ⓓ DURABRAND
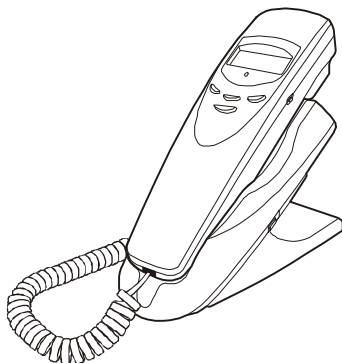
13 MEMORY CALLER ID TRIM PHONE
MODEL PH-5435
OPERATING INSTRUCTIONS

- **CALLER ID SHOWS YOU CALLER'S NAME & NUMBER**
- **70 NAME & NUMBER CALLER ID MEMORY**
- **TONE/PULSE SWITCHABLE DIALING**
- **AUTOMATIC TIME & DATE DISPLAY**
- **ONE-TOUCH CALLER ID CALL BACK**
- **3 ONE-TOUCH SPEED DIAL BUTTONS**
- **10 TWO-TOUCH SPEED DIAL MEMORY LOCATIONS**
- **WALL/DESK USABLE**
- **USES 3 SIZE "AA" BATTERIES** (NOT INCLUDED)

TO USE THIS CALLER ID FEATURES OF THIS PHONE, YOU MUST SUBSCRIBE TO CALLER ID SERVICE, AND REMEMBER TO INSTALL BATTERIES.

NOTE: READ AND FOLLOW THESE INSTRUCTIONS BEFORE USING YOUR TELEPHONE.

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IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and personal injury, including the following:

1. Read and follow all instructions and warnings.
2. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a slightly dampened cloth only.
3. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
4. Do not place this product on an unstable cart, stand or table. The product may fall, causing serious damage to the phone.
5. Slots and openings in back or bottom of the phone are for ventilation, and should not be blocked or covered. The openings should never be blocked by placing the product on the bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator, heat register or a built-in installation such as a bookcase or cabinet unless proper ventilation is provided.
6. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in risk of fire or electric shock. Never spill liquid of any kind on the product.
7. To reduce the risk of electric shock, do not take this telephone apart. When service or repair work is required, take it to a qualified service representative, Opening or removing covers may expose you to dangerous voltage or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
8. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
   A. When the cord or plug is damaged or frayed.
   B. If liquid has been spilled into the product.
   C. If the product has been exposed to rain or water.
   D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
   E. If the product has been dropped or the cabinet has been damaged.
   F. If the product exhibits a distinct change in performance.
9. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
10. Do not use the telephone to report a gas leak in the vicinity of the leak.
11. Do not allow anything to rest on the telephone cord. Do not locate this product where the cord will be damaged by persons walking on it.
12. Never install telephone wiring during a lightning storm.
13. Never install telephone jacks in wet locations unless the jack is specially designed for wet locations.
14. Never touch uninsulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
15. Be careful when installing or modifying telephone lines.

SAVE THESE INSTRUCTIONS

FCC INFORMATION

FCC REGISTRATION

This telephone set is registered with the FCC based upon compliance with Part 68 of its rules. Connection of this telephone to the nationwide telecommunications network must be through a standard network jack (RJ11W or RJ11C) which you can order from your telephone company, if not already installed.

NOTE: FCC registration does not constitute an expressed or implied guarantee of performance. Only the Limited Warranty in this booklet covers the performance of this telephone set.

IMPORTANT FCC INFORMATION

In the event that terminal equipment causes harm to the telephone network, the telephone company should notify the customer, if possible, that service may be stopped. However, where prior notice is impractical, the company may temporarily cease service providing that they:

1. Promptly notify the customer.
2. Give the customer an opportunity to correct the problem with their equipment.
3. Inform the customer of the right to bring a complaint to the Federal Communications Commission pursuant to procedures set out in FCC Rules and Regulations Subpart E of Part 68.

The telephone company may make changes in its communications facilities, equipment, operations or procedures, where such action is reasonably required in the operation of its business and is not inconsistent with the rules and regulations in FCC Part 68. If such changes can be reasonably expected to render any customer terminal equipment incompatible, the customer shall be given adequate notice in writing, to allow the customer an opportunity to maintain uninterrupted service.

RINGER EQUIVALENCE NO. (REN)

The REN is useful to determine the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5.0). You should contact your local telephone company to get the number of devices you may connect to your line, as determined by the REN.

NOTE :

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. If this equipment does cause harmful interference to radio or television reception, try the following:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for assistance.
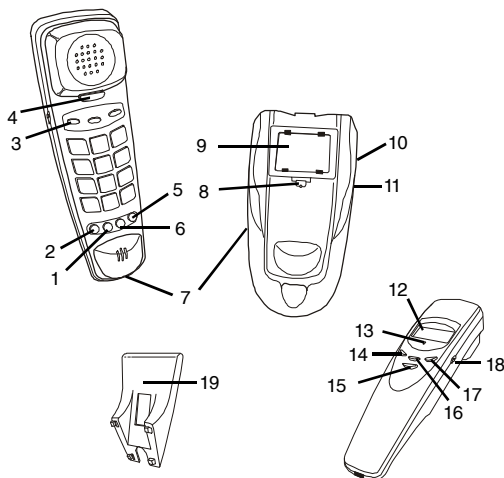
GENERAL

The FCC prohibits customer-provided terminal equipment to be connected to party lines or to be used in conjunction with coin telephone service. This phone is hearing aid compatible.

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LOCATION OF CONTROLS

1. FLASH BUTTON
2. AUTO (MEMORY) BUTTON
3. ONE-TOUCH SPEED DIAL BUTTONS
   (M1, M2 & M3)
4. HOOK SWITCH
5. STORE (MEMORY) BUTTON
6. REDIAL/PAUSE BUTTON
7. COILED CORD JACKS
8. BATTERY COMPARTMENT
9. TELEPHONE NUMBER INDEX
10. LINE CORD JACK (on bottom)
11. RINGER (HIGH/LOW/OFF) SWITCH
12. CALLER ID DISPLAY
13. NEW CALL INDICATOR
14. DELETE BUTTON
15. CALLBACK/ADJ. BUTTON
16. DOWN BUTTON
17. UP BUTTON
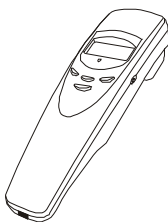18. VOLUME CONTROL
19. TELEPHONE DESK STAND

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GETTING STARTED

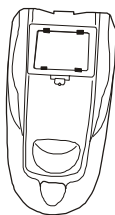## Step 1: Checking the Package Contents

Your new PH-5435 Caller ID Trim Phone has all the features of a 13 memory telephone plus Caller ID display.
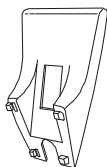
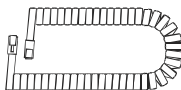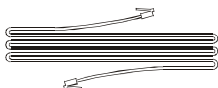As you unpack this set, make sure you have the following items in the package.

HANDSET

TELEPHONE BASE

DESK STAND

COILED HANDSET CORD

STRAIGHT TELEPHONE
LINE CORD

SHORT STRAIGHT WALL
CORD
(for Wall Mounting use)

GETTING STARTED

Step 2: Telephone Installation

INSTALLING BATTERIES

Before you connect the phone cords, follow these steps to install the batteries:

1. Push down the battery door tab with a pen or other pointed object and lift the battery door out (Fig. 1).
2. Insert 3 size "AA" alkaline batteries as shown inside the battery compartment (Fig. 2 & Fig. 3). (The negative side (–) of the battery touches the battery spring.)
3. Replace the battery door and snap it shut (Fig. 4).
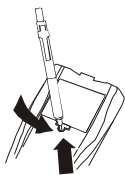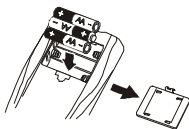
Fig. 1   Fig. 2
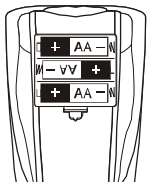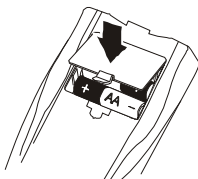
Fig. 3   Fig. 4

CAUTION

Make sure that the telephone line cord is **disconnected** before opening the battery door.

Replace the batteries when the LOW BATTERY INDICATOR Low appears in the display or when the display gets dim.

- When the batteries are dead, the display will not show anything. You can still make or receive calls, but you can't use the Caller ID functions.
- If your batteries become completely drained, your caller ID data and memories may be lost.

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GETTING STARTED

Step 2: Telephone Installation (continued)
CONNECTING THE TELEPHONE

1. Connect the COILED HANDSET CORD to the bottom of the handset and the left side of the base (Step 1).
2. Connect the straight telephone line cord to the LINE CORD jack on the bottom of the base unit and telephone outlet on the wall (Step 2). (If you want to mount the telephone on the wall, refer to Wall Mounting instruction of this booklet.)
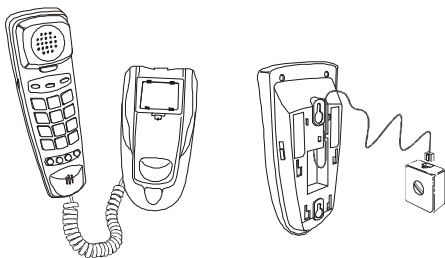
Step 1   Step 2

3. Route the LINE CORD into the channel on the bottom of the base.

If your telephone outlet is not modular, contact your telephone company for assistance.

ATTACHING THE DESK STAND

1. Insert the 4 raised tabs of the stand into the wider part of the base slots.
2. Slide the stand up until it locks into place.

Note: Connect cords before attaching the desk stand.

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GETTING STARTED

Step 3: Setting up the Telephone

SETTING UP LCD CONTRAST, LANGUAGE, AREA CODE, TIME & DATE, AND TONE OR PULSE MODE

You may need to set up the LCD contrast, language, area code, time and date, and tone or pulse mode for your telephone when you install the batteries for the first time or when you move to an area that has a different area code. This is necessary because the phone must distinguish local or long distance calls to properly dial calls from the Caller ID list.
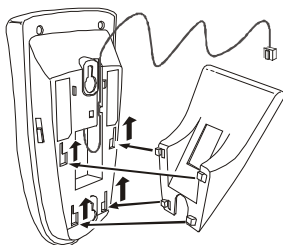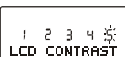
NOTE: During setup, if you do not press the DELETE button within 20 seconds, the display will get back to normal display mode.

Press and hold the **DELETE** button, then press the DOWN button, the LCD CONTRAST (5-grey level) will show in the display. Use the UP or DOWN button to select the suitable grey-level and press the DELETE button to accept.

Then SET LANGUAGE will show in the display, the default language "E" (English) will flash. Press UP or DOWN to choose your desired language (flashing). Press the DELETE button to confirm and accept.
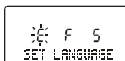
"E" = English;
"F" = French;
"S" = Spanish

Your phone now will ask you to set your Area Code:

AREA CODE EXAMPLE: 718

While the first digit is flashing, you should:
1. Press the UP or DOWN button till the first digit of your area code is displayed (flashing).
2. Press the DELETE button to accept and go to the next digit.
3. Repeat above steps 1 and 2 to set the 2nd and 3rd digits of your area code.

Press UP/DOWN & DELETE

Afterwards, your phone will now go to the Time and Date mode, press the UP or DOWN button to get the correct number and press the DELETE button to accept. Then the phone will ask you to select Tone or Pulse mode, press the UP or DOWN button to select your desired dialing mode(">" flashes before it) and press the DELETE button to confirm until the normal display shows.

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NOTE:
1. You do not have to set up the Time and Date manually because the telephone company will automatically update this with the Caller's ID information when your phone rings (twice or more). To get back to the standby mode (for dialing), press the DELETE button repeatedly until the normal display shows.
2. The factory's default setting of the dialing mode is TONE, so you don't need to set it again if you want to use TONE dialing mode.
3. When your phone is set to pulse service, this phone can be switched to temporary tone for access to services that require tone signaling including Telephone Banking. Just press the TONE (✳) button after dialing in pulse and your buttons can now be used for tone signaling for **this** call **only**.

BASICS

Making and Receiving Calls
MAKING A CALL
1. Pick up the handset.
2. Dial the phone number. The dialed number appears in the display.
3. When you finish talking, replace the handset into the base.
RECEIVING A CALL
1. Pick up the handset when the phone rings.
2. When you finish talking, replace the handset into the base.

Volume Control and Ringer Setting

Adjust the handset volume	Slide the VOLUME control to NORMAL or LOUD position.
Adjust the ringer level	Set the RINGER switch. HI - loud rings on incoming calls. LOW - lower rings on incoming calls. OFF - no ringing on incoming calls.

If you have subscribed to the Caller ID service, the caller's number and/or name will appear in the display when you receive a call.

Last Number Redialing / Pause Function
1. Pick up the handset.
2. Press the REDIAL/PAUSE button. The last dialed number appears in the display and is automatically dialed.

If you need a pause in a number, simply press the REDIAL/PAUSE button on your phone. (Example: In an office where you need to dial a 9 first to get an outside line), dial the number 9 and press the REDIAL/PAUSE button, and then dial the phone number. You will see a " *p* " displayed for PAUSE. You may also store this into memory.

Flash Function
Useful for call waiting or getting a new dial tone.

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MEMORY DIALING

You can quickly dial the numbers you stored into the 3 one-touch speed dial buttons or 10 two-touch speed dial memories.

Storing Phone Number into Memory

1. Press the STORE button, "Pro" (short for programming) appears in the display.
2. Dial the phone number you want to store. You can store up to 22 digits, including a TONE (⊛) and a PAUSE (*REDIAL/PAUSE*), each of which is counted as one digit.

3. **For one-touch dialing:** Press one of the 3 one-touch speed dial buttons (M1 to M3).	*For two-touch dialing:* *Press the AUTO button, and then press one of the dialing keys (0 to 9) to store a phone number in.*

4. The stored number and the location will show in the display.
5. Repeat steps 1-4 to store numbers into other memory locations.

NOTE: When the batteries are dead or removed for more than 5 minutes, the stored numbers may be erased.

NOTE: If you want to store a calling card number into one of your memories, you may do this the same way you program a phone number into memory. If you need a pause in a number, simply press the REDIAL/PAUSE button on your phone.

NOTE: If you entered a wrong number, you may press the STORE button or HOOK switch, then start from the beginning.

TO STORE A NUMBER TO BE DIALED VIA PRIVATE BRANCH EXCHANGE (PABX)

Before entering a phone number in Step 2 in *Storing phone number into memory*, do as follows:
1. Enter the outside line access digit (e.g., 9).
2. Press the REDIAL/PAUSE button (for a pause).

TO CHANGE A STORED NUMBER

Just store a new number, as described above, the old one will be erased automatically.

Making Calls with One-Touch Speed Dial Buttons

1. Pick up the handset.
2. Press one of the one-touch speed dial buttons (M1 to M3).
3. The phone will dial the numbers you stored into it.

Making Calls with Two-Touch Speed Dial Locations

1. Pick up the handset.
2. Press the AUTO button first, then press the stored two-touch memory number (0 to 9).
3. The phone will dial the numbers you stored into it.

CALLER ID FEATURES

Understanding the Caller ID Service

Caller ID allows the caller's phone number to be shown in the display after the second ring of the call, also in most cases, the caller's name, calling time and date. This information will be stored automatically.

In order to enjoy this feature, you must first subscribe to the Caller ID service.

To use the call back feature, set the area code (refer to page 7).

When You Receive a Call

The display as right illustrated will show all the information when you receive a call.

```
1:54 PM 3/19 WED 28
212-555-1234
JOHN SMITH
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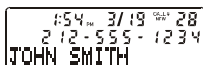
The caller's phone number and/or name will not appear in the following cases:
- When the call is made through a telephone company which does not offer Caller ID service (including international calls), the display will show *" UNAVAILABLE "*.
- When the call is "blocked". For privacy reasons, many states allow callers the option to prevent his or her telephone data from being displayed on the other party's Caller ID display. The display will show *" PRIVATE CALL "*.
- If the call is from an office which uses multiple lines, the displayed phone number may not match the number you use to call that extension.
- If you have picked up the phone before the second ring.

Viewing the Caller ID List

The phone stores the data of the last 70 calls received. It keeps track of all calls received, even if they were not answered.

You can look through the data in the Caller ID list to check the numbers and names of the calls received.

1. Press the DOWN button. The data of the newest call appears for 20 seconds.
2. Press the DOWN button to view data from new to old, and the UP button from old to new.
   - When you have reached the last (newest) call by pressing the UP button, " *END OF LIST* " appears. If you press UP button again, the display will show the first (oldest) call.
   - When you have reached the first (oldest) call by pressing the DOWN button, " *END OF LIST* " appears. If you press the DOWN button again, the display will show the last (newest) call.

You can view the Caller ID list during conversation also by following the steps above.

NOTE: If batteries are weak, the LOW BATTERY INDICATOR **Low** is displayed. Replace new batteries as soon as possible; otherwise the Caller ID list and memories may be erased.

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CALLER ID FEATURES

Calling back from the Caller ID List

A. When Handset is on the Base

1. Display the phone number you want to call back using the UP or DOWN button.
2. Press the CALLBACK/ADJUST button.
3. If the number is only 7-digit (local call), the display will show "**PICK UP OR ADJ**" and the phone displayed is 7-digit; if you want the phone number to be 10-digit or 11-digit, press the CALLBACK/ADJUST button once or twice more.
4. If the phone number is 10-digit, the display will show "**PICK UP OR ADJ**" and the phone number displayed is 11-digit ("1" is added automatically in front of the 10-digit phone number); if you want the phone number to be 10-digit or 7-digit, press the CALLBACK/ADJUST button once or twice more.
5. Pick up the handset, the displayed number will dial out automatically.

B. When Handset is Picked Up

1. Display the phone number you want to call back using the UP or DOWN button.
2. Press the CALLBACK/ADJUST button.
3. If the number is only 7-digit (local call), the display will show "**DIALING OR ADJ**" and the phone displayed is 7-digit; if you want the phone number to be 10-digit or 11-digit, press the CALLBACK/ADJUST button once or twice more, the displayed phone number will dial out automatically .
4. If the phone number is 10-digit, the display will show "**DIALING OR ADJ**" and the phone number displayed is 11-digit ("1" is added automatically in front of the 10-digit phone number); if you want the phone number to be 10-digit or 7-digit, press the CALLBACK/ADJUST button once or twice more; then after 2 seconds, the displayed phone number will dial out automatically.

Storing Phone Numbers from the Caller ID List

As the phone keeps the data of up to 70 calls, if the 71st call comes in, the phone will delete the oldest data automatically.

To prevent important call from being deleted, you can store them into the 13 speed dial memories (3 one-touch and 10 two-touch).

1. Display the phone number you want to store.
2. Press the STORE button. The number is repeated in the display.

3. For one-touch memory	For two-touch memory
Press a one-touch speed dial button (M1 to M3).	Press the **AUTO** button, and then any speed dial memories (0 to 9).

The phone number is now stored in that memory button (Note: Only the number will be stored, not the name).

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CALLER ID FEATURES

Deleting the Data from the Caller ID List

TO DELETE THE CALLER ID MEMORY ONE BY ONE ONLY

Note: You can delete the data either when the handset is on the base or it is picked up.

1. Display the caller's ID you want to delete.
2. Press the DELETE button, the display will show "DELETE CALL?", press the DELETE button once more, the display changes to show the next or previous call, and the data is deleted.

TO DELETE ALL THE CALLER ID MEMORIES

1. **When the handset is on the base only**, press the DELETE button and hold for 3 seconds, the display shows "DELETE ALL?".
2. Press the DELETE button once more, the display changes to "NO CALLS" and all the Caller ID memories (including the new call memories) are deleted.

Using Message Waiting / Mailbox

To use the Message Waiting feature, you must subscribe to this service if available from your local telephone company.

This phone will only respond to FSK type of message delivery.

1. If the message is sent by the telephone company which is preceded by a ring, the MESSAGE WAITING symbol ▱ will appear in the display.
2. After you retrieve your message(s), the telephone company will send a clear signal (by a ring) to your phone. The symbol ▱ will turn off until a new message is received. Sometimes the telephone company will not send a message clear signal to your phone, then you will have to clear the message waiting symbol manually by holding the DELETE button, then pressing the UP button.

WALL MOUNTING

This phone can be mounted on a wall phone plate. If you do not have a modular wall phone plate installed, please consult with your phone company or installer to get one, or see the following for installation without a wall plate.

1. Use the **SHORT** STRAIGHT WALL CORD, and plug one end into the bottom of the base unit.
2. Plug the other end into the WALL JACK.
3. Put the phone over the WALL PLATE, make sure both posts fit into slots on the bottom of the base unit. Then slide down to lock the phone into the WALL PLATE.
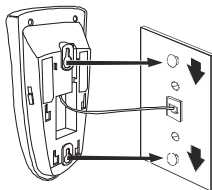

Note: The base stand is not needed for wall mounting.

WALL MOUNTING WITHOUT A MODULAR WALL PHONE PLATE

Follow these instructions to mount the phone on the wall without a wall plate:

1. Locate a wall stud. If it is not possible to utilize a wall stud for mounting, dry wall expanders or a similar type fastener is recommended. Consult your local hardware store for details.
2. Drill 2 holes $3^{15}/_{16}''$ (100 mm) apart.
3. Put a screw into each hole and leave $3/_{16}''$ (5mm) of the head exposed to mount the phone (screws are not included).

Drill one hole

Make sure the space between holes is 100 mm

Drill one hole

4. Connect the straight short cord to the phone and jack.
5. Place the TELEPHONE BASE on the 2 mounting screws and gently push down to lock into place.
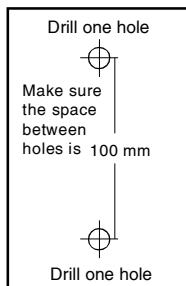
IMPORTANT

Before mounting the phone onto the wall, select a wall area with sufficient strength. If mounting on the wallboard or in an area of questionable strength, use dry wall expanders or locate a wall stud for maximum support of your telephone.

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TROUBLE SHOOTING

PROBLEMS	CHECK
No dial tone	Is any plug disconnected from the modular phone plug? Is any jack improperly wired? Use another phone to test the jack.
Phone does not ring	RINGER switch may be set to **OFF**? Slide switch to **HI** or **LOW** position.
Can not dial	Check the **TONE/PULSE** setting. You may only have **PULSE** service. Set the **TONE/ PULSE** to PULSE mode (see page 7).
Display shows erroneous figure OR No dial tone or Low dial tone or cannot dial out	You have selected the wrong languages. Refer to page 7 and reset the language. It may be helpful to remove the batteries and the line cord for 30 seconds first.
Caller ID does not work	- Make sure the Caller ID service is active. - The phone is connected to a working wall jack. - All line cord connections are correct and secure. - All 3 "AA" batteries installed according to the polarity shown and they are fresh.
The display gets dim or is blank	Check if batteries are properly installed, and if you have received the first Caller ID record. If you have, **your batteries** may be weak. Replace all the batteries. Also adjust the contrast (see page 7).
The Caller ID display does not show the caller's information	The Caller ID unit will not function until you have subscribed to Caller ID service from your local telephone company. Call your local telephone company to have Caller ID service installed on your phone line. Also, fresh batteries **must** be installed. Make sure all your phone line connections are secure and correct. If it is a private call or a blocked call, the caller's name and/or phone number will not appear in the display. (You will see time and date of call plus some dashes or the words *"PRIVATE CALL"* or *"UNAVAILABLE"*.)
Static noise on line, cannot hear calling party or calling party can not hear you	Make sure the COILED HANDSET CORD is connected properly. OR Replace the COILED HANDSET CORD. Any phone store has these cords in different lengths. After some time the cord may become overstretched or damaged.
Redial does not work	Check if *"P"* shows in the display. Since the REDIAL/PAUSE button has combined function (pause), the phone may have been paused. Just press the HOOK switch or FLASH button to get a new dial tone.

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TROUBLE SHOOTING (continued)

PROBLEMS	CHECK
LINE ERROR shows in the display	You picked up the phone before the second ring, or your phone received no information or unclear information. Static can cause this message. If this condition persists, contact your local telephone company to ensure there is no problem with your phone line.
Cannot erase all records in memory	To erase **ALL** call records, make sure the phone is not in use. Press and hold the DELETE button for 3 seconds, the display will show "DELETE ALL?", press the DELETE button again.
Caller ID displays words like CHOISIS ZONE or TIEMPO or HEURE or CODIGO DE AREA or APPEL	Your language is set for French or Spanish. To reset the language, press and hold the DELETE button and then press the DOWN button. While "$\mathcal{E}$" is flashing, press the DELETE button to confirm. The language will be set to English mode.
Memory Dialing does not work	Check if you have stored the numbers correctly by pressing that memory location button(s).
Caller's number is not registered to the Caller ID memory	The caller may have a blocked number to prevent Caller ID identification, or it may be an overseas call or you may have noise on the line during that call.
Message Waiting does not work	Check with your telephone company if this service is available and if you have subscribed for it.
Pressing a MEMORY button not display stored number	The MEMORY button has no stored number. Please store the number again. Press the STORE button, dial the number and then press the MEMORY locations.

NOTE:

1. If problems with your telephone service occur later, try to determine if the trouble is with the telephones you own or with the telephone company equipment. Unplug the telephone and try it on another jack in a different room or in a neighbor's home to see if the phone line or the set is bad. If the known working phone does not operate properly on that line, contact your local telephone company for assistance.

2. If disconnection of your phone ends the problem, your phone may be the source of the trouble and it should be tested and repaired if necessary before it is reconnected.

3. There are no user maintainable parts or adjustments on this set. Should your phone require repairing, contact us for instructions (except for cords which you can buy at any phone store).

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LIMITED WARRANTY

We warrant this product to be free from defects in material and workmanship under normal use for a period of 1 year after purchase, and we will repair it free of charge or replace it at no charge, should it become defective under this warranty, providing you submit proof of purchase (sales slip) with the set.

During the initial 1 year period after original purchase, we will service the set that is returned to LENOXX ELECTRONICS CORP., prepaid, at no charge. After the initial 1 year period expires, we will exchange, at no charge, any part that is defective, but will charge for the cost of labor, return postage paid by LENOXX.

This warranty does not apply to any products which have been subject to misuse, neglect or accident. This warranty does not cover broken cords or cabinet. UNDER NO CIRCUMSTANCES WILL LENOXX ELECTRONICS CORP. BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusions or limitations may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. The following charges apply to repairs beyond the warranty period: $4.00. Be sure to pack carefully and send postage paid and insured with your money order (personal checks will not be accepted) and sales receipt to:

LENOXX ELECTRONICS CORP., 2 GERMAK DRIVE, CARTERET, N.J. 07008

This Class B digital apparatus complies with Canadian ICES-003.

For Customer Service

Dial 1-800-315-5885 (MONDAY - THURSDAY 09:00 AM - 05:00 PM, FRIDAY 09:00 AM - 01:00 PM EST)

or Visit Our Website: http://www.lenoxx.com

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2 GERMAK DRIVE
CARTERET, N.J. 07008
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