User Guide

BT LYRIC 1100
BT LYRIC 1100 TWIN

Welcome…

to your BT Lyric 1100 Digital Cordless Telephone

- Easy, menu-based operation.

- Digital quality call clarity.

- The 40 name and number phonebook makes it simple to store and dial your most frequently used numbers.

- Use Caller Display and the calls list to see who is calling before you pick up the phone and keep track of incoming calls.

- Redial any of the last 5 numbers dialled from the redial list.

- Use up to 5 handsets with your BT Lyric 1100 base station without the need for additional wiring, giving you a complete phone system on a single line.

- The BT Lyric 1100 is a Digitally Enhanced Cordless Telecommunications (DECT) product and GAP compatible.

This User Guide provides you with all the information you need to get the most from your phone.

Before you make your first call you will need to set up your phone. Follow the simple instructions in 'Getting Started', on the next few pages.

■ **Need help?**

If you have any problems setting up or using your BT Lyric 1100 please contact the Helpline on **0870 605 8047**.

Alternatively, you may find the answer in 'Help' at the back of this guide.

Got everything?

- BT Lyric 1100 handset
- BT Lyric 1100 base
- 2 x NiMH AAA rechargeable batteries
- Mains power adaptor
- Telephone line cord
- Belt clip
- Headset

If you have purchased the BT Lyric 1100 Twin you will also have:

- BT Lyric 1100 additional handset
- BT Lyric 1100 charger
- 2 x AAA NiMH rechargeable batteries
- Mains power adapter
- Belt clip
- Headset

4 In this guide

Getting started

6

WARNING
Do not place your BT Lyric 1100 in the bathroom or other humid areas.

Handset range
The handset reception range from the base is up to 300m outdoors and up to 50m indoors.

Signal strength
The 📶 symbol on your handset indicates when you are in range. When you are out of range a beep will sound every minute.

IMPORTANT
Do not connect the telephone line until the handset is fully charged.

The base station must be plugged into the mains power socket at all times.

Which socket?
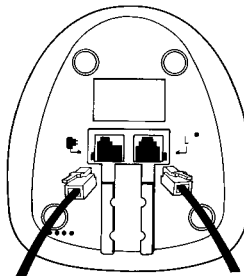
Power socket

Telephone line socket

Location

You need to place your BT Lyric 1100 close enough to a mains power and telephone socket so that the cables will reach.

Make sure it is at least 1 metre away from other electrical appliances to avoid interference.

Your BT Lyric 1100 works by sending radio signals between the handset and base. The strength of the signal depends on where you site the base. Putting it as high as possible ensures the best signal.

Setting up

1. Plug the power adaptor and telephone cables into the underside of the base.

2. Plug the power adaptor into the mains wall socket and switch the power on. The green **Power** light on the base comes on.

3. Install the 2 x NiMH AAA batteries supplied. Then slide the battery compartment cover into place.
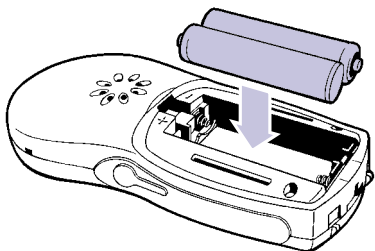
4. Charge the handset for at least 16 hours by placing the handset on the base. The red **Charging** light comes on. The handset is pre-registered to the base as BT Lyric. This is shown in the display.

5. After 16 hours charging, plug the telephone line cord into the wall socket.

Your BT Lyric 1100 is ready for use.

Talk/Standby time
Under ideal conditions, the handset batteries should give about 14 hours talk time or 350 hours standby on a single charge. (The base must still remain plugged in to the mains and switched on at all times.)

Please note that new NiMH batteries do not reach full capacity until they have been in normal use for several days.

Battery low warning

When the handset battery symbol is empty and flashing, and there is a warning beep every 10 seconds, you will need to recharge the handset before using it.

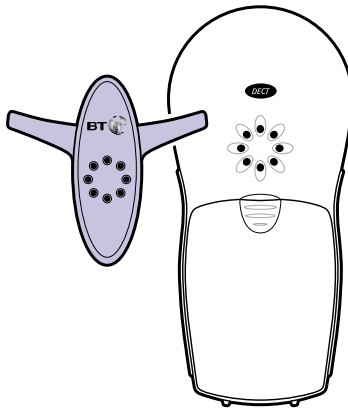See 'Battery performance' on the following page.

8   Getting started

Battery performance
To keep your batteries in the best condition, leave the handset off the base for a few hours at a time (after the initial 16 hour charge). Running the batteries right down at least once a week will help them last as long as possible.

After charging your handset for the first time, subsequent charging time is about 6–8 hours a day. Batteries and handset may become warm during charging. This is normal.

The charge capacity of rechargeable batteries will reduce with time as they wear out, giving the handset less talk/standby time. Eventually they will need to be replaced. New batteries are available from the BT Lyric 1100 Helpline on 0870 605 8047.

Attach the belt clip (optional)

Getting to know your phone

Handset buttons

Down/Volume/Calls
Scroll down through phonebook, *page 20.*
redial list, page 17 and calls list, *page 24.*

Adjusts volume for handset speech, *page 16*, handset ringer *page 27* and base ringer *page 31.*

Opens the calls list, *page 24.*

Power/Secrecy/Exit/Delete
Press and hold to switch handset on or off, *page 15.*

During a call, press to stop your caller hearing you, *page 17.*

Press and hold to exit menus, *page 12.*

Deletes characters, *page 20.*

Talk
Press to make receive and end calls, *page 15.*

Handsfree
Make and receive calls using the loudspeaker, *page 16.*

Up/Volume/Redial/Pause
Scroll up or down through phonebook, *page 20*, redial list, *page 17* and calls list, *page 24*.

Adjusts volume for handset speech, *page 16*, handset ringer page 27, and base ringer *page 31*.

Enters a pause when storing numbers, *page 22*.

Redials any of the last 5 numbers called, *page 17*.

Menu
Opens menus and confirms selections.

Headset port
Lets you use the headset provided.

Phonebook
Opens the phonebook, *page 20*.

R (Recall)/Int
Use to make internal calls, transfer calls and for 3-way conversations between handsets, *pages 40 and 41*.

Used when connected to a switchboard/PBX, *page 44* and with some BT Calling Features.

Use with Call Waiting, *page 25*.

10   Getting to know your phone

Handset display icons

Internal call
page 40

External call
page 15

Battery level
pages 7 and 8

Handset name & number
page 29

Date
page 31

New calls indicator
page 24

Signal indicator
page 6

Handsfree
page 16

Keypad lock
page 28

Time
page 31

Ext Int
1 ♟?
BT LYRIC   1
01/01   02:41
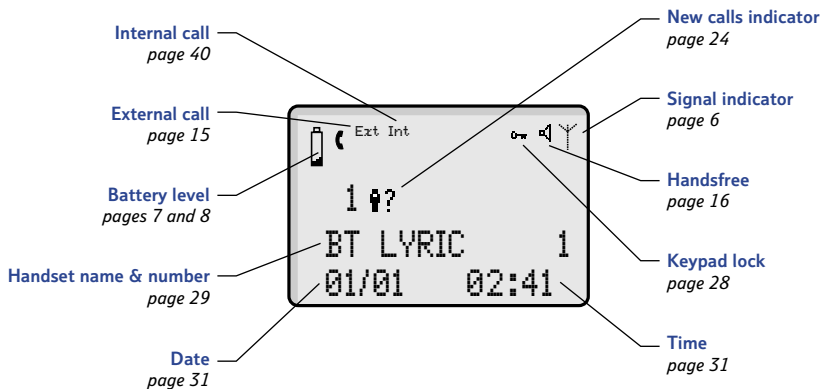
Battery fully charged

Battery low
When the battery icon is empty and flashing you will need to recharge the handset battery by returning it to the base.

1♟? **New calls indicator**
Shows the number of new entries in the Calls List, s*ee page 24*

Signal strength
Permanently displayed when handset is registered to base.

Flashes when handset is not registered to any base.

(Int   **Internal call**

(Ext **External call**

⊶   **Keypad locked**

◁   **Displayed when in handsfree mode**

Navigating the menus…

Your BT Lyric 1100 handset uses a menu system which is easy to use. In most cases each menu leads to a list of options. Have a look at the menu map on the following page.

When the handset is switched on and in standby, press **Menu** 🔵 to open the main menu and use the 🔴 and 🔵 **scroll** buttons to highlight the menu you want. Press **Menu** 🔵 again to open the list of options.

…and selecting menu options

Once the menu list you want is open, use the 🔴 and 🔵 to scroll though the options and the 🔵 button to select the option you want.

For example, to change the handset ringer volume:

1. Press **Menu** 🔵 to open the main menu then 🔵 to display Handset Menu. Press **Menu** 🔵, then 🔵 to display Ring Volume.

2. Press **Menu** 🔵, then 🔴 or 🔵 to select volume 1-5 or Off. Then press **Menu** 🔵 to confirm.

Press the **Menu** button to access menus and select options.

Use the scroll buttons to navigate through menus and options.

12   Section

Exit menu

If you want to exit a menu or the phonebook, press *and hold* ⊗ to return to the standby screen.

To return to the previous screen press *and release* ⊗.

Menu map

Phonebook	Ed. Phonebook	Keypad lock	Direct Call	Monitor Mode	Handset Menu	Setup	Registration
	Add Entry				Warning Tones	Date/Time	
	Edit Entry				Ring Volume	Base Volume	
	Delete Entry				Ear Volume	Base Melody	
					Int. Melody	Base ID	
					Ext. Melody	Select Base	
					Auto Answer	Remove HS	
					Handset Name	PIN Code	
					Language	Ring Priority	
						Dialling Mode	
						Recall	
						PABX Setup	
						Default	

14   Getting to know your phone
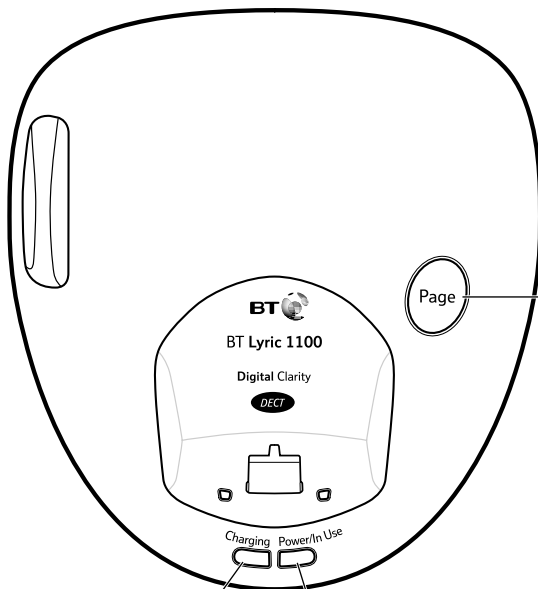
Base

Page
Lets you page the handsets, *page 18*

Used when registering additional handsets, *page 36*

Charging light
ON = handset charging

Power/In use
ON   = standby
Flashes = during handset registration
Flashes = during a call
Flashes = When the phone rings

Using the phone

Switch handset on/off

1. Press *and hold* ^o✖ to switch off. Press *and release* ^o✖ again to switch on.

Make an external call

1. Press ✆, listen for the dial tone then dial the number.

Preparatory dialling

1. Enter the number first. If you make a mistake press ✖ to delete. Press ✆ to dial.

End a call

1. Press ✆ or place the handset back on the base.

Receiving calls

When the phone rings, the display shows External Call and the EXT symbol flashes.

If you have subscribed to your network's Caller Display service, the caller's number (and name if stored in the phonebook) is displayed. See page 23 for more information.

1. Press ✆ to answer the call or, if the handset is on the base, simply lift it and speak.

Dialling numbers quickly
Numbers can also be dialled direct from the phonebook (page 20), the calls list (page 24), or the redial list (page 17).

Call timer
Your handset automatically times the duration of every external call. The time is shown during the call and for a few seconds after the call has ended.

Auto-answer
If you would rather press **Talk** to receive a call when the the handset is on the base, you need to switch Auto-answer off, see page 29.

Earpiece volume

You can adjust the earpiece/loudspeaker volume.
There are 5 levels to choose from.

During a call:

1. Use the 🔺 and 🔻 buttons to select volume 1-5.
Press ✅ to confirm.

In standby:

1. Press ✅ to open the main menu then 🔻 to scroll to
Handset Menu. Press ✅ then 🔻 to scroll down to
Ear Volume.

2. Press ✅, then scroll to the required volume level.
Then press ✅.

Loudspeaker volume

To adjust loudspeaker volume follow the steps as per
earpiece volume above.

Handsfree

Handsfree lets you talk to your caller without holding the
handset. It also enables other people in the room listen
to both sides of your conversation.

You can switch to handsfree before or during a call.

1. Press 🔊. Display shows the 🔊 icon.

2. To switch handsfree off, press 🔊 again.

3. To end the call press 📞.

Secrecy

During a call, you can talk to someone nearby without your caller hearing you.

1. During the call press ❌. Display shows Secrecy On. Your caller cannot hear you.

2. Press ❌ again to return to your caller.

Redial a number from the redial list

You can redial up to 5 of the last numbers called. If the number is stored in the phonebook, the name will also be displayed (see '*Phonebook*', page 20).

1. Press 📕, the use the 📕 and 📕 buttons to scroll through the list. The most recently dialled number is shown first.

2. Press 📞 to redial the number.

Paging

You can alert handset users that they are wanted or locate a missing handset. (Paging calls cannot be answered by a handset.

1. Press 🔘 on the base. The handset(s) ring. Display shows Paging.

2. To stop a handset ringing press any button on it the keypad.

Direct Call

You can enter a telephone number into the handset which can be used as an emergency quick dial – for example by a babysitter.

When direct call is switched on, press any button on the handset (except 🟢) and the direct call telephone number will be dialled automatically.

Set a direct call number

1. Press 🟢, then scroll down to Direct Call. Press 🟢 again and scroll down to Number. Press 🟢.

2. Enter the telephone number you want. Press 🟢.

3. Press *and hold* ❌ to return to standby.

Switch direct call on

1. Press ✅, then scroll down to Direct Call.

2. Press ✅ and scroll down to On. Press ✅ to confirm.
   The display will show Direct Call until you switch direct
   call off.

Switch direct call off

1. Press ✅. Your handset displays Direct Call. Press ✅
   and scroll up to OFF.

2. Press ✅ to switch direct call off.

Phonebook

20

You can store up to 40 entries in the phonebook. Each entry contains a name and phone number. Names can be up to 8 characters long and numbers up to 20 digits.

Entering names
Use the keypad letters to enter names, e.g. to store TOM:

Press **8** *once* to enter T.
Press **6** *three times* to enter O.
Press **6** *once* to enter M.

Writing tips
Press **1** *once* to insert a space
twice to insert number 1
three times for underscore
four times for a hyphen

Available characters are displayed at the top of the screen.

Inserting numbers/characters
Use 🔼 button to move left and 🔽 button to move right to insert characters or numbers.

Deleting numbers/characters
If you make a mistake, press ❌ to delete the last character or digit.

Add a new phonebook entry

1. Press ✅ then 📞 to scroll to Ed. Phonebook. Press ✅. Display shows Add Entry.

2. Press ✅ to display Name. Use the keypad to enter a name.

3. Press ✅. Display shows Number. Enter the phone number and press ✅. Display shows Stored. It's best to enter the full number, including the area code (see '*Caller Display*' on page 23).

4. Either press ✅ to enter another entry or press *and hold* ❌ to return to standby.

Dial from the phonebook

1. Press 📖 to enter the phonebook.

2. Either, use 🔼 and 🔽 to scroll to the entry you want and press 📞 to dial.

   Or, search alphabetically by pressing the relevant key, e.g. to find TOM, press **8** and scroll through entries under T, then press 📞 to dial.

Edit an entry

1. Press ![menu], scroll down to Ed. Phonebook and press ![menu].

2. Press ![calls] to scroll to Edit Entry and press ![menu].

   Then scroll to the entry you want to edit and press ![menu].
   The name is displayed.

3. Press ![delete] to delete characters and enter the new name.
   Press ![menu] to confirm. The number is displayed.

4. Press ![delete] to delete digits and enter the new number.
   Press ![menu] to confirm.

5. Press *and hold* ![delete] to return to standby.

Delete entries

1. Press ![menu], scroll down to Ed. Phonebook and press ![menu].

2. Press ![calls] to scroll to Delete Entry and press ![menu].

3. Scroll to the entry you want to delete and press ![menu].
   Delete? is displayed.

4. Press ![menu] to confirm.

5. Press *and hold* ![delete] to return to standby.

Inserting numbers/characters
Use ![button] button to move left and
![button] button to move right to insert
characters or numbers.

22   Phonebook

Pause
You may also need to insert a
pause when storing international
dialling codes, charge card numbers
and with other tele-banking facilities.

Insert a 'pause' in a stored number

Some internal switchboards may require you to enter an
access code (e.g. 9) to get an outside line. So that the
switchboard has time to pick up an outside line before
the rest of the number is dialled, you may need to add a
pause in the dialling sequence. For example:

9	P	0870 605 8047
Switchboard code for an outside line	Pause inserted in dialling sequence	Rest of number

1. When storing a number, at the point you want to insert
   a pause, press *and hold* until P is displayed.

   You can enter as many pauses as required.

Caller Display & the calls list

23

Caller Display

If you subscribe to a Caller Display service you can see who is calling you on your handset display.

If the caller's number matches an entry stored in the phonebook, the name will be displayed as well.

Caller Display information contains the full telephone number, including the area code. So when storing numbers in the phonebook remember to include the area code, otherwise the caller's number will not match.

Calls list

Whether you answer a call or not, the caller's number and the date and time of the call are stored in the calls list. The calls list stores the details of your last 20 callers.

You can display, scroll through and dial numbers on the list and copy them into the phonebook.

If a call is received when the calls list is full, the oldest entry will be deleted automatically.

IMPORTANT
To use Caller Display and Call Waiting you must first subscribe to the service from your network provider. A quarterly fee is payable.

For more information on BT's Calling Features, call BT on Freefone 0800 **800 150**.

Caller information not available
Occasionally the telephone number of the caller is not available and cannot therefore be displayed.

In this case your BT Lyric 1100 provides you with some explanatory information.

UNAVAILA
The number is unavailable.

WITHHELD
The caller has withheld their number.

RINGBACK
Ringback call.

OPERATOR
The call has been made via the operator.

PAYPHONE
The caller is ringing from a payphone.

INTERNAT
International call.

24   Caller Display and the calls list

New calls indicator

2♦?
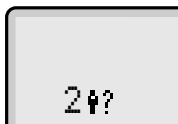
New calls are entries in the calls list
that have not yet been viewed.

For example, if someone calls while
you are out that call will be added
to the calls list as a 'new call'.

The **new calls indicator** shows how
many new calls you have.

View the calls list

1. Press 📞 to open the calls list. Then use the 🔺 and 📞
   buttons to scroll through the list.

2. If the name and number of the caller has been stored in
   the phonebook these will be displayed.

Dial a number in the list

1. Press 📞 to open the calls list then scroll to the entry
   you want.

2. Press ➤ to dial the number.

Copy a number to the phonebook

1. Press 📞 to open the calls list, scroll to the entry you
   want and press ✔. Display shows Add Entry and
   Delete.

2. Press 🔺 or 📞 to select Add Entry then press ✔.
   Display shows Name.

3. Enter the name and press ✔ to confirm.

   Once copied to the phonebook the entry will be deleted
   from the calls list.

Delete from list

1. Press 📞 to open the calls list, scroll to the entry you want and press ✅. Display shows Add Entry and Delete?.

2. Press 🔺 or 📞 to select Add Entry or Delete? then press ✅.

Call Waiting

Providing you have subscribed to your network's provider's Call Waiting service, you will hear a soft beep every 5 seconds if an incoming call arrives while you are already on the phone. This beep is not audible to the person you are speaking to. The second caller's number (and name if stored in the phonebook) will appear on the handset display.

Instead of the engaged tone, the second caller will hear an announcement asking them to hold the line.

Speak to a second caller

1. Press 🔴 to answer the second call and put you current caller on hold. Press 🔴 again to return to your first caller and to switch between both callers.

26   Caller Display and the calls list

The second caller is only charged
from the second you answer, not
while they are waiting to be
connected.

Or

2. If you want to end the current call and pick up the
   waiting call, press ✆. The handset will ring. Press ✆
   again to connect to the waiting caller.

BT Lyric 1100 – 4th Edition – 11th September '03 – 5358

Handset settings

27

Handset ringer volume

1. Press ✓ then ⬇ to scroll to Handset Menu. Then press ✓.

2. Scroll down to Ring Vol and press ✓. The current setting is played.

3. Use the ☎ and ⬇ buttons to select Volume 1-5 or Volume Off. A sample ring is played. Press ✓ to confirm.

Handset ringer melody

You can set separate melodies for internal and external calls and there are 5 melodies to choose from.

1. Press ✓ then ⬇ to scroll to Handset Menu. Then press ✓.

2. Scroll down to Int. Melody or Ext. Melody and press ✓. The current melody is played.

3. Use the ☎ and ⬇ buttons to hear different melodies. Press ✓ to select the new melody.

You can now either select a different Internal or External call melody or press and hold ✕ to return to standby.

While the phone is ringing you can adjust the ring volume by pressing ☎ or ⬇.

28   Handset settings

When the keypad lock is on, the
0━ icon will be displayed.

Keypad lock

Locking the keypad prevents numbers from being
accidentally dialled while carrying the handset around.

Switch keypad lock on

1. Press ✅ then 📱 to scroll to Keypad lock.
   Then press ✅.

2. Press 📱 to select On then ✅ to confirm.

Switch keypad lock off

1. Press ✅ then 📞 to select Off. Press 📞 to confirm.

Keypad beeps

You can have the keypad and warning beeps switched
on or off.

1. Press ✅ then 📱 to scroll to Handset Menu.
   Then press ✅. Display shows Warning Tones.
   Press ✅.

2. Use the 📞 and 📱 buttons to select the tones you
   want switch on or off: Key Press, Low Battery or
   Out of Range. Then press ✅.

3. Press 📞 or 📱 to select On or Off. Press ✅ to confirm.

Auto-answer

When the handset it on the base, you can answer a call just by picking it up. When auto-answer is switched off, you will always have to press 🕿 to answer a call. The default setting is **On**.

Switch auto-answer on/off

1. Press ✅ then 📞 to scroll to Handset Menu. Then press ✅.

2. Scroll down to Auto Answer. Press ✅ then 🔴 or 📞 to select On or Off. Press ✅ to confirm.

Name a handset

The handset name is pre-set to BT LYRIC. If you add additional handsets, you can give each handset a different name, for example Kitchen or Office.

1. Press ✅ then 📞 to scroll to Handset Menu. Then press ✅.

2. Scroll down to Handset Name and press ✅.

3. Press ❌ to delete the current name. Enter the name you want. (If you make a mistake, press ❌ to delete the last character.) Press ✅ to confirm.

Each handset name can have a maximum of 8 characters.

Inserting numbers/characters
Use 🔴 button to move left and 📞 button to move right to insert characters or numbers.

Additional handsets
See page 35 for more information on adding additional handsets.

30   Handset settings

Handset language

You can change the language used on the handset display.
Handset languages are English, French, German, Dutch,
or Portuguese.

1. Press ✔ then 📞 to scroll to Handset Menu.
   Then press ✔.

2. Scroll down to Language and press ✔.

3. Use the 📞 and 📞 buttons to scroll through the
   languages English, Français, Deutsch, Dutch or
   Portugués. Press ✔ to confirm.

Base settings

Set date and time

1. Press ✓ then ▼ to scroll to Setup, then press ✓.

2. Press ✓ to select Date/Time Setting. Display shows the date.

3. Enter the day and month, e.g. 17 June = 17 Jun. Press ✓. Display shows the time.

4. Enter the time using the 24 hour clock, e.g. 4.30pm = 16.30. Press ✓ to confirm.

Base ringer volume

Choose from 5 levels (1–5) or you can turn the ringer off.

1. Press ✓ then ▼ to scroll to Setup. Then press ✓.

2. Press ▼ to scroll to Base Volume and press ✓. The current volume setting is played and displayed.

3. Use the ▲ and ▼ buttons to select Volume 1-5 or Volume Off. Press ✓ to confirm.

4. Press *and hold* ✕ to return to standby.

If you subscribe to your network's Caller Display service, the date and time are set automatically when your BT Lyric 1100 receives its first call.

When new handsets are registered to the base, they will also receive the current date or time.

If the mains power to the base is cut, the date and time are saved on the handset.

Reset to original settings

You can reset your BT Lyric 1100 to its original/default
settings.

1. Press ✓ then ❤ to scroll to Setup. Then press ✓.

2. Scroll down to Default and press ✓.

3. Enter the current 4-digit PIN (default **0000**) then press
   ✓ to confirm. The handset display flashes BASE 1 and
   then LYRIC 1. Your BT Lyric 1100 is now reset.

   A list of the default settings is shown on the following
   page.

WARNING
Resetting your phone to its
original settings will delete any
entries in the Phonebook, Redial
and Calls list.

34   Section

Default settings are:

Earpiece volume **3**

Handset & base ringer volume **3**

Internal and External handset
& base melody **1**

Base PIN code **0000**

Handset name . . . . **BT LYRIC**

Handset language . . . . **English**

Button beeps . . . . **On**

Battery low indicator beeps . . . . **On**

Out of range warning beeps . . . . **On**

Auto answer . . . . **On**

Dialling mode . . . . **Tone**

Pause after picking up line/
dial out . . . . **3 seconds**

Phonebook . . . . **Empty**

Redial list . . . . **Empty**

Calls list . . . . **Empty**

Additional handsets & bases

Up to 5 handsets can be registered and operated from any one BT Lyric 1100 base. Each handset can be registered on up to 4 bases. This gives you the flexibility to build your own phone system without the need for any additional wiring or sockets.
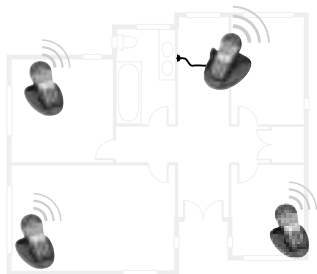
Features available with additional handsets:

■ Transfer an external call from one handset to another.

■ Make an internal call between handsets.

■ Conduct a 3-way conversation between an external caller and another internal handset.

■ Make an internal call between two handsets while a third is making an external call.

■ Set a ring priority so that one handset rings before all the others.

36   Additional handsets & bases

Register handset to base

Make sure the handset is close to the base.

1. **At the base**: Press *and hold* Page until you hear two beeps (after about 10 seconds). Release Page.

2. **At the handset**: Press ✅, then scroll to Registration. Press ✅. Display shows Base 1-4. Ticks indicate other bases the handset is registered to (if any).

3. Enter 1-4 for the base you want to register to followed by your 4-digit PIN (default 0000). Press ✅.

4. Display shows Base search 1, 2, 3 4. The ⅄ icon flashes until the handset locates the base.

   If the handset does not find the base, it will try to go back to the previous menu. If this happens, try registering again using a different base number.

De-register handsets

1. Press ✅ then scroll down to Setup and press ✅.

2. Scroll down to Remove HS and press ✅.

3. Enter your 4-digit PIN (default 0000). Press ✅.

4. Use the 🔺 and 🔻 buttons to select the handset (1–5) you want to de-register. Press ✅.

5. Press ✅ again to confirm.

   Once de-registered, the handset display shows Not Sub.

Register handset to a different make of base

1. **At the base**: Set the base in registration mode, see the base's user guide.

2. **At the handset**: Press ✅, then scroll to Registration. Press ✅. Display shows Base 1-4. Ticks indicate other bases the handset is registered to (if any).

3. Enter **1–4** for the base you want to register to. Press ✅.

4. Enter your 4-digit PIN (default 0000). Press ✅.

5. Display shows Base search 1, 2, 3 4. The ⅄ icon flashes until the handset locates the base. When the base is located press ✅ to confirm.

   If the handset does not find the base, it will try to go back to the previous menu. If this happens, try registering again using a different base number.

Base compatibility
The other manufacturer's base must be GAP compatible.

Check with the literature that came with the other base to see if this is this case.

Base identity number

Follow these instructions to check the individual code number of the base.

1. Press 🗸 then scroll down to Setup and press 🗸.

2. Scroll down to Base ID. Press 🗸 to display the number.

3. Press *and hold* ✕ to return to standby.

Select base

If a handset it registered to more than one base, you can select which one it will use. (For more information on registering your handset to another base, see page 36.)

1. Press 🗸 then scroll down to Setup and press 🗸.

2. Scroll down to Select Base and press 🗸.

3. Use the 🔼 and 🔽 buttons to select the base (1–4) and press 🗸 to confirm.

Set ring priority

This allows you to make the base of one of the handsets ring before the others when you receive an external call.

You can select which base or handset will ring and how many rings it can make before the others start to ring.

1. Press 🟢 then 🔴 to scroll to Setup. Then press 🟢.

2. Scroll down to Ring Priority and press 🟢.

3. Scroll down to Def. Priority and press 🟢.

4. Use the 🔵 and 🔴 buttons to select the base or handset you want, then press 🟢.

5. Now use the 🔵 and 🔴 buttons to select the number of rings 1–9, then press 🟢 to confirm.

Switch ring priority on/off

Once ring priority has been set, you can switch it on or off to provide normal ringing.

1. Press 🟢 then 🔴 to scroll to Setup. Then press 🟢.

2. Scroll down to Ring Priority and press 🟢.

3. Press 🔴 to select On or Off and press 🟢 to confirm.

4. Press *and hold* ❌ to return to standby.

Use of additional handsets

The Int icon will be displayed
during an internal call.

Making internal calls

If you have more than one handset registered to the
base, you can make internal calls between handsets.

1. Press *and hold* ⊙^{Int} until Internal Call is displayed and
   enter the handset number (1–5) you want to call.

2. Press ◗ to end the call.

Transferring calls

You can transfer an external call to another handset
registered to the base.

1. **During an external call**: Press *and hold* ⊙^{Int} until
   Internal Call is displayed.

2. Enter the number of the handset you want to transfer the
   call to. The caller is put on hold. When the other handset
   answers you can talk to them then press ◗ to transfer
   the call.

   If the handset does not answer, press *and hold* ⊙^{Int} to
   speak to your caller again.

3-way conversation

You can talk to one external caller and another internal caller at the same time on your handset.

1. **During an external call:** Press *and hold* 🔴^{Int} to put your caller on hold.

2. Enter the handset number you want.

3. When the handset answers, press *and hold* ⚫ for about 3 seconds. You can now start your 3-way conversation.

   If the handset does not answer, press *and hold* 🔴^{Int} to speak to your caller again.

4. Press 🔴 to end the call.

Room monitor

If you have at least two handsets registered to your BT Lyric 1100 base you can leave one handset in a room and monitor the sounds in the room by making an internal call to another handset. This could be used, for example, in a child's bedroom.

Switch room monitor on

1. Press ✅, scroll down to Monitor Mode then press ✅.

2. Use the 🔼 and 🔽 buttons to select Off or On.

42   Additional handsets & bases

3. Press ✔ to confirm. The display shows Monitor Mode until you switch it off.

To use room monitor

1. Enter the handset number of the handset you have left in the room to be monitored. Press *and hold* ⓡ.

2. To exit monitor mode, press ☎.

Switchboard use

Switchboard compatibility

This product is intended for use within the UK for connection to public telephone network and compatible switchboards, which support tone dialling and timed break recall. If in doubt please consult your network service provider.

Switchboard external line access code

Some internal switchboards may require you to enter an access code (e.g. 9) to get an outside line. So that the switchboard has time to pick up an outside line, you may also need to add a pause after the access code.

To insert an access code followed by a pause

If you use your phone with two separate switchboards you can set up two separate access codes. Then you can simply select which switchboard you are using your phone with.

This feature can also automatically insert a pause between the access code and the phone number stored in the Phonebook.

1. Press ✓ then 📞 to scroll to Setup. Then press ✓.

2. Scroll down to PABX Setup and press ✓.

3. Scroll down to PABX 1 and press ✓. PIN Code? is displayed.

4. Enter the PIN (default 0000) and press ✓, PABX Setup is displayed. Enter the switchboard access code and press ✓.

5. Scroll down to Pause Setup and press ✓. Use the 📞 and 📞 buttons to select the length of pause – 3 or 5 seconds. Press ✓ to confirm.

6. Press *and hold* ✕ to return to standby.

Recall

The ℞ button is used when connected to certain switchboards and for some BT Calling Features or those services available via your network provider.

For more information on BT's Calling Features, call BT on Freefone 0800 **800 150**.

Alternatively, if you are not with BT, contact your service provider for more information.

Dialling mode

Your BT Lyric 1100 is pre-set to tone dialling. If required
you can switch it to pulse dialling.

To set dialling mode

1. Press ✔ then 📞 to scroll to Setup. Then press ✔.

2. Scroll down to Dialling Mode and press ✔.

3. Press 📞 or 📞 to select either Tone or Pulse, then
   press ✔ to confirm.

4. Press *and hold* ✖ to return to standby.

Help

Many common problems are caused by the telephone and power cables being incorrectly connected, not connected at all, or the power being turned off.

Please check that your BT Lyric 1100 has been correctly set up, *see page 6*, before ringing the BT Lyric 1100 Helpline.

Problems	Possible cause
No display	The batteries may be dead. Recharge or replace the batteries. Is the handset switched off? To switch the handset on, *see page 15*.
No dial tone	Check that the telephone line cord is plugged into the phone socket. Check that the base is connected to the mains power and switched on.
You cannot link up with the base	Check that the base is connected to the mains power and switched on. Is the display showing a flashing ☽ icon? You may be out of range. Move the handset closer to the base. Are the batteries low or flat? If so, charge the batteries or replace them if necessary.

Problems	Possible cause
	Your handset could be registered to another base. If using more than one base, check that you are connected to the correct base, *see page 38*.
No ring on the handset	Check that the ringer volume is switched on, *see page 27*. Check that the base is plugged into the phone socket and that it is also connected to the mains power and switched on.
Buzzing noise on my radio, TV, computer or hearing aid	Sometimes, your BT Lyric 1100 and other DECT GAP compatible handsets can interfere with other electrical equipment if it is placed too close. Move it at least one metre away from such appliances.
The base is not charging the handset	Check that the base is plugged into the mains socket and switched on. Check that you are using the correct power adaptor plug (item code 872260). Check that the handset is sitting correctly in the base. Check that the handset batteries have been correctly installed.

48   Help

Problems	Possible cause
Cannot adjust an option in the base	Someone else might be making changes using another handset. Try again when the other handset user has finished.

BT Lyric 1100 Helpline
0870 605 8047

Call the dedicated BT Lyric 1100
Helpline:

- if you are having difficulties
  using your BT Lyric 1100;

- if you need replacement
  batteries or mains power lead.

Lines open 9am – 5.30pm,
Monday to Friday.

9.30am – 2.30pm Saturday.

**BT accessories and
replacement items**

For a full range of accessories and
replacement items for BT products
please call 0870 240 5522, or visit:

With and WithoutWires.com

General information

IMPORTANT

This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

Safety

General

- Only use the power supply included with the product. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone. The item code for the mains power supply is 872260. If you have purchased the BT Lyric 1100 Twin, the item code for the charger mains power supply is 003313.

- Only use approved AAA NiMH rechargeable batteries.

- Do not open the handset or base. This could expose you to high voltages or other risks. Contact the BT Lyric 1100 Helpline on 0870 605 8047 for all repairs.

- Radio signals transmitted between the handset and base may cause interference to hearing aids.

- It is recommended that advice from a qualified medical expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.

- It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.

- Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/alarms and computers if placed too close. It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.

50   General information

■ Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Cleaning

Simply clean the handset and base with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

■ Do not expose to direct sunlight.

■ The product may heat up when the battery pack is being recharged. This is normal. However, we recommend that you do not place the product on antique/veneered wood to avoid damage.

■ Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.

■ Do not submerge any part of your product in water and do not use it in damp conditions, such as bathrooms.

■ Do not expose your product to fire, explosive or other hazardous conditions.

■ There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power an telephone line cord for the duration of the storm.

Technical information

How many telephones can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any other telephone line. Your BT Lyric 1100 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephone may not ring.

With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

■ Only use approved the supplied mains power adaptor, item code: 876220.
  If you have purchased the BT Lyric 1100 Twin, the item code for the charger mains power supply is 003313.

■ Only use approved AAA NiMH rechargeable batteries.

Guarantee

Your BT Lyric 1100 digital cordless telephone is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Lyric 1100, or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship of materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

■ The guarantee shall only apply to defects that occur within the 12 month guarantee period.

■ Proof of purchase is required.

■ The equipment is returned to BT or its agent as instructed.

■ This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

■ This guarantee does not affect your statutory rights.

Within the 12 month guarantee period:

If you experience difficulty using the product, prior to returning it, please read the 'Help' section beginning on page 46, or contact the BT Lyric 1100 Helpline on 0870 605 8047, 9.00am–5.30pm, Monday to Friday, 9.30am–2.30pm Saturday.

In the unlikely event of a defect occurring, please follow the Helpline's instructions for replacement or repair.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We recommend that you contact BT's approved repair agent, TecLogic on 01672 564444 or a local qualified repairer.

Returning your phone

If the Helpline is unable to remedy your problem they will ask you to return the product. Where possible, pack the product in its original packaging. Please remember to include all parts, including the line cords, power supply units and the original batteries. (Please note that we cannot take responsibility for goods damaged in transit.) Please obtain and keep proof of posting from the Post Office.

54   General information

For your records

Date of purchase:

Place of purchase:

Serial number:

For guarantee purposes proof
of purchase is required so please
keep your receipt.

Enter your base PIN here:

[/   /   /   ]

R&TTE

This product is intended for use within the UK for
connection to the public telephone network and
compatible switchboards.

This equipment complies with the essential requirements
for the Radio Equipment and Telecommunications
Terminal Equipment Directive 1999/5/EC.

Declaration of Conformance

Hereby, Suncorp Technologies, declares that this
BT Lyric 1100 is in compliance with the essential
requirements and other relevant provisions of Directive
1999/5/EC.

The Declaration of Conformance for the BT Lyric 1100 is
published on the website: **http://www.suncorptech.com/bt**

Visit us at www.bt.com

Offices worldwide

CE