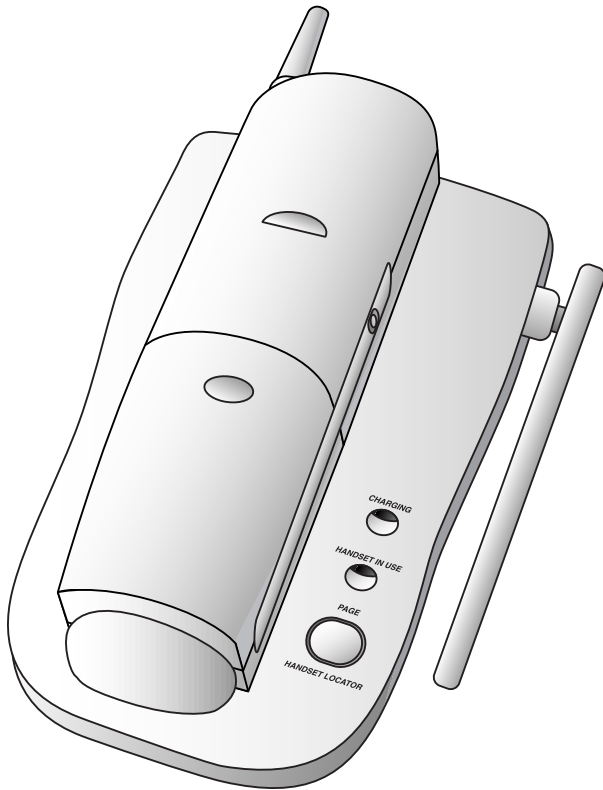




AT&T

USER'S MANUAL
Part 2

900 MHz Cordless Telephone 9311



For Customer Service Or Product
Information, Visit Our Website At
www.telephones.att.com

Please also read
**Part 1 — Important
Product Information**

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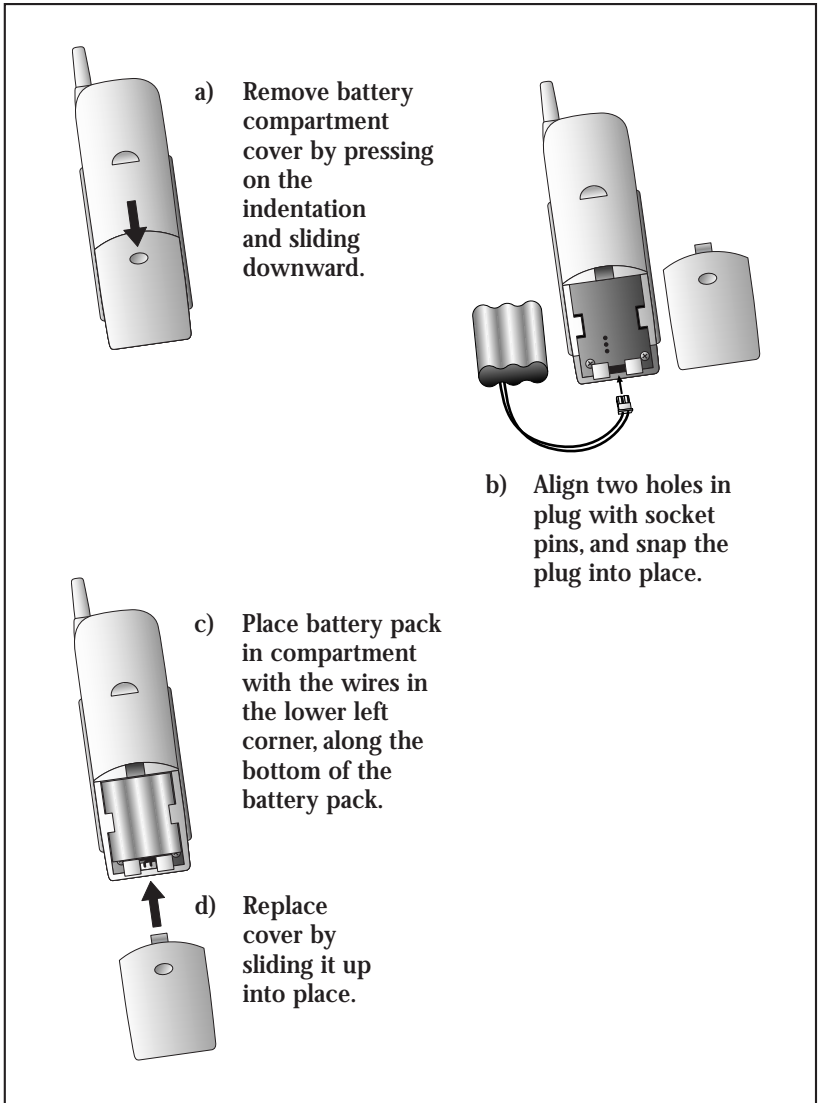
INSTALLATION

Before You Install

- 1 Choose a location for the base near an electrical outlet and a telephone jack.**

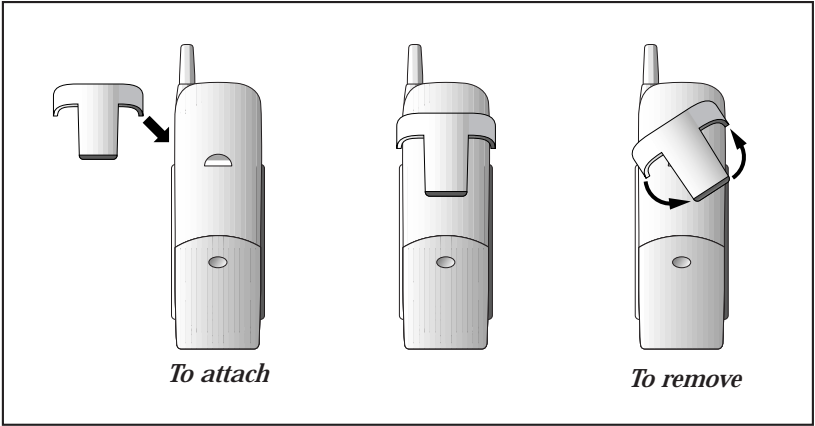
This phone requires a modular telephone jack and a standard electrical outlet (110v AC) not controlled by a wall switch.

- 2 Install the handset battery.**



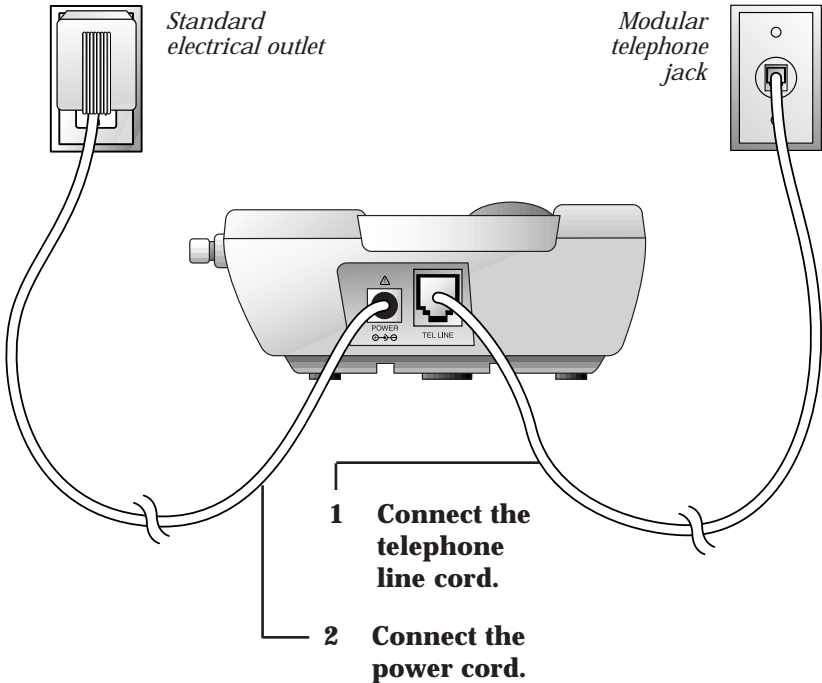
INSTALLATION

3 Attach the belt clip to the cordless handset (*optional*).



INSTALLATION

Table/Desk Installation



3 Charge the handset battery.

Place the handset in the base. Charge the battery for at least 24 hours the first time. After the first charge, the battery is typically fully charged overnight.

4 Check for dial tone.

After the batteries are charged, pick up the handset and press **[PHONE]**; you should hear a dial tone.

5 Set the dial mode.

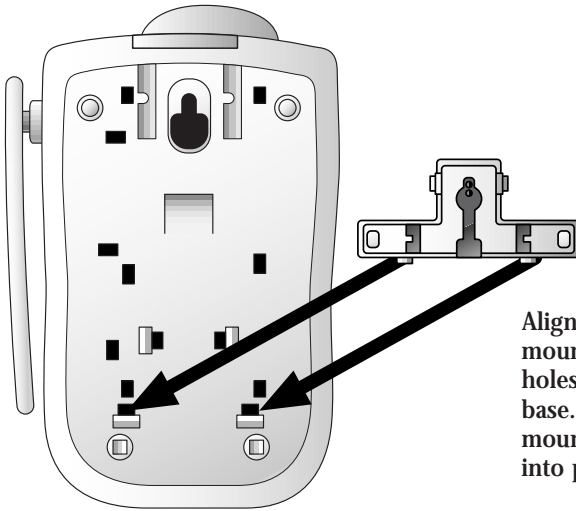
If you have touch tone service, the phone is ready to use as soon as the batteries are charged.

If you have dial pulse (rotary) service, you'll need to change the dial mode. When the phone is off, press **[PROGRAM]**, **[X]**, **[#]**, **[MEMORY]** to set the dial mode to dial pulse. To return to touch tone dialing, press **[PROGRAM]**, **[X]**, **[X]**, **[MEMORY]**.

INSTALLATION

Wall Installation

- 1 Position the wall mount adapter on the base.**

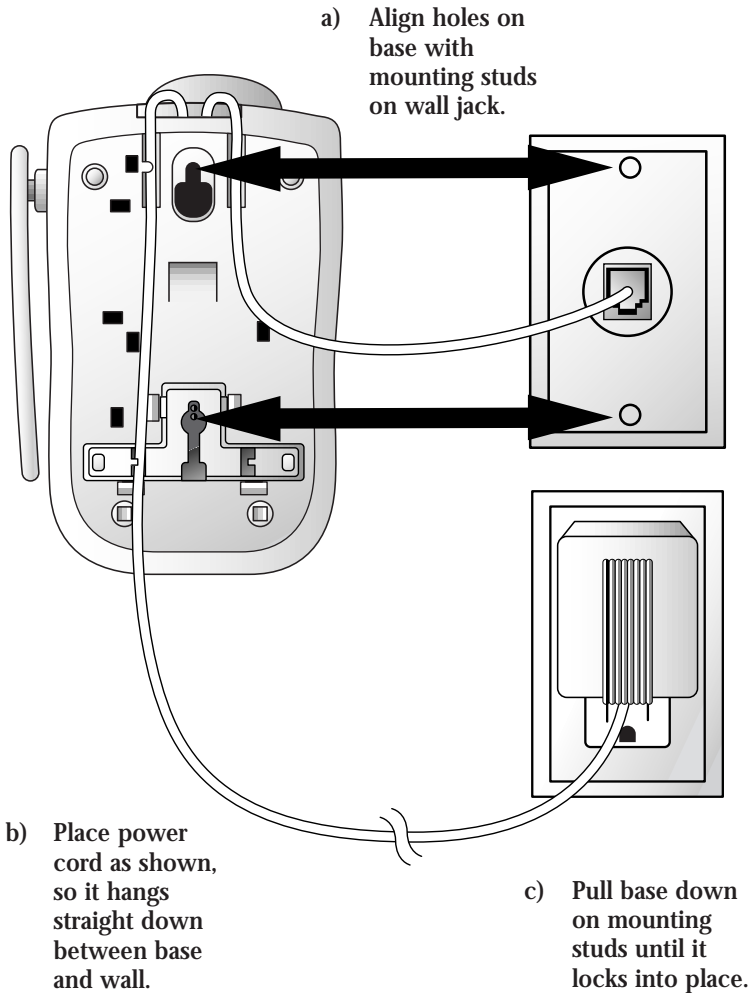


Align tabs on wall mount adapter with holes on bottom of base. Snap wall mount adapter firmly into place.

- 2 Connect the telephone line cord.**
- 3 Connect the power cord.**

INSTALLATION

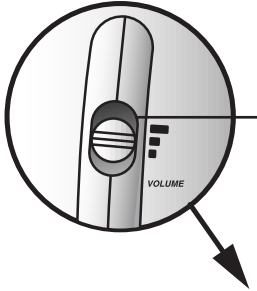
4 Mount the base on the wall.



5 Follow Steps 3-5 in Table/Desk Installation.

TELEPHONE OPERATION

Handset Volume
Adjust volume of what you hear through the handset.



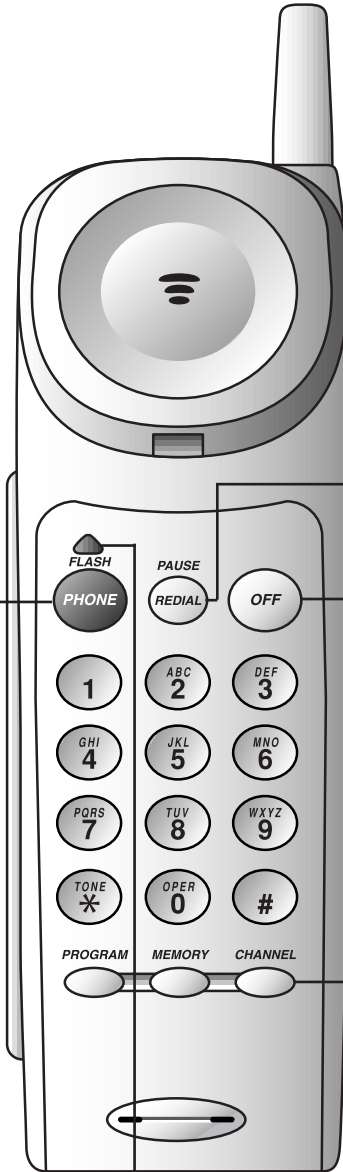
Make or Answer a Call

Lift handset from base
— **OR** —

Press **PHONE** and wait for light to go on steadily.

Flash/ Call Waiting

Access special telephone company subscriber services.



Redial
Follow the instructions under “Make or Answer a Call,” then press **REDIAL** to call the last number dialed (up to 24 digits).

End a Call

Place handset in base
— **OR** —
Press **OFF**.

Exit programming.

Cancel a page.

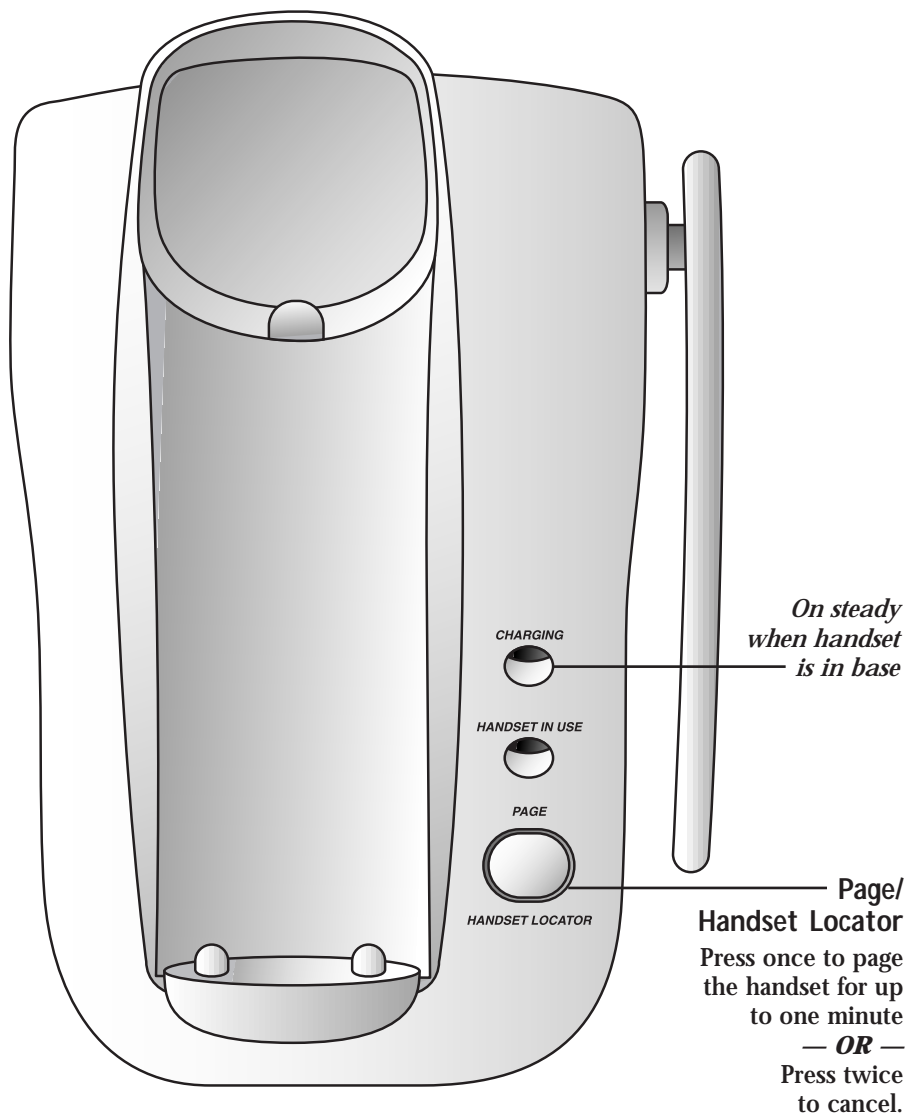
Change Channel

Switch to a clearer channel.

On steady:
Handset in use
Flashing:
Line ringing

Blinking:
Programming mode
Flashing slowly:
Battery low

TELEPHONE OPERATION



TELEPHONE OPERATION

Temporary Tone Dialing

If you have dial pulse (rotary) service, you can change from dial pulse to touch tone dialing during a call by pressing **[*]**. This is useful if you need to send touch tone signals for access to telephone banking or long-distance services.

- 1 Dial the number.
- 2 Press **[*]**. Buttons pressed after this send touch tone signals.
- 3 After you hang up, the phone automatically returns to dial pulse (rotary) service.

Handset Ringer Style

You can select from four different handset ringer styles.

- 1 Make sure the handset is off.
- 2 Press **[PROGRAM]**, **[#]**.
- 3 Press **[1]**, **[2]**, **[3]** or **[4]** to select your ringer style. You will hear a sample of the ringer style.
- 4 Press **[MEMORY]**.

Ringer Off/Battery Save

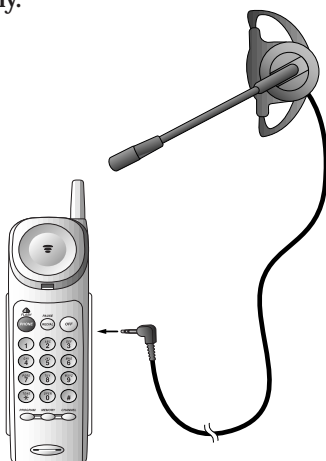
- 1 Make sure the handset is off.
- 2 Press **[PROGRAM]**, **[#]**.
- 3 Press **[5]**.
- 4 Press **[MEMORY]**.
- 5 To turn the ringer on again, see Handset Ringer Style.

TELEPHONE OPERATION

Headset Jack

You can use this telephone hands-free when you install a 2.5 mm headset (SKU 24099), purchased separately.

Plug the headset into the jack located on the right side of the handset (under the small rubber flap). Do not force the connection, but make sure the plug fits securely.



Operating Range

This cordless telephone operates within the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and base can communicate over only a certain distance — which can vary with the locations of the base and handset, the weather, and the construction of your home or office. For best performance, keep the base antenna fully upright.

If you receive a call while you are out of range, the handset might not ring — or if it does ring, the call might not connect when you press **[PHONE]**. Move closer to the base, then press **[PHONE]** to answer the call.

If you move out of range during a phone conversation, you might hear noise or interference. To improve reception, move closer to the base.

If you move out of range without pressing **[OFF]**, your phone will be left “off the hook.” To hang up properly, walk back into range, periodically pressing **[OFF]**.

TELEPHONE MEMORY

This cordless phone can store 10 telephone numbers, each up to 16 digits long. You can dial numbers stored in memory just by pressing **MEMORY** and a number button.

Store Memory Numbers

- 1 Make sure the handset is off.
- 2 Press **PROGRAM**. The **PHONE** light blinks.
- 3 Press the number button (0-9) where you want to store the telephone number.
- 4 Dial the telephone number (up to 16 digits)
— **OR** —
Press **REDIAL** to store the last number dialed.
- 5 Press **MEMORY**.

Change/Replace a Stored Memory Number

Store a new number in its place.

Dial Memory Numbers

- 1 Press **PHONE**.
- 2 Press and release **MEMORY**, then press the number button (0-9) where the memory number is stored.



Store a Pause in a Memory Number

Press to store a two-second pause in the dialing sequence. Each press adds another two-second pause and counts as one digit.

Directory Label

Use the self-adhesive directory label to keep a record of the numbers (or names) stored in memory. It's best to write on the label before applying it to the phone.

BATTERIES

Charging the Handset Battery Pack

This battery should remain charged up to six days with the ringer turned on and up to 12 days with the ringer off. A fully charged battery provides an average talk time of about six hours.

The battery pack needs charging when:

- A new battery is installed in the handset.
- The phone beeps twice when you press **PHONE**.
- The phone light flashes slowly.

Place the handset in the base so the CHARGING light turns on. The battery pack is typically fully charged in eight hours.

You can keep the battery fully charged by returning the handset to the base after each use.

If you repeatedly get a low battery indicator, even after eight hours of charging, the battery should be replaced.



CAUTION: To reduce the risk of fire or injury to persons or damage to the telephone, read and follow these instructions carefully:

- Use only Replacement Battery 3301 (SKU# 91076).
- Do not dispose of the battery in a fire. The cell might explode. Check with local codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
- Exercise care in handling batteries in order not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conductor may overheat and cause harm.
- Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.
- Observe proper polarity orientation between the battery and battery charger.

BATTERIES

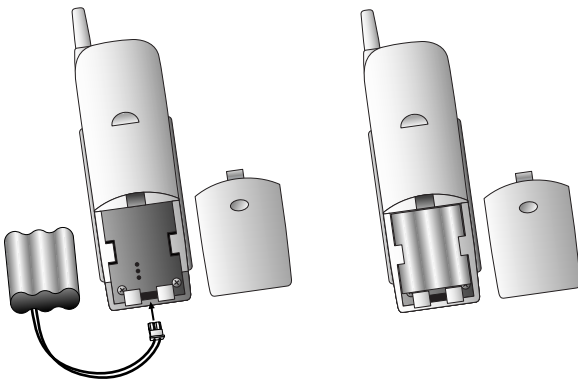


Nickel-Cadmium Rechargeable Batteries must be recycled or disposed of properly. Do not dispose of in household garbage. If burned, it could explode. If punctured, it could release caustic material which could injure the skin or eyes. If swallowed, it may be toxic.

The RBRC™ seal means that the manufacturer is voluntarily participating in an industry program to collect and recycle Nickel-Cadmium rechargeable batteries when taken out of service within the United States. These batteries may be taken to a participating local retailer of replacement batteries or recycling center. Or, you may call 1-800-8BATTERY for locations accepting spent Nickel-Cadmium batteries.

Replacing the Handset Battery Pack

- 1 Remove the battery compartment cover** on the handset by pressing on the indentation and sliding the cover downward.
- 2 Lift out the old battery pack and disconnect.**
- 3 Align the two holes in the new battery pack's plug** with the socket pins, and snap the plug into place. Place the battery pack in the compartment with the wires in the lower left corner, along the bottom of the battery pack.
- 4 Replace the cover** by sliding it up into place.
- 5 The new battery pack must be charged before using the phone.** Place the handset in the base and allow it to charge for at least 24 hours the first charge. The telephone might operate before that, but for best performance, let the battery pack charge fully.



RBRC is a registered trademark of the Rechargeable Battery Recycling Corporation.

IN CASE OF DIFFICULTY

If you have difficulty operating this phone, try the suggestions below.

For Customer Service, visit our website at www.telephones.att.com or call 1 800 222-3111. **Please retain your receipt as your proof of purchase.**

If the phone doesn't work at all, check these items first:

- Make sure the AC adapter is plugged into an outlet not controlled by a wall switch.
- Make sure the telephone line cord is plugged firmly into the base unit and the modular jack.
- Make sure the base antenna is fully upright.
- If the handset does not beep when you press **[PHONE]**, the battery might need charging.
- Make sure the battery pack is installed correctly.
- If you have dial pulse (rotary) service on your phone line, make sure the dial mode is set to dial pulse (see INSTALLATION).

If the above suggestions don't solve the problem, try re-initializing the handset and base:

- 1 Disconnect the power to the base.
- 2 Remove the handset battery pack.
- 3 Wait a few minutes.
- 4 Connect the power to the base.
- 5 Insert the handset battery pack.
- 6 Put the handset in the base to re-initialize.

If you hear a two-beep signal when you try to use the handset:

- You might be out of range. Move closer to the base and try again.
- If moving closer to the base doesn't help, try following the directions above for re-initializing the handset and base.

If the phone does not ring when you receive a call:

- Make sure the handset ringer is on.
- Make sure the telephone line cord is connected firmly to the base and the telephone jack.
- Make sure the AC adapter is plugged firmly into an outlet not controlled by a wall switch.
- You might be too far from the base; move closer.
- You might have too many extension phones on your telephone line to allow all of them to ring. Try unplugging some of them.

IN CASE OF DIFFICULTY

If you hear noise or interference when using the phone:

- Make sure the base antenna is fully upright.
- You may be out of range. Move closer to the base.
- Press and release **CHANNEL** to change to another of the 30 channels available. If noise is exceptionally loud, move closer to the base before changing channels.
- Household appliances plugged into the same circuit as the base can sometimes cause interference. Try moving the appliance or the base to another outlet.
- The layout of your home or office might be limiting the operating range. Try moving the base to another location, preferably on an upper floor.
- If the buttons don't work, try placing the handset in the base for at least 15 seconds.

If you hear other calls while using your phone:

- Press **CHANNEL** to change to another channel.
- Disconnect the base from the modular jack and plug in a corded telephone. If you still hear other calls, the problem is probably in your wiring or local service. Call your local telephone service company.

If you lose a call after changing channels:

You were probably almost out of range. Move closer to the base before changing channels. Before placing another call, set the handset in the base for at least 15 seconds.

If you are unable to operate special telephone services or other equipment requiring touch tone signals:

If you have dial pulse (rotary) service, follow the directions under "Temporary Tone Dialing" in the TELEPHONE OPERATION section of this manual.