DECT 6.0 Cordless
Answering System with
Bluetooth® Wireless
Technology

B801 / B802 / B803 / B804 /
B805

Quick Start Guide

1 Getting started

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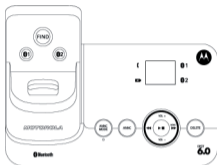
4 General Information

This quick start guide provides all the information you need to get you started. If you need more detailed instructions, a full user's guide is available to download in PDF format from
www.motorola.com/

Please consider the environment before printing.

Box Contents
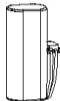
Handset

Base

**Cordless charger
(for multi-handset pack only)**

Battery door

**NiMH rechargeable
battery pack**

**Power adapter
for the base**

**Power adapter
for the cordless charger
(for multi-handset pack only)**

**Telephone line
cord**

User's guide

Quick start guide

*In multihandset packs, you will find one or more additional handsets, chargers with power adapter units,
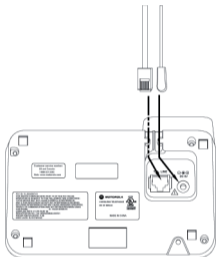additional rechargeable battery packs and battery doors.*

IMPORTANT
Only use the telephone line cord supplied.
This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

① Getting started

Step 1. Connect the base

- Plug the power adapter with smaller pin plug & telephone line cord into the base. Power adapter with bigger pin plug is for charger (for multi-pack only).
- Plug the other end of the power adapter & telephone line cord into the wall jack.
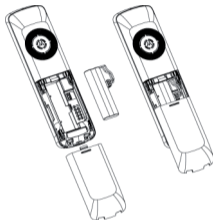
TIPS
Do not place your phone in the bathroom or other humid areas. Please refer to the user's guide for more cautions when you choose the location of your phone.

IMPORTANT
Only use the power adapter and telephone line cord supplied with the product.

Step 2. Install and charge the handset battery pack

- Slide out the battery compartment cover.
- Place the supplied rechargeable battery pack in the battery compartment, with the battery connector plugged in, as shown.
- Slide the battery compartment cover back.
- Put the handset on the base to charge for at least 24 hours. When the handset is fully charged the 🔋 will indicate that it is fully charged.

IMPORTANT
Use only the rechargeable battery pack provided.

Step 3. Set the display language
- Press ⊡ and ⬆︎ to select SETUP HS.
- Press ⊡ and ⬆︎ to select LANGUAGE.

- Press 🔲 and 🔘 to select the language.
- Press 🔲 to save.

Step 4. Set date and time
- Press 🔲 and 🔘 to select **DATE & TIME**.
- Press 🔲 and edit the date.
- Press 🔲 and edit the time in 12hr format.

TIPS
Press 🔘 to move the cursor left or right. Press ⚏ to toggle **AM/PM** settings, wherever the cursor blinks.
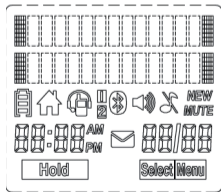
- Press 🔲 to save the settings.

NOTE
If you have subscribed to your network's Caller ID service, the date and time is set automatically for all handsets every time a call is received.

Step 5. Your phone is now ready for use.
Handset LCD Display

Display icons

Icon	Description
🏠	On steadily when the Home line is in use. Off when the Home line is on-hook.
⑧	On steadily when there is(are) Bluetooth device(s) connected with the telephone base. Off when Bluetooth feature is disabled.
⌒	On steadily when Bluetooth headset is in use. Off when Bluetooth headset is not in use.
📱	On steadily when the Cellular line is in use. Off when the Cellular line is on-hook.
1/2	On steadily when Bluetooth device #1 or #2 is connected with the telephone base. Off when Bluetooth device(s) is(are) disconnected with the telephone base.
🔊	On when speakerphone is turned on. Off when speakerphone is turned off.
🔕	On when the handset ringer is turned off. Off when the handset ringer is turned on.
NEW	Indicates when new call is received. Off when new call has been viewed.
MUTE	On when microphone is mute during a call. Off when microphone is unmute during a call.
✉	On when new voicemail received from the local telephone provider. Off when new voicemail has been listened to.
🔋	Full battery power level.
🔋	2/3 battery power level.
🔋	1/3 battery power level.
🔋	Flashes when low battery level is detected, needs charging.
🔋🔋🔋🔋	Animation in cycle. Battery is charging.

Bluetooth setup

To pair and connect a Bluetooth enabled mobile phone:

- Press and hold either of the Bluetooth buttons (depending on which button you would like to use first) on the telephone base until the corresponding Bluetooth LED is flashing. The Bluetooth feature will be activated.
- Using your Bluetooth enabled mobile phone, turn on the Bluetooth feature and search for a new device.
- Once your Bluetooth enabled mobile phone has found the **Motorola B801/B802/B803/B804/B805** telephone base, select it.
- Using your Bluetooth enabled mobile phone, enter the PIN code of the telephone base (the default PIN code is 0000) to continue the pairing process.

To pair and connect a Bluetooth headset:

- Follow the first step as above.
- Using your Bluetooth headset, turn on the Bluetooth feature and search for a new device.

Bluetooth headset application supports incoming HOME calls only. Refer to your Bluetooth enabled mobile phone or headset user's manual to learn how to search for or add new Bluetooth devices.

Make a home call

Enter the phone number and press ▭ or ▭ to dial the phone number.

Make a cellular call

Enter the phone number and press ▭.
If there is only one Bluetooth enabled mobile phone paired up, press ▭ or ▭ again to dial out. Or if there are two Bluetooth enabled mobile phones paired up, press ▭ to select the desired one, and then press ▭ or ▭ to dial out.

Answer a home call

Press ▭ or press ▭ to answer the incoming home call.

Answer a cellular call

Press ▭ or press ▭ to answer the incoming cellular call.

End a call

During a call, either home or cellular call, press ▭ or put the handset on the base cradle.

Adjust volume

During a call, press ▭.

Dial from the redial list

- Press ▭ and then scroll ▭ to the entry you want to redial.
- Press ▭ or ▭ to dial the number from home line.
  OR
- Press ▭ to dial the number from cellular line.

Dial from the calls list
- Press ⊙ and then scroll ⊙ to the entry you want to dial.
- Press ⬎ or ☎ to dial the number from home line.
- OR
- Press ☎ to dial the number from cellular line.

Add entry to phonebook
- Press ⸋ to enter the main menu.
- Press ⸋ to select **DIRECTORY**.
- Press ⊙ to select **STORE**.
- Press ⸋ and enter the number.
- Press ⸋ and enter the name.
- Press ⸋ to save settings.

Dial from the phonebook
- Press ⊙ and then scroll ⊙ to select the entry you want to dial.
- Press ⬎ or ☎ to dial the number from home line.
- OR
- Press ☎ to dial the number from cellular line.

Set the ringer tone
- Press ⸋ and ⊙ to select **SETUP HS**.
- Press ⸋ and ⊙ to select **RINGER TONE**.
- Press ⸋ to select **HOME TONE**.
- OR
- Press ⸋ and ⊙ to select **CELLULAR TONE**.
- Press ⸋ and ⊙ to select a ringer melody.
- Press ⸋ to save.

Set the handset ringer volume
- Press ⸋ and ⊙ to select **SETUP HS**.
- Press ⸋ and ⊙ to select **RINGER VOLUME**.
- Press ⸋ and ⊙ to increase or decrease the volume level.
- Press ⸋ to save.

Set the tones
- Press ⸋ and ⊙ to select **SETUP HS**.
- Press ⸋ and ⊙ to select **TONES**.
- Press ⸋ and ⊙ to select **KEY TONE**, **BATTERY LOW** or **OUT OF RANGE**.
- Press ⸋ and ⊙ to turn on or off the selected tone.
- Press ⸋ to save.

Set the base ringer volume
- Press ⸋ and ⊙ to select **SETUP BS**.
- Press ⸋ to select **BS RING VOL**.
- Press ⸋ and ⊙ to select the base ringer volume from **RINGER OFF**, **RINGER LOW** and **RINGER HIGH**.
- Press ⸋ to save.

Reset all settings
- Press ⸋ and ⊙ to select **SETUP HS**.
- OR
- Press ⸋ and ⊙ to select **SETUP BS**.
- Press ⸋ and ⊙ to select **RESET**.
- Press ⸋ to select.
- Press ⸋ again to confirm. Then all the personalized handset or base settings will be reset to default.

Paging/Find handset

- Press (FIND) on the base. All handsets registered to the base will ring.
- To stop the paging, press (FIND) on the base again, or press ☎, 🔊, or any keypad key (1 - 9, *, or #) on the ringing handset.

Answering Machine

Switch the answering machine on / off

Press (ANS MODE) at the base. When the base is switched on, the display shows 0 (or other number, depends on the answering machine status).

Listen to messages

Press the keys below on the base to perform the respective functions:

⏸ : Press to stop playing messages or resume playback.

⏮ : Press once to replay current message from the beginning. Press twice to playback the previous message.

⏭ : Press to play the next message.

(DELETE) : Press to delete the current message.

🔊 : Increase the loudspeaker volume by one level (1 to 8).

🔉 : Decrease the loudspeaker volume by one level (1 to 8).

❸ Help

For more solutions, see the full Help section in the user's guide.

I cannot pair my mobile phone to the telephone base

- Make sure the Bluetooth function of your Bluetooth enabled mobile phone is turned on. See your mobile phone user's manual for more information.
- Remove the **Motorola B801/B802/B803/B804/B805** from your mobile phone's Bluetooth device history list (see your mobile phone user's manual for more information).
- Carefully follow the pairing instructions in the user's guide, making sure that your mobile phone is not connected to any other Bluetooth device(s).
- Turn off your mobile phone, and then turn it on again.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, and then plug it back in. Repeat the above suggestions.

I cannot hear any sound on my telephone system when on a CELLULAR call

- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in.
- Turn off your mobile phone, and then turn it on again.

I cannot get a dial tone

- Move the handset closer to the telephone base. You might have moved out of range.
- If the previous suggestions don't work, disconnect the telephone base from the telephone jack and connect to a different phone. If there is no dial tone on that phone either, the problem is in your wiring or local service. Contact your local telephone company.
- Your line cord might be malfunctioning. Try installing a new line cord.

I experience poor sound quality when using the speakerphone
- Increase the volume of speakerphone.
- Avoid any obstruction or covering on the speakerphone.

My caller ID does not work
- Caller ID is a subscription service. You must subscribe to this service from your local telephone company for this feature to work on your phone.
- Your caller must be calling from an area that supports caller ID.
- Both you and your caller's telephone companies must use caller ID compatible equipment.

System does not record message
- Make sure the answering system is on.
- Make sure the memory of the answering system is not full. Delete some messages to free space if memory is full.

The batteries will not hold a charge
- Charge the battery in the handset for at least 16 hours. For optimum daily performance, return the handset to the telephone base or charger when not in use.
- You may need to purchase a new battery pack. Please refer to Section 4 General Information for details.

Need more help?
- For a full explanation of all features and instructions, please refer to the user's guide.

4 General information

If your product is not working properly...

1. Read this Quick Start Guide or the User's Guide.

2. Visit our website: www.motorola.com

3. Contact Customer Service in the US and Canada at 1-888-331-3383.

To order a replacement battery pack contact customer service or visit our website.

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