Answering System



IMPORTANT INFORMATION

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Printed in China

NOTICE: This product meets the applicable Industry Canada technical specifications

The equipment must be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe systems, if present, are connected together. This precaution may be particularly important in rural areas.

CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate

NOTES: This equipment may not be used on coin service provided by the telephone company.

INTERFERENCE INFORMATION

This equipment generates and uses radio frequency energy which may interfere with residential radio and television reception if not properly installed and used in accordance with instructions contained in this manual. Reasonable protection against such interference is ensured, although there is no quarantee this will not occur in a given installation. If interference is suspected and verified by switching this equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient the radio/television receiver's antenna, relocate the equipment with respect to the receiver, plug the equipment and receiver into separate circuit outlets. The user may also wish to consult a qualified radio/television technician for additional suggestions. This equipment has been fully tested and complies with all limits for Class B computing devices pursuant to part 15 FCC Rules and Regulations. This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Licensed under US Patent 6,427,009.

HEARING AID COMPATIBILITY (HAC)

This telephone system meets FCC standards for Hearing Aid Compatibility.

REN NUMBER IS LOCATED ON THE CABINET BOTTOM

INTRODUCTION

CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

Your cordless telephone/answering system with Caller ID and Call Waiting is designed to give you flexibility in use and high quality performance. To get the most from your new cordless telephone/ answering system, we suggest that you take a few minutes right now to ead through this instruction manual. This telephone is a multifunction product for use with the Call Waiting and Caller ID services available from your local telephone company. Your Caller ID Call Waiting phone allows

- View the name and telephone number of a caller (Call Waiting Caller
- Identify callers before you answer the phone.
- View the time and date of each incoming call.
- Record up to 20 Caller ID messages sequentially.

in your home goes out.

- Know who called while you are on the other line or when
- · Screen unwanted calls, eliminate harassment from annoying calls, or to get prepared before answering a call.

IMPORTANT: In order to use all of the features of this telephone. you must subscribe to two separate services available from your local telephone company: the standard Name/Number Caller ID Service to know who is calling when the phone rings and Caller ID with Call Waiting Service to know who is calling while you are on the phone. Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power

THOMSON THOMSON 🗯

ATLINKS Communications Canada Inc

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSETHIS OR MOISTURE.

BEFORE YOU BEGIN

PARTS CHECKLIST Make sure your package includes the items shown here. power

TELEPHONE JACK REQUIREMENTS

To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.

Modular telephone

Wall plate

Line cord

into place.

the handset is on the cradle

WALL MOUNTING

place. (Wall plate not included.)

TALK/CALI

BACK (button)

CID/VOL ← or ▶

review €

*tone/exit

TELEPHONE SETUP

chan/delete___

in use/charge

delete button)

(button)

HANDSET LAYOUT

6. Place the handset in the charging cradle.

CONNECTING THE AC (ELECTRICAL) POWER

Plug the power adaptor cord into the power jack on the bottom of

the base and the other end into an electrical outlet. The in use/charge

Allow the phone to charge for 16 hours prior to first use. If you don't

this unit. Using other power adaptors may damage the unit.

Plug one end of the telephone line cord into the jack on the bottom of

the base called PHONE LINE and the other end into your home's modular

If you want to mount the phone on a wall, slip the mounting holes (on the

back of the base) over the wall plate posts, and slide the unit down into

4 ghi 5 jkl 6 mno

flash/program

volume ▲ or ▼

display

min (button)

memo (button)

hour (button)

announce button

microphone

review/skip or ▶ (button)

day/check (button)

- answer on/off button

PLAY/STOP > (button)

properly charge the phone, battery performance is compromised.

CONNECTING THE TELEPHONE LINE

phone jack. Place the handset in the cradle on the base.

indicator (on the base) turns on to indicate the battery is charging when

CAUTION: Use only the ATLINKS USA, Inc. power adaptor

5-2512 (black) or 5-2618 (gray) power adaptor that came with

DIGITAL SECURITY SYSTEM

Your cordless phone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line.

When you place the handset in the base, the unit verifies its security code. After a power outage or battery replacement, you should place the handset in the base for about 20 seconds to reset the code.

INSTALLATION NOTE: Some cordless telephones operate at requencies that may cause or receive interference with nearby ΓVs, microwave ovens, and VCRs. To minimize or prevent such nterference, the base of the cordless telephone should not be placed near or on top of a TV, microwave oven, or VCR. If such terference continues, move the cordless telephone farther away from these appliances. Certain other communications devices may also use the 900 MHz frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new telephone. If you are concerned with interference, please refer to the owner's manual for these devices on how to properly et channels to avoid interference. Typical devices that may use the 900 MHz frequency for communication include wireless audio/ video senders, wireless computer networks, multi-handset cordless telephone systems, and some long-range cordless telephone systems.

IMPORTANT INSTALLATION INFORMATION

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninsulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Temporarily disconnect any equipment connected to the phone such as faxes, other phones, or modems.

INSTALLING THE PHONE

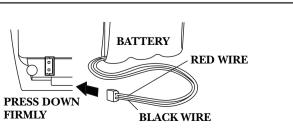
4. Insert the battery pack

Your cordless telephone/answering system should be placed on a level surface such as a desk or table top, or you can mount it on a wall.

INSTALLING THE HANDSET BATTERY

- **NOTE:** You must connect the handset battery before use. 1. Locate battery and battery door which are packaged together inside a
- plastic bag and are separate from the handset. 2. Locate the battery compartment on the back of the handset.
- 3. Plug the battery pack cord into the jack inside the compartment.

NOTE: It is important to maintain the polarity (black and red wires) to the jack inside the compartment. To ensure proper battery installation, the connector is keyed and can be inserted only one way.



5. Close the battery compartment by pushing the door up until it snaps PROGRAMMABLE MENUS

There are six programmable menus available: Language, Local Area Code, Ringer Tone, Tone/Pulse, Ringer On/ Off, and Factory Default. When you program these settings, make sure the phone is **OFF** (not in talk mode). Pressing the *tone/exit button will remove you from the menu selection process without changing the feature you are in.

DISPLAY LANGUAGE

- 1. Press the flash/program button until 1ENG 2FRA 3ESP shows in the
- 2. Use the CID/VOL (◆ or ▶) button or the handset number pad to select 1 (English), 2 (French), or 3 (Spanish). The default setting is "1ENG." 3. Press the flash/program button to confirm and to advance to the next
- menu feature.

LOCAL AREA CODE If you enter your local 3-digit area code in the area code menu, your local

area code does not display on the Caller ID (CID) list. Instead, you only see the local 7-digit number. Calls received from outside your local area code will display the full 10-digit number 1. Press the flash/program button until AREA CODE- - - shows in the

- display. The default setting is "- - ". 2. Use the handset number pad to enter your 3-digit area code.
- **NOTE:** If you make a mistake, press the chan/delete button to erase the incorrect area code and repeat step 2.
- 3. Press the flash/program button to confirm and to advance to the next menu

RINGER TONE

- 1. Press the flash/program button until *RINGERTONE* shows in the
- 2. Use the CID/VOL (← or ▶) button or the handset number pad (1-3) to enter your selection from RingerTone 1, 2, or 3. The default setting is "RINGERTONE 1".
- 3. Press the flash/program button to confirm and to advance to the next menu

Tone/Pulse

- 1. Press the flash/program button until 1TONE 2 PULSE shows in the
- 2. Use the CID/VOL (◆ or ▶) button or the handset number pad to enter your selection. The default setting is "1TONE". 3. Press the flash/program button to confirm and to advance to the next
- menu feature.

RINGER ON/OFF

- 1. Press the flash/program button until RINGER 10N 20FF shows in the
- 2. Use the CID/VOL (or) button or the handset number pad to enter your selection. The default setting is "10N".
- 3. Press the flash/program button to confirm and to advance to the next

NOTE: If you turn the ringer OFF, *RINGER OFF* shows in the handset display.

FACTORY DEFAULT

- This feature allows you to restore the unit's original features. 1. Press the flash/program button until *DEFAULT* shows in the display.
- 2. Use the CID/VOL (or) button to scroll to YES. The default setting is
- 3. Press flash/program to confirm. You will hear a confirmation tone.

CORDLESS PHONE BASICS

case the power in your home goes out.

MAKING A CALL

- 1. Press the TALK/CALL BACK button and dial the desired number. -OR-To perform preview dial, dial the number first then press the TALK/
- CALL BACK button 2. To hang up, press the TALK/CALL BACK button or place the handset in
- the base cradle. **IMPORTANT:** Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in

REDIAL

Press the redial button to guickly dial the last number you called (up to 32

If you get a busy signal, and want to keep dialing the number, press redial to dial the number again.

RECEIVING A CALL

the base cradle.

you receive a call.

FLASH

IN USE INDICATOR

before you begin speaking

pressing the flash/program button.

the maximum and VOL 1 is the minimum

CHANNEL BUTTON

TEMPORARY TONE

send your number.

(rotary) dialing mode.

PAGING THE HANDSET

CALLER ID FEATURES

store up to 20 calls for later review

page button on the base

Caller ID ~

Caller ID

clear channel.

When the in use/charge indicator on the base is lit, the handset is either

in use or charging. The in use/charge indicator on the base flashes when

If you subscribe to the combined Call Waiting Caller ID service from

your local telephone company you will receive Caller ID information (if

to indicate another call is waiting on the line and Caller ID information.

is put on hold. You may switch back and forth between the two calls by

TIP: Do not use the TALK/CALL BACK button to activate custom

calling services such as call waiting, or you'll hang up the phone.

When the phone is **ON**, press the CID/VOL (◆ or ▶) on the handset to

the right arrow to increase the volume and left arrow to decrease the

While talking on the phone, you might need to manually change the

channel in order to reduce static caused by appliances, such as baby

monitors, garage door openers, microwave ovens, or other cordless

phones. Press and release the chan/delete button to move to the next

This feature is useful only if you have pulse (rotary) service. Temporary

Tone Dialing enables pulse (rotary) service phone users to access

touchtone services offered by banks, credit card companies, etc. For

1. Dial the telephone number and wait for the line to connect.

to temporarily change from pulse dialing to tone dialing.

example, when you call your bank you may need to enter your bank

account number. Temporarily switching to touchtone mode allows you to

2. When your call is answered, press the *tone/exit button on the handset

3. Follow the automated instructions to get the information you need.

4. Hang up the handset and the phone automatically returns to pulse

Press the *tone/exit button to cancel any command you initiated.

Press the page button on the base. The handset will beep for about two

NOTE: You can still page the handset if the ringer is turned off. If

Caller ID (CID) is a service available from your local telephone company.

service. To receive Caller ID information for a Call Waiting call, you must

Waiting service, you will receive information (if available) transmitted by

vour local telephone company. You will also receive Caller ID information

already on the phone, a beep indicates the presence of a Call Waiting Call

on the line, and Caller ID information for the Call Waiting call shows on

the display. This information may include the phone number, date and

For Caller ID to work on this system, you must subscribe to Caller ID

subscribe to the combined Caller ID Call Waiting service. The unit can

When your telephone rings, and you are subscribed to Caller ID Call

from Call Waiting calls. If you receive an incoming call and you are

10:28 pm 10/20 rept call # 03

time; or the name, phone number, and date and time.

minutes or until you press TALK/CALL BACK on the handset or press the

This feature helps to locate a misplaced handset.

the battery is dead, the Paging feature will not work.

adjust the volume of the handset's earniece. There are four settings. Press.

volume. You will see the volume setting on the handset display. VOL 4 is

available) on Call Waiting calls. During a phone call, you will hear a beep

for the waiting call shows on the handset display. To connect the waiting

call, press the flash/program button on the handset and your original call

- When you receive a call, the information is transmitted by the phone 1. To answer a call press the TALK/CALL BACK button on the handset company to your Caller ID telephone between the first and second ring.
- 2. To hang up, press the TALK/CALL BACK button or place the handset in
 - **VERY IMPORTANT:** The Caller ID feature of this product requires a subscription to Caller ID service from your telephone company.

When the phone's memory is full, a new call automatically replaces the oldest call in memory. NEW appears in the display for calls received that have not been reviewed.

NOTE: Check with your local phone company regarding name service availability.

REVIEWING CALLER ID RECORDS As calls are received and stored, the display is updated to let you know

RECEIVING AND STORING CALLS

how many calls have been received.

- Make sure the phone is **OFF** (not in TALK mode).
- Press the CID/VOL () button to scroll through the call records from the most recent to the oldest
- Press the CID/VOL () button to scroll through the call records from the oldest to the newest.

DELETING THE CURRENT RECORD 1. When the Caller ID record shows in the display, press and release the

- chan/delete button. The display shows DELETE CALL ID? 2. Press chan/delete button again to confirm. You will hear a confirmation
- tone, the display shows *DELETED*, then the next Caller ID record appears in the display.

DELETING ALL RECORDS 1. Press the CID/VOL (◆ or ▶) button until a Caller ID record is displayed.

2. Press and hold chan/delete until unit beeps. The display shows DELETE

3. Press chan/delete again to erase all records. You will hear a confirmation tone, and the display shows NO CALLS.

STORING CALLER ID RECORDS IN MEMORY NOTE: Caller ID record should be in correct format for dialing as

record cannot be changed once it is stored in memory location. 1. Press the CID/VOL (← or ▶) button until the desired Caller ID record is

- 2. Press the memory button.
- 3. Press a number (0-9) to store the dialed number in that memory location. You will hear a confirmation tone. Example, press the number 1 key to store the record in memory location 1.

TO REPLACE AN OLD MEMORY WITH A NEW CALLER ID RECORD:

- 1. Repeat steps 1 through 3 in Transferring Caller ID Records to Memory. After entering the memory location, REPLACE MEMO? shows in the
- 2. Press the memory button again, and the new Caller ID record replaces the old memory in that location. You will hear a confirmation tone.

DIALING A CALLER ID NUMBER

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Use the CID/VOL (◆ or ▶) button to display the desired Caller ID record.

3. Press the TALK/CALL BACK button to dial the number.

CHANGING THE NUMBER FORMAT The format/answerer button lets you change the format of the displayed

number. The available formats are as follows.

7-digit 7-digit telephone number.

10-digit 3-digit area code + 7-digit telephone number. 11-digit long distance code "1" + 3-digit area code + 7-digit telephone

- 1. Use the CID/VOL (← or ▶) button to scroll to the number you want to
- 2. If the number does not dial as shown, press the format/answerer button. Repeat if necessary, until the correct number of digits shows in the display.
- 3. Press the TALK/CALL BACK button.

Store up to ten 24-digit numbers in memory for quick dialing. This memory feature is in addition to the 20 Caller ID records that can be stored in memory

STORING A NAME AND NUMBER IN MEMORY

- 3. Press a number (0-9) to store the dialed number in that memory
- **NOTE:** If the memory location is empty, "EMPTY" appears in the

the letter T: press the 4 key twice for the letter H.

- More than one letter is stored in each of the number keys. For example, to enter Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I. Press the 5 key 3 times for the letter L, and wait for 1 second. Press the 5 key 3 times for the second letter L, and press the 1 key to insert a space between the first and last name. Press the 7 key 4 times for the letter S: press the 6 key once for the letter M; press the 4 key 3 times for the letter I; press the 8 key for
- **NOTE:** If you make a mistake press the chan/delete button to backspace and erase the wrong character(s) or number(s).

6. Press the memory button again to save the name. The display shows

- ENTERTEL NUMBR. 7. Use the handset number keypad to enter the telephone number (up to 24 digits, including pauses) and press the memory button again to
- save the number. The unit beeps to confirm 8. To enter another name and number in a different memory location, return to step 1 and repeat the process.

STORING A REDIAL NUMBER

- 1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
- 2. Press the redial button.
- 3. Press the memory button to store the number. You will hear a confirmation tone

TO REPLACE AN OLD MEMORY WITH A NEW REDIAL NUMBER

- 1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
- 2. Press the redial button. 3. Press the memory button, and *REPLACE MEMO?* shows in the display.
- 4. Press the memory button to replace the old memory with the new redial number. You will hear a confirmation tone.

CHANGING A STORED NUMBER

- . Repeat steps 1 through 7 in Storing a Name and Number in Memory. REPLACE MEMO? shows in the display
- 2. Press the memory button to store the number. You will hear a confirmation tone

DIALING A STORED NUMBER

- 1. Make sure the phone is **ON** by pressing the TALK/CALL BACK button.
- Press the memory button.

OR

- 3. Press the number (0-9) for the desired memory location. The number dials automatically.
- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Press the memory button.
- 3. Press the memory location for the phone number you want to dial, or use the CID/VOL (◆ or ▶) button to scroll through the numbers stored in memory until the desired number is shown.
- 4. PressTALK/CALL BACK. The number dials automatically.

CHAIN DIALING FROM MEMORY Use this feature to make calls which require a sequence of numbers,

such as using a calling card for a frequently called long distance number. You simply dial each part of the number sequence from memory. The following example shows how you can use chain dialing to make a call through a long distance service:

1. Make sure the phone is **OFF** (not in TALK mode). 2. Press the memory button.

- location. Or use the CID/VOL (◆ or ▶) to scroll to desired location. If the memory location is occupied, the memory location and stored name
- and number appear on the screen.
- 4. Press the memory button again. The display shows *ENTER NAME*.
- **NOTE:** If you don't want to enter the name, skip step 5.
- 5. Use the handset number keypad to enter a name (up to 15 characters)

The Number For	Memory Location
Long distance access number	7
Authorization code	8
Frequently called long distance number	er 9

1. Make sure the phone is **ON** by pressing the TALK/CALL BACK button. 2. Press the memory button and then press the 7 key.

3. When you hear the access tone, press memory again and then press the 8 key

4. At the next access tone, press memory and then the 9 key.

TIP: Wait for the access tones before pressing the memory button, or your call might not go through.

INSERTING A PAUSE IN THE DIALING SEQUENCE

Press the #PAUSE button once to insert a delay in the dialing sequence of a stored telephone number. A pause is needed to wait for a dial tone (for example after you dial 9 for an outside line, or to wait for a computer access tone). PAUSE shows on the display as a P. Each pause counts as 1 digit in the dialing sequence. If you need a longer pause, press the #PAUSE button twice

REVIEWING AND DELETING STORED NUMBERS

- 1. Press the memory button.
- 2. Use the CID/VOL (◆ or ▶) button to scroll to the desired memory location or press the desired memory location (0-9). 3. While the entry is displayed, press the chan/delete button to delete the
- entry. The display shows DELETE?.
- 4. Press chan/delete again to confirm. The display shows DELETED. You will hear a confirmation tone.

Answering System Setup

Besides basic telephone features, your 26999 unit is also equipped with a digital answering system which features English and French language voice prompts, and allows you to customize your own greeting. This section shows you how to set up your answering system to record incoming calls. Before you begin the setup, you must turn on the answering system.

 Press the answer on/off button to turn the answering system on and off. The MESSAGES indicator lights when the answering system is on. The indicator alternately flashes between CL (clock) and 0, indicating day/time programming is needed and 0 messages are stored.

NOTE: The answering system displays "--" when it is off.

SETTING THE VOICE PROMPT LANGUAGE

The default voice prompt language is English.

To change the answering system's voice prompt language, press and hold the skip >> button for two seconds. The unit announces "OPTION FRANCAISE"

NOTE: To change to "English," press and hold the skip • button again for 2 seconds.

NOTE: In remote access mode, the system follows the selected language. The voice prompt language cannot be switched remotely

VOICE TIME/DAY STAMP

- 1. Press and hold the day/check button to set the day of the week and
- 2. Press the hour button to set the hour (a.m. or p.m.).
- 3. Press the min button to set the minutes. When you press and hold the min button, the time advances in 5-minute intervals.
- 4. Press and release the day/check button to review the day and time settings.

SPEAKER VOLUME

Use the volume (▲ or ▼) buttons to adjust speaker volume to a comfortable level. Press the () arrow to increase the volume and the (\checkmark) arrow to decrease the volume. L8 is the maximum and L1 is the minimum level.

VOICE INSTRUCTIONS

If you need additional assistance, press the review () button when you plug in the answering system and follow the voice instructions.

RECORDING THE OUTGOING ANNOUNCEMENT

For best results when recording, you should be about nine inches from the mic (microphone) opening to eliminate as much background noise as

1. Press and hold the announce button. Hold the button down until you finish the announcement.

- 2. Begin speaking after you hear the beep. You have up to two minutes of
- recording time. 3. Release the button when you finish your announcement.

If you choose not to record an outgoing announcement, a default announcement is played instead. To return to the default announcement after you have recorded your own outgoing announcement, press the announce button and release it when you hear the beep.

SAMPLE OUTGOING ANNOUNCEMENT

Hi, this is (use your name here), I can't answer the phone right now, so please leave your name, number and a brief message after the tone, and I'll get back to you. Thanks.

REVIEWING THE ANNOUNCEMENT

Press and release the announce button to review your outgoing

RING SELECT

Set the RING SELECT switch on the bottom of the unit to choose the number of times you want the phone to ring before the system answers the call. You may choose 3 rings or 5 rings.

Answering System Operation

This section explains the buttons and features of the answering system.

MESSAGES INDICATOR

The MESSAGES indicator shows you how many messages you have. It blinks if there are new messages. The answer on/off button must be ON in order for the MESSAGES indicator to work.

SCREENING CALLS FROM THE BASE

You may screen incoming calls by waiting for the caller to begin leaving a message (to hear who it is), then pick up the handset, and pressTALK/ CALL BACK to speak to the caller. The answering system automatically stops recording when you activate the handset or pick up an extension

TIP: Make sure the volume on the base is set loud enough for you to hear your incoming calls.

MESSAGE PLAYBACK

The messages indicator lets you know when you have messages. To play messages, press the play/stop button

While a message is playing, you can do the following:

- Press the play/stop button to stop the message playback.
- Press and release the review button to restart the current message; continue to press and release the review button to go to previous
- Press and release the skip button to go to the next message.
- Press the volume ▲ or ▼ button to adjust the playback volume.

MEMORY FULL

When the memory is full, the system answers after 10 rings. You should erase some messages so the answering system can record new messages. The memory has a total recording time of 15 minutes (this includes the outgoing announcement, incoming messages, and voice time/date stamp).

ERASING MESSAGES

You may erase messages three ways:

- To erase a single message, press the play/stop button on the base, and press and release the erase button on the base to erase the message currently playing.
- To erase all reviewed messages, press and hold the erase button on the base until the unit beeps
- To erase a message using the handset:
- 1. Press format/answerer button on the handset.
- 2. Press the play/stop button (key 2). on the handset.
- 3. Press the erase button (key 0) on the handset to erase a message during plavback.

NOTE: Erased messages cannot be restored. Be careful when pressing the erase button because if the next unheard message has started to play, it will also be erased.

LEAVING A MEMO

Use the memo feature to leave a message.

- 1. Press and hold the memo button. Hold the button down until you finish recording the message
- 2. Begin speaking after you hear the beep.
- 3. Release the memo button when you are finished.

REMOTE ACCESS

answering machine with the handset

through all of the procedures.

VOICE MENU SYSTEM

Review message

Erase message

Skip message

the cordless handset.

Play back message

Stop message play back

Turn off/on answering system

Review voice menu options

USING THE HANDSET

You can also access your answering system from any phone that is

tone-dial compatible by entering a 3-digit security code after you hear the

Press this Button

outgoing announcement. The following voice menu system guides you

Press the format/answerer button to access the answering system from

After you access the answering system, use the marked handset keys

1. Press the format/answerer button. The display shows *ANSWERER*

2. Press the play/stop button (2 key) or follow the Voice Menu System.

Use the handset to screen calls even when you can't hear the answering

1. Press the format/answerer button to access the answering system.

3. Press the TALK/CALL BACK button to speak to the person or press

When the answering system's memory is full, the system answers after

10 rings, beeps and waits for you to enter the 3-digit security code. If you

don't enter the security code within 10 seconds after the unit beeps, the

NOTE: The unit also answers after the 10th ring if it is turned off.

To access the answering system, enter your 3-digit security code after

phone hangs up. You should erase some messages so the answering

ACCESSING THE ANSWERING SYSTEM FROM ANOTHER

You can access your answering system from a touch-tone phone

by entering your 3-digit security code after you hear the outgoing

2. When the answering systems answers, allow the outgoing message to

play to the end, listen for the tone, and then enter your security code.

3. Follow the voice menu to use the answering system remote functions.

The remote feature enables you to perform the previously listed Voice

TIP: You can bypass the outgoing announcement by pressing any

Then, you can enter your security code to access the answering

numbered key on the keypad while the announcement is playing.

1. Dial the phone number for the answering system

3. When you are finished listening to your messages, press format/

above each number. For example, to play messages

SCREENING CALLS FROM THE HANDSET

When the answering system picks up the line:

format/answerer to stop screening the call.

2. Listen as the caller leaves a message

system can record new messages.

MEMORY FULL

announcement.

Menu System functions:

just as if you were pressing the corresponding buttons on the base (see

"Answering System Operation."). The functions are listed on the handset

another phone.

CHANGING THE SECURITY CODE This section explains two types of remote access; using the handset to The default security code for accessing the answerer from another access the answering system and accessing the answering system from

0 (during message playback)

is 1 2 3. You must use the handset to change the security code. With the phone off, follow these steps: The handset contains integrated buttons that enable you access the

1. Press format/answerer button

2. Press *tone/exit.

3. Enter the three numbers to be used as the new security code.

4. Press *tone/exit again.

5. You will hear the new security code being repeated to confirm the

CONNECTING THE BELT CLIP

To attach the belt clip, insert the sides of the belt clip into the slots on each side of the handset. Snap the ends of the belt clip into place.

CHANGING THE BATTERY

Make sure the telephone is **OFF** before you replace battery.

- 1. Remove the battery compartment door.
- 2. Disconnect the battery plug from the jack inside the battery compartment and remove the battery pack from the handset.
- 3. Insert the new battery pack and connect the battery plug to the jack inside the handset battery compartment
- 4. Put the battery compartment door back on.
- 5. Place handset in the base to charge.
- 6. Allow the handset battery to properly charge (for 16 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance will be compromised.



CAUTION: To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.

BATTERY SAFETY PRECAUTIONS

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.
- Keep batteries out of the reach of children. • Remove batteries if storing over 30 days.



NOTE: This product contains a nickel-cadmium rechargeable battery and must be recycled or disposed of properly. We suggest that you check with your local Environmental Agency regarding recycling or disposal.

GENERAL PRODUCT CARE

To keep your telephone working and looking good, follow these

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping the unit and other rough treatment. Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a
- Periodically clean the charge contacts on the handset and base with a

HANDSET SOUND SIGNALS

Signai	weaning
A long warbling tone (with ringer on)	Signals an incoming call
Three short beeps (several times)	Page signal
Single beep every 14 seconds	Low battery warning

DISPLAY AND CALLER ID MESSAGES

The following indicators show the status of a message or of the unit.

ANSWERER REMOTE Indicates the answering machine is being

accessed remotely **BLOCKED CALL** The person is calling from a number that has been blocked from transmission. BLOCKED NAME The persons name is blocked from transmission **BLOCKED NUMBER** The person is calling from a number that has been blocked from transmission CALL WAITING Indicates a call is waiting on the line. **DELETE ALL?** Prompt asking if you want to erase all Caller ID

Handset does not ring

some phones.

Change channels.

· Charge the battery.

Replace the battery.

See solutions for "No dial tone."

Memory Dialing doesn't work

CALLER ID SOLUTIONS

Caller ID Error Message

No Display

• Did you follow proper dialing sequence?

Make sure phone is in tone dialing mode.

Make sure phone is in pulse dialing mode.

Phone won't dial out with pulse service

Phone dials in pulse with tone service

Unit beeps

Check for a dial tone.

• Make sure the RINGER ON/OFF on the handset is set to ON.

You may have too many extension phones on your line. Try unplugging

• Move closer to the base. The handset may be out of range.

You experience static, noise, or fading in and out

outlet with another household appliance.

• Move closer to base. The handset might be out of range.

• Relocate the base. Make sure base is not plugged into an electrical

Place handset in base for 20 seconds; if it still beeps, charge battery for

• Clean the charging contacts on handset and base with a soft cloth.

• Make sure you programmed the memory location keys correctly.

The battery must be fully charged. Try replacing the battery.

Disconnect the unit from the wall and plug it in again.

company in order to receive Caller ID records.

Answering System Solutions

Time/Day setting stuck at 12 a.m Mon.

The phone's memory may be full.

Incoming messages are incomplete

The phone's memory is full.

stopped the message

• Was an extension phone picked up?

Won't respond to remote commands

system automatically hangs up.

You must enter the correct security code.

You must use a tone-dial phone for remote access.

Make sure answering system is turned on.

Can't hear messages, beep, etc.

Adjust the speaker volume.

Set the time clock.

Answers on 10th ring

• You must be subscribed to Caller ID service from your local telephone

• The unit displays this message if it detects anything other than valid

invalid message has been sent from the telephone company.

You accidentally pressed the play/stop button during playback and

• Did the unit hang up? If you take no action for a period of time, the

Caller ID information during the silent period after the first ring. This

message indicates either the presence of noise on the line, or that an

DELETE CALL ID? Prompt asking if you want to erase a Caller ID DELETED Prompt confirming the Caller ID record is

END OF LIST Indicates that there is no additional information in Caller ID memory. **ENTER NAME** Prompt telling you to enter the name for one of the 10 memory locations.

Indicates a memory location is vacant.

ENTERTEL NUMBR Prompt telling you to enter the telephone number for one of the 10 memory locations. INCOMPLETE DATA Caller information has been interrupted during transmission or the telephone line is excessively

LOW BATTERY Indicates the battery pack needs charged. Indicates call or calls have not been reviewed. **NO CALLS** Indicates no calls have been received. NO DATA No Caller ID information was received. **PAGING** The PAGE button has been pressed on the base. PRESS TALK KEY Indicates the CID number is a Direct Dial Number (DDN) and cannot be formatted.

Repeat call message. Indicates that a new call from the same number was received more than

UNKNOWN NAME/ The incoming call is from an area not serviced Caller ID or the information was not sent. CALLER/NUMBER

Answering System Display Messages

The following indicators show the status of the answering machine. Answerer off

Total number of messages. An (blinking) Currently answering a call. CL (blinking) The voice time/day stamp needs set. F (blinking) Memory is full.

LA (Line Access) External line remote answerer. **Six bars (blinking)** Recording a memo or announcement.

TROUBLESHOOTING GUIDE

CORDLESS PHONE SOLUTIONS

No dial tone Check installation:

EMPTY

NEW

Make sure the base power cord is connected to a working electrical

Make sure the telephone line cord is connected to the base unit and the

- Connect another phone to the same modular jack; if the second phone doesn't work, the problem might be with your wiring or local service.
- The handset may be out of range of the base. Move closer to the base. • Make sure the battery is properly charged (for 16 hours).
- Ensure the battery pack is installed correctly.
- Did the handset beep when you pressed the TALK/CALL BACK button? Did the charge/in use indicator come on? The battery may need to be
- Place the handset in the base for at least 20 seconds.

Causes of Poor Reception

- Aluminum siding
- Foil backing on insulation.
- Heating ducts and other metal construction that can shield radio
- You're too close to appliances such as microwaves, stoves, computers,
- · Atmospheric conditions, such as strong storms
- Base is installed in the basement or lower floor of the house.
- Base is plugged into AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Handset battery is low.
- You're out of range of the base.
- Microwave oven is using the same frequency.

TELEPHONE NETWORK INFORMATION

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company, where practicable, may notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company will likely give you adequate notice to allow you to maintain uninterrupted service. Notice must be given to the telephone company upon termination of

your telephone from your line.

REN NUMBER

On the bottom of this equipment is a label indicating, among other information, the Ringer Equivalence Number (REN) for the equipment. • Make sure that the unit is connected to a non-switched electrical outlet.

> The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone

ACCESSORY INFORMATION

DESCRIPTION	M0	MODEL NO.	
	BLACK	WHITE	
AC Power converter	5-2512	5-2618 (gray)	
Belt Clip	5-2555	5-2552	
Handaat Danlagement Dattons	-	E 2/IEO	

To order, call the nearest distributor for your area; Manitoba: (204) 783-2088 Ontario: (905) 624-8516 Quebec: (514) 352-9071 British Columbia: (604) 438-8001 A shipping and handling fee will be charged upon ordering. It is required by law to collect appropriate sales tax for each individual state, country, and locality to which the merchandise is being sent. Items are subject to availability

ATLINKS Communications Canada, Inc., warrants to the purchaser or gift recipient that if any manufacturing defect becomes apparent in this product within 1 year from the original date of purchase, it will be replaced free of charge, including return transportation.

This warranty does not include damage to the product resulting from

accidents, misuse or leaking batteries. Should your product not perform properly during the warranty period, either:

1. Return it to the selling dealer with proof of purchase for replacement,

2. Remove the batteries (where applicable), and pack product complete with accessories in the original carton (or equivalent)

- Mail prepaid (with proof of purchase) and insured to: ATLINKS Communications Canada, Inc.

> c/o Thomson multimedia Inc 6200 Edwards Boulevard Mississauga, Ontario Canada I 5T 2V7

The provisions of this written warranty are in addition to and not a modification of or subtraction from the statutory warranties and other rights and remedies contained in any applicable legislation, and to the extent that any such provisions purport to disclaim, exclude or limit any such statutory warranties and other rights and remedies, such provisions shall be deemed to be amended to the extent necessary to comply therewith

If you are unable to find a qualified servicer for out of warranty service, you may write to: ATLINKS Communications Canada, Inc.

c/oThomson Inc. P.O. Box 0944 Indianapolis, Indiana, U.S.A., 46206-0944

Attach your sales receipt to this booklet for future reference. This information is required if service is needed during the warranty period.

PURCHASE DATE NAME OF STORE

DESCRIPTION	MOD	MODEL NO.	
	BLACK	WHITE	
AC Power converter	5-2512	5-2618 (gray)	
Belt Clip	5-2555	5-2552	
Handaat Danlagement Dattons	-	E 24E0	