






Using the memory

You can store up to 10 numbers in the memory, each up to 22 digits long, which can then be speed dialled. Stored numbers can include settings made with the * and # buttons. You can also enter a Pause by holding down the R (Recall) button.

To store a number in the memory



-  Press the **SET** button.
-  Press the **MEMORY** button.
- 0-9** Enter a number between **0-9** under which you want to store the number.
- KEYPAD** Enter the telephone number to be stored.
-  Press the **SET** button to confirm. You will hear a confirmation beep.

To speed dial a stored number



-  Press the **MEMORY** button.
- 0-9** Enter the memory location number **0-9** under which the number is stored.
-  Press the **HANDSET** button. The number is dialled automatically.

Additional features



To adjust the ringer volume

- There are 3 volumes to choose from, with 1 being the lowest.
-  Press the **SET** button, then the **5** button. You will hear the current ringer volume.
- 5 IKL**
- KEYPAD** Use the keypad to enter the setting you want **1-3**.
-  Press the **SET** button to confirm.




To adjust the ringer melody

- There are 2 ringer melodies to choose from.
-  Press the **SET** button, then the **6** button. You will hear the current ringer melody.
- KEYPAD** Select melody **1** or **2** using the keypad.
-  Press the **SET** button to confirm.



To adjust the earpiece volume

- The volume of received calls can be set to 3 different levels. 1 is the lowest.
-  Press the **SET** button, then the **0** button.
- KEYPAD** Select a level **1-3** using the keypad.
-  Press the **SET** button to confirm.

To switch the keypad lock on and off

- You can lock the keypad so that it cannot be used accidentally while carrying it around.
- You are still able to receive calls.
-  Press and hold down the **#** button until the display shows: ■■■■■
-  The keypad is now locked and you cannot dial out. Incoming calls can be answered as normal by pressing the **HANDSET** button.
-  To unlock the keypad press and hold the **#** button until the display returns to standby.

Help

Problem	Possible causes	Solution
Registration did not work.	The battery is not sufficiently charged. Handset and base station were not prepared for registration.	Charge the battery for 16 hours (see pages 4 and 5). Remove and then re-insert the power supply unit.
No display.	The battery is not charged.	Charge the battery or replace it (see page 4).
No reaction when pressing keypad buttons.	The keypad is locked.	Press  for 1 second.
No radio connection to the base station  icon flashing.	The handset is outside the base station range.	Move closer to the base station.
	The handset is not registered.	Register the handset (see page 5).
	The base station is not active.	Check the power supply unit at the base station.

General information

Guarantee

Within the 12-month guarantee period:

If you experience a problem with your product you should contact the Helpline on **08457 908070**. Calls are charged at local call rates. If the problem is not remedied, you will be advised to return your product to the helpline.

Outside the 12-month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We recommend that you call the Helpline on **08457 908070** and ask for details of our recommended repair agents.

If you have to return your product

Pack the base station and handset securely, preferably in the original packing. All parts must be returned, including line cords, power supply unit and original batteries. We cannot take responsibility for goods damaged in transit.

Technical information

How many handsets can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN) which is used to calculate the number of items that may be connected to any one telephone line. The Verve 100 has a total REN of 1. Any other instrument provided by BT may be assumed to have a REN of 1 unless stated otherwise. A total REN of 4 is allowed per telephone line. (For example: if the Verve 100 is used in conjunction with three extension telephones, each with a REN of 1, then the total REN = 4.)

R&TTE






This product complies with the R&TTE Directive 99/05/EC.

Switchboard compatibility

Your Verve 100 can be connected to compatible switchboards. If in doubt, please contact your switchboard supplier.

Your Verve 100 is pre-set to TONE dialling. You will hear a tone beep each time you dial a number. Tone dialling is suitable for all modern digital exchanges. If you cannot make a call with TONE dialling you may need to switch to PULSE dialling.

To set the dialling mode

-  Press the **HANDSET** button.
-  Press the **SET** button.
- 1**
- 0**
- 4 GHL**
-  Press the **4** button to set PULSE dialling.
-  Press the **SET** button to confirm.
-  Press the **HANDSET** button to return to standby.
- If you wish to return to TONE dialling, press **2** instead of **4**.

CE 0682

CE compliant to
89/336/EEC (EMC Directive) &
73/23/EEC (Low Voltage Directive)



Verve 100

Digital Cordless Telephone

User guide

This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

This product is intended for connection to analogue public switched telephone networks and private switchboards in the United Kingdom.



Offices worldwide

The telecommunications services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

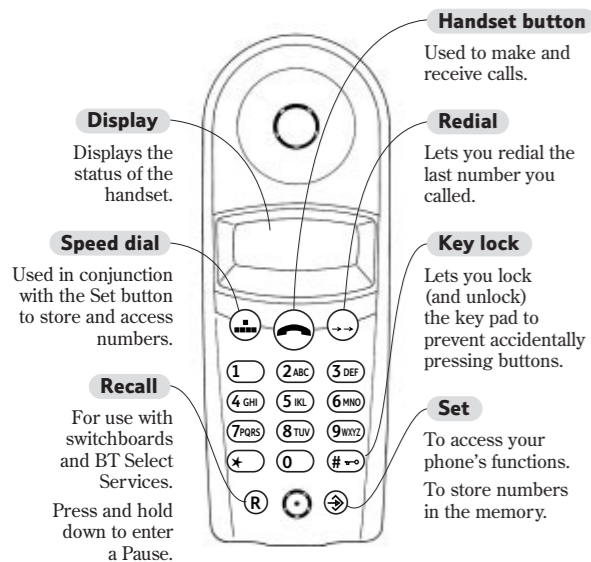
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At a glance



Handset display symbols

	Registered and ready for use.		# button.
	Flashes if you go out of range of the base station or are not registered to the base station.		Handset ready for registration.
	In use.		Recall button.
	Save.		Searching for registered base.
	* character.		Pause.
	Keypad locked.		Handset located base, ready for registration.
			Memory empty.

Safety information

General

Only use the power supply included with the product. Using an unauthorised power supply will invalidate your warranty and may damage the telephone.

Ensure that the battery is fitted correctly. The red wire should be connected to the positive terminal (+) and the black wire to the negative terminal (-). Approved battery type 1a (300mAh) V30145-K1310-X147 NiCd.

Replacement batteries can be obtained via the BT Helpline on 0845 790 8070.

If the key lock is active, it is not possible to make emergency calls to 999 and 112.

Do not open the handset or base station. This could expose you to high voltages or other risks. Contact the Helpline for repairs.

Radio signals transmitted between the handset and base may cause interference to hearing aids.

This product should not be used near emergency/ intensive care medical equipment and should not be used by people with pacemakers.

Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Do not hold the handset to your ear during the incoming ring tone.

Environmental

Do not expose to direct sunlight.

The product may heat up when the batteries are being recharged. This is normal. However, it is recommended that you do not place the product on antique/veneered wood to avoid damage.

Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing free flow of air over its surfaces.

Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.

Do not expose your product to fire, explosive or other hazardous conditions.

There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord for the duration of the storm.

Cleaning

Simply clean the handset and base station with a damp (not wet) cloth, or an antistatic wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Setting Up

Plan the location

Situate your product close enough to the telephone socket and mains power supply so that the cables will reach.

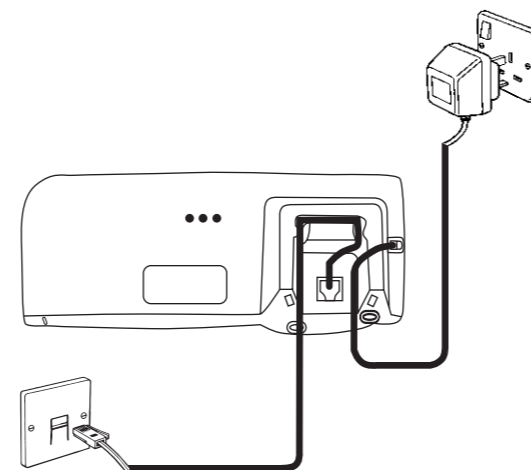
Make sure it is at least 1 metre away from other electrical products to avoid interference.

Note

The range of your handset is 30m indoors and approximately 200m outdoors. If the ☺ icon flashes on the display you could be out of range and should move closer to the base station.

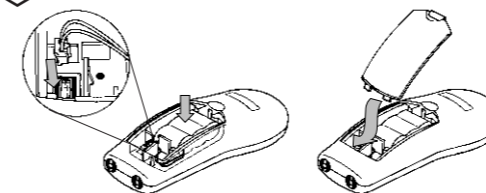
1 Connect the power cable

Plug the power cable into the power socket on the underside of your Verve 100.



2 Plug the power adaptor into a mains power socket and switch on

3 Install the rechargeable battery pack in the handset



Insert the battery connector as shown in the diagram. Place the battery pack in the battery compartment and insert the battery cable in the clip provided. Put the battery compartment cover back into place and click shut.

To open the battery cover. Push tab downwards and pull. The cover clicks off.

4 Charge the handset batteries for at least 16 hours

Place the handset on the base and charge for at least 16 hours without interruption.

WARNING

Do not connect the telephone line cord to the phone socket until the handset is fully charged. This will prevent the risk of the phone being answered before the battery is charged.

Battery performance

After charging your Verve 100 for the first time, subsequent charging time is approximately 4-5 hours. Batteries and case may become warm during charging. This is normal and is not dangerous.

Note

Under ideal conditions, the handset should give about 10 hours talktime or 100 hours standby on a single charge. However, new NiCad batteries do not reach their full capacity until they have been in normal use for several days.

Please note that the lifespan of NiCad rechargeable batteries depends on how heavily they are used. However, over time, their capacity to recharge will begin to diminish and they will eventually need replacing.

5 Connect the telephone line cord to the base station

Ensure that this is fitted correctly into the right socket. (See the diagram on page 3).

6 Plug your Verve 100 into the phone socket

7 Register your handset to the base

! You must register your handset to the base before you can make any calls. !

Unplug the power adaptor. Ensure that the handset is on the base. The ☺ icon will flash on the display. Plug the power adaptor back into the mains power socket. After approximately 90 seconds the ☺ icon will stop flashing.

The handset is now registered.

Please remove the protective film from the display on the handset.

Note

If you experience any difficulties setting up or using your phone, call the BT Helpline on 08457 908070.

Using your Verve 100

To make an external call

Enter the telephone number, check that it is correct, and then press the **HANDSET** button to dial.

You will hear the number dialling and the icon will appear on the display.

Or

Press the **HANDSET** button. You will hear the dial tone.

Dial the telephone number you require. The number is dialled and will be shown on the display.

To end a call

Press the **HANDSET** button. The icon will disappear from the display.

Or

Place the handset back on the base station.

To receive an external call

When the phone rings, pick up the handset, press the **HANDSET** button and speak.

To redial the last number

Press the **REDIAL** button. The display will show the last number dialled.

Press the **HANDSET** button. The number is dialled.