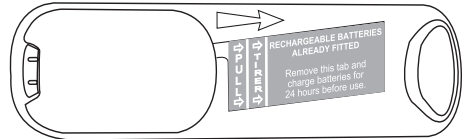
② **Place the handset to the charging cradle to power up.**
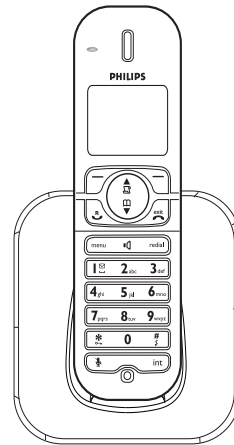
Checking the battery level

The battery icon displays the current battery level.

▭▬	The battery is full.
▭	The battery is empty. Charge it.

The handsets turn off if the battery is empty. If you are on the phone, you hear warning tones when the battery is almost empty. The call gets disconnected after the warning.

Set the date and time

1 Press **menu**.

2 Select **[CLOCK & ALARM]** > **[SET DATE/TIME]**, then press **[SELECT]** to confirm.

3 Press the numeric buttons to enter the date, then press **[OK]** to confirm.
» On the handset, the time set menu is displayed.

4 Press the numeric buttons to enter the time.
• If the time is in 12-hour format, press ✳ to select **[AM]** or **[PM]**.

5 Press **[OK]** to confirm.

Set the date and time format

1 Press **menu**.

2 Select **[CLOCK & ALARM]** > **[SET FORMAT]**, then press **[SELECT]** to confirm.

3 Select **[DATE FORMAT]** or **[TIME FORMAT]**.

4 Select the setting. Select **[DD/MM][MM/DD]** as the date display and **[12 HOURS]** or **[24 HOURS]** as the time display. Then press **[SELECT]** to confirm.
» The setting is saved.

What is standby mode?

Your phone is in standby mode when it is idle. The standby screen displays the handset name, handset number, date and time, signal icon, and battery icon.

Check the signal strength

• The signal icon displays the link status between the handset and base station. A steady icon means your handset and the base station are linked. A flashing icon means your handset and the base station are not linked.

• Ensure the handset is linked to the base station before you make or receive calls and carry out the phone functions and features.

• If you hear warning tones when you are on the phone, the handset is almost out of battery or the handset is out of range. Charge the battery or move the handset nearer to the base station.

Switch your handset On/Off

• Press and hold ☎ to switch off the handset. The handset's screen turns off.

Note

• When the handset is switched off, no call can be received.

• Press and hold ☎ to switch on the handset. It takes a few seconds for the handset to power up.

4 Calls

Note

- When the power fails, the phone cannot access emergency services.

Tip

- Check the signal strength before you make a call or when you are in a call. For more information, see "Check the signal strength" in the Get started section.

Make a call

You can make a call in these ways:

- Quick call
- Dial before you call
- Redial the most recent number
- Call from the redial list.
- Call from the phonebook list
- Call from the call log

Quick call

1 Press ☏.
2 Dial the phone number.
   » The number is dialed out.
   » The duration of your current call is displayed.

Dial before you call

1 Dial the phone number
   - To erase a digit, press **[CLEAR]**.
   - To enter a pause, press and hold #.
2 Press ☏ to dial out the call.

Redial the most recent number

1 Press ☏.
2 Press **redial**.
3 Press **[SELECT]**.
   » The most recent number is then dialed out.

Call from the redial list

You can make a call from the redial list.

Tip

- For more information, see "Redial a call" in the Redial list section.

Call from the phonebook

You can make a call from the phonebook list.

Tip

- For more information, see "Call from the phonebook" in the Phonebook section.

Call from the call log

You can return a call from the outgoing, received or missed call log.

Tip

- For more information, see "Return a call" in the Call log section.

Note

- The call timer displays the talk time of your current call.

Note

- If you hear warning tones, the handset is almost out of battery or the handset is out of range. Charge the battery or move the handset nearer to the base station.

End a call

You can end a call in these ways:
- Press ☎; or
- Place the handset to the base station or charging cradle if the auto hang up is activated.

Answer a call

When the phone rings. Press 🤙 or 🔊 to answer the call.

> ⚠️ **Warning**
>
> • When the handset rings or when the handsfree is activated, keep the handset away from your ear to avoid ear damage.

> 📑 **Note**
>
> • The caller ID service is available if you have registered to the caller ID service with your service provider.

> ✳ **Tip**
>
> • When there is a missed call, the handset displays a notification message.

Turn off the ringer for all incoming calls

There are two ways to turn off the ringer:

1 Press and hold # in standby mode.
  » ♪ displays on the screen.

2 When the phone rings, press **[SILENT]**.

Adjust the earpiece volume

Press ⬆ or ⬇ to adjust the volume during a call.
  » The earpiece volume is adjusted and the phone is back to the call screen.

Mute the microphone

1 Press 🎤 during a call.
  » The handset displays **[MUTE ON]**.
  » The caller cannot hear you, but you can still hear his voice.

2 Press 🎤 again to unmute the microphone.
  » You can now communicate with the caller.

Turn the speaker on or off

Press 🔊.

Make a second call

> 📑 **Note**
>
> • This service is network dependent.

1 Press 🤙 during a call, then press **[OK]**.
  » The first call is put on hold.

2 Dial the second number.
  » The number displayed on the screen is dialed out.

Answer a second call

> 📑 **Note**
>
> • This is a country dependent setting.

When there is a periodical beep to notify you of an incoming call, you can answer the call in these ways:

1 Press 🤙 and **2**abc to answer the call.
  » The first call is put on hold, and you are now connected to the second call.

2 Press 🤙 and **I**📧 to end the current call and answer the first call.

Toggle between two calls

You can toggle your calls in these ways:

1   Press 📞 and **2**abc; or

2   Press **[OK]** and select **[SWITCH CALLS]**, then press **[OK]** again to confirm.

> ↳ The current call is put on hold, and you are now connected to the other call.

Make a conference call

📑 **Note**

- This service is network dependent. Check with the service provider for additional charges.

When you are connected to two calls, press **[OK]**, select **[CONFERENCE]** and then press **[SELECT]** again to confirm.

> ↳ The two calls are combined and a conference call is established.

5 Intercom and conference calls

An intercom call is a call to another handset that shares the same base station. A conference call involves a conversation among you, another handset user and the outside callers.

Make a call to another handset

Note

• If the base station only has 2 registered handsets, press **int** to make a call to another handset.

1 Press **int**. The handsets available for intercom are displayed.

2 Select or enter a handset number, then press **[SELECT]** to confirm.
  ↳ The selected handset rings.

3 Press 📞 on the selected handset.
  ↳ The intercom is established.

4 Press ☎ to cancel or end the intercom call.

Note

• If the selected handset is occupied in a call, you hear a busy tone.

While you are on the phone

You can go from one handset to another during a call:

1 Press **int**.
  ↳ The current caller is put on hold.

2 Select or enter a handset number, then press **[SELECT]** to confirm.
  ↳ Wait for the other side to answer your call.

Toggle between calls

Press **int** to switch between the outside call and the intercom call.

Transfer a call

1 Press **int** during a call.

2 Select or enter the handset number, then press **[SELECT]** to confirm.

3 Press ☎ when the other side answers your call.
  ↳ The call is now transferred to the selected handset.

Make a conference call

A 3-way conference call is a call between you, another handset user and the outside callers. It requires two handsets to share the same base station.

During an external call

1 Press **int** to initiate an internal call.
  ↳ The handsets available for intercom are displayed.
  ↳ The external caller is put on hold.

2 Select or enter a handset number, then press **[SELECT]** to confirm.
  ↳ The selected handset rings.

3 Press 📞 on the selected handset.
  ↳ The intercom is established.

4 Press and hold **int** on your handset.
  ↳ You are now on a 3-way conference call with the external call and the selected handset.

5 Press ☎ to end the conference call.

> **Note**
>
> • Press 📞 to join an ongoing conference with another handset if **[ADVANCED SET]** > **[CONFERENCE]** is set to **[ON]**.

During the conference call

1 Press **int** to put the external call on hold and go back to the internal call.
  » The external call is put on hold.

2 Press **int** to toggle between the external and internal call.

3 Press and hold **int** to establish the conference call again.

> **Note**
>
> • If a handset hangs up during the conference call, the other handset remains connected to the external call.

6 Text and numbers

You can enter text and numbers for handset name, phonebook records, and other menu items.

Enter text and numbers

1 Press once or several times on the alphanumeric key to enter the selected character.

2 Press **[CLEAR]** to delete the character. Press 🔼 to 🔽 move the curson left and right.

Key	Characters (Upper case)
0	. 0 , / : ; " ' ! ¡ ? ¿ * + - % \ ^ ~ |
1	[Sp] 1 @ _ # = < > ( ) & € £ $ ¥ [ ] { } ¤ § …
2	A B C 2 À Â Æ Á Ã Ă Ä Å Ą Ç Ć Č
3	D E F 3 Ď Đ Ė Ě È É Ê Ë Ę Δ Φ
4	G H I 4 Ğ Í Ì Î Ï I Γ
5	J K L 5 Λ Ł Ĺ Ľ
6	M N O 6 Ñ Ň Ń Ó Ô Õ Ö Ő
7	P Q R S 7 Ř Ş Š Ś β Π Θ Σ
8	T U V 8 Ţ Ť Ù Ú Û Ü Ů Ű µ
9	W X Y Z 9 Ý Ž Ź Ż ƒ Ø Ω Ξ Ψ

Key	Characters (Lower case)
0	. 0 , / : ; " ' ! ¡ ? ¿ * + - % \ ^ ~ |
1	[Sp] 1 @ _ # = < > ( ) & € £ $ ¥ [ ] { } ¤ § …
2	a b c 2 à â Æ á ã â ä å ą ç ć č
3	d e f 3 ď đ ė ě è é ê ë ę Δ Φ
4	g h i 4 ğ í ì î ï ı Γ
5	j k l 5 Λ ł ĺ ľ
6	m n o 6 ñ ň ń ó ô õ ö ő
7	p q r s 7 ř ş š ś β Π Θ Σ
8	t u v 8 ţ ť ù ú û ü ů ű µ
9	w x y z 9 ý ž ź ż ƒ ø Ω Ξ Ψ

Example to write "Paul"

Press 7 once: P

Press 2 once: a

Press 8 two times: u

Press 5 three times: l

Switch between upper and lowercase

By default, the first letter of each word in a sentence is uppercase and the rest is lowercase. Press and hold and hold 🟊 to switch between the uppercase and lowercase letters.

7 Self-defined settings

Customize the settings to make it your own phone.

Personalize the phone display

Name the handset

The name of the handset can be up to 14 characters. It is displayed on the handset screen in standby mode.

1 Press menu.
2 Select [PERSONAL SET] > [HANDSET NAME], then press [SELECT] to confirm.
3 Enter or edit the name. To erase a character, press [CLEAR].
4 Press [OK] to confirm.
   » The setting is saved.

Set the display language

Note

- This feature only applies to models with multiple-language support.
- Languages available for selection vary with different countries.

1 Press menu.
2 Select [PERSONAL SET] > [LANGUAGE], then press [SELECT] to confirm.
3 Select a language, then press [SELECT] to confirm.
   » The setting is saved.

Personalize the sounds

Set the handset's ringtone

You can select from 15 ringtones.
1 Press menu.
2 Select [PERSONAL SET] > [HANDSET TONES] > [RING TONES], then press [SELECT] to confirm.
3 Select a ringtone, then press [SELECT] to confirm.
   » The setting is saved.

Set the handset's ringtone volume

You can select among 6 ringtone volume levels or [OFF].
1 Press menu.
2 Select [PERSONAL SET] > [HANDSET TONES] > [RING VOLUME], then press [SELECT] to confirm.
3 Select a volume level, then press [SELECT] to confirm.
   » The setting is saved.

Tip

- To turn off the ringtone, press and hold # in standby mode. Then 🔕 displays on the screen.

Set the key tone

Key tone is the sound made when you press a key on the handset.
1 Press menu .
2 Select [PERSONAL SET] > [HANDSET TONES] > [KEY BEEP], then press [SELECT] to confirm.
3 Select [ON]/[OFF], then press [SELECT] to confirm.
   » The setting is saved.

Enhance the audio quality

XHD (Extreme High Definition) sound mode is an exclusive feature which transmits high fidelity signals to the handset. It makes the phone conversations sound like real-life conversations.

When you are in standby mode,

1 Press **menu**.
2 Select **[ADVANCED SET]** > **[XHD SOUND]**, then press **[SELECT]** to confirm.
3 Select the new setting, then press **[SELECT]** to confirm.
   ↳ The setting is saved.

When you are in a call,

1 Press **[OPTION]** to enter the options menu.
2 Change the XHD setting.
3 Press **[SELECT]** to confirm
   ↳ The setting is saved.

8 Call features

The phone supports a number of call-related features that help you handle and manage the calls.

Auto hang up

To end a call, simply place the headset on the base station or charge cradle.

Activate/Deactivate auto hang up
1 Press **menu**.
2 Select **[PERSONAL SET]** > **[AUTO HANG-UP]**, then press **[SELECT]** to confirm.
3 Select **[ON]**/**[OFF]**, then press **[SELECT]** to confirm.
  » The setting is saved.

Note

• When the auto hang up is off, the speaker is on automatically.

Auto conference

To join an external call with another handset, press ☎.

Activate/Deactivate auto conference
1 Press **menu**.
2 Select **[ADVANCED SET]** > **[CONFERENCE]**, then press **[SELECT]** to confirm.
3 Select **[ON]**/**[OFF]**, then press **[SELECT]** to confirm.
  » The setting is saved.

Dial mode

Note

• This feature only applies to models that support both tone and pulse dial.

Dial mode is the telephone signal used in your country. The phone supports tone (DTMF) and pulse (rotary) dial. Consult the service provider for detailed information.

Set the dial mode
1 Press **menu**.
2 Select **[ADVANCED SET]** > **[DIAL MODE]**, then press **[SELECT]** to confirm.
3 Select a dial mode, then press **[SELECT]** to confirm.
  » The setting is saved.

Note

• If your phone is in pulse dial mode, press and hold ✱ during a call for temporary tone mode. 'd' displays. Digits entered for this call are then sent out as tone signals.

Select the recall duration

Ensure that the recall time is set correctly before you can answer a second call. In normal case, the phone is already preset for the recall duration. You can select among 3 options: **[SHORT]**, **[MEDIUM]** and **[LONG]**. The number of available options varies with different countries. For details, consult your service provider.

Set the recall duration
1 Press **menu**.
2 Select **[ADVANCED SET]** > **[RECALL TIME]**, then press **[SELECT]** to confirm.
3 Select an option, then press **[SELECT]** to confirm.
  » The setting is saved.

Auto prefix

This feature checks and formats your outgoing call number before it is dialed out. The prefix number can replace the detect number you set in the menu. For example, you set 604 as the detect number and 1250 as the prefix. When you have dialed out a number such as 6043338888, your phone changes the number to 12503338888 when it dials out.

> **Note**
>
> • The maximum length of a detect number is 5 digits. The maximum length of an auto prefix number is 10 digits.

Set auto prefix

1 Press **menu**.
2 Select **[ADVANCED SET]** > **[AUTO PREFIX]**, then press **[SELECT]** to confirm.
3 Enter the detect number, then press **[OK]** to confirm.
4 Enter the prefix number, then press **[OK]** to confirm.
   » The setting is saved.

> **Note**
>
> • To enter a pause, press and hold #⌣.

> **Note**
>
> • If the prefix number is set and the detect number is left empty, the prefix number is added to all outgoing calls.

> **Note**
>
> • The feature is unavailable if the dialed number starts with * and #.

First ring

If you have subscribed for caller ID service with your service provider, your phone can suppress the first ring before the caller ID displays on the screen. After the phone is reset, it can detect automatically if the caller ID service is subscribed and start to suppress the first ring. You can change this setting to suit your preference. This feature only applies to models with first ring support.

Turn the first ring on/off

1 Press **menu**.
2 Select **[ADVANCED SET]** > **[FIRST RING]**, then press **[SELECT]** to confirm.
3 Select **[ON]**/**[OFF]**, press **[OK]** to confirm.
   » The setting is saved.

> **Note**
>
> • To reset the first ring status, go to the reset menu.

ECO mode

The **ECO** mode reduces the transmission power of the handset and base station.

1 Press **menu**.
2 Select **[ADVANCED SET]** > **[ECO]**, then press **[SELECT]** to confirm.
3 Select the new setting, then press **[OK]** to confirm.
   » The setting is saved.
   » **ECO** is displayed instead of Ψ in standby mode

> **Note**
>
> • When the **ECO** mode is activated, the connection range between the handset and the base station can be reduced.

9 Advanced settings

Register the handsets

You can register additional handsets to the base station. The base station can register up to 5 handsets.

Auto registration

1 Place the handset on the base station.
  » The handset detects the base station and start to register automatically.
  » Registration is completed in less than 2 minutes. The base station automatically assigns a handset number to the handset.

Manual registration

If auto registration fails, register your handset manually to the base station.

1 Press **menu** on the handset.

2 Select **[ADVANCED SET]** > **[REGISTER]**, then press **[SELECT]** to confirm.

3 Press and hold •)) on the base station for 5 seconds until you hear a confirmation beep.

4 Enter the system PIN. Press **[CLEAR]** to make corrections.

5 Press **[OK]** to confirm the PIN.
  » Registration is completed in less than 2 minutes. The base automatically assigns a handset number to the handset.

Note

- If the PIN is incorrect or no base is found within a certain period, your handset displays a notification message. Repeat the above procedure if registration fails.

Note

- The preset PIN is 0000. No change can be made on it.

Unregister the handsets

1 If two handsets share the same base stations, you can unregister a handset with another handset.

2 Press **menu**.

3 Select **[ADVANCED SET]** > **[UNREGISTER]**, then press **[SELECT]** to confirm.

4 Enter the system PIN. (The preset PIN is 0000). Press **[CLEAR]** to remove the number.

5 Select the handset number to be unregistered.

6 Press **[OK]** to confirm.
  » The handset is unregistered.

Tip

- The handset number displays beside the handset name in standby mode.

Restore default settings

You can reset your phone settings to the original factory settings.

1 Press **menu**.

2 Select **[ADVANCED SET]** > **[RESET]**, then press **[SELECT]** to confirm.
  » The handset displays a confirmation request.

3 Press **[OK]** to confirm.
  » All settings are reset.
  » The welcome screen displays.

Tip

- For more information about the default settings, see the section on Default settings.

10 Default settings

Language	Country dependent
Handset name	PHILIPS
Date	01/01/09
Date format	DD/MM
Time	00:00
Time format	24-hour
Auto clock	On
Alarm	Off
Phonebook list	Unchanged
Auto hang up	On
Recall time	Country dependent
Area code	[Empty]
Carrier code	[Empty]
Network type	PSTN (DECT phone for connection to the public switched telephone network)
First ring	Country dependent
Conference	Off
Handset ring melody	Melody 1
Alarm tone	Melody 1
Receiver volume	Volume 3
Handset speaker volume	Level 3
Handset ring volume	Level 3
Handset key beep	On
XHD sound	On
Incoming call log	[Empty]
Redial list	[Empty]
Dial mode*	Tone
Auto prefix	[Empty]

11 Technical data

Display

- Progressive LCD backlight
  General telephone features

- Dual mode caller name & number identification
- 10 polyphonic ringer melodies and 5 standard ringer melodies
- Conference call and voicemails
- Intercom
  Phonebook list, Redial list and Call log

- Phonebook list with 200 entries
- Redial list with 10 entries
- Call log with 50 entries
  Battery

- 2 x AAA Ni-MH 1.2V Rechargeable 650mAh batteries
  Adaptor

- Base: Input 100-240V 50/60Hz 0.1A, Output: 6V 500mA
- Charger: Input 100-240V 50/60Hz 0.2A, Output: 6V 150mA
  Power consumption

- Power consumption at standby mode: around 600 mW (C D560); 650 mW (CD565)
  Weight and dimensions (CD560)

- Handset: 103 grams
- 164.5 x 27 x 46.5 mm (H x D x W)
- Base: 107 grams
- 79.5 x 107 x 108 mm (H x D x W)
  Weight and dimensions (CD565)

- Handset: 103 grams
- 164.5 x 27 x 46.5 mm (H x D x W)
- Base: 139 grams
- 79.5 x 107 x 122 mm (H x D x W)
  Temperature range

- Operation: 0°C to +35°C (32°F to 95°F)
- Storage: -25°C to +45°C (-4°F to 113°F)
  Relative humidity

- Operation: Up to 95% at 40°C
- Storage: Up to 95% at 40°C

12 Frequently asked questions

The signal icon flashes.
- The handset is out of range. Move it closer to the base station.

If the handset displays **[UNREGISTERED]**, register the handset.

> ✳ **Tip**
>
> - For more information, see "Register the handsets" on the Advanced settings section.

IF I fail to register the additional handsets to the base station, what do I do?

Your base memory is full. Unregister the unused handsets and try again.

No dialing tone
- Check your phone connections.
- The handset is out of range. Move it closer to the base station.

No parking tone
- The handset is not placed properly on the cradle.
- The charging contacts are dirty. Disconnect the power supply first and clean the contacts with a damp cloth.

I cannot change the settings of my voice mail, what do I do?

The voice mail service is managed by your service provider but not the phone itself. Contact your service provider to change the settings.

The handset on the charger does not charge.
- Ensure the batteries are inserted correctly.
- Ensure the handset is placed properly on the charger. The battery icon animates when charging.
- Batteries are defective. Purchase new ones from your dealer.

No display
- Ensure the batteries are charged.
- Ensure there are power and phone connections.

Bad audio (crackles, echo, etc.)
- The handset is nearly out of range. Move it closer to the base station.
- The phone receives interference from the nearby electrical appliances. Move the base station away from them.
- The phone is at a location with thick walls. Move the base away from them.

The handset does not ring.
Ensure the handset ringtone is turned on.

The caller ID does not display.
- The service is not activated. Check with your service provider.
- The caller's information is withheld or unavailable.

The handset loses connection with the base or the sound is distorted during a call.
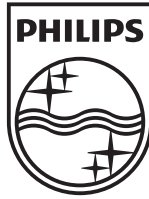
Check if the **ECO** mode is activated. Turn it off to increase the handset range and enjoy the optimal call conditions.

> ▤ **Note**
>
> - If the above solutions do not help, disconnect the power supply from both the handset and base station. Try again after 1 minute.

	ANNEX 1
English	Hereby, Philips Consumer Lifestyle, BU P&A, declares that this [type of equipment] is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.
Finnish	Philips Consumer Lifestyle, BU P&A vakuuttaa täten että [type of equipment) tyyppinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.
Dutch	Hierbij verklaart, Philips Consumer Lifestyle, BU P&A dat het toestel [type of equipment] in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EG.
French	Par la présente, Philips Consumer Lifestyle, BU P&A, déclare que l'appareil [type of equipment] est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE
Swedish	Härmed intygar, Philips Consumer Lifestyle, BU P&A, att denna (type of equipment] står I överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.
Danish	Undertegnede Philips Consumer Lifestyle, BU P&A erklærer herved, at følgende udstyr [type of equipment] overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF
German	Hiermit erklärt Philips Consumer Lifestyle, BU P&A die Übereinstimmung des Gerätes [Type of equipment] mit den grundlegenden Anforderungen und den anderen relevanten Festlegungen der Richtlinie 1999/5/EG.
Greek	ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ Philips Consumer Lifestyle, BU P&A ΔΗΛΩΝΕΙ ΟΤΙ [type of equipment] ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 1999/5/ΕΚ
Italian	Con la presente Philips Consumer Lifestyle, BU P&A dichiara che questo (type of equipment) è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.
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