



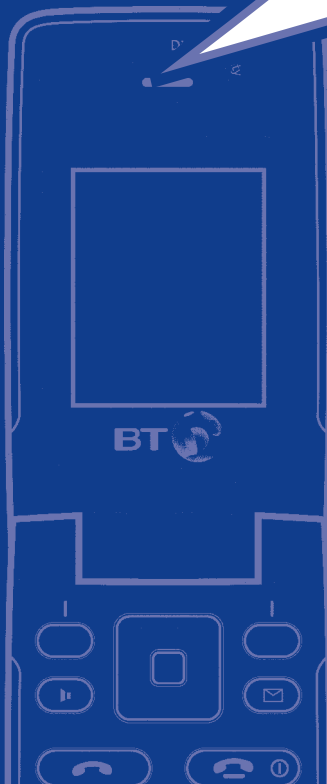
User Guide

BT ZENITH FLIP



Welcome...

to your BT Zenith Flip
colour screen telephone



- Flip phone – answer and end calls by opening or closing the handset
- Infra Red connection lets you quickly exchange phonebook details
- Exterior display screen shows alarm clock and Caller Display information
- Interior 1.8 inch full colour screen
- 200 Name and number phonebook
- FastCall lets you set 10 phonebook entries for one-touch dialling
- VIP Caller lets you assign different ringtones and pictures to people listed in the phonebook
- Text messaging – send and receive texts.
- Use Caller Display to see who is calling and keep track of unanswered calls (requires subscription to a service).
- 20 Number redial
- Choice of 8 screen wallpapers
- Register up to 5 handsets to a base, use each handset with up to 4 different bases
- Range of up to 300 metres outside and up to 50 metres indoors (in ideal conditions)

This User Guide provides you with all the information you need to get the most from your phone.

You must first set up your phone before you can use it. This doesn't take long as it is easy to do. Just follow the simple instructions on the next few pages.

■ **Need help?**

If you have any problems setting up or using your BT Zenith Flip, contact the Helpline on **0870 605 8047**.

Alternatively, you may find the answer in 'Help' at the back of this guide.

■ **Hearing aid?**

Please note that the BT Zenith Flip works by sending radio signals between the base and handset. These signals may interfere with some hearing aids, causing a humming noise.

Got everything?

- BT Zenith Flip base
- BT Zenith Flip handset
- 1 Li-ion battery pack
- Mains power adaptor
- Telephone line cord

If you have purchased a BT Zenith Flip multiple pack, you will also have the following for each additional handset:

- BT Zenith Flip charger
- 1 Li-ion battery pack
- Mains power adaptor

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Getting started


WARNING

Do not place your BT Zenith Flip in the bathroom or other humid areas.

Handset range

The BT Zenith Flip has a range of 300 metres outdoors when there is a clear line of sight between the base and handset. When there is no clear line of sight between the base and handset, e.g. base indoors and handset either indoors or outdoors, the range could be reduced to 50 metres. Thick stone walls severely affect the range.

Signal strength

The  symbol on your handset screen indicates when you are in range. When you are out of range, it flashes. You will also hear warning beep. During a call, you will hear an out of range warning beep in the earpiece.

IMPORTANT

Do not connect the telephone line until the handset is fully charged for 24 hours. The base must be plugged into the mains power at all times.

Which socket?



Power socket



Telephone line socket

Location

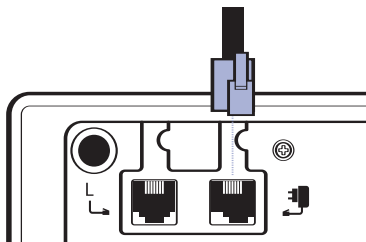
You need to place your BT Zenith Flip within 2 metres of a mains power and telephone socket so that the cables will reach.

Make sure it is at least 1 metre away from other electrical appliances to avoid interference.

Your BT Zenith Flip works by sending radio signals between the handset and base. The strength of the signal depends on where you site the base. Putting it as high as possible ensures the best signal.

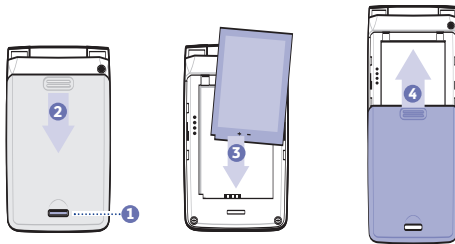
Setting up

1. Plug the mains power cable into the base.

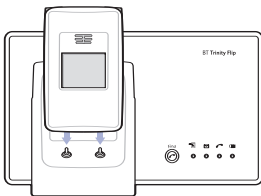


Route the cable through the channel on the base. Plug the other end of the cable into the wall socket.

2. Insert handset battery. Push in the button on the battery compartment cover **1** and slide the cover off **2**. Slot the Li-ion battery supplied into the handset **3** and replace the cover **4**.



3. Charge the handset for at least 24 hours by placing it on the base. The red charging light comes on. The exterior screen shows the clock. The handset is pre-registered to the base as Zenith 1. The screen shows the standby display.



The red charging light stays on while the handset is being charged. Once fully charged the light will go off.

Battery low warning

The handset battery symbol is empty and flashing and you will hear a warning beep every 30 seconds. Start recharging your handset right away or the handset will shut down.



When charging the battery symbol is animated.

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Battery performance

When the battery is fully charged the display a full, yellow-green coloured battery.

Running the battery right down at least once a week will help it last as long as possible.

On a full charge, your BT Zenith Flip handset gives you up to 10 hours talk time or up to 90 hours standby.

The charge capacity of a rechargeable battery will reduce with time as it wears out, giving the handset less talk/standby time. Eventually it will need to be replaced.

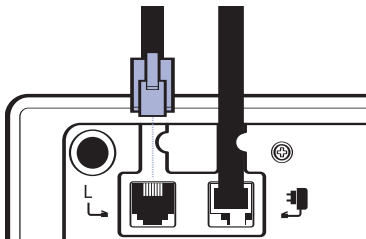
The battery and handset may become warm during charging. This is normal.

Only use a Li-ion rechargeable battery with a recommended capacity of 3.7V 720mAh. Using an inappropriate battery will invalidate your guarantee and may damage the telephone.

Helpline

If you are having difficulties setting up or using your BT Zenith Flip, please call the BT Zenith Flip Helpline on **0870 605 8047**

- After 24 hours charging, plug one end of the telephone line cord into the base and the other end into the wall socket.



Route the cable through the channel on the base.

Date and time

If you have subscribed to your network's Caller Display service, the time will be set automatically when you receive your first call. However, this will not set the *date*. To set the date and time, see page 69.

Your BT Zenith Flip is ready to use.

Additionally, if you purchase a BT Zenith Flip multiple pack

For each additional handset and charger:

1. Connect the power adaptor to the charger and switch on.
2. Insert the handset battery as instructed on page 9.
3. Place the handset on the charger and charge for at least 24 hours. The red charging light will come on.

Your BT Zenith Flip additional handset comes pre-registered to the base. The handset number will be shown on the display.

Getting to know your phone

Handset open

Full colour screen
If the handset is left open, the screen changes to the clock display after 30 second to conserve battery power.

Handsfree
Switch calls between handset and handsfree modes. In handsfree, the call is played over the handset loudspeaker, *page 20*.

Talk
Press to answer calls if the handset is already open. Press again to switch between handset and handsfree modes.

Used to change the dial mode if required, *page 65*.

R
For use with a switchboard and BT Calling Features, *page 40*.



Text
Opens the text messaging menu, *page 44*.

End Call/Power on/off
Press to end a call (or close the handset). Press *and hold* to switch the handset on/off, *page 19*.

Infra Red
Lets you connect to other devices to exchange phone number information, *page 59*.

Int
Lets you make calls between handsets registered to the base, *page 34*. Also used to switch between upper and lower case characters.

Navigation and Option buttons

Located in centre of keypad

Volume Up/Redial
Press to open the dialled calls list, *page 22*. Press during a call to increase the volume.

Option button
Select the option displayed on screen.

Option button



Left/Right
Press left to automatically dial 1471 network service, *page 41*. Moves the cursor when entering text or digits.

Volume Down/Calls list
Press to open the received calls list, *page 36*. Press during a call to decrease the volume.

Handset closed



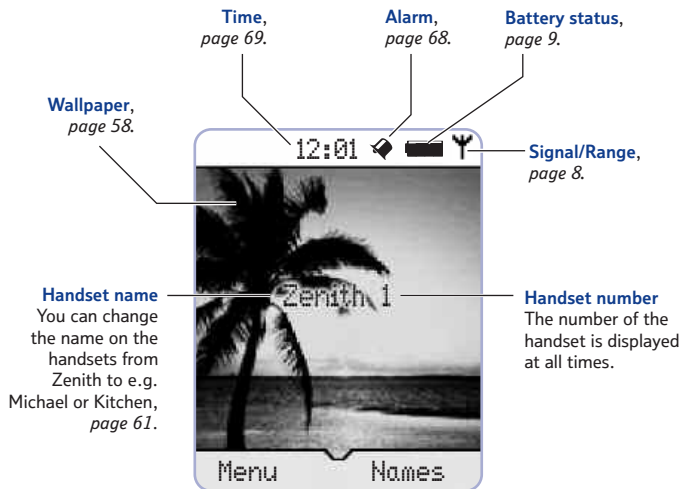
The external screen displays the clock.

When you have a call **EXTERNAL CALL** or **INTERNAL CALL** is displayed along with the caller's details.

When closed, open the handset to answer a call.

Close the handset to end a call.

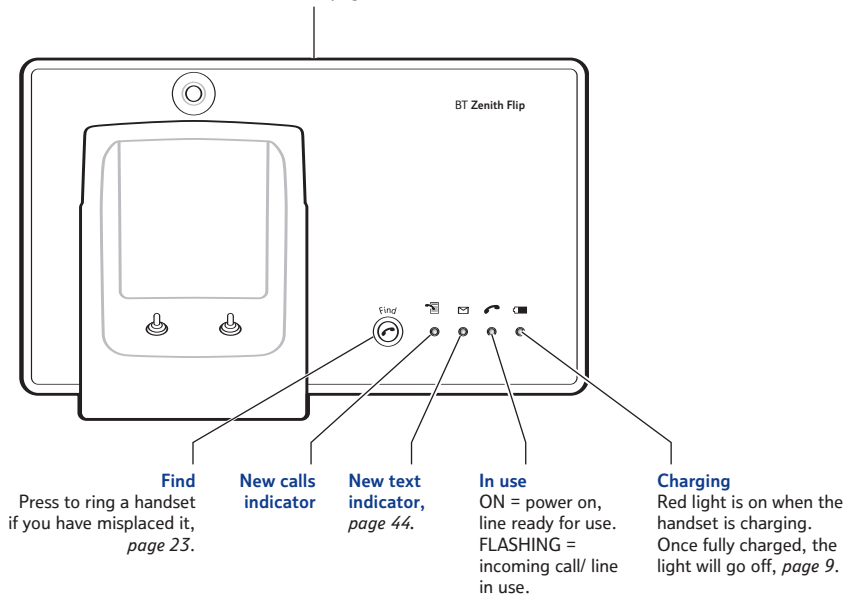
Handset standby screen



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Base**SIM card reader**

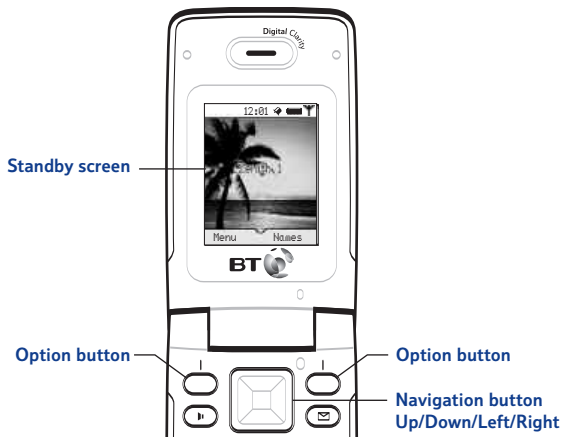
Enables you to copy the directory from a compatible GSM mobile phone SIM card to a handset, *page 32*.




Navigating the menu


Your BT Zenith Flip has a handset menu system that is easy to use. Each menu leads to a list of options.

1. Open the handset. The standby screen is shown:



You can press the  button underneath **Back** to return to the standby screen.





If you do not press any buttons after approximately 30 seconds the handset backlight will turn off to save battery power. A few seconds later, the menu display is replaced by the clock display.

2. The display shows **Menu** in the bottom left hand corner. Press the option button  on the top left hand corner of the keypad underneath where **Menu** is shown in the display. This will open the menu screen that displays all the menu icons.


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Menu icon screen

3. Use the  navigation button in the middle of the keypad to move Up / Down / Left / Right and navigate around the menu icons. The name of the highlighted menu icon is shown on the top line of the display.
4. When you have highlighted the menu icon you want, press the option button  underneath **OK** that is shown on the display.
5. The options within the menu you have chosen are then displayed in a list. Use the  navigation button to scroll through. When the option you want is highlighted, press the option button  underneath **OK**.

For example, to change the handset ringer volume for external calls:

1. Open the handset and select **Menu**.
2. Use the  navigation button to highlight **HANDSET**.
3. Select **OK. Ring Volume** is highlighted.

4. Select **OK** again. **External Calls** is highlighted.
5. Select **OK**. The current ringtone is played and the current volume level shown. Press **UP** or **DOWN** to adjust the volume.
6. Select **OK**. The display shows **Ring Volume Saved**.
7. Select **Back** repeatedly to return to standby.

Or wait for the display to revert to the standby screen automatically. After one minute the clock screensaver comes on.

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Handset menu map



SMS (page 44)

- New Message • Inbox • Drafts • Outbox • Delete Messages • Templates • Settings



Calls lists (page 36)

- Received calls • Missed calls • Dialed calls • Delete calls list



Handset (page 61)

- Ring Volume • Handset Name • Language • Menu Colour • Backlight Timeout • Auto Talk • Key Beep • PABX Access Code • Activate IrDA • Backlight Colour



Base Settings (page 64)

- Base Ringtone • Base Volume • Handset Priority • Dial Mode • RPAS Inhibition • System PIN • Default Settings



Time Settings (page 68)

- Alarm • Set Date & Time



Images & Sounds (page 57)

- Images • Sounds



Calling Features (page 40)

- BT 1471 • Call Diversion On • Call Diversion Off • Call Diversion Check • Call Waiting On • Call Waiting Off • Call Waiting Check • Reminder Call Set • Reminder Call Cancel • Reminder Call Check • Edit Number



Registration (page 70)

- Register Handset • Select Base • De-register



Games (page 73)

- Rabbit Runner • Hector • Bowling • Insects Hunt • Ti Aqua





Names (Phonebook menu) → **Options** (page 25)

(Available once a name is entered)

- Add Entry • Show Details • Delete Entry • Edit Entry • Ringtone • Picture • Backlight colour • FastCall • Copy from SIM • Copy entry • Copy all names • Phonebook status • Delete all Phonebook

Using the phone



Switch handset on/off

1. Press *and hold*  to switch the handset off.
2. Press  again or place it in the base to switch the handset back on.


Make a call

1. Press . *Callings* is displayed.
2. Dial the number.

Preparatory dialling

1. Enter the number first. If you make a mistake, press the option button  underneath *Clear* in the display to delete any digit.
2. Press  to dial.

End a call

Press . The call timer shows the duration of your call. Or close the handset.

You can dial up to 25 digits using preparatory dialling.

If you are connected to a switchboard and need to enter a pause after the switchboard access code, press and hold the **UP** navigation button. The display shows 'P' to indicate a pause has been set.

Call timer

The Call Timer shows the duration of your call and is displayed 15 seconds after dialling.

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If you have assigned a different ringtone for the caller's number stored in the phonebook, you will hear the ringtone you have selected. *See page 27.* Please note you need to subscribe to a Caller Display service for this feature to work.


See *page 63* for more information on auto talk.

Handsfree switches on the handset loudspeaker so you can talk to your caller without holding the handset. It also enables other people in the room to listen to both sides of your conversation.

Receiving calls





Providing you have subscribed to your network's Caller Display service, the caller's number (and name if stored in the phonebook) is displayed.

When the handset is closed, the exterior screen shows the caller's details and [External Call](#) or [Internal Call](#).

Open the handset to automatically answer the call. If auto talk is set to OFF, you will need to press .

Handsfree



Make a handsfree call

1. Press . The display shows . Dial the number. Your call can be heard over the handset's loudspeaker.
2. To switch back to the handset at any time, press  again. Press  to end the call.

During a call you can open the phonebook by pressing [Names](#) and add, view details, delete or edit an entry in the phonebook. To use the phonebook, *see page 25.*

Answer a call in handsfree mode

When the phone rings:



1. Press . The call comes through the handset loudspeaker.
2. Press  *again* to transfer back the earpiece.

Adjust earpiece/handsfree volume

1. During a call, press the **UP** or **DOWN** navigation button to raise or lower the volume. The setting is displayed.

Secrecy

During a call, you can talk to someone nearby without your caller hearing you.

1. During the call, press the option button  underneath **Secrecy** in the display. Display shows **Secrecy On**. Your caller cannot hear you.
2. Press the option button  underneath **Off** to return to your caller.

22 Using the phone


You can redial up to 20 of the last numbers called from your handset. Once the list is full, new dialled numbers replace the oldest.

If you have stored a name in the phonebook to go with the number, the name will be displayed instead, see phonebook, *page 25*.

If a name is displayed in the Redial list it is stored in your handset phonebook and you can display the number.

Redial

Redial a number

1. Press **UP** on the navigation button to open the redial list.
2. Scroll **UP** or **DOWN** to highlight the number or name you want.
3. Press  to dial the number.

Display further details

1. Press **UP** on the navigation button to open the redial list.
2. Scroll **DOWN** to move through the list from most recent to the oldest, to highlight the entry you want.
3. Select **Options** and scroll **DOWN** to **Show Details**.
4. Select **OK** to display the number.
5. To dial the number select **Call** or to return to the previous screen, select **Back**.

Copy a redial number to the phonebook


1. Press **UP** on the navigation button to open the redial list.
2. Scroll **UP** or **DOWN** to highlight the name you want.
3. Select **Options** and scroll **DOWN** to **Save Number**.

4. Select **OK**. Use the keypad to enter a name.
5. Select **OK**. If necessary, edit the number.
6. Select **OK**. The display confirms the entry has been added then returns to the redial list.

Delete a redial number

1. Press **UP** on the navigation button to open the redial list.
2. Scroll **UP** or **DOWN** to highlight the number or name you want.
3. Select **Options**. **Delete** is highlighted.
4. Select **OK**. Display shows **Call Deleted**.

Find handsets


1. Press  on the base. All handsets registered to the base will ring.
2. Open the handset and select **Stop** to stop the ringing.

To switch between upper and lower case characters, press the **Int** button. See *page 26* for more information on entering names.

If you have mislaid a handset, you can ring it to help you find it again.


Quick access to your messages

View new text messages

When you have new text messages, the display shows  and the New Text Message LED on the base comes on.

1. Press .

View missed calls

When you have missed calls, the display shows **You Have X Missed Calls** and the  icon.

Press **Read** to display the list. New calls in the list are indicated by a star symbol.

Using the phonebook

Each BT Zenith Flip handset can each store up to 200 names and numbers. Names can be up to 16 characters long and numbers up to 20 digits. You can also set a specific ringtone and picture for each entry.

Add a new entry

1. Select **Names**.
2. If the phonebook is empty, **Add Entry** is highlighted. Select **OK**.
Or
If names have been stored, they are listed.
Select **Options**. **Add Entry** is highlighted. Select **OK**.
3. Use the keypad to enter the name, then select **OK**.
See 'Writing tips' and the character map on the following for further help.
4. Use the keypad to enter the number, then select **Save**.
The screen confirms the entry has been added.
5. Select **Options** to add another entry or **Back** until you return to standby.

When the phonebook is full, the screen shows **Memory Full**.

If you subscribe to your network's Caller Display service, and want the names in your phonebook displayed instead of the phone numbers, you must store the full telephone number including the national code.




26 Using the phonebook

There is also a character map for SMS text messaging on *page 46*.

Writing tips


Entering names

Use the keypad letters to enter names, e.g. to store TOM:

1. Press **8**  *once* to enter T.
2. Press **6**  *three times* to enter O.
3. Press **6** 











If you make a mistake, select **Clear** to delete the last character or digit.

Press **Int** to switch between upper and lower case letters.

The  icon will be displayed when you have selected upper case.

To enter a Pause in a stored number, for example, when connected to a switchboard, press and hold the **UP** navigation button. A P is shown in the display.

Phonebook character map

Button	Upper case	Lower case
0 	space 0 @ &	space 0 @ &
1 	., ; : ! ? i ÷ ‘ “ 1	., ; : ! ? i ÷ ‘ “ 1
2 	A B C 2 Ä Å Æ Ç ?	a b c 2 à á â ã ä å æ ç ?
3 	D E F 3 É %	d e f 3 è é ê ë %
4 	G H I 4 Ì _	g h i 4 í î ï _
5 	J K L 5 -	j k l 5 -
6 	M N O 6 Ñ Ò (m n o 6 ñ ò ó ô õ ö ø (
7 	P Q R S 7 /	p q r s 7 ß /
8 	T U V 8 Ú Û Ü :	t u v 8 ú û ü :
9 	W X Y Z 9)	w x y z 9)
*	* € £ \$ ¥	* € £ \$ ¥
#	#	#

Dial an entry

1. Select **Names** and scroll **UP** or **DOWN** using the navigation button to the entry you want

or

Search alphabetically by using the keypad to enter the first letter of the name, e.g. press *four times* for names beginning with S.

2. Press  to dial.

View a number

1. Select **Names** and scroll **UP** or **DOWN** using the navigation button to the name you want or search alphabetically.
2. Select **Options** and scroll **DOWN** to **Show Details**.
3. Select **OK**. The number is displayed.
4. Select **Back** to return to the previous screen.

Assign a ringtone

1. Select **Names** and scroll **UP** or **DOWN** using the navigation button to the name you want or search alphabetically.
2. Select **Options** and scroll **DOWN** to **Ringtone**.
3. Select **OK**. If no ringtone has been set **Off** is highlighted.
4. Scroll **UP** or **DOWN** to highlight **Resident ringings** and select **OK**.
5. Scroll **UP** or **DOWN** to select the ringtone you want. A sample melody is played.
6. Select **OK** to select the ringtone. The display confirms **Ringtone saved**.
7. Select **Back** to return to the previous screen.

Select the ringtone you want to hear when you receive a call from the number stored. This enables you to set different tones, for example, for family, work, special friends and general calls.

You can assign a specific ringtone to a caller, but in order for it to work you must subscribe to your network's Caller Display Service.

28 Using the phonebook

Select the picture you want to see when you receive a call from the number stored. This enables you to set different pictures, for example, for family, work, special friends and general calls.

You must subscribe to your network's Caller Display service for the picture to appear when you receive a call.

Select the colour you want to see when you receive a call from the number stored. This enables you to set different colours, for example, for family, work, special friends and general calls.

There are 6 colours – blue, red, green, cyan, magenta and yellow.

You can assign a colour to a caller, but in order for it to work you must subscribe to your network's Caller Display Service.

Assign a picture

1. Select **Names** and scroll **UP** or **DOWN** using the navigation button to the name you want or search alphabetically.
2. Select **Options** and scroll **DOWN** to **Picture**.
3. Select **OK**. The display shows the name of the current picture or **Off** if no picture has been assigned.
4. Scroll **UP** or **DOWN** to the picture you want.
5. Select **View** to preview the image. Select **Use** to confirm the selected option. Or select **Back** to return to the previous screen.

Assign a backlight colour

1. Select **Names** and scroll **UP** or **DOWN** using the navigation button to the name you want or search alphabetically.
2. Select **Options** and scroll **DOWN** to **Backlight Colour**.
3. Select **OK** and scroll down to the colour you want. (Or for the default colour, just select **OK** to select **Off**.)
4. Select **OK**. The display shows **Saved**.
5. Select **Back** to return to the previous screen.

Edit name and number

1. Select **Names** and scroll **UP** or **DOWN** using the navigation button using the navigation button to the name you want or search alphabetically.
2. Select **Options** and scroll **DOWN** to **Edit Entry**.
3. Select **OK**. Select **Clear** to delete the existing name. Enter the new name.
4. Select **OK**. Select **Clear** to delete the existing number. Enter the new number.
5. Select **OK**. The display confirms the entry is saved.
6. Select **Back** to return to the previous screen.

Access the phonebook during a call

1. During a call, select **Names** and scroll **UP** or **DOWN** using the navigation button to the name you want or search alphabetically.
2. Select **Options** and scroll **DOWN** to **Edit Entry**.
3. Select **OK** and scroll **DOWN** to **Show Details** and select **OK**.

Or

Scroll **DOWN** to **Edit Entry** and select **OK**. The number is displayed and you can select **Clear** to delete digits and

You can open the phonebook to enter a new entry or edit an existing one during a phone call.

then enter a new number. Select **OK**. The display confirms **Entry Saved**.

4. Select **Back** to return to the previous screen.

Delete an entry

1. Select **Names** and scroll **UP** or **DOWN** using the navigation button to the name you want or search alphabetically.
2. Select **Options** and scroll **DOWN** to **Delete Entry**.
3. Select **OK**. Display asks **Delete?**
4. Select **Yes** to confirm or **No** to return to the previous screen.

Delete all entries

1. Select **Names**.
2. Select **Options** and scroll **DOWN** to **Delete All Phonebook**. Display asks **Delete All Phonebook?**
3. Select **Yes** to confirm or **No** to return to the previous screen.

Phonebook status

1. Select **Names**.
2. Select **Options** and scroll **DOWN** to **Phonebook Status**.
3. Select **OK**. The displays shows the figures for **Total Entries** and **Free Entries**.
4. Select **Back** to return to the previous screen.

You can see how much room is left in your handset phonebook.

FastCall

You can set 10 phonebook entries as FastCall numbers which lets you dial just by pressing and holding one of the 0–9 buttons.

Set a FastCall entry

1. Select **Names** and scroll **UP** or **DOWN** using the navigation button to the name you want or search alphabetically.
2. Select **Options** and scroll **UP** or **DOWN** to **Fastcall**.
3. Select **OK**. The FastCall phonebook is displayed. Names are shown for any entries already set.
4. Scroll **UP** or **DOWN** to the 0-9 number you want and select **Modify**.

Replace an existing FastCall entry by overwriting it with another entry from the phonebook.

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DO NOT ATTEMPT TO DOWNLOAD THE PHONEBOOK FROM 3G SIM CARDS.

The SIM card reader in the BT Zenith Flip base is not compatible with 1.8V SIM cards (only available with 3G phones, at the time of writing).

IMPORTANT

Your BT Zenith Flip will only copy numbers stored on your SIM card. If fewer numbers than you expect copy into your BT Zenith Flip, check that all numbers are stored on your SIM and not on your mobile phone. Refer to your mobile phone user guide for instructions on how to do this.

5. Select **OK** to confirm. The entry selected is assigned to that number.
6. Select **Back** to return to the previous screen.

Dial a FastCall entry

Press *and hold* the 0-9 button you have set. The entry name and number is displayed and dialled.

Copying from SIM

You can copy the SIM directory of a compatible GSM mobile phone to a BT Zenith Flip handset. Entries are copied one by one from the SIM card.

When you copy the whole phonebook or SIM card, it will add to the entries already stored.

You only need to follow instruction 1 if you are copying without PIN protection

1. Disable the PIN code of the SIM card on your mobile phone. See your mobile user guide for details.
2. Insert the SIM card into the SIM compartment located at the back of the base.
3. On your BT Zenith Flip handset, select **Names**.

- If there are no entries, **Add Entry** and **Copy From Sim** are displayed. Scroll to **Copy From Sim**.

Or

If there are entries already stored, select **Options** and scroll **UP** or **DOWN** to **Copy From Sim**.

- Select **OK** to begin copying.

Or, if you have PIN protection: Enter the SIM PIN Code when prompted and then select **OK** to begin copying.

The handset shows the position of the entry in the SIM card and the name being copied. If no name has been stored for an entry the display shows “-----“ When copying is finished the display shows **Done**.

If you forget your PIN or if the SIM card becomes locked because the wrong code has been entered, contact your mobile phone provider.

Please note your BT Zenith Flip will only accept 4 digit PIN codes if your PIN code on your mobile phone is longer than 4 digits, either disable the PIN or change it to 4 digits.

WARNING



Keep SIM cards away from small children as they are a possible choking hazard.

If the handset phonebook becomes full during copying, the display shows **MEMORY FULL** and copying stops.

Internal calls






If you have two or more handsets registered to your base, you can make internal calls. Two handsets can be holding an internal call while a third handset or the base is making an external call.

Call another handset

1. Press  then enter the handset number you want.
2. Press  to end the call.

3-Way call






You can put an external caller on hold, talk to another handset user, then hold a call between all three.

1. During a call, press  on the handset, your caller is put on hold.
2. Enter the handset number you want (1–5). The receiving handset must press  to take the call.
3. Press *and hold*  on the initiating handset. All three callers can then talk.
4. Press  to end the internal call.
5. Press  to hang up the call.

Transfer a call



You can transfer an external call from one handset to another.

During the call:

1. Press . Your caller is put on hold.
2. Enter the handset number (1–5) you want to make the receiving handset ring. The receiving handset must answer the call (either by opening the flip cover or by pressing ).
3. Press   to hang up and transfer the call.
4. If the other handset does not answer, press  to talk to your caller again.

Caller on hold

You can put an external caller on hold, talk to another handset user, then resume your external call.

1. During a call, press  your caller is put on hold. Enter the handset number you want.
2. Press  to end the internal call and return to your external caller.

Caller Display

To use Caller Display you must first subscribe to your network provider's Caller Display service. A quarterly fee is payable.

For more details on BT's Calling Features, call BT free on **0800 800 150**

Display can show numbers up to 20 digits and names up to 16 characters.

Caller information

With some incoming calls, the telephone number of the caller is not available and cannot therefore be displayed. In this case your BT Zenith Flip provides you with some explanatory information.

Unavailable – The number is unavailable.

Withheld – The caller has withheld their number.


Ringback – Ringback call.

International – International call.

Caller Display shows who is calling and also the name if stored in the phonebook.

Calls list

The Calls list holds up to 50 entries containing received, missed and dialled calls. The list is shared between all handsets registered to the base. When the Calls list is full, new calls automatically replace the oldest calls. Answered and unanswered calls are stored in the calls list.

New calls (i.e. not viewed before) are indicated by a  icon.


Missed calls list

When a call is not answered, the handset displays **You Have X Missed Calls**.

1. Select **Back** to return to the standby screen

Or


Select **Read** to see the list.

New calls are indicated by a  icon and the details include the date, time, and number or name (if the number has been stored with a name in the phonebook).

Shortcut to the Calls list

1. Press **DOWN** on the navigation button. All unviewed calls are displayed first, starting with the oldest. Use **UP** or **DOWN** to scroll through the list.
2. To view further details about the caller or delete the entry, press **Options**.
3. You can either select **Delete** by pressing **OK** or scroll **DOWN** to **Show Details** and press **OK**.
4. Press **Back** to return to the previous screen.

Dial a Calls list number


1. Press **DOWN** on the navigation button. The Calls list is displayed. Scroll **UP** or **DOWN** to the entry you want.
2. Press  to dial.

Using the Calls list menu

Using the Calls list menu you can view the Calls lists by category: Received calls, Missed calls and Dialed calls

1. Select **Menu** then scroll **UP** to **Calls List**.
2. Select **OK**. **Received Calls** is highlighted. Scroll **UP** or **DOWN** to the option you want and select **OK**.

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3. The list is displayed. Scroll **UP** or **DOWN** to the entry you want.
4. Press  to dial a number or select **Options** and select:
 - Delete** – press OK to delete the entry
 - Show Details** – to see further information about the call
 - Add Entry** – to store the number in the phonebook (not displayed if the number is already stored).
5. Select **Back** to return to the previous screen.

Delete an entire Calls list

1. Select **Menu** then scroll **UP** to **Calls List**.
2. Select **OK**. **Received Calls** is highlighted. Scroll **DOWN** to **Delete Calls List** and select **OK**.
3. Scroll to the calls list you want to delete: **Delete Received Calls List?**, **Delete Missed Calls Lists?**, **Delete Dialed Calls List?**.
4. Select **OK** to confirm.
5. Select **Back** to return to the previous screen.

You can delete an entire list of Received calls, Missed calls or Dialed calls.

Copy a number to the phonebook

1. Press **DOWN** on the navigation button and scroll **UP** or **DOWN** to the entry you want.
2. Select **Options**. Scroll **DOWN** to **Add Entry**. If **Add Entry** is not displayed, the number is already stored in the phonebook.
3. Select **OK**. Use the keypad to enter a name.
4. Select **OK**. Use the keypad to edit the number if required. Select **OK**. The display confirms the entry is added.
5. Select **Back** to return to the previous menu.

Delete a Calls list entry

1. Press **DOWN** on the navigation button. Scroll **UP** or **DOWN** to the entry you want.
2. Select **Options**. **Delete** is highlighted. Select **OK**. Display shows **Call Deleted**.
3. Select **Back** to return to the previous menu.

BT Calling Features

Your BT Zenith Flip has a range of pre-stored numbers in the Calling Features menu to help you take advantage of BT services.

These are:

- BT 1471.
- Call Diversion On.
- Call Diversion Off.
- Call Diversion Check.
- Call Waiting On
- Call Waiting Off
- Call Waiting Check
- Reminder Call Set
- Reminder Call Cancel
- Reminder Call Check
- Edit number


The BT Calling Features works in exactly the same way as the main name and number phonebook and can store up to 10 entries.

If you prefer, you can delete the pre-stored entries and replace them with your own numbers. New stored numbers are added to the end of the list.

Check with your network provider for details. For further information, see the BT Calling Features User Guide supplied when you subscribe to the services of your choice.

BT 1471

Lets you hear an announcement giving details about your last caller.

1. Select **Menu** and then press **LEFT** on the  navigation button. The number is dialled.

Call Diversion

1. Select **Menu** and scroll to **Calling Features** using the navigation button. Select **OK**.

2. Scroll **DOWN** to one of the following options:

Call Diversion On – set the phone number and switch the service on

Call Diversion Off – switch the service off

Call Diversion Check – to hear the number you have set your calls to be diverted to

3. Select **OK**. The Call Diversion code you have selected is dialled. Listen to the announcement and follow the instructions given.

You can also access BT 1471 through the Calling Features menu if you wish.

You can set incoming calls to be diverted to another number where you can be reached.

You can use the Calling Features menu to switch Call Waiting on, off and check which number you have set.

Call Waiting lets you know if another person is trying to contact while you are on a call. If a second caller rings you will hear a beep in the handset. Providing you have Caller Display, the screen will show the caller's details.

IMPORTANT

If your phone is connected to the same line as your computer, you should turn Call Waiting off before going on line to prevent data corruption.

You can set your phone to ring at a specific time, for example, to remind you of an appointment.

Call Waiting

Call Waiting on/off/check

1. Select **Menu** and scroll to **Calling Features** using the navigation button. Select **OK**.
2. Scroll **DOWN** to one of the following options::

Call Waiting On

Call Waiting Off

Call Waiting Check – to check if the service is switched on or off.

3. Select **OK**. The Call Waiting code you have selected is dialled. Listen to the announcement and follow the instructions given.

Reminder Call

1. Select **Menu** and scroll to **Calling Features** using the navigation button. Select **OK**.
2. Scroll **DOWN** to one of the following options:

Reminder Call Set

Reminder Call Cancel

Reminder Call Check

3. Select **OK**. The Reminder Call code you have selected is dialled. Listen to the announcement and follow the instructions given.

Change numbers

1. Select **Menu** and scroll to **Calling Features** using the navigation button. Select **OK**.
2. Scroll **DOWN** to **Edit Number** and select **OK**. Scroll **UP** or **DOWN** to highlight the number you want to delete.
3. Select **OK**. Select **Clear** to delete the current number and use the keypad to enter a new one.
4. Select **OK** to confirm. Display shows **Done**.
5. Select **Back** to return to standby.

You can change the numbers stored in the Calling Features menu, for example to your networks' equivalent codes or different numbers altogether.

SMS text messaging

IMPORTANT

You must subscribe to your Network Provider's Caller Display service so that you can use text messaging. A quarterly fee may be payable, please contact your network provider for more details.

When you are using text messaging you must not withhold your telephone number or the service will not allow you to connect. You may also send messages to landline phones that are NOT TEXT compatible.

Messages to non-compatible lines will be connected to voice text and delivered in spoken words to the telephone as a call. Please note that the conversion can translate common abbreviations and smileys etc, but to ensure maximum clarity of message delivery, abbreviations etc should be used sparingly.

WARNING

The SMS feature will not work properly if you have more than one SMS product connected to your telephone line. You will need to disconnect one SMS product.

Welcome to the BT Text Service on your BT Zenith Flip. The service is provided by BT. Your BT Zenith Flip can send and receive text messages from participating mobile networks and compatible landline telephones in the UK.

The fixed line Text service is provided under BT's terms and conditions for telephone service. These can be found by visiting the BT.com website at:

<http://www.bt.com/terms/tor.htm>

Subscribe to the text messaging service

When you send your first text message from your BT Zenith Flip you will automatically be registered for the service. On receipt of your first text through the service, the system will send you a welcome text message back. You may also register by sending the word 'Register' to 00000 upon which you will receive a confirmation message.

Introduction to fixed line text messaging, including details of where to find more information on the web at <http://www.bt.com/terms/tor.htm>

Cost of the fixed line service

There is no subscription charge (other than the subscription to Caller Display). Visit the BT.com website (www.bt.com) to find out how much it costs to send a text message (depends upon your call package).

Select message size

1. Select **Menu**, **SMS** is displayed, select **OK** and scroll **UP** or **DOWN** to **Settings** and select **OK**.
2. Scroll **UP** or **DOWN** to **Message Size**. Select **OK**.
3. The current setting is highlighted. Scroll **UP** or **DOWN** to select the setting you want and select **OK**.
4. Select **Back** to return to the previous screen.

How to write text messages

Standard text

You can enter a word by pressing each button a number of times to display the character you want on the screen.

To write the word “Hello”, press    
         .

Your BT Zenith Flip can send messages of 160 or 612 characters. The default setting is 160.

A single text message can be up to 160 characters. If your message is longer it will automatically be sent as linked messages. Up to 4 messages can be linked together allowing up to 612 characters to be sent. All handsets use the same inbox, outbox and drafts folder.

When using Standard text and you enter a character, the options for that button are displayed at the top of the screen. Keep pressing the button to highlight the character you want.

The character is inserted and the cursor automatically moves on to the next space after a couple of seconds.

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There is also a character map for the phonebook on *page 26*.

Sent messages are stored in the Outbox

The newest messages replace the oldest messages..

Saved messages are stored in the Drafts folder

If you want to save a message to complete and/or send later you can store it in the drafts folder.

Received messages are stored in the Inbox

You can have up to a total of 50 messages stored in the Inbox and Outbox. When the Text memory is full, the display shows *Memory Full*.

Writing tips

If you make a mistake, press **Clear** to delete the last character or digit to the left of the cursor.

When writing a text message:









Press **UP/DOWN/LEFT/RIGHT** press to move the cursor.

Press **0** once to insert a space.

Press **Int** to switch between upper and lower case characters.


To use symbols, icons and templates, open the **Options** menu and select the appropriate option as described in Writing a Text Message, *page 47*.

Text character map

Button	Upper case	Lower case
0	space 0 @ &	space 0 @ &
1	. , ; ! ? i ÿ ' " 1	. , ; ! ? i ÿ ' " 1
2 	A B C 2 Ä Å Æ Ç ?	a b c 2 ä å æ ç ?
3 	D E F 3 É %	d e f 3 è é %
4 	G H I 4 _	g h i 4 i _
5 	J K L 5 -	j k l 5 -
6 	M N O 6 Ñ Ö (m n o 6 ñ ö ø (
7 	P Q R S 7 /	p q r s 7 B /
8 	T U V 8 Ü :	t u v 8 ü ù :
9 	W X Y Z 9)	w x y z 9)
*	* € £ ¥	* € £ ¥
#	#	#

Write a text message

1. Select **Menu**. **SMS** is highlighted. Select **OK**. **New Message** is highlighted.
2. Select **OK**. **Write Message** is highlighted, select **OK**.
3. Use the keypad to write your message. Then select **Options**.

You can now scroll **UP** or **DOWN** using the  navigation button to choose between:

Send To – select **OK** and either enter the number you want or select **Search** to display your phonebook then scroll to the entry you want. Now select **Send**. Display shows **Sending SMS**.

Save – select **OK** to can save a text in the Draft messages box for sending later.

Insert Symbol – select **OK** to display the choice of symbols. Scroll **UP**, **DOWN**, **LEFT** or **RIGHT** to the symbol you want and select **OK**. The symbol is added to your text at the cursor.

Insert Emoticon – select **OK** to display the choice of symbols. Scroll **UP**, **DOWN**, **LEFT** or **RIGHT** to the symbol you want and select **OK**. The symbol is added to your text at the cursor.

Insert Template – these are pre-stored messages. Select **OK** and scroll **UP** or **DOWN** to the template phrase you want and select **OK**. The template is added to your text at the cursor.

Notify - you can ask the network to send a confirmation report when you send a text. Select **OK**. Scroll **UP** or **DOWN** to select **On** or **Off** then select **OK**.

User Name – if you have set individual users you can select a name to attach to your message, see User Areas, *page 53*.

Message Type – set your message as a **Text**, **Fax** or **Email**.

When sending a message the display shows **Sending Message**, and then, if the message is sent successfully, **Message Sent**. The message is automatically stored in your outbox which holds up to the last five messages sent.

If there is a problem the display shows **Unable To Send** and the handset returns to standby. The message is stored in the Drafts folder.

Receiving a call while writing a text

1. If you are writing a text and you receive a call, the text is automatically stored in the Drafts folder.
2. After the call, select **Menu**. **SMS** is highlighted, select **OK** and scroll **DOWN** to **Drafts**. Select **OK**. If necessary, scroll to your message then select **Read**. You can now continue writing your message.

Text message templates

Use a template to add pre-set statements to make texts easier to write.

The templates are:

- Please call
- I'll be there at
- What time will you be home?
- I'll call you
- Happy Birthday!

Edit a template

1. Select **Menu**. **SMS** is highlighted. Select **OK**. **New Message** is highlighted.
2. Scroll **UP** or **DOWN** to **Templates** and select **OK**.
3. The list of templates is displayed. Scroll **UP** or **DOWN** to the template you want to edit and select **OK**.
4. **Edit Template** is highlighted. Select **OK**.
5. Select **Clear** to delete the existing characters and use the keypad to enter your own templates and select **Save**. The display shows your new template in the list.
6. Select **Back** to return to the previous screen.

Delete a template

1. Select **Menu**. **SMS** is highlighted. Select **OK**. **New Message** is highlighted.

To add a template, see Writing a Text Message, *page 46–47*.

You can change a template to a personal statement which is always available when you write text messages.

When you delete a template it is shown on the screen as **Empty**.

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If you have saved a message you have written for sending later, you can view, edit and send it from the Draft Messages box.

2. Scroll **UP** or **DOWN** to **Templates** and select **OK**.
3. The list of templates is displayed. Scroll **UP** or **DOWN** to the template you want to edit and select **OK**.
4. Scroll **DOWN** to **Delete Template** and select **OK**.
5. Select **Yes** to confirm deletion or **No** to cancel.
6. Select **Back** to return to the previous screen.

Draft text messages

1. Select **Menu**, **SMS** highlighted, select **OK** and scroll **DOWN** to **Drafts**.
2. Select **OK**. The first line of the latest draft message is displayed. Select **Read**. The message is displayed.
 Select **Options** to choose between:
Edit – to change or add to the message.
Send To – either enter the number you want or select **Search** to display your phonebook then scroll to the entry you want. Now select **Send**. **Number** is displayed, select **Send**.
Delete – select **Ok** then **Yes** to confirm or **No** to cancel.


Notify – you can ask the network to send a confirmation report when you send a text. Select **OK**. Scroll **UP** or **DOWN** to select **On** or **Off** then select **OK**.

User Name – if you have set individual users you can select a name to attach to your message, see ‘User Areas’, *page 53*.

Message Type – set your message as a **Text**, **Fax** or **Email**.

Reading text messages

When you receive a new text message the display shows **You Have X New Messages**.

1. To read new messages: either press  then **OK** or open the **Inbox** by selecting **Menu** to highlight **SMS** then select **OK**.
2. Scroll **DOWN** to **Inbox** then **OK**. Scroll **UP** or **DOWN** to the message you want and select **Read**.
3. Scroll **UP** or **DOWN** to read through the message. You can now select **Options** to:

Delete – deletes the current message.

Reply – write and send a reply.

Forward – forward the message to another number.

Use Number – ring the number.

Save Number – save number to the phonebook (if the number is already stored, this option is not displayed).

You will not be able to receive text messages until you have first sent a message. The first sent message registers you with the text service.

WARNING

The SMS feature will not work properly if you have more than one SMS product connected to your telephone line. You will need to disconnect one SMS product.

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When you have more than one unread text message, the display shows the number.

You can choose from 3 different alert tones or switch it off.

Follow the on-screen prompts to delete, reply, forward, call, save or delete the messages. Or press **Back** to return to the previous menu level.

Text alert

When you receive a text message:

- your handset plays a quick burst of the ringtone
- the handset display shows  icon.
- the base  LED comes on.

Set text alert tone

1. Select **Menu**, **SMS** is displayed, select **OK** and scroll **DOWN** to **Settings** and select **OK**.
2. Scroll **DOWN** to **SMS Alert**. Select **OK**.
3. Scroll **UP** or **DOWN** to **Set Alert** and select **OK**.
4. Scroll **UP** or **DOWN** to select **ON**, **Off** or **Set Alert**. Select **OK**.
5. If you choose **Set Alert**, the melody options are displayed. The option highlighted is played. Select **OK** to confirm.
6. Select **Back** to return to the previous screen.

Service Centre numbers

To send and receive text messages you need the telephone number of your Network's SMS Centre. If you accidentally delete the SEND or RECEIVE Service Centre numbers you will need to re-enter them in order for your text Service to work.

The SEND Service number is:
1470P1709400.

The RECEIVE Service number is:
080058752.

Change Service Centre numbers

1. Select **Menu**, **SMS** is displayed, select **OK** and scroll **DOWN** to **Settings** and select **OK**.
2. **Service Centres** is highlighted. Select **OK**.
Receive Centre contains the pre-set receive number,
Send Centre contains the pre-set send number.
3. Scroll to the Service Centre you want and select **OK**.
If necessary select **Clear** to delete the current number and enter the new one. Select **OK** to save.

User areas

Your BT Zenith Flip is pre-set to make all text messages available to every user.

However, 4 users on each handset can set their own PIN protected user areas so that their text messages can be kept private. Each personal user area has its own Inbox.

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When you set a user area, you can set PIN protection to help keep texts private. It means you can only read texts stored in your user area by first entering the PIN you have set.

If you give yourself a user area, people sending you a text message must add a one-digit number on the end of your phone number. This is your Terminal Number – the number of your personal user area.

Add a user area

1. Select **Menu**, **SMS** is displayed, select **OK** and scroll **DOWN** to **Settings** and select **OK**.
2. Scroll **DOWN** to **Users** and select **OK**.
3. Scroll **DOWN** to **Add User** and select **OK**.
4. Enter your user name, e.g. Tom, and select **OK**.
5. Enter your personal 5-digit password and select **OK**.
6. Enter the password again. Select **OK** to confirm.
7. Select your Terminal Number – one is suggested for you and select **OK**.
8. Select **Back** to return to the previous screen.

You can have up to a maximum of four user areas. When four user areas have been selected, the ADD USER part of the menu is no longer available.

Select your terminal number

1. Select **Menu**, **SMS** is displayed, select **OK** and scroll **DOWN** to **Settings**. Select **OK**.
2. Scroll **DOWN** to **Users** and select **OK**.
3. The User names are listed. Scroll **DOWN** to the name you want and select **OK**. Enter the 5-digit password and select **OK**.
4. Scroll **DOWN** to **Terminal Number** and select **OK**. The number is displayed.
5. Select **Back** to return to the previous screen.

Change a user area

1. Select **Menu**, **SMS** is displayed, select **OK** and scroll **DOWN** to **Settings**. Select **OK**.
2. Select **Users** then **OK**. Scroll **DOWN** to the user you want and select **OK**.
3. Enter the users password and select **OK**. You can now change the user name, password and select your Terminal Number. Select **OK**.
4. Select **Back** to return to the previous screen.

The terminal number is the 1-digit sub-address number that your text callers add to the end of your telephone number.

For instance, Tom chooses Terminal Number '2'. When another person wants to send a text specifically to Tom, then the number '2' should be added to the phone number when sending the text.

Tom can then use his password to read text messages sent to his user area at terminal number '2'

How callers send texts to a user area

When your caller sends a text, they add your 1-digit sub-address number on the end of your telephone number, the text will automatically be stored in your personal user area.

Delete a user area

1. Select **Menu**, **SMS** is displayed, select **OK** and scroll **DOWN** to **Settings**. Select **OK**.
2. Select **Users** then **OK**. Scroll **DOWN** to **Delete User** and select **OK**.
3. Scroll to the user you want to delete and select **OK**.
4. Enter the system PIN (default setting **0000**) and select **OK**. The user area is deleted.
5. Select **Back** to return to the previous screen.

Images and Sounds

Your BT Zenith Flip handset has a choice of 8 wallpapers and 15 polyphonic ringtones.

There are other features available using IrDA shown in the handset menu for vCard transfer. However, the UK telephone network does not support these features at present. If you have any further enquiries about IrDA then please call the Helpline on 0870 605 8047.

Set a resident ringtone

1. Press **Menu** then scroll **LEFT** to **Images & Sounds**. Select **OK**.
2. Scroll **DOWN** to highlight **Sounds** and select **OK**.
3. **Resident Ringtones** is highlighted. Select **OK**.
4. Press **UP** or **DOWN** to highlight **External Calls** or **Internal Calls**.
5. Select **OK**. The Ringtones are displayed and the highlighted ringtone is played. Press **UP** or **DOWN** to scroll through and hear the options.
6. Select **OK** to select the ringtone or **Back** to return to the previous screen.

You can set a ringtone for internal or external calls

Set a resident wallpaper

Wallpaper is the image displayed when the handset is in standby mode.

1. Select **Menu** then scroll **LEFT** to **Images & Sounds**. Select **OK**. **Images** is highlighted.
2. Select **OK**. **Resident Wallpapers** is highlighted. Select **View**. Select **Options** then select **Set as wallpaper**.
3. Press **UP** or **DOWN** to highlight the image you want.
4. Select **OK** to choose the image. The display shows **Wallpaper Saved**.
5. Select **Back** to return to the previous screen.

Using infra red connection (IrDA)

You can send and receive contact details on a vCard.

Send a vCard

A vCard lets you use the IrDA infra red connection to send the name and number information from a phonebook entry to another phone or mobile.


1. With the phone in standby, press **Names** to open the phonebook.
2. Scroll **UP** or **DOWN** (or search alphabetically) to the highlight the entry you want.
3. Select **Options** and scroll **DOWN** to **Copy Entry**.
4. Select **OK** and scroll **DOWN** to **By Irda**.
5. Select **OK**. When finished the display shows **Done**.
6. Select **Back** to return to the previous screen.

You need to activate the infra red feature on your mobile phone for the transfer to work.

Receive a vCard

You must first activate your BT Zenith Flip's IrDA connection before the other phone or mobile can send their vCard.

To activate IrDA:

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Handset**.
2. Select **OK**. Scroll **DOWN** to **Activate Irda** and select **OK**. Display shows **Done** and returns to standby. The IrDA  icon is displayed.

IrDA remains active for 2 minutes giving the other person time to send the vCard from their phone or mobile.

3. Follow your other phone or mobile's user guide for instructions to send a vCard.
4. At your BT Zenith Flip, when it receives a signal the display shows **Contact Received** then changes to **Add Contact?**
5. Select **Yes** to accept or **No** to reject. If accepted, the display will show **Done** when all the information has been received.

Handset settings

Ring volume

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Handset**. Select **OK**. **Ring Volume** is highlighted.
2. Select **OK**. **External Calls** is highlighted. Press **DOWN** to select **Internal Calls** if required.
3. Select **OK**. The current volume is displayed and a ringtone is played.
4. Press **UP** or **DOWN** to adjust the volume **1-5** or **Off**. Select **OK** to confirm.
5. Select **Back** to return to the previous screen.

Handset name

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Handset**. Select **OK**. Scroll **DOWN** to **Handset Name**.
2. Select **OK**. Select **Clear** to delete the existing name and enter the name you want (maximum 8 characters). Select **OK** to confirm.
3. Select **Back** to return to the previous screen.

Language

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Handset**. Select **OK**. Scroll **DOWN** to **Language**.

Set the handset ringer volume for external and internal calls.

You can set a name for each handset, for example, Stella or Kitchen.

You can change the display language. Choose from: English, French, German, Italian, Dutch, Portuguese and Spanish.

62 Handset settings

Choose from: Blue, Green or Pink.
The default setting is blue.

Adjust the length of time it takes
for the backlight to switch off.
Choose from 15, 30 or 45 seconds.
The longer the duration, the faster
the battery will run down.

2. Select **OK**. Scroll **UP** or **DOWN** to the language you want. Select **OK** to confirm.
3. Select **Back** to return to the previous screen.

Menu colour

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Handset**. Select **OK**. Scroll **DOWN** to **Menu Colour**.
2. Select **OK**. The current colour is highlighted. Scroll **UP** or **DOWN** to the colour you want. Select **Save** to confirm.
3. Select **Back** to return to the previous screen.

Backlight timeout

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Handset**. Select **OK**. Scroll **DOWN** to **Backlight Timeout**.
2. Select **OK**. Scroll **UP** or **DOWN** to the setting you want. Select **Save** to confirm.
3. Select **Back** to return to the previous screen.

Auto talk

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Handset**. Select **OK**. Scroll **DOWN** to **Auto Talk**.
2. Select **OK**. Scroll **UP** or **DOWN** to set **Off** or **On**. Select **OK** to confirm.
3. Select **Back** to return to the previous screen.

Key beep


1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Handset**. Select **OK**. Scroll **DOWN** to **Key Beep**.
2. Select **OK**. Scroll **UP** or **DOWN** to the set **Off** or **On**. Select **OK** to confirm.
3. Select **Back** to return to the previous screen.

Backlight colour

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Handset**. Select **OK**. Scroll **DOWN** to **Backlight Colour**.
2. Select **OK**. Scroll **UP** or **DOWN** to the colour you want. Select **OK** to confirm.
3. Select **Back** to return to the previous screen.

You can answer a call just by flipping open the handset cover if it is off the base, or by removing the handset from the base and then opening the cover. This is called auto talk. The default setting is On.

If you take the handset off the base but do not open the handset, the call will not be answered.

If you switch auto talk off, all calls must be answered by pressing the  button.

When you press a button, the handset beeps. You can switch these beeps on or off. The default setting is on.

Choose from: Blue, Green, Cyan, Red, Magenta or Yellow. The default setting is blue.

Base settings

Choose from 5 pre-stored ringtones.

Base ringtone

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Base settings**. Select **OK**. **Base Rinstone** is highlighted.
2. Select **OK**. The current ringtone is highlighted and is played. Press **UP** or **DOWN** to hear the different ringtones.
3. Select **OK** to select the ringtone you want. The display shows **Rinstone Saved**.
4. Select **Back** to return to the previous screen.

Base volume

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Base Settings**. Select **OK**. Scroll **DOWN** to **Base Volume**.
2. Select **OK**. The current volume is displayed and a ringtone is played. Press **UP** or **DOWN** to adjust the volume (1-5) or OFF. Select **OK** to confirm.
3. Select **Back** to return to the previous screen.

Handset priority

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Base Settings**. Select **OK**. Scroll **DOWN** to **Handset Priority**.
2. Select **OK**. Use **UP** or **DOWN** to select from:

All Handsets – all handsets ring together. Select **OK**

Select Handset – to choose one handset to ring first. Select **OK** then scroll **UP** or **DOWN** to the handset you want, and select **OK**. Now scroll **UP** or **DOWN** to select how many rings the handset will give before the other handsets start ringing as well. Select **OK**.

Display shows **Handset Priority Saved**.
3. Select **Back** to return to the previous screen.

Dial mode

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Base Settings**. Select **OK**. Scroll **DOWN** to **Dial Mode**.
2. Select **OK**. The current setting is highlighted.
3. Press **UP** or **DOWN** to select **Tone Mode** or **Pulse Mode**. Select **OK** to confirm.
4. Select **Back** to return to the previous screen.

If you have more than one handset registered to your base, they all ring at the same time.

With handset priority, you can set one handset to ring before the others.

Switch to Pulse during a call

If you have dialled out from a switchboard using Pulse dialling, you can switch to Tone dialling during the call by pressing and holding the *** (Star)** button.

See also, *Connecting to a switchboard, page 80*.

Your BT Zenith Flip is set to TONE dialling. You should never need to change this unless connected to a switchboard that requires PULSE dialling. Check with your switchboard supplier.

Your System PIN is required during registration and can help prevent unauthorised users from changing some key settings on your phone. The default setting is 0000. You can enter a code of up to 8 digits.

Default settings

Language	English
Handset name	Zenith
Handset number	1
Phonebook	Empty
Calls list	Empty
Battery low indicator	On
Key beeps	On
Auto answer	On
Handset ringer volume	5
Handset earpiece volume	3
Display picture	Pic 1
Menu colour	Blue
Backlight colour	Blue
Dial mode	Tone
Dial delay	3s
Base volume	5
Base melody	3
PIN code	0000
RPAS Inhibition	Off

System PIN

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Base Settings**. Select **OK**. Scroll **UP** or **DOWN** to **System Pin**.
2. Enter the current PIN (default setting 0000).
3. Select **OK**. Enter the new PIN (maximum 8 digits).
4. Select **OK**. Enter the new PIN again. Select **OK**. The display shows **System Pin Changed**.
5. Select **Back** to return to the previous screen.

Reset handset to default settings

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Base Settings**. Select **OK**. Scroll **UP** or **DOWN** to **Default settings**.
2. Select **OK** then enter the current PIN (default setting 0000).
3. Select **OK**. The handset restarts with the default settings.
4. Select **Back** to return to the previous screen.

RPAS Inhibition

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Base Settings** and select **OK**.
2. Scroll **DOWN** to **RPAS Inhibition** and select **OK**.
3. Press **UP** or **DOWN** to select **On** or **Off** and select **OK**.
4. Select **Back** to return to the previous screen.


The RPAS Inhibition setting is set to OFF (the default setting).

With some connections to the public telephone network, you may experience a short burst of ringtone when receiving a text message. If you want to stop this happening, you can change the RPAS Inhibition setting to ON.

Time settings

Set alarm

1. Select **Menu** and scroll **RIGHT** to **Time Settings**. Select **OK**. **Alarm** is highlighted.
2. Select **OK**. **On/Off** is highlighted. Select **OK**.
3. Press **UP** or **DOWN** to highlight:
 - On Once** – the alarm will go off one time only
 - On Daily** – the alarm will go off every day
 - Off**
4. Select **OK**. If you selected **Once** or **Daily**, enter the time, e.g. **07.30** for 7.30am. Select **OK** to confirm.
5. Select **Back** to return to the previous screen.

When the alarm is set the screen shows the  icon. When the alarm rings, select **Stop** to switch it off.

If you do not press stop, the alarm increases in volume then stops after one minute.

Cancel an alarm

1. Select **Menu** and scroll **RIGHT** to **Time Settings**. Select **OK**. **Alarm** is highlighted.
2. Select **OK**. **ON/OFF** is highlighted. Select **OK**.

3. Press **UP** or **DOWN** to highlight **Off**. Select **OK** to confirm.
4. Select **Back** to return to the previous screen.

Alarm ringtone

1. Select **Menu** and scroll **RIGHT** to **Time Settings**. Select **OK**. **Alarm** is highlighted.
2. Select **OK** and scroll **DOWN** to **Set Alarm Tone**.
3. Select **OK**. Scroll **UP** or **DOWN** a sample of each alarm tone is played. Select **OK** to select the alarm tone.
4. Select **Back** to return to the previous screen.

Choose from 4 ringtones.

If the mains power connection to the base is lost the date and time must be reset.

If the batteries are removed from a registered handset, the clock is automatically reset by the base.

Set date and time

1. Select **Menu** and scroll **RIGHT** to **Time Settings**. Select **OK** and scroll **DOWN** to **Set Date & Time**.
2. Select **OK**. Enter the date, e.g. 19 05 for 19th May.
3. Select **OK**. Enter the time, e.g. 14 30 for 2.30pm. Select **OK** to confirm.
4. Select **Back** to return to the previous screen.

If you have subscribed to your network's Caller Display service, the time is set automatically when you receive your first call. However, you will need to set the date manually.

Additional handsets and bases


Up to 5 handsets can be registered and operated from the BT Zenith Flip. Each handset can be registered with up to four bases. You can make internal calls between two handsets while third is making an external call.

Register a new BT Zenith Flip handset to your BT Zenith Flip base

Insert batteries on the handset, charge the handset for 24 hours.

Make sure the handset is close to the base.

At the base:

Press *and hold*  until the base gives a double beep. The In Use light flashes. You now have 90 seconds to register the handset.

At the handset:

1. Select **Menu** then scroll **UP/DOWN/LEFT/RIGHT** to **Registration**. Select **OK**. **Register Handset** is highlighted.
2. Select **OK**. If you have more than one base, scroll **UP/DOWN** to select the base. Bases already in use are indicated by a *****. Select **OK**.
3. Enter the base's SYSTEM PIN (original setting **0000**). Select **OK** to begin registration.


4. Select **Option**. The handset screen shows **Handset Registered**.

When a handset is registered to a base, it is automatically assigned a number which is displayed on the handset and must be used for internal calls.

Register handset with another BT Zenith Flip base

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Registration**.
2. Select **OK**. **Register Handset** is highlighted.
3. Select **OK**. The current base is marked with a *****. Scroll **UP** or **DOWN** to select the base you want. Select **OK**.
4. Enter the base's SYSTEM PIN.
5. Select **OK**. The display shows **Base Search 2**. You now have 90 seconds to register the handset.

At the base:

6. Press *and hold*  until you hear the base beep. The handset screen shows **Handset Registered**. You can now use the handset.

If registration does not work:

Try again selecting a different base number.

Make sure there is no other electrical equipment very close by that may interfere with the registration signal.

72 Additional handsets and bases

When your handset is registered to more than one base, for example, one at work and one at home, you can select the base you want it connected to.

You can use one handset to de-register another handset. You cannot de-register the handset you are using.

Select a base

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Registration**.
2. Select **OK**. **Register Handset** is highlighted. Scroll **DOWN** to **Select Base**.
3. Select **OK**. **Base 1** is highlighted. Scroll **UP** or **DOWN** to the base you want. Bases you have registered to are marked by a *****. Or select **Automatic** and your handset will automatically find the strongest signal.
4. Select **OK**. Display shows **Base Search** and the number of the base and then changes to **Registered To Base**.

De-register a handset

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Registration**.
2. Select **OK**. **Register Handset** is highlighted. Scroll **DOWN** to **De-Register** and select **OK**.
3. Enter the SYSTEM PIN of the base (default setting **0000**).
4. Scroll **UP** or **DOWN** to the handset you want to de-register. Select **OK**. Select **Yes** to confirm or **No** to cancel.
5. Select **Back** to return to the previous screen.

Games

Your BT Zenith Flip has five built-in games.

- Rabbit Runner
- Bowling
- Ti' Aqua
- Hector
- Insects Hunt

Select a game.

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Games**. Select **OK**. The games menu is displayed.
2. Scroll **UP** or **DOWN** to highlight the game you want and select **OK**.
3. Select **Start** to display the main game screen.

The rules are available on screen.

Help

Handset not registering

- Check that the base is plugged into the mains power and switched on.
- Check that the handset battery is fully charged and fitted correctly.

Forgotten your PIN number

- Try entering the default PIN = 0000. If you have changed the number and cannot remember it, contact the BT Zenith Flip Helpline on **0870 605 8047**.

No display

- Check that the handset battery is charged. If necessary, replace the battery.

No connection between handset and base

- You may be out of range of the base. Move closer.

Handset on the base does not charge

- Maximum charging power is only possible when no calls are being made.
- Make sure the handset is placed properly on the base. When charging, the battery symbol is animated, see *pages 9–10*.

Handset does not ring

- Check that the battery is inserted correctly.
- Check that the handset ringer has not been switched off, see *page 61*.

Your caller cannot hear you

- Secrecy is switched on. Press the Secrecy **Off** option button to speak to your caller again.

Incoming caller's number is not displayed even though you have Caller Display

- Caller has to allow their number to be sent. It has been withheld or is unavailable.

Possible problems with text messaging

Text messages cannot be sent and screen displays **Message Sending Failed**.

- The base station power supply or telephone line cord might not be properly connected.
- Check that the base station power supply is plugged into the mains socket and switched on and that the telephone is plugged into the telephone wall socket.
- There might be a fault on the line. Check your telephone line is working properly.
- You might have deleted the server number in error. See *page 53* for instructions on how to enter the number.

Cannot send text

- Check service centre number is correct including 1470P prefix.

Cannot receive text

- More than one text product is plugged into the line. Remove other products.
- Check service centre number is correct.
- Ensure you have subscribed to a Caller Display service and that it is active. You can check this by noting if your phone displays your caller's number when you receive an incoming call.

Handset is registered to the text service and text has previously been sent and received but you are now only receiving incoming messages.

- This may be due to your handset being de-registered at the text service centre. All you need to do is type Register and send it to 00000. You will receive a confirmation message back. This assumes that your Caller Display service is active and working on your line.
- Messages sent to 00000 are not charged for.

Further help and advice for text messaging queries on BT lines:

- BT Residential customers – call 151, choose option 2, when prompted by the Fault Management Service select option 2, enter your phone number on the handset and wait to speak to a customer adviser.
- BT Business Customers – call 152, choose option 2, when prompted by the Fault Management Service select option 2, enter your phone number on the handset and wait to speak to a customer adviser.
- For other telephone service providers please contact their customer services.

General sales enquiries

- BT Residential lines – call 150. BT Business lines – call 152.
- For other telephone service providers please contact their customer service.













Billing enquiries

- Refer to the telephone number shown on your telephone bill.

Other functions and services available from the text service

- By sending the following commands to the BT text self administration facility you can control functions and capabilities in your text phone and the way messages are handled.
 1. Select **Menu** then **OK**. Select **OK** to open **New Message**.
 2. **Write Message** is displayed. Select **OK**. Type in the following commands (depending upon what you want to do):
 - * 1 #** Opt out from receiving voice text messages.
 - # 1 #** Turns off the opt out option.
 - * 2 % *** Turns on permanent voice text message delivery to your phone. All incoming text is delivered as voice text.
 - # 2 % #** Turns off permanent voice text message delivery.
 3. Now select **Options**. **Send to** is displayed, press **OK**. Enter **00000** and then press **Send**.

If you are sending a message from a fixed line phone to another fixed line phone

-    Forces a message you send to be delivered as a voice text even though the recipient may have an text enabled phone and usually receives written text. This command is inserted at the start of the message and applies only to that message, e.g.    *'Hello I will be home late'*.
- If you are sending a message from a fixed line phone and require a status report,    will allow a status report to be sent back to you when you have sent a message to confirm delivery.
- Place    at the start of your text message. Write the message and send it. You will receive a reply text back to your phone giving the status report for that message.

You keep hearing an error beep

- You have pressed the wrong button in a sequence. Check the prompts in the display or refer to instructions in this user guide.

Customer Helpline

If you experience any difficulties please call the BT Zenith Flip Helpline on **0870 605 8047**.



For your records

Date of purchase:

Place of purchase:

For guarantee purposes, proof of purchase is required, so please keep your receipt.

Enter your system PIN here:

[/ / /]

For more information on your system PIN, see *page 66*.

General information

IMPORTANT

- This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.
- This product is intended for connection to analogue public switched telephone networks and private switchboards in the United Kingdom.

Safety

- Only use the power supply suitable for the BT Zenith Flip range. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone.
- For the handset, use only Li-ion 3.7 V 720mAh battery packs. Never use other batteries as this could lead to a short circuit or destroy the battery casing.
- Do not open the handset (except to replace the handset battery). This could expose you to high voltages or other risks.
- Radio signals transmitted between the handset and base may cause interference to hearing aids.
- It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.
- It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Cleaning

- Simply clean the handset and base with a damp (not wet) cloth, or an anti-static wipe.
- Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.
- The handset may become warm when the battery is being recharged. This is normal. We recommend that you do not place the product on antique/veneered wood to avoid damage.
- Do not stand your product on carpets or other surfaces which generate fibres or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord during an electrical storm.

Connecting to a switchboard

Switchboard compatibility

This telephone may be connected to most types of switchboard, however in the event of any difficulties, consult your switchboard Service Provider.

Dialling mode

Your BT Zenith Flip is set to Tone dialling. Some older switchboards may require Pulse dialling. To change the dialling mode, see ‘Dial mode’, *page 65*.

PABX access code

If you are connecting your BT Zenith Flip to a switchboard/PBX you may need to enter an access code (e.g. 9) in order to get an outside line. So that the switchboard has time to pick up an outside line, you may also need to add a Pause after the access code in numbers stored in the phonebook, see *page 82*.

Set PABX access code

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Handset**. Select **OK**.
2. Scroll **UP** or **DOWN** to **PABX Access Code** and select **OK**. **Set Code** is highlighted.
3. Select **OK** and enter the access code you want. Select **Clear** to delete any incorrect digits.
4. Select **OK** to confirm or **Back** to return to the previous screen without saving the code.

Switch PABX access code on or off

You may want to do this if using a handset with different bases, one of which is connected to a switchboard.

When the code is switched off your handset will not dial the code automatically before each telephone number.

1. Select **Menu** and scroll **UP/DOWN/LEFT/RIGHT** to **Handset**. Select **OK**.
2. Scroll **UP** or **DOWN** to **PABX Access Code** and select **OK** then scroll **UP** or **DOWN** to highlight **On** or **Off**.
4. Select **OK** to confirm. Then select **Back** to return to standby.

82 General information

Enter a pause

To enter a pause when using preparatory dialling (see *page 19*) press *and hold* **UP** the display shows **P** to indicate a pause has been set.

To store a pause in a phonebook entry, press *and hold* **UP** at the point where you want to add a Pause.

Guarantee

Your BT Zenith Flip is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Zenith Flip, or any component thereof, (other than the battery), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

Within the 12 month guarantee period

- If you experience difficulty using the product, prior to returning your product, please read the Help section beginning on *page 74*, or contact the BT Zenith Flip Helpline for assistance on **0870 605 8047**.
- In the unlikely event of a defect occurring, please follow the Helpline's instructions for replacement or repair.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We recommend that you contact BT's approved repair agent, Helpdesk Solutions on 08702 405029 or a local qualified repairer.

Technical information

How many telephones can you have?

- All items of equipment have a Ringer Equivalence Number (REN) which is used to calculate the number of items that may be connected to any one telephone line. The BT Zenith Flip has a total REN of 1, i.e. for a base and up to 6 handsets. Any other instrument provided by BT may be assumed to have a REN of 1 unless stated otherwise.
- A total REN of 4 is allowed per telephone line. (For example, if the BT Zenith Flip is used in conjunction with three extension telephones, each with a REN of 1, then the total = 4.)

R&TTE

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive (1999/5/EC). In demonstration with the Essential Requirement for efficient use of the radio spectrum, the product complies with EN301 406. For a copy of the Declaration of Conformity please contact the BT Zenith Flip Helpline on **0870 605 8047**.

Visit us at www.bt.com



Offices worldwide

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