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PACK CONTENTS

ENVIRONMENT AND SAFETY

Depending on the model you have purchased the pack should contain the following items:

	T1000-1	T1000-2	T1000-3
Base units	1	1	1
Cordless handsets	1	2	3
Charging cradles	0	1	2
Power adaptors	1	2	3
Phone line cords	1	1	1
Modular Australian adaptor plug	1	1	1
Handset rechargeable AAA			
Ni-MH Batteries (1.2V 750mAh)	3	6	9
This user guide	1	1	1
Warranty card	1	1	1

If any of these items are missing, please contact the retailer where you purchased the product from. You may expand your Oricom Touch T1000 by adding more handsets (T10050). These may be purchased separately from the retailer where you purchased the product from or direct from Oricom (Australia only). The T1000 can accommodate a total of 4 cordless handsets.

- Avoid exposure of this telephone to moisture or liquid.
- To prevent electric shock, do not open the handset or base cabinet.
- Avoid metallic contact (e.g. metal clips, keys) between the battery contacts and charging conductors.
- Do not use the handset in an explosive hazard area such as where there is gas leaking.
- Do not use your telephone during an electrical storm/thunderstorm as it is possible to get an electric shock. Refer to information contained in the White pages directory.
- As there is a slight chance that the telephone could be damaged by an electrical storm, it is recommended that you unplug the phone from the mains supply and telephone socket during an electrical storm.
- Follow the local regulations regarding the disposal of your packing materials, exhausted batteries and used phone. Wherever possible, recycle these materials.
- We advise that this phone should not be used near intensive care medical equipment or by persons with pacemakers.
- Clean with a dry, soft, lint-free cloth. Never use cleaning agents, particularly aggressive solvents.
- Because the phone works by sending radio signals

between base station and handset, wearers of hearing aids may experience interference in the form of a humming noise.

- Your phone can interfere with electrical equipment such as answering machines, TV and radio sets, clock radios and computers if placed too close. It is recommended that you position the base unit at least one metre from such appliances.
- This telephone complies with applicable safety requirements for exposure to radio waves (EMR). The mean power of this telephone does not exceed 20mW limit at which point testing is required.
- The earpiece of the handset may attract small metal objects such as staples and pins. Care should be taken when placing the handset near these items.
- This telephone is not designed for making emergency telephone calls when the mains power fails. Always have a corded phone available to be able to make and receive calls to emergency services if the mains power fails.
- Privacy of communications may not be ensured when using this telephone.

QUICK SET UP

Make sure your base is:

- Located within reach of a mains power socket and telephone socket.
- At least 1 metre away from other electrical appliances, to avoid interference.
- Not located in humid or damp conditions, e.g. in a bathroom.
- 1 Connect the base power lead and the telephone line cord to the back of the base. Plug the power adaptor into the mains wall socket.
- 2 For multi-handset packs only: Plug the charger power adaptor into the mains power socket.
- 3 On each handset: Slide the battery cover off and insert the batteries supplied following the markings shown inside the battery compartment, then slide the cover back on until it clicks into place.
- 4 Place the handsets in the base/charger handset cradle and charge for 15 hours before use.
- 5 Plug the telephone line cord into the wall socket.

Attaching the belt clip

With the back of the handset facing you, align the belt clip with the two slots on the side of the handset and push securely into place.

Your Oricom Touch phone is now ready for use

ATTENTION

Congratulations on your purchase of the Oricom Touch Phone with its high tech touch sensitive keypad. The touch panel is much more sensitive than a normal phone keypad and provides very fast and responsive keying - however like most new technology it takes a little getting used to.

To get the best use out of your Touch Phone

- Pick it up from the rear and cradle it in your hand.
- During use, avoid touching the keypad area unnecessarily to prevent accidental triggering of the keypad.
- The keypad will automatically disable when you hold the receiver to your ear. The idea being, to reduce the risk of accidental keypad presses while the phone is held against the side of your face.

USING YOUR TOUCH PHONE AND BASE



switcboard and you

have new voice

messages.

including Call Waiting. Press to delete an

incorrect character/digit. Press to return

to previous menu.

YOUR HANDSET DISPLAY

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15

Symbol	Explanation					
Δy	Remains steady - the handset is in range with the base.					
	Disappears and OUT OF RANGE is displayed when the handset is out of range of the base.					
□	Keypad is locked. You cannot make calls, only receive them.					
	Automatic keypad lock - which is activated when the handset is placed against the side of the face.					
	Displayed when the handset ringer is set to OFF.					
Ö	Alarm is set.					
a	Small letter entry activated.					
	An envelope indicates you have voice messages from your Network provider's voicemail service. (You will need to subscribe to your Network provider's service.)					
	Always displayed, shows the battery status.					
	Battery is fully charged.					
	Battery is low and needs charging. LOW BATTERY will also be displayed.					
Scrolling bars	Battery charging.					

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1 USING YOUR PHONE

Touch Activated Keypad

Unlike other phones your Touch phone has a 'touch activated keypad'. The touch activated keypad will automatically disable when you hold the handset receiver to your ear. The idea being, to reduce the risk of accidental keypad presses while the phone is held against the side of your face. Likewise, the keypad also disables automatically 5 seconds after the last key press. To 'wake' the keypad to enable you to dial further digits, e.g. if you want to access the menu, you should touch any of the number keys, wait for the backlight to come on and then you can dial normally. It is very easy to tell when the keypad is disabled, as the keypad backlight will not be on. Additionally if you want to manually disable the keypad when carrying the handset to prevent accidental key operations, just press menu followed by the *key. The manual keylock feature cannot be activated during a call. A key icon will appear in the top left of the display to show the keys are locked, pressing menu followed by the * will unlock the keys again for use.

To return to standby mode at any time, press Make a call

Press , wait for the dial tone and dial the number.

Preparatory dialling

Enter the number first, then press
to dial or
to cancel.

Press clear to delete digits.

Switch to handsfree/speakerphone during a call

Press . SPKR will be displayed. Press again to go back to the handset.

Adjust the call volume

During a call, press or to increase/decrease the volume.

End a call

Press or place the handset on the base/charger.

Receive a call

When the phone rings, lift the handset from the base/charger and press
.

If auto-answer is on and the handset is in the base: Lift the handset to answer the call. You do not need to press
.

Redial a number

Press , then redial. Or

Press redial, then press or to scroll to any of
the last 20 dialled numbers and press to dial.

Mute ON/OFF

Mute your voice so the caller cannot hear you. During a call: Press **menu** to switch mute ON/OFF. TUTE will be shown on the display.

Call waiting

To use Call Waiting you must subscribe to the relevant service from your network provider.

During a call, you will hear two loud beeps periodically to notify you of another incoming call. If you wish to answer this call:

1 When the handset receives a second call, the number of the caller appears on the display. It will display for 60 seconds or until you press a key on the phone. Press clear listen for dial tone then Press ABC to put the current

call on hold and talk with the second caller.

2 To toggle between calls press clear listen to dial tone then press ABC .

Caller information of this second call will be stored in the call log.

If you have subscribed to your telephone network operators Call Waiting Caller ID service (Australia only), your phone will display the number of the second incoming call for around 60 seconds while you are talking on the phone.

Page a handset

Press (page) on the base. Handset(s) will ring.

To stop the paging ring, press (page) again or press any key on the handset.

Phonebook

Store up to 60 phonebook entries. Names up to 16 characters, numbers up to 24 digits.

Store a phonebook entry

- 1 Press then menu twice.
- 2 Enter a name using the keypad and press menu.
- 3 Enter a number using the keypad and press **menu** to confirm.

To enter characters, press the key showing the required letter repeatedly until the letter you want is displayed. Wait for the cursor to move to the right if the next letter is on the same key and press the **menu** key to confirm.

Press ★ repeatedly to display * # 2!56 % / \| *

Press \bigcirc repeatedly to display $0'"()[]<>{}$

Press clear to delete characters/digits.

Press to switch from lower to upper case, will be shown if a smaller letter is entered.

Press

■ repeatedly to display

SPRCE 1 _ - + = ^. , ; :

To enter a pause in a number, press redial.

Dial a phonebook entry

- 1 Press 🎮
- 2 Scroll or to display the entry you want. Or, search alphabetically, by pressing the alphanumeric button showing the first letter of the name you want the relevant number of times.
- 3 Press nto dial.

Edit a phonebook entry

- 1 Press 🕮
- 2 Scroll or to display the entry you want. Or, search alphabetically.
- 3 Press menu, then or , or press to display EDIT RECORD and press menu.
- 4 Edit the name using the keypad and press **menu** to confirm.
- 5 Edit the number using the keypad and press **menu** to confirm.

Press clear to delete incorrect characters/digits.

Delete a phonebook entry

- 1 Press
- 2 Scroll or to display the entry you want. Or, search alphabetically.
- 3 Press menu, then or , or press to display DELETE RECORD and press menu.
- 4 Press menu again to confirm.

Delete all phonebook entries

- 1 Press then menu.
- 2 Scroll or or or press to display DELETE ALL and press menu.
- 3 Press menu again to confirm.

Navigating the menus

You can use the menus to change the settings on your Touch phone.

- To open the main menu, press menu.
- Press or to scroll through the menus.
- To return to standby mode at any time, press
- To return to the previous screen, press clear.
- To confirm a menu selection, press **menu** and you will hear a confirmation beep.

Display Settings

Display language

- 1 Press menu, then scroll or ✓, or press to select LRNGURGE and press menu.
- 2 Scroll or ✓ to select from ENGLISH, FRENCH, SPANISH, PORTUGUESE, DUTCH, GERMAN, ITALIAN, SWEDISH, FINNISH, DANISH OR NORWEGIAN and press menu to confirm.

Display contrast

- 1 Press menu, then scroll \wedge or \vee , or press delect PHONE SETUP and press menu.
- 2 Scroll or or press to select SET CONTRAST and press menu to confirm.

Backlight time

- 1 Press menu, then scroll or , or press on to select PHONE SETUP and press menu.
- 2 Scroll or or press to select BREKLIGHT TIME and press menu.
- 3 Scroll or to select the time you want the backlight to stay on after the last button press, then press menu to confirm.

Handset settings

Handset ringtone

- 1 Press menu, then scroll or or or press to RING SETTING and press menu.
- 2 Scroll or or press to select RINGER TONE and press menu.
- 4 Scroll or to select from 10 polyphonic ringtones and 4 standard ringtones, then press menu to confirm.

Handset ringer volume

1 Press menu, then scroll or , or press to select RING SETTING and press menu.

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- 2 Scroll or to select RINGER VOLUME and press menu.
- 3 Scroll or to select EXTERNAL CALL or INTERNAL CALL ringtone volume.
- 4 Scroll or to select the required volume and press menu to confirm.

Key tones

- 1 Press menu, then scroll \wedge or \vee , or press delect PHONE SETUP and press menu.
- 2 Scroll or or press to select KEY TONE and press menu.
- 3 Scroll or to select from 4 key tones to silent key tone and press menu to confirm.

Recall time

Only change this setting if your call waiting function does not work. Select 100ms for use in Australia and 600ms for use in New Zealand.

- 1 Press menu, then scroll or v, or press to select PHONE SETUP and press menu.
- 2 Scroll or or press to select RECALL TIME and press menu.
- 3 Scroll or to select the recall time you require and press menu to confirm.

Smart key lock On/Off

Smart key lock prevents accidental activation of keys during a call. When set to QN, when you have dialled the number and you hold the receiver to your ear the keypad automatically locks. When you move your ear away from the keypad the keylock deactivates again. We recommend that smart keylock is left switched on to prevent accidental dialling when using the handset.

- 1 Press menu, then scroll or or or press to select PHONE SETUP and press menu.
- 2 Scroll or or press to select SMART KEY LOCK and press menu.

Manual key lock On/Off

Use the manual key lock to lock the keypad and prevent accidental dialling at any time.

1 In standby mode, press menu then immediately press ❖. The □ symbol is displayed while the key lock is ON. Press the menu and ❖ to turn off the keypad lock.

When the keypad is locked you will still be able to answer incoming calls. Once the call has ended the keypad will remain locked. Only the menu key functions when the key lock is on. When the keylock icon is on, calls may still be made to the official emergency number programmed in to your phone, key in the emergency number and press directly. Repeat steps above to turn off the keypad lock.

Auto Answer On/Off

When set to ΩN , incoming calls can be answered by lifting the handset out of the cradle (without pressing \square).

- 1 Press menu, then scroll or or or press to select PHONE SETUP and press menu.
- 2 Scroll or v, or press to AUTO ANSWER and press menu.

Handset Name

- 1 Press menu, then scroll or , or press to PHONE SETUP and press menu.
- 2 Scroll or v, or press to HANDSET NAME and press menu.
- 3 Enter a name using the keypad and press **menu** to confirm.

Reset to Default Settings

All the settings you have made will be restored to the default settings if you reset.

- 1 Press menu, then scroll or or or press to SET DEFRULT and press menu.
- 2 Scroll **∧** or **∨** to select 4E5 and press menu to confirm.

Clock Settings

Set the time

- select set TIPE and press menu.
- 2 Scroll or or press to select €L€€K SETTING and press menu.
- 3 Enter the time using the keypad, press to toggle RII/PII (for 12 hour clock) and press menu to confirm.

12/24 Hour format

- 1 Press menu, then scroll or , or press to select SET TIME and press menu.
- 2 Scroll \wedge or \vee , or press $\stackrel{\textstyle \blacksquare}{\Rightarrow}$ to select DISPLRY FORMAT and press menu.
- 3 Scroll or to select 12/24 hour format and press menu.
- 4 Scroll or to select DD/NN (day/month) or (month/day) format and press menu to confirm.

Set the alarm

- The (S) icon is displayed when the alarm is set.
- 1 Press menu, then scroll \wedge or \vee , or press to 1 Press menu, then scroll \wedge or \vee , or press to select SET TIME and press menu.
 - 2 Scroll or , or press to select RLARN and press menu.
 - 3 Scroll or to select ON or OFF and press menu.
 - 4 Enter the alarm time and press menu to confirm
 - For 12-hour-format, press # to toggle RN/PN.

IMPORTANT

TO USE ANY OF THE FEATURES DESCRIBED IN THIS SECTION YOU MUST FIRST SUBSCRIBE TO THE RELEVANT SERVICE VIA YOUR NETWORK PROVIDER.

Caller ID

When you receive an incoming call, the caller's number is displayed so you can see who is calling before you answer. If the caller's number is stored in the phonebook and an exact number match is found, the caller's name will be displayed instead.

Call log

The call log stores details of the last 40 incoming calls (numbers up to 16 digits and names up to 16 characters). When the call log is full, a new call will replace the oldest call. If the caller has withheld their number or the number is unavailable the display will show UNAVAILABLE or WITHHELD. If a call is new (has not been viewed before) 3 Press menu, ADD RECORD is displayed, press menu. NEW will be displayed. If you have received more than 4 Enter a name using the keypad and press menu. one new call from the same number, REPT (repeat) will 5 The number is displayed, press menu to store. be displayed.

View/dial/edit from the call log

- 1 During standby mode, press or to open the call log. The number of new call and the total number of call log entries will be displayed.
- 2 Press or to scroll through the entries.
- 3 With an entry displayed:

To dial: Press

To edit the number: menu, then scroll or or or press to select EDIT TO DIAL and press menu. Edit the number using the keypad and then press **n** to dial.

To delete digits press clear.

To return to standby without dialling: Press

Store a number to the phonebook

- 1 During standby mode, press \(\shcapers \) or \(\subseteq \) to open the
- 2 Press or to scroll to the entry you want.

Delete an entry/all entries

- calls log.
- 2 Press or to scroll to the entry you want. For DELETE ALL, scroll and display any entry. 3 Press menu, then or to DELETE RECORD or DELETE ALL and press menu to confirm.

Voice Message/Message Waiting

You have to subscribe to a voice message service (eq Telstra Message Bank) provided by your service provider to use this feature. When you receive a voice message your Touch handset will display the symbol and the voice message wait light on the base will flash to alert you when you have new voice messages.

- To listen to your voice messages follow the instructions given by your service provider.
- will turn off.

To clear the icon manually

- 1 Press menu, then scroll \wedge or \vee , or press $\stackrel{\blacksquare}{\smile}$ to select SECURITY SET and press menu.
- 2 Scroll or v, or press to select CLERR 1755 WALL and press menu.
- confirm.

Register a new handset

Register up to 4 handsets to your Touch base and register your Touch handset with up to 4 bases. Handsets and bases must be GAP compatible. New handsets must be <u>fully</u> charged. 1 Press menu, then scroll \(\rightarrow \) or \(\rightarrow \), or press \(\frac{1}{2} \) to select SECURITY SET and press menu.

- 2 Scroll or v, or press to select REGISTRATION and press menu.
- 3 Scroll or to select the base you want to register to and press menu.
- 4 Enter the 4 digit PIN code (default 0000) and press menu. 5 Press and hold (page) at the base. The base indicator light flashes. The handset attempts to register with the base.
- 6 When registration is complete REGISTRATION ACCEPTED is displayed.

RETRY is displayed if registration fails, press menu to retry or
to exit. To test the handset is registered, press
page on the base and the handset should ring. Press (page) again to stop the ring.

Select a base to use

- 1 Press menu, then scroll or , or press to select SECURITY SET and press menu.
- 2 Scroll or v, or press 4 to select SELECT BRSE and press menu.

3 Scroll or to select the base number and pressmenu to confirm. RCCEPTED is displayed when the base has been selected.

RETRY is displayed if base selection fails, press menu to retry or **t**o exit.

De-register a handset

- 1 Press menu, then scroll \wedge or \vee , or press 5 to select SECURITY SET and press menu.
- 2 Scroll or or press to select DEREGISTRATION and press menu.
- 3 Scroll or to select the handset you want to de-register and press menu.
- 4 RCCEPTED is displayed when the handset has de-registered. RETRY is displayed if de-registration fails, press menu to retry or **a** to exit.

Make internal call

- 1 Press int and scroll \(\shcap \) or \(\subseteq \) then press \(\sigma_1 \), or enter the handset number directly you want to call.
- 2 The called handset rings and can press nto answer
- 3 Press to end the call.



SIMPLE SOLUTIONS

Transfer an external call

- 1 During a call, press int.
- 2 Scroll or then press n, or enter the handset number directly you want to call.
- 3 The called handset can press to answer. The calling handset can press to transfer the call.

3-Way conference call

While one handset is on an external call, a second internal handset can join in and have a 3-way conference call.

- 1 During an external call, press int.
- 2 Scroll or then press n, or enter the handset number directly you want to call.
- 3 The called handset can press to answer. The calling handset can press to start the conference call.
- 4 Either internal handset can press at any time to leave the conference call.

How does the 'Touch Activated Keypad' work?

The touch activated keypad will automatically disable when you hold the handset receiver to your ear. The idea being, to reduce the risk of accidental keypad presses while the phone is held against the side of your face. Likewise, the keypad also disables automatically 5 seconds after the last key press. To 'wake' the keypad to enable you to dial further digits, e.g. if you want to access the menu, you should touch any of the number keys, wait for the backlight to come on and then you can dial normally. It is very easy to tell when the keypad is disabled, as the keypad backlight will not be on.

Troubleshooting

If you are experiencing problems with your Oricom Touch Phone, firstly check that:

- the telephone line cord is correctly connected.
- the mains power cord is correctly connected and the power switched on.
- the batteries are charged, polarities are correct and that the batteries are not in need of replacing.

If you have more than one handset registered to your base remember to check the connections on this too. If you are still experiencing a problem, you are likely to find a solution in the following:

Cannot make a call

- Is symbol displayed? if so unlock the keypad, see page 6.
- If you have multi-handsets, another handset may already be on a call. Ext in use will be shown on display.

Handset does not ring/ring is low

• Check the ringer volume level, see page 4.

Handset is not charging properly

• Check that the handset is sitting correctly in the base or charger. Clean the charging contacts with a dry cloth.

Buzzing noise on my radio, TV, computer or hearing aid

• Sometimes your phone may interfere with other electrical equipment if it is placed too close. We recommend you leave a distance of at least one metre to avoid this.

Caller's details are not displayed

- Make sure you have subscribed to a Caller ID service via your network provider.
- The caller may have withheld their details.
- Let the phone ring a couple of times as there may be a delay in receiving the Caller ID information.

Accidental key press to the keypad may occur

- · Always use manual key lock.
- When answering a call, always keep contact with your ear and the receiver.
- Avoid touching the keypad area when handling.

Caller's name is not displayed even though it is stored in the phonebook

• The name will only be displayed if an exact number match (including STD dialling code) is found.

Electrostatic discharge

If your Touch phone has been subjected to a large electrostatic discharge or a power surge the unit may need to be reset. Use the following procedure to reset the system.

- 1 Remove the batteries from all the cordless handsets
- 2 Unplug the power and the phone line to the main base unit
- 3 Leave it like this for approximately 15 minutes
- 4 Put everything back together and try the handsets again
- 5 If this does not fix the problem call our support line

13 GENERAL INFORMATION

IMPORTANT

This equipment is not designed for making emergency telephone calls when the power fails. Alternative THERE IS A RISK OF EXPLOSION IF BATTERY IS arrangements should be made for access to emergency services.

SAFETY

- The LCD display is made of glass and may break if the handset is dropped. Place the phone securely on a stable surface.
- Only use the power supply that came with the product. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone.

CAUTION

Use only the AC adapter supplied with this telephone Incorrect adapter polarity or voltage can seriously damage the unit

Base:

Input: 240 VAC 50 Hz

Output: 6 VDC 300 mA

Polarity: Centre positive

Charger:

Input: 240 VAC 50 Hz

Output: 6 VDC 300 mA

Polarity: Centre positive

Battery Usage **IMPORTANT**

REPLACED BY AN INCORRECT TYPE.

Never use non-rechargeable batteries; use the recommended rechargeable type supplied with this telephone. Ni-MH batteries must be disposed of in accordance with the applicable waste disposal regulations.

Battery requirements: Each handset requires three rechargeable Ni-MH batteries, size AAA 1.2V 750mAh

- Use only the battery type listed in this user guide. Do not use Alkaline or lithium batteries.
- Do not dispose of the batteries in a fire, as they can explode.
- Do not open or mutilate the batteries. Released electrolyte is corrosive and can cause damage to the eyes or skin. It can be toxic if swallowed.
- Avoid contact with metal objects when handling the batteries. These objects could short out the batteries or cause the conductor to overheat resulting in burns.
- Do not attempt to recharge the batteries by heating them.

Sudden release of battery electrolyte can cause burns or irritation to the eyes or skin.

- Observe the proper polarity, or direction, of any battery. Reverse insertion of the batteries can result in leakage or explosion.
- Remove the batteries if you do not plan to use the product for several months at a time.
- Discard any "dead" batteries because they are likely to leak into the product.
- Do not store this product or the batteries in a high temperature area.

NOTE

Your Touch Handset will get warm during charging and usage. This is normal. The handset may take a few seconds to power up.

Cleaning your Oricom Touch Phone

Wipe the handset, base and charger with a soft anti-static cloth (supplied). Never use a dry cloth as this may cause a static shock. Never use household polish as this will damage your product.

15 NOTES FOR OPERATION IN NEW ZEALAND

The grant of a Telepermit for any item of terminal no degradation to the product's performance. Exceeding equipment indicates only that Telecom has accepted this limit may cause the volume of the ringer in any phone that the item complies with the minimum conditions for to decrease or not ring at all. connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of Caller ID warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services. This device may be subject to ringing or bell tinkle when certain other devices are connected to the same line. If this occurs, the problem should not be referred to the Telecom Faults service.

This equipment shall not be set to make automatic calls to the Telecom "111" Emergency Service. This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

REN (RN for New Zealand)

The REN (Ringer Equivalence Number) or (RN) is of significance only if you wish to connect more than 1 telephone to your telephone line. A standard telephone line has a maximum REN capacity of 3 (RN of 5). It is possible to connect 3(5) devices with a REN of 1 (RN of 1) with

Customers using non Telecom toll services should not use the dial back feature for local calls as this will incur a charge, only the 7 digit number should be dialled. Some of the CID services listed may not be available in New Zealand.

This telephone is not designed for making emergency telephone calls when the power fails. Make alternative arrangements for access to emergency services.

- (a) Oricom warrants that the product is free from defects in (iv) Non adherence by you to the warnings in the User materials and workmanship for a period of 12 months Guide and the User Guide generally; and effective from the date of purchase. This warranty in no (v) Modification to the product or services carried out to way affects your statutory warranty under the Trade the product by anyone other than Oricom or on Oricom's Practices Act 1974 or any other similar legislation. It is behalf. important that you read the Warranty Card as it contains full and additional details of the warranty, limitation of warranty and conditions for receiving the warranty services during the warranty period. The Warranty or any other statutory or common law (except where a Card is located in the package.
- (b) Exclusion and limitation of liability. Oricom will not be in breach of a warranty or condition expressly stated in this User Guide or the Warranty Card or implied by the Trade Practices Act and excludes any liability arising under any statutory or common law for damages or any other remedy if the damage occurs as a result of:
- (i) Failure by you to follow the instructions in the User Guide for the installation and proper functioning of the product.
- (ii) Negligence on your part or misuse by you of the product.
- (iii) Any un-controlled external cause to the phone not functioning including but not limited to electricity failure, lighting, over voltage.

Oricom will not be liable for consequential losses including loss of profits arising from a cause of action in contract, tort statute or any law prohibits this exclusion). The warranty does not extend to damage caused by misuse, negligence, excessive voltage, faults on the telephone line or lightning. This warranty in no way affects your statutory rights. Full details of the warranty are contained in the enclosed warranty card.

Customer Support

If you feel this product is not working correctly please consult the user guide and ensure that you are using the product in accordance with the instructions. Remove all extra telephone equipment and connect only this telephone directly to the telephone socket. If the fault is still present, connect another telephone (if available) to the telephone socket. The results will show you whether the fault lies with this unit or with the telephone line.

If the product is working correctly the fault is on the telephone line. Please contact your network operator for assistance.

To order spare parts, additional handsets, replacement batteries and in case of any technical issues you may have with the product please consult our website for further information or send us an email for a prompt response to your enquiry.

In the unlikely event of a fault developing, please contact us for assistance. If the product is then found to be faulty you will be asked to return it directly to us with a copy of the purchase receipt.