

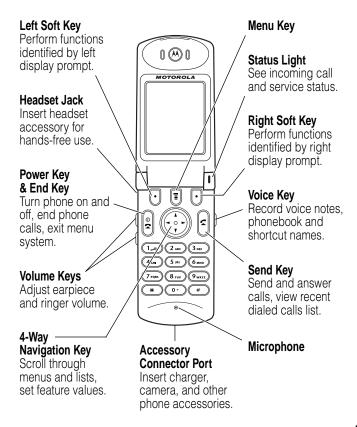
MOTOROLA

DIGITAL WIRELESS TELEPHONE

User's Guide >

Welcome

Welcome to the world of Motorola digital wireless communications! We are pleased that you have chosen the Motorola T720i GSM wireless phone.



Personal Communications Sector 600 North U.S. Highway 45 Libertyville, Illinois 60048

1-800-331-6456 (United States)

1-888-390-6456 (TTY/TDD United States)

1-800-461-4575 (Canada)

www.motorola.com (United States) www.motorola.ca (Canada)

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Safety and General Information

IMPORTANT INFORMATION ON SAFE AND EFFICIENT OPERATION. READ THIS INFORMATION BEFORE USING YOUR PHONE.

The information provided in this document supersedes the general safety information contained in user guides published prior to July 2000. For information regarding radio use in a hazardous atmosphere please refer to the Factory Mutual (FM) Approval Manual Supplement or Instruction Card, which is included with radio models that offer this capability.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Operational Characteristics

Your phone contains a transmitter and a receiver. When it is ON, it receives and transmits radio frequency (RF) energy. The phone operates in the frequency ranges of 824 MHz to 849 MHz and 1850 MHz to 1910 MHz in digital mode.

When you communicate with your phone, the system handling your call controls the power levels at which your phone transmits. The output power level typically may vary over a range from 0.0 watts to 0.87 watts in digital mode for the 850 MHz band, and 0.00 watts to 0.87 watts in digital mode for the 1900 MHz band.

Exposure To Radio Frequency Energy

Your Motorola phone is designed to comply with the following national and international standards and guidelines regarding exposure of human beings to radio frequency electromagnetic energy:

- United States Federal Communications Commission, Code of Regulations; 47 CFR part 2 sub-part J
- American National Standards Institute (ANSI) / Institute of Electrical and Electronic Engineers (IEEE) C95. 1-1992
- Institute of Electrical and Electronic Engineers (IEEE) C95.1-1999
 Edition
- National Council on Radiation Protection and Measurements (NCRP) of the United States, Report 86, 1986
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1998
- Ministry of Health (Canada) Safety Code 6. Limits of Human Exposure to Radiofrequency Electromagnetic Fields in the Frequency Range from 3 kHz to 300 GHz, 1999
- Australian Communications Authority Radiocommunications (Electromagnetic Radiation-Human Exposure) Standard 1999

To assure optimal phone performance and make sure human exposure to radio frequency electromagnetic energy is within the guidelines set forth in the above standards, always adhere to the following procedures:

Portable Phone Operation and EME Exposure Antenna Care

Use only the supplied or an approved replacement antenna.Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

Do NOT hold the antenna when the phone is in use. Holding the antenna affects call quality and may cause the phone to operate at a higher power level than needed.

Phone Operation

When placing or receiving a phone call, hold your phone as you would a wireline telephone. **Speak directly into the microphone**.

Body-Worn Operation

To maintain compliance with FCC/Health Canada RF exposure guidelines, if you wear a phone on your body when transmitting, always place the phone in a Motorola-supplied or approved clip, holder, holster, case, or body harness for this product. Use of non-Motorola-approved accessories may exceed FCC/Health Canada RF exposure guidelines. If you do not use one of the Motorola-supplied or approved body-worn accessories, and are not using the phone held in the normal use position, ensure the phone and its antenna are at least one inch (2.5 centimeters) from your body when transmitting.

Data Operation

When using any data feature of the phone, with or without an accessory cable, position the phone and its antenna at least one inch (2.5 centimeters) from your body.

Approved Accessories

For a list of approved Motorola accessories, visit our website at www.mot.com.

Electromagnetic Interference/Compatibility

Note: Nearly every electronic device is susceptible to electromagnetic interference (EMI) if inadequately shielded, designed, or otherwise configured for electromagnetic compatibility.

Facilities

To avoid electromagnetic interference and/or compatibility conflicts, turn off your phone in any facility where posted notices instruct you to do so. Hospitals or health care facilities may be using equipment that is sensitive to external RF energy.

Aircraft

When instructed to do so, turn off your phone when on board an aircraft. Any use of a phone must be in accordance with applicable regulations per airline crew instructions.

Medical Devices

Pacemakers

The Advanced Medical Technology Association recommends that a minimum separation of 6 inches (15 centimeters) be maintained between a handheld wireless phone and a pacemaker. These recommendations are consistent with the independent research by, and recommendations of, the United States Food and Drug Administration.

Persons with pacemakers should:

- ALWAYS keep the phone more than six inches (15 centimeters) from your pacemaker when the phone is turned ON.
- NOT carry the phone in the breast pocket.
- use the ear opposite the pacemaker to minimize the potential for interference.
- turn OFF the phone immediately if you have any reason to suspect that interference is taking place.

Hearing Aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from RF energy. Your physician may be able to assist you in obtaining this information.

Safety and General Use While Driving

Check the laws and regulations on the use of phones in the area where you drive. Always obey them.

When using your phone while driving, please:

- give full attention to driving and to the road.
- use hands-free operation, if available.
- pull off the road and park before making or answering a call if driving conditions so require.

Operational Warnings

For Vehicles With an Air Bag

Do not place a portable phone in the area over an air bag or in the air bag deployment area. Air bags inflate with great force. If a portable phone is placed in the air bag deployment area and the air bag inflates, the phone may be propelled with great force and cause serious injury to occupants of the vehicle.

Potentially Explosive Atmospheres

Turn off your phone prior to entering any area with a potentially explosive atmosphere, unless the phone is a model specifically identified as being "Intrinsically Safe." Do not remove, install, or charge batteries in such areas. Sparks in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death.

Note: The areas with potentially explosive atmospheres referred to above include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders, and any other area where you would normally be advised to turn off your vehicle engine. Areas with potentially explosive atmospheres are often but not always posted.

Blasting Caps and Areas

To avoid possible interference with blasting operations, turn OFF your phone when you are near electrical blasting caps, in a blasting area, or in areas posted: "Turn off two-way radio." Obey all signs and instructions.

Operational Cautions

Antennas

Do not use any portable phone that has a damaged antenna. If a damaged antenna comes into contact with your skin, a minor burn can result.

Batteries

All batteries can cause property damage and/or bodily injury such as burns if a conductive material such as jewelry, keys, or beaded chains touches exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become quite hot. Exercise care in handling any charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects.

ITC01-101

Getting Started



What's in the Box?

Your digital wireless phone typically comes equipped with a battery and a charger. You can purchase other accessory items, such as an attachable camera, to customize your phone for maximum performance and portability.

To purchase Motorola Original™ accessories, contact the Motorola Customer Call Center at 1-800-331-6456 in the United States or 1-800-461-4575 in Canada.

About This Guide

This user guide introduces you to your Motorola wireless phone.

Note: A reference guide for your phone is also available that describes your phone's features in more detail.

To obtain the reference guide for your phone, or another copy of this user guide, see the Motorola Web site at:

http://motorola.com/consumer/manuals

or contact the Motorola Customer Call Center at 1-800-331-6456 in the United States or 1-800-461-4575 in Canada.

Optional Features



This label identifies an optional network, SIM card, or subscription-dependent feature that may not be offered by all service providers in all geographical areas. Contact your service



provider for more information.

Optional Accessories



This label identifies a feature that requires an optional Motorola Original $^{\text{TM}}$ accessory.

Installing the SIM Card

Your SIM (Subscriber Identity Module) card contains your phone number, service details, and phonebook/message memory.

Caution: Do not bend or scratch your SIM card. Avoid exposing your SIM card to static electricity, water, or dirt.

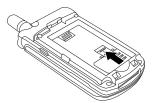
Do This

 If necessary, slide down the battery door release latch and lift the door off of the phone.

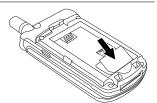


Do This

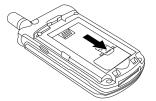
2 Slide the SIM card latch up.



3 Insert the SIM card into the SIM card tray with the notch in the lower left corner and the gold plate facing down.



4 Slide the SIM card latch down to lock the SIM card in place.



Installing the Battery

You must install and charge the battery to use your phone.

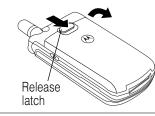


Your phone is designed to be used only with Motorola Original batteries and accessories. We

recommend that you store batteries in their protective cases when not in use.

Do This

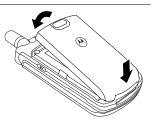
- 1 Remove the battery from its protective clear plastic case.
- 2 If necessary, slide down the battery door release latch and lift the door off of the phone.



3 Insert the battery, printed arrow first, under the tab at the top of the battery compartment and push down.



4 Insert the teeth at the bottom of the battery door into the slot at the base of the phone, then push the door down and snap it into place.



Charging the Battery



New batteries are shipped partially charged. Before you can use your phone, you need to install and charge the battery, as indicated by the following instructions. Some batteries perform best after several full charge/discharge cycles.

Do This

1 Plug the travel charger into your phone with the release tab facing up.



- 2 Plug the other end of the travel charger into the appropriate electrical outlet.
- When your phone indicates that the battery is fully charged (Charge Complete), press the release tab and remove the travel charger.

Note: When you charge the battery, the battery level indicator in the upper right corner of the display shows how much of the charging process is complete. At least one segment of the battery level indicator must be visible to ensure full phone functionality while charging.

Battery Use

Battery performance depends on many factors, including your wireless carrier's network configuration; signal

strength; the temperature at which you operate your phone; the features and/or settings you select and use; and your voice, data, and other application usage patterns.

Battery Care

Caution: To prevent injuries or burns, do not allow metal objects to contact or short-circuit the battery terminals.

To maximize your battery's performance:

- Always use Motorola OriginalTM batteries and battery chargers. The phone warranty does not cover damage caused from using non-Motorola batteries and/or battery chargers.
- New batteries or batteries that have been stored for long periods of time may require a longer charge time.
- Maintain the battery at or near room temperature when charging.
- Do not expose batteries to temperatures below -10°C (14°F) or above 45°C (113°F). Always take your phone with you when you leave your vehicle.
- When you do not intend to use a battery for a while, store it uncharged in a cool, dark, dry place, such as a refrigerator.
- Over extended periods of time, batteries gradually wear down and require longer charging times. This is normal. If you charge your battery regularly and notice a decrease in talk time or an increase in charging time, then it is probably time to purchase a new battery.



The rechargeable batteries that power this product must be disposed of properly and may need to be recycled. Refer to your battery's label attery type. Contact your local recycling center for

for battery type. Contact your local recycling center for proper disposal methods. Never dispose of batteries in a fire because they may explode.

Extending Battery Life

- Turn off the status light See page 40.
- Turn off the screen saver See page 48.
- Minimize keypad-intense functions
 Activities that require intensive keystroke use (such as playing a game or using messaging) reduce your phone's talk and standby time.
- Turn off the display backlight See page 49.
- Turn on the battery save feature See page 50.

Changing the Convertible Covers



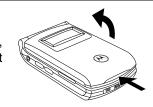
You can change the flip cover and battery cover on your phone to personalize its appearance. Matching front and back cover sets are available in a variety of colors and designs.

Your phone is designed to be used only with Motorola Original accessories. See your Motorola retailer for these convertible covers.

Remove a Flip Cover

Do This

Insert your fingertip or fingernail into the slot at the base of the flip cover, then *firmly* pull up and lift the cover off the phone



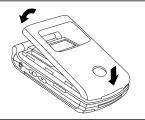
Notes:

- Do not use tools to remove a flip cover. Using tools to remove a flip cover will damage the cosmetic appearance of the phone.
- The flip cover is attached tightly to the phone, and considerable force is required to remove it.

Attach a Flip Cover

Do This

Insert the tabs at the bottom of the cover into the slots at the base of the phone, then push the cover down and snap it into place.



Attaching the Camera



Insert the optional Motorola Original™ Digital Camera into the accessory

connector port at the bottom of your phone as shown.

For instructions on how to take and send photos, see page 63.



Turning Your Phone On

Do This	То
1 Open your phone	expose the keypad
2 Press and hold	turn on your phone
Power of A C Section 1.0 (2 as 3 as)	
3 If necessary, enter	unlock your SIM card
your SIM card PIN code and press OK (3)	Caution: If you enter an incorrect PIN code three times in a row, your SIM card is disabled and your phone displays SIM Blocked.

Do This

То

4 If necessary, enter your four-digit unlock code and press 0K (3)

unlock your phone



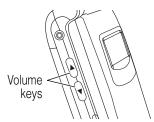
Adjusting Volume

Press the up and down volume keys to:

- increase and decrease earpiece volume during a call
- increase and decrease the ringer volume setting when the idle display is visible (flip must be open)

Tip: At the lowest volume setting, press the down volume key once to switch to vibrate alert. Press it again to switch to silent alert. Press the up volume key to cycle back to vibrate alert, then ring alert.

· turn off an incoming call alert



Making a Call



Pr	ess	То
1	keypad keys	dial the phone number
		Tip: If you make a mistake, press DELETE (□) to delete the last digit, or press and hold DELETE (□) to clear all digits.
2	٩	make the call
3	8	end the call and "hang up" the phone when you are finished

Answering a Call

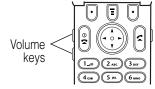
When you receive a call, your phone rings and/or vibrates and displays an incoming call message.

Pr	ess	То
1	© or ANSWER (⊙)	answer the call
2	⊗	end the call and "hang up" the phone when you are finished

Tip: When the phone flip is active, simply open the phone to answer the call. (To activate, press 3 > Settings > In-Call Setup > Answer Options > Open to Answer)

Note: If the phone is locked, you must unlock it to answer the call.

Changing the Call Alert





With the phone flip open, press the down volume key to switch the alert for incoming calls and other events to vibrate, then silent.

Press the up volume key to reset your phone to ring alert.

Viewing Your Phone Number

To view your phone number from the idle display, press \blacksquare \blacksquare .

While you are on a call, press $\[\] > My \ Tel.$ Numbers.

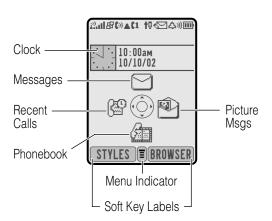
Note: Your phone number must be stored on your SIM card to use this feature. To store your phone number on the SIM card, see page 45. If you do not know your phone number, contact your service provider.

Learning to Use Your Phone

See page 1 for a basic phone diagram.

Using the Display

The *idle display* (shown below) is the standard display you see when you are *not* on a call or using the menu.

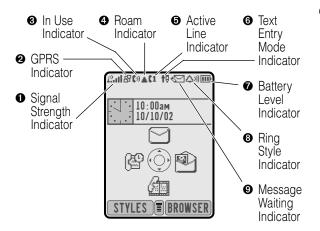


Press the 4-way navigation key ((-)) left, right, up, or down to select one of the four menu feature icons in the idle display.

The $\overline{\equiv}$ (menu) indicator in the bottom center of the display indicates you can press the menu key ($\overline{\equiv}$) to go to the main menu to see more features.

Labels at the bottom corners of the display show the current soft key functions. Press the left soft key (\cup) or right soft key (\cup) to perform the function indicated by the left or right soft key label.

At the top of the display are a number of status indicators:



● Signal Strength Indicator Vertical bars show the strength of the network connection. You cannot make or receive calls when the ♣ (no signal) indicator is displayed.



Q GPRS Indicator Shows that your phone is using a high-speed GPRS network connection. Other indicators can include:

■ = GPRS PDP context active

10 In Use Indicator Shows that a call is in progress. Other indicators can include:



◆ Roam Indicator Shows that your phone is seeking or using another network system outside your home network. On text entry screens, shows text entry status information:

= symbol mode
 1 = numeric mode



• Active Line Indicator Shows the current active phone line:

 $t_1 = line 1$ $t_2 = line 2$



⊙ Text Entry Mode Indicator Appears when you are in a text entry screen, to show the current active text entry mode:

t□ = tap i□ = iTAP method mode

- Battery Level Indicator Vertical bars show the battery charge level. Recharge the battery when you see Low Battery and hear the low battery alert.
- **3** Ring Style Indicator Shows the ring style setting.

 $\triangle \emptyset$ = loud ring $\triangle \emptyset$ = soft ring

△
[™]
_Z = silent



• Message Waiting Indicator Appears when you receive a text or email message. Other indicators can include:

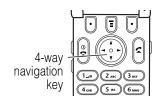
= voicemail message

□□ = active chat session

= voicemail and text message

#t = limited character
count (text entry
screen)

Using the 4-Way Navigation Key

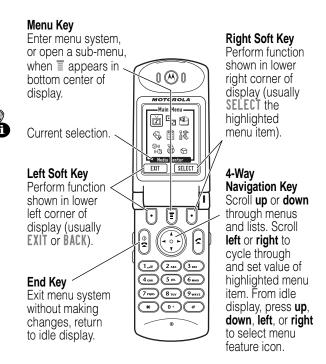


Use the 4-way navigation key (💬) like a joystick to navigate the menu system, change feature settings, and play games. From the idle display, press 💬 to select one of the four menu feature icons in the idle display.

Tip: Down and up are your primary movements within menus. Move left and right to change feature settings, navigate the datebook, and edit text.

Using Menus

From the idle display, press 🗉 to go to the main menu.



Press to highlight a menu feature icon in the main menu. Select More (©) to see additional menu features. The following icons represent features that may appear in

the main menu, depending on your service provider and service subscription options.

Menu Icon	Feature	Menu Icon	Feature
ř	Media Center	<u></u>	Games & Apps
P	Picture Msgs	€.	Shortcuts
[iii]	Calculator	iŧ	Settings
(3) (2)	Chat	8	Web Access
9	More	<i>[</i>]	Services
G	Web Sessions	A	Phonebook
	Messages	1	Datebook
<u>@</u>	Recent Calls	4>	Ring Styles



Tip: You can set your phone to display the main menu as a text-based list rather than graphic icons.

Select a Menu Feature

This guide shows you how to select a menu feature as follows, starting from the idle display:

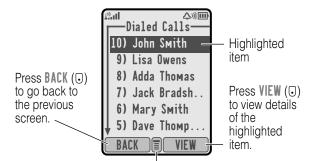
Find the Feature

> More > Phonebook

This example shows that from the idle display, you must press $\[\]$, scroll to and select **More** ($\[\]$) from the main menu, then scroll to and select **Phonebook**. Use $\[\]$ to scroll, and the left/right soft keys to select the functions listed in the bottom left and right corners of the display.

Select a Feature Option

Some features require you to select an item from a list:

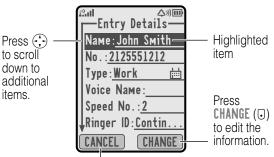


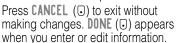
Press To open the sub-menu.

- Press to scroll up or down to highlight the item you want.
- In a numbered list, press a number key to highlight the item.
- In an alphabetized list, press a key multiple times to cycle through the letters on the key and highlight the closest matching list item.

Enter Feature Information

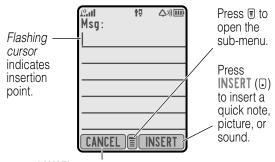
Some features require you to enter information:





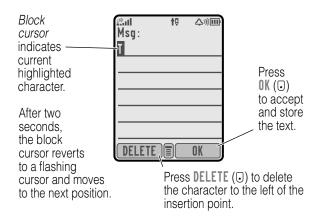
- · Enter numbers or text with the keypad.
- When an item has a list of possible values, press to the left or right to scroll through and select a value.
- When an item has a list of possible numeric values, press a number key to set the value.
- If you enter or edit information and do not want to save your changes, press at to exit without saving.

The message center lets you compose and send text messages. A *flashing cursor* shows where text will appear:



Press CANCEL (☑) to exit without making changes.

When you enter text using the standard tap method (see page 33), the flashing cursor changes to a *block cursor*, and the soft key functions change:



Entering Text

Multiple text entry methods make it easy for you to enter names, numbers, and messages on your phone.

Choose a Text Mode

Press (a) > Entry Method from any text entry screen to select a text mode:

iTAP Let the phone predict each word as you

enter it. See page 36.

Tap Method Enter letters, numbers, and symbols by

pressing a key one or more times. See

page 33.

Numeric Enter numbers only.

Symbol Enter symbols only. See page 39.

Browse your phonebook or recent call

lists to select a name or number.

Note: The text mode you select remains active until you change it by selecting another mode.

Use Tap Method

This is the standard mode for entering text on your phone.

Press **3** > Entry Method from any text entry screen and select the Tap Method menu option.

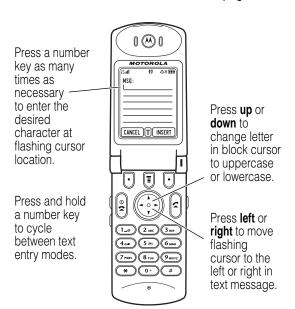
Pr	ess	То
1	A number key	select a letter, number, or
	one or more	symbol shown in the
	times	"Character Chart" on page 35



Pr	ess	То
2	Number keys	enter the remaining characters
3	OK (⊙)	store the text when you are finished

General Text Entry Rules

Press a number key repeatedly to cycle through its characters. See the "Character Chart" on page 35.



- If you do not press a key for two seconds, the character in the block cursor is accepted, and the cursor moves to the next position.
- The first character of every sentence is capitalized.
 (Press down to force the character to lowercase while it is highlighted by the block cursor.)

Character Chart

Use this chart as a guide for entering characters with the tap method.

1	space . 1 ? ! , @ _ & ~ : ; " - () ' ¿ ; % £ \$ ¥ ¤ €
(2 ABC)	abc2äåáàâãαάβç
(3 DEF)	def3δëéèêεέφ
(4 cm)	ghi4ϊίîγηήιί
(5 jrl	j k l 5 κ λ
(6 MNO)	m n o 6 ñ ö ø ó ò ô õ μ ν ω ώ
(7 _{PQRS})	pqrs7πßσ
8 тич	tuν 8 θ ü ú ù û τ
9 _{wxyz}	w x y z 9 ξ ψ
0+)	+ - 0 x * / \ [] = > < # §

Note: This chart may not reflect the exact character set available on your phone.



Use iTAP™ Software Predictive Text Entry Method

iTAP™ software is a predictive text entry method that lets you enter a word using one keypress per letter.

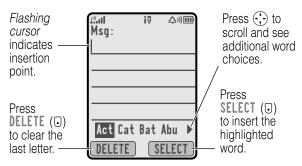
Press **3** > Entry Method from any text entry screen and select the iTAP menu option.

Entering Words



	•	
Do	This	То
1	Press a number key one time	enter the first letter of the word
		The letters associated with the key are shown at the bottom of the display.
2	Press number	enter the rest of the word
	keys (one per letter)	Alternative words and letter combinations are shown at the bottom of the display. The word choices are updated with each keypress.
3	Press 🔆	highlight the word you want
4	Press SELECT (⊙)	enter the word at the flashing cursor location
		A space is automatically inserted after the word.

For example, to spell the word "act," press (2ac) (8aw). The display shows:





Entering Novel Words

You may enter a word that the iTAP software does not recognize. If the word is not displayed:

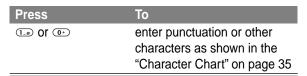
Do	This	То
1	Press DELETE (.) one or more times	delete letters until you see a letter combination that matches the start of the word
2	Press 🔆 left or right	highlight the letter or letter combination
3	Press SELECT (:), then press : to the left	shift the text entry cursor to the left and "lock" the selected word portion
4	Continue to enter letters and highlight letter combinations	spell the word



Your phone stores the unrecognized word, and includes it in the list of alternative word choices the next time you enter it. When memory space for storing unrecognized words is filled, your

phone deletes the oldest words as new words are added.

Entering Punctuation





The first word of a sentence is automatically capitalized, with following words in lowercase.

Press	То
• up or down	change the words to initial character capitalized, all uppercase characters, or all lowercase characters

Entering Numbers

Do	This	То
1	Enter the first digit and then highlight it	put the iTAP software in number entry mode
2	Press number keys	add digits to the number

Do	This	То
3	Press SELECT (⊙)	enter the number at the
		flashing cursor location

Deleting Letters and Words

Place the cursor to the right of the text you want to delete, and then do the following:

Do This	То
Press DELETE (⊙)	delete one letter at a time
Hold DELETE (□)	delete the entire message



Use Symbol Mode

Your phone provides an alternate way to enter symbol characters in a message. Press **> Entry Method** from any text entry screen and select the **Symbol** menu option.

Do	This	То
1	Press a number key one time	display its symbol options at the bottom of the display
		See the "Symbol Chart" on page 40.
2	Press 🕀	highlight the symbol you want
	or	
	Press the number key multiple times	
3	Press SELECT (□)	enter the symbol at the flashing cursor location

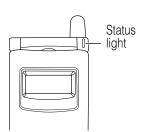
Symbol Chart

Use this chart as a guide for entering characters in symbol mode.

1	space . ? ! , @ _ & ~ : ; " - () ' ¿ ; % £ \$ ¥ ¤ €
2 ABC	@ _ \
3 DEF	/:;
(4 сні	" & '
(5 jkt	() [] { }
(6 mno)	¿ i ~
(7 _{PQRS})	< > =
(8 TUV)	\$ £ ¥ ¤ €
9шхүг	# % *
0+)	+ - x * / = > < # §

Using the Status Light

The status light shows when you have an incoming call or message, or when your phone is *roaming* (using a non-home system).



Indication	State
alternating red/green	incoming call
flashing green	in service, home system

Indication	State
flashing yellow	roaming, non-home system
flashing red	no service

You can turn off the status light to increase your phone's *standby time*, the length of time that your phone's battery retains power when the phone is turned on but is not in use.

To turn the status light on or off:

Find the Feature

SettingsInitial SetupStatus Light

Using the External Display

When the flip is closed, the external display shows time, date, and phone status information. It also displays messages to notify you of incoming calls and other events. See pages 25–27 for descriptions of the status indicators that may appear in the external display.

Locking and Unlocking Your Phone

You can lock your phone manually or set the phone to lock automatically whenever you turn it off.

To use a locked phone, you must enter the unlock code. A locked phone still rings or vibrates for incoming calls or messages, *but you must unlock it to answer*.



You can make emergency calls on your phone even when it is locked. For more information, see page 54.

Lock Your Phone Manually

Find the Feature

Settings > Security > Phone Lock

> Lock Now

Pr	ess	То
1	keypad keys	enter your unlock code
2	OK (⊙)	lock the phone



Tip: Your phone's unlock code is originally set to 1234 at the factory. Many service providers reset the unlock code to the last four digits of your phone number.

At the Enter Unlock Code prompt:

Pr	ess	То
1	keypad keys	enter your unlock code
2	OK (⊙)	unlock your phone

Set Your Phone to Lock Automatically

You can set your phone to lock every time you turn it off:

Find the Feature

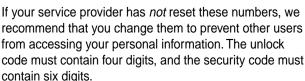
Settings > Security > Phone Lock

> Automatic Lock > On

Pr	ess	То
1	keypad keys	enter your unlock code
2	OK (⊡)	activate automatic lock

Changing a Code, PIN, or Password

Your phone's four-digit unlock code is originally set to 1234, and the six-digit security code is originally set to 000000 at the factory. Your service provider may reset these numbers before you receive your phone.



You can also reset your SIM card PIN code, PIN2 code, and/or call barring password if necessary.

To change a code or password:

Find the Feature

Settings > Security > New Passwords

If You Forget a Code, PIN, or Password

If you forget your security code, SIM card PIN code, PIN2 code, or call barring password, contact your service provider.



If you forget your unlock code, try entering 1234 or the last four digits of your phone number. If that does not work, do the following at the Enter Unlock Code prompt:

Pr	ess	То
1	1	go to the unlock code bypass
		screen
2	keypad keys	enter your security code
3	OK (⊙)	submit your security code



Setting Up Your Phone

Storing Your Name and Phone Number



To store or edit user name and phone number information on your SIM card:

Find the Feature

- Settings
 - > Phone Status
 - > My Tel. Numbers

If you do not know your phone number, contact your service provider. To view your phone number from the idle display or during a call, see page 23.



Setting the Time and Date

You must set the time and date to use the datebook.

Find the Feature

- SettingsInitial Setup
 - > Time and Date

Setting a Ring Style

Your phone rings or vibrates to notify you of an incoming call or other event. This ring or vibration is called an *alert*.

You can select one of five different ring styles:

⊗d⊗ = vibrate

NA = vibrate and ring

△
[™]
₌ silent

The ring style indicator in the display shows the current ring style (see page 25).

To set a ring style:

Find the Feature

> More > Ring Styles
> Style

Pr	ess	То
1	(*)	scroll to the ring style
2	SELECT (□)	select the ring style

Each ring style contains settings for specific event alerts, ringer ID, and ringer and keypad volume. To change these settings, press \$\bigsilon \text{More} > \text{Ring Styles} > Style Detail.

Setting Answer Options

You can use different methods to answer an incoming call.

Find the Feature

SettingsIn-Call SetupAnswer Options

The Answer Options menu includes:

Multi-Key answer by pressing any key

Open to Answer answer by opening the flip

Setting a Wallpaper Image

You can set a picture or animation as a wallpaper (background) image in your phone's idle display.

Note: When you set an animation as a wallpaper image, only the first frame of the animation is displayed.

Find the Feature

SettingsPersonalizeWallpaper

Pr	ess	То
1	···	scroll to Picture
2	CHANGE (□)	open the picture viewer
3	😯 up or down	scroll to a picture/animation
		Scroll to (None) to turn off the wallpaper image.
4	SELECT (⊙)	select the image
5	•••	scroll to Layout
6	CHANGE (□)	adjust the image layout
7	•••	scroll to Center or Tile
		Center places the image in the center of the display and, if necessary, shrinks the image to fill the display.
		Tile fills the display with adjacent copies of the image
8	SELECT (⊙)	confirm the layout setting
9	DONE (0)	save wallpaper settings



Setting a Screen Saver Image

You can set a picture or animation as a screen saver image. The image is displayed when no activity is detected for a specified time period.

The screen saver image is shrunk to fill the display, if necessary. An animation repeats for one minute, then the first frame of the animation is displayed.

Note: The screen saver is displayed only when your phone is open.

Find the Feature

- Settings
 - > Personalize
 - > Screen Saver

D.	200	To
Pr	ess	То
1	+	scroll to Picture
2	CHANGE (⊙)	open the picture viewer
3	🕁 up or down	scroll to a picture/animation
		Scroll to (None) to turn off the
		screen saver image.
4	SELECT (□)	select the image
5	(+)	scroll to Delay
6	CHANGE (⊙)	set the delay interval
7	÷	scroll to the inactivity interval
		that triggers the screen saver
8	SELECT (□)	confirm the delay setting
9	DONE (0)	save screen saver settings



Zooming In and Out

Press and release , then press and hold to zoom in and out on display text. Zoom in to increase text size, zoom out to display more information.

You can also zoom in and out from the menu:

Find the Feature

Settings > Initial Setup > Zoom

Setting Display Contrast

Find the Feature

SettingsInitial SetupContrast

Setting Display Color

You can select the color palette that your phone uses to display indicators, highlights, and soft key labels.

Find the Feature

SettingsPersonalizeColor Style

Adjusting the Backlight

You can set the amount of time that the display and keypad backlights remain on, or turn off backlights to conserve battery power.

Find the Feature

SettingsInitial SetupBacklight



Conserving Battery Power

Some networks and phones include a battery save setting to conserve battery power. When this feature is activated, your phone automatically turns off the keypad backlight when it detects that enough ambient light is available.

Find the Feature

SettingsInitial SetupBattery Save

Monitoring Battery Charge

To view a detailed battery charge meter:

Find the Feature

- SettingsPhone Status
 - > Battery Meter



Calling Features

For basic instructions on how to make and answer calls, see page 22.

Changing the Active Line



Change the active phone line to make and receive calls from your other phone number.

Note: This feature is available only for dual-line enabled SIM cards.

Find the Feature

SettingsPhone StatusActive Line

The active line indicator in the display shows the current active phone line. See page 25.

Redialing a Number

Press	То
1 🖻	view the dialed calls list
2 🔆	scroll to the entry you want to call
3 🕏	redial the number



Using Automatic Redial



When you receive a busy signal, your phone displays Call Failed.

With automatic redial, your phone automatically redials the number. When the call goes through,

your phone rings or vibrates one time, displays Redial Successful, and then connects the call.

You must turn on automatic redial to use the feature. To turn automatic redial on or off:

Find the Feature

- SettingsInitial SetupAuto Redial
- When automatic redial is turned off, you can manually activate the feature to redial a phone number. When you hear a busy signal and see Call Failed:

Press	То
or RETRY (①)	activate automatic redial



Using Caller ID

Incoming Calls



Calling line identification (caller ID) displays the phone number for incoming calls in your phone's external and internal displays.

The phone displays the caller's name when the name is stored in your phonebook, or Incoming Call when caller ID information is not available.

Outgoing Calls



You can show or hide your phone number as an ID for the calls that you make.

Find the Feature

You can override the default caller ID setting when you make a call. While dialing (with digits visible in the display):

Press	То
> Hide ID/Show ID	hide or show your caller ID for the next call

Canceling an Incoming Call

While the phone is ringing or vibrating:

Press	То
IGNORE (⊙)	cancel the incoming call



Depending on your phone settings and/or service subscription, the call may be forwarded to another number, or the caller may hear a busy signal.

Turning Off a Call Alert

You can turn off your phone's incoming call alert before answering the call.

Press	То
either volume key	turn off the alert

Calling an Emergency Number

Your service provider programs one or more emergency phone numbers, such as 911, that you can call under any circumstances, even when your phone is locked or the SIM card is not inserted.

Note: Emergency numbers vary by country. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.



Pr	ess	То
1	keypad keys	dial the emergency number
2	٩	call the emergency number

Dialing International Numbers

To dial the local international access code:

Do This	То
Press and	insert the international access
hold 🖭	code (*) for the country from which you are calling

Viewing Recent Calls

Your phone keeps lists of the calls you recently received and dialed, even if the calls did not connect. The lists are sorted from newest to oldest entries. The oldest entries are deleted as new ones are added.

Shortcut: Press (a) to go directly to the dialed calls list from the idle display.

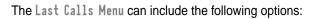
Find the Feature

■ > More > Recent Calls

Press	То
1 🔆	scroll to Received Calls or Dialed Calls
2 SELECT (⊙)	select the list
3 🔆	scroll to an entry
	Note: ✓ means the call connected.



Pr	ess	То
4	٩	call the entry's number
		Tip: Press and hold $\stackrel{\triangle}{=}$ for two seconds to send the number as DTMF tones during a call.
	or	
	VIEW (0)	view entry details
		If no details are available, STORE (①) appears to store the entry in your phonebook. If the entry is already stored, DELETE (①) appears to delete the entry from the list.
	or	
	1	open the Last Calls Menu to perform other procedures as described in the following list



Option	Description
Store	Create a phonebook entry with the number in the No. field.
Delete	Delete the entry.
Delete All	Delete all entries in the list.
Hide ID/Show ID	Hide or show your caller ID for the next call.



Option	Description	
Send Message	Open a new text message with the number in the To field.	
Add Digits	Add digits after the number.	
Attach Number	Attach a number from the phonebook or recent call lists.	
Send Tones	Send the number to the network as DTMF tones.	
	Note: This option appears only during a call.	
Talk then Fax	Talk and then send a fax in the same call. See page 76.	

Returning an Unanswered Call

Your phone keeps a record of your unanswered calls, and displays:

- the 🕩 (missed call) indicator
- X Missed Calls, where X is the number of missed calls

Press	То
1 VIEW (□)	see the received calls list
2 🔆	select a call to return
3 🕏	make the call



Using the Notepad

Your phone stores the most recent string of digits entered on the keypad in a temporary memory location called the *notepad*. This can be a phone number that you called, or a number that you entered but did not call. To retrieve the number stored in the notepad:

Find the Feature

> More > Recent Calls > Notepad

Press	То
٩	call the number
or	
Ī	open the Dialing Menu to attach a number or insert a special character
or	
STORE (□)	create a phonebook entry with the number in the N_0 . field

Attaching a Number

While dialing (with digits visible in the display):

Press	То
🗉 > Attach Number	attach a number from the
	phonebook or recent call lists

Calling With Speed Dial

Each entry you store in your phonebook is assigned a unique *speed dial* number that identifies the location where the entry is stored in phone memory or on the SIM card. To speed dial a phonebook entry:

Pr	ess	То
1	keypad keys	enter the speed dial number for the entry you want to call
2	#	submit the number
3	٤	call the entry

Calling With 1-Touch Dial

To call phonebook entries 1 through 9, just press and hold the one-digit speed dial number for one second.

Tip: You must specify which phone number list you want to use with this feature: phone memory phonebook, or SIM card phonebook. See page 71.

Using Voicemail



You can listen to your voicemail messages by calling your network voicemail phone number. Voicemail messages are stored on the network—not on your phone.

Store Your Voicemail Number

Storing your voicemail number in your phone makes it easy for you to listen to new voicemail messages. In many cases, your service provider has already done this for you.

- > More > Messages
- 3 > VoiceMail Setup

Pr	ess	То
1	keypad keys	enter your voicemail number
2	OK (0)	store the number

Receive a Voicemail Message

When you receive a voicemail message, your phone displays the (voice message waiting) indicator and a New VoiceMail notification.

Press	То	
CALL (□)	listen to the message	

Listen to a Voicemail Message

Find the Feature

> More > Messages
> VoiceMail

The phone calls your voicemail number. If no voicemail number is stored, your phone prompts you to store one.

Using Call Waiting



When you are on a call, an alert tone sounds to indicate that you have received a second call.

Pr	ess	То
1	٩	answer the new call
2	SWITCH (⊙)	switch between calls
	or	
	LINK (0)	connect the two calls
	or	
		end the call on hold
	> End Call On Hold	

You must turn on call waiting to use the feature. To turn call waiting on or off:

Find the Feature

SettingsIn-Call SetupCall Waiting



Putting a Call On Hold

Press	То
HOLD (⋅) (if available) or ⋅ > Hold	put the call on hold
■ > uota	

Transferring a Call



You can announce that you are transferring an active call to another party, or you can directly transfer the call.

Announce the Call Transfer

Find the Feature

> Hold

Pr	ess	То
1	keypad keys	dial the number where you are transferring the call
2	٩	call the number and speak to the person who answers
3	=	open the menu
4	(*)	scroll to Transfer
5	SELECT (⊙)	select Transfer
6	OK (⊙)	confirm the transfer.

Do Not Announce the Call Transfer

Find the Feature

Transfer

Pre	ess	То
1	keypad keys	dial the number where you are transferring the call
2	٩	transfer the call





Taking Photos and Sending Picture Messages



You can take photos with your phone using the optional Motorola Original™ Digital Camera accessory. Use the picture messages application to view and send photos as *Multimedia Messaging*

Service (MMS) picture messages with your phone.

Note: These photos are a different format than the pictures your phone uses for wallpaper and screen saver images. You cannot use camera photos as wallpaper or screen saver images, or insert camera photos in text messages.

Take Photos

Attach the camera as described on page 20 and follow these steps:

Find the Feature

Picture MsgsCamera

The image in the camera's viewfinder appears on your phone's display.

Note: Viewfinder and captured images are scaled to fit your phone's display. The image will have greater resolution when viewed on a PC.

Point the viewfinder at the photo subject and do the following:

Press	То
1 CAPTURE (□)	freeze the image in the
	display



Press	То
2 KEEP (⊡)	save the photo as a JPG file on your phone
or	
DISCARD (⊙)	delete the photo and return to viewfinder mode
	If you save the photo, continue to step 3
3 SEND (.)	open a new MMS picture message with the photo attached
or	
BACK (⊙)	return to viewfinder mode

View, Send, Delete, or Rename Photos

Note: These photos are a different format than the pictures your phone uses for wallpaper and screen saver images.

You cannot use camera photos as wallpaper or screen saver images, or insert camera photos in text messages.

Find the Feature	🗉 > Picture Msgs
	> Photo Album

Press		То
1 😯		scroll to the photo you want
2 SEL	ECT (0)	view the photo

Pre	ess	То
3	SEND (⊙)	open a new MMS picture message with the photo attached
	or	
	Ē	open the Photo Album Menu to perform other procedures as described in the following list

The Photo Album Menu can include the following options:

Option	Description
Send	Open a new MMS picture
	message with the photo attached.
Rename	Rename the photo.
Delete	Delete the photo.
Delete All	Delete all stored photos.

View a Photo Slideshow

Find the Feature

> Picture Msgs

Your phone cycles through all stored photos, briefly displaying each.

Press	То
BACK (□)	return to the previous photo
NEXT (⊙)	skip to the next photo



Press	То
RESTART (□)	restart the slideshow (only
	appears with last photo)

Set Photo Capture Size

You can set your phone to capture images at normal size (320 x 240 pixels, QVGA) or small size (160 x 112 pixels, approximate QQVGA). The default setting is normal size.

Note: Viewfinder and captured images are scaled to fit your phone's display. The image will have greater resolution when viewed on a PC.

Find the Feature

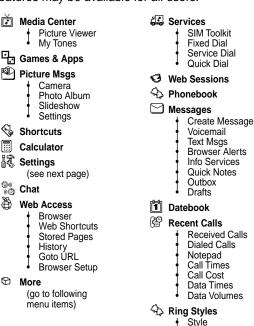
- > Picture Msgs > Settings
 - > Photo Size > size



Phone Features

Main Menu

This is the standard main menu layout. **Menu** organization and feature names may vary on your phone. If you do not find a feature in the main menu, select More (©) to see additional menu features. Not all features may be available for all users.



Style Detail



Settings Menu

Personalize

- Main Menu
- Home Kevs Color Style
- Greeting
- Banner Graphic
- Wallpaper
- Screen Saver
- Quick Dial

Call Forward

- Voice Calls
- Fax Calls
- **Data Calls**
- Cancel All
- Forward Status In-Call Setup
- - In-Call Timer
 - Call Cost Setup
 - My Caller ID
 - Talk and Fax
 - **Answer Options Call Waiting**

Phone Status

- Mv Tel. Numbers
- Credit Info/Available
- Active Line
- **Battery Meter**
- Other Information

Security

- Phone Lock
- Lock Application Fixed Dial
- Call Barring
- SIM Pin
- New Passwords

Initial Setup Time and Date

- 1-Touch Dial
- Auto Redial
- Backlight
- Status Light Zoom
- TTY Setup
- Scroll
- Animation
- Language
- Battery Save Contrast
- **DTMF**
- Master Reset Master Clear

Java Tools

- Java System
 - Network Access DNS IP

Network

- Car Settings
- Headset

Feature Quick Reference

You can do more with your phone than make and receive phone calls! For example, you can store frequently called numbers in the phonebook for easy dialing, organize your meetings and other events in the datebook, browse the Web, download applications, send messages, and more.

This chapter provides information to help you locate features on your phone that are not described in this user guide. For more detailed information, see the reference guide.

Calling Features

Feature	Description	
Conference Call	During a call: $$ > Hold, dial next number, press $$, press LINK $$ $$	Subscription of the subscr
Call Forwarding	Set up or cancel call forwarding: > Settings > Call Forward	Polendent Felin
Call Barring	Restrict outgoing or incoming calls: > Settings > Security > Call Barring	On Follows
TTY Calls	Set up your phone for use with an optional TTY device: Settings > Initial Setup > TTY Setup	Optional Accessory



Messages

Feature	Description
Send Message	Send a text message: Send a text message:
Wessage	> Create Message
Receive	Read a new text message or MMS
Message	picture message that you have received:
	Press READ (.)

Chat

Feature	Description
Start Chat	Start a new chat session:
	■ > Chat
	■ > New Chat
Receive	When you receive a chat request:
Chat	Press ACCEPT (□) or IGNORE (□)
Request	
End Chat	During a chat session:
	■ > End Chat

Phonebook

Feature	Description	
	Create a new phonebook entry:	
Entry	■ > More > Phonebook	
	New > Phone Number or Email Address	



Feature	Description
Dial Number	Call a number stored in the phonebook: > More > Phonebook > entry to call
Voice Dial Number	Voice dial a number stored in the phonebook: Press and release the voice key, and say the entry's name (in two seconds)
1-Touch Dial	Set 1-touch dial to call entries stored in your phone memory phonebook or the SIM card phonebook: Settings > Initial Setup > 1-Touch Dial

Personalizing Features

Feature	Description
Event Alert	Change an event alert: Syles Style Detail > event name
Ring Volume	Adjust ringer volume: > More > Ring Styles > Style Detail > Ring Volume
Keypad Volume	Adjust keypad keypress volume: > More > Ring Styles > Style Detail > Key Volume



Feature	Description
My Tones	Compose your own ring tones, manage ring tones that you have composed or downloaded: > Media Center > My Tones
Soft Keys & Menu Icons	Change soft key labels and menu feature icons in the idle display: > Settings > Personalize > Home Keys
Shortcuts	Create a shortcut to a menu item: Highlight the menu item, then press and hold Select a shortcut: Shortcuts > shortcut name

Menu Features

Feature	Description
Language	Set menu language: > Settings > Initial Setup > Language
Master Reset	Reset all options except unlock code, security code, lifetime timer: > Settings > Initial Setup > Master Reset



Feature	Description
Master Clear	Reset all options except unlock code, security code, lifetime timer, clear all user settings and entries except SIM card information: Settings > Initial Setup > Master Clear

Dialing Features

Feature	Description	
Fixed Dial	Turn fixed dialing on or off: > Settings > Security > Fixed Dial	Objendent February
	Use the fixed dial list: Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution Solution S	al
Service Dial	Dial service phone numbers: Service Services	Pandent Feath
Quick Dial	Dial pre-programmed phone numbers: > More > Services Quick Dial	Paramoent Felili



Feature	Description
DTMF Tones	Activate DTMF tones: Settings > Initial Setup > DTMF
	Send DTMF tones during a call: Press number keys
	Send stored numbers as DTMF tones during a call: Highlight a number in the phonebook or recent call lists, then press > Send Tones

Call Monitoring

Feature	Description	
Call Times	View call timers: > More > Recent Calls > Call Times	Supragnitive Supra
In-Call Timer	Display time or cost information during a call: Settings > In-Call Setup > In-Call Timer	Sandent Fast
Call Cost	View call cost trackers: > More > Recent Calls > Call Cost	O Condent Feet



Handsfree Features

Feature	Description	
Speaker- phone	Activate a connected external speakerphone during a call: Press SPEAKER (3) (if available) or 3 > Spkrphone 0n	Optional Accessory
Auto Answer (car kit or headset)	Automatically answer calls when connected to a car kit or headset: Settings > Car Settings or Headset > Auto Answer	Optional Accessory
Auto Hands- Free (car kit)	Automatically route calls to a car kit when connected: Settings > Car Settings > Auto Handsfree	Optional Accessory
Power-Off Delay (car kit)	Set the phone to stay on for a period of time after the ignition is switched off: Settings > Car Settings > Power-Off Delay	Optional Accessory
Charger Time (car kit)	Charge the phone for a period of time after the ignition is switched off: Settings > Car Settings > Charger Time	Optional Accessory



Data and Fax Calls

Feature	Description	
Send Data or Fax	Connect your phone to the device, then place the call through the device application	Optional Accessory
Receive Data or Fax	Connect your phone to the device, then answer the call through the device application	Optional Accessory
Talk Then Fax	Connect your phone to the device, enter the number, press > Dialing Menu > Talk Then Fax, then press to make the call	Optional Accessory

Network Features

Feature	Description	
Network	View network information and	Super Subscribe
Settings	adjust network settings:	
	■ > Settings > Network	Bondent Felill

Personal Organizer Features

	Description
Add	Add an event to the datebook:
Datebook	■ > More > Datebook > day
Event	■ > New



Feature	Description	
View Datebook Event	View or edit event details: > More > Datebook > day > event name	
Event Reminder	View event reminder: VIEW (□) Dismiss event reminder	
Set Alarm	EXIT (.) Set the alarm clock (from datebook week view or day view): Solution > More > Datebook Alarm Clock	
Turn Off Alarm	Turn off alarm: Press EXIT (□) or 🖺 Set 8-minute delay: Press DELAY (□)	
Calculator	Calculate numbers:	
Currency Converter	Convert currency:	
	Enter exchange rate, press 0K (©), enter amount, select \$ function	



Security

Feature	Description
SIM PIN	Lock or unlock the SIM card: Settings > Security > SIM PIN
	Caution: If you enter an incorrect PIN code three times in a row, your SIM card is disabled and your phone displays SIM Blocked.
Lock Application	Lock phone applications: > Settings > Security > Lock Application

News and Entertainment

Feature	Description
Launch Micro- Browser	Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session: Start a micro-browser session:
Web Sessions	Select or create a Web session: Select or create a Web session:
Launch Game or Application	Launch a Java game or application: □ > Games & Apps, highlight the application, press SELECT (○)
Download Game or Application	Download a Java game or application: □ > Web Access > Browser, highlight the application, press SELECT (□), press DWNLOAD (□)



Feature	Description
Picture Viewer	Manage pictures and animations: > Media Center > Picture Viewer
Camera	Adjust light level and light frequency settings for the optional Motorola Original Digital Camera accessory: Picture Msgs > Settings

Specific Absorption Rate Data

The Motorola T720i GSM wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by Health Canada for Canada. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by Health Canada is 1.6W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 0.82 W/kg, and when worn on the body, as described in this user guide, is 0.62 W/kg. (Body-worn measurements

differ among phone models, depending upon available accessories and regulatory requirements). $^{\!2}\!$

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

http://phonefacts.net

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

http://www.cwta.ca

- In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
- The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

ITC02-155

The U.S. Food and Drug Administration's Center for Devices and Radiological Health Consumer Update on Mobile Phones

FDA has been receiving inquiries about the safety of mobile phones, including cellular phones and PCS phones. The following summarizes what is known—and what remains unknown—about whether these products can pose a hazard to health, and what can be done to minimize any potential risk. This information may be used to respond to questions.

Why the concern?

Mobile phones emit low levels of radio frequency energy (i.e., radio frequency radiation) in the microwave range while being used. They also emit very low levels of radio frequency energy (RF), considered non-significant, when in the stand-by mode. It is well known that high levels of RF can produce biological damage through heating effects (this is how your microwave oven is able to cook food). However, it is not known whether, to what extent, or through what mechanism, lower levels of RF might cause adverse health effects as well. Although some research has been done to address these questions, no clear picture of the biological effects of this type of radiation has emerged to date. Thus, the available science does not allow us to conclude that mobile phones are absolutely safe, or that they are unsafe. However, the available scientific evidence does not demonstrate any adverse health effects associated with the use of mobile phones.

What kinds of phones are in question?

Questions have been raised about hand-held mobile phones, the kind that have a built-in antenna that is positioned close to the user's head during normal telephone conversation. These types of mobile phones are of concern because of the short distance between the phone's antenna—

the primary source of the RF—and the person's head. The exposure to RF from mobile phones in which the antenna is located at greater distances from the user (on the outside of a car, for example) is drastically lower than that from hand-held phones, because a person's RF exposure decreases rapidly with distance from the source. The safety of so-called "cordless phones," which have a base unit connected to the telephone wiring in a house and which operate at far lower power levels and frequencies, has not been questioned.

How much evidence is there that hand-held mobile phones might be harmful?

Briefly, there is not enough evidence to know for sure, either way; however, research efforts are on-going. The existing scientific evidence is conflicting and many of the studies that have been done to date have suffered from flaws in their research methods. Animal experiments investigating the effects of RF exposures characteristic of mobile phones have yielded conflicting results. A few animal studies, however, have suggested that low levels of RF could accelerate the development of cancer in laboratory animals. In one study, mice genetically altered to be predisposed to developing one type of cancer developed more than twice as many such cancers when they were exposed to RF energy compared to controls. There is much uncertainty among scientists about whether results obtained from animal studies apply to the use of mobile phones. First, it is uncertain how to apply the results obtained in rats and mice to humans. Second, many of the studies that showed increased tumor development used animals that had already been treated with cancercausing chemicals, and other studies exposed the animals to the RF virtually continuously—up to 22 hours per day.

For the past five years in the United States, the mobile phone industry has supported research into the safety of mobile phones. This research has resulted in two findings in particular that merit additional study:

1 In a hospital-based, case-control study, researchers looked for an association between mobile phone use and either glioma (a type of brain cancer) or acoustic neuroma (a benign tumor of the nerve sheath). No statistically significant association was found between mobile phone use and acoustic neuroma. There was also no association between mobile phone use and gliomas when all types of types of gliomas were considered together. It should be noted that the average length of mobile phone exposure in this study was less than three years.

When 20 types of glioma were considered separately, however, an association was found between mobile phone use and one rare type of glioma, neuroepithelliomatous tumors. It is possible with multiple comparisons of the same sample that this association occurred by chance. Moreover, the risk did not increase with how often the mobile phone was used, or the length of the calls. In fact, the risk actually decreased with cumulative hours of mobile phone use. Most cancer causing agents increase risk with increased exposure. An ongoing study of brain cancers by the National Cancer Institute is expected to bear on the accuracy and repeatability of these results. ¹

Researchers conducted a large battery of laboratory tests to assess the effects of exposure to mobile phone RF on genetic material. These included tests for several kinds of abnormalities, including mutations, chromosomal aberrations, DNA strand breaks, and structural changes in the genetic material of blood cells called lymphocytes. None of the tests showed any effect of the RF except for the micronucleus assay, which detects structural effects on the genetic material. The cells in this assay showed changes after exposure to simulated cell phone radiation, but only after 24 hours of exposure. It is possible that exposing the test cells to radiation for this long resulted in heating. Since this assay is known to be sensitive to heating, heat alone could have caused the abnormalities to occur. The data already in the literature on the response of the micronucleus assay to RF are conflicting. Thus, follow-up research is necessary.²

FDA is currently working with government, industry, and academic groups to ensure the proper follow-up to these industry-funded research findings. Collaboration with the Cellular Telecommunications Industry Association (CTIA) in particular is expected to lead to FDA providing research

recommendations and scientific oversight of new CTIA-funded research based on such recommendations.

Two other studies of interest have been reported recently in the literature:

- 1 Two groups of 18 people were exposed to simulated mobile phone signals under laboratory conditions while they performed cognitive function tests. There were no changes in the subjects' ability to recall words, numbers, or pictures, or in their spatial memory, but they were able to make choices more quickly in one visual test when they were exposed to simulated mobile phone signals. This was the only change noted among more than 20 variables compared.³
- 2 In a study of 209 brain tumor cases and 425 matched controls, there was no increased risk of brain tumors associated with mobile phone use. When tumors did exist in certain locations, however, they were more likely to be on the side of the head where the mobile phone was used.

Because this occurred in only a small number of cases, the increased likelihood was too small to be statistically significant.⁴

In summary, we do not have enough information at this point to assure the public that there are, or are not, any low incident health problems associated with use of mobile phones. FDA continues to work with all parties, including other federal agencies and industry, to assure that research is undertaken to provide the necessary answers to the outstanding questions about the safety of mobile phones.

What is known about cases of human cancer that have been reported in users of hand-held mobile phones?

Some people who have used mobile phones have been diagnosed with brain cancer. But it is important to understand that this type of cancer also occurs among people who have not used mobile phones. In fact, brain cancer occurs in the U.S. population at a rate of about 6 new cases per 100,000 people each year. At that rate, assuming 80 million users of

mobile phones (a number increasing at a rate of about 1 million per month), about 4800 cases of brain cancer would be expected each year among those 80 million people, whether or not they used their phones. Thus it is not possible to tell whether any individual's cancer arose because of the phone, or whether it would have happened anyway. A key question is whether the risk of getting a particular form of cancer is greater among people who use mobile phones than among the rest of the population. One way to answer that question is to compare the usage of mobile phones among people with brain cancer with the use of mobile phones among appropriately matched people without brain cancer. This is called a case-control study. The current case-control study of brain cancers by the National Cancer Institute, as well as the follow-up research to be sponsored by industry, will begin to generate this type of information.

What is FDA's role concerning the safety of mobile phones?

Under the law, FDA does not review the safety of radiation-emitting consumer products such as mobile phones before marketing, as it does with new drugs or medical devices. However, the agency has authority to take action if mobile phones are shown to emit radiation at a level that is hazardous to the user. In such a case, FDA could require the manufacturers of mobile phones to notify users of the health hazard and to repair, replace or recall the phones so that the hazard no longer exists.

Although the existing scientific data do not justify FDA regulatory actions at this time, FDA has urged the mobile phone industry to take a number of steps to assure public safety. The agency has recommended that the industry:

- support needed research into possible biological effects of RF of the type emitted by mobile phones
- design mobile phones in a way that minimizes any RF exposure to the user that is not necessary for device function

 cooperate in providing mobile phone users with the best possible information on what is known about possible effects of mobile phone use on human health

At the same time, FDA belongs to an interagency working group of the federal agencies that have responsibility for different aspects of mobile phone safety to ensure a coordinated effort at the federal level. These agencies are:

- National Institute for Occupational Safety and Health
- Environmental Protection Agency
- Federal Communications Commission
- Occupational Health and Safety Administration
- National Telecommunications and Information Administration

The National Institutes of Health also participates in this group.

In the absence of conclusive information about any possible risk, what can concerned individuals do?

If there is a risk from these products—and at this point we do not know that there is—it is probably very small. But if people are concerned about avoiding even potential risks, there are simple steps they can take to do so. For example, time is a key factor in how much exposure a person receives. Those persons who spend long periods of time on their handheld mobile phones could consider holding lengthy conversations on conventional phones and reserving the hand-held models for shorter conversations or for situations when other types of phones are not available.

People who must conduct extended conversations in their cars every day could switch to a type of mobile phone that places more distance between their bodies and the source of the RF, since the exposure level drops off dramatically with distance. For example, they could switch to:

a mobile phone in which the antenna is located outside the vehicle

- a hand-held phone with a built-in antenna connected to a different antenna mounted on the outside of the car or built into a separate package
- a headset with a remote antenna to a mobile phone carried at the waist

Again, the scientific data do not demonstrate that mobile phones are harmful. But if people are concerned about the radio frequency energy from these products, taking the simple precautions outlined above can reduce any possible risk.

Where can I find additional information?

For additional information, see the following Web sites:

Federal Communications Commission (FCC) RF Safety Program (select "Information on Human Exposure to RF Fields from Cellular and PCS Radio Transmitters"):

http://www.fcc.gov/oet/rfsafety

World Health Organization (WHO) International Commission on Non-Ionizing Radiation Protection (select Qs & As): http://www.who.int/emf

United Kingdom, National Radiological Protection Board: http://www.nrpb.org.uk

Cellular Telecommunications Industry Association (CTIA): http://www.wow-com.com

U.S. Food and Drug Administration (FDA) Center for Devices and Radiological Health:

http://www.fda.gov/cdrh/consumer/

- Muscat et al. Epidemiological Study of Cellular Telephone Use and Malignant Brain Tumors. In: State of the Science Symposium;1999 June 20; Long Beach, California.
- Tice et al. Tests of mobile phone signals for activity in genotoxicity and other laboratory assays. In: Annual Meeting of the Environmental Mutagen Society; March 29, 1999, Washington, D.C.; and personal communication, unpublished results.
- Preece, AW, Iwi, G, Davies-Smith, A, Wesnes, K, Butler, S, Lim, E, and Varey, A. Effect of a 915-MHz simulated mobile phone signal on cognitive function in man. Int. J. Radiat. Biol., April 8, 1999.
- Hardell, L, Nasman, A, Pahlson, A, Hallquist, A and Mild, KH. Use of cellular telephones and the risk for brain tumors: a case-control study. Int. J. Oncol., 15: 113-116, 1999.

ITC00-010

Motorola Limited Warranty for the United States and Canada

What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, and consumer and professional two-way radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

Products and Accessories

Products Covered	Length of Coverage
Products and Accessories as defined above, unless otherwise provided for below.	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
Decorative Accessories and Cases. Decorative covers, bezels, PhoneWrap™ covers and cases.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.
Monaural Headsets. Ear buds and boom headsets that transmit mono sound through a wired connection.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.

Products Covered	Length of Coverage
Consumer and Professional Two-Way Radio Accessories.	Ninety (90) days from the date of purchase by the first consumer purchaser of the product.
Products and Accessories that are Repaired or Replaced.	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

Use of Non-Motorola Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

Software

Products Covered	Length of Coverage
Software. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	Ninety (90) days from the date of purchase.

Exclusions

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided "as is" and without warranty.

Who is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent

reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information?

USA	Phones 1-800-331-6456 Two-Way Radios 1-800-353-2729 Pagers 1-800-548-9954
Canada	All Products 1-800-461-4575
TTY	1-888-390-6456
For Accessories and Software , please call the telephone number designated above for the product with which they are used.	

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

What Other Limitations Are There?

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ITC02-162

Product Registration

Online Product Registration:

http://www.motorola.com/warranty

Product registration is an important step toward enjoying your new Motorola phone. Registering helps us facilitate warranty service, and permits us to contact you should your phone require an update or other service. Registration is for U.S. residents only and is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

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Wireless Phone Safety Tips

"Safety is your most important call!"

Your Motorola wireless telephone gives you the powerful ability to communicate by voice—almost anywhere, anytime, wherever wireless phone service is available and safe conditions allow. But an important responsibility accompanies the benefits of wireless phones, one that every user must uphold.

When driving a car, driving is your first responsibility. If you find it necessary to use your wireless phone while behind the wheel of a car, practice good common sense and remember the following tips:

1 Get to know your Motorola wireless phone and its features such as speed dial and redial. If available, these features help you to place your call without taking your attention off the road.

- When available, use a hands-free device. If possible, add an additional layer of convenience to your wireless phone with one of the many Motorola Original™ handsfree accessories available today.
- 3 Position your wireless phone within easy reach. Be able to access your wireless phone without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.
- 4 Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- 5 If you receive an incoming call at an inconvenient time do not take notes or look up phone numbers while driving. Jotting down a "to do" list or going through your address book takes attention away from your primary responsibility—driving safely.
- 6 Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic. Try to plan calls when your car will be stationary. If you need to make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- 7 Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking with aware you are driving and suspend conversations which have the potential to divert your attention away from the road.

- 8 Use your wireless phone to call for help. Dial 9-1-1 or other local emergency number in the case of fire, traffic accident or medical emergencies.*
 - 9 Use your wireless phone to help others in emergencies. If you see an auto accident, crime in progress or other serious emergency where lives are in danger, call 9-1-1 or other local emergency number, as you would want others to do for you.*
- 10 Call roadside assistance or a special non-emergency wireless assistance number when necessary. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.*

^{*} Wherever wireless phone service is available.

Check the laws and regulations on the use of wireless telephones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

For more information, please call 1-888-901-SAFE or visit the CTIA Web site at www.wow-com.com™

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