

Model 25846 5.8 GHz Cordless Telephone/Answering System User's Guide



Equipment Approval Information

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

1 Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

Notes

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.
- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

US Number is located on the cabinet bottom.
REN Number is located on the cabinet bottom.

Model 25846
00008219 (Rev. 2 Dom El)
07-23
Printed in China



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2 Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

Interference Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

Privacy of Communications may not be ensured when using this product.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

Notice: The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Hearing Aid Compatibility (HAC)

This telephone system meets FCC standards for Hearing Aid Compatibility.

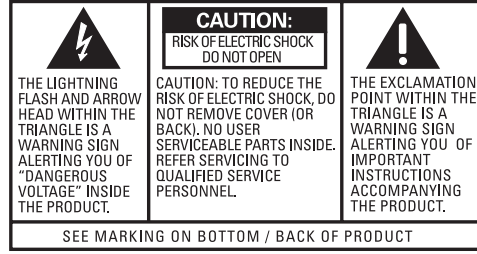
Licensing

Licensed under US Patent 6,427,009

FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.



Introduction

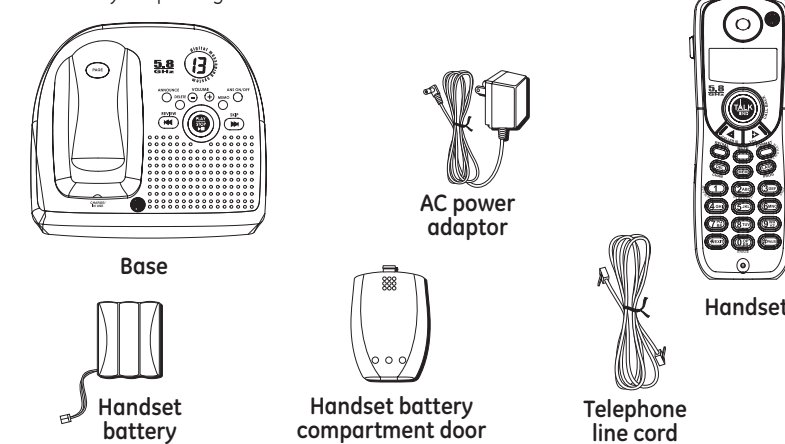
CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

Before You Begin

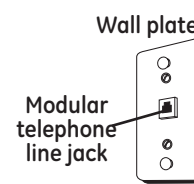
Parts Checklist

Make sure your package includes the items shown here.

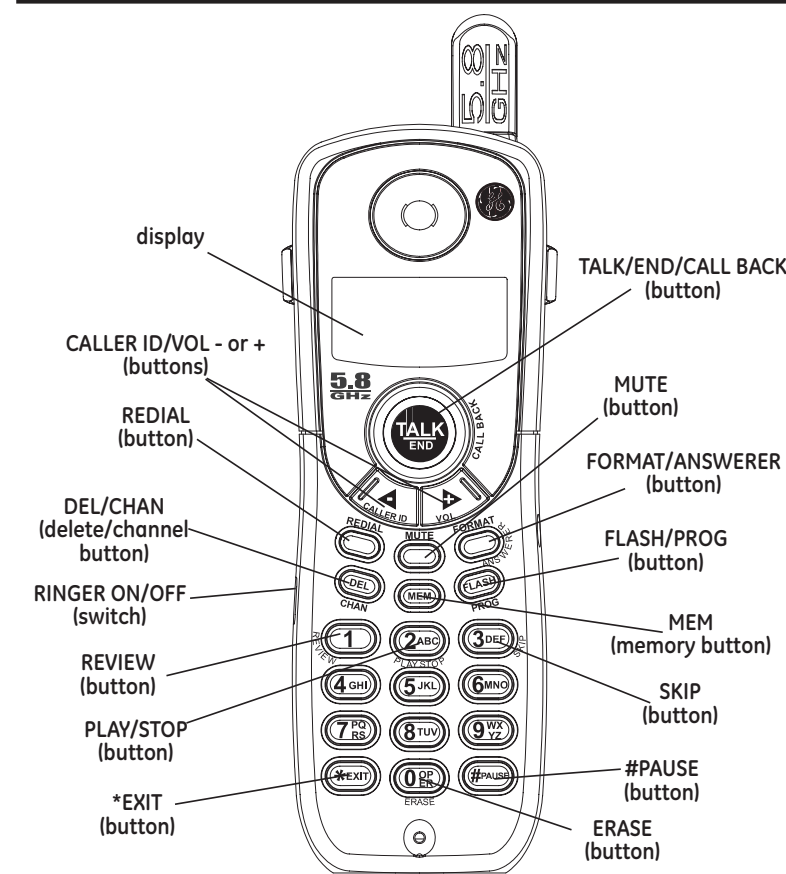


Telephone Jack Requirements

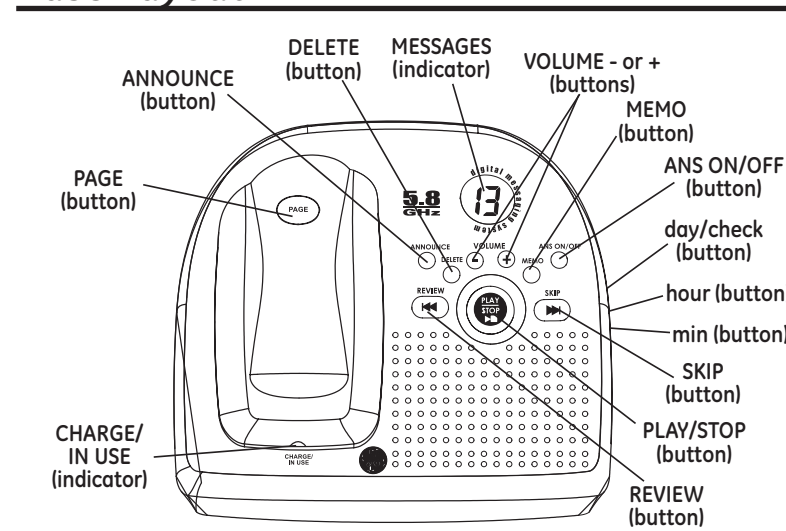
To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.



Handset Layout



Base Layout



Installing the Phone

Installing the Handset Battery

NOTE: You must connect the handset battery before use.

CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved Nickel-Cadmium battery model 5-2459, which is compatible with this unit.

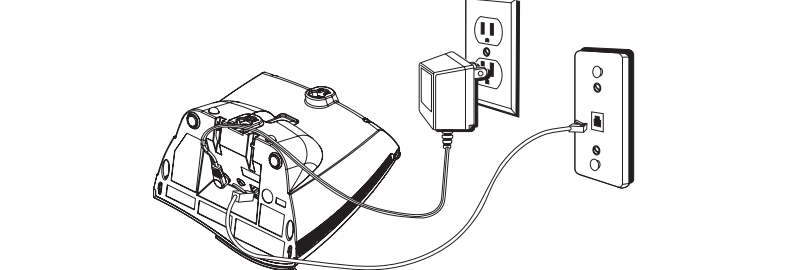
- Locate battery and battery door which are packaged together inside a plastic bag and are separate from the handset.
- Locate the battery compartment on the back of the handset.
- Plug the battery pack cord into the jack inside the compartment.

NOTE: To ensure proper battery installation, the connector is keyed and can be inserted only one way.

- Insert the battery pack.
- Close the battery compartment by pushing the door up until it snaps into place.

Base Station

- Choose an area near an electrical outlet and a telephone wall jack (RJ11C), and place your cordless telephone on a level surface, such as a desk or tabletop, or you may mount it on the wall



- Plug one end of the telephone line cord into the TEL LINE jack on the bottom of the base and the other end into a modular jack.
- Plug the AC power adaptor into the electrical outlet and the DC into the jack on the bottom of the base.
- Set the RINGER switch (on the handset) to ON, and place the handset in the base cradle. The charge/in use indicator turns on, verifying the battery is charging.
- Allow the phone to charge for 16 hours prior to first use. If you don't properly charge the phone, battery performance is compromised.

CAUTION: To reduce risk of personal injury, fire, or damage use only the 5-2512 (black) or 5-2754 (gray) power adaptor listed in the user's guide. This power adaptor is intended to be correctly orientated in a vertical or floor mount position.

Wall Mounting

Slip the mounting holes (on the back of the base) over the wall plate posts and slide the unit down into place. (Wall plate not included.)

Answering System Setup

This section shows you how to set up your answering system to receive incoming calls. Before you begin the set up process, you must turn on the answering system.

- Press the ANS ON/OFF button to turn the answering system on and off. The MESSAGES indicator lights when the answering system is on. The indicator blinks when you have new messages.

Setting the Voice Prompt Language

The default voice prompt language is English.

To change the answering system's voice prompt language, press and hold the SKIP button for two seconds. The unit announces "SELECCIONADO ESPANOL" (Spanish selected).

NOTE: To change to English, press and hold the SKIP button again for 2 seconds. The unit announces "ENGLISH SELECTED".

NOTE: In remote access mode, the system follows the selected language. The voice prompt language cannot be switched remotely.

Voice Time/Day Stamp

- Make sure the answering system is ON.
- Press and hold the day/check button on the base to set the day of the week.
- Press and hold the hour button on the base to set the hour (a.m. or p.m.). Example: 12AM, 1AM, or 12PM, 1PM.
- Press and hold the min button on the base to set the minute. The time advances in 5-minute intervals, or tap and release to advance in 1 minute intervals.

Speaker Volume

Use the VOLUME (- / +) buttons to adjust speaker volume on the base to a comfortable level. L1 is the minimum speaker volume and L8 is the maximum.

Recording the Outgoing Announcement

For best results when recording, you should be about nine inches from the microphone, and eliminate as much background noise as possible.

- Make sure the answering system is ON.
- Press and hold the announce button on the base.
- Begin speaking after you hear the beep.
- Release the button when you finish your announcement.

NOTE: If you choose not to record an outgoing announcement, a default announcement plays instead. To return to the default announcement after you have recorded your own outgoing announcement, press the announce button and release it when you hear the beep.

Sample Outgoing Announcement

"Hi, this is *luse your name here*, I can't answer the phone right now, so please leave your name, number and a brief message after the tone, and I'll get back to you. Thanks."

Reviewing the Announcement

Press and release the ANNOUNCE button to review your outgoing announcement.

Rings to Answer

Use the RINGS TO ANSWER switch on the bottom of the base to set the number of times you want the phone to ring before the answering system answers the call. You may choose 3 rings, 5 rings, or TOLL SAVER (TS).

NOTE: If you select Toll Saver (TS) the unit answers after the 3rd ring if there are NEW and unread messages, OR the unit answers after the 5th ring if there are NO new and unread messages.

Telephone Set Up

Programmable Menus

There are four programmable menus available on the handset: Language, Local Area Code, Ringer Tone and Factory Default. When you program these settings, make sure the phone is OFF (not in talk mode).

Display Language

- Press the FLASH/PROG button on the handset until 1 ENG 2 FRA 3 ESP shows in the display.
- Use the CALLER ID/VOL (- or +) buttons on the handset or the handset touch-tone pad to select 1, 2, or 3.
- Press the FLASH/PROG button again.

NOTE: Press the *EXIT button once to keep the previous setting and return to the standby screen.

Local Area Code

- Press the FLASH/PROG button until AREA CODE --- shows in the display. The default is ---.
- Use the handset touch-tone pad to enter the area code.
- Press the FLASH/PROG button again.

NOTE: Press the *EXIT button once to keep the previous setting and return to the standby screen.

NOTE: To restore the default setting to ---, press and release DEL/CHAN when AREA CODE shows in the display.

Ringer Tone

- Press the FLASH/PROG button until RINGER TONE > 1 shows in the display. The default ringer tone is 1.
- Use the CALLER ID/VOL (- or +) buttons on the handset or the handset touch-tone pad to select 1, 2, or 3.
- Press the FLASH/PROG button again. You will hear a confirmation tone.

NOTE: Press the *EXIT button once to keep the previous setting and return to the standby screen.

Factory Default

As you become familiar with this system, you may prefer to use the system's original settings. Follow the steps below to return to the factory default settings.

- Press the FLASH/PROG button until DEFAULT shows in the display. The default is NO.
- Use the CALLER ID/VOL (- or +) buttons to select YES or NO.
- Press the FLASH/PROG button again. You will hear a confirmation tone.

NOTE: The default settings are ENGLISH, AREA CODE ---, and RINGER TONE 1.

NOTE: Press the *EXIT button once to keep the previous setting and return to the standby screen.

Telephone Operation

Making a Call

- Pick up the handset, and press the TALK/END/CALL BACK button.
- When you hear a dial tone, dial a telephone number.
- When finished, press the TALK/END/CALL BACK button again to hang up. OR

- Dial the phone number first, then press the TALK/END/CALL BACK button.
- When finished, press the TALK/END/CALL BACK button again to hang up.

NOTE: If you make a mistake press the DEL/CHAN button to backspace and erase the wrong number(s).

Answering a Call

- Pick up the handset, and press the TALK/END/CALL BACK button. **NOTE:** The TALK/END/CALL BACK button is disabled when the handset is in the cradle.
- When finished, place the handset back in the cradle, or press the TALK/END/CALL BACK button again.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless in the event of a power failure.

In Use Indicator

When the handset is ON (in TALK mode), the charge/in use indicator on the base is lit. During an incoming call, the charge/in use indicator on the base flashes.

Redial

- Press the TALK/END/CALL BACK button on the handset.
- Press the REDIAL button to redial the last number you called (up to 32 digits). If you get a busy signal, and want to keep dialing the number, press REDIAL to dial the number directly.

Flash

Use the FLASH/PROG button on the handset to activate custom calling services, such as call waiting, or call transfer, which are available through your local phone company.

TIP: Don't use the TALK/END/CALL BACK button to activate custom calling services such as call waiting, or you'll hang up the phone.

Volume

When the phone is ON, press the CALLER ID/VOL (- or +) buttons to adjust the volume of the handset's earpiece to a comfortable listening level.

There are four settings to choose from. VOL 1 is the minimum volume level and VOL 4 is the maximum.

Exit

Press the *EXIT button on the handset to exit a menu function and return to the standby screen.

Mute

Use the MUTE button during a phone conversation to speak privately and off-line with a third party.

- Press the MUTE button on the handset. The TALK/END/CALL BACK button flashes, MUTE shows in the display, and the party on the telephone cannot hear your external conversation.
- Press MUTE when finished.

Ringer On/Off Switch

The handset ringer switch may be set to ON or OFF. If the switch is off, the unit does not ring.

Channel Button

While talking on the phone, you might need to manually change the channel in order to reduce static caused by appliances, such as baby monitors, garage door openers, microwave ovens, or other cordless phones. Press and release the DEL/CHAN button to move to the next clear channel.

Paging the Handset

This feature helps locate a misplaced handset.

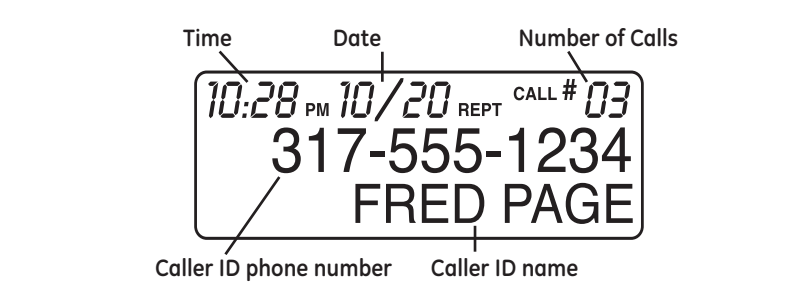
- Press the PAGE button on the base. The handset beeps for two minutes, and PAGING shows on the handset's display.
- To cancel the page press the TALK/END/CALL BACK button on the handset or the PAGE button on the base.

NOTE: You may still page the handset with the ringer off.

Caller ID (CID)

IMPORTANT: In order to use this unit's Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time.



Call Waiting Caller ID

Provided you subscribe to Call Waiting Caller ID service from your phone company, if you receive an incoming call and you are already on the phone, a beep indicates the presence of a Call Waiting call on the line. Only the handset that is in use at the time of the call will display and store the Call Waiting Caller ID information.

- When you hear the call waiting beep in the handset receiver, press the FLASH/PROG button to pick the current call on hold and answer the incoming call. Press FLASH/PROG again to return to the original call.

Receiving CID Records

When you receive a call, the Caller ID information is transmitted between the first and second ring. The Caller ID information appears on the display while the phone rings, giving you a chance to monitor the information and decide whether or not to answer the call.

Storing CID Records (In CID Memory)

If you are not at home or cannot answer, your telephone's Caller ID memory stores the data for the 40 most recent calls you received so you can see who called while you were unavailable. When the 41st call is received, the oldest Caller ID record (1st call) is automatically deleted.

You may review the stored information at any time. Calls received since your last review show as NEW in the display. Calls that have not been previously reviewed but were received from the same number more than once show as REPT in the display.

Reviewing CID Records

As calls are received and stored, the display is updated to let you know how many calls have been received. To scroll CID records:

- Make sure the phone is OFF (not in talk mode).
- Press the CALLER ID/VOL (-) button to review the newest CID record.
- Press the CALLER ID/VOL (+) button to review the oldest CID record first.

Dialing a CID Number

- Make sure the phone is OFF (not in talk mode).
- Use the CALLER ID/VOL (- or +) button to display the desired record.
- Press the TALK/END/CALL BACK button. The number dials automatically.

NOTE: Depending on (a) how the incoming caller's phone number is formatted when it is received, and (b) whether or not you previously pre-programmed your local area code into the set up menu, you may need to adjust the format of the incoming caller's stored phone number before making the call, press the FORMAT/PROG button to adjust the number, and try again.

Available formats include:

<i>Number of digits</i>	<i>Explanation</i>	<i>Example</i>
Eleven digits	long distance code 1 +3-digit area code +7-digit telephone number.	1-317-888-8888
Ten digits	3-digit area code + 7-digit telephone number.	317-888-8888
Seven digits	7-digit telephone number.	888-8888

Storing CID Records in Internal Memory

You may also store CID information in the phone's internal memory.

NOTE: It is important that you format CID records correctly BEFORE storing in internal memory as you cannot reformat CID records stored in memory.

- Make sure the phone is **OFF** (not in talk mode).
- Use the CALLER ID/VOL (- or +) button to scroll to the desired CID record.
- Press the MEM button.
- Use the touch-tone pad to enter a memory location (0-9) to store the number in that memory location. You will hear a confirmation tone.

NOTE: If the memory location is occupied, *REPLACE MEMO?* is displayed, and you must confirm replacement by pressing the MEM button.

NOTE: Press the *EXIT button once to keep the previous setting (making no changes) and return to the menu.

NOTE: If the selected CID record contains any information that is non-numeric, the unit will not allow this record to transfer to the internal user memory. The handset will display *UNABLE TO STORE.*

To Replace a Stored CID Record

- Repeat steps 1 through 3 in Storing CID Records in Internal Memory. After you enter the memory location, ***REPLACE MEMO?*** shows in the display.
- Press the MEM button again, and the new CID record replaces the old memory in that location. You will hear a confirmation tone.

Deleting a CID Record

- Make sure the phone is **OFF** (ot in TALK mode).
- Use the CALLER ID/VOL (- or +) button to display the CID record you want to delete.
- Press DEL/CHAN. The display shows ***DELETE CALL ID?***
- Press DEL/CHAN again to erase the record and the next Caller ID record shows in the display. You will hear a confirmation tone.

NOTE: Press the *EXIT key to return to the standby mode.

Deleting All CID Records

- Make sure the phone is **OFF** (not in TALK mode).
- Use the CALLER ID/VOL (- or +) button to display any Caller ID record.
- Press and hold the DEL/CHAN button until ***DELETE ALL?*** shows in the display.
- Press DEL/CHAN again to erase all records. You will hear a confirmation tone. The display shows ***NO CALLS.***

NOTE: Press the *EXIT key to return to the standby mode.

Memory

Each handset can store up to ten 24-digit numbers with up to 15-character names in memory for quick dialing. This memory feature is in addition to the CID memory log, which stores up to 40 CID records in each handset.

Storing a Name and Number in Memory

- Make sure the phone is **OFF** (not in TALK mode).
- Press the MEM button.
- Press the desired memory location (0 through 9) or use cid/vol (+ or -) to scroll to the desired memory location.

NOTE: If the memory location is occupied, the memory location number and stored name and telephone number shows in the display. If the memory location is empty, *EMPTY* shows in the display.

- Press the MEM button again. The display shows ***ENTER NAME.***

NOTE: If you don't want to enter the name, skip step 5.
- Use the touch-tone pad on the handset to enter the name (up to 15 characters) and press the memory button to save. More than one letter is stored in each of the number keys. For example, to enter the name Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I. Press the 5 key 3 times for the letter L. Wait for one second. Press the 5 key 3 times for the second letter L. Press the 1 key to insert a space between the L and the S. Press the 7 key 4 times for the letter S; press the 6 key once for the letter M; press the 4 key 3 times for the letter I; press the 8 key for the letter T; press the 4 key twice for the letter H.

NOTE: If you make a mistake press the DEL/CHAN button to backspace and erase the wrong character(s) or number(s).

- Press the MEM button to save the name. The display shows ***ENTER TEL NUMB.***
- Use the touch-tone pad to enter the telephone number you want to store (up to 24 digits).

NOTE: The system treats PAUSES as delays or spaces in the dialing sequence.

- Press MEM again to store the number. You will hear a confirmation tone.

Storing the Last Number Dialed

- Repeat steps 1 through 6 in Storing a Name and Number in Memory.
- Press the REDIAL button.
- Press the MEM button to store the number. You will hear a confirmation tone.
- Use the touch-tone pad to enter a memory location (0-9) to store the number in that memory location. You will hear a confirmation tone.

NOTE: If the memory location is occupied, *REPLACE MEMO?* is displayed, and you must confirm replacement by pressing the MEM button.

NOTE: Press the *EXIT button once to keep the previous setting (making no changes) and return to the menu.

NOTE: If the selected CID record contains any information that is non-numeric, the unit will not allow this record to transfer to the internal user memory. The handset will display *UNABLE TO STORE.*

NOTE: If the selected CID record contains any information that is non-numeric, the unit will not allow this record to transfer to the internal user memory. The handset will display *UNABLE TO STORE.*

To Replace a Stored CID Record

- Repeat steps 1 through 3 in Storing CID Records in Internal Memory. After you enter the memory location, ***REPLACE MEMO?*** shows in the display.
- Press the MEM button again, and the new CID record replaces the old memory in that location. You will hear a confirmation tone.

Changing a Stored Number

- Repeat steps 1 through 7 in Storing a Name and Number in Memory.
- Press the MEM button, and ***REPLACE MEMO?*** shows in the display.
- Press the MEM button to store the number. You will hear a confirmation tone.

Reviewing and Deleting Stored Numbers

- To review stored numbers, press the memory button, and use the CALLER ID/VOL (- or +) button to scroll to the memory location, or press the corresponding number key for a desired memory location (0-9).
- When the data shows in the display, press the DEL/CHAN button. The display shows ***DELETE?***
- Press DEL/CHAN again to delete the data. The display shows ***DELETED.***

Dialing a Stored Number

- Make sure the phone is **ON** by pressing the TALK/END/CALL BACK button.
- Press the MEM button.
- Press the memory location (0-9). The number dials automatically.

- **OR** -

- Make sure the phone is **OFF** (not in TALK mode).
- Press the MEM button.
- Use the touch-tone pad or the CALLER ID/VOL (- or +) button to scroll to the number you want to dial.

- Press the TALK/END/CALL BACK button. The number dials automatically.

Chain Dialing from Memory

Use this feature to make calls which require a sequence of numbers, such as calling card calls to a frequently called long distance number. Each part of the sequence is dialed from memory. The following example shows you how to use chain dialing to make a call through a long distance service:

<i>The Number For</i>	<i>Memory Location</i>
Long distance access number	7
Authorization code	8
Frequently called long distance number	9

- Make sure the phone is **ON** (in talk mode).
- Press the MEM button and then press 7.
- When you hear the access tone, press the MEM button and then press 8.
- At the next access tone, press the MEM button and then 9.

TIP: Wait for the access tones before pressing the next Memory button, or your call may not go through.

Answering System Operation

This section discusses the buttons and features on the answering system.

Messages Indicator

The messages indicator shows you how many messages you have received, and the indicator blinks when new messages are received. The ANS ON/OFF button must be **ON** in order for the messages indicator to work.

Screening Calls from the Base

- Wait for the caller to begin leaving a message (to determine who is calling).
- To speak to the caller, pick up the handset, and press the, TALK/END/CALL BACK button.
- Press the MEM button to store the number. The answering system automatically stops recording when you activate the handset or pick up an extension phone.

TIP: Make sure the volume on the base is set loud enough to hear your incoming calls.

Message Playback

The messages indicator on the base lets you know when you have messages. To play messages, press PLAY/STOP.

While a message is playing, you may do the following:

- Press PLAY/STOP to stop the message playback.
- Press and release REVIEW to restart the current message; continue pressing and releasing REVIEW to review previous messages.
- Press and release SKIP to go to the next message.

Memory Full

When the answering system memory is full, the system answers after 10 rings. You should erase some messages so the answering system may record new messages.

Erasing Messages

You may erase messages three ways: one message at a time from the base; all messages from the base; or one message at a time from the handset or a phone in another location.

- To erase one message at a time from the base:**
 - Press PLAY/STOP. The message plays.
 - Press and release the DELETE button.
- To erase all reviewed messages from the base:**
 - Press and hold the DELETE button until the unit beeps.
- To erase a message from the handset:**
 - Press FORMAT/ANSWERER button to enter into the handset remote access operation.
 - Press PLAY/STOP on the handset (the 2 button). The message plays.
 - Press ERASE (the 0 button) to erase the message during message playback.

NOTE: Erased messages cannot be restored.

Leaving a Memo

Use the memo feature to leave a message.

- Press and hold the MEMO button on the base. You must hold the button until you finish recording the memo.
- Begin speaking after you hear the beep.
- Release the MEMO button when finished.

Remote Access

You may access the answering system with the cordless handset or from any tone-dial compatible telephone.

Cordless Handset

- Press the FORMAT/ANSWERER button to access the answering system.
- Use the corresponding handset keys just like you would use the base buttons (see "Answering System Setup"). The button functions are located on the handset below each number key. For example, to play messages:

- Press the FORMAT/ANSWERER button. The display shows ***ANSWERER REMOTE.***
- Press 2 (PLAY/STOP).
- When you are finished listening to your messages, press the FORMAT/ANSWERER button again.

Screening Calls from the Handset

Use the handset to screen calls even when you can't hear the answering system.

When the answering system picks up:

- Press the FORMAT/ANSWERER button to access the answering system.
- Listen as the caller leaves a message.
- Press the TALK/END/CALL BACK button to speak to the person or press the FORMAT/ANSWERER button to stop screening the call.

Memory Full

When answering system memory is full, the system answers after 10 rings, beeps and waits for you to enter the 3-digit security code. If you don't enter the security code within 10 seconds, the phone hangs up.

You should erase some messages so the answering system can record new messages.

NOTE: The unit also answers after the 10th ring if it is turned off. To access the answering system, enter your 3-digit security code after you hear the beep.

Accessing the Answering System from Another Location

You can access your answering system from any touch-tone phone by entering your 3-digit security code after you hear the outgoing announcement.

- Dial the telephone number to which the answering system is connected to.
- Enter the security code after you hear the tone.
- Follow the voice menu to use the answering system's remote functions.

The remote feature lets you perform the following functions:

<i>To</i>	<i>Press this Button</i>
Review message	1
Play back messages	2
Stop message playback	2
Erase message	0 (during message playback)
Skip message	3
Turn off/on answerer	4
Review voice menu options	7

TIP: You can bypass the outgoing announcement by pressing any numbered key on the touch-tone pad while the announcement is playing. Then, you can enter your security code to access the answering system.

Changing the Security Code

The default security code for accessing the answering system from another location is **1 2 3**. You must use the handset to change the security code. With the phone **OFF** (not in TALK mode), follow these steps:

- Press the FORMAT/ANSWERER button to display ***ANSWERER REMOTE.***
- Press the *EXIT button.
- Enter the new 3-digit security code.
- Press the *EXIT button again. The unit announces the new code, pauses, beeps, and then announces the menu options again.

Changing the Battery

⚠ CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved Nickel-Cadmium (Ni-Cd) battery model 5-2459, that is compatible with this unit.

- Make sure handset is **OFF** (not in TALK mode) before you replace battery.
- Remove the battery compartment door.
- Disconnect the battery plug from the jack inside the battery compartment and remove the battery pack from the handset.
- Insert the new battery pack and connect the cord to the jack inside the battery compartment.
- Put the battery compartment door back on.
- Place handset in the base or handset charge cradle to charge. **Allow the handset battery to properly charge (for 16 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance will be compromised.**

Battery Safety Precautions

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- To reduce the risk of fire or personal injury, use only the **Nickel-Cadmium** battery listed in the User's Guide.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.

NOTE: The RBRC seal on the battery used in your Thomson Inc. product indicates that we are participating in a program to collect and recycle the rechargeable battery (or batteries). For more information go to the RBRC web site at www.rbrc.org or call 1-800-8-BATTERY or contact a local recycling center.

Display Messages

The following messages shows the status of the phone, provides Caller ID information, or helps you set up and use your phone.

ERROR	Caller information is interrupted during transmission, or the phone is excessively noisy.
ENTER TEL NUMB	Prompt telling you to enter a telephone number in one of the 10 memory locations.
ENTER NAME	Prompt telling you to enter the name for one of the 10 memory locations.
DELETE ALL?	Prompt asking if you want to erase all Caller ID records.
DELETE CALL ID?	Prompt asking if you want to erase a Caller ID record.
DELETED	Prompt confirming the Caller ID record is erased.
END OF LIST	Indicates that there is no additional information in Caller ID memory.
NEW	Indicates call or calls have not been reviewed.
UNKNOWN NAME/ CALLER/NUMBER	The incoming call is from an area not serviced by Caller ID or the CID information was not sent.
PAGING FROM BASE	Indicates the page button on the base is pressed.
BLOCKED CALL	The caller's number is blocked from transmission.
BLOCKED NAME	The caller's name is blocked from transmission.
INCOMPLETE DATA	CID information is interrupted during transmission, or the phone line is excessively noisy.
LINE IN USE	Indicates the telephone line is in use.
SEARCHING	Indicates the handset is searching for the base.
OUT OF RANGE	Indicates the handset is too far away from the base. Move closer to the base.
LONG DISTANCE	Indicates the CID record is a long distance number.
LOW BATTERY	Indicates the battery needs to be charged.
REPT	Repeat call message. Indicates that a new call from the same number was received more than once.

NO DATA	No Caller ID information was received with the call.
EMPTY	Indicates a memory location is vacant.
NO CALLS	Indicates no calls have been received.
CALL WAITING	Indicates a call is waiting on the line.
ANSWERER REMOTE	Indicates the answering system is being accessed remotely.

Answering System Display Messages

The following messages show the status of the answering system or help you set up and use the system.

0-59	Indicates the total number of messages.
CL (blinking)	The voice time/day stamp needs to be set.
--	Answering system is turned off.
An (blinking)	The system is answering a call.
F (blinking)	Answering system memory is full.
Six bars (blinking)	The system is recording a memo or an announcement.
LA (Line Access)	External line remote answering system.

Handset Sound Signals

<i>Signal</i>	<i>Meaning</i>
A long warbling tone (with ringer on)	Signals an incoming call
Three short beeps (several times)	Page signal
Single beep every 7 seconds	Low battery warning

Troubleshooting Tips

Caller ID Solutions

No Display

- Charge the battery (for 16 hours). Or replace the battery.
- Make sure that the unit is connected to a non-switched electrical outlet. Disconnect the power adaptor from the outlet and plug it in again.
- You must be subscribed to the standard Name/Number Caller ID service from your local telephone company to receive CID information.

Caller ID Error Message

- The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates either the presence of noises on the line, or that an invalid message has been sent from the telephone company.

Cordless Phone Solutions

No dial tone

- Check or repeat installation steps:
 - Make sure the base power cord is connected to a working electrical outlet.
 - Make sure the telephone line cord is connected to the base and the wall jack.
 - Connect another phone to the same wall jack; if it doesn't work, the problem might be your wiring or local service.
 - The handset may be out of range of the base. Move closer to the base.
 - Make sure the battery is properly charged (16 hours).
 - Make sure the battery pack (in the handset) is properly installed.
- The handset should beep when you press the TALK/END/CALL BACK button, and the charge/ in use indicator on the base should be lit when the handset rests in the cradle. If not, the battery may need to be charged.
- Place the handset in the base for at least 20 seconds to reset the unit.

Handset does not ring

- Make sure the RINGER switch on the handset is turned to **ON**.
- The handset may be out of range of the base. Move closer to the base.
- You may have too many extension phones on your line. Try unplugging some phones.
- Check for dial tone.

You experience static, noise, or fading in and out

- Change channels.
- The handset may be out of range of the base. Move closer to the base.
- Relocate the base. Make sure the base is not plugged into an outlet with another household appliance.
- Charge the battery.

Unit beeps

- Place handset in base for 20 seconds; if it still beeps, charge battery for 16 hours.

- Clean charging contacts on handset and base with a soft cloth or an eraser.
- See solutions for "No dial tone".
- Replace battery.

Memory Dialing doesn't work

- Did you program the memory location keys correctly?
- Did you follow proper dialing sequence?

Answering System Solutions

Can't hear messages, beep, etc.

- Adjust speaker volume.

Time/Day Setting is incorrect.

- Set the time clock.

Answers on 10th ring

- Make sure answering system is turned on.
- Answering system memory may be full. Erase some messages.

Incoming messages are incomplete

- An extension phone may have been lifted as a message is received.
- Answering system memory is full. Erase some messages.
- You may have accidentally pressed the PLAY/STOP button during playback and stopped the message.

Won't respond to remote commands

- You must use a tone-dial phone. This phone does not support pulse (rotary) dialing.
- Make sure to enter the correct security code.
- Did unit hang up? If you take no action for a period of time, it automatically hangs up.

Causes of Poor Reception

- Aluminum siding.
- Foil backing on insulation.
- Heating ducts and other metal construction that can shield radio signals.
- You're too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms.
- Base is installed in the basement or lower floor of the house.
- Base is plugged into AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Handset battery is low.
- You're out of range of the base.
- Microwave oven is using the same frequency.

Limitation of Warranty:

- The warranty stated above is the only warranty applicable to this product. All other warranties, express or implied (including all implied warranties of merchantability or fitness for a particular purpose) are hereby disclaimed. No verbal or written information given by Thomson Inc., its agents, or employees shall create a guaranty or in any way increase the scope of this warranty.**
- Repair or replacement as provided under this warranty is the exclusive remedy of the consumer. Thomson Inc. shall not be liable for incidental or consequential damages resulting from the use of this product or arising out of any breach of any express or implied warranty on this product. This disclaimer of warranties and limited warranty are governed by the laws of the state of Indiana. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose on this product is limited to the applicable warranty period set forth above.**

- How state law relates to this warranty:**
- Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you.
 - This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

- If you purchased your product outside the USA:**
- This warranty does not apply. Contact your dealer for warranty information.

This product may be serviced only by the manufacturer or its authorized service agents. Changes or modifications not expressly approved by Thomson Inc. could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this guide or call customer service at 1-800-448-0329.

Or refer inquiries to:

Thomson Inc.
Manager, Consumer Relations
P O Box 1976
Indianapolis, IN 46206

Attach your sales receipt to the booklet for future reference or job down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date _____

Name of store _____

Limited Warranty

What your warranty covers:

- Defects in materials or workmanship.

For how long after your purchase:

- One year, from date of purchase. (The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

What we will do: