



*User Manual (Part 2)*

## **2.4 GHz Cordless Telephone/Answering System 1465/1165**

**with Caller ID & Call Waiting**



You must install and  
charge the battery before  
using the telephone



See page 7  
for easy instructions



For customer service or product  
information, visit our web site at  
**www.telephones.att.com**  
or call 1-800-222-3111

Please also read  
**Important Product Information**  
Enclosed in product package



**CAUTION:** To reduce the risk of fire or injury to persons or damage to the  
telephone, read and follow these instructions carefully:

- Use only Replacement Battery 2422 (SKU# 23402).
- Do not dispose of the battery in a fire. Like other batteries of this type, it could explode  
if burned. Check with local codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause  
damage to the eyes or skin. It may be toxic if swallowed.
- Exercise care in handling batteries in order not to short the battery with conducting  
materials such as rings, bracelets, and keys. The battery or conductor may overheat  
and cause harm.
- Charge the battery provided with or identified for use with this product only in accord-  
dance with the instructions and limitations specified in this manual.
- Observe proper polarity orientation between the battery and battery charger.

**Do not disassemble your telephone.** There are no user-serviceable parts inside. Refer for  
servicing to qualified service personnel.

*User Manual (Part 2)***2.4 GHz Cordless  
Telephone/Answering  
System 1465/1165****with Caller ID & Call Waiting****Table of contents****Getting Started**

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**Caller ID Operation**

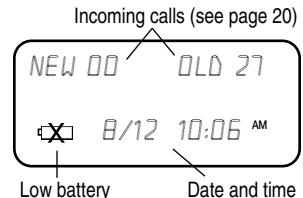
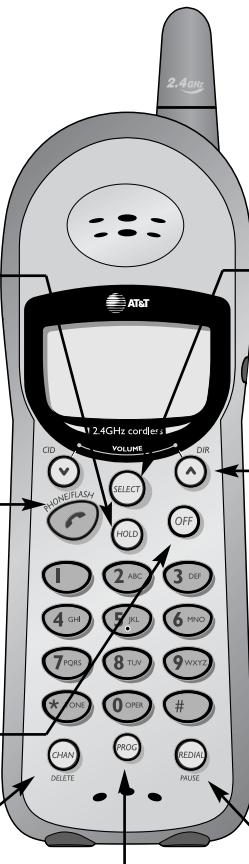
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**Getting Started****Quick reference guide****Handset****Hold**

Press to place a call on hold. Press again to resume your call.

**Select**

Press to store a programming option (see page 10), or to store a directory entry in memory (see page 17).

**Phone/Flash**

Press to begin a call, then dial a number.

During a call, press to receive an incoming call, if Call Waiting is activated (see page 13).

**Volume/Function**

During a call, press **▲** **▼** to adjust listening volume.

While programming, press to change menu item or value (see page 10).

Press **DIR** when phone is not in use to display phone book entries (see page 18). While entering or modifying names, press to advance cursor.

Press **CID** when phone is not in use to display Caller ID information (see page 21). While entering numbers or letters, press to delete last character entered.

**Off**

During a call, press to hang up.

During programming, press to exit without making changes.

**Redial/Pause**

Press to display last number called.

While dialing or entering numbers into your phone directory, press to insert a 4-second dialing pause (see page 17).

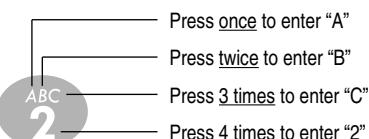
**Chan/Delete**

If call is noisy or unclear, press to switch to a clearer channel.

Press and hold to delete all Caller ID entries.

**Prog**

Press to customize the telephone's operation (see page 10).

**Using the dial pad to enter letters (see page 17)**

## Getting Started

## Quick reference guide

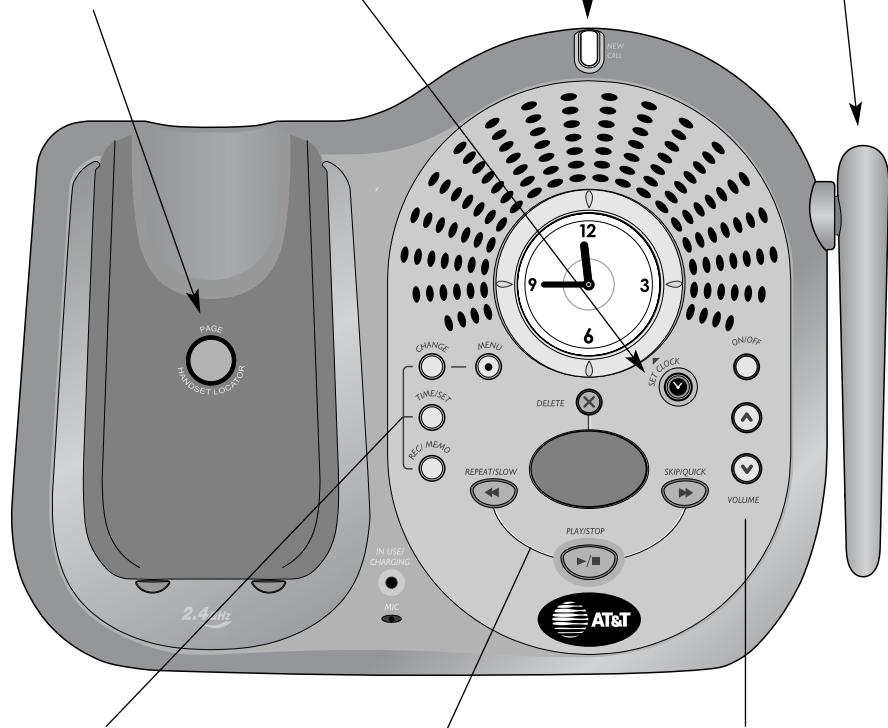
## Telephone Base

**PAGE/HANDSET LOCATOR**: Press to locate handset if lost

**SET CLOCK**: Press and hold to set clock

**NEW CALL**: Lights when new call has been received

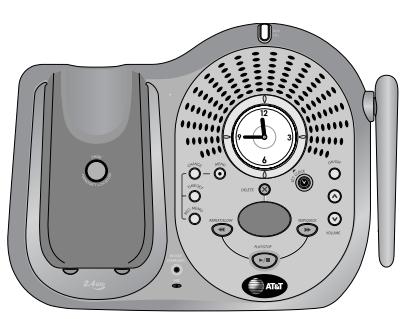
Swivel antenna fully upright for best results



- **MENU**: Press to review or change answering system options
- **CHANGE**: Press to change a menu option
- **TIME/SET**: Press to set date and time
- **REC/MEMO**: Press to record a memo or outgoing announcement
- **DELETE**: Press to delete message currently playing
- **REPEAT/SLOW**: Press to repeat message; hold to slow playback
- **SKIP/QUICK**: Press to skip message; hold to speed up playback
- **PLAY/STOP**: Press to retrieve messages or stop playback
- **ON/OFF**: Press to turn answering system on or off
- **VOLUME**: Press to adjust message playback volume

**Getting Started****Parts checklist**

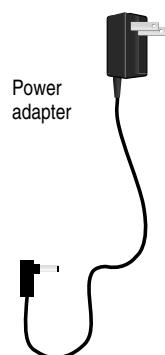
Remember to save your sales receipt and original packaging in case you ever need to ship your telephone for warranty service. Check to make sure the telephone package includes the following:



Telephone base



Telephone handset



Power adapter



Belt clip



Battery pack



Long line cord



Short line cord

**Getting Started****Before you begin****About Caller Identification**

Caller ID with Call Waiting features in this telephone let you see who's calling before you answer the phone, even when you're on another call. These features require services provided by your local telephone company.

Contact your telephone service provider if:

- You have both Caller ID and Call Waiting, but as separate services (you may need combined service)
- You have only Caller ID service, or only Call Waiting service
- You don't subscribe to any Caller ID or Call Waiting services.

You can use this phone with regular Caller ID service, and you can use its other features without subscribing to either Caller ID or combined Caller ID with Call Waiting service. There may be fees for these services, and they may not be available in all areas.

Caller ID features will work only if both you and the caller are in areas offering Caller ID service, and if both telephone companies use compatible equipment.

See Caller ID Operation, beginning on page 20, for more details about how these features work.

**Telephone operating range**

This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and base can communicate over only a certain distance — which can vary with the locations of the base and handset, the weather, and the construction of your home or office. For best performance, keep the base antenna fully upright.

**If you receive a call while you are out of range**, the handset might not ring — or if it does ring, the call might not connect when you press **PHONE**. Move closer to the base, then press **PHONE** to answer the call.

**If you move out of range during a phone conversation**, you might hear noise or interference. To improve reception, move closer to the base.

**If you move out of range without pressing OFF**, your phone will be left "off the hook." To hang up properly, walk back toward the telephone base, periodically pressing **OFF** until the call is disconnected.

**Getting Started**

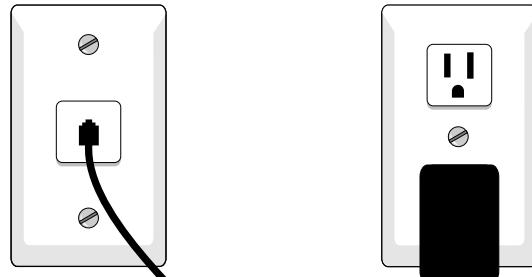
## Telephone base installation

Install the telephone base as shown below. Choose a location away from electronic equipment, such as personal computers, television sets or microwave ovens. Avoid excessive heat, cold, dust or moisture.



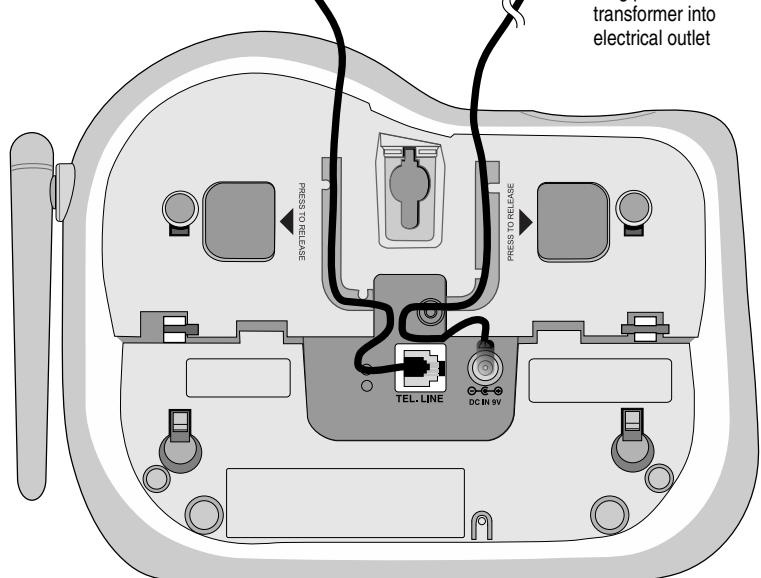
**NOTE:** Use only the power cord supplied with this product. If you need a replacement, call 1 800 222-3111.

Be sure to use an electrical outlet not controlled by a wall switch.



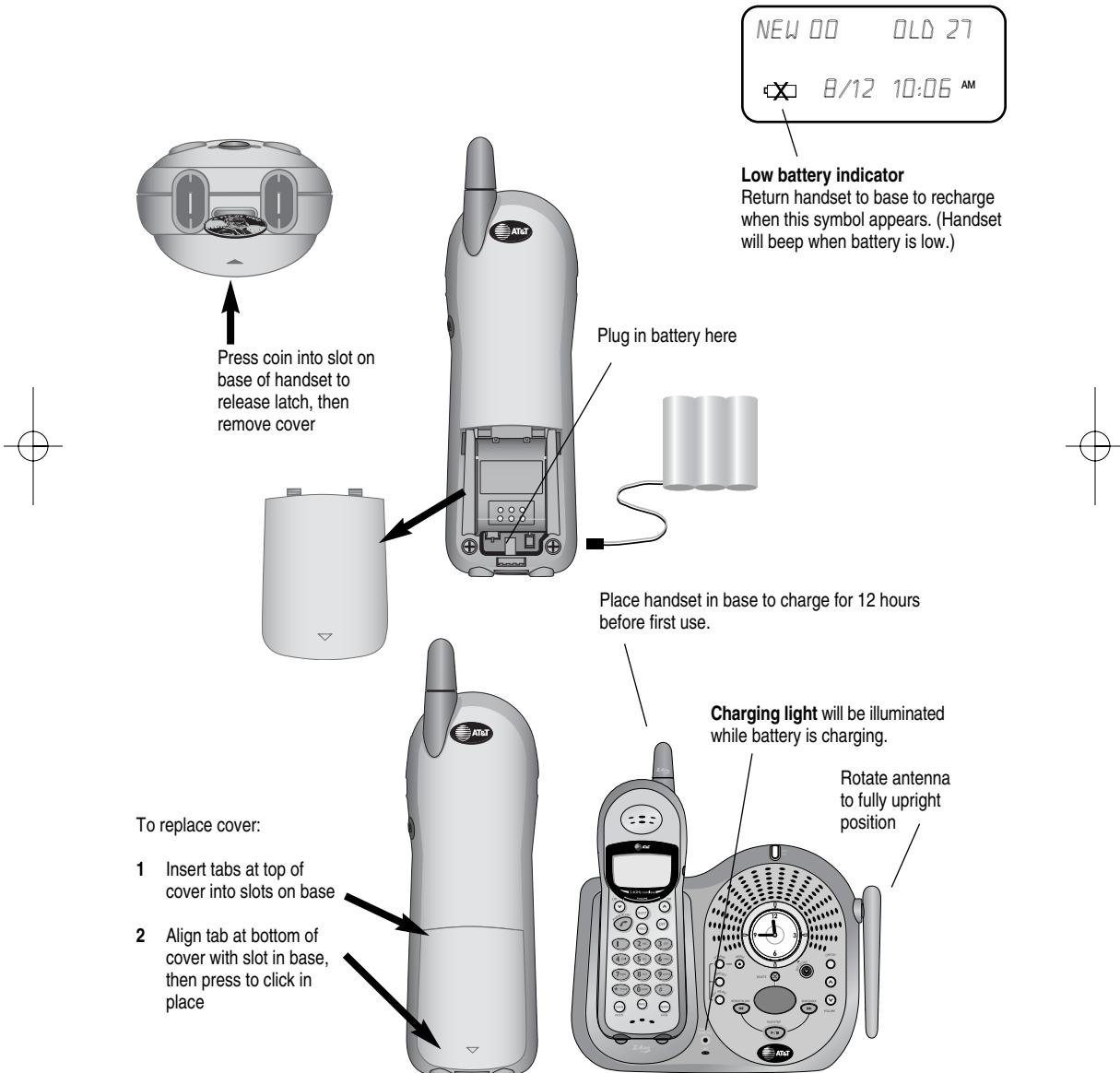
Plug long line cord into telephone jack

Plug power cord transformer into electrical outlet



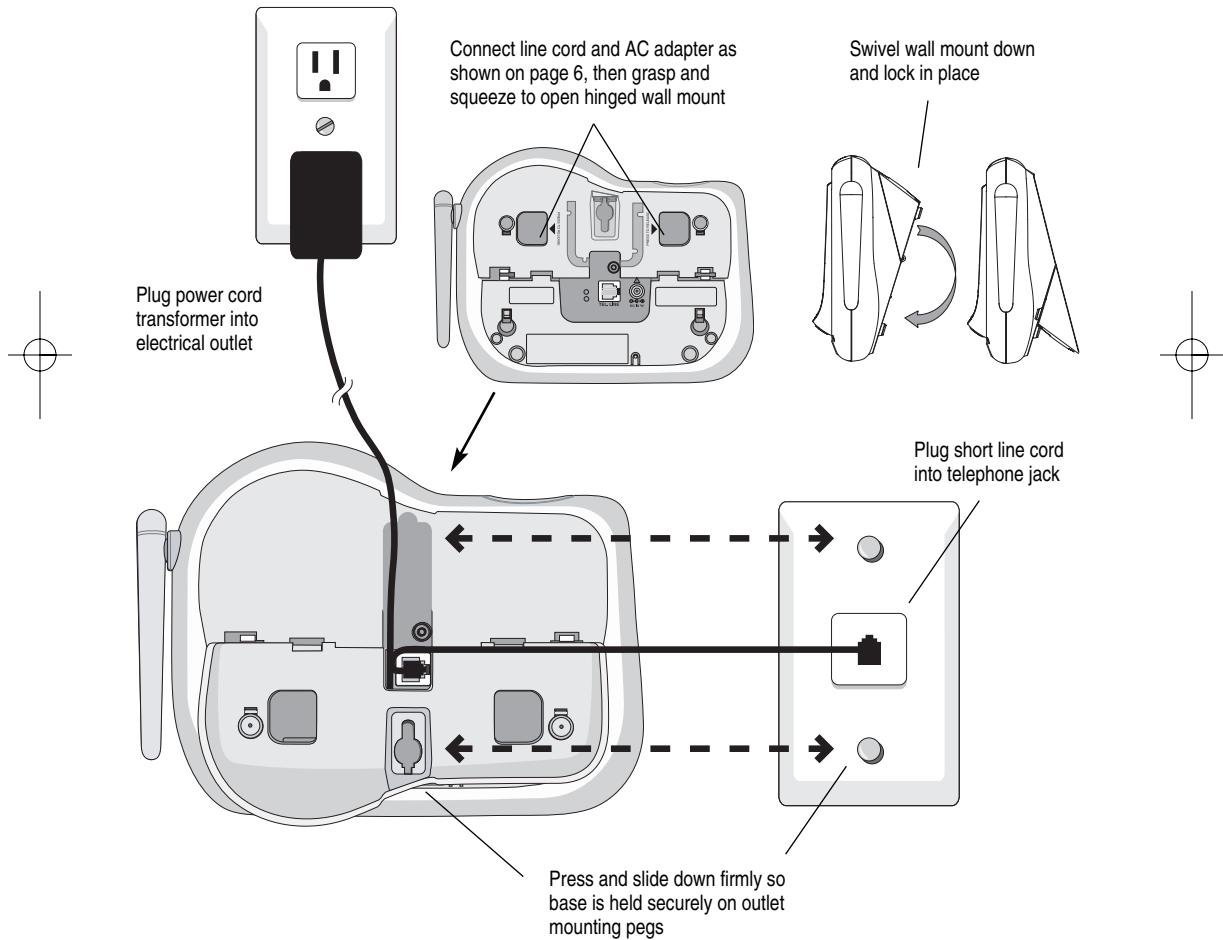
**Getting Started****Battery installation & charging**

After installation, place the handset in the base and allow the battery to charge for 12 hours before use. You can keep the battery charged by returning the handset to the base after each use. When battery power is fully depleted, a full recharge takes about 8 hours.



**Getting Started****Wall mounting**

The telephone base can be installed on any standard wall-phone outlet as shown below. Choose a location away from electronic equipment, such as personal computers, television sets or microwave ovens. Avoid excessive heat, cold, dust or moisture.

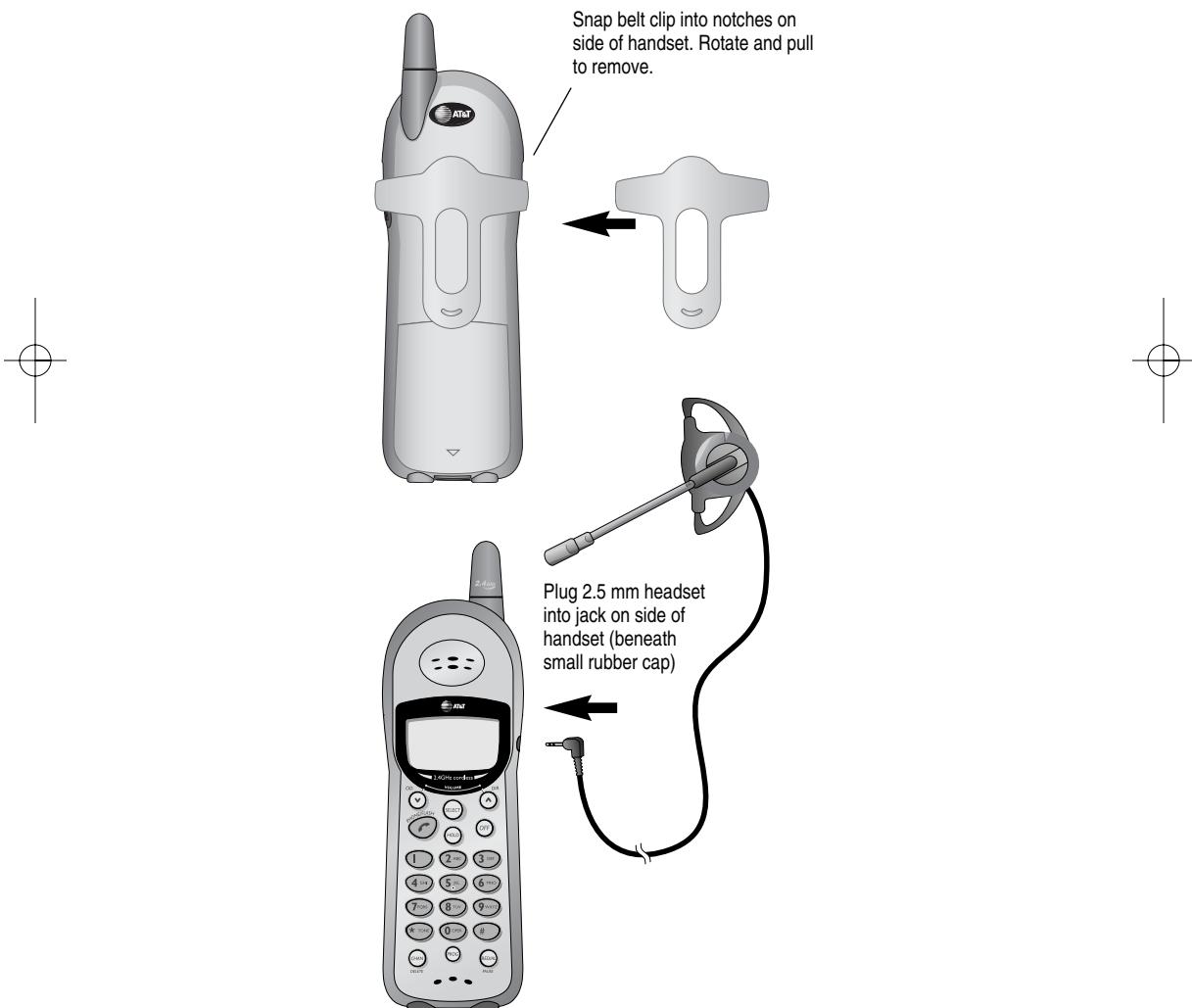


*Getting Started*

## Belt clip & optional headset

Install belt clip as shown below if desired.

For hands-free telephone conversations, you can use any industry standard 2.5 mm headset (purchased separately). For best results use an AT&T 2.5 mm headset.



*Telephone Operation*

Press **PROG**  
to begin programming

Press **▲** or **▼** to display  
features one by one

Press **SELECT** to modify a  
displayed feature

To stop at any time, press **OFF**

**Customizing your telephone**

Follow the steps below to program the telephone. To stop at any time, press **OFF**. If the phone rings, programming stops automatically so you may answer the call.

**Choose ringer sound**

- 1 Press **PROG** to begin programming.
- 2 Press **▲** until screen displays **RINGER** & setting.
- 3 Press **SELECT** to change current setting:

**RINGER: 1**

Default setting: 1

- 4 Press **▲** to display 1, 2, 3, 4, or OFF. You will hear a sample of each ringing type.
- 5 Press **SELECT** to select displayed ringing type and exit.

**Set handset display date and time**

- 1 Press **PROG** to begin programming.
- 2 Press **▲** until screen displays **DATE/TIME**.
- 3 Press **SELECT** to view or change date and time:

**DATE/TIME**

**1/01 12:00 AM**

Default setting:  
1/01 12:00 AM

- 4 Press **▲** or **▼** to change month, then press **SELECT**.
- 5 Repeat Step 4 to set day, hour, minute, and AM/PM.
- 6 Press **SELECT** to save selection and exit.



**NOTE:** You can choose to set the time manually, or you can allow it to be set automatically with incoming Caller ID information. The time will be set automatically only if you subscribe to Caller ID service provided by your local telephone company (see page 5).

*Telephone Operation***Customizing your telephone****Choose dial mode**

- 1 Press **PROG** to begin programming.
- 2 Press **▲** until screen displays **DIAL MODE** & setting.
- 3 Press **SELECT** to change current setting:

**DIAL MODE: TONE**

Default setting: Tone

- 4 Press **▲** to display TONE or PULSE.
- 5 Press **SELECT** to select displayed dial mode and exit.

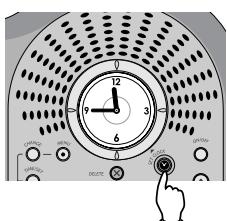
**Choose language**

- 1 Press **PROG** to begin programming.
- 2 Press **▲** until screen displays **LANGUAGE** & setting.
- 3 Press **SELECT** to change current setting:

**LANGUAGE: ENGLISH**

Default setting: ENGLISH

- 4 Press **▲** to display ENGLISH, ESPANOL or FRENCH.
- 5 Press **SELECT** to select displayed language and exit.

**Set base clock display**

Press and hold the **SET CLOCK** button to set the clock display to the correct time. The clock display and the answering system date/time functions are not related; each must be set separately (see page 26).

*Telephone Operation***Making and answering calls****Making and answering calls**

To answer an incoming call, press any key except **OFF**. To make a call, press **PHONE**, then dial a number. Press **OFF** to hang up.

To preview numbers before dialing, enter numbers first, then press **PHONE** to dial. Press **◀** at any time to make corrections as you are entering numbers.

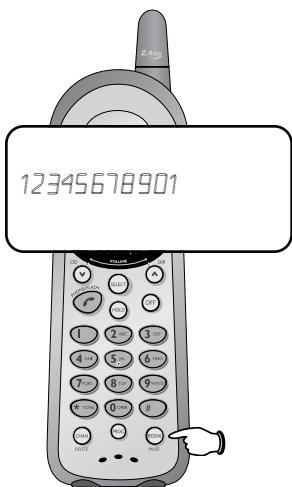
**Speed dialing & directory dialing**

To use speed dialing, press and hold a dial pad button (1-9) to display the number stored in that speed-dial location, then press **PHONE** to dial the number.

To use directory dialing, press **DIR**, scroll or search to find the number you want, then press **PHONE** to dial the number. (See pages 15-19 to enter, edit or search for listings in your phone directory.)

**Last number redial**

Press **REDIAL** on the handset to display the last number called. To dial the number displayed, press **PHONE**. To delete this number, press **REDIAL** again. This will clear the redial memory and leave it blank.

**Ring silencing**

Press **OFF** while the phone is ringing to silence the ringer. You can answer the call, or let the caller leave a message. This will silence the ringer without disconnecting the call. If your answering system is on, the caller will be asked to leave a message (see page 25).

*Telephone Operation***Options while on calls****Caller ID**

If you have Caller ID service, the caller's number will appear on the display screen after the first ring (see page 20 for additional Caller ID features and options).

**Call waiting**

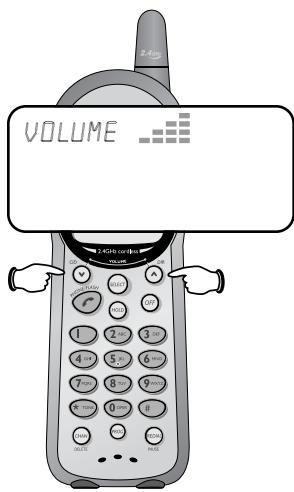
If you have Call Waiting service, you will hear a beep if someone calls while you are already on a call. Press **PHONE** to put your current call on hold and take the new call. You can press this button at any time to switch back and forth between calls.

**Hold**

Press **HOLD** to place a call on hold. Press **HOLD** again to resume the call.

**To adjust listening volume**

During a call you can press **▲** to increase or **▼** to decrease the listening volume.

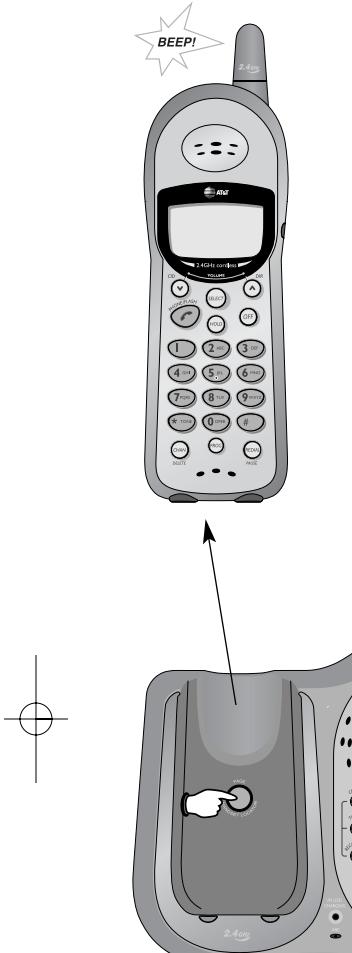
**If sound is unclear**

If noise or static disrupts a call, press **CHAN** to scan for a clearer radio channel between handset and base.

**Temporary tone dialing**

If you have dial pulse (rotary) service, you can switch to touch tone dialing during a call by pressing **\*<sup>TONE</sup>**. This can be useful if you need to send tone signals for access to answering systems or long-distance services.

*Telephone Operation*



## Handset locator

If the handset is misplaced, press the **PAGE/HANDSET LOCATOR** button in the handset cradle on the base. The handset will beep for 60 seconds to help you find it. When the handset is found, press **OFF** to stop the beeping (or press the **PAGE/HANDSET LOCATOR** button on the base).

## Directory Dialing



### Directory dialing

The telephone directory in the handset can store up to 50 names and telephone numbers. Each entry can contain a number up to 24 digits, and a name up to 15 letters long. A convenient search feature can help you find and dial numbers quickly (see pages 16-19).

### Speed dialing

The first nine memory locations (1 through 9) are reserved for numbers you dial frequently. These numbers can be dialed with two button presses (see next page).

### Error tones

If all memory locations are in use, an error tone will sound when you attempt to enter a number. This means the memory is full, and you will not be able to store a new number until you delete an existing one.

- 1  **PROG**  

- 2    

- 3  **SELECT**  


(See Steps 3-7 on next page.)

*Directory Dialing***Speed dialing**

Numbers called most frequently can be stored in memory locations 1-9 and dialed with only two button presses.

You can enter 9 Speed Dial numbers up to 24 digits long. Each number is stored in a one-digit memory location (1-9).

**To enter a Speed Dial number**

- 1 Press **PROG** to begin programming.
- 2 Press  to display **SPEED DIAL**.
- 3 Press **SELECT**.
- 4 Press dial pad to choose memory location (1-9).
- 5 Enter a name (up to 15 characters), then press **SELECT**.
- 6 Enter a telephone number (up to 24 digits), then press **SELECT**.
- 7 Choose distinctive ringing (yes or no).
- 8 Press **PROG** to store the number. You will hear a confirmation tone.

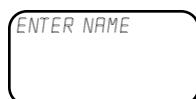
**To call a Speed Dial number**

To use speed dialing, press and hold a dial pad button (1-9) to display the number and name stored in that speed-dial location, then press **PHONE** to dial the number.

**To change or delete a Speed Dial number**

Press and hold a dial pad button (1-9) to display the entry you want. Press **SELECT**, then press  until the option you want is displayed (see page 19).

- 1  **PROG**  

- 2  **SELECT**  

- 3    

- 4  **SELECT**  

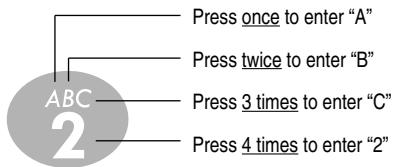
- 5    

- 6  **SELECT**  

- 7  **SELECT**  


*Directory Dialing***Entering names into directory****To enter a name**

Press dial pad buttons once for the first letter, twice for the second, three times for the third, as shown in the example below. To enter a number, continue pressing the button until the number appears.



The cursor moves to the right when you press another dial pad button or the **DEL** button. Press **DEL** twice to enter a space. When the name is complete, press **SELECT**.

**Options while entering names:**

- Press **DEL** to erase letters if you make a mistake.
- Press **#** repeatedly to enter an ampersand (&), apostrophe ('), comma (,), hyphen (-), period (.), or pound sign (#).

**To enter a number**

Use the dial pad to enter up to 24 digits. When the number is complete, press **SELECT**.

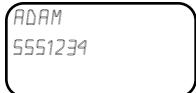
**Options while entering numbers:**

- Press **DEL** to erase numbers if you make a mistake.
- Press **REDIAL/PAUSE** to enter a 4-second dialing pause.

**To assign a distinctive ring**

Press **DEL** to select Y (yes) or N (no). If you choose Yes (and if you have Caller ID service), a different ringing style will alert you when this person calls.

Press **SELECT** to choose the option displayed (Y or N) and store this entry in the directory.

**1**  **DIR****2**  

To display first listing

To scroll name by name

To search alphabetically

 **PHONE**

To dial this number

**Directory Dialing****Directory name search**

Follow the steps at left to browse through the telephone directory, or search to find a specific entry. You can press **OFF** at any time to exit the directory.

**To browse through the directory**

To browse, press  or  to scroll through all listings one by one.

**To search alphabetically**

To shorten your search, use the telephone dial pad to enter the first letter of a name, then press  to scroll forward until you find the name you want.

Press dial pad buttons once for the first letter, twice for the second, three times for the third, as shown below.

 .....Find names beginning with "A"

  .....Find names beginning with "B"

   .....Find names beginning with "C"

 .....Find names beginning with "D"

  .....Find names beginning with "E"

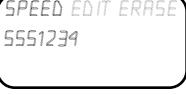
   .....Find names beginning with "F"

**To call a displayed number**

When you find the listing you want, press **PHONE** to dial. Or press **SELECT** to display other options (see next page).

- 1  **DIR**  

- 2  **▲**  

- 3  **SELECT**  

-  **▲**  

-  **▲**  


Press **SELECT** to choose blinking option

**Directory Dialing****To move, edit or delete a listing**

When any listing is displayed, press **SELECT** to see options. Press **▲** or **▼** to highlight the option you want (blinking text), then press **SELECT** again to select it.

**To move a listing**

When **SPEED** is blinking, press **SELECT**, then dial a memory location (1-9) to transfer this entry to your Speed Dial directory.

**To edit a listing**

Press **▲** until **EDIT** is blinking, then press **SELECT**. You can change the name, number or distinct ring setting by following the steps described on page 17.

**To delete a listing**

Press **▲** until **ERASE** is blinking, then press **SELECT** to display a confirmation screen (**ERASE NO YES**).

To delete the listing, press **▲** to highlight **YES**, then press **SELECT**.

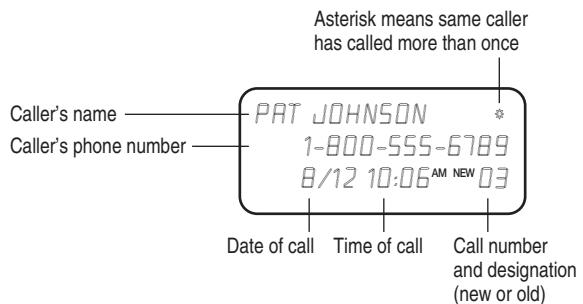
To abort the procedure and leave the listing intact, press **▼** to highlight **NO**, then press **SELECT**.



## Caller ID Operation

### How Caller ID works

If you subscribe to Caller ID service provided by your local phone company, information about each caller will be displayed after the first ring.



Information about the last 90 incoming calls is stored in your call log. You can review the call log to find out who has called, return the call without dialing, or transfer the caller's name and number into your phone directory.

Each incoming call is numbered. The most recent call is assigned the highest number. When the call log is full, the oldest call information is deleted to make room for new incoming call information.

If you answer a call before the information appears on the screen, it will not be saved in your call log.

### Display screen messages

<i>PRIVATE NAME</i>	Name of caller is not revealed at caller's request.
<i>PRIVATE CALLER</i>	Name and telephone number of caller are not revealed at caller's request.
<i>UNKNOWN NAME</i>	Your phone company is unable to determine caller's name.
<i>UNKNOWN CALLER</i>	Your phone company is unable to determine caller's name and telephone number.

**1**  **CID**

PAT JOHNSON  
1-800-555-6789  
8/12 10:06 AM NEW 03

**2**  

CHRIS WILLIAMS  
1-800-555-1234  
8/12 9:53 AM NEW 02

**3**  

MARK CLAYTON  
1-800-555-9876  
8/12 9:12 AM NEW 01

**4**  **PHONE**

PHONE ON  
18005559876

To dial this number

**Caller ID Operation****To review your call log**

When the phone is not in use, press **CID** to display information about the most recent caller.

**To review your call log**

Press  to scroll backward (display older calls) or  to scroll forward (display newer calls). The highest call number is the most recent call received.

**To return a call**

Press **PHONE** to call the person currently displayed (see page 22 for important dialing options).

**Other options**

Press **SELECT** at any Caller ID screen to see options (Dial or Program; see pages 22-24).

**New and Old calls**

Each screen of information is designated New until you have read it by reviewing the Call Log. Each screen you display is then designated Old.

**1**  **CID**

PAT JOHNSON  
1-800-555-1234  
8/12 10:06 AM NEW 03

**2**  **PHONE**

PHONE ON  
18005551234

**Or****1**  **CID**

PAT JOHNSON  
1-800-555-1234  
8/12 10:06 AM NEW 03

**2**  **#**

PAT JOHNSON  
555-1234  
8/12 10:06 AM NEW 03

**3**  **PHONE**

PHONE ON  
5551234

*Caller ID Operation***To dial a call log entry**

When any Caller ID screen is displayed, press **PHONE** to dial the number exactly as it appears on the screen.

**Dialing options**

Caller ID numbers may appear with an area code that may not be required for local calls.

If the number displayed is not in the correct format, you can change how it is dialed. Press **#** repeatedly to see dialing options. With each button press a new option will be displayed. Press **PHONE** to dial when the number appears in the proper format for your area.

**Example:**

**CID** .....Number displayed as 1-800-555-1234

**#** .....Number changes to 555-1234 (drops "1" + area code)

**PHONE** .....Dials 555-1234

*Caller ID Operation***1**  **CID**

PRT JOHNSON  
1-800-555-6789  
8/12 10:06 AM NEW 03

**2**  

CHRIS WILLIAMS  
1-800-555-1234  
8/12 9:53 AM NEW 02

**3**   **CHAN/DELETE**

MARK CLAYTON  
1-800-555-9876  
8/12 9:12 AM NEW 01

**Or**

NEW 00 OLD 27  
1/01 12:00 AM

**1**   **CHAN/DELETE**

ERASE ALL NO YES

**2**  

ERASE ALL NO YES

**3**   **SELECT**

NEW 00 OLD 00  
1/01 12:00 AM

Call log cleared

**To delete call log entries****To delete a single call log entry**

Press **CID**, to display the first Caller ID listing. Use the up/down arrow keys to find the entry you want to delete, then press **CHAN/DELETE**. When the entry is deleted, the next oldest record is displayed.

**To delete all call log entries**

To clear your call log completely, press and hold **CHAN/DELETE** while the phone is idle (not in use). This will display a confirmation screen asking if you want to erase all entries in the Caller ID log. If you select **YES**, the call log will be cleared and the screen will return to normal standby display, showing no old or new calls.

**1**  **CID**

PAT JOHNSON  
1-800-555-1234  
8/12 10:06 AM NEW 03

**2**  **SELECT** 

DIAL PROGRAM  
1-800-555-1234  
8/12 10:06"

**3**  **SELECT**

PAT JOHNSON  
18005551234

Edit name as desired

**4**  **SELECT**

PAT JOHNSON  
18005551234

Edit number as desired

**5**  **SELECT**

DISTINCT RING? N  
18005551234

**6**  **SELECT**

PAT JOHNSON  
1-800-555-1234  
8/12 10:06 AM NEW 03

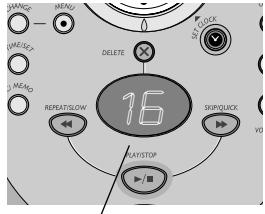
Entry added to phone directory

*Caller ID Operation***To add entries to phone directory**

When any Caller ID screen is displayed, follow the steps at left to enter it into your phone directory.

Both the caller's name and telephone number will be entered as they appear in the call log. At steps 3-4, you can make any changes to the name or number by using the  button to erase characters, or using the dial pad to enter new ones (see page 17 for instructions).

When the number is stored, the screen returns to the call log display. The entry copied to your phone directory remains in the call log until deleted.



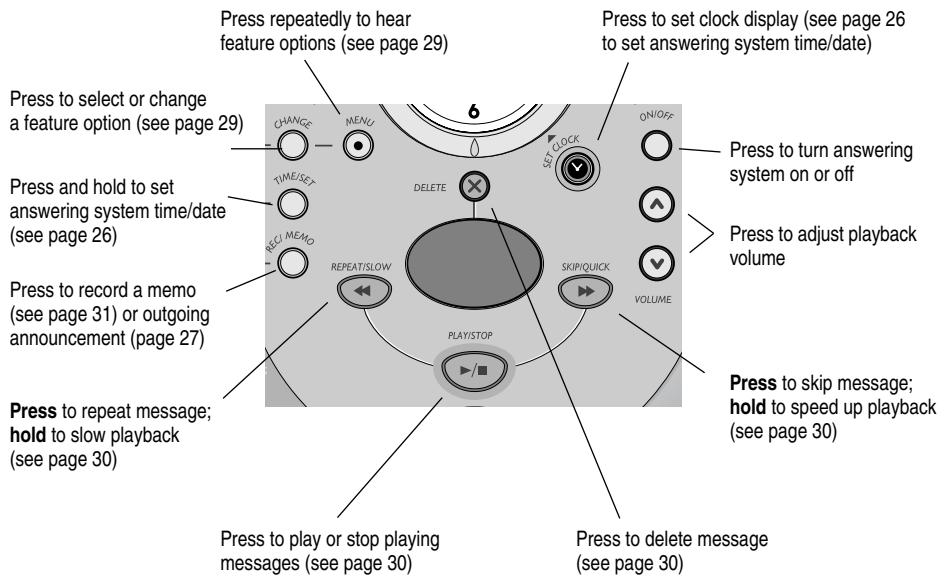
Call counter

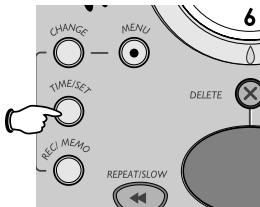
Number of messages waiting  
(or, during playback, message  
number currently playing)

## Answering System Operation

### Message capacity

The answering system can record up to 99 messages, depending the length of each message. Individual messages can be up to 4 minutes long, but total maximum recording time is 15 minutes. Messages will remain available for replay until you delete them.



**Answering System Operation****1** **TIME/SET**

"Friday, 10:07 am, 2003"  
 "To change clock,  
 press Time Set"

**2** **TIME/SET**

"Friday"

**3** **CHANGE**

"Monday"

Press until correct day is spoken

**4** **TIME/SET**

"10 am"

**5** **CHANGE**

"2 pm"

Press until correct hour is spoken

**6** **TIME/SET**

"07"

**7** **CHANGE**

"26"

Press until correct minute is spoken

**8** **TIME/SET**

"2003"

**9** **CHANGE**

"2004"

Press until correct year is spoken

**10** **TIME/SET**

"Monday, 2:26 pm, 2004"

**Day and time announcements****To set day and time**

Before playing each message, the answering system announces the day and time the message was received.

Before using the answering system, you should follow the steps at left to set the day and time, so messages are dated correctly.

The system uses voice prompts to guide you. Each time you press **CHANGE**, the day, hour, minute or year advances by one. When you hear the correct setting, press **TIME/SET** to move to the next setting.

**To check day and time**

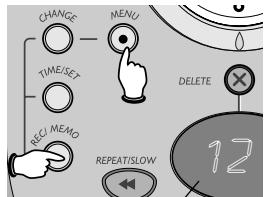
You can press **TIME/SET** at any time to hear the current day and time without changing it.



**NOTE:** Press **CHANGE** to advance the minute or year by one digit at a time. Press and hold to advance by 10 digits at a time.



**NOTE:** You can choose to set the time manually, or you can allow it to be set automatically with incoming Caller ID information. The time will be set automatically only if you subscribe to Caller ID service provided by your local telephone company (see page 5).

**Answering System Operation**

Elapsed recording time (seconds)

**1** **MENU**

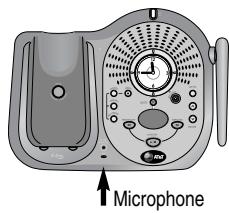
"Change announcement"

**2** **PLAY/STOP**

(Plays announcement previously recorded)

**Or****2** **REC**

"Now recording..."

**3** Speak into microphone

Announcement example:

*"Hello, you've reached the Jones family. Please leave a message after the beep."*

**4** **PLAY/STOP**

(Announcement is played back)

**Outgoing announcements**

Outgoing announcements are the messages callers hear when calls are answered by the answering system.

The phone is pre-programmed with an announcement that answers calls with **"Hello. Please leave a message after the tone."** You can use this announcement, or replace it with a recording of your own voice.

**To record your outgoing announcement**

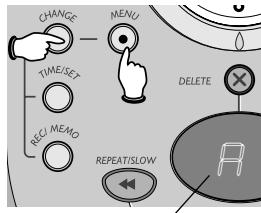
Press **MENU** repeatedly until you hear "Change announcement." Then press **REC** and begin speaking after you hear "Now recording." Speak facing the telephone base from about 9 inches away.

Elapsed time (in seconds) will be shown in the message window as you record. You can record an announcement up to 90 seconds long. Announcements less than 3 seconds long will not be recorded.

**To delete your outgoing announcement**

Press **MENU** repeatedly until you hear "Change announcement," then press the **PLAY/STOP** button to begin playback. Press **DELETE** during playback to delete your announcement.

When your announcement is deleted, calls will be answered with the pre-programmed announcement described above.

*Answering System Operation*

"A" is displayed when Announce Only is activated

- 1 **CHANGE**  
Speaker icon "Change Announce Only"
- 2 **CHANGE**  
Speaker icon "Off"
- 3 **CHANGE**  
Speaker icon "On"
- 4 **PLAY/STOP**  
Speaker icon "Beep (Option selected)"

**Announce Only mode**

In Announce Only mode, callers hear an announcement but cannot leave messages. This option is useful, for example, to notify callers that you will be away for an extended period and request that they call back after a certain date.

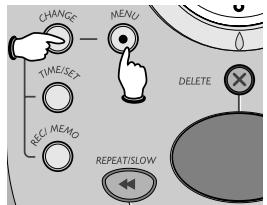
**To turn Announce Only on or off**

Press **MENU** repeatedly until you hear "Change Announce Only." Then press **CHANGE** until you hear the option you want (On or Off). Press the **PLAY/STOP** button to store your selection and exit, or press **MENU** again to modify other features (see page 29).

**To record your outgoing announcement**

When Announce Only is turned on, calls are answered with a pre-recorded announcement that says **"We're sorry. Messages to this number cannot be accepted."** You can use this announcement, or replace it with a recording of your own voice.

After turning on the Announce Only feature, follow the steps on page 27 to record your announcement. Callers will hear this announcement only when the Announce Only feature is turned on. Otherwise they will hear the standard announcement asking them to leave a message.



### Answering System Operation

## Changing feature options

Menu features can be changed to customize how the answering system operates. Press **MENU** repeatedly to hear each feature. Press **CHANGE** when you hear the feature you want to modify.

### 1 **MENU**

Press until desired feature is heard (see list at right)

### 2 **CHANGE**

Press until desired selection is heard

### 3 **MENU**

Press to set selection and **move** to next menu option

**Or**

### **PLAY/STOP**

Press to set selection and **exit** menu

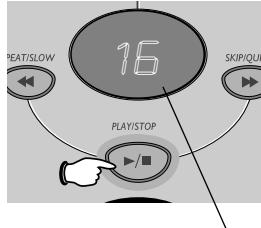
### Feature options

(Default settings underlined)

System announces:	Feature description:
<b>"Change announcement"</b> Options: [record announcement]	Record your outgoing announcement (see page 27).
<b>"Change remote access code"</b> Options: [enter 2-digit code] <b>19</b>	Enter a 2-digit number (10-99) for remote access from another phone (see page 33).
<b>"Change message alert"</b> Options: On / <b>Off</b>	When on, the telephone beeps every 10 seconds when you have new messages.
<b>"Change announce only"</b> Options: On / <b>Off</b>	When on, callers hear an announcement but cannot leave messages (see page 28).
<b>"Change base ringer"</b> Options: <b>On</b> / Off	When on, the base will ring to signal an incoming call.
<b>"Change number of rings"</b> Options: 2 / <b>4</b> / 6 /Toll Saver	Choose number of rings before the system answers a call. When Toll Saver is active, the system answers after 2 rings if you have new messages, and after 4 rings if you have no new messages.

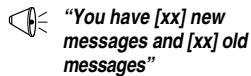


**NOTE:** Press **CHANGE** to advance the remote access code number by one digit at a time. Press and hold to advance by 10 digits at a time.

**Answering System Operation**

Number of messages waiting  
(or, during playback, message  
number currently playing)

**1**  **PLAY/STOP**



Message playback begins. See  
options at right.

**2**  **PLAY/STOP**

Message playback ends.

**Message playback**

Press the **PLAY/STOP** button to hear incoming messages you've received. The system announces the number of messages, then begins playback.

If you have new messages waiting, you will hear only the new messages (oldest first). If there are no new messages, the system will play back all messages (oldest first).

**Announcements**

- When playback begins, you will hear the number of messages.
- Before each message, you will hear the day and time it was received.
- After the last message, you will hear "End of messages." If the system has less than 5 minutes of recording time left, you will hear time remaining.

**Options during playback**

- Press   to adjust speaker volume.
- Press  to skip to next message (or hold down to speed up message playback).
- Press  to repeat message currently playing. Press twice to hear previous message. (Hold down to slow message playback).
- Press **DELETE** to delete message being played back.
- Press **PLAY/STOP** to stop playback.

**To delete all messages**

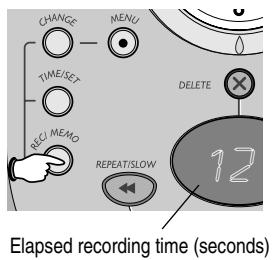
To delete all messages, press and hold the **DELETE** button while the phone is idle (not during a call, or during message playback). This will delete all old messages. New messages (ones you have not yet played back) will not be deleted.

**i** **NOTE:** If "F" is flashing in the message window, memory is full. You will have to delete some messages before new ones can be received.

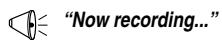
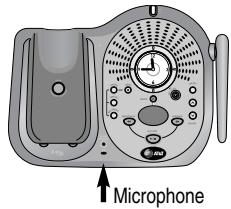
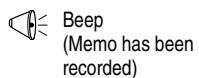
**i** **NOTE:** New (unheard) messages cannot be deleted.

*Answering System Operation***Recording and playing memos**

Memos are messages you record yourself. They are saved, played back and deleted exactly like incoming messages from callers. You can record a memo as a reminder to yourself, or leave a message for someone else if others in your household use the answering system.



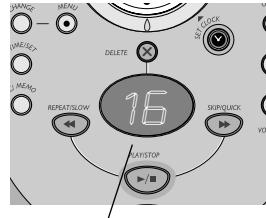
Elapsed recording time (seconds)

**1** **MEMO****2** Speak into microphone**3** **PLAY/STOP****To record a memo**

Follow the steps at left to record a memo. Elapsed time (in seconds) will be shown in the message window as you record. You can record a memo up to 4 minutes long. Memos less than 1 second long will not be recorded.

**To play back a memo**

Press the **PLAY/STOP** button to hear messages and memos (see page 30 for other options).



Message window

### Answering System Operation

## Message window displays

The message window usually displays the total number of memos and incoming messages. See list below for explanation of other displays in this window.

### Message window displays

□	No messages.
1-99	Total number of messages & memos, or message number currently playing (see page 30). Number flashes if you have new messages.
10-99	Current Remote Access Code while setting (see page 29).
1-8	Current volume level while adjusting volume
1-99 (counting)	Elapsed time while recording a memo (see page 31) or announcement (page 27).
99 (flashing)	Memo recording exceeded maximum time of 99 seconds.
F (flashing)	Memory is full. Messages must be deleted before new messages can be received.
CL (flashing)	Clock needs to be set (see page 26).
A	Announce Only mode is on (see page 28).
--	System is answering a call, or being accessed remotely.
-- (flashing)	System is being programmed or initialized.
DN (or) DF	Displayed for 1 second when answering system or any setting is turned on or off.

**1** 

Dial your telephone number from any touch-tone phone

**2** 

When system answers, enter 2-digit Remote Access Code ("19" unless you have changed it)

**3** 

Enter remote commands (see list at right)

**4** 

Hang up to end call and save all undeleted messages



**NOTE:** If you pause for more than 10 seconds during remote access, you will hear a help menu listing all features & commands. If you issue no command for another 20 seconds, the call will end automatically.

### Answering System Operation

#### Remote access

A two-digit security code is required to access your answering system from any touch-tone phone. This code is "19" by default; see page 29 to change it.

##### Play messages

  **2**

Press to hear new messages (if none are new, all messages play back).

##### Repeat or go back

  **4**

Press to repeat current message. Press twice (# 4 # 4) to hear previous message.

##### Skip to next message

  **6**

Press to skip current message and advance to next message.

##### Stop

  **5**

Press to stop any operation (stop playback, stop recording).

##### Delete message

  **9**

Press during playback to delete current message.

##### Review announcement

  **7**

Press to review current outgoing announcement.

##### Record announcement

  **\*** **7**  
  **5** to begin recording  
  **5** to stop recording

Press \* 7, wait for beep, then begin speaking. Press # 5 to stop recording and hear playback of new announcement.

##### Record memo

  **\*** **8**  
  **5** to begin recording  
  **5** to stop recording

Press \* 8, wait for beep, then begin speaking. Press # 5 to stop recording.

##### Turn system off

  **0**

Press to turn off answering system. Incoming calls will no longer be answered.

##### Turn system on

  **0**

If off, system will answer after 10 rings. Enter your access code, then press # 0 to turn on.

##### Help Menu

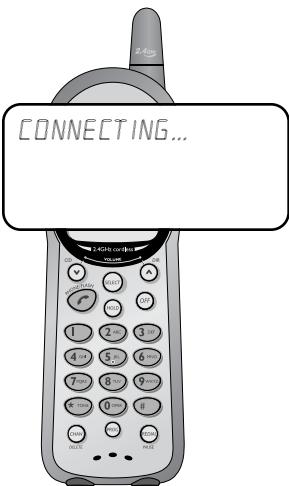
 **1**

Press to hear list of features & commands.

##### Exit

  **0**

Press to end remote access call (or hang up).

*Appendix***Display screen messages, lights and tones****Screen display messages**

<b>CONNECTING...</b>	The handset is waiting for a dial tone.
<b>** RINGING **</b>	There is a call coming in.
<b>** PAGING **</b>	The handset locator has been activated (handset beeps to help you locate it).
<b>NEEDS RECHARGING</b>	Handset battery is depleted. Place handset in base to charge the battery.
<b>BATTERY LOW</b>	Handset battery is low. Place handset in base to charge the battery.
<b>PHONE ON</b>	The handset is in use.
<b>OUT OF AREA</b>	The handset is out of range. Move closer to the base.
<b>RINGER OFF</b>	The handset ringer is turned off.
<b>Hold</b>	Current call is on hold.
<b>SCANNING</b>	Handset is scanning for a clear channel to improve sound quality.
<b>NO CONNECT</b>	Telephone is not connected. Check line cord and jack.

**Appendix****Display screen messages, lights and tones****Alert tones**

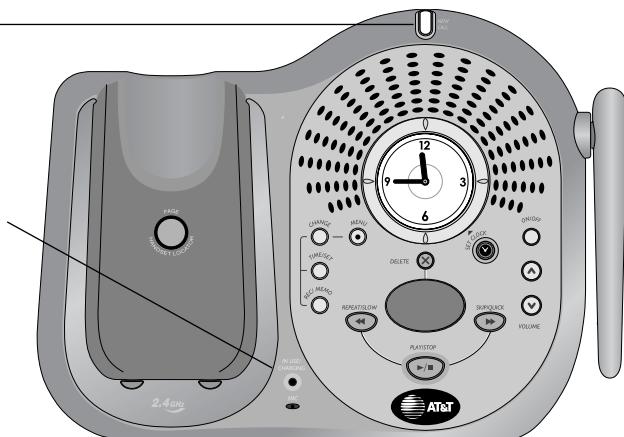
	<b>“Beep-Beep...Beep-Beep...”</b> (Double beep every 5 seconds)	Handset battery is low. Place handset in base to charge the battery.
	<b>“Beep-Beep-Beep”</b> (3 quick beeps)	The handset is out of range. Move closer to the base.
	<b>“Beep-Beep-Beep”</b> (3 quick beeps)	Error tone (current operation has been unsuccessful; try again).
	<b>“Beep-Beep”</b> (1 double beep)	Handset has not registered with base. Place handset in base to re-register.
	<b>“Beep”</b> (Single beep)	Handset has registered with base and can be used.
	<b>“Beeeeeeeeep”</b> (1 long beep)	Confirm tone (current operation has been successfully completed).

**Indicator lights****NEW CALL**

*If you have Caller ID service:* On when new calls have been received; off when all new Caller ID records have been reviewed (see page 20).

**IN USE/CHARGING**

*Steady:* Handset battery is charging  
*Slow Flashing:* Phone is in use  
*Fast Flashing:* Call is on hold



**Appendix****In case of difficulty**

If you have difficulty with your phone, please try the suggestions below. For Customer Service, visit our web site at **www.telephones.att.com**, or call 1 800 222-3111.

**Telephone does not work at all**

- Make sure the battery pack is installed and charged correctly (see page 7).
- Make sure the AC adapter is plugged into an outlet not controlled by a wall switch.
- Make sure the telephone line cord is plugged firmly into the base unit and the modular jack.
- Make sure the base antenna is fully upright.
- If you have dial pulse telephone service, make sure the dial mode is set to dial pulse (see page 11).
- If these suggestions do not work, unplug the base, remove and re-insert the battery, then place the handset in the base to re-initialize.

**Phone does not ring**

- Make sure the ringer is on (see page 10).
- Make sure the telephone line cord and AC adapter are plugged in properly (see page 6).
- Make sure the base antenna is fully upright.
- Move the handset closer to the base.
- You might have too many extension phones on your telephone line to allow all of them to ring. Try unplugging some of them.

**If you hear noise or interference during a call**

- Make sure the base antenna is fully upright.
- You may be out of range. Move closer to the base.
- Press **CHAN** to select another channel. If noise is exceptionally loud, move closer to the base before changing channels.
- Appliances plugged into the same circuit as the base can cause interference. Try moving the appliance or base to another outlet.
- The layout of your home or office might be limiting the operating range. Try moving the base to another location, preferably on an upper floor.
- If the buttons don't work, try placing the handset in the base for at least 15 seconds.
- Disconnect the base from the modular jack and plug in a corded telephone. If calls are still not clear, the problem is probably in your wiring or local service. Call your local telephone service company.

**Appendix****In case of difficulty****If you lose a call after changing channels**

- You were probably almost out of range. Move closer to the base before changing channels. Before placing another call, set the handset in the base for at least 15 seconds.

**Incomplete messages**

- If a caller leaves a very long message, part of it may be lost when the system disconnects the call after 4 minutes.
- If the caller pauses for more than 7 seconds, the system stops recording and disconnects the call.
- If the system's memory becomes full during a message, the system stops recording and disconnects the call.

**Difficulty hearing messages**

- Press  to increase speaker volume.

**System does not answer after correct number of rings**

- Make sure that the answering system is on.
- If Toll Saver is activated, the number of rings changes to two when you have new messages waiting (see page 29).
- In some cases, the system may be affected by the ringing system used by the local telephone company.
- If the memory is full or the system is off, the system will answer after 10 rings.

**“CL” flashes in message window**

- You need to reset the answering system clock (see page 26).

**System does not respond to remote commands**

- Make sure to enter your Remote Access Code correctly (see page 33).
- Make sure you are calling from a touch-tone phone. When you dial a number, you should hear tones. If you hear clicks, the phone is not a touch-tone telephone and cannot activate the answering system.
- The answering system may not detect the Remote Access Code while your announcement is playing. Try waiting until the announcement is over before entering the code.
- There may be noise or interference on the phone line you are using. Press dial-pad buttons firmly.

**Announcement message is not clear**

- When you record your announcement, make sure you speak in a normal tone of voice, about 9 inches from the base.
- Make sure there is no “background” noise (TV, music, etc.) while you are recording.

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*Appendix***Technical specifications**

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<b>RF Frequency Band (Handset to Base)</b>	912.75MHz — 917.10MHz
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<b>RF Frequency Band (Base to Handset)</b>	2411.15MHz — 2418.4MHz
--	------------------------

---

<b>Channels</b>	30
-----------------	----

---

<b>Channel Spacing</b>	300 KHz
------------------------	---------

---

<b>Output Power</b>	3 dBm
---------------------	-------

---

<b>Sensitivity</b>	-108 dBm
--------------------	----------

---

<b>Modulation</b>	FM
-------------------	----

---

<b>Operating Temperature</b>	32°F — 122°F 0°C — 50°C
------------------------------	----------------------------

---

<b>Base Unit Voltage (AC Voltage, 60Hz)</b>	108 — 132 Vrms
---	----------------

---

<b>Base Unit Voltage (AC Adapter Output)</b>	9 Vdc @400 mA
--	---------------

---

<b>Handset Voltage</b>	3.1 — 4.2 Vdc @400 mA
------------------------	-----------------------

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## Appendix

**Remote access wallet card**

Your package includes a handy wallet card to help you remember access commands you can use to control your answering system from any touch-tone telephone.

If you misplace this card, just clip and save the card below.

Cut along dotted line

Call your phone number, then enter  
your 2-digit access code (preset to 19).



Action	Remote Command
Voice help menu .....	# 1
Play messages .....	# 2
Repeat message .....	# 4
Skip message .....	# 6
Stop .....	# 5
Save messages.....	Hang up
Delete message .....	# 9 while message plays

Review announcement .....	# 7
Record announcement.....	* 7 speak after beep
Record memo.....	* 8 speak after prompt
End remote access call .....	* 0 (or hang up)
Turn system off .....	# 0 (enter again to turn on)
Turn system on .....	If off, system answers after 10 rings. Enter access code at prompt, then press # 0 to turn system on.

**2.4 GHz Cordless Telephone/Answering System 1465/1165**



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2.4GHz

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2.4GHz cordless

CD

VOLUME

DR

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FLASH

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SELECT

OFF

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3 DEF

4 GHI

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6 MNO

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8 TUV

9 WXYZ

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FLASH

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