DECT 211
DECT 215

User Manual

⚠ **Charge handset(s) for 24 hours before use.**

This equipment is not designed for making emergency telephone calls when the power fails

PHILIPS
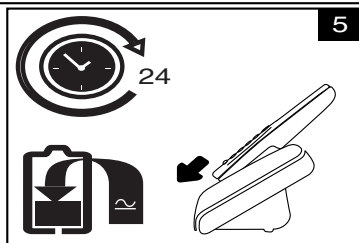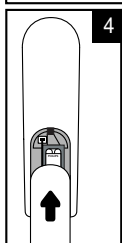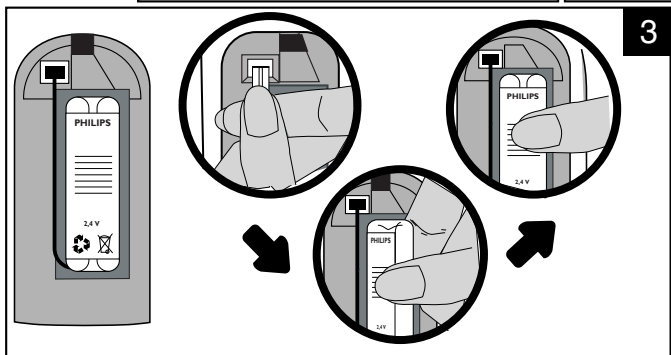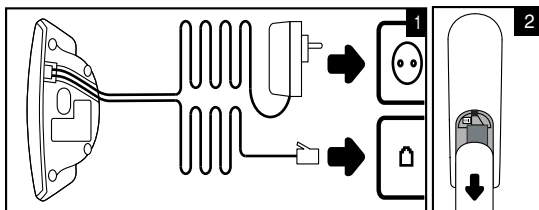
INSTALLING

Dect 211

&

Dect 215

Installing your telephone

✦ *Inserting / Replacing battery pack / Telephone connection*

Warning: To insert battery pack and /or to connect your telephone, please refer to the drawings printed on the inside cover.

With the help of the installation drawings :

1.- Plug the line cord (A) into the line socket on your DECT 211 or DECT 215 base station. Plug the power cable (B) into the power socket on your DECT 211 or DECT 215 base station. Plug the power supply unit into the wall socket.
Connect the telephone line cord into the wall socket.
2.- Open the battery door on the handset by sliding it down.
3.- Connect the battery pack to the connector inside the handset. Place the battery pack with sticker face up and wires along the left side of the battery pack.
4.- Replace the battery door.
5.- Put the handset on the base and charge for 24 hours before use.

✦ *Charging / Recharging the telephone* (See battery status icon on page 4.)
On first use or when inserting a new battery, charge the battery with the handset for **at least 24 hours.** This ensures optimal battery life reached after 3 cycles of charge/uncharge.
The battery needs to be charged if you hear a beep when using the telephone.
The battery life is about 300 hours in stand-by time and 18 hours in communication.

✦ *Configuring the phone for use*

Don't change your configuration code if you live in UK or Northern Ireland. Your product is already factory configured with the right settings.

Warning : This product is **ONLY** designed to be used in countries **LISTED** below.

Country					Code	
Northern Ireland	R⇗	9 OFF WXYZ	9 OFF WXYZ	#	44	OK
UK					44	

Warning : If you live in the country in the table below, you **must** enter the relevant configuration code using the key sequence shown followed by your country code.

Rep. of Ireland	R⇗	9 OFF WXYZ	9 OFF WXYZ	#	153	OK

For Example to configurate for Republic of Ireland :

R⇗ → 9 OFF WXYZ → 9 OFF WXYZ → # → dial 153 → OK

Advice : If you have bought your product in any of the above countries but want to use it in another one, you can enter the configuration code, according to the above tables, in order to activate the right country settings. Nevertheless, you have to change the telephone line cord adapter according to the country where you want to use it.

✦ *Safety information :* This equipment is not designed for making emergency calls when the power fails. An alternative should be made available for access to emergency calls.

✦ *Power requirements :* The product requires an electrical supply of 220-240 volts, single phase alternating current, excluding IT installations defined in standard EN 60-950.

✦ *WARNING !* The electrical network is classified as dangerous according to criteria in the standard EN 60-950. The only way to power down this product is by unplugging the power supply from the electrical outlet. Ensure the electrical outlet is located close to the apparatus and is always easily accessible.

✦ *Telephone connection :* The voltage on the network is classified as TNV-3 (Telecommunication Network Voltages, as defined in the standard EN 60-950). Following a power cut, date and time settings, as well as the call in progress are lost.

✦ *Safety precautions :* Do not allow the handset to come into contact with liquids. Do not open the handset or the base station. This could expose you to high voltages. Do not allow the charging contacts or the battery to come into contact with conductive materials.

✦ *Environmental care :* Please remember to observe the local regulations regarding the disposal of your packaging materials, exhausted batteries and old phone and where possible promote their recycling.

● **You can install your product immediately and start using the phone after charging it for 24 hours.**
● **You need to perform an operator setting if you are not connected to the main operator network in your country. (see page 10)**
● **In case you need to change the battery pack, always use a NiMH AAA 730 x 2 rechargeable battery pack .**

Dect 211 Dect 215 **multihandset packs**

The information included in this manual are valid for DECT 211 and DECT 215 multihandset packs.

Philips has marked the battery and packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.

🗑 Batteries should not be disposed of with general household waste.

♻ A financial contribution has been paid to the associated national recovery & recycling system.

DECT 211

DECT 215

Keypad

Talk key		**p 5**
Phonebook keys		**p 6**
Call log key		**p 7**
Redial list & correction key		**p 5**
Validation and intercom key		**p 8**
Loudspeaker key (DECT 211)		**p 5**
Loudspeaker/Answerphone key (DECT 215)		**p 5**
Programming and recall type key		**p 14**
Volume key		**p 5**

Screen Icons

🔘 Answerphone settings / Answerphone On (DECT 215 only)		**p 9**
♪ Handset ringer settings		**p 13**
📞 Handset registering / unregistering		**p 14**
🔧 Technical settings		**p 14**
✉ Message indicator on answerphone (DECT 215 only)		**p 9**
🔋 Battery charge status : charge in progress - fully charged - low		**p 1**
📞 Call log / Voicemail Box		**p 7**
🔊 Loudspeaker		**p 5**
😊 Friend phonebook		**p 6**
📞 Call in progress	- 🏠 Internal call	**p 8**
👪 Family phonebook		**p 6**
Ψ Base / Handset link		**p 15**

* subject to a subscription with your operator
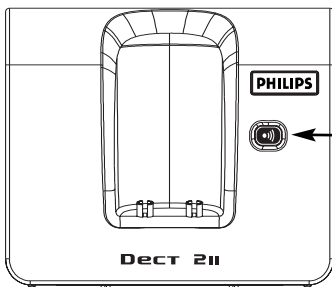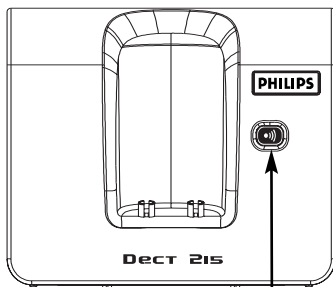
Paging key **p 8**

Using the telephone

📞 Making a call

✦ *Answering a call / Hanging up*

📞 ➡ answer the call.

To end the conversation, press the key again or replace the handset on the base station.

✦ *Calling directly*

📞 ➡ dial the phone number.

✦ *Predialling the number before calling*

Dial the phone number ➡ 📞

✦ *Calling from a phonebook*

📇 or 🔘 ➡ 📱◄ or 📱► ➡ 📞
to scroll through the list

✦ *Adjusting the volume (earpiece or loudspeaker)*

◀

📞 flashes on an incoming call.or if the answerphone DECT 215 is on line.

To correct entries use 🔘.

🔊 Using handsfree on the handset

🔊 on DECT 211 handset   🔊 on DECT 215 handset

✦ *Activating / Deactivating the loudspeaker*

📞 ➡ 🔊 / 🔊

Warning: Handsfree activation could suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

3 volume levels are available for both the earpiece and the loudspeaker.

🔘 Using the Redial list and Correction key

✦ *Accessing / exiting the redial list*

🔘 ➡ 📱◄ or 📱► / 🔘
to scroll through the redial list   *to exit*

✦ *Calling a number from the redial list*

🔘 ➡ 📱◄ or 📱► ➡ 📞
to scroll through the redial list

✦ *Deleting a number from the redial list*

🔘 ➡ 📱◄ or 📱► ➡ 6 *to delete the current entry*
to scroll through the redial list

The redial list contains the last 5 numbers called : from the latest to the oldest.

✦ *Storing one of the redial list numbers into one of your phonebooks*

$\boxed{C}$ ➡ $\boxed{1◄}$ or $\boxed{3▶ \atop DEF}$ ➡ $\boxed{👥}$ or $\boxed{☺}$ *beep* ➡ enter ➡ $\boxed{OK}$

to scroll through the redial list   the name

✦ *Number correction*

$\boxed{C}$ corrects :

- a digit when predialling,
- a digit or a character when entering names in the phonebooks.

A long press on $\boxed{C}$ aborts any procedure in progress.

👥 ☺ Creating and changing phonebook entries

The telephone has two phonebooks :

👥 *A 20-entry family phonebook (see VIP feature p.13)*

☺ *A 20-entry friends phonebook. (see VIP feature p.13)*

✦ *Creating an entry*
Each entry contains a name (max.10 characters) and a number (max. 16 digits).

1. Enter the phone number and press 👥 or ☺.

Note : To insert a pause, long press on $\boxed{\#}$.

2. Enter the name and press $\boxed{OK}$ to validate.

✦ *Changing an entry (name)*

$\boxed{👥}$ or $\boxed{☺}$ ➡ $\boxed{1◄}$ or $\boxed{3▶ \atop DEF}$ ➡ $\boxed{C}$ ➡ $\boxed{C}$ ➡ $\boxed{OK}$

to scroll through the list   *to modify* the name

✦ *Changing an entry (number)*

$\boxed{👥}$ or $\boxed{☺}$ ➡ $\boxed{1◄}$ or $\boxed{3▶ \atop DEF}$ ➡ $\boxed{OK}$ ➡ $\boxed{C}$ ➡ $\boxed{C}$ ➡ $\boxed{OK}$

to scroll through the list   *to modify* the old number

✦ *Deleting an entry*

$\boxed{👥}$ or $\boxed{☺}$ ➡ $\boxed{1◄}$ or $\boxed{3▶ \atop DEF}$ ➡ $\boxed{OK}$ ➡ $\boxed{6× \atop mno}$ ➡ $\boxed{OK}$

to scroll through the list   *to delete* the entry

You can also create an entry from the redial list and the call log*.

Press 👥 or ☺ to access or exit the phonebooks.

* Subject to a subscription with your operator.

🔔 Using the call log

This feature is available if you have registered to the caller identification service with your operator.

The call log stores the last 10 external calls received :
- *answered calls*
- *unanswered calls*
- *Voicemail box service information**
- *messages from your answerphone (DECT 215 only) (✉).*

* Subject to a subscription with your operator.

🔔 *flashes if there is a new message on the Voicemail box.(subject to a subscription with your operator).*

✦ Accessing / exiting the call log

🔔 ➞ ⬅️ or ➡️ / 🔔
to scroll through the log / *to exit*

✦ Consulting the call log
The screen can either display :
- *the caller's number**
- *the caller's name (if known in the phonebook, or if sent by the network)**
- *stars if it is an unidentified call***
- *dashes if non recognised number*

You can display, the phone number, the time and date of the call by pressing 🔘.

Press 🔘 to return to consulting mode.

* Subject to a subscription with your operator for the Caller Line Identification and/or Name Display services.
** Withheld caller identification

Time and date depends on the network.

Note : If the 🔔 icon keeps on flashing after having consulted all the messages on your Voicemail box and after having read all the call log entries, you can switch them off by deleting the call log entry which corresponds to the message.

✦ Calling a number from the call log

🔔 ➞ ⬅️ or ➡️ ➞ 📞
to scroll through the log
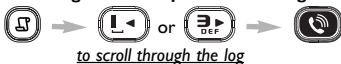
✦ Deleting an entry from the call log

🔔 ➞ ⬅️ or ➡️ ➞ 6️⃣ ➞ *beep* ➞ 🔔
to scroll through the log / *to exit*

✦ Storing one of the log numbers into your phonebooks

🔔 ➞ ⬅️ or ➡️ ➞ 👥 or ⚙️ *beep* ➞ enter ➞ 🔘
to scroll through the log / the name

⊙ Using the intercom

This function can only be used with a multi-handset configuration. It allows you to make free internal calls and transfer external calls from one handset to another.

Intercom & call transfer are only possible with handsets* registered to the same base station.

✦ Internal call

⊙ short press to call all the handsets in idle mode.

⊙ long press, enter the handset number (1 to 4) to call the selected handset in idle mode.

* If the handset does not belong to the DECT 211 or DECT 215 range, this function may not be available.

Press ⊙ or 📞 to answer or hang up the internal call.

✦ Fast call transfer
During a call in progress you can transfer the call without waiting for the

other handset to pick up : ⊙ ➡ 📞.

All the handsets ring.

During transfer, the person on hold will hear music.

✦ Call transfer to a specific handset
During a call in progress you transfer the call to a specific handset :

Long press on ⊙ ➡ enter the handset number (1 to 4) ➡ 📞

4 handsets can be registered to the same base station.

⊙))) Paging

This feature allows you to locate the handset(s).

Press ⊙))) on the base station, all the subscribed handsets ring. Once

located, press any key on the handset to stop ringing or press ⊙)))
again.

Using your answerphone

🔊 Setting up the answerphone

The answerphone is by default activated with a pre-recorded message and the answer & record mode.
Recording capacity : 9 min. (standard quality) - 6 min (high quality) : including personal outgoing message if recorded.

✦ *Activating the answerphone*

🔊 ➡ 7 ➡ *beep* ➡ 🔊
To exit

🔊 icon is on.

✦ *Deactivating the answerphone*

🔊 ➡ 9 ➡ *beep* ➡ 🔊
To exit

🔊 icon is off.

✦ *Playing new messages / playing a memo*

🔊 . You can adjust the volume using ◐
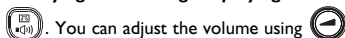
✉ icon blinks.

✦ *Playing your old messages*

🔊 ➡ 2 ➡ 1 or 3 ➡ 🔊
previous or next message *To exit*
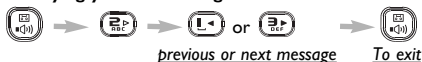
✉ icon is on.

✦ *Deleting the current message*

🔊 ➡ listen to the message ➡ 6 ➡ 🔊
To exit

✦ *Deleting all messages*

🔊 ➡ 6 ➡ 🔊 .
Long press *To exit*
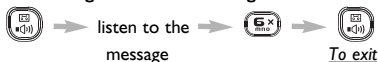
When playing a message, the date and time of the message are displayed on the handset.

✦ *Playing the current outgoing message*

🔊 ➡ 5 ➡ *the outgoing message is played* ➡ 🔊 .
To exit
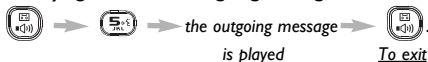
◆ *Recording your personal outgoing message*

 ➡ ➡ speak after the beep ➡ * ➡
To exit
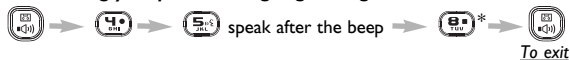
However, if you do so, you will permanently erase the pre-recorded outgoing message.

◆ *Recording a memo*
If you want to leave a local message for your family :

 ➡ ➡ speak after the beep ➡ ➡
To exit

This local message (memo) is treated like all other answerphone messages.
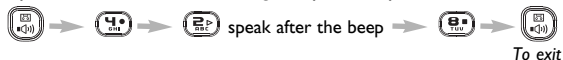
◆ *Selecting the answerphone mode*
You can select either answering mode only (which plays an outgoing message but does not take messages) or answering & recording mode (which takes messages.)

 ➡ ➡ ➡ or ➡
to switch between modes To exit

answering & recording mode

1/ 1--) + (--

answering only mode

1/ 1--)
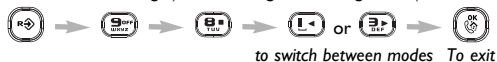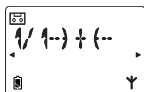
Advice: prior to using the answering-only mode, make sure that you have adapted the outgoing message.

Screening the calls while a message is being left

This allows you to listen to any caller leaving a message and to decide whether or not to take the call.

◆ *Activating call screening*

From the handset :

◆ *Deactivating call screening*

From the handset :

◆ *Increasing the volume of the call screening*
During call screening, the volume can be adjusted. 4 volume levels are available, including silent.

Press until you have reached the desired volume.

The last selected level will be registered for the next call.

◆ *Call interception*

The recording of the current message is stopped and the call is taken.

When the answerphone is on-line, ☎ blinks.

Remote access

This allows you to remotely dial in and access your answerphone via any

telephone with a ⊛ *key and tone dialling.*

◆ *Remotely activating the answerphone*

Dial your phone number ➡ ⊛ ➡ enter the RC Code* ➡ (7)
                   after 9 rings and a beep   *to activate*

RC (Registration Code) code is written under the base.

◆ *Remotely deactivating the answerphone*

Dial your phone number ➡ ⊛ ➡ enter the RC Code* ➡ (9)
                   during the outgoing message   *to deactivate*

* or enter your personal Remote Access Code (see p 13).

◆ *Remotely accessing the answerphone*

1. Dial your phone number**

2. During the outgoing message press ⊛ and enter your remote access code

** You will hear the recorded outgoing message.

◆ *Functions available during remote access*

Keys	Functions
(1)	Replay the message
(1) (1)	Play the previous message
(2)	Play the message
(3)	Play the next message
(5)	Play the outgoing message
(6)	Delete the current message
(8)	Stop playing message
(4) (5)	To record the outgoing message + press (8)
(4) (2)	To record a local memo + press (8)

Note: if you want to deactivate the remote use see note page 13 in "Changing Remote Access Code".

Customising the telephone

⌂ Programming the phone

To enter the programming mode press ⌂.

Icons representing the menus will then be displayed on the screen :

> 🔂 Réglages répondeur (uniquement pour le DECT 215)
>
> ♪ Volume and melody settings (VIP melodies*)
>
> ☍ Handset registering
>
> ✦ Other settings

Once the menu is selected with 【◄ and 🔢 keys, press 🔘 to confirm your choice.

> Use 【◄ and 🔢 to navigate within the menus.
>
> Icons : flashing to select the menu and steady on once entered in the menu.

Note : *Each menu has one or several options. The options will appear on the screen one after the other by pressing 🔘 . **To exit the programming mode at any time press** ⌂ *or* ⌄ *(long press)* .

🔂 Answerphone settings (DECT 215 only)

✦ *Changing the day (1st option out of 5 : 1/5)*
Each day is represented by a number : Monday as 1...Sunday as 7.

Scroll to the required day number with 【◄ or 🔢 and press 🔘 to validate.
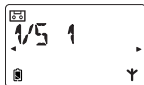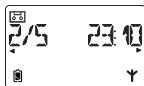
✦ *Changing the time (option 2/5)*
Enter the time *(without any space or dash)* and press 🔘 to validate.

✦ *Number of rings before answer (option 3/5)*
You can select from the list (2,3,4,5 and toll saver**) the number of rings after which the answerphone will take the call.

Scroll to the required number of rings with 【◄ or 🔢 and validate with 🔘 .

*The VIP settings allow to store the names in particular phonebook groups. A melody can be associated to a phonebook. When ringing, the VIP melody helps you identify the caller's group. (see p. 13).

** :*In toll saver mode, if there are new messages the answerphone will answer after 3 rings, and only after 5 rings if there are no new messages. So, you can hang up after 4 rings without paying for a call. Toll saver is useful for remote access only.*

✦ *Changing Remote Access Code (option 4/5)*
To remotely access your answerphone you need to enter a secret code (4 digits). By default, this code is identical to the RC code written under the base.
If you want to change the default code :

Enter a personal code and press to validate.

Note : You can delete with your Remote Access Code. If this code has been deleted, the remote-activation of the answerphone is not possible.

✦ *Choosing the recording quality (option 5/5)*
You can choose the recording quality of your answerphone.

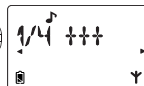Scroll to the required quality and validate with .
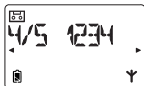
🔲🔲🔲🔲 :
High quality.
🔲🔲🔲 :
Standard quality.

♪ Handset ringer settings (⚬ ➤ ♪ ➤ ⚬)

✦ *Ringer Volume (option 1 out of 4 :1/4)*
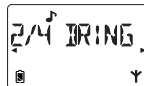
Scroll through the different volume settings using (⬅)

or (3⯈) keys. Press (OK) to validate your choice.

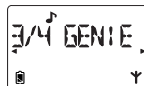**✦ *Handset Melody (option 2/4)***

Scroll through the 7 different melodies using (⬅) or

(3⯈) keys. Press (OK) to validate.

✦ *Friends phonebook (VIP) Melody* (option 3/4)*

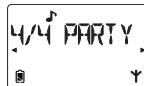Scroll through the 7 different melodies using (⬅) or

(3⯈) keys. Press (OK) to validate.

✦ *Family phonebook (VIP) Melody* (option 4/4)*

Scroll through the 7 different melodies using (⬅) or

(3⯈) keys. Press (OK) to validate.

*A VIP melody can be associated to each phonebook. When ringing, the VIP melody helps you identify the caller's group.
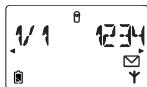
⚬ is blinking when selecting the friends phonebook melody.

👥 is blinking when selecting the family phonebook melody.

* Subject to a subscription with your operator to the Caller Line Identification service.

## 📱 Handsets registering / unregistering (📟 ➤ 📱 ➤ 🔋)

4 handsets can be registered to the base station. A handset can only be associated with 1 base station.

✦ To register another handset
First enter registration mode **by unplugging and plugging back in the power adapter to the electricity supply.**

Once the 📱 menu is selected, enter the RC* code written under the base and press

🔘 to confirm.
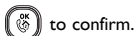
Warning : If you wish to associate a non-Philips handset to the DECT 211 or DECT 215 base stations, make sure that these handsets are GAP compliant otherwise they will not operate properly.

✦ To unregister the handset you use

📟 ➤ 9 ➤ 4 ➤ enter the RC code* ➤ 🔘

✦ To unregister all the handsets (except the handset you are using)

📟 ➤ 9 ➤ 5 ➤ enter the RC code* ➤ 🔘

*RC code (Registration Code) is written under the base.

Warning : Once unregistered, the handset is no longer operational.

✦ Technical settings (country dependent)

If your network operator is not the main national network operator, you may have to change the line settings. Some of the following settings are available subject to a subscription with your operator and also technical availability.

The options on this menu are country dependent and some may not exist in certain countries.

To enter the following settings : 📟 ➤ ◀ or ▶ ➤ ✦ ➤ 🔘
*To scroll through the menus*

Press 📟 to exit the programming option.

✦ Changing Caller Identification type
The Caller Identification service (Name and Number) is available subject to a subscription to your operator (according to availability). (Country dependent)

◀ or ▶ *to choose the right setting among the list* ➤ 🔘
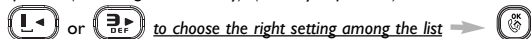
✦ Changing the dial mode
This allows you to select either DTMF tone dialling (faster dialling, access to operator services) or pulse dialling (also called "Loop disconnect" and used in countries without DTMF capability).The default value is TONE. (Country dependent, you may not be able to change to "Pulse").

◀ or ▶ *to choose* TONE *or* PULSE ➤ 🔘
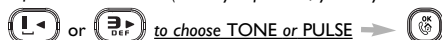
✦ *Changing recall type (flash setting)*

The use of some services accessed with (⌨⊙) *(call waiting, call forward...) will*

depend on the flash setting (Short/Long) according to your installation type (Public,
PABX). (country dependent)

⬛⬛⬛⬛: Short .
⬛⬛⬛⬛⬛⬛: Long.

(⌨◄) or (**3**ᴅᴇꜰ) *to choose between* Short *or* Long ➡ (✎ᴼᴷ)
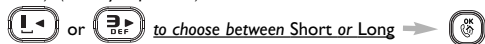
Troubleshooting

✦ *Telephone troubleshooting.....*

● **Please read this user guide carefully before calling your Philips Customer Care Center.**

● **IF NEEDED, check that the appropriate country code is set in the phone :** (⌨⊙) ➡ (**9**ᴏꜰꜰ) ➡ (**9**ᴏꜰꜰ) ➡ (**#**) **(see page 1).**

PROBLEMS	CAUSES	SOLUTIONS
- No dialling tone when pressing (📞).	- The base station is not properly connected to electricity or to the telephone sockets. - Too far from the base station - Battery pack is low (low battery icon is displayed).	- Check the connections.(inside cover). - Move closer to the base - Charge battery pack. (inside cover).
- ⵜ icon is blinking.	- The handset is not registered. - The handset is out of range.	- Register the handset to the base station. (p 14) - Move closer to the base station.
- When the handset is placed on the charging unit, no beep is heard.	- The handset is not placed correctly on the base station charging unit. - Charging contacts are dirty.	- Take the handset off the base station and put it back again. - Clean them with a clean and dry cloth.
- Battery icon remains empty although the handset has charged for 24 hours.	Handset battery pack is defective.	Please contact your PHILIPS dealer in order to purchase new rechargeable battery pack.
- No symbol on the display.	- Battery pack is uncharged. - The product is not properly connected	Charge battery pack. (inside cover). Make sure your product is plugged in. (inside cover).
- A phonebook entry has not been memorised.	The phonebook you wish to use is full.	Delete some entries to free memory space.
- Bad audio quality (crackles, muted, echo, etc.).	- Interference from nearby electrical appliance. - Base station installed in a room with thick walls. - You are using the handset too far from the base station.	- Try to plug the base station in elsewhere. - Install the base station in a different room. - Move closer to the base station.
- Caller display does not work.	Service not activated, wrong operator or wrong setting.	Check your subscription with your operator.

✦ *Answerphone troubleshooting.....*

PROBLEMS	CAUSES	SOLUTIONS
- Answerphone icon is blinking on the display.	The answerphone memory is full	Consult and delete messages to free sufficient memory. (p 9)
- The answerphone has not recorded your outgoing message.	The answerphone memory is full.	Consult and delete messages to free sufficient memory. (p 9)
- The answerphone has stopped.	The answerphone memory is full.	Consult and delete messages to free sufficient memory. (p 9)

✦ *Declaration of Conformity :*

We,
PHILIPS Consumer Electronics
Route d'Angers
72081 Le Mans Cedex 9
France

Declare that the products DECT211xx and DECT 215xx are in compliance with ANNEX III of the R&TTE-Directive 1999/5/EC and then with the following essential requirements :

Article 3.1 a : (protection of the health & the safety of the user)
    EN 60950-1 (2000)
Article 3.1 b : (protection requirements with respect to electromagnetic compatibility)
    ETSI EN 301 489-6 V1.2.1 (08/2002) & ETSI EN 301 489-1 V1.3.1 (09/2001)
Article 3.2 :   (effective use of the radio spectrum)
    EN 301 406 (2003)
The presumption of conformity with the essential requirements regarding Council Directive 1999/5/EC is ensured.
Date : 24/02/2004   Le Mans

Quality Manager
DECT & Home Telephony

The product can only be connected to the analogue telephone network in the countries indicated on the back cover of this manual.
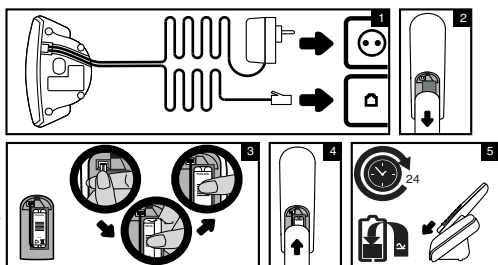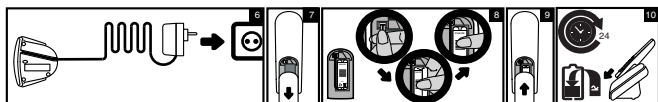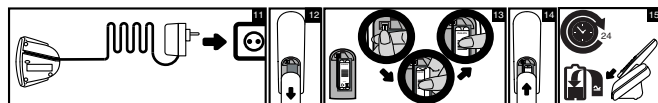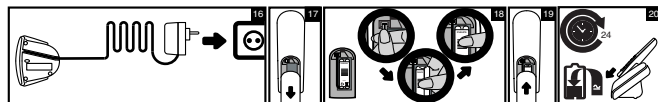
The $C\epsilon$ marking certifies compliance with technical regulations in accordance with the Directive 1999/5/EC for the safety of the user, electromagnetic perturbations and for radio spectrum.

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