

# QUICK SET-UP GUIDE FOR OPTIONAL/ADDITIONAL CORDLESS HANDSET MODEL 28001



FOR USE WITH SYSTEMS  
28021, 28031, AND 28041 SERIES

## INTERFERENCE INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

Privacy of Communications may not be ensured when using this product.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

Notice: The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Visit the GE website at: [www.GE.com/phones](http://www.GE.com/phones)



Model 28001  
00008215 (Rev. 2 DOM E)  
07-51  
Printed in China

Thomson Inc.  
101 West 103rd St.  
Indianapolis, IN 46290-1102  
© 2007 Thomson Inc.  
Trademark(s) ® Registered  
Marca(s) Registrada(s)

## HEARING AID COMPATIBILITY (HAC)

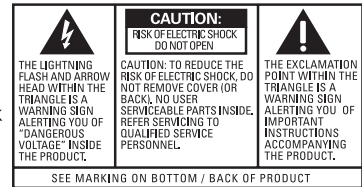
This telephone system meets FCC standards for Hearing Aid Compatibility.

## FCC RF RADIATION EXPOSURE STATEMENT

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the belt clip supplied with this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

**WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.**



## INTRODUCTION

**CAUTION:** When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

**IMPORTANT:** Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

If you have purchased an extra handset apart from your original purchased unit you may find a detailed description of its functions in the User's Guide provided with your original purchased unit.

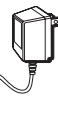
If you have purchased an extra handset that is not of the same type as your original handset you may still use the original User's Guide to help explain the new handsets basic functions and options.

## PARTS CHECKLIST

Make sure your package includes the items shown here.



Charge Cradle



Battery compartment cover



Handset battery pack



Belt clip



Handset

## INSTALLING THE HANDSET BATTERY

**NOTE:** You must connect the handset battery before use.

**CAUTION:** To reduce the risk of fire or personal injury, use only the Thomson Inc. approved Nickel-metal Hydride (Ni-MH) battery model 5-2660 that is compatible with this unit.

1. Locate battery and battery door which are packaged together inside a plastic bag and are separate from the handset.
2. Locate the battery compartment on the back of the handset.
3. Plug the battery pack cord into the jack inside the compartment.

**NOTE:** To ensure proper battery installation, the connector is keyed and can be inserted only one way.

4. Insert the battery pack.
5. Close the battery compartment by pushing the door up until it snaps into place.

## EXTRA CHARGING CRADLE

1. Plug the AC power converter of the extra charging cradle into the electrical outlet.
2. Place the handset in the extra charging cradle. The charge indicator turns on, verifying the battery is charging.
3. Allow the phone to charge for 16 hours prior to first use.

## REGISTRATION

**YOU MUST REGISTER THE HANDSET TO THE MAIN BASE BEFORE USE!**

After the optional handset has charged for 16 hours on the extra charger, **HANDSET NEEDS REGISTRATION** shows in the display.

1. Press the MUTE/PROG button. **HOLD BASE PAGE WAIT FOR BEEP** shows in the display. (Your handset should be held near the base during registration process.)
2. Press and hold the **page** button on the base unit until you hear a tone at the handset. **HANDSET X REGISTERED** shows in the handset display, where **X** is the handset number. You may now rename your handset

## NAMING THE HANDSET

1. Use the touch-tone pad to enter a name (up to 15 characters).  
**NOTE: If you make a mistake, use the DELETE button to backspace and delete one character at a time.**
2. Press the **MUTE/PROG** button to save your name. You will hear a confirmation tone and the handset name shows in the display.

## DE-REGISTRATION

De-registration cancels registration. During the de-registration process, keep the handset near the base.

From the Handset Setup Menu:

1. Press the **CALLER ID-VOLUME** (▼ or ▲) button to scroll to the **DEREGISTRATION** sub-menu.
2. Press the **MUTE/PROG** button to enter the menu. **DEREGISTRATION 1YES** ▶ **2NO** --- shows in the display. The default setting is "2NO".
3. Use the touch-tone pad to select 1 for YES or 2 for NO. Or use the **CALLER ID-VOLUME** (▼ or ▲) button to scroll to **1YES** or **2NO**.  
**WARNING: It is not recommended that a handset be de-registered unless absolutely necessary because once a handset is de-registered, that handset's telephone features cannot be used until the handset is re-registered.**
4. Select NO, if you do not want to de-register.
5. If you select **1YES**, press the **MUTE/PROG** button and **MOVE NEAR TO BASE** displays for 2 seconds, then **CONFIRM? 1YES 2NO** appears in the display.
6. Press the touch-tone pad to select **1YES** or **2NO**, or use the **CALLER ID-VOLUME** (▼ or ▲) button to scroll to **1YES** or **2NO**.
7. If you select YES, press the **MUTE/PROG** button to confirm. You will hear a confirmation tone. Then **HANDSET X DEREGISTERED** shows in the display to confirm the handset is deregistered.  
**NOTE: When you complete the de-registration process, HANDSET NEEDS REGISTRATION shows in the display. To use the handset, you MUST re-register the handset using the Registration process.**

## GLOBAL DE-REGISTRATION (APPLICABLE ONLY WITH ADDITIONAL HANDSETS)

If one or more handsets becomes lost, you should de-register all handsets to ensure proper system operation. Follow the steps below to de-register all handsets at the same time.

**WARNING: It is not recommended that a handset be de-registered unless absolutely necessary because once a handset is de-registered, that handset's telephone features cannot be used until the handset is re-registered.**

1. Press and hold the **page** button on the base until the CHARGE/IN USE indicator on the base flashes.
2. Press and hold the **page** button on the base again until the CHARGE/IN USE indicator on the base flashes rapidly.
3. Press and release the **page** button on the base once. All handsets are de-registered and **HANDSET NEEDS REGISTRATION** shows in the display.

## INTERCOM OPERATION (APPLICABLE ONLY WITH ADDITIONAL HANDSETS)

The intercom feature allows you to have a conversation with another registered handset without tying up the telephone line, allowing you to still receive incoming calls.

## MAKING AN INTERCOM CALL

1. Make sure the handset is **OFF** (not in talk mode).
2. Press the **INTERCOM** button on the handset.
3. Use the touch-tone pad to select the handset you want to page.  
**NOTE: To cancel page, press the INTERCOM button again or the \*EXIT button on the sending handset.**
4. Wait for the person at the receiving handset to press the **INTERCOM** button.  
**NOTE: If the receiving handset does not answer within two minutes, the intercom call is automatically canceled. The originating handset displays NO ANSWER.**
5. When finished, press the **\*EXIT** button or **INTERCOM** button on either handset to deactivate the intercom.  
**NOTE: The system is expandable up to 4 handsets (by purchase of optional Model 28001 handset with recharge cradle). When 4 handsets are registered, the system can handle 2 separate intercom operations at once, for example, 1st handset intercoms with 2nd handset while 3rd handset intercoms with 4th handset.**

## RECEIVING AN INTERCOM CALL

When you receive an intercom call, your handset beeps. To answer the call press the **INTERCOM** button or **TALK/CALL BACK** button.

## ADVANCED INTERCOM FEATURES

### RECEIVING AN INCOMING CALL DURING AN INTERCOM CALL

If you receive a telephone call during an intercom call, the intercom call is immediately terminated and both handsets ring. Either handset user may press the **TALK/CALL BACK** button to answer the call.

### USING INTERCOM WITH EXTERNAL TELEPHONE CALLS

During a telephone call, you may use the intercom/paging function to page another handset and have an off line, private (two-way) intercom conversation. You may also have a three-way conversation between the external caller and the handsets, or you may transfer the external telephone call to another handset.

**NOTE: Before you intercom/page another handset, you must decide whether you want to create a two-way or a three-way conversation.**

### TWO-WAY CALLING

1. During an external call, press the **INTERCOM** button, and use the touch-tone pad to enter the handset number you want to call.  
**NOTE: The receiving handset presses the INTERCOM button to answer the intercom call. Both intercom users may speak privately. The external caller will not hear the intercom conversation.**
2. When finished, press the **\*EXIT** button or **INTERCOM** button to end the intercom call, return to the talk mode, and resume your original telephone conversation.

### THREE-WAY CALLING

1. During an external call, press the **INTERCOM** button. **LINE ON HOLD EXTENSION?** shows in the display.
2. Use the touch-tone pad to select Handset #. You will hear a paging tone and **PAGING** shows in the originating handset's display.  
**NOTE: PAGING FROM... shows in the display on the receiving handset, and the receiving handset presses the INTERCOM or TALK/CALL BACK button to answer the intercom.**
3. When the receiving handset connects, press the **FORMAT/CONF** button on the originating handset to conference with the receiving handset and the external caller. **CONFERENCE** shows in the display on the originating and receiving handsets.  
**NOTE: A handset can enter conference mode directly by pressing TALK/CALL BACK on the second handset during a call.**

### TRANSFERRING EXTERNAL CALLS TO OTHER HANDSETS

During an external call, you may transfer the external call to another handset.

1. Press the **INTERCOM** button on the originating handset to put an external call on hold, and then page the receiving handset.
2. Use the touch-tone pad on the handset to select Handset #. You will hear a paging tone. **PAGING** shows on the originating handset's display, and **PAGING FROM...** shows on the receiving handset's display.
3. When the receiving handset connects, press the **TALK/CALL BACK** button on the originating handset to transfer the call.  
-OR-  
4. Press the **TALK/CALL BACK** button on the originating handset to transfer the call. If the receiving handset does not answer within 30 seconds, the originating handset rings back and displays **CALLBACK**. If the originating handset does not answer within 20 seconds, the call is automatically dropped.

## WARRANTY ASSISTANCE

If trouble is experienced with this equipment, for warranty information, please contact customer service at **1-800-448-0329**. If the equipment is causing harm to the telephone network, the telephone company may require that you disconnect the equipment until the problem is resolved.

Any unauthorized repairs, changes or modifications not expressly approved by Thomson Inc. could void the user's authority to operate this product. For instructions on how to obtain a replacement unit, refer to the warranty included in this guide or call customer service at **1-800-448-0329**.

Or refer inquiries to:

Thomson Inc.  
Manager, Consumer Relations  
P O Box 1976  
Indianapolis, IN 46206

Attach your sales receipt to this booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date \_\_\_\_\_

Name of store \_\_\_\_\_