

2-9774



**25-Channel Cordless Speakerphone with  
Type II Caller ID and Dual LCD Display  
User's Guide**

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*We bring good things to life.*

## IMPORTANT INFORMATION

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**NOTICE:** The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements. The Industry Canada does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe systems, if present, are connected together. This precaution may be particularly important in rural areas.

**CAUTION:** Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

**NOTES:** This equipment may not be used on coin service provided by the telephone company.

Party lines are subject to telephone company tariffs and, therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.

## INTERFERENCE INFORMATION

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This equipment generates and uses radio frequency energy which may interfere with residential radio and television reception if not properly installed and used in accordance with instructions contained in this manual. Reasonable protection against such interference is ensured, although there is no guarantee this will not occur in a given installation. If interference is suspected and verified by switching this equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient the radio/television receiver's antenna, relocate the equipment with respect to the receiver, plug the equipment and receiver into separate circuit outlets. The user may also wish to consult a qualified radio/television technician for additional suggestions. This equipment has been fully tested and complies with all limits for Class B computing devices pursuant to part 15 FCC Rules and Regulations. This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

## HEARING AID COMPATIBILITY

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This telephone system meets FCC/Industry Canada standards for Hearing Aid Compatibility.

INDUSTRY CANADA NUMBER IS LOCATED ON THE CABINET BOTTOM REN NUMBER IS LOCATED ON THE CABINET BOTTOM
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# INTRODUCTION

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Your GE cordless phone is designed to give you flexibility in use and high quality performance. You can use this phone with basic telephone service, but it fully functions when equipped with the following custom calling features:

## **CALLER ID**

This feature allows you to see the number or name and number of the person calling before you answer the phone.

## **CALL WAITING**

This feature allows you to answer incoming calls while you are talking on the phone.

## **CALLER ID WITH CALL WAITING**

Also known as Type II Caller ID, this feature allows you to see the name and number of a call that beeps in while you are talking on the phone with someone else.

## **DIGITAL SECURITY SYSTEM**

Your cordless phone uses a digital security system to prevent false ringing, unauthorized access, and charges to your phone line.

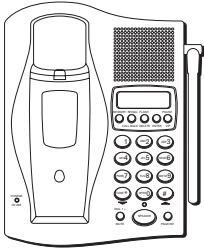
### **IMPORTANT**

When you place the handset in the base, the unit verifies its security code. After a power outage or battery replacement, you should place the handset in the base for about 20 seconds to reset the code.

**IMPORTANT:** Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

# INSTALLATION AND SETUP

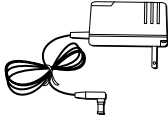
Make sure your package includes the items shown here.



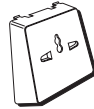
Base



Handset



AC power supply



Wall mount bracket



Short telephone line cord

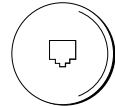


Telephone line cord

**NOTE:** Use only the Thomson power supply #5-2429 that came with this unit. Using other adapters may damage the unit.



## MODULAR JACK REQUIREMENTS

You need an RJ11(CA11A) type modular jack, which is the most common type of phone jack and might look like the one pictured here. If you don't have a modular jack, call your local phone company to find out how to get one installed.

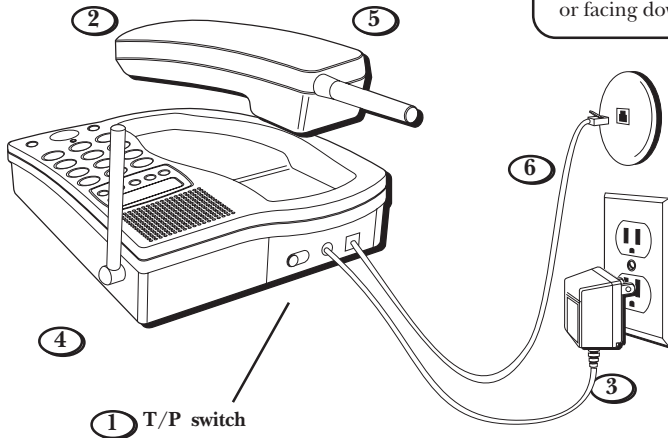


**INSTALLATION NOTE:** Some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If such interference continues, move the cordless telephone farther away from the TV or VCR.

**WARNING:** TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

 <p>THE LIGHTNING FLASH AND ARROWHEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.</p>	<p><b>CAUTION</b> RISK OF ELECTRIC SHOCK DO NOT OPEN</p> <p>CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.</p>	 <p>THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.</p>
SEE MARKING ON BOTTOM / BACK OF PRODUCT		

## DESKTOP INSTALLATION



**NOTE:** For desktop charging, the handset is able to charge facing up or facing down.

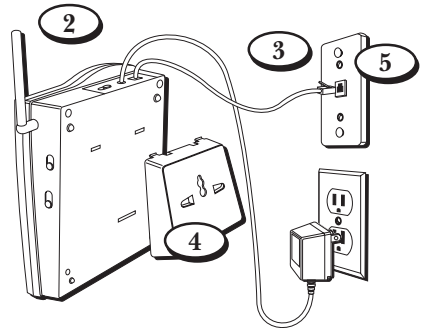
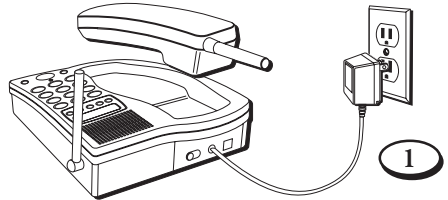
1. Set the TONE/PULSE switch to TONE for touch-tone service, or PULSE for pulse (rotary) service. If you don't know which type of service you have, check with the phone company.
2. Set the RINGER switch to ON so the handset rings for incoming calls.
3. Plug the power supply cord into the base and into an AC outlet.
4. Raise the base antenna.
5. Place handset in the base. Allow the phone to charge for 12 hours before using the first time. The CHARGE/IN USE light comes on indicating that the battery is charging. **If you don't charge the handset battery properly (for 12 hours) when you first set up the phone, performance of the battery will be compromised.**
6. After charging, connect the telephone line cord to the phone and then to the wall jack.

**NOTE:** Use only the Thomson power supply # 5-2429 that is compatible with this unit. Using other adapters may damage the unit.

## WALL MOUNT INSTALLATION

Because it is necessary to cradle the handset for 12 hours prior to connecting it for use the first time, it is better to leave the unit on a flat surface during initial charge before attempting to hang it on the wall.

1. Plug the power supply cord into the base and into an AC outlet.
2. Place the handset in the base.  
**Allow phone to charge for 12 hours before using the first time.** The CHARGE/IN USE light comes on. If you don't charge the handset battery properly (for 12 hours) when you first set up the phone, the battery's performance will be compromised.
3. After charging, plug the short telephone line cord into the phone jack on the back of the unit and then to the wall jack.
4. Attach the wall mount bracket by inserting the two tabs at the top and then snapping the tab at the bottom into place.
5. Slip the mounting holes over the wall plate posts and slide the unit down firmly into place. (Wall plate not included.)

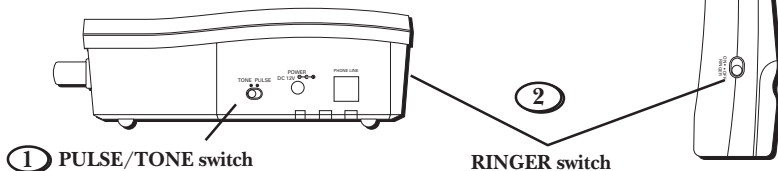


**NOTE:** Use only the Thomson power supply # 5-2429 that is compatible with this unit. Using other adapters may damage the unit.

# TELEPHONE SETUP

## After charging the handset for an initial 12 hours:

1. Set the PULSE/TONE switch to TONE for touch-tone service or PULSE for rotary service. If you don't know which type of service you have, check with the phone company.
2. Turn on the RINGER switch so the handset rings for incoming calls.



## RINGER SWITCH

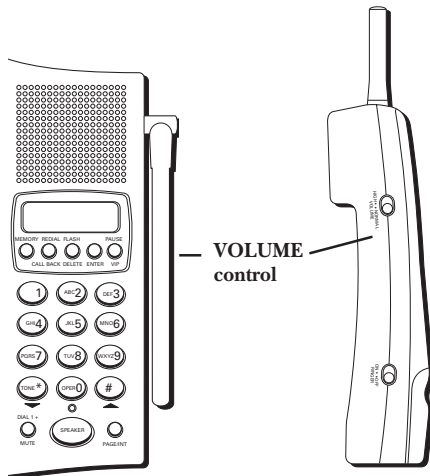
The handset ringer switch can be set to ON or OFF.

Also, the base has a 3-position switch (OFF, LO, and HI) that controls the unit's ringing ability.

If the switch is OFF, the unit will not ring.

## VOLUME

The handset has a VOLUME switch with two settings: HI and NORMAL. The base has a variable slide control.





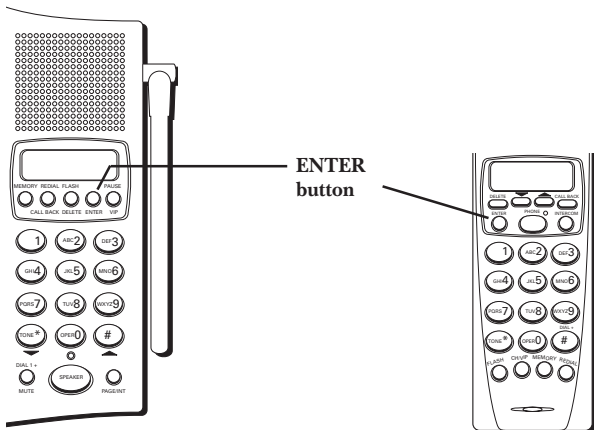
## SETTING THE AREA CODE FOR CALLER ID

Setting your area code is necessary for proper caller ID operation.

Once you set the code, the phone will automatically remove it from local calls within your area when a number from Caller ID is dialed back. You must set the area code on both the handset and the base.

To set your area code:

1. Make sure the handset or speakerphone is **OFF**.
2. Press ENTER. The Caller ID display prompts you to enter your area code.
3. Enter your 3-digit area code by pressing the appropriate number keys.
  - 3a. If 7-digit dialing (no area code) is accepted for local calls in you area, enter your 3-digit area code using the number keys.
  - 3b. If, instead, 10-digit dialing (area code + number) is required for ALL local calls in your area, enter "000" to prevent area codes from being removed.
4. To change or enter your area code again, follow steps 1-3 above.



# TELEPHONE OPERATION

## TO MAKE A CALL AT THE BASE UNIT

1. Press **SPEAKER**. The indicator light will come on.
2. Wait for dial tone.
3. Dial phone number.
4. When finished, press **SPEAKER** to hang up.

## TO RECEIVE A CALL AT THE BASE UNIT

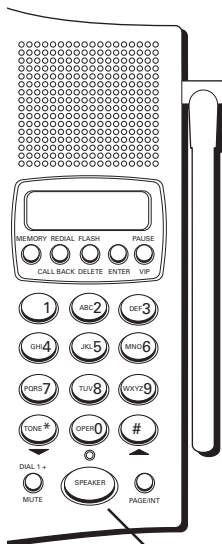
1. Press **SPEAKER**.
2. When finished, press **SPEAKER** to hang up.

## TO MAKE A CALL FROM THE HANDSET

To make a call, press the **PHONE** button before you dial. To hang up, press **PHONE** again or put the handset back on the base.

## RECEIVING A CALL

1. Check the display to see who is calling.
2. Press the **PHONE** button to answer the call.



**SPEAKER button**



**PHONE button**

## DISTINCTIVE RING

The base unit and the cordless handset are capable of receiving the distinctive ringing patterns generated through your local telephone company as a special service. This custom calling service is available only through your local telephone company.

## AUTO STANDBY

While the handset is "on", place it in the base and it will automatically hang up.

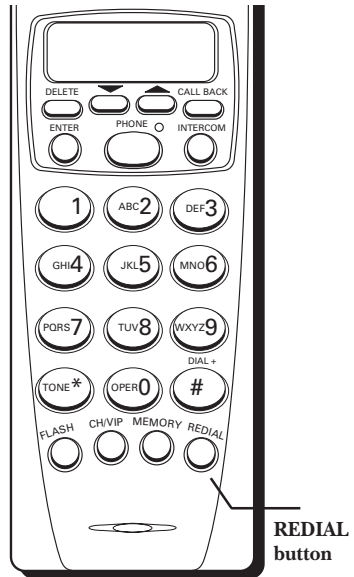
## AUTOMATIC REDIAL

The handset and base each keep a separate redial number (up to 48 digits).

The number will remain in the redial memory until another number is dialed.

## TO REDIAL THE LAST NUMBER CALLED AT THE HANDSET

1. Pick up handset.
2. Press PHONE.
3. Wait for dial tone.
4. Press REDIAL.



## TO REDIAL THE LAST NUMBER CALLED AT THE BASE

1. Press SPEAKER.
2. Wait for dial tone.
3. Press REDIAL.

## FAST REDIAL

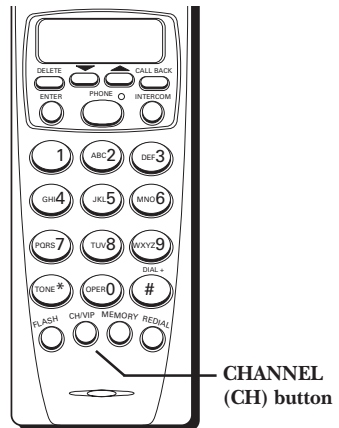
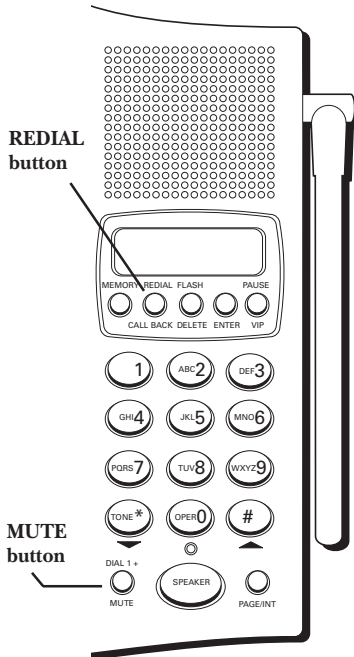
If you want to keep dialing a busy number in rapid succession, you can do so with Fast Redial. When you hear the busy signal, just press the REDIAL button. The phone will go off-line, on-line and then redial the busy number. Press REDIAL to try again.

## MUTE

To prevent the person you are speaking to from hearing you while in speakerphone mode, press the MUTE button. Mute can be accessed from the base, and "MUTE" will show in the base display. Press MUTE again to cancel.

## CHANNEL

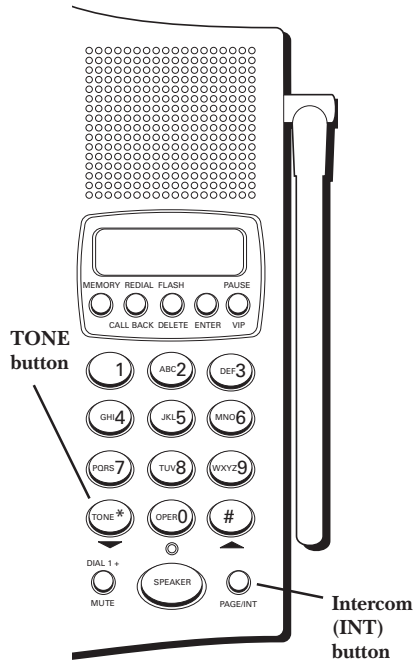
While talking, if you ever experience any interference or don't have clear voice quality, press and release the CHANNEL (CH) button on the handset to advance to another channel.



## TEMPORARY TONE

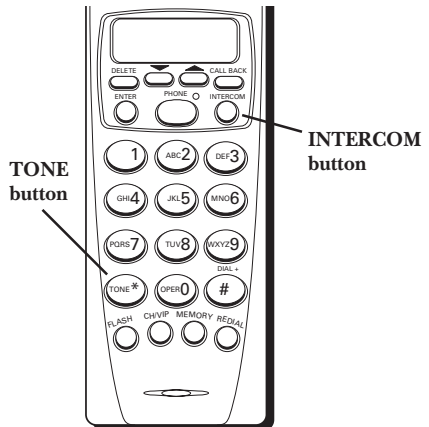
This feature enables pulse (rotary) service phone users to access touch-tone services offered by banks, credit card companies, etc., by pressing the TONE button to temporarily make the phone touch-tone compatible. To get information about your bank account, for example, you would:

1. Call the bank's information line.
2. Press the TONE button after your call is answered.
3. Follow the voice instructions to complete your transaction.
4. Hang up when finished. The phone returns to pulse (rotary) service.



## INTERCOM

The intercom feature of your cordless phone allows you to have a two-way conversation between the handset and the base unit without tying up the telephone line. Since the telephone line is not being used, you can still receive incoming calls.



## **TO ACTIVATE INTERCOM**

### **1a. From the handset**

Press the INTERCOM button.

### **1b. From the base**

Press PAGE/INT to page the handset; wait for the person with the handset to press INTERCOM.

2. A paging tone will sound at the base; the intercom is now active.

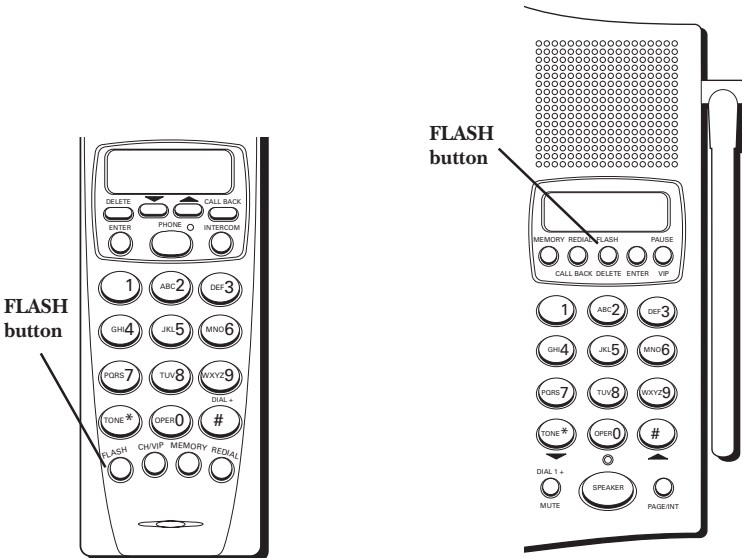
3. When finished, press INTERCOM on the handset, or PAGE/INT on the base, to deactivate intercom.

NOTE: Handset must be within range of the base unit in order for intercom to function.

# FLASH

Use the FLASH button to activate custom calling services, such as call waiting or call transfer. These services are available through your local phone company. The FLASH button is also used to enter a pause in the dialing sequence when using the handset. PAUSE is used on the base.

**TIP:** Do not use the PHONE or SPEAKER buttons to activate custom calling services, such as call waiting, or you will hang up the phone. Also, do not use the FLASH button to hang up the phone.



## PAGE

Press the PAGE button on the base to momentarily locate a misplaced handset or request an intercom conversation. When you press the PAGE button, the handset beeps and gives a series of tones for a short period. *PAGING YOU* also shows on the handset display. To activate FIND, press and hold the PAGE button. You will hear a continuous series of tones until you find the handset. Press the PHONE button when you locate it.



## USING THE SPEAKERPHONE

For best speakerphone performance, avoid the following:

- Areas with high background noise. (The microphone might pick up these sounds and prevent the speakerphone from going into the receiving mode when you finish talking.)
- Surfaces affected by vibration.
- Recessed areas such as in a corner, under a cupboard, or next to a cabinet, which can generate an echo effect.

Note the following guidelines when you use the speakerphone:

- The speakerphone works similar to a two-way radio in that you can only listen or talk one at a time.



- Stay reasonably close to the phone so that you can be clearly heard by the person to whom you are speaking.
- The speakerphone indicator light is on when the speakerphone is in use.

## **ANSWERING AND PLACING CALLS**

### **Receiving a Call**

1. Pick up handset and press PHONE or press SPEAKER on base to answer an incoming call.
2. Press SPEAKER or replace handset to hang up the phone.

### **SWITCHING BETWEEN SPEAKER AND HANDSET**

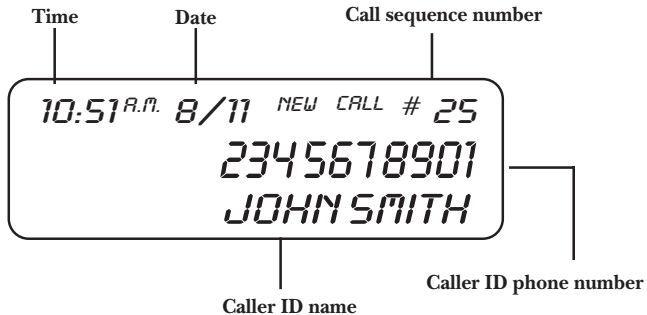
You can switch between speakerphone and handset after dialing a number, or anytime during a conversation.

- **Speaker to Handset** — Pick up the handset.
- **Handset to Speaker** — Press SPEAKER, then hang up the handset.

# CALLER ID OPERATION

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**VERY IMPORTANT:** The Caller ID feature of this product requires a subscription to Caller ID service from your telephone company.



This Caller ID cordless telephone receives and displays information transmitted by your local phone company. This information can include the phone number, date and time; *or* the name, phone number, date and time.

## RECEIVING AND STORING CALLS

When you receive a call, the Caller ID information is transmitted by the phone company to your caller ID telephone between the first and second ring.

- You can monitor the information as it is displayed and decide whether or not to answer the call.
- If you are not at home, the telephone stores the information so that you can see who called while you were out.

**NOTE:** The Caller ID memory holds 25 names and numbers. When the memory is full, only the most recent calls are stored. The oldest stored number in memory is deleted to make room for the newest call, which will be designated as call #25 in the Caller ID display.

## REVIEWING MESSAGES


As calls are received and stored, the display is updated to let you know how many calls have been received.

- Press the arrow up ▲ button to begin with the oldest call and scroll toward more recent calls (higher numbers).
- Press the arrow down ▼ button to begin with the most recent call and scroll toward older calls (lower numbers).

As you review calls, the display shows you the following information:

- ...the telephone number of the caller
- ...the number of the call, with regard to the order received
- ...the name of the caller, if this service is available in your area
- ...time and date the call was received.

If the number does not fit in the display, press ENTER to see the rest of the Caller ID information.



10:51<sup>a.m.</sup> 8/11 NEW CALL # 25  
2345678901  
JOHN SMITH

*This caller ID record shows that John Smith called at 10:51 a.m. on August 11. This is the 25th call stored in memory and it is a new call.*

**NOTE:** Check with your local phone company regarding name service availability.

## MESSAGE ERRORS

- If there is an error in the transmission of information to your caller ID phone, *CALLER ID ERROR* appears in the display.
- If you have not subscribed to Caller ID service or it is not working, *NO CALLER ID* will show in the display.



*CALLER ID ERROR*



*NO CALLER ID*

## DIALING A CALLER ID NUMBER

- Make sure the phone is **OFF**.
- Use the arrow buttons to display the desired caller ID record.
- Press the CALL BACK button if the number is local.
- Press the DIAL 1+ key (# on the handset, or MUTE on the base) to dial a long distance number or a number that requires you to dial "1" for proper connection.



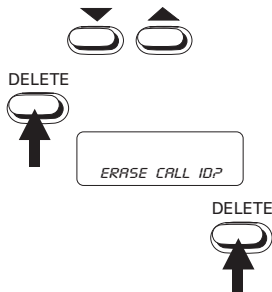
## DELETING CALLER ID RECORDS

To delete only the record in the display:

1. Press ▲ or ▼ to review CID records.
2. Select the record to delete.
3. Press DELETE.

The display asks you to confirm the deletion.

4. Press DELETE again to erase the record.



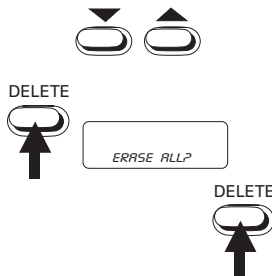
## DELETING ALL CALLER ID RECORDS

To delete all the records in memory:

1. Press ▲ or ▼ to review CID records.
2. Press and hold DELETE.

The display asks you to confirm that you want to erase all records.

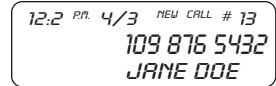
3. Press DELETE again to erase all records.



# SPECIAL FEATURES

## CALL WAITING WITH CALLER ID

Provided your telephone company is able to integrate Caller ID and Call Waiting services, you will see who is calling you when you hear the call waiting beep. The caller identification information appears in the display after you hear the tone.



- Press the FLASH button to put the person to whom you're talking on hold and answer the incoming call.



## STORING NAMES AND NUMBERS

You can store up to 20 numbers in memory for quick dialing. The memory for the base and handset are separate, with 10 locations for each.

The handset or speakerphone must be **OFF** when you store numbers.

1. Press the MEMORY button.
2. Press ENTER.

The display prompts you to *ENTER NAME* (up to 15 characters).

MEMORY



ENTER



3. Use the keypad to store a name. More than one letter is stored in each of the number keys. For example, to enter *Joe Smith*: press 5 for J; press 6 three times for O; press 3 two times for E; press 1 to enter a space before you start entering the last name; press 7 four times for S; press 6 for M; press 4 three times for I; press 8 for T; and 4 two times for H.



ENTER



- If you are using two letters consecutively that are stored in the same number key, you must press ENTER between the letters. For example, if you enter Barb, press 2 two times for B; press ENTER; press 2 for A; 7 three times for R; and 2 two times for B. You need to press enter between the B and the A since they are stored within the same number key.

**NOTE:** To enter characters other than letters, press and scroll through the choice available on numbers 1,2,3,4,5,6 and 8.

#### 4. Press MEMORY.

The display prompts you to *ENTER TEL NUMBER*.

5. Use the keypad to enter the number you want to store (up to 24 digits).
6. Press MEMORY. The display prompts you with *SELECT MEMO*. Press a number key (0-9) to store the dialed number in that memory location.
7. Record whose number is stored in the location on the memory directory card on the back of the handset. You will also be able to view the name and number in the display.

**NOTE:** If you do not want to enter the name, skip Step 3.

MEMORY



**TIP:** If you make a mistake while storing names and numbers, you can use the DELETE button to backspace and correct errors.

## INSERTING A PAUSE IN THE DIALING SEQUENCE

Press the FLASH button (on the handset or PAUSE/VIP on the base) to insert a delay in the dialing sequence when storing a phone number. A delay is sometimes needed to wait for a dial tone. For example, after you dial 9 for an outside line or to wait for a computer access tone. Each pause counts as 1 digit in the dialing sequence.

FLASH



**VERY IMPORTANT:** If you make test calls to emergency numbers stored in memory, remain on the line and briefly explain the reason for the call to the dispatcher. Also, it is a good idea to make these calls in off-peak hours, such as early morning or late evening.

## CHANGING A STORED NUMBER

Use the same procedure to change a stored number as you do to store a number—in a sense, you are just reassigning the memory location.

## DIALING A STORED NUMBER

1. Make sure the phone is **ON** by pressing the PHONE or SPEAKER button.
2. Press MEMORY
3. Press the number (0-9) for the desired memory location.



MEMORY



CALL BACK



## USING CALL BACK

Call Back is used to automatically dial the number of a previously received call.

1. Make sure the phone is **OFF** by pressing the PHONE or SPEAKER button.
2. Use the arrow buttons to scroll through the numbers stored in memory and press CALL BACK when you reach the desired number.

## CHAIN DIALING FROM MEMORY

Use this feature to make calls that require a sequence of numbers, such as a calling card number used for a frequently called long distance number. The following example shows how you can store each part of the long dialing sequence and use chain dialing to make a call through a long distance service:

<i>The Number For</i>	<i>Memory Location</i>
Long distance access number	7
Authorization code	8
Frequently called long distance number	9

1. Make sure the phone is **ON**.
2. Press MEMORY and then press 7.
3. When you hear the access tone, press MEMORY and then press 8.
4. At the next access tone, press MEMORY and then 9.

**TIP:** Wait for the access tones before pressing the next memory button or your call might not go through.



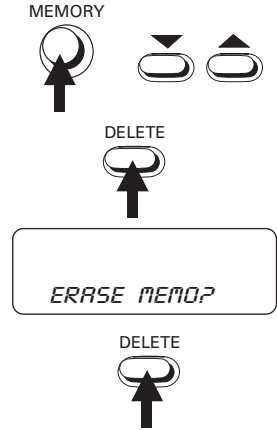
## REVIEWING AND DELETING STORED NUMBERS

1. Press MEMORY
2. Select the stored number with the review arrow buttons.
3. While the entry is displayed, press the DELETE key to delete the entry.

The display asks you to confirm that you want to delete the entry.

4. Press DELETE a second time to delete the entry.

To exit the memory review mode, press MEMORY.



## VERY IMPORTANT PERSON (VIP) FEATURE

You can designate 5 Caller ID records as VIP. Each time someone on the VIP list calls, you will hear a different ringing tone.

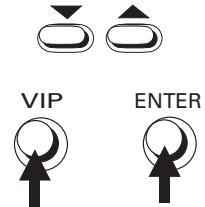
### STORING A VIP NUMBER IN MEMORY

1. Use the arrow buttons to scroll through the Caller ID records for desired number.
2. Press VIP on the base or CH/VIP on the handset.
3. Press ENTER.

The phone emits 2 beeps to confirm it has transferred the number from Caller ID memory into VIP memory.

**NOTE:** If name information is not in the caller ID record, the name will not be stored in the memory location.

Also, in order for the handset or base to have a different ringing tone, the desired VIP number must be stored in the handset and/or base.



## CALLING A VIP NUMBER

1. Press the VIP button.
2. Use the arrow buttons to scroll through the VIP list.
3. When you see the desired name/number in the display, press CALL BACK for local calls. If the VIP number is long distance, just press DIAL + (# on the handset, or MUTE on the base) to automatically enter the "1" needed to complete a long distance call.

VIP



CALL BACK



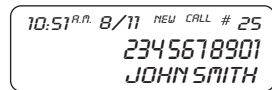
## REMOVING A VIP NUMBER

1. Press VIP.
2. Use the arrow buttons to scroll through the VIP list.
3. When you see the desired name/number in the display, press DELETE.
4. *ERASE CALL ID?* appears in the display. Press DELETE again.

VIP



DELETE



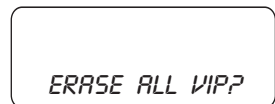
DELETE



## ERASING ALL VIP NUMBERS

1. Press VIP and the arrow keys.
2. Press and hold the DELETE button.
3. *ERASE ALL VIP?* appears in the display.
4. Press DELETE again.

VIP



DELETE



## MESSAGE INDICATORS

The following indicators show the status of a message or the unit.

<b>CALLER ID ERROR</b>	Caller information has been interrupted during transmission or the phone is excessively noisy.
<b>ENTER AREA CODE</b>	Prompt telling you to enter your area code.
<b>ENTER NAME</b>	Prompt telling you to enter name into VIP memory or one of the 10 memory locations.
<b>ERASE ALL?</b>	Prompt asking you if you want to erase all Caller ID records.
<b>ERASE ALL VIP?</b>	Prompt asking you if you want to erase all 5 VIP records.
<b>ERASE CALL ID?</b>	Prompt asking you if you want to erase the current Caller ID record or VIP record that is shown on the display.
<b>ERASE MEMO?</b>	Prompt asking you if you want to erase one of the 10 numbers stored in the phone's outgoing memory.
<b>NEW</b>	Number of new calls since you last reviewed your messages.
<b>OUT OF AREA</b>	The incoming call is from an area not serviced by Caller ID or the information was not sent
<b>PAGING YOU</b>	Someone is pressing the PAGE button.
<b>PRIVATE</b>	The person is calling from a number that has been blocked from caller ID transmission.
<b>REPT</b>	Repeat call message. Indicates that a new call from the same number was received more than once.
<b>NO CALLER ID</b>	There is an incoming call, but you have not ordered Caller ID service or it is not working properly.

## GENERAL PRODUCT CARE

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To keep your telephone working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping the handset, as well as other rough treatment to the phone.
- Clean the phone with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.
- Periodically clean the charge contacts on the handset and base with a soft cloth.

### BATTERY SAFETY PRECAUTIONS

- Do not disassemble, mutilate, puncture, wet, or dispose of battery in fire. Like other batteries of this type, if it is burned or punctured, it could release toxic materials which can cause injury.
- Keep batteries out of the reach of children.

Contains  
Nickel-Cadmium  
Rechargeable Battery



Ni-Cd  
Must be Recycled or  
Disposed of Properly

**NOTE:** This product contains a nickel-cadmium rechargeable battery and must be recycled or disposed of properly. We suggest that you check with your local Environmental Agency regarding recycling or disposal.

# TROUBLESHOOTING TIPS

---

## CALLER ID

### PROBLEM

*No Display*

### SOLUTION

- Try replacing the battery.
- If you are using AC power, make sure that the unit is connected to a non-switched electrical outlet. Disconnect the unit from the plug and plug it in again.
- The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates either the presence of noises on the line, or that an invalid message has been sent from the telephone company.

*Caller ID Error*



## CALL WAITING

### PROBLEM

*You hear call waiting tone but number does not appear in display.*

### SOLUTION

- You must subscribe to Call Waiting for this feature to work.
- Even if you have subscribed to both Call Waiting and Caller ID, you must call your phone company and tell them to integrate your Call Waiting and Caller ID services.

# TELEPHONE

## PROBLEM

*No dial tone*

## SOLUTION

- Check installation:
  - Is the base power cord connected to a working outlet?
  - Is the PHONE or SPEAKER light on?
  - Is the telephone line cord connected to the base unit and the wall jack?
- Disconnect the base from the wall jack and connect another phone to the same jack. If there is no dial tone in the second phone, the problem might be your wiring or local service.
- Is the handset out of range of the base?
- Make sure the battery is properly charged (12 hours).
- Is the battery pack installed correctly?
- Did the handset beep when you pressed the PHONE button? Did the light come on? The battery may need to be charged.

*Dial tone is OK, but can't dial out*

- Make sure the TONE/PULSE switch on the base is correctly set.

*Handset does not ring*

- Make sure the RINGER switch on the handset is turned to **ON**.
- You may have too many extension phones on your line. Try unplugging some phones.
- See solutions for "No dial tone."

*# button does not work* • Make sure phone is set to TONE.

*You experience static, noise, or fading in and out*

- Change channels
- Is handset out of range? Move closer to the base.
- Does the base need to be relocated?
- Charge battery.
- Make sure base is not plugged into an outlet with another household appliance

*Unit beeps*

- Place handset in base for 20 seconds to reset the security code. If that doesn't work, charge battery for 12 hours.
- Clean charging contacts on handset and base with a soft cloth, or an eraser.
- See solutions for "No dial tone."
- Replace battery.

*Memory Dialing*

- Did you program the memory location keys correctly?
- Did you follow the proper dialing sequence?
- Make sure TONE/PULSE switch is correctly set.
- Did you reprogram numbers into memory after power outage or replacing battery?

## *Battery*

If you experience any of the following problems, even after fully recharging the battery, you may need to replace the battery pack:

- Short talk time
- Poor sound quality
- Limited range
- CHARGE/IN USE light fails to light

## **REN NUMBER**

---

On the bottom of this equipment is a label indicating, among other information, the FCC Registration number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.



## **CAUSES OF POOR RECEPTION**

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- Aluminum siding on the building
- Foil backing on building insulation
- Heating ducts and other metal construction can shield radio signals
- You're too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms
- Base is installed in the basement or lower floor of the house
- Base is plugged into an AC outlet with other electronic devices
- Baby monitor is using the same frequency

## **TELEPHONE NETWORK INFORMATION**

---

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company, where practicable, may notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company will likely give you adequate notice to allow you to maintain uninterrupted service.

Notice must be given to the telephone company upon termination of your telephone from your line.

# REPLACING THE BATTERY

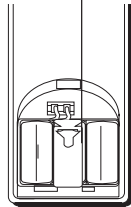
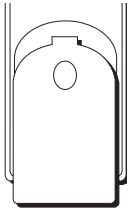
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The handset comes with a brand new, consumer-replaceable nickel cadmium (NiCad) battery pack. With normal use and recharging, a NiCad battery pack should last a full year. Use GE BT-12 replacement battery.

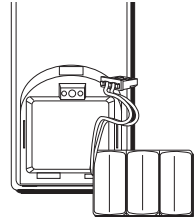
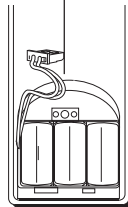
## TO REPLACE THE BATTERY:

1. Make sure phone is **OFF** before you replace battery.

Battery Holding Strap



Plug

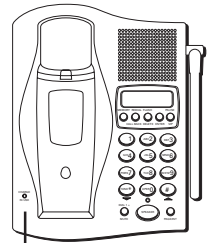
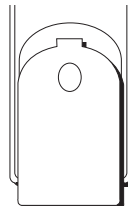
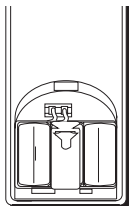
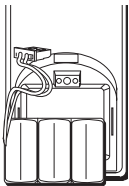


2. Slide open the battery compartment door.

3. Remove battery strap.

4. Pull out the battery plug.

5. Remove the battery pack.



6. Replace and plug in the new battery pack.

7. Replace the battery strap.

8. Replace the battery compartment door.

CHARGE/IN USE indicator

9. Charge the battery for 12 hours before use.

# ACCESSORY ORDER FORM

DESCRIPTION	CATALOG NUMBER	PRICE*	QUANTITY	TOTAL
Replacement handset battery	BT-12	\$14.95		
AC power supply adapter	5-2429	\$9.95		

**For credit card purchases**

Your complete charge card number, its expiration date and your signature are necessary to process all charge card orders.

Copy your complete account number from your **VISA** card.

□□□□	□□□□	□□□□	□□□□
------	------	------	------

My card expires:

□□□□
------

Copy your complete account number from your **MasterCard**.

□□□□	□□□□□□	□□□□□□	□□□□□□
------	--------	--------	--------

Copy the number above your name on the **MasterCard**

□□□□
------

My card expires:

□□□□
------

\*Prices are subject to change without notice.

Total Merchandise.....\$ \_\_\_\_\_

We are required by law to collect the appropriate sales tax for each individual state, county, and locality to which the merchandise is being sent.

Sales Tax..... \$ \_\_\_\_\_

Use **VISA** or **MasterCard** preferably. Money order or check must be in U.S. currency only. No COD or Cash.

All accessories are subject to availability. Where applicable, we will ship a superseding model.

Shipping, Handling, and Insurance..... \$ **\$5.00**

Total Amount Enclosed.....\$ \_\_\_\_\_

Mail order form and money order or check (in U.S. currency) made payable to Thomson Consumer Electronics, Inc. to:

**Consumer Electronics**  
**Mail Order Department**  
**P.O. Box 8419**  
**Ronks, PA 17573-8419**

This is your return label. Please print clearly.

To: \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_ Apt. \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

\_\_\_\_\_  
 Authorized Signature

Please make sure that this form has been filled out completely.



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# SERVICE

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Thomson Consumer Electronics Canada, Inc. warrants to the purchaser or gift recipient that if any manufacturing defect becomes apparent in this product within 1 year from the original date of purchase, it will be replaced free of charge, including return transportation.

This warranty does not include damage to the product resulting from accidents, misuse or leaking batteries.

Should your product not perform properly during the warranty period, either:

1. Return it to the selling dealer with proof of purchase for replacement,  
OR
2. Remove the batteries (where applicable), and pack product complete with accessories in the original carton (or equivalent).
  - Mail prepaid (with proof of purchase) and insured to:  
Thomson Consumer Electronics Canada, Inc.  
Distribution Centre  
7400 A Bramalea Road  
Mississauga, Ontario L5S 1X1

The provisions of this written warranty are in addition to and not a modification of or subtraction from the statutory warranties and other rights and remedies contained in any applicable legislation, and to the extent that any such provisions purport to disclaim, exclude or limit any such statutory warranties and other rights and remedies, such provisions shall be deemed to be amended to the extent necessary to comply therewith.

If you are unable to find a qualified servicer for out of warranty service, you may write to:

Thomson Consumer Electronics Canada, Inc.  
P.O. Box 0944  
Indianapolis, Indiana, U.S.A., 46206-0944

Attach your sales receipt to this booklet for future reference. This information is required if service is needed during the warranty period.

PURCHASE DATE \_\_\_\_\_

NAME OF STORE \_\_\_\_\_

Model 2-9774  
15362530 (Rev. 1 E/F)  
98-49  
Printed in China

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