VoiceCenter™

FEATURES & BENEFITS

+ Designed with Simplicity in Mind: Easy to Install, Use, and Manage

+ Scalable – Add Up to 50 Phones and Phone Lines[1] to a Network

+ No Fees or Licenses Required for Adding More Phones or Gateways

+ Auto Phone and Gateway Discovery Feature Makes Installing Hardware Quick and Easy

+ Automated Attendant for Directing Incoming/Transferring/Parking/Retrieving Calls

+ 3-way Call-conferencing

+ Voicemail to E-mail Forwarding

+ Incoming Call Notification on a PC

+ Microsoft Outlook Contact Integration

+ Two-click Backup and Restore

Microsoft® Response Point™

VoiceCenter™ PBX/Base Unit

What is VoiceCenter™?
D-Link® VoiceCenter™, a Microsoft® Response Point™ phone system, is an IP-based phone system designed for small to medium-sized businesses (SMB) with support for up to 50 users. VoiceCenter provides numerous advantages over traditional PSTN (analog) phone systems while retaining the reliability of PSTN phone lines[1] for accepting inbound and making outbound calls. Unlike previous generations of complicated, hard-to-use IP-based products, VoiceCenter is easy to install, manage, and maintain. Rather than taking days, it only takes a short amount of time to get the phone system up and running. VoiceCenter is also portable - businesses that need to relocate offices can easily take the phone system along. In addition, while D-Link provides solid phone system hardware, the integrated Microsoft Response Point phone system software provides state-of-the-art features such as Voice-activated Dialing and Voicemail Access, Automated Attendant for routing calls, and Automatic Phone and Gateway Discovery that allows for a simplified setup process.

The Heart of Your Phone System
The DVX-2000MS PBX/Base Unit is the heart of VoiceCenter that runs the Microsoft Response Point phone system software. It is also responsible for routing all inbound/outbound calls as well as internal calls. Using the Microsoft Response Point phone system software on a networked PC, the DVX-2000MS can be configured and easily managed. In addition, the software facilitates hardware setup by providing Automatic Phone and Gateway Discovery feature that automatically detects when new IP phones or PSTN gateways are connected to a network.

Easy To Use And Install
Because the entire VoiceCenter phone system is designed with simplicity in mind, you can set up a phone and user from start to finish in minutes. To minimize time and hassle with Ethernet cabling, the VoiceCenter IP Phones (DPH-125MS) provide a pass-through Ethernet port for connecting another device such as a computer to a network. Once the hardware connection is made, you can use the Phone Setup Wizard provided by the Microsoft Response Point software to assign extensions and names that only takes a couple of steps.

The D-Link DVX-2000MS PBX/Base Unit is the heart of VoiceCenter and runs the Microsoft Response Point phone system software. With a solid, dependable hardware platform from D-Link and an easy to use, install, and manage phone system software from Microsoft, the VoiceCenter phone system is the clear choice for today's productivity and efficiency-minded small to medium-sized business.

VoiceCenter.™

VoiceCenter™ PBX/Base Unit

Technical Specifications

Phone System	+ Phone Network Integration	- PSTN Support via FXO ATA
	+ Automated Attendant (DTMF & Speech-based) - User Directory - Frequently Asked Questions - Nicknames - Easy Access to Live Operator - Customizable Prompts	+ Call Forwarding To External Phone Numbers-specific External Phone Numbers Treated as Internal Phones
	+ Incoming Call Direct Access (Similar To DID)	+ Call Forwarding to Internal Lines
	+ Personal External Line Impersonation (e.g. Employee's Cell Phones)	+ PA System Integration
Voicemail	+ Built-in Voicemail System	+ Voicemail-to-E-mail Forwarding
	+ Voicemail Retrieval over the Phone	+ Approximately 1,000 Minutes of Voicemail Storage
PC Integration	+ Contacts - Microsoft Outlook Integration - Incoming Call Notification - Windows Contacts / Windows Address Book Integration	+ Configuration - Easy Customization by the End-user - Call Forwarding Rules Management
	+ Employee Directory	
Administration	+ Seamless Setup & Administration - Auto-discovery of Phones and PSTN Gateways - Wizards for Phone and Service Configuration - Reserve Lines for Inbound Calls	+ Ongoing Operations - System Status Monitoring - Voice Mail Usage Summary - System Settings Backup & Restore
Phone	+ One-button Access to Voice Commands - Voice Dial Other Employees - Voice Dial Personal Contacts - Park - Retrieve - Transfer	+ Phone Auto Discovery
Environmental	+ Operating Temperature: 32°F to 122°F	+ Storage Temperature: -13°F to 131°F
	+ Humidity: 5% ~ 95% (Non-condensing)	
Certifications	+ FCC Class A	
Physical	+ Item Dimensions (WxHxD): 3.54" x 9.06" x 8.07"	+ Weight: 3.5 lbs
Warranty	+ 1-Year Limited[2]	

D-Link®

DVX-2000MS

VoiceCenter™

VoiceCenter™ PBX/Base Unit

Ordering Information

Part Number	Description
DVX-2000MS-5	VoiceCenter IP Phone System, 5-Phone Kit for Response Point
DVX-2000MS-10	VoiceCenter IP Phone System, 10-Phone Kit for Response Point
DVG-3104MS	VoiceCenter 4-Port PSTN Gateway for Response Point
DPH-125MS	VoiceCenter IP Phone for Response Point
DVX-2000MS	VoiceCenter PBX/Base Unit for Response Point

MINIMUM SYSTEM REQUIREMENTS
+ Computer with:
  - Windows Vista[3] or Windows® XP SP2 Operating System
  - Windows Internet Explorer® v6, Mozilla® 1.7.12 (5.0), or Firefox® 1.5 and Above (For Configuration)
  - CD-ROM Drive
  - Network Interface Card
+ For Internet Access
  - Cable or DSL Modem
  - Router
  - Subscription with an Internet Service Provider (ISP)

PACKAGE CONTENTS
+ DVX-2000MS PBX/Base Unit
+ CD[4] with:
  - Software
  - Product Documentation
+ Power Adapter
+ CAT5 Ethernet Cable
+ Phone Cable

[1] Requires a third party local (PSTN) phone service plan. D-Link Systems, Inc. is not a Telephone Service Provider or VoIP Phone Service Provider.
[2] 1-Year Limited Warranty available only in the USA and Canada.
[3] Computer must adhere to Microsoft's recommended System Requirements.
[4] Latest software and documentation are available at http://support.dlink.com.

Product specifications, size, and shape are subject to change without notice, and actual product appearance may differ from that depicted herein.

Microsoft® Response Point™