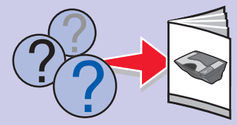
LEXMARK™

See the troubleshooting guide on the reverse of this sheet.



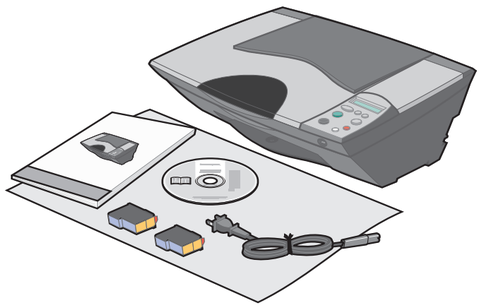
23A0170

3300 Series All-In-One

www.lexmark.com

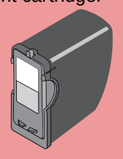
1 Unpack your All-In-One.

Note: Contents may vary based on geography.

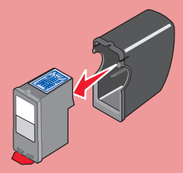


Note: You may need to purchase a USB cable separately.

Your All-In-One may include a photo cartridge instead of a black print cartridge.

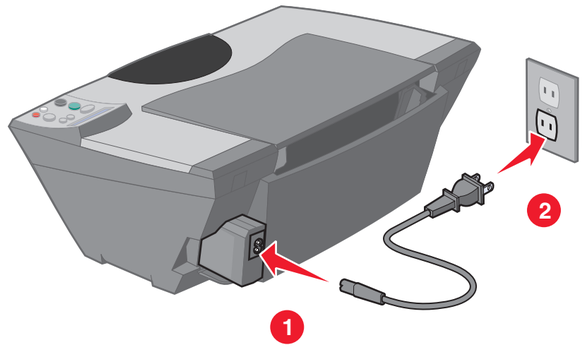


Before you continue, remove the photo cartridge from the print cartridge storage unit.

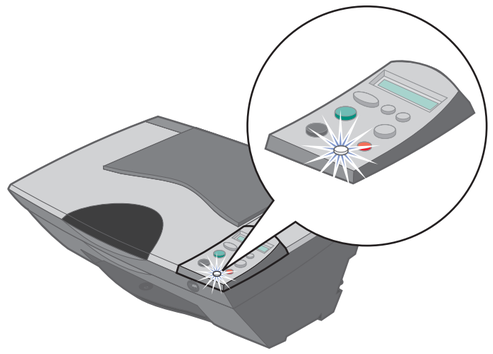


Note: Save the print cartridge storage unit to protect any open cartridges not in use.

2 Connect the power cord to the power supply.

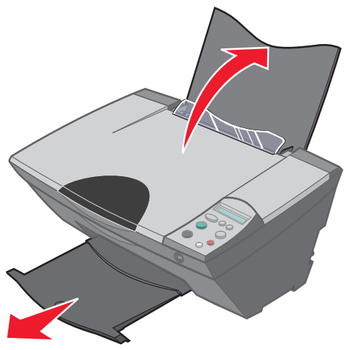


3 Make sure the power light is on.



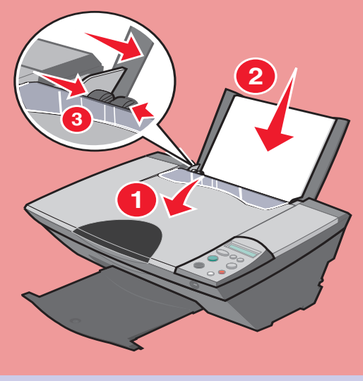
4 Press + to scroll to your language and then press → .

5 Lift the paper support and extend the paper exit tray.

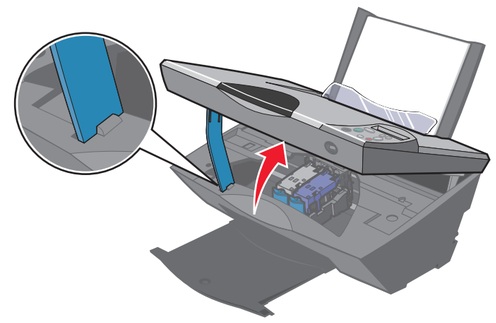


6

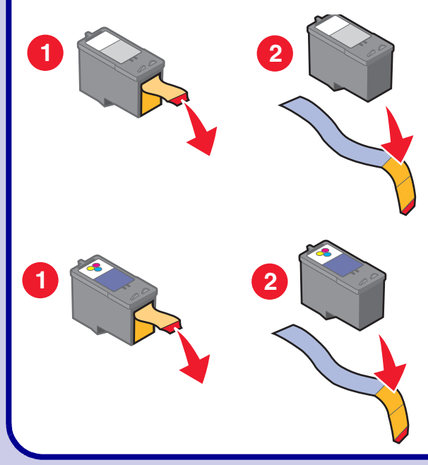
1 Pull back the transparent deflector.
2 Load the paper flat and to the right.
3 Squeeze the paper guide. Slide it to the right until it is snug.



7 Lift the scanner unit.



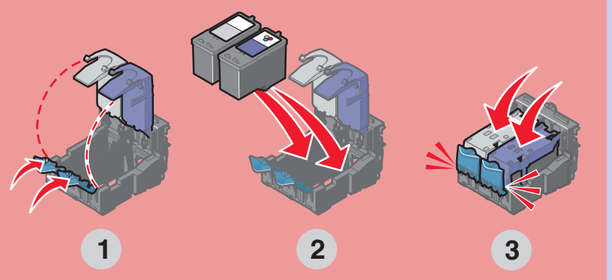
8 Remove the sticker and tape from the print cartridges.



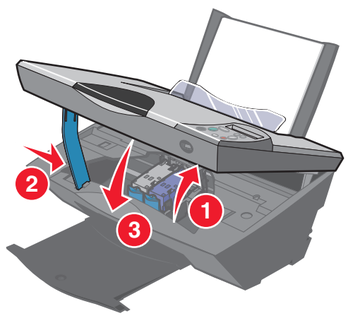
9

1 Open the cartridge lids by pressing the front tabs.
2 Insert the cartridges and push them down firmly.
3 *Snap* the lids tight.

Left: photo or black	Right: color only



10 Close the scanner unit.



11 Press → to print an alignment page.

You may discard the page after it prints.

Safety information

CAUTION: Do not set up this product or make any electrical or cabling connections, such as the power supply cord or telephone, during a lightning storm.

- Use only the power supply provided with this product or the manufacturer's authorized replacement power supply.
- Connect the power supply cord to an electrical outlet that is near the product and easily accessible.
- Refer service or repairs, other than those described in the user documentation, to a professional service person.

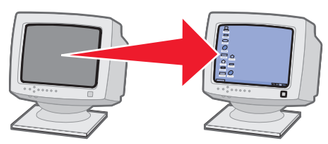
Steps 12–15

If you are using your All-In-One *without* a computer, you are *finished.*

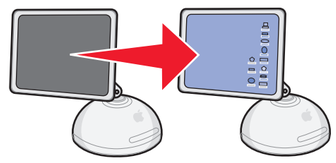
If you are using your All-In-One *with* a computer, *continue* to step 12.

12 Make sure your computer is on.

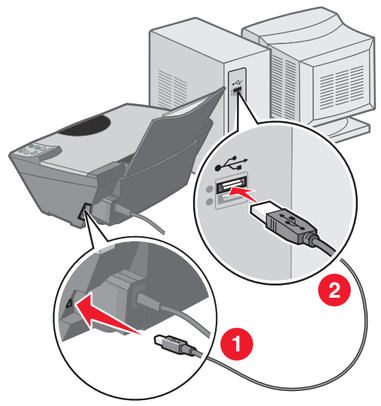
Windows



Macintosh



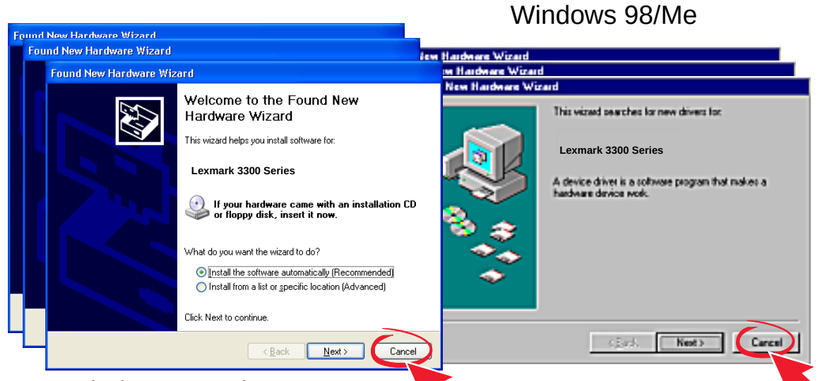
13 Connect the USB cable.



14

Important!
Click **Cancel** on *all* New Hardware screens.

Windows 98/Me



Windows 2000/XP

Note: New Hardware screens appear only on Windows systems. For Macintosh systems, continue to step 15.

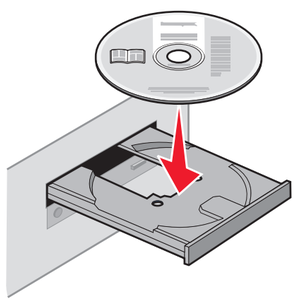
Software

To prevent errors during installation:

1. Close all open programs.
2. Temporarily disable any anti-virus software. For help, refer to your program documentation, or contact the software manufacturer for support.

Note: After installation is complete, remember to re-enable your anti-virus software.

15 Insert the CD. Follow the instructions on your computer screen.



Windows

If you inserted the CD and the installation screen did not appear:

1. Click **Cancel** on all New Hardware screens.
2. Eject and reinsert the All-In-One software CD.
   If the All-In-One software installation screen does not appear:
   a. From your desktop, double-click **My Computer.**
   (If using Windows XP, click **Start** → **My Computer**.)
   b. Double-click the **CD-ROM drive** icon. If necessary, double-click **setup.exe**.
   c. When the All-In-One software installation screen appears, click **Install**.
   d. Follow the instructions on the screen.

Macintosh

If you inserted the CD and the installation screen did not appear:

1. From your desktop, double-click the **Lexmark 3300 Series Installer** icon.
2. Double-click **Install**, and follow the instructions on the screen.

Setup Troubleshooting

Symptom	Diagnosis	Solution
Power light is not lit	Is the power cord pushed all the way into the All-In-One?	Disconnect the power cord from the wall outlet and then from the All-In-One. Reconnect the power cord by pushing it all the way into the power supply on the All-In-One and then into the wall outlet.
	Is the All-In-One connected to a working electrical outlet?	Connect the All-In-One to an electrical outlet that other electrical devices have been using.
Software will not install	Is your operating system compatible with the Lexmark All-In-One?	The All-In-One supports these operating systems: • Windows 98 • Windows Me • Windows 2000 • Windows XP • Mac OS X version 10.2.3 and later
Alignment page or test page will not print	Is the All-In-One on?	Press the **Power** button. If the Power light does not come on, see the "Power light is not lit" symptom at the beginning of this table.
	Do you see an error message?	See "Error messages troubleshooting" in your *User's Guide*.
	Is the All-In-One connected to your computer through another device, such as a USB hub or switch box?	Disconnect the USB cable from any other devices and connect it directly between the All-In-One and your computer. For help, see step 13.
	Did you remove the sticker and tape from the bottom of each print cartridge? Are the print cartridges installed properly?	Remove the print cartridges, check for the sticker and tape and then reinsert the cartriddges. For help, see steps 7, 8, and 9.
	Is the paper loaded correctly?	See step 6.
Control panel displays text in the wrong language	Did you select a language?	1 Press the **Power** button to turn off the All-In-One. 2 Press and hold both the **Power** and **Cancel** buttons for 10 seconds. Language text appears on the display. 3 Press the **+** button repeatedly until the language you want appears on the display. 4 Press the **Arrow** button to select that language.

Have a question?

- Refer to your *User's Guide*.
- Visit our Web site: **http://support.lexmark.com/.**
- Call us at 1-800-332-4120.
  Monday–Friday (9:00 AM–9:00 PM EST)
  Saturday (Noon–6:00 PM EST)

Note: Phone number and support times may change without notice.

Registration information

Record the following information (located on your store receipt and the back of your printer), and have it ready when you contact us so that we may serve you faster:

Machine Type number _____

Serial number _____

Date purchased _____

Store where purchased _____

Need more supplies?

The following cartridge part numbers work with your printer.

Photo	Black	Color
• 31 (Photo)	• 32 (Black) • 34 (Black)	• 33 (Color) • 35 (Color)

P/N 23A0170 E.C. 9E0002
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