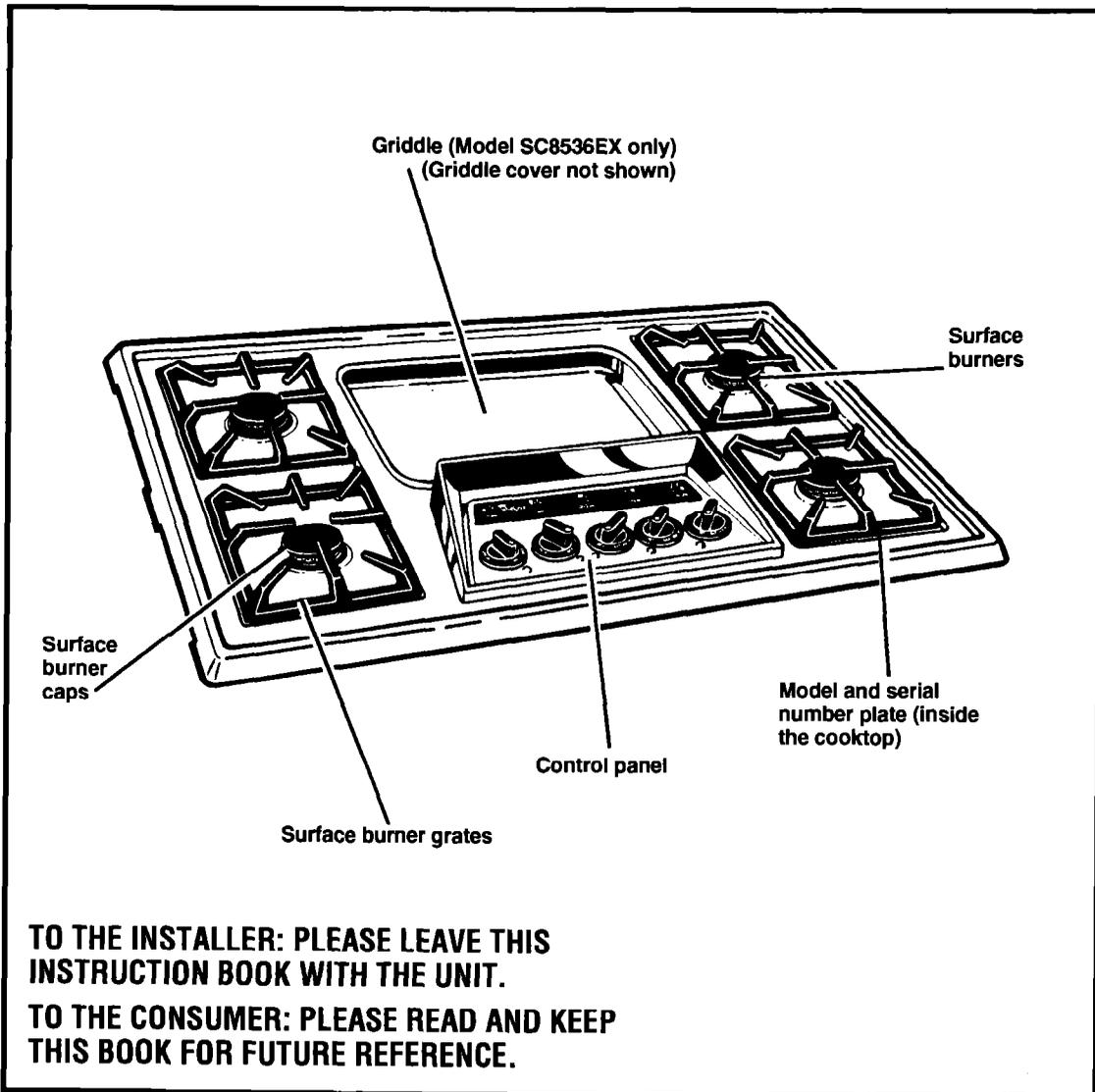




# Use & Care Guide



**GAS COOKTOP  
SC8536EX (Shown)  
SC8536EW  
SC8436EX**

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**Thank you for buying a Whirlpool appliance. Please complete and mail the Owner Registration Card provided with this product.** Then complete the form below. Have this information ready if you need service or call with a question.

- Copy model and serial numbers from plate (located inside the cooktop) and purchase date from sales slip.
- Keep this book and the sales slip together in a handy place.

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**Model Number**

---

**Serial Number**

---

**Purchase Date**

---

**Service Company Phone Number**

**You are responsible for:**

- Installing and leveling the cooktop in a countertop and cabinet strong enough to support its weight, and where it is protected from the elements. (See the Installation Instructions.)
- Making sure the cooktop is not used by anyone unable to operate it properly.
- Properly maintaining the cooktop.
- Using the cooktop only for jobs expected of a home cooktop.

# Important Safety Instructions

Gas cooktops have been thoroughly tested for safe and efficient operation. However, as with any appliance, there are specific installation and safety precautions which must be followed to ensure safe and satisfactory operation.

## WARNING

To reduce the risk of fire, electrical shock, injury to persons, or damage when using the cooktop, follow basic precautions, including the following:

**WARNING:** If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.

**Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.**

### WHAT TO DO IF YOU SMELL GAS:

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

**Installation and service must be performed by a qualified installer, service agency or the gas supplier.**

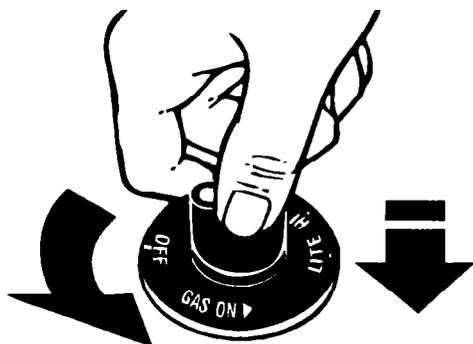
- Install or locate the cooktop only in accordance with the provided Installation Instructions. The cooktop must be installed by a qualified installer. The cooktop must be properly connected to the proper gas supply and checked for leaks. The cooktop must also be properly connected to electrical supply and grounded.
- Gas fuels and their use in appliances can cause minor exposures to benzene, formaldehyde, carbon monoxide and soot, primarily from incomplete combustion. Significant exposure to these substances can cause cancer or reproductive harm. Properly adjusted burners with a blue, rather than a yellow, flame will minimize incomplete combustion. Venting with a hood or an open window will further minimize exposure.

**Important Safety Instructions**  
**Continued**

- Do not operate the cooktop if it is damaged or not working properly.
- Do not use the cooktop for warming or heating the room. Persons could be burned or injured, or a fire could start.
- Use the cooktop only for its intended use as described in this manual.
- Do not wear loose or hanging garments when using the cooktop. They could ignite if they touch a hot surface burner and you could be burned.
- **DO NOT TOUCH SURFACE BURNERS OR AREAS NEAR SURFACE BURNERS.** Areas near surface burners become hot enough to cause burns. During use, do not touch, or let clothing or other flammable materials contact surface burners or areas near surface burners until they have had sufficient time to cool.
- Make sure the utensils you use are large enough to contain food and avoid boilovers and spillovers. Heavy splattering or spillovers left on a cooktop can ignite and burn you. Pan size is especially important in deep fat frying.
- Turn pan handles inward, but not over other surface burners. This will help reduce the chance of burns, igniting of flammable materials, and spills due to bumping of the pan.
- Use only dry potholders. Moist or damp potholders on surface burners may result in burns from steam. Do not let potholder touch surface burners. Do not use a towel or bulky cloth for a potholder. It could catch on fire.
- Check to be sure glass cooking utensils are safe for use on the cooktop. Only certain types of glass, glass-ceramic, ceramic, earthenware or other glazed utensils are suitable for cooktops without breaking due to the sudden change in temperature.
- Do not use decorative covers or trivets over the surface burners.
- Do not heat unopened containers. They could explode. The hot contents could cause burns and container particles could cause injury.
- Grease is flammable. Do not allow grease to collect around cooktop or in vents. Wipe spillovers immediately.
- Do not use water on grease fires. Never pick up a flaming pan. Smother flaming pan on cooktop by covering with a well-fitted lid, cookie sheet or flat tray. Flaming grease outside of pan can be extinguished with baking soda or, if available, a multipurpose dry chemical or foam-type extinguisher.
- Never leave surface burners unattended at high heat settings. A boilover could result and cause smoking and greasy spillovers that may ignite.
- Do not store flammable materials on or near the cooktop. The fumes can create an explosion and/or fire hazard.
- Do not store things children might want above the cooktop. Children could be burned or injured while climbing on it.
- Do not leave children alone or unattended in area where the cooktop is in use. They should never be allowed to sit or stand on any part of the cooktop. They could be burned or injured.
- Never use a match or other flame to look for a gas leak. Explosion and injury could result.
- Know where your main gas shut off valve is located.
- Clean your cooktop regularly. See care and cleaning instructions in this manual.
- Do not repair or replace any part of the cooktop unless specifically recommended in this manual. All other servicing should be referred to a qualified technician.
- Disconnect the electrical supply before servicing the cooktop.

**- SAVE THESE INSTRUCTIONS -**

# Using Your Cooktop



## Using the surface burners

Your cooktop is equipped with electric ignitors. Electric ignitors automatically light the burners each time they are used.

**Control knobs must be pushed in** and turned to the LITE position. The clicking sound is the ignition sparking. Visually check that the burner has lit.

To stop the clicking sound after the burner lights, turn the control knob back to a desired setting. The control knob can be set anywhere between HI and OFF.

### Burner heat settings

**Until you get used to the settings, use the following as a guide.** For best results, start cooking at the high settings; then turn the control knob down to continue cooking.

**Use LITE** to light the burner. After the burner lights, turn control back to a desired setting to stop the clicking of the ignition.

**Use HI** to start foods cooking; to bring liquids to a boil.

**Use a medium setting** to continue cooking or to fry chicken or pancakes; for gravy, pudding and icing; to cook large amounts of vegetables.

**Use a low setting** to keep food warm until ready to serve. Set the heat higher or lower within the LOW band to keep food at the temperature you want.

**NOTE:** Do not cook with the control in the LITE position.

Use correct burner heat settings. If the heat setting is too high, it can:

- Char bacon and cause curling.
- Make eggs tough and crisp at the edges.
- Toughen liver, fish and seafood.
- Scorch delicate sauces and custards.
- Cause a boilover.

**Using Your Cooktop  
Continued**

**In case of a prolonged power failure**

Surface burners can be manually lighted. Hold a lighted match near a burner and turn the control to the LITE position. After the burner lights, turn the control to the desired setting.

**⚠ WARNING**

**Burn, Fire and Explosion Hazard**

- Burner flame should not extend beyond the edge of the cooking utensil. The flame can burn you and cause poor cooking results.
- Be sure all control knobs are turned to off when you are not cooking. Someone could be burned or a fire could start if a burner is accidentally left ON.
- If the flame should go out while cooking, or if there is a strong gas odor, turn the burners OFF. Wait five minutes for the gas odor to disappear before relighting burner. If gas odor is still present, see safety note on page 3. Failure to follow these precautions could result in explosion or fire.

**Using the griddle  
(Models SC8536EX & SC8536EW)**

**⚠ WARNING**

**Burn, Fire and Product Damage Hazard**

- Be sure the griddle control is off and the griddle is cool and covered when not in use. Failure to do so could result in burns, fire or damage.
- When cleaning griddle, never use a metal scouring pad or abrasive cleanser on the griddle. These will damage the non-stick surface.
- Do not use cookware on the griddle. Use only plastic or nylon kitchen utensils on the griddle. Metal can damage the non-stick cooking surface.

**NOTE:** Griddle cover must be in open position when griddle is on.

**Before using the griddle for the first time:**

1. The cooking surface should be washed with warm, soapy water, rinsed and dried.
2. After cleaning, lightly wipe the cooking surface with cooking oil to prevent food from sticking. You do not have to season (grease) the griddle every time you use it. Be sure to use only cooking oil (not shortening or butter) to season the griddle.
3. Preheat on HI, then turn control to a lower setting to cook.
4. Place food directly on cooking surface.
5. Turn off the griddle burner when cooking is finished. Leaving burner ON will damage the griddle.

**Griddle chart**

Preheat on HI, then turn to a lower setting to cook.

FOOD	PREHEAT TIME	COOK SETTING		
			SIDE 1	SIDE 2
Bacon	No preheat	Med.	3 Min.	3 Min.
Pancakes	5 Min.	Med.	1½ Min.	1 Min.
Pork sausage patty	No preheat	Med.	4 Min.	3½ Min.
Eggs	No preheat	Med.	1½ Min.	1 Min.
Grilled sandwiches	5 Min.	Med.	3 Min.	3 Min.
French toast	5 Min.	Med.	3 Min.	3 Min.

Griddling times are approximate and may need to be adjusted to individual tastes.

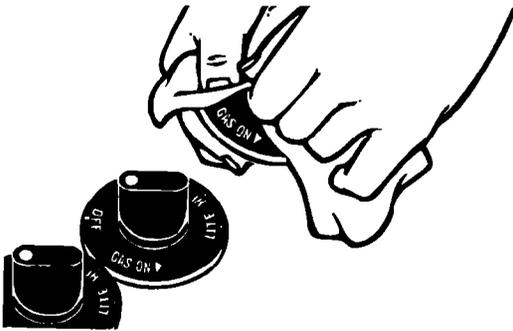
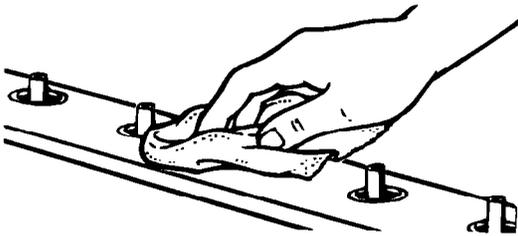
# Caring For Your Cooktop

## **⚠️ WARNING**

**Burn, Electrical Shock,  
Fire and Explosion Hazard**

- Make sure all controls are off and the cooktop is cool before cleaning.
- Do not use oven cleaners, bleach or rust removers.
- Do not obstruct the flow of combustion and ventilation air.

Failure to follow these guidelines could result in burns, electrical shock, fire or explosion.



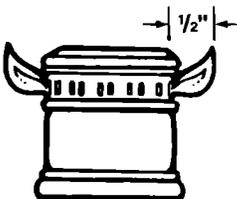
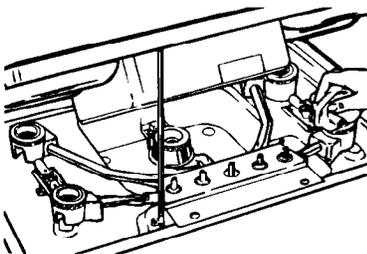
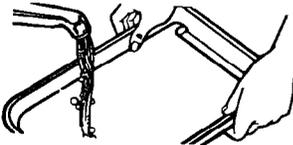
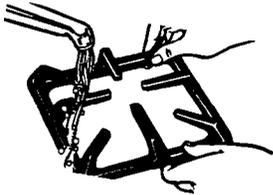
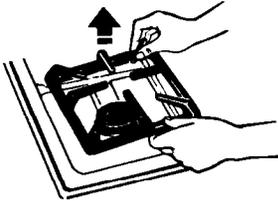
## Control panel and knobs

1. Make sure control knobs are turned to OFF.
2. Pull control knobs straight off.
3. Use warm, soapy water and a sponge or spray glass cleaner and a paper towel to wipe the control panel. Rinse and wipe dry with a soft cloth.

4. Wash control knobs with warm, soapy water and a sponge. Rinse well and dry with a soft cloth. Do not soak.
5. Replace control knobs by pushing them firmly into place.

**NOTE:** When cleaning, never use steel wool, abrasives, or commercial oven cleaners which may damage the finish. After cleaning, make sure all control knobs point to OFF.

## Caring For Your Cooktop Continued



Typical surface burner flame  
at highest setting

## Surface burner grates, burner caps and griddle

1. Make sure all surface burners are off and the surrounding parts are cool.
2. Lift off the burner grates and burner caps and remove the griddle.
3. Wash the grates and caps with warm, soapy water or in a dishwasher. Use a nonabrasive plastic scrubbing pad or cleanser for cooked-on food. Rinse and dry well.
4. Wash the griddle in warm, soapy water. Use a nonabrasive plastic scrubbing pad for cooked-on food.  
**NOTE:** Do not use metal scouring pads or abrasive cleansers; they will scratch the non-stick finish.
5. Replace the burner grates, burner caps and griddle.

## Surface burners

To lift up the cooktop, follow the instructions in "Lift-up cooktop" on page 9.

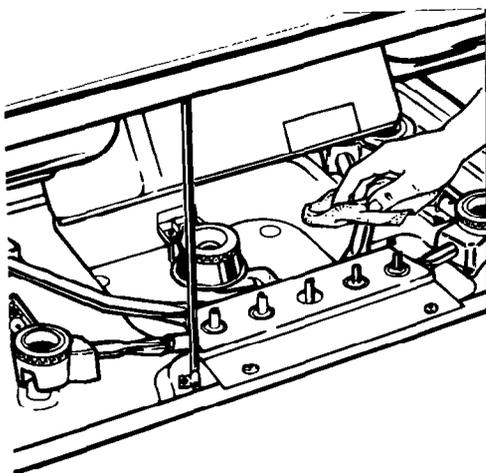
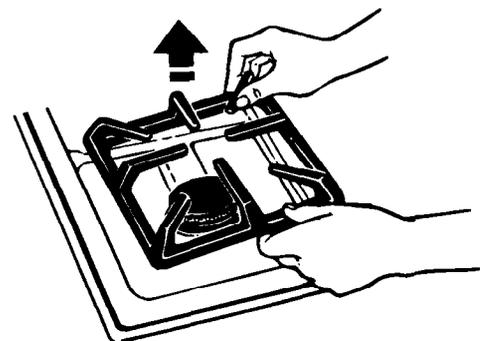
Wipe off surface burners with warm, soapy water and a sponge after each use. Use a plastic scrubbing pad for cooked-on food.

If ports are clogged, clean with a straight pin. Do not enlarge or distort the ports. Do not use a toothpick to clean the ports.

Occasionally check the burner flames for proper size and shape as shown. A good flame is blue in color. If flames lift off ports, are yellow, or are noisy when turned off, you may need to clean the burners (see above or "Cleaning tips" on page 10), or call a qualified technician for adjustment.

## Lift-up cooktop

1. Remove surface burner grates and caps.
2. Lift front of cooktop at corners and swing up the support rod.
3. Carefully lower the cooktop onto the support rod.



**⚠ WARNING**

**Personal Injury and Product Damage Hazard**  
Be sure the rod fits in the notch in the cooktop and is held securely. The cooktop could accidentally fall and injure you.  
Do not drop the cooktop. Damage can result to the porcelain and the cooktop frame.

4. Wipe surface under the cooktop with warm, soapy water. Use a soap-filled plastic scrubbing pad on heavily soiled areas.

## Caring For Your Cooktop Continued

### Cleaning tips

#### Control knobs

Clean with warm, soapy water and a sponge.

- Wash, rinse and dry well.
- Do not soak.

#### Control panel and trim

Clean with warm, soapy water and a sponge or spray glass cleaner and a paper towel.

- Wash, rinse and dry well.
- Follow directions provided with the cleaner.

#### Cooktop surface

Clean with warm, soapy water and a sponge.

- Wipe off regularly when cooktop is cool.

Use a nonabrasive plastic scrubbing pad for heavily soiled areas.

- Do not use abrasive or harsh cleansers.

**NOTE:** Do not allow food containing acids (such as vinegar, tomato or lemon juice) to remain on surface. Acids may remove the glossy finish. Also, wipe up milk or egg spills as soon as they occur.

#### Surface burners

Clean with warm, soapy water and a sponge.

- Lift up cooktop (see page 9).
- Wipe off spills immediately after burner has cooled.

#### For cooked-on food:

- Remove burner from manifold with Phillips screwdriver.
- Wash with warm, soapy water and a nonabrasive plastic scrubbing pad.
- Rinse and dry well.
- If ports are clogged, clean with a straight pin. **Do not enlarge or distort port. Do not use a wooden toothpick.**
- Do not clean surface burner in dishwasher.

#### Surface burner grates and caps

Clean with warm, soapy water and a nonabrasive plastic scrubbing pad or cleanser.

- Wash, rinse and dry well.
- Dry completely.
- **Do not use abrasive or harsh cleansers.**

#### Griddle and cover

Clean with warm, soapy water and a sponge or nonabrasive plastic scrubbing pad.

- Clean after each use.
- Wash, rinse and dry well.
- **Do not use metal scrubbing pads or harsh cleansers.**
- Use a nonabrasive plastic scrubbing pad for cooked-on foods.

# If You Need Service Or Assistance ...

## We suggest you follow these steps:

### 1. Before calling for assistance ...

Performance problems often result from little things you can find and fix without tools of any kind.

#### If nothing operates:

- Is the cooktop properly connected to gas supply? (See Installation Instructions.)
- Is the power supply cord plugged into a live circuit with the proper voltage? (See Installation Instructions.)
- Have you checked your home's main fuses or circuit breaker box?
- Have instructions in this book been followed?
- Is the control knob set in the correct position?
- Is the flow of combustion and/or ventilation air to the unit obstructed? **Do not obstruct airflow to and around unit.**
- Recheck suspected defect.

#### If burner fails to light:

- Is the cooktop connected to electrical power?
- Have you checked your home's main fuses or circuit breaker box?
- Are burner ports clogged? See "Cleaning tips" above.

#### If burner flames are uneven:

- Are burner ports clogged? See "Cleaning tips" above.

#### If burner flames lift off ports, are yellow, or are noisy when turned off:

- The air/gas mixture may be incorrect. (Call for service.)

**If burner makes a popping noise when ON:**

- Is the burner wet from washing? Let dry.

**If control knob(s) will not turn:**

- Did you push in before trying to turn?

**If cooking results are not what you expected:**

- Is the cooktop level?
- Does the flame size fit the cooking utensil being used?
- Are you following a tested recipe from a reliable source?
- Are you using pans recommended in a reliable cookbook?
- Are the pans the size called for in the recipe?
- Do the cooking utensils have smooth, flat bottoms and fit the surface burners being used?

**2. If you need assistance\* ...**

**Call Whirlpool Consumer Assistance Center telephone number. Dial free from anywhere in the U.S.:**

**1-800-253-1301**

and talk with one of our trained consultants. The consultant can instruct you in how to obtain satisfactory operation from your appliance or, if service is necessary, recommend a qualified service company in your area.

If you prefer, write to:

Mr. William Clark  
 Consumer Assistance Representative  
 Whirlpool Corporation  
 2000 M-63  
 Benton Harbor, MI 49022

Please include a daytime phone number in your correspondence.

**3. If you need service\*...**

Whirlpool has a nationwide network of authorized Whirlpool<sup>SM</sup> service companies. Whirlpool service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States. To locate the authorized Whirlpool service company in your area, call our Consumer Assistance Center telephone number (see Step 2) or look in your telephone directory Yellow Pages under:



• APPLIANCE-HOUSEHOLD-MAJOR, SERVICE & REPAIR  
 - See: Whirlpool Appliances or Authorized Whirlpool Service (Example: XYZ Service Co.)

• WASHING MACHINES & DRYERS, SERVICE & REPAIR  
 - See: Whirlpool Appliances or Authorized Whirlpool Service (Example: XYZ Service Co.)

**4. If you need FSP® replacement parts\* ...**

FSP is a registered trademark of Whirlpool Corporation for quality parts. Look for this symbol of quality whenever you need a replacement part for your Whirlpool appliance. FSP replacement parts will fit right and work right, because they are made to the same exacting specifications used to build every new Whirlpool appliance.

To locate FSP replacement parts in your area, refer to Step 3 above or call the Whirlpool Assistance Center number in Step 2.

**5. If you are not satisfied with how the problem was solved\* ...**

- Contact the Major Appliance Consumer Action Panel (MACAP). MACAP is a group of independent consumer experts that voices consumer views at the highest levels of the major appliance industry.
- Contact MACAP only when the dealer, authorized servicer and Whirlpool have failed to resolve your problem.

Major Appliance Consumer Action Panel  
 20 North Wacker Drive  
 Chicago, IL 60606

- MACAP will in turn inform us of your action.
- When requesting assistance, please provide: model number, serial number, date of purchase, and a complete description of the problem. This information is needed in order to better respond to your request.

# WHIRLPOOL® Gas Cooking Product Warranty

GR003

LENGTH OF WARRANTY	WHIRLPOOL WILL PAY FOR
<b>FULL ONE-YEAR WARRANTY</b> From Date of Purchase	FSP® replacement parts and repair labor to correct defects in materials or workmanship. Service must be provided by an authorized Whirlpool <sup>SM</sup> service company.
<b>WHIRLPOOL WILL NOT PAY FOR</b>	
<p><b>A. Service calls to:</b></p> <ol style="list-style-type: none"> <li>1. Correct the installation of the cooking product.</li> <li>2. Instruct you how to use the cooking product.</li> <li>3. Replace house fuses or correct house wiring or plumbing.</li> <li>4. Replace owner accessible light bulbs.</li> </ol> <p><b>B. Repairs when the cooking product is used in other than normal, single-family household use.</b></p> <p><b>C. Pickup and delivery.</b> This product is designed to be repaired in the home.</p> <p><b>D. Damage to the cooking product caused by accident, misuse, fire, flood, acts of God or use of products not approved by Whirlpool.</b></p> <p><b>E. Repairs to parts or systems caused by unauthorized modifications made to the appliance.</b></p>	

WHIRLPOOL CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Outside the United States, a different warranty may apply. For details, please contact your authorized Whirlpool distributor or military exchange.

If you need service, first see the "Service or Assistance" section of this book. After checking "Service or Assistance," additional help can be found by calling our Consumer Assistance Center telephone number, 1-800-253-1301, from anywhere in the U.S.

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