#### 22430



2.4 GHz Cordless Caller ID **Telephone with Digital Clock and** Handset Speakerphone User's Guide

#### For body worn operation, this phone has been tested and meets the FCC RF exposure uidelines when used with the belt clip supplied with this product. Use of other accessories nay not ensure compliance with FCC RF exposure quidelines.

HEARING AID COMPATIBILITY (HAC)

This telephone system meets FCC standards for Hearing Aid Compatibility.

US NUMBER IS LOCATED ON THE CABINET BOTTOM REN NUMBER IS LOCATED ON THE CABINET BOTTOM

### INTRODUCTION



Your Caller ID phone stores and displays specific information, provided by your local telephone company, to subscribers of Caller ID or similar caller identification services.

Your Caller ID phone enables you to:

- Identify callers before you answer the phone.
- View the time and date of each incoming call.
- Becord up to 40 Caller ID messages sequentially
- Know who called while you were away.

To get the most from your new phone, we suggest that you take a few minutes right now to read through this user's auide

**IMPORTANT:** In order to use all of the features of this phone, you must subscribe to the standard Name Number Caller ID Service.

**IMPORTANT:** Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO BAIN	THE LIGHTNING FLASH AND ARROW HEAD WITHIN THE TRIANGEL IS A WARNING SIGN ALERTING YOU OP "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.	CAUTION: RISCOFLECTRICSHOOX DONOTOPEN CAUTION: TO REDUCE THE RISK OF ELECTRICSHOCK, DO NOT REMOVE COVER (0R BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO DUALPHED SERVICE PERSONNEL	THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.				
OR MOISTURE.	SEE MARKING ON BOTTOM / BACK OF PRODUCT						

# HANDSET AND BASE LAYOUT





# **BEFORE YOU BEGIN**

### **PARTS CHECKLIST**

Make sure your package includes the items shown here.



### **TELEPHONE JACK REQUIREMENTS**

To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.

#### **DIGITAL SECURITY SYSTEM**

Your cordless phone uses a digital security system to provide protection against false ringing, unauthorized access, and charges to your phone line.

### **INSTALLING THE PHONE**

**INSTALLATION NOTE:** Some cordless telephones operate at frequencies that may cause interference to nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave ovens, or VCR. If such interference continues, move the cordless telephone farther away from these appliances.

**NOTE :** You must charge the handset face up.



- 1. Choose an area near an electrical outlet and telephone wall lack (RJ11C). Your phone should be placed on a level surface, such as a table top or desk.
- 2. Set the RINGER switch (on the handset) to ON and place the handset in the cradle on the base.
- 3. Plug the AC power converter into an electrical outlet and DC connector into the power jack on the back of the base. The in use/charge indicator comes on, verifying the battery is charging.

**CAUTION:** Use only the ATLINKS USA. Inc.

5-2636 power converter that came with this

unit. Using other power converters may damage the unit.

4. Allow the phone to charge for 12 hours prior to first use. If you don't properly charge the phone, battery performance will be compromised.

**NOTE:** DO NOT connect the telephone line to the modular jack until the phone has charged for 12 hours.

5. Plug one end of the telephone line cord into the PHONE LINE jack on the back of the base and the other end into a modular jack.

NOTE: The phone automatically defaults to touchtone dialing. To change to pulse (rotary) dialing, see "Tone/Pulse Dialing." If you don't know which type of service you have, check with your local telephone company.

# Set Up

There are five programmable menus available: Language, Tone/Pulse Dialing, Area Code, Ringer Tone and Default Setting.

### LANGUAGE

Wall plate

Modular

telephone

line jack

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Press the flash/prog button until " 1ENG 2FRA 3ESP" shows in the display. "1ENG" is the default setting.
- 3. Use the handset ▲ or button or the touch-tone pad to select 1ENG 2FRA 3ESP.
- 4. Press flash/prog again to save. You will hear a confirmation tone

#### TONE/PULSE DIALING

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Press the flash/prog button until " 1TONE 2PULSE" shows in the display. "1TONE" is the default setting.
- 3. Use the handset  $\blacktriangle$  or  $\checkmark$  button or the touch-tone pad to select 1TONE or 2PULSE.
- 4. Press flash/prog again to save. You will hear a confirmation tone

### **AREA CODE**

- 1. Make sure the phone is OFF (not in TALK mode).
- 2. Press the flash/prog button until "--- SET AREA CODE" shows in the display. "---" is the default setting.
- 3. Use the handset touch-tone pad to enter your three digit area code.
- 4. Press flash/prog again to save. You will hear a confirmation tone

### **RINGER** TONE

- 1. Press the flash/prog button until *RINGERTONE 1* shows in the display. There are seven ringer tones to choose from. 1 is the default setting.
- 2. Use the handset up or down button or the touch-tone pad to select a ringer tone. The ringer tone plays.
- 3. Press flash/prog again to save. You will hear a confirmation tone.

### **DEFAULT SETTING SELECTION**

- 1. Press the flash/prog button until DEFAULT SETTING shows in the display. 1NO is the default setting.
- 2. Use the handset up or down button or the touch-tone pad to select 1 NO or 2 YES. If you choose 1NO, the current settings remain. If you choose 2YES, the unit resets to the factory default.
- 3. Press flash/prog again to confirm

### **TELEPHONE OPERATION**

CLOCK



DIGITAL CLOCK

BACKLIGHT

Press the BKLITE button once to turn it off; press BKLITE again to turn it back on.

### SETTING THE HOUR

1. Press and hold the HOUR button until the hour hand flashes.

Model 22430A 16333710 (Rev. 0 DOM E) 04-08 Printed in China



We bring good things to life.

### **EQUIPMENT APPROVAL INFORMATION**

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

#### Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

A plug and jack used to connect this equipment to the premises wirring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

- This equipment may not be used on coin service provided by the telephone company Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.
- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone ny or a qualified installe

#### **Rights of the Telephone Company**

ould your equipment cause trouble on your line which may harm the telephone network. the telephone company shall, where practicable, notify you that temporary discontinuance o service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) immediately in dealers of addition of additional and a second a second and a second a second a second and a second a second and a second a second a second a second and a second a s Dustain to procedures set forth in Subparts of rait of, For hales and negulatoris. The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

### FCC RF RADIATION EXPOSURE STATEMENT

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled ment. This equipment should be installed and operated with a min mum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

#### ATLINKS USA, Inc. 101 West 103rd Stree ndianapolis, IN 46290 © 2004 ATLINKS USA. Inc Frademark(s) ® Registered

- 2. Press the HOUR button to rotate the hour hand.
- **NOTE:** To make the hour hand rotate faster, hold down the HOUR button.
- 3. Release the HOUR button when you reach the desired hour. The hour hand stops flashing and the new time is set.

### **SETTING THE MINUTES**

- 1. Press and hold the MINUTE button until the minute hand flashes
- 2. Press the MINUTE button to rotate the minute hand.

**NOTE:** To make the hour hand rotate faster, hold down the MINUTE button.

- 3. Release the MINUTE button when you reach the desired minute
- 4. The minute hand shall stop flashing and the new time is set.

# MAKING A CALL

- 1. Press the TALK/CALLBACK button on the handset receiver or the SPKR/CALLBACK button on the speakerphone to get a dial tone. Or dial the telephone number first, and then press the TALK/CALLBACK or SPKR/CALLBACK button
- 2. When finished, press TALK/CALLBACK or SPKR/ CALLBACK again to hang up.

### **Answering A Call**

- 1. When the phone rings, pick up the handset and press the TALK/CALLBACK button. Or press the SPKR/ CALLBACK button to use the speakerphone.
- 2. When finished, press TALK/CALLBACK or SPKR/ CALLBACK again to hang up.

### MUTE

To have a private, off-line conversation use the mute feature. The party on the telephone line will not hear you, but you can still hear them.

- 1. Press the MUTE/FORMAT button on the handset. MUTE ON shows in the display
- 2. Press the MUTE/FORMAT button again to cancel mute and return to your phone conversation.

### REDIAL

While the phone is on, press the REDIAL button to REDIAL the last number you dialed (up to 32 digits). If you get a busy signal, and want to keep dialing the number, just press REDIAL again (you don't have to turn the phone off and back on).

# FLASH

Use the flash/prog button to activate custom calling services such as call waiting or call transfer, which are available through your local phone company.

**TIP:** Don't use the TALK/CALLBACK button to activate custom calling services such as call waiting, or you'll hang up the phone.

# IN USE INDICATOR LIGHT

The in use indicator is lit when the handset is charging in the cradle on the base or when the phone is ON. It flashes when you receive a call or when the PAGE button is pressed.

# **TEMPORARY TONE DIALING**

This feature is useful only if you use pulse dialing service. Temporary tone dialing enables pulse (rotary) service phone users to access touch-tone services offered by banks, credit card companies, etc. For example, when you call your bank you may need to enter your account number. Using the temporary tone feature allows you to temporarily switch to touch-tone mode so you can enter and send your number.

1. Press the TALK/CALLBACK button, dial the telephone number (i.e. bank or credit card company), and wait for the line to connect.

- 2. When your call is answered, press the \*tone/exit button on your handset number pad to temporarily change from pulse dialing to tone dialing.
- 3. Follow the automated instructions to get the information you need.
- 4. Hang up the handset and the phone automatically returns to pulse (rotary) dialing mode

### EXIT

Press the \*tone/exit button to cancel any command vou initiated.

### **PAGING THE HANDSET**

To locate a misplaced handset

1. Press the PAGE button on the base. The handset beeps 2. When you locate the handset, press any button on the

handset, or press the base PAGE button to cancel **NOTE:** The ringer does not have to be ON for this feature to work

### **RINGER SWITCH**

The ringer switch must be ON for the handset to ring during incoming calls.

### VOLUME

While talking, press the CID/VOL ▲ and ▼ buttons to adjust the listening level of the handset's earpiece. There are four volume levels. Press the 
button to increase the volume level, and press the - button to decrease. VOL 1 is the lowest level and VOL 4 is the loudest.

# **CALL TIMER**

The built-in call timer shows in the display and counts the call time in minutes and seconds.

# CALLER ID

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time. The unit can store up to 40 calls for later review



Caller ID name Caller ID phone number

### CALLER ID WITH CALL WAITING

Provided you subscribe to Caller ID with Call Waiting service from your phone company, you are able to see who is calling when you hear the call waiting beep. The caller identification information appears in the display after you hear the tone.

• Press the flash/prog button to put the current person on hold so that you can answer the incoming call.

with this unit, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.

### **Receiving and Storing Calls**

When you receive a call, the information is transmitted by the phone company to your Caller ID telephone between the first and second ring.

When the memory is full, a new call automatically replaces the oldest call in memory. NEW appears in the display for calls received that have not been reviewed. REPT indicates that a new call from the same number was received more than once.

**NOTE:** Check with your local phone company regarding name service availability.

### **REVIEWING RECORDS**

As calls are received and stored, the display is updated to let you know how many calls have been received.

- Press the 
   v
   button to scroll through the call records
   from the most recent to the oldest
- Press the **•** button to scroll through the call records from the oldest to the newest

### **TRANSFERRING CID RECORDS** TO MEMORY

You may transfer a Caller ID record to your phone's memory.

**NOTE:** It is important that you format CID records correctly before storing in memory. It is not possible to re-format CID records stored in memory.

1. Use the ▲ or button to scroll to the record.

- 2. Press the mem button.
- 3. Press the memory location button. You will hear a confirmation tone. For example, press the number 1 key to store the record in memory location 1.

#### To replace a CID record stored in a memory location with a new CID record:

- 1. Repeat steps 1 through 3.
- 2. Press the mem button and REPLACE MEMO? shows in the display.
- 3. Press \*tone/exit to exit, or press mem again and the new CID record replaces the old CID record in that memory location. You will hear a confirmation tone.

### **DELETING RECORDS**

Use the del button to erase the record currently shown in the display or all records.

#### **DELETING THE CURRENT RECORD**

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2 Use the ▲ or ▼ button to scroll to the Caller ID record you want to delete.
- 3. Press del button. The display shows DELETE?
- 4. Press del again to erase the record. You will hear a confirmation tone. The display shows DELETED. Then the next Caller ID record shows in the display

#### **DELETING ALL RECORDS**

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Use the ▲ or ▼ button to display any Caller ID record. 3. Press and hold the del button until the unit beeps and
- DELETE ALL? shows in the display. 4. Press del again to erase all records. You will hear a
- confirmation tone, and the display shows NO CALLS.

### **DIALING A CALLER ID NUMBER**

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Use the or button to display the Caller ID record you want to dial.
- 3. PressTALK/CALLBACK or SPKR/CALLBACK button. The number dials automatically.

# CHANGING THE CID NUMBER FORMAT

The format button lets you change the format of the displayed CID number. The available formats are as follows

7-digit	7-digit telephone number.
10-digit	3-digit area code + 7-digit telephone number.
11-digit	long distance code "1" + 3-digit area code + 7-digit telephone number.

- 1. Use the ▲ or ▼ button to scroll to the number you want to call back.
- 2. If the number does not dial as shown, press the format button. Repeat if necessary, until the correct number of digits show in the display.
- 3. PressTALK/CALLBACK or SPKR/CALLBACK button. The number dials automatically.

**IMPORTANT:** In order to use the Caller ID functions

### MEMORY

Store up to 10 24-digit numbers in memory for quick dialing. This memory feature is in addition to the 40 Caller ID records that can be stored in the Caller ID memory log.

# STORING A NAME AND NUMBER IN MEMORY

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Press the mem button.
- 3. Press the memory location button (0 through 9 keys).
- 4. Press the mem button again. The display shows *ENTER NAME* (up to 15 characters).

**NOTE:** If you don't want to enter the name, skip to step 5.

For example, to enter the name Bill Smith, press the two key twice for the letter B, press the four key three times for the letter I, and press the five key three times for the letter L. After one second, press the five key three times again for the second letter L and press the one key to insert a space between the letter L and S. Press the seven key four times for the letter S, press the six key once for the letter M, press the four key three times for the letter I, press the eight key once for the letter T, and press the four key twice for the letter H.

**NOTE:** If you make a mistake, press the del button to erase a wrong letter, and re-enter the correct letter.

- 5. Press the mem button to save the name. The display shows *ENTER TEL NUMBR*.
- 6. Use the handset touch-tone pad to enter the telephone number (up to 24 digits) you want to store.
- 7. Press mem again to store the number. You will hear a confirmation tone.

### CHANGING A STORED NUMBER

- 1. Repeat steps 1 through 7 in Storing a Name and Number in Memory.
- 2. Press the mem button and *REPLACE MEMO?* shows in the display.
- 3. Press \*tone/exit to exit, or press the mem button to store the number. You will hear a confirmation tone.

### STORING A REDIAL NUMBER

- 1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
- 2. Press the REDIAL button.
- 3. Press the mem button to store the number. You will hear a confirmation tone.

# To replace an old redial number stored in a memory locations with a new redial number:

- 1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
- 2. Press the mem button and *REPLACE MEMO?* shows in the display.
- 3. Press \*tone/exit to exit, or press the mem button again and the new redial number replaces the old redial number in that memory location. You will hear a confirmation tone.

### **DIALING A STORED NUMBER**

- 1. Make sure the phone is **ON** by pressing the TALK/ CALLBACK button.
- 2. Press the mem button.
- 3. Press the memory location button (0 through 9 keys). The number dials automatically.
- OR -1. Make sure the phone is OFF (not in TALK mode).
- 2. Press mem button.
- 2. Press mem button.
- 3. Use the ▲ or ▼ button to scroll to the number you want to dial.
- 4. PressTALK/CALLBACK or SPKR/CALLBACK button. The numbers dial automatically.

**IMPORTANT:** If you make test calls to emergency numbers stored in memory, remain on the line and briefly explain the reason for the call to the dispatcher. Also, it's a good idea to make these calls in off-peak hours, such as early morning or late evening.

# Inserting a Pause in the Dialing Sequence of a Stored Number

When a pause is needed to wait for a dial tone, press the # pause button twice within one second (for example, when you must dial 9 for an outside line or to wait for a computer access tone.) A "pause" in the dialing sequence shows in the display as a "*P*." Each pause counts as 1 digit in the dialing sequence.

# **R**EVIEWING AND **D**ELETING **S**TORED **N**UMBERS

- 1 Press the mem button
- 2. Use the ▲ or button to scroll to the number
- 3. To delete the number, press the del button. The display shows *DELETE?*
- 4. Press del again to delete the number. *DELETED* shows in the display.

#### CHAIN DIALING FROM MEMORY

Use this feature to make calls which require a sequence of numbers such as using a calling card for a frequently called long distance number. Basically, you dial each part of the sequence from memory. The following example shows how you can use chain dialing to make a call through a long distance service:

The Number For	Memory Location	
Long distance access number		7
Authorization code		8
Frequently called long distance	number	9

- 1. Make sure the phone is **ON**.
- 2. Press mem and then press 7.
- 3. When you hear the access tone, press mem again and then press 8.
- 4. At the next access tone, press mem and then 9.

**TIP:** Wait for the access tones between pressing the mem button, or your call might not go through.

# HEADSET AND BELT CLIP OPERATION



4. To return to normal operation, unplug the headset from the jack.

ATTACHING THE BELT CLIP 1. Insert the sides of the belt clip into the slots on each side of the handset. 2. Snap the ends of the belt clip into place. **REPLACING THE BATTERY** 

- Make sure the telephone is OFF (not in TALK mode) before you replace battery.
- 2. Remove the battery compartment door.

- Disconnect the cord attached to the battery pack from the jack inside the battery compartment and remove the battery pack.
- 4. Insert the new battery pack and connect the plug on the battery pack to the jack inside the compartment.
- 5. Put the battery compartment door back on.
- 6. Place the handset in the base to charge. Allow the handset battery to properly charge (for 12 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance



**NOTE:** The RBRC seal on the battery used in your ATLINKS USA, Inc. product indicates that we are participating in a program to collect and recycle Nickel Cadmium batteries throughout the United States. Please call 1-800-8-BATTERY for information or contact your local recycling center.

#### **BATTERY SAFETY PRECAUTIONS**

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.

# DISPLAY MESSAGES

The following indicators show the status of a message or of the unit.

	INCOMPLETE DATA	Caller information has been interrupted during transmission or the phone line is excessively noisy.
	ENTER NAME	Prompt telling you to enter the name for one of the 10 memory locations.
	ENTER TEL NUMBR	Prompt telling you to enter the telephone number for one of the 10 memory locations.
	DELETE?	Prompt asking if you want to erase Caller ID records or one of the 10 numbers stored in the phone's outgoing memory.
	DELETE ALL?	Prompt asking if you want to erase all Caller ID records.
	DELETED	Prompt confirming the Caller ID / Memory record is erased.
	END OF LIST	Indicates there is no additional information in Caller ID memory.
	NEW	Indicates call or calls have not been reviewed.
	MUTE ON	Indicates you are muting a telephone conversation to speak to an third party .
	TALK 00:00 VOL1	Indicates the handset earpiece is active.
	SPKR 00:00 VOL1	Indicates the handset speakerphone is turned on.
	UNKNOWN NAME/ CALLER/NUMBER	The incoming call is from an area not serviced by Caller ID or the information was not sent.
p	PAGING	Someone has pressed the page button on the base.
	BLOCKED CALL	The person is calling from a number that has been blocked from transmission.
	BLOCKED NAME	The person's name is blocked from transmission.
	REPT	Repeat call message. Indicates that a new call from the same number was received more than once.
	NO DATA	No Caller ID information was received.

# EMPTY

 $\odot$ 

is vacant.
NO CALLS
Indicates no CID records have been stored.
MESSAGE WAITING
Indicates a message is available.

Indicates a memory location

# HANDSET SOUND SIGNALS

Signal	Meaning
long warbling tone with ringer on)	Signals an incoming call
wo long beeps	<b>Confirmation Tone</b>
ne short and one long beep	Page signal
)ne short beep verv seven seconds	Low battery warning

### TROUBLESHOOTING TIPS

CALLER ID

- Make sure the battery is properly charged for 12 hours.
- Make sure the battery is properly installed and connected.
- Replace the battery. Make sure the unit is connected to a non-switched electrical outlet.
- Disconnect the unit from the electrical outlet and plug it back in.
- Make sure you are subscribed to Caller ID service from your local telephone company.

Caller ID error message

• The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates the presence of noise on the line.

#### TELEPHONE

#### No dial tone

- Check or repeat installation steps
- Make sure the base power converter is connected to a working electrical outlet.
- Make sure the telephone line cord is connected to the base and the wall jack.
- Disconnect the base from the wall jack and connect another phone to the same jack. If there is no dial tone in the second phone, the problem might be your wiring or local service.
- The handset may be out of range. Move closer to the base.
- Make sure the battery is properly charged (for 12 hours).
- Make sure the battery pack is installed correctly.
- Did the handset beep when you pressed the TALK/ CALLBACK button? Did the display indicator turn on? The battery may need to be charged.

#### Dial tone is OK, but can't dial out

Relocate the base

Charge the battery

Replace the battery

Memory dialing

Unit beens

another household appliance.

See solutions for "No dial tone."

• Make sure the tone/pulse setting is programmed correctly. Handset does not ring

- Make sure the ringer switch on the handset is turned ON.
- You may have too many extension phones on your line. Try unplugging some phones.

See solutions for "No dial tone."

In use/charge indicator on the base flashes

You experience static, noise, or fading in and out

 Provided your phone company offers voice messaging service and you subscribe to it, the in use/charge indicator on the base flashes when the phone is not in use to indicate there is a message waiting. It stops flashing after the message has been reviewed.

• Handset may be out of range. Move closer to the base.

• Make sure the base is not plugged into an outlet with

Make sure you have correctly programed the memory keys

· Make sure to follow proper dialing sequence.

- Make sure the tone/pulse setting is programmed correctly.
- If you had a power outage or replaced the battery, reprogram the numbers into memory.

#### SERVICE

If trouble is experienced with this equipment, for repair or warranty information, please contact customer service at **1-800-448-0329**. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

This product may be serviced only by the manufacturer or its authorized service agents. Changes or modifications not expressly approved by ATLINKS USA, Inc. could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this guide or call customer service at **1-800-448-0329**.

Or refer inquiries to: ATLINKS USA, Inc. Manager, Consumer Relations P O Box 1976 Indianapolis, IN 46206

Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date

Name of store

# GENERAL PRODUCT CARE

To keep your telephone working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping and other rough treatment to the phone.
- Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.

# CAUSES OF POOR RECEPTION

- Aluminum siding.
- Foil backing on insulation.
- Heating ducts and other metal construction can shield radio signals.
- You're too close to appliances such as microwaves, stoves, computers, etc.
- · Atmospheric conditions, such as strong storms.
- Base is installed in the basement or lower floor of the house.
- Base is plugged into an AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Handset battery is low.
- You're out of range of the base.

### INTERFERENCE INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.
- Consult the dealer or an experienced radio/TV technician for help.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

# LIMITED WARRANTY

#### What your warranty covers:

Defects in materials or workmanship.

#### For how long after your purchase:

One year, from date of purchase. (The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

#### What we will do:

 Provide you with a new or, at our option, a refurbished unit. The exchange unit is under warranty for the remainder of the original product's warranty period.

#### How you get service:

- Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
- "Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period, must be presented to obtain warranty service." For rental firms, proof of first rental is also required. Also print your name and address and a description of the defect. Send via standard UPS or its equivalent to:

#### ATLINKS USA, Inc. c/o Thomson 11721 B Alameda Ave

- Socorro, Texas 79927

  Pay any charges billed to you by the Exchange Center for service
- not covered by the warranty. Insure your shipment for loss or damage. ATLINKS accepts no
- liability in case of damage or loss.
- A new or refurbished unit will be shipped to you freight prepaid.
   What your warranty does not cover:

#### Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. Any additional information, should be obtained from your dealer.)

- Installation and setup service adjustments.
- Batteries.
- Damage from misuse or neglect.
  - Products which have been modified or incorporated into other products.
  - Products purchased or serviced outside the USA.
  - Acts of nature, such as but not limited to lightning damage.
     Product Registration:
  - Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

#### Limitation of Warranty:

 THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY ATLINKS USA, INC., ITS AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.  REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. ATLINKS USA, INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF INDIANA. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

#### How state law relates to this warranty:

- Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

#### If you purchased your product outside the USA:

 This warranty does not apply. Contact your dealer for warranty information.

# Accessory Order Form

DESCRIPTION	MODEL NO.	PRICE*	QTY.	TOTAL
Belt clip	5-2635	\$10.85		
Headset	5-2588	\$36.35		
Power supply	5-2636	\$24.95		
Replacement battery	5-2637	\$9.95		

To order, call **1-800-338-0376** (for accessories only) or complete this order form.

#### For credit card purchases

Your complete charge card number, its expiration date and your signature are necessary to process all charge card orders.

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