iHome LifeTalks USB foldable headset

Model # IH-H410UR, IH-H411UP, IH-H412US, IH-H413UN

<u>Product Knowledge Base</u>

Frequently Asked Questions (FAQs)

1. What is included in the box?

LifeTalks USB foldable headset

3.5mm to USB audio adapter

Quick start guide

2. What are the system requirements?

Windows • ® 2000, XP or Windows Vista

Mac® OS X v10.4 or later

USB port (for digital audio)
or 3.5 mm (1/8") headphone output and microphone input

3. Where can I find warranty information?

Visit www.life-works.com/warranty

4. How to connect headset to computer?

Connect to computer for analog sound

Connect through USB adapter for digital sound

Troubleshooting

1. I cannot hear audio

   - Ensure the green headphone connector is inserted properly into the headphone output

   - Ensure mute is off on the computer, the USB audio adapter and the volume control on the headset cable. Adjust the output volume on the computer and the volume control on the headset.

2. My microphone does not work

   - Ensure the pink microphone connector is inserted properly into the microphone input.

   - Ensure mute is off on the computer, the USB audio adapter and the volume control on the headset. Adjust the microphone volume on the computer.

3. My Headset does not work

   - Check that the USB audio adapter is connected to the computer.

   - Try a different USB port.

   - Try plugging the USB audio adapter into a USB port on the computer, not a USB hub.

4. My computer does not recognize device

   - **Windows XP**: Go to Start > Control Panel > Sounds, Speech and Audio Devices > Sounds. Click Sounds and Audio Devices. Click the Audio tab, then select C-Media USB Headphone Set as the default device for sound playback and recording. Click OK.

   - **Windows Vista:** Go to Start > Control Panel > Hardware and Sound > Sound. Choose the Playback tab, then choose C-Media USB Headphone Set. Click Set Default. Next, select the Recording tab, then select C-Media USB Headphone Set. Click Set Default. Click OK.

- **Mac OS X:** • Click the Apple menu and select System Preferences, then click Sound. Select the Output tab, then select C-Media USB Headphone Set. Next, click the Input tab and select C-Media USB Headphone Set.

For questions regarding your iHome computer accessory, please visit our website at www.life-works.com or call 1-877-Life-540.