26920/26921 Series



IMPORTANT INFORMATION

operation of the device

INTERFERENCE INFORMATION

the RFI regulations of the Industry Canada

HEARING AID COMPATIBILITY

Model 2-6920/26921N 15433050 (Rev. 1 E/F)

Printed in China

32-Channel 900MHz **Cordless Telephone User's Guide** 

We bring good things to life.

This equipment generates and uses radio frequency energy which may interfere with

accordance with instructions contained in this manual. Reasonable protection against

such interference is ensured, although there is no guarantee this will not occur in a

given installation. If interference is suspected and verified by switching this equipment

on and off, the user is encouraged to try to correct the interference by one or more of

equipment with respect to the receiver, plug the equipment and receiver into separate

circuit outlets. The user may also wish to consult a qualified radio/television technician

for additional suggestions. This equipment has been fully tested and complies with all

limits for Class B computing devices pursuant to part 15 FCC Rules and Regulations.

This device complies with RSS-210 of Industry Canada. Operation is subject to the

device must accept any interference, including interference that may cause undesired

This equipment generates and uses radio frequency energy which may interfere with residential radio and television reception if not properly installed and used in

accordance with instructions contained in this manual. Reasonable protection against

such interference is ensured, although there is no guarantee this will not occur in a

given installation. If interference is suspected and verified by switching this equipmen

on and off, the user is encouraged to try to correct the interference by one or more of

the following measures: Reorient the radio/television receiver's antenna, relocate the

equipment with respect to the receiver, plug the equipment and receiver into separate

circuit outlets. The user may also wish to consult a gualified radio/television technicia

for additional suggestions. This equipment has been fully tested and complies with all

imits for Class B computing devices pursuant to part 15 FCC Rules and Regulations.

This apparatus does not exceed the class B limits for RF noise emissions specified in

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son Consumer Electronics. In mark(s) ® Register

Marque(s) ® déposée(s

This telephone system meets FCC standards for Hearing Aid Compatibility.

following two conditions: (1) This device may not cause interference, and (2) This

the following measures: Reorient the radio/television receiver's antenna, relocate the

residential radio and television recention if not properly installed and used in

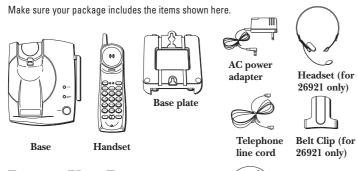
## INTRODUCTION

Your GE 900 MHz Cordless Telephone is designed to give you flexibility in use and high quality performance. To get the most from your new cordless telephone, we suggest that you take a few minutes right now to read through this instruction manual.

### IMPORTANT: This Should Not Be The Only Phone in Your Home

Because cordless phones operate on electricity, you should have at least one phone in your home that is not cordless, in case the power in your home goes out

## **GETTING STARTED**



## **BEFORE YOU BEGIN**

### MODULAR JACK REQUIREMENTS

You need an RJ11(CA11A) type modular jack, which is the most common type of phone jack and might look like the one pictured here. If you don't have a modular jack, call your local phone company to find out how to get one installed.

### **DIGITAL SECURITY SYSTEM**

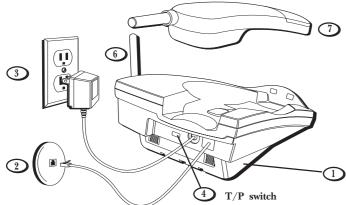
Your cordless phone uses a digital security system to provide protection against false ringing, unauthorized access, and charges to your phone line.

When you place the handset in the base, the unit verifies its security code. After a power outage or battery replacement, you should place the handset in the base for

INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference the base of the cordless telephone should not be placed near or on top of a TV or VCR. f interference continues, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference



### **DESKTOP INSTALLATION**



1. Make sure base plate is securely fastened

- 2. Plug the telephone line cord into the TEL LINE jack on the base and into a modular
- 4. Set the T/P switch to T for touch-tone service, or P for pulse (rotary) service. If you don't know which type of service you have, check with the phone company.

base) comes on to indicate that the battery is charging. If you don't charge the handset battery properly (for 12 hours) when you first set up the phone, performance of the battery will be compromised

CAUTION: Use only the Thomson 5-2448 (black)/5-2449 (white) power supply that is ompatible with this unit. Using other adapters may damage the unit.

### WALL MOUNT INSTALLATION

- 1. Remove the handset hook; turn it upside down, and put it back in the slot. You need to do this so the handset doesn't fall out of the
- 2. Plug the telephone line cord into the jack marked TEL LINE on the back of the unit and plug the other end into a modular wall jack.
- 3. Connect the power adapter to the POWER 9V DC jack on the phone.
- 4. Install the base plate by putting the tabs into the slots on the top of the unit first, and then snapping the bottom tabs into place.
- 5. Slip the mounting holes over the wall plate posts and slide the unit down firmly into place. (Wall plate not included.)
- 6. Set the T/P switch to T for touch-tone service, or P for pulse (rotary) service. If you don't know which type of service you have, check with the phone company.
- 7. Plug the other end of the power adapter into an AC outlet.
- 8. Set RING switch to ON.
- 9. Raise the base antenna.

10. Place handset in the base to charge for 12 hours. The CHARGE/PAGE light comes on to indicate that the battery is charging. You must charge the handset battery continuously (without using the phone) for 12 hours when you set up the phone.

CAUTION: Use only the Thomson 5-2448 (black)/5-2449 (white) power supply that is compatible with this unit. Using other adapters may damage the unit.

## **CORDLESS PHONE BASICS**

### MAKING A CALL

- After initial set up, put handset in the base for 12 hours to charge the battery. The only two things you need to know to make a
- call are:
- Press the TALK button before you dial.
- Press TALK or place the handset in the base to hang up.

## IN USE INDICATOR

You know the phone is on when you see the IN USE indicator on the handset light

### **REDIAL** (**RE**/**PA**)

Press the TALK button, then press the RE/PA (redial/ pause) button to redial the last number you called (up to 32 digits).

### **RECEIVING A CALL**

To answer a call when the handset is out of the base, you must press the TALK button before you can talk.

### FLASH BUTTON

Use the FLASH button to activate custom calling services such as call waiting or call transfer, which are available through your local phone company.

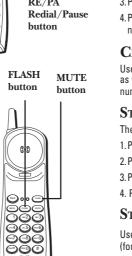
TIP: If you press the TALK button to activate custom calling services such as call waiting, you'll hang up the phone. Press FLASH instead.

## **VOL** (VOLUME) **B**UTTON

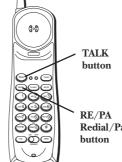
Controls the volume of the handset's earpiece and can be adjusted to 4 levels.

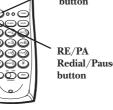
## **Ringer Switch**

The handset ringer switch can be set to ON or OFF. If the switch is off, the unit will not ring.



- - 2. Press 9.





DÕG

VOLUME

FLASH button

The phone must be OFF 1. Press MEM 2. Press RE/PA (redial/pause) 3. Press MEM

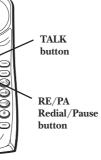
- 4. Press any number key (0-9) to store the phone number in that memory location.

# **STORING A PAUSE IN MEMORY**

- RING-ON OFF switch

  - 5. Press MEM.





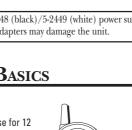


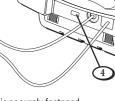
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(4)





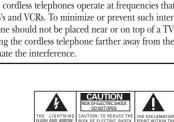
3. Plug the power supply cord into the POWER 9V DC jack on the base and into an AC

5. Set RING switch (on the handset) to ON.

6. Raise the base antenna.

7. Place handset in the base to charge for 12 hours. The CHARGE/PAGE light (on the

about 20 seconds to reset the code.



 $\Box$ 

## **MUTE BUTTON**

- Use the MUTE button to interrupt a phone conversation to talk privately with someone else in the room.
- 1. Press MUTE to activate mute feature (the BAT LOW light blinks). 2. Press MUTE again to turn it off.

## **TEMPORARY TONE**

This feature enables pulse (rotary) service phone users to access touch-tone services offered by banks, credit card companies, etc., by pressing the TONE button to temporarily make the phone touch-tone compatible. To get information about your bank account, for example, you would:

0=

PAGE

- 1. Press the TALK buttor
- 2. Call the bank's information line
- 3. Press the TONE button after your call is answered.
- 4. Follow the voice instructions to complete your transaction.
- 5. Hang up when finished. The phone returns to pulse (rotary) service.

## **PAGING THE HANDSET**

- Press the PAGE button on the base to locate a misplaced handset. When you press the PAGE button, the handset beeps. Press the TALK button when you locate the handset.

# **ADVANCED FEATURES**

CHANNEL BUTTON (CHAN) CHAN buttor If you ever experience any interference or don't have clear voice quality, press the CHAN button on the handset to advance to another channel. THE MEMORY FEATURE Store up to 10 numbers in memory for quick dialing. STORING A NUMBER IN MEMORY The phone must be OFF. 1. Press the MEM button ාම්ල් 2. Dial the number (up to 20 digits). 3. Press MEM. 4. Press any number key (0-9) to store the phone RE/PA MEM buttor number in that memory location (redial CHANGING A STORED NUMBER button Use the same procedure to change a stored number as you do to store a number- you're just replacing the phone number with a different **STORING A REDIAL NUMBER** 

Use the RE/PA button to insert a pause when a delay is needed in the dialing sequence (for example, when you must dial a 9 to get an outside line or when you must enter codes to access your bank's information line). Each pause counts toward the 20-digit

- If you need to dial 9 to get an outside line and want to store a number in memory without having to dial 9 each time, you would:
- 1. Press MEM (phone must be off).
- 3. Press RE/PA (redial/pause)
- 4. Dial the phone number you want to store in memory
- 6. Press any number key (0-9) to store the phone number in that memory location
- TIP: If you need a longer pause, press RE/PA button more times

# **TROUBLESHOOTING GUIDE**

In case of difficulty, please check the following Troubleshooting Guide before seeking service.

### Problem Solution

No dial tone

can't dial out

conversation

between the base

and the handset

- Check installation: - Is the base power cord connected to a working outlet? – Is TALK light on?
- Is the telephone line cord connected to the base unit and the wall jack?
- · Disconnect the base from the wall jack and connect another phone to the same jack. If there is no dial tone in the second phone, the problem might be your wiring or local service.
- Is the handset out of the base unit's range? Move closer to the base unit
- Make sure the battery is properly charged (12 hours) · Is the battery pack installed correctly?
- If the phone still does not work, disconnect the power cord and remove the battery pack. Then reconnect the powe cord and reinstall the battery pack. Place handset in the base for 10 seconds to allow it to reinitialize
- Dial tone is OK, but • Make sure the T/P switch on the base is set correctly. • Make sure the RINGER switch on the Handset does not ring handset is turned to ON. You may have too many extension phones on your line. Try unplugging some · See solutions for "No dial tone." Cannot hear phone • Press the VOLUME button to adjust the volume to the desired listening level.
- You experience static, Change channels. noise, or fading in and out • Is handset out of range? Move closer to the base. Does the base need to be relocated? Charge handset battery.
  Make sure base is not plugged into an outlet with another household appliance. Range is shorter • Press the CHAN button during the than normal conversation to select a new channel. Position the base antenna upward. Battery will not hold a · Be sure you are sufficiently charging the charge or is fully charged battery. When the battery has bee and the BAT LOW lights charged for 12 hours, you can expect approximately 4 hours of talk time. Check to be sure battery contacts on both the handset and the base are making contact and are clean; free of dirt or lint · When the handset is placed in the base, check that the base CHARGE light is on BAT LOW light stays on Place handset in base for 10 seconds to reset the phone. If that doesn't work, charge battery for 12 hours.
- Memory Dialing Did you program the memory location keys doesn't work correctly? • Did you follow proper dialing sequence? • Make sure T/P switch is correctly set. Unit locks up and • If the phone still does not work, no communication
  - disconnect the power cord and remove the battery pack. Then reconnect the power cord and reinstall the battery pack. Place handset in the base for 10 seconds to allow it to reinitialize. · If a power outage occurs while the
  - handset is away from the base, the handset must be returned to the base when the power returns.

# **CHANGING THE BATTERY**

Make sure the telephone is OFF before you replace battery.

- 1. Remove the battery compartment door.
- 2. Disconnect the cord attached to the battery pack and remove the battery pack from the handset.
- 3. Insert the new battery pack and connect the cord into the jack inside the handset.
- 4. Put the battery compartment door back on.
- 5. Place handset in the base to charge. **If you don't charge** the handset battery properly (for 12 hours) when you first set up the phone and/or when you install a new battery pack, the battery's long-term performance will be compromised.

### BATTERY SAFETY PRECAUTIONS

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury
- To reduce the risk of fire or personal injury, use only the battery listed in the User's
- Keep batteries out of the reach of children.

Contains Nickel-Cadmiun Rechargeable Batt NOTE: This product contains a nickel-cadmium rechargeable - F battery and must be recycled or disposed of properly. We suggest that you check with your local Environmental Agency regarding لیے Ni-Cd Must be Recycled ک `isposed of Properly recycling or disposal.

# **REN NUMBER**

On the bottom of this equipment is a label indicating, among other information, the FCC Registration number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The RFN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company

### SERVICE

Thomson Consumer Electronics Canada, Inc. warrants to the purchaser or gift recipient that if any manufacturing defect becomes apparent in this product

1 year from the original date of purchase, it will be replaced free of charge, including return transportation

This warranty does not include damage to the product resulting from accidents, misuse or leaking batteries.

Should your product not perform properly during the warranty period, either:

1. Return it to the selling dealer with proof of purchase for replacement,

- 2. Remove the batteries (where applicable), and pack product complete with accessories in the original carton (or equivalent).
- Mail prepaid (with proof of purchase) and insured to: Thomson Consumer Electronics Canada, Inc. Distribution Centre 7400 A Bramalea Road

Mississauga, Ontario L5S 1X1 The provisions of this written warranty are in addition to and not a modification of or subtraction from the statutory warranties and other rights and remedies contained in any applicable legislation, and to the extent that any

such provisions purport to disclaim, exclude or limit any such statutory warranties and other rights and remedies, such provisions shall be deemed to be amended to the extent necessary to comply therewith.

If you are unable to find a qualified servicer for out of warranty service, you may write to:

Thomson Consumer Electronics Canada, Inc. P.O. Box 0944

Indianapolis, Indiana, U.S.A., 46206-0944

Attach your sales receipt to this booklet for future reference. This information is required if service is needed during the warranty period. PURCHASE DATE

NAME OF STORE

discontinue service immediately.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company will likely give you adequate notice to allow you to maintain uninterrupted service.

from your line.

DESCRIPTION	CATALOG NUMBER		PRICE*	QUANTITY	тот
DESCRIPTION	(white)	(black)	FRICE	UUANTITY	
AC power supply adapter	5-2449	5-2448	\$18.35		
Belt clip	5-2452	5-2451	\$5.61		
Headset (for 26921 only)	5-2444	5-2425	\$36.35		
Replacement battery	5-2450		\$21.35		
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Mail order form and money ord Consumer Electronics, Inc. to:				nade payable	to Th

P.O. Box 8419

Address

Ronks, PA 17573-8419

## **Telephone Network Information**

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company, where practicable, may notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily

Notice must be given to the telephone company upon termination of your telephone

_	CATALOG				
	(white)	(black)	PRICE*	QUANTITY	TOTAL
	5-2449	5-2448	\$18.35		
	5-2452	5-2451	\$5.61		
	5-2444	5-2425	\$36.35		
	5-2450		\$21.35		
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Authorized Signature