

HDPii High Definition Card Printer/Encoder User Guide (Rev. 1.1)

HDPii Dual-Sided

Part Number: L001130

HDPii High Definition Card Printer/Encoder User Guide (Rev. 1.1), property of Fargo Electronics, Incorporated

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These reference documents were thoroughly reviewed to provide Fargo with professional and international standards, requirements, guidelines and models for our technical, training and user documentation. At all times, the *Copyright Protection Notice* for each document was adhered to within our Fargo documentation process. This reference to other documents does indicate that Fargo is an ISO-certified company at this time.

- <u>ANSI/ISO/ASQ Q9001-2000 American National Standard</u>, (sub-title) <u>Quality Management</u> <u>Systems – Requirements</u> (published by the American Society of Quality, Quality Press, P.O. Box 3005, Milwaukee, Wisconsin 53201-3005)
- <u>The ASQ ISO 9000:2000 Handbook</u> (editors, Charles A. Cianfrani, Joseph J. Tsiakals and John E. West; Second Edition; published by the American Society of Quality, Quality Press, 625 N. Plankinton Avenue, Milwaukee, Wisconsin 53203)
- Juran's Quality Handbook (editors, Joseph M. Juran and A. Blanton Godfrey; Fifth Edition, McGraw-Hill)

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Section 1: Printer Overview

How to use the guide

The HDPii High Definition Card Printer/Encoder User Guide is designed to provide installers and technicians with quick, efficient lookup of related procedures, components and terms. The Guide can be used effectively either in soft or hard copy, depending on the preference of the installer or technician.

Manual	Description	
Glossary of Terms and Technical/Functional Specifications (hyper-linked)	You can go directly to the Glossary of Terms, Technical Specifications and Functional Specifications to learn how to use the processes, procedures, functions and windows for the within concise, correlative tables.	
Table of Contents (hyper- linked)	You can use the automated Table of Contents to quickly locate, for example, an error message, a procedure, the index or an appendix.	
Cross-Referencing (hyper- linked)	You can use the cross-referencing links to quickly locate, for example, an error message or a procedure.	
Comprehensive Index (hyper-linked)	You can use the Comprehensive Index to quickly locate information on the Printer, relating to a specification, a procedural step, a window or screen, a component, a term, a qualifier or a related feature to this Printer.	

Safety Messages (review carefully)

Symbol	Critical Instructions for Safety purposes
Danger:	Failure to follow these installation guidelines can result in death or serious injury.
<u>_!</u> \	Information that raises potential safety issues is indicated by a warning symbol (as shown to the left).
	• To prevent personal injury , refer to the following safety messages before performing an operation preceded by this symbol.
	• To prevent personal injury , always remove the power cord prior to performing repair procedures, unless otherwise specified.
Caution:	This device is electrostatically sensitive. It may be damaged if exposed to static electricity discharges.
<u>/</u> 4	Information that raises potential electrostatic safety issues is indicated by a warning symbol (as shown to the left).
	• To prevent equipment or media damage , refer to the following safety messages before performing an operation preceded by this symbol.
	• To prevent equipment or media damage , observe all established Electrostatic Discharge (ESD) procedures while handling cables in or near the Circuit Board and Printhead Assemblies.
	• To prevent equipment or media damage , always wear an appropriate personal grounding device (e.g., a high quality wrist strap grounded to avoid potential damage).
	• To prevent equipment or media damage , always remove the Ribbon and Cards from the Printer before making any repairs, unless otherwise specified.
	• To prevent equipment or media damage , take jewelry off of fingers and hands, as well as thoroughly clean hands to remove oil and debris before working on the Printer.

Process Flow (in table format)

Reviewing the Boot-up Sequence

Step	Process
1	The Card feed stepper turns ON (to check for a card in the card path).
2	The Film transfer take-up Motor turns ON to take up any slack in the film.
3	The Print Headlift turns until head up position is returned from Headlift Sensor.
4	The Print Ribbon moves forward until it finds the yellow panel, pauses, advances to magenta, then backs up to yellow (the Ribbon Sensor detects the color of the ribbon).
5	The Transfer Film advances forward two panels from supply (advances until the Print Film Sensor senses 2 marks on the Film).
6	The Transfer Film advances forward one panel from supply (advances until the Print Film Sensor senses 1 mark on the Film).
7	The Transfer Film reverses for one panel onto supply (reverses until the Print Film Sensor senses 1 mark on the Film).
8	The Transfer Film reverses for one panel onto supply (reverses until the Print Film Sensor senses 1 mark on the Film).

Reviewing the Sequence of Operations

The following sequence describes a dual-sided, full color print job with magnetic encoding.

Step	Process
1	The File information is received from the PC.
2	The Heater warms up and/or maintains the heat on the hot Roller using the RTD (Resistive Thermal Device) to help maintain the desired temp.
3	The DC Motor and Stepper Motor turn ON and run until a card is seen by the card Sensor, which will cause the Card Input Motor to stop.
	The Stepper will continue to run a certain number of steps to position the card under the Card Feed/Position Sensor.
4	For a magnetic print job, the Stepper will continue moving the card until the trailing edge is positioned under the Mag Head. All stop.
5	Stepper will turn ON in reverse direction and encode card. All stop.
6	Stepper will again turn on and position the trailing edge of the card under the Mag Head. All stop.
7	Stepper will turn ON in reverse direction and verify data encoded onto mag stripe.
8	Stepper continues transporting card until the trailing edge is positioned under the Card Feed/Position Sensor. All stop.
9	The Ribbon Drives turn ON and move until the correct panel is found by the Print Ribbon Sensor. All stop. (Note: The Print Ribbon Encoder is active during this step.)
	This step occurs simultaneously with Step 10 (below).
10	The Film Drives turn ON until the Film is positioned with the Film Print Alignment Sensor. (Note: This is the closest Sensor to the Print Platen Roller.)
	All stop. (Note: The Film Ribbon Encoder is active during this step.)
11	The Headlift Motor engages, moving the Printhead down until Headlift Sensor is activated. All stop.
12	The Fan turns ON as required to keep head cool.

Continued on the next page

Reviewing Card Printer Sequence of Operations (continued)

Step	Process
13	The Ribbon Drives, Film Drive and Print Platen Stepper turn ON and the Printhead burns the image data until the image data is depleted. All stop. (Note: The Ribbon Encoders and Film Encoders are active during this step.)
14	The Headlift Motor engages, moving the Printhead up until the Headlift Sensor is activated. All stop. The Film Drive reverses the Film Position Sensor to print over the image (again).
15	Repeat Steps 9 to 14 for the appropriate number of color/heat seal panels.
16	The Film Drives turn ON to rewind the printed portion of the Film into position at the heated Transfer Roller.
17	If the heater is not at the required temperature yet, the job will pause.
18	Stepper engages to move the card to a position directly over the Transfer Roller. The Card Feed/Position Sensor determines card edge and number of steps to position card. All stop.
19	The Headlift Motor turns ON to raise the Transfer Roller and will stop when the Headlift Sensor is activated. All stop.
20	The Stepper and Film Drive will turn off after a given number of steps based on the position given by the card Sensor. All stop. (Note: The Film Encoder is active during this step.)
21	The Headlift Motor turns ON to lower the Transfer Roller, stopping when the Headlift Sensor is activated.
22	The Film Drive and Stepper turn ON for a given number of clicks based on Film Encoder, until the film is released.
23	The Stepper turns ON to move the card into the Output Module to flip the card to the opposite side. After flipping, the card is transported back to the Card Feed/Position Sensor (to repeat Steps 9 to 14).
	Upon completion of all print cycles, the card is transported to the Output Hopper (based on steps from the Output Card Position Sensor). All stop.
24	The Heater is maintained at a set temperature by the RTD when the Printer is ON. The cooling fan is ON when the Printhead is ON or hot.

Section 2: Specifications

The purpose of this section is to provide the User with specific information on the Regulatory Compliances, Agency Listings, Technical Specifications and Functional Specifications for the Printers.

Safety Messages (review carefully)

Symbol	Critical Instructions for Safety purposes
Danger:	Failure to follow these installation guidelines can result in death or serious injury.
<u> </u>	Information that raises potential safety issues is indicated by a warning symbol (as shown to the left).
	• To prevent personal injury , refer to the following safety messages before performing an operation preceded by this symbol.
	• To prevent personal injury , always remove the power cord prior to performing repair procedures, unless otherwise specified.
Caution:	This device is electrostatically sensitive. It may be damaged if exposed to static electricity discharges.
<u>/</u> 4	Information that raises potential electrostatic safety issues is indicated by a warning symbol (as shown to the left).
	• To prevent equipment or media damage , refer to the following safety messages before performing an operation preceded by this symbol.
	• To prevent equipment or media damage , observe all established Electrostatic Discharge (ESD) procedures while handling cables in or near the Circuit Board and Printhead Assemblies.
	• To prevent equipment or media damage , always wear an appropriate personal grounding device (e.g., a high quality wrist strap grounded to avoid potential damage).
	• To prevent equipment or media damage , always remove the Ribbon and Cards from the Printer before making any repairs, unless otherwise specified.
	• To prevent equipment or media damage , take jewelry off of fingers and hands, as well as thoroughly clean hands to remove oil and debris before working on the Printer.

Introduction

The purpose of this section is to provide the User with specific information on the Regulatory Compliances, Agency Listings, Technical Specifications and Functional Specifications for the Card Printer/Encoder.

Reviewing the Printer Overview table

Series	Input	Card	Accepted	Encoding	Flipper
	Hoppers	Capacity	Card Size	Modules	Table
(Dual-Sided Card Printer/Encoder)	1	100 (100 per Cartridge)	CR-80	Optional	Included

Reviewing the Package

These items are included with your Please see below:

- Unpacking Instructions
- Software Installation CD (includes Printer Driver)
- Cleaning Roller
- One (1) power supply with Printer



Reviewing the Card Printer

Display - Printer with attached Output Hopper



Regulatory Compliances

Term	Description
CSA (cUL)	The Printer manufacturer has been authorized by UL to represent the Card Printer as CSA Certified under CSA Standard C22.2 No. 60950-1-03. File Number: E145118
FCC	The Card Printer complies with the requirements in Part 15 of the FCC rules for a Class A digital device.
UL	The Card Printer is listed under UL IEC 60950-1 (2001) INFORMATION TECHNOLOGY EQUIPMENT. (Note: This product is intended to be supplied by a Listed Power Unit marked "Class 2" or "I.T.E." and rated for 24 V dc, 3.75 to 5 A.)
	File Number: E145118

Agency Listings

Term	Description
Emissions Standards	CE, FCC, CRC c1374, EN 55022 Class A, FCC Class A, EN 55024: 1998, EN 61000-3-2 and EN 61000-3-3.
Safety Standards	UL IEC 60950-1 (2001), CSA C22.2 No. 60950-1-03.

FCC Rules

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at their expense.

Reference Safety Messages in this document.

Environmental Protection (China-RoHS)

Environmental Protection Use Period is based on the product being used in an office environment.

Technical Specifications

Term	Description
Accepted Card Thickness	• Print only: .030" (30 mil) to .050" (50 mil) / .762mm to 1.27mm
Accepted Electronic Card types	HID Proximity Cards, Mifare Contactless Smart Cards and Contact Smart Cards, iClass
Accepted Card Types (Compositions)	ABS, PVC, PET, PETG, Proximity Cards, Contact Smart Cards, Magnetic Stripe cards and Optical Memory Cards
Card Cleaning	Replaceable cleaning roller (included with each print Ribbon)
Colors	Up to 16.7 million colors and 256 shades per Pixel.
Input Card Cartridge Capacity	100 cards (.030in./.762mm) Has refillable Card Cartridge that can either be attached to the Printer or detached for storage. This allows single feed with the Card Cartridge removed or with no other cards in the Card Cartridge.
Output Hopper Card Capacity	100 card Output Hopper capacity (.030" / .762mm) Includes Reject Hopper capability when connected to the Output Module with available storage on the Output Tray.

Term	Description
Card Sizes (Accepted Standard sizes)	 (See Card tab under Printer Adjustments): CR-80: This selection is the default form size for the Printer. This will print a 2.125 in. W x 3.370 in. L (54mm W x 85.6mm L) image including a .04 over-bleed on each of the 4 sides. CR-80 (default values): Card Size supported is 2.204 in. W X 3.452 in. L (56mm W X 87.7 mm L).
	Card Size CR-80 Image: Card Size Image: Card Size Print Width: 2.204 Print Length: 3.452 Standard Card Size in mm (Printer Driver > Card tab)
	Card Size CR-80 ▼ C inches Print Width: 56.0 ♥ Print Length: 87.7

Term	Description
Card Size (Custom selection)	 Sets Custom Card Size when closing dialog box. Print Width default = 2.204, upper limit = 2.440, lower limit = 1.000, cappot be null.
	 Print Length default = 3.452, upper limit = 3.704, lower limit = 3.000, cannot be null
	Changing back to CR-80 resets to CR-80 defaults.
	Custom Card Size in inches (Printer Driver > Card tab)
	CR-80 CR-80 Frint Width: 2.204 Print Length: 3.452
	Custom Card Size in mm (Printer Driver > Card tab)
	Card Size CR-80 Cnches mm Print Width: 56.0 Print Length: 87.7
Card Size (inches and mm)	Choice of inches or mm changes the counter choice on the K Panel Resin tab. See below.
	 Inches displays card size in inches.
	 mm displays card size in mm.
	Changing Print Width or Print Length dimensions automatically changes drop down to Custom.
	0.200 : 0.200 : 3.250 : X 0.000 : Y inches mm

Term	Description
Colors (dpi)	300 dpi (11.8 dots/mm)
Dimensions	• Standard: 11.50"H x 12.25"W x 9.25"D / 292mmH x 313mmW x 235mmD
	 Dual-Sided Module: 11.50"H x 25.00"W x 9.25"D / 292mmH x 626mmW x 235mmD
Display	User-friendly, SmartScreen [™] LCD Control Panel
Encoding Options (only)	 ISO Magnetic Stripe Encoding Module, dual high- and low- coercivity, Tracks 1, 2 and 3
	JIS II Magnetic Stripe Encoding Module
	 E-card Docking Station (required for all e-card options or 3rd party smart card encoding)
	 Contact Smart Card Encoder (ISO 7816), Parts 1-4; T=0 and T=1
	Contactless Smart Card Encoder (Mifare®)
	 Prox Card Encoder (HID read-only) (Note: Corporate Express 1000 Cards can be used with special order Weigand/ASCII Converter)
	● iCLASS™

Term	Description
Certified Supplies	Card Printer/Encoder requires highly specialized media to function properly.
	To maximize printed card quality and durability, Printhead life and Printer/Encoder reliability, use only Certified Supplies, Fargo warranties are void, where not prohibited by law, when non- Certified Supplies are used.
Film Options	Clear, 1,500 prints
	Standard Holographic (500 prints)
	Custom Holographic, special order (500 prints)
Film Storage Temperature	77°F (25°C) or lower for no longer than 1.5 years.
Humidity	20% to 80% (non-condensing)
Input Hopper Card Capacity	100 cards (.030/.762mm)
Interface	USB 2.0 (high speed)
	Ethernet with the internal Print Server
Maximum Accepted Card Width	2.125W / 54mmW
Maximum Accepted Card Length	3.375L / 85.6mmL

Term	Description
Mechanical Security	Locking override:
	The locking solenoid has a mechanical lock override (that allows access to the secured areas of the Printer with the appropriate key). This lock has a barrel-type key.
	Restricted access:
	With the cover closed and locked, the user will not have access to the following areas of the printer:
	Reject Hopper
	Flipper Access Door
	Ribbon/Film Cartridge access area
	Card Input Hopper
Memory	16MB RAM
Operating Temperature	65° F to 90° F (18° C to 32° C).
Options	Magnetic stripe encoding dual-sided (simultaneous)
	 Smart card encoding (contact/contactless)
	Printer cleaning kit
Output Hopper Card Capacity	100 cards (.030mm)
Physical Security	The Printer has base-plate tie down points for physical security (built-in bolt-holes or a Kensington-type lock receptacle).
Power Supply	• 80W
	(Note: This product is intended to be supplied by a Listed Power Unit marked "Class 2" and rated for 24 V dc, 3.75 to 5 A.)

Term	Description	
Print Area	Over-the-edge on CR-80 cards.	
Printing Method	HDP™ Dye-Sublimation / Resin Thermal Transfer	
Print Ribbon Options	 Prints or Images: Full color, YMC*, 750 prints Full color with resin black, YMCK*, 500 prints Full color with two resin black Panels, YMCKK*, 500 prints Full color YMC with resin black and heat seal panel for difficult- to-print surfaces, YMCKH*, 500 prints Full Color/Inhibit, YMCI**, 500 prints Full Color/Resin Black/Inhibit, YMCKI**, 500 prints Full Color/2 Resin Black/2 Inhibit, YMCKI**, 350 prints *Indicates the Ribbon type and the number of Ribbon panels printed where Y=Yellow, M=Magenta, C=Cyan, K=Resin Black, H=Heat Seal, and I=Inhibit. **The Inhibit or I designation under YMCI, YMCKI, and YMCKIKI indicates the ability to prevent the transfer of film to the card surface. Users can select these Ribbon types to prevent film from transferring over security features, signature panel or other areas of special interset on the card surface. 	

Continued on the next page

Term	Description
Print Speed - Batch Mode	Print Speed - Batch Mode:
	• 38 seconds per card / 95 cards per hour (YMC with transfer)*
	• 46 seconds per card / 78 cards per hour (YMCK with transfer)*
	 70 seconds per card / 51 cards per hour (YMCKK with transfer)*
	• 70 seconds per card / 48 cards per hour (YMCKI with transfer)*
	Print speed indicates an approximate print speed. It is measured from the time a card feeds into the Printer until the time it ejects from the Printer.
	Print speeds do not include encoding time or the time needed for the PC to process the image.
	Process time is dependent on the size of the file, the CPU, amount of RAM and the amount of available resources at the time of the print.
Resolution	300 dpi (11.8 dots/mm)
Single Wire USB 2.0 Encoding Options	 ISO Magnetic Stripe Encoding, dual high- and low-coercivity, Tracks 1, 2 and 3
	Contactless Smart Card Encoder (HID iClass and MIFARE)
	 Contact Smart Card Encoder reads from and writes to all ISO7816-1/2/3/4 memory and microprocessor smart cards (T=0, T=1) as well as synchronous cards
	Prox Card Reader (HID read-only)
Software Drivers	Windows® 2000 / XP / Server 2003

Continued on the next page

Technical Specifications

Term	Description
Supply Frequency	50 Hz / 60 Hz
Supply Voltage	100-240 VAC, 3.8A
Supported Printers/Models	Please see below:EthernetUSB
System Requirements	 x86 based PC or compatible Windows 2000, Windows XP, Windows 2003 500MHz computer with 256MB of RAM or higher 500MB free hard disk space or higher
Warranty	 Printer: Two year (including On-Call Express, U.S. only); optional Extended Warranty Program (U.S. only); see below for more detail. Two (2) Year Factory Warranty Covers parts and depot repair First year On-Call-Express (loaner printer) 2nd year On-Call-Express available for a fee. This must be purchased before the first year On-Call-Express expires. Extended Warranties available Printhead: Lifetime; unlimited pass with Fargo-certified Cards

Functional Specifications

The Card Printer utilizes two different, yet closely related printing technologies to achieve its remarkable print quality for dye-sublimation and resin thermal transfer. See previous section as needed.

The following describes how each of these technologies works:

Function	Description
Dye- Sublimation	Dye-Sublimation is the print method the Card Printer uses to produce smooth, continuous-tone images that look photographic. (Note: This process uses a dye-based Ribbon roll that is partitioned by a number of consecutive color Panels.)
	• Process colors: The Panels are grouped in a repeating Series of three process colors - yellow, magenta and cyan (YMC), along the entire length of the Print Ribbon. (Note: The Inhibit or <u>I</u> designation under YMCI, YMCKI, and YMCKIKI indicates the ability to prevent the transfer of film to the card surface. Users can select these Ribbon types to prevent film from transferring over security features, signature panel or other areas of special interest on the card surface.)
	• Panels: The Printer always prints the yellow Panel first, followed by the magenta Panel and the cyan Panel.
	• Printhead: As the Print Ribbon passes beneath the Printhead, hundreds of thermal elements, within the Printhead, heat the dyes on the Ribbon. (Note: When these dyes are heated, they vaporize and diffuse into the surface of the film. A separate pass is made for each of the three color Panels on the Ribbon.)
	• Color Shades: By combining the colors of each Panel and by varying the heat used to transfer these colors, it is possible to print up to 16.7 million different shades of color. (Note: This blends one color smoothly into the next, producing photo-quality images with absolutely no dot pattern.)
	• Dye-Diffusion Thermal Transfer: It is the process of heating a dye suspended in a cellulous substrate until the dye can flow, diffusing into the dye receptive surface of the card or InTM. (Note: This produces the image in the surface of the card.)

Printer Components: Resin Thermal Transfer to USB Interface Port

Component	Description
Resin Thermal Transfer	Resin Thermal Transfer is the print method the Printer uses to print sharp black text and crisp bar codes that can be read by both infrared and visible-light bar code scanners.
	Like dye-sublimation, this process uses the same thermal Printhead to transfer color to a film from a resin-only Print Ribbon or the resin black (K) Panel of a full color Print Ribbon.
	The difference, however, is that solid dots of resin-based ink are transferred and fused to the surface of the film. (Note: This produces very durable, saturated printing.)
Card Cartridge	Load blank cards into this Cartridge.
Card Output Hopper	Stores 100 cards.
LCD Display	Displays the current status of the Printer.
Printhead	The component of the Printer that actually does the printing. (Note: This component is fragile and must not be bumped or touched with anything other than a cleaning pen.)
Softkey Buttons	Current function is displayed above the button and will change depending upon the Printer's mode of operation.
Card Cleaning Roller	Automatically cleans cards for higher print quality. (Note: Replace this Roller after every 1000+ cards or as needed.)
Power Port	Connect to the (included) power supply.
USB Interface Port	Connect to the Windows PC USB cable, LAN Connector.

Printer Components: LCD and Softkey Control Pad

The Printer provides a two line, thirty-two (32) character LCD Display that can communicate helpful information about the Printer's operation. The bottom line of the LCD Display will always be used to communicate the current function of the Printer's softkey buttons.

This section describes how the LCD Display and Softkey Control Pad work together.

Component	Description
Softkey Buttons	The Printer has two softkey buttons that appear below the LCD Display. Their current function is indicated by the words appearing above them. This function will change according to the Printer's current mode of operation.
	• Press the corresponding softkey button under the choice you want to select. If no word appears above a particular button, this indicates it has no function in that particular mode of operation.
LCD Display	The Printer's LCD Display will change according to the Printer's current mode of operation.
Ready / Printer Open Screens	Once the Printer has finished its system check and with the Printer closed, the Printer will display Printer Ready to indicate that the Printer is ready for operation. (Note: The Printer will stay in this mode until it receives a print job or it is turned OFF.)
	• If the Printer is opened, the Cover is Open screen will appear. Press either the Forward or Back buttons to move the Printer's card path Rollers in the indicated direction. (Note: This is helpful when cleaning the Printer or if clearing jammed media.)

Printer Components: LCD and Softkey Control Pad (continued)

Component	Description
Print Status Screen	During operation, the LCD will indicate the current Print Status by showing you the area of the Printer that is active. It does this by displaying the following messages:
	• FEEDING: Indicates that cards are being fed into the Printer.
	• FLIPPING: Indicates that the card is being transported to the Output Module.
	• ENCODING: Indicates the encode station is encoding a card (appears only if you are using a Printer with an optional built-in Encoding Module).
	• PRINTING: Indicates the Printer is printing onto the film.
	• RECIEVING DATA: Indicates that the Printer is receiving data from the PC.
	• TRANSFERRING: Indicates the Printer is transferring an image to a blank card.
	The Print Status screen always displays Cancel in the lower left and Pause in the lower right.
The Cancel button	Use this button to cancel print jobs and reset the Printer for the next print job. Cancel now has two options:
	Cancel single job in memory.
	Cancel all jobs in memory.
	This Cancel All function will cancel all print jobs in the Printer and will completely reset the Printer. In this case, be sure to cancel the print jobs from the PC before pressing YES .
The Pause button	Use this button to pause the Printer at any time during operation. Note the Printer will always finish its current task before pausing.
	When the Printer is paused, the Pause softkey button will change to Resume .
	Press Resume to continue Printer operation.

Printer Components: Print Ribbons

The Card Printer utilizes both dye-sublimation and/or resin thermal transfer methods to print images (print to film and transfer film to card).

- Since the dye-sublimation and the resin thermal transfer print methods each provide their own unique benefits, Print Ribbons are available in dye-sublimation-only and combination dye-sublimation/resin versions.
- The Inhibit or <u>I</u> designation (under YMCI, YMCKI, and YMCKIKI) indicates the ability to prevent the transfer of film to the card surface. Users can select these Ribbon types to prevent film from transferring over security features, signature panel or other areas of special interest on the card surface.

To make it easier to remember which Print Ribbons are which, a letter code has been developed to indicate the type of Ribbon panels found on each Ribbon.

This letter code is as follows:



Printer Components: Blank Cards

Caution: Never run cards with a contaminated, dull or uneven surface through the Printer. Printing onto such cards will ultimately lead to poor print quality. Always store the card stock in its original packaging or in a clean, dust-free container. Do not print onto cards that have been dropped or soiled.

Туре	Description
Card Size	These Card Printers accept standard CR80 sized cards (3.375L x 2.125W / 85.6mmL x 54mmW) with a thickness of 30 mil to 50 mil (.030/.762mm).
Card Design	The Printer will print onto any card with a clean, level and polished PVC surface. (Important: Composite PVC is recommended over straight PVC for the best results and for ISO card specification compliance. Single-side straight PVC does not conform to ISO compliance at this time.) The Printer will print onto any card with a clean, level and polished PVC surface.
Card Surface	 Suitable cards must have a polished PVC surface free of fingerprints, dust or any other types of embedded contaminants. In addition, cards must have a completely smooth, level surface in order for the Printer to achieve consistent color Coverage. Some types of Proximity cards, for example, have an uneven surface which will inhibit consistent color transfer. Likewise, some smart card chips are raised slightly above the cards surface, which also results in poor color transfer.

Printer Components: Blank Cards (continued)

Туре	Description
UltraCard stock	Due to the importance of using high-quality blank cards, a factory-approved card stock called UltraCard [™] is available and recommended for best results.
	• Two types of these cards are available: UltraCard and UltraCard III.
	UltraCard stock has a PVC core and offers medium card durability.
	 Recommended: UltraCard III stock has a 40% polyester core and offers high durability.
	Both types of UltraCards produce printed images with a glossy, photo- quality finish.

Printer Components: Card Input and Output Hoppers

Туре	Description
Card Cartridge	The Card Cartridge will hold a maximum of 100 cards (based on a standard 30 mil card thickness).

Printer Components: Card Output Hopper and Reject Hopper

Туре	Description
Card Output Hopper	All standard Card Printers provide a 100 card capacity Card Output Hopper (based on a standard 30 mil card thickness). (Note: This Hopper stores the cards after they are printed.) Shown in the lower left.
	• Once set in place, the Input Hopper is secured with a latch that is deactivated by a lever located in an area with restricted access.
	 Reject hopper functionality when connected to the Output Module. The storage is available on the output tray.
Good Card Hopper	The Printer has a 100 card Output Hopper for good cards. The good cards are stacked in a location that is covered during normal operation.
Reject Hopper	The Printer has a 10 to 20 card Output Hopper for reject cards. The reject cards are stacked in a location that is locked during normal operation.
Exception Feed	The Printer has a simple single card exception feed that can be initiated by an external command.
	Once this command is sent, the Printer waits for the insertion of the exception card into the exception feed slot, located at the top of the Printer.
	A card (inserted into this card slot prior to this command) may cause the Printer to jam when printing occurs.
Printer Components: Transfer Roller

Danger: The Printer's Transfer Roller can reach temperatures exceeding 350 degree F (175 C). Use extreme caution when operating the Transfer Roller. Never touch the Transfer Roller unless the Printer Power has been turned off for at least 20 to 30 minutes.

Туре	Description
Controls	Both the Printer itself and the Printer's software Driver control the built-in Transfer Roller.
Temperature Adjustment	To change the temperature of the Transfer Roller, adjust its temperature through the Image Transfer Tab within the Printer Driver setup window.
	Once adjusted, the new temperature settings will be sent down with the next print job, along with the rest of the Printer Driver information.
New Temperature Setting	Before printing begins, the Transfer Roller will automatically adjust itself to the new temperature setting. (Note: This new temperature setting will remain programmed within the Printer until it is once again changed within the Printer Driver or until the Printer is turned OFF.)
	Whenever the Printer is turned OFF, the Transfer Roller will automatically reset itself and return to its default temperature the next time the Printer is turned ON.
	Disconnect the Printer's power supply. (Technician Note: Cycling the Printer's power supply serves to reset the Transfer Roller to its default temperature. The temperature setting within the Printer Driver, however, will stay the same until it is changed.)

Printer Components: Flipper Table

Туре	Description
Exception Feed	The printer has a simple single card exception feed that can be initiated by an external command.
	Cards (fed from the exception feed slot) feed from a +90° inclination of the Flipper Table.
	In the Kiosk mode, cards can move from the exception feed slot to different positions for printing, magnetic encoding, and e-card encoding, using the OMNIKEY modules.
Kiosk Mode	The Kiosk mode is used to manually feed card stock into the printer, using the module top slot.
	Kiosk mode enabled: When a print job is sent to the printer, it will rotate the Flipper Table to a vertical orientation and wait for a card to be inserted.
	• If a card is already present in the slot, a card jam error will result.
	• A card can only be inserted into the slot after the Output is ready to accept it.

Section 3: Installation Procedures

Safety Messages (review carefully)

Symbol	Critical Procedures for Safety purposes
Danger:	Failure to follow these installation guidelines can result in death or serious injury.
<u>\!\</u>	Information that raises potential safety issues is indicated by a warning symbol (as shown to the left).
	• To prevent personal injury , refer to the following safety messages before performing an operation preceded by this symbol.
	• To prevent personal injury , always remove the power cord prior to performing repair procedures, unless otherwise specified.
Caution:	This device is electrostatically sensitive. It may be damaged if exposed to static electricity discharges.
<u>/</u> 4	Information that raises potential electrostatic safety issues is indicated by a warning symbol (as shown to the left).
	• To prevent equipment or media damage , refer to the following safety messages before performing an operation preceded by this symbol.
	• To prevent equipment or media damage , observe all established Electrostatic Discharge (ESD) procedures while handling cables in or near the Circuit Board and Printhead Assemblies.
	• To prevent equipment or media damage , always wear an appropriate personal grounding device (e.g., a high quality wrist strap grounded to avoid potential damage).
	• To prevent equipment or media damage , always remove the Ribbon and Cards from the Printer before making any repairs, unless otherwise specified.
	• To prevent equipment or media damage , take jewelry off of fingers and hands, as well as thoroughly clean hands to remove oil and debris before working on the Printer.

Introduction

The following guide will walk you through the installation of the Fargo Driver.

Time Requirement

This software installation process will require approximately 2 to 6 minutes (depending on the speed of your PC).

System Requirements

The System Requirements are as follows:

• IBM-PC or compatible, Windows® 32 bit 2K/XP, Pentium® class 500 MHz computer with 256MB of RAM or higher, 500MB free hard disk space or higher, USB 1.1

Inspecting the Printer

While unpacking your Printer, inspect the carton to ensure that no damage has occurred during shipping. Make sure that all supplied accessories are included with your unit.

Unpacking the Printer

The following items are included with your Printer:

- Software Installation CD (includes Printer Driver, Online User's Guide and Printer Diagnostic Tool)
- Power Supply with Power Cord (**Note:** This product is intended to be supplied by a Listed Power Unit marked "Class 2" and rated for 24 V dc, 3.75 to 5 A.)
- Card Cleaning Roller
- Card Cartridge
- Warranty Card
- Registration Card

(Important: Please use the original packaging when shipping the Printer/Output.)

Unpacking the Printer (continued)

Display A – Included with your Printer



Choosing a Good Location

Follow these guidelines:

- Place the unit in a location with adequate air circulation to prevent internal heat build-up.
- Use the Printer's dimensions as a guideline for the minimum clearances to the unit. (Note: Allow for adequate clearance above the unit to accommodate the height of the unit with its Covers open.)
- Do not install unit near heat sources such as radiators or air ducts or in a place subject to direct sunlight, excessive dust, mechanical vibration or shock.

About Moisture Condensation

If the unit is brought directly from a cold to a warm location or is placed in a very damp room, moisture may condense inside the unit. Should this occur, print quality may not be optimum.

Leave the unit turned OFF in a warm, dry room for several hours before using. This will allow the moisture to evaporate.

Caution: For safety purposes, Ethernet is not intended for a direct connection outside of the building.

Module Installation Procedures

Installing the Output Module Accessory

Parts included: Output Module Accessory Kit, Torx tool and screws

Tools needed: Torx Tool (included in kit)

Estimated Repair Time: 20 minutes

Step	Procedure
1	Caution: Power off the Printer by unplugging the power cord from the Printer.
2	Remove all USB, Serial, and Ethernet communication connections. Remove the Card Output Hopper. Important: Do not remove the Covers for this procedure.
3	The Output Module is installed at the output side of the Printer.
4	a. Turn the Printer and the Output Module on their back.b. Use the Torx tool provided to remove the two (2) screws from the bottom of the Output Module. Save the screws for later for reattachment.
5	If the Printer Module has the Output Side Upgrade Cover installed, then follow the Removing the Output Side Upgrade Cover (if applicable) procedure (provided below these instructions).
6	Position the Output Module attachment tabs into the appropriate slots at the base of Printer. See Display A (below).
7	Use the two (2) screws to attach the Output Module to the Printer. Please refer to the pictures below.

Continued on the next page

Output Module Accessory (continued)

Display A - Slide the Output Module attachment tabs into the appropriate slots at the base of Printer Module. This picture shows the Printer and the Output Module.





Removing the Output Side Upgrade Cover (if applicable)

Tools needed: Press the Release tab with a flat blade. Use the Snap and Clip process.

Estimated Repair Time: 1 minute

Important: This procedure only applies if the Printer comes equipped with the Output Side Upgrade Cover (D910139-XX).

Step	Procedure
1	Caution: Power off the Printer by unplugging the power cord from the Printer.
2	Press the release tab in back while simultaneously pulling at the center of the bottom edge.
3	Reverse instructions to re-assemble. Leave it off if your Printer is upgraded for the Output.



Printer Loading Procedures

Loading the Print Ribbon

Note: Card Printers require highly specialized supplies to function properly.

- To maximize Printer life, reliability, printed card quality and durability, you must use only Certified Supplies.
- For this reason, your Fargo warranty is void, where not prohibited by law, if you use non-Certified Supplies.

Step	Procedure
1	Load the Print Ribbon into the Print Ribbon Cartridge until the Rolls click.



Loading the Print Ribbon (continued)

Step	Procedure
2	Tighten the Print Ribbon.



RESTRICTED USE ONLY

Loading the Print Ribbon (continued)

Step	Procedure
3	Insert the Print Ribbon Cartridge into the Printer until it clicks.



Loading the Clear Transfer Film

Step	Procedure
1	Load the Film into the Film Cartridge until the rolls click.



Loading the Clear Transfer Film (continued)

Step	Procedure
2	Tighten the Film.



Loading the Clear Transfer Film (continued)

Step	Procedure
3	Insert the Film Cartridge into the Printer until it clicks.



Inserting the Card Cleaning Roller

Step	Procedure
1	Remove the Card Cleaning Roller from the Print Ribbon packaging and insert the Cleaning Roller onto the black spindle from the supply pack.



Inserting the Card Cleaning Roller (continued)

Step	Procedure
2	Remove the protective sleeve from the Card Cleaning Roller.



Inserting the Card Cleaning Roller (continued)

Step	Procedure
3	Insert the Card Cleaning Roller into the card input area.



Loading the Blank Cards

Step	Procedure	
1	Load the blank cards into the Card Cartridge, as shown below.	
	Important: The front of the card must face DOWN. The back of the card or the magnetic stripe on the card must face UP. The Smart Chip is loaded on the bottom.	



Loading the Blank Cards (continued)

Step	Procedure
2	Place the Card Input Cartridge onto the Printer until it clicks.



Connecting Power to Printer

Caution: Do not remove the red Warning sticker across the USB connection. Do not plug in the USB cable until prompted to do so during the installation of the Printer Driver. See the Installing the Printer Driver on Windows XP and Windows 2000 procedure.

Step	Procedure	
1	The Printer connections are shown in the Displays A to D	
2	Use the same procedure for both the Printer.	

Display A - Connecting the AC power cable to the power supply.



Connecting Power to Printer (continued)

Display B - Connecting the other end of the AC power cable to a Surge Protector. See both notes below.

Note No. 1: Instead of connecting the AC power cable directly into an AC outlet, it is recommended that a Surge Protector be used to protect against power surges.

Note No. 2: Some buildings have surge protection built into the electrical outlets. Please consult your building supervisor regarding this feature.



Connecting Power to Printer (continued)

Display C - Connecting the plug from the power supply to the Printer, as shown below.



Printer Driver Installation Procedures

Installation Procedures

Installing the Printer Driver

Step	Procedure
1	Close down all programs and insert the Software Installation CD into your computer's CD drive. After a few seconds, the CD's installer program will automatically open.
	Follow the CD's on-screen Procedures to complete installation.
	(Note: If the CD does not automatically open, use "My Computer" or "Windows Explorer" to view the contents of the CD. Then, double-click on the Setup.exe file listed on the CD.) See the next page.

Step	Procedure
2	Click on the Next button to continue with the installation.



Step	Pre	Procedure	
3	a.	Read the License Agreement. Select the I accept the terms of the license agreement option.	
	b.	Click on the Next button to continue with the installation.	



Step	Procedure	
4	a. Select Local to install a USB Printer.	
	OR	
	b. Select Network and enter an IP Address for the Printer.	

🐔 HDPii Card Printer - InstallAw	vare Wizard	
Printer Connection		
 Collecting information Preparing installation Installing Finalizing installation 	Select the type of connection for the Printer. Local Connection (USB:) Network Connection (Ethernet) Ethernet Information Enter the IP Address of the Printer: How do I find my IP address	
	< Back Next >	Cancel

Step	Procedure
5	Click on the Next button to begin the installation.



Step	Procedure
6	Wait during the installation.

🔨 HDPii Card Printer - InstallAware Wizard		K
Installing HDPii Card Printer		
Collecting information		
Preparing installation		
O Installing		
Finalizing installation		
InstallAware	Installing HDPii Card Printer	
Cancel		

Step	Procedure
7	Applies to USB Printer installation:
	Connect the USB cable to both the PC and the Printer.



Step	Procedure
8	Applies to USB Printer installation:
	a. Select the Printer Port. (Note: You have the option of selecting the port only IF you click the BACK button from the previous screen shot; otherwise, this is automatic.)
	b. Wait while the Driver components are being copied to your PC.



Step	Procedure
9	Click the Finish button.
10	Reboot your computer.
11	You have completed this procedure.

🀔 HDPii Card Printer - InstallAw	are Wizard	
HDPii Card Printer Setup Complete		
 Collecting information Preparing installation Installing Finalizing installation 	HDPii Card Printer has been successfully installed. Your computer need be restarted for the changes to take effect.	s to
	Reboot computer now	
InstallAware		
	Finish >	

Printing a Test Print Image

Step	Procedure	
1	Install a YMCK, YMCKI or YMCKK Ribbon in the Printer for the Test Print.	
2	Open the Driver settings.	
	 a. From your computer's startup menu, select Settings > Printers and Faxes (Windows XP) or > Printers (Windows 2000). 	
	b. Double click on the Card Printer under the Printer's window.	
	 Select Printing Preferences under the Printer drop-down menu. (Note: This will bring up the Printing Preferences window.) 	
3	 Select the Card tab, and then click on the Test Print button, as shown in Display A on the next page. 	
	b. When the Test Print button is selected, an image is copied to the Printer.	

Printing a Test Print Image (continued)

Step	Procedure
4	This completes the High Definition Card Printer/Encoder Installation Guide.

💩 HDPii Card Printer Printing Preferences 🛛 🔹 🔀
Magnetic Encoding K Panel Resin Supplies Card Device Options Image Color Image Transfer
Card Size
Print Width: 2.204 + Print Length: 3.452 +
Card Type
Fargo UltraCard III
Orientation Portrait A C Landscape Copies Diagnostics Test Print About ToolBox
OK Cancel Apply Help

Section 4: Accessory Procedures

Safety Messages (review carefully)

Symbol	Critical Instructions for Safety purposes
Danger:	Failure to follow these installation guidelines can result in death or serious injury.
<u>\!\</u>	Information that raises potential safety issues is indicated by a warning symbol (as shown to the left).
	• To prevent personal injury , refer to the following safety messages before performing an operation preceded by this symbol.
	• To prevent personal injury , always remove the power cord prior to performing repair procedures, unless otherwise specified.
Caution:	This device is electrostatically sensitive. It may be damaged if exposed to static electricity discharges.
4	Information that raises potential electrostatic safety issues is indicated by a warning symbol (as shown to the left).
	• To prevent equipment or media damage , refer to the following safety messages before performing an operation preceded by this symbol.
	• To prevent equipment or media damage , observe all established Electrostatic Discharge (ESD) procedures while handling cables in or near the Circuit Board and Printhead Assemblies.
	• To prevent equipment or media damage , always wear an appropriate personal grounding device (e.g., a high quality wrist strap grounded to avoid potential damage).
	• To prevent equipment or media damage , always remove the Ribbon and Cards from the Printer before making any repairs, unless otherwise specified.
	• To prevent equipment or media damage , take jewelry off of fingers and hands, as well as thoroughly clean hands to remove oil and debris before working on the Printer.

Using the Security Lock Slot

Important: Compatible locks are not sold by Fargo Electronics; however, they are readily available from computer stores.


Using the Security Lock Slot on the (continued)

The Printer has a Security Lock Slot located in the back lip of the metal chassis to accommodate a standard laptop security lock.

- To prevent unauthorized removal of the Printer, attach an industry standard security cable to an immovable object and then lock the cable to the Security Lock Slot. (**Note:** Fargo does not sell any type of locking device, but provides this feature for your added security.)
- The lock slot has a plastic covering that needs to be penetrated by the lock. (**Note:** Simply push the lock end into the slot with adequate force to break the protective film.)

Follow the locking procedure recommended by the lock vendor.



Section 5: General Troubleshooting

The purpose of this section is to provide the User with specific procedures relating to the LCD Messages, Communication Errors, Card Feeding Errors, Encoding Errors, Printing Process Errors, Transfer Process Errors and Diagnosing the Image Problems for the Printer.

Important! Card Printers require highly specialized print Ribbons to function properly. To maximize Printer life, reliability, printed card quality and durability, you must use only Certified Supplies. For this reason, your Fargo warranty is void, where not prohibited by law, if you use non-Certified Supplies. To order additional materials, please contact your authorized reseller.

LCD Messages

The LCD display shows the current status of the Printer. Refer to the cause and solution tables in this section for all possible LCD messages. (**Note:** These tables display the LCD messages in alphabetical order. If the LCD message is communicating an error or requires an action, these tables will also offer a solution to what should be done.)

Safety Messages (review carefully)

Symbol	Critical Instructions for Safety purposes
Danger:	Failure to follow these installation guidelines can result in death or serious injury.
<u> </u>	Information that raises potential safety issues is indicated by a warning symbol (as shown to the left).
	• To prevent personal injury , refer to the following safety messages before performing an operation preceded by this symbol.
	• To prevent personal injury , always remove the power cord prior to performing repair procedures, unless otherwise specified.
Caution:	This device is electrostatically sensitive. It may be damaged if exposed to static electricity discharges.
4	Information that raises potential electrostatic safety issues is indicated by a warning symbol (as shown to the left).
	• To prevent equipment or media damage , refer to the following safety messages before performing an operation preceded by this symbol.
	• To prevent equipment or media damage , observe all established Electrostatic Discharge (ESD) procedures while handling cables in or near the Circuit Board and Printhead Assemblies.
	• To prevent equipment or media damage , always wear an appropriate personal grounding device (e.g., a high quality wrist strap grounded to avoid potential damage).
	• To prevent equipment or media damage , always remove the Ribbon and Cards from the Printer before making any repairs, unless otherwise specified.
	• To prevent equipment or media damage , take jewelry off of fingers and hands, as well as thoroughly clean hands to remove oil and debris before working on the Printer.

Troubleshooting - LCD and Printer Error Message Tables

This section provides two troubleshooting tables for the LCD error messages and the Printer error messages. Each table uses a 3-column presentation to present a specific LCD or Printer error message, its cause and its solution.

- This allows the troubleshooter to identify the error and its cause, and then perform the procedure (provided in the solution column).
- This standard mode of identifying the problem and its solution should provide an efficient method of troubleshooting this printer.
- If you encounter problems beyond the capabilities of these two error message tables, you should contact <u>www.fargosupport.com</u>

How to use the LCD Error Message Table (example provided)

The PC Error Message in Column 1 (LCD Error Message) provides the Lower Left Corner Number. This number identifies the PC Error Message screenshot with its respective LCD Error Message.

- Note the correlation between Column 1 (below) and the PC Error Message window (below).
- This allows you to correlate the LCD Error Message with the PC Error Message (identifying number), then troubleshoot your Printer as needed.

Display – Single Example from the LCD Error Message Table

LCD Error Message	Cause	Solution
Unable to Feed Card (PC Error Message Nos. <u>14</u> and 81) Matches with the screenshot below.	The Printer is unable to feed a card from the Card Cartridge.	Verify there are cards in the cartridge. Verify cards are not stuck together or jammed, and they are the correct thickness.

Display – Unable to Feed Card (screenshot; Lower Left Corner Number, 14)



Troubleshooting with the LCD Error Message Table

LCD Error Message	Cause	Solution
Calibrate Failed (PC Error Message No. 155 and 170)	Film or Ribbon calibration has failed.	Verify the film is installed correctly and there is not a Ribbon installed. If this problem persists, call for technical assistance.
Calibrate Film	Film Sensors need to be	Select Cancel and then
(PC Error Message No. 159)	calibrated.	perform the Film calibration procedure.
Calibrate Ribbon	The print Ribbon Sensor is	Select Cancel and then
(PC Error Message Nos. 128 and 170)	out of calibration.	perform the Ribbon calibration procedure.
Card Feed Stop	The Front Cover was	Press Resume or Cancel .
(PC Error Message No. 137)	card transfer to stop OR the pause button was selected.	
Card Jam	A card is jammed in the Print	Clear the jam.
(PC Error Message Nos. 82, 112, and 200)	Station or card flipping area of the Printer.	
Card Jam: Prox (PC Error Message No. 86)	A card is jammed in the PROX card encoding area of the Printer.	Clear the jam.

LCD Error Message	Cause	Solution
Card Jam: Smart (PC Error Message No. 85)	A card is jammed in the smart card encoding area of the Printer.	Clear the jam.
Card Jam: Trans (PC Error Message No. 83)	Card became jammed in the Printer during transfer.	Clear the jam.
Card Not Found (PC Error Message No. 69)	Card cannot be found in the Printer.	Verify card not jammed in Printer and select Cancel .
Check Film (PC Error Message No. 244)	The film is not able to move correctly. Check for jams/breaks.	Check for obstruction. If the problem persists, call for technical assistance.
Clean Printer (PC Error Message No. 71)	For best Printer performance, replace the Cleaning Roller Tape and clean the Printer's Feed Rollers and Printhead at this time.	See <u>Cleaning the Printer</u> .

LCD Error Message	Cause	Solution
Cover is Open (PC Error Message No. 46)	The Cover was left open.	Ensure that the Cover is properly closed.
E-Card Encoder Startup Error (PC Error Message No. 141)	A problem was detected during Printer start-up.	Reset the Printer and try again. If this problem persists, call for technical assistance.
E-Card Startup Error (PC Error Message No. 141)	A problem was detected during Printer start-up.	Reset the Printer and try again. If this problem persists, call for technical assistance.
EEPROM Corrupt (PC Error Message Nos. 38, 39, 40, and 144)	EEPROM restored with factory default values.	If changes were made, then go into the setting values and reset these numbers.
Ejecting Card (PC Error Message No. 72)	The card has been ejected already.	Click OK to clear the message. The user might want to know that a card has been sent to the reject bin, or out of the printer, and is either incomplete or posses a security risk if not disposed of properly.

LCD Error Message	Cause	Solution
Empty Reject Bin (PC Error Message No. 265)	The reject bin is full.	Remove the large number of rejected cards from the reject bin.
		Click OK to clear the notification message. (Note: In some cases, rejected cards are incomplete or pose a security risk, and should be disposed of properly.)
Failed To Initialize	A problem was detected	Reset the Printer and try
(PC Error Message No. 141)	during Printer start-up.	again. If this problem persists, call for technical assistance.
Film Align Error	The film is not able to move	Check for obstruction. If the
(PC Error Message Nos. 26 and 176)	correctly. Check for jams/breaks.	technical assistance.
Film Break/Jam	The film is not able to move	Check for obstruction. If the
(PC Error Message No. 158)	correctly. Check for jams/breaks.	technical assistance.
Film Low	The film will soon run out.	If printing a large number of
(PC Error Message No. 156)		Film now or monitor the Printer until the Film is gone and install a new Film.
Film Out	The film has run out.	Install a new roll of film and
(PC Error Message Nos. 156 and 157)		Cancel to reset.

LCD Error Message	Cause	Solution
Film: Wrong Material (PC Error Message No. 173)	The Film is not installed properly or has been damaged.	Verify the correct film is installed in the film Cartridge.
Flipper Jam (PC Error Message	A card is jammed in the card flipping area of the Printer.	Open the Printer's Flipping Module Cover.
Nos. 74 and 199)		Clear any cards in the Flipping Module by opening the Printers Cover and using the Forward and/or Back buttons located on the Printer's Front Cover.
		Ensure that the Output Module can rotate freely. Close the Printer's Flipping Module Cover.
		Press the Resume button on the Printer's Front Cover to continue printing.
		To cancel the print, press the Cancel Print button from the Driver's display dialog.
Head Loading (PC Error Message No. 111)	An unrecoverable error has occurred during printing.	Reset the Printer and try again. If this problem persists, call for technical assistance.

LCD Error Message	Cause	Solution
Head Resistance (PC Error Message No. 6)	The EE setting in Driver for head resistance is out of range.	Enter a value for head resistance in the EE settings in the Driver.
		Reset the correct value according to the steps in the Troubleshooting Section.
		If this problem persists, call for technical assistance.
Head Sensor Error (PC Error Message No. 8)	The Printhead Temperature Sensor is not functioning or is not connected properly. OR The Printhead is not cooling properly.	If the problem persists, call for technical assistance.
Head Voltage Error (PC Error Message Nos. 103 and 105)	A hardware fault has prevented setting the correct Printhead voltage.	Reset the Printer and try again. If this problem persists, call for technical assistance.
Headlift Error	This is a problem with the Printhead Lift or Transfer	Reset the Printer and try again.
(PC Error Message Nos. 102, 103, 104, and 105)	Roller Headlift.	If this problem persists, call for technical assistance.
Heater Error	The Transfer Heater Roller is too hot.	Reset the Printer and try again.
No. 161)		If this problem persists, call for technical assistance.

LCD Error Message	Cause	Solution
Invalid Film (PC Error Message Nos. 94, 95, 96, 164, 165, and 166)	An unauthorized film is installed in the Printer.	Get the correct Film from your dealer.
Invalid Password (PC Error Message No. 136)	Printing disabled at this time.	Press Cancel to abort this print job and then check security settings at host computer.
Invalid Ribbon (PC Error Message No. 93)	An unauthorized Ribbon is installed in the Printer.	Get the correct Ribbon from your dealer.
Job Data Error (PC Error Message No. 106)	The print data sent to the Printer is corrupt or has been interrupted.	Reset the Printer and try again. If this problem persists, call for technical assistance.

LCD Error Message	Cause	Solution
Mag Encoder Paused (PC Error Message No. 143)	The Magnetic Encoder is in a pause state.	
Mag Encoder Startup Error (PC Error Message No. 63 and 141)	A problem was detected during Printer start-up.	Reset the Printer and try again. If this problem persists, call for technical assistance.
Mag Verify Error (PC Error Message No. 30)	Print could not verify MAG write. OR The magnetic stripe was not encoded properly.	Check the Cards and click on Cancel Print.
Multiple Feed (PC Error Message No. 70)	Multiple cards were fed into the Printer.	Remove all cards and try again.

LCD Error Message	Cause	Solution
No E-card Encoder (PC Error Message No. 202)	You are trying to send encoding data, but the Printer is not configured with this Encoder type.	You are trying to send encoding data, but the Printer is not configured with this Encoder type.
No Film (PC Error Message No. 28)	Film is not installed in the Printer. OR Film RFID tag is bad.	Install the Film and press Resume . To cancel the print, press the Cancel Print button or the Cancel button located on the Printer.
No Flip Module (PC Error Message No. 201)	Two-sided job sent to a one- sided Printer.	Verify the Printer has flipper capabilities via the LCD Menu. If Output capabilities are present, ensure that the Print Both Sides option in the Driver is set correctly. Press the Resume button on the Printer's Front Cover to continue printing. To cancel the print, press the Cancel Print button from the Driver's display dialog.

LCD Error Message	Cause	Solution
No iClass Encoder (PC Error Message No. 177)	You are trying to send encoding data, but the Printer is not configured with this Encoder type.	You are trying to send encoding data, but the Printer is not configured with this Encoder type.
No Mag Module (PC Error Message No. 31)	MAG encoding job sent to Printer without a MAG encoder. You are trying to send encoding data, but the Printer is not configured with this Encoder type.	
No MiFare Encoder (PC Error Message No. 203)	You are trying to send encoding data, but the Printer is not configured with this Encoder type.	To cancel, click on Cancel Print .
No Prox Encoder (PC Error Message No. 32)	You are trying to send encoding data, but the Printer is not configured with this Encoder type.	To cancel, click on Cancel Print .
No Ribbon (PC Error Message No. 25)	No Ribbon is installed in the Printer. OR The Ribbon RFID tag is bad.	Install the correct Ribbon and press the Resume button located o the Printer's LCD display. To cancel the print, press the Cancel Print button from the
		Driver's display dialog and the Cancel button located on the Printer's LCD display.

LCD Error Message	Cause	Solution
No Smart Encoder (PC Error Message No. 33)	You are trying to send encoding data, but the Printer is not configured with this Encoder type.	To cancel, click on Cancel Print .
Output Hopper Full	The Sensor detects when the Output Hopper has been filled to prevent more cards from printing and causing a jam.	Check the Hopper and remove cards as needed. Close the Output Hopper. Press the Resume button.
Output Hopper Open	The Sensor detects when the Output Hopper has been opened. When the Hopper is opened, cards will not eject from the Output (to ensure cards do not eject into the chassis).	Close the Output Hopper. Press the Resume button.
Reject Output Hopper	The Sensor detects that the number of cards rejected is getting close to the 30-card capacity.	
Printing Error (PC Error Message No. 107)	An error was detected during printing.	Reset the Printer and try again. If this problem persists, call for technical assistance.
Reboot Required (PC Error Message Nos. 9, 65, 67, and 163)	Unspecified system error detected by the Printer Firmware.	Reset the Printer and try again. If this problem persists, call for technical assistance.

LCD Error Message	Cause	Solution
Reinsert Ribbon (PC Error Message No. 141)	The Ribbon must be reinserted for proper functioning of the Printer.	Reinsert the Ribbon or press Resume .
Remove Card (PC Error Message No. 68)	A card is jammed in the Print Station or card flipping area of the Printer.	Clear the jam and press Cancel .
Remove Ribbon (PC Error Message No. 139)	The print Ribbon is not installed properly or has been damaged.	Verify the correct Ribbon is installed in the Ribbon Cartridge. Remove it and replace it with the correct Ribbon.
Ribbon Break/Jam (PC Error Message No. 99, 108, and 109)	The Ribbon is not able to find the next panel correctly. Check for jams/breaks.	If jammed, clear the jam. If broken, repair by taping the Ribbon back on to the take-up core. Press Resume to continue or Cancel to abort.
Ribbon Low (PC Error Message No. 92)	The print Ribbon will soon run out.	If printing a large number of cards, replace the Ribbon now or monitor the Printer until the Ribbon is gone and install a new Ribbon.

LCD Error Message	Cause	Solution
Ribbon Miscue (PC Error Message No. 97)	The Ribbon is not able to find the next panel correctly. Check for jams/breaks.	If jammed, clear the jam. If broken repair by taping the Ribbon back on to the take-up core. Press Resume to continue or Cancel to abort.
Ribbon Out (PC Error Message No. 91, 100 and 101)	The print Ribbon has run out.	Install a new Ribbon and press Resume to continue.
Ribbon Tension (PC Error Message No. 98)	The Ribbon tensions may be out of range.	Check and adjust the setting through the TOOLBOX under the Advanced Settings tab. If this problem persists, call for technical assistance. Press Resume to continue or cancel to abort.
Ribbon: Wrong Material (PC Error Message No. 93, 122, and 172)	The print Ribbon is not installed properly or has been damaged.	Verify the correct Ribbon is installed in the Ribbon Cartridge.
System Fault (PC Error Message No. 164)	Unspecified system error is detected by the Printer Firmware.	Reset the Printer and try again. If this problem persists, call for technical assistance.

LCD Error Message	Cause	Solution
Unable to Feed (PC Error Message Nos. 14 and 81)	The Printer is unable to feed a card from the Card Cartridge	Verify there are cards in the Card Cartridge. Verify cards are not stuck together or jammed, and they are the correct thickness.
Utility Error (PC Error Message Nos. 129)	Command resulted in an error.	See <u>Resolving the</u> <u>Communication Errors</u> .
Waiting for Data (PC Error Message No. 147)	The Printer has stopped receiving data from the PC.	Reset the Printer and try again. If this problem persists, call for technical assistance.
Wrong Film (PC Error Message Nos. 162 and 163)	The print film installed in the Printer does not match the film type selected in the Printer Driver.	Replace film in Printer with type specified in the Driver. A reboot is required.
	OR	
	A Self-test job cannot be printed with the print media installed.	
Wrong Ribbon (PC Error Message No. 93)	The print Ribbon installed in the Printer does not match the Ribbon type selected in the Printer Driver. OR A Self-test job cannot be printed with the print media installed.	Replace Ribbon in Printer with type specified in the Driver.

Troubleshooting with the Printer Error Message Table

Printer Error Message	Cause	Solution
General Error	A general Printer error has occurred.	Press Cancel on the printer or click on Cancel Print .
Card Not Found	The Printer is unable to find the card.	Please check Printer for a card or other obstruction, remove the card and cancel the print by pressing the Cancel Print button from the Driver's display dialog or the Cancel button, located on the Printer.
Cover is Open	The Printer cannot start printing because the Cover is open.	Close the Cover to continue printing.
Unable to Feed	The Printer is unable to feed a card from the Card Cartridge.	Ensure that cards are available and loaded correctly, press the Resume button located on the Printer's LCD display to continue printing.
		To cancel the print, press the Cancel Print button from the Driver's display dialog and the Cancel button located on the Printer's LCD display.

Printer Error Message	Cause	So	blution
Card Jam	A Card has become jammed in the Printer.	a.	Open the Printer's Front Cover and remove the Print Ribbon and Film Cartridges.
		b.	Clear any cards in the printer by using the Forward and/or Back Buttons located on the printer's LCD display.
		c.	Re-insert the Ribbon and close the Printer's Front Cover.
		d.	Press the Resume button located on the Printer's LCD display to continue printing.
		e.	To Cancel the print, press the Cancel Print button from the Driver's display dialog and the Cancel button located on the Printer's LCD display.
Card Jam (Encoder)	A Card has become jammed in the Printer's Encoding station.	a.	Open the Printer's Front Cover and remove the Print Ribbon.
		b.	Open the Printer's Flipping Module Cover.
		C.	Clear any cards in the Encoding Module by using the Forward and/or Back buttons located on the Printer's LCD display.
		d.	Re-insert the Print Ribbon and close the Printer's Front Cover.
		e.	Press the Resume button located on the Printer's LCD display to continue printing.
		f.	To cancel the print, press the Cancel Print button from the Driver's display dialog or the Cancel button located on the Printer's LCD display.

Printer Error Message	Cause	Solution
Card Jam (Output) A Card has jammed in Flipper Tab	A Card has become jammed in the Printer's	a. Open the Printer's Front Cover and the Output Module Cover.
	Flipper Table.	 b. Clear any cards in the Flipper Table by using the Forward and/or Back buttons located on the Printer's LCD display.
		c. Close the Printer's Front Cover.
		 Press the Resume button located on the Printer's LCD display to continue printing.
		e. To cancel the print, press the Cancel Print button from the Driver's display dialog or the Cancel button on the Printer's LCD display.
Card Eject Error	The Printer is unable to eject a card.	Please check Printer for a card jam or other obstruction and press the Resume button located on the Printer's LCD display to continue printing.
		To cancel the print, press the Cancel Print button from the Driver's display dialog or the Cancel button located on the Printer's LCD display.

Printer Error Message	Cause	So	lution
Flipper Jam	The Flipper Table has jammed while either aligning itself or flipping a card.	a.	Open the Printer's Output Module Cover.
		b.	Clear any cards in the Output Module by using the Forward and/or Back buttons located on the Printer's Front Cover.
		c.	Ensure that the Flipper Table can rotate freely. Close the Printer's Output Module Cover.
		d.	Press the Resume button on the Printer's Front Cover to continue printing.
		e.	To cancel the print, press the Cancel Print button from the Driver's display dialog.
No Flipper	The Printer does not have flipping capabilities.	a.	Verify the Printer has flipper capabilities via the LCD Menu.
		b.	If Output capabilities are present, ensure that the Print Both Sides option in the driver is set correctly.
		C.	Press the Resume button on the Printer's Front Cover to continue printing.
		d.	To cancel the print, press the Cancel Print button from the Driver's display dialog or press the Cancel button located on the Printer's LCD display.

Printer Error Message	Cause	Solution
Ribbon RFID Error	The ribbon tag information is corrupted or incorrect.	Check that the Ribbon is installed properly. Cancel is the only option.
		Press the Cancel Print button from the Driver's display dialog, or the Cancel button located on the Printer's LCD display.
Wrong Ribbon Installed	An incorrect ribbon has been installed, or a driver setting is incorrect.	Check that the ribbon is correct for the printer and job. Press the Resume button located on the Printer's LCD display to continue printing.
		To cancel the print, press the Cancel Print button from the Driver's display dialog, or the Cancel button located on the Printer's LCD display.
No Ribbon Installed	No Print Ribbon is installed in the Printer.	Install the correct Ribbon and press Resume on the LCD display.
Ribbon Out	The Print Ribbon installed in the printer is empty.	Install a new Ribbon and press Resume on the LCD display.

Printer Error Message	Cause	Solution	
Ribbon Break/Jam	A Ribbon break/jam has been detected inside the Printer.	The printer has determined that the installed ribbon has either jammed or broken.	
		 Open the Printer Cover and remove the Print Ribbon. If ribbon is jammed, remove jam and tighten ribbon. 	
		 Clear any cards in the printer by using the Forward and/or Back buttons located on the Printer's LCD display. 	
		 Tape the ends of the Ribbon together and wind any excess onto the Take-up Spool of the Print Ribbon. 	
		d. Re-install the Print Ribbon, close the Printer Cover and press the Resume button located on the Printer's LCD display to continue printing.	
		e. To cancel the print, press the Cancel Print button from the Driver's display dialog and the Cancel button located on the Printer's LCD display.	
Ribbon Sensor Error	The Printer cannot find the next panel on the Print Ribbon.	Recalibrate the Ribbon Sensor using the Calibrate Ribbon Tab within the Toolbox.	
		To cancel the print, press the Cancel Print button from the Driver's display dialog and the Cancel button on the Printer's LCD display.	

Message	Printer Error Message	Cause	Solution
Invalid RibbonAn incorrect Print Ribbon has been installed in the Printer. (This is if you are using a SecureMark 	Invalid Ribbon	An incorrect Print Ribbon has been installed in the Printer. (This is if you are using a SecureMark Ribbon).	 A non-SecureMark Ribbon is installed in a SecureMark Printer. a. Replace with the appropriate SecureMark Ribbon and press the Resume button located on the Printer's LCD display to continue printing. b. To cancel the print, press the Cancel Print button from the Driver's display dialog and the Cancel button located on the Printer's LCD display. c. Install a Certified Print Ribbon and press the Resume button located on the Printer's LCD display. d. To cancel the print, press the Cancel Print button from the Driver's display dialog and the Cancel Print Printer's LCD display. d. To cancel the print, press the Cancel Print button from the Driver's display dialog and the Cancel Print button from the Driver's display dialog and the Cancel button located on the Printer's LCD display.

Printer Error Message	Cause	Solution
Invalid Ribbon	The ribbon installed does not match the SecureMark configuration of the printer.	Install a Certified Print Ribbon and press the Resume button located on the Printer's LCD display to continue printing.
		To cancel the print, press the Cancel Print button from the Driver's display dialog and the Cancel button located on the Printer's LCD display.
Invalid Ribbon	An incorrect Print Ribbon has been installed in the Printer.	Check that the ribbon is correct for the printer and retry. To cancel, click on Cancel Print .
Ribbon Error	The Print Ribbon caused a general error.	Press the Resume button located on the Printer to continue.
		To cancel, press the Cancel Print button or the Cancel button located on the Printer.

Printer Error Message	Cause	Solution
No Magnetic Encoder Installed	A print job with Magnetic encoding was sent with no Magnetic encoder installed in the printer.	Ensure that no encoding data is being sent with the print job and reprint the card.
Mag Verify Error	The printer is unable to verify encoded data.	Check the Cards and click on Cancel Print .
No Mag Strip Present	The Printer is unable to find a Magnetic stripe on the card.	Check the Cards and click on Cancel Print .
No Smart Card Encoder	No Smart Card Encoder is installed in the printer.	To cancel, click on Cancel Print .
No Prox Card Encoder	No Proximity Card Encoder is installed in the printer.	To cancel, click on Cancel Print .
Headlift Error	The Headlift Sensor is not	Reboot the Printer by cycling power.
	the Headlift Cam.	To cancel, press the Cancel Print button.
Invalid Password	The Password entered is not a valid password.	Press OK to enter another password.
		To cancel, press the Cancel Print button.

Printer Error Message	Cause	Solution
Print Film Out	The Print Film installed in the printer is empty.	Install new Film and press the Resume button to continue printing.
		To cancel the print, press the Cancel Print button or the Cancel button located on the Printer.
Print Film is not	No Print Film is installed in the Printer.	Install the Film and press Resume.
Installed		To cancel the print, press the Cancel Print button or the Cancel button located on the Printer.
Print Film Sensor Error	The Printer cannot find the next panel on the Print Film.	Check that the Print Film is installed properly and press Resume .
		To cancel the print, press the Cancel Print button or the Cancel button located on the Printer.
Wrong Print Film Installed	An incorrect Print Film has been installed, or a driver setting is incorrect.	Ensure that the appropriate Print Film is installed and press the Resume button located on the Printer to continue printing.
		To cancel, press the Cancel Print button or the Cancel button located on the Printer.

Printer Error Message	Cause	Solution
Invalid Print Film Installed	The Print Film installed does not match the SecureMark configuration of the printer.	A non-SecureMark Film is installed in a SecureMark Printer.
		Replace with the appropriate SecureMark Film and press the Resume button on the Printer to continue printing.
		To cancel, press the Cancel Print button or the Cancel button on the Printer.
Print Film Error	The Print Film caused a general error.	Ensure that the appropriate Print Film is installed and press the Resume button located on the Printer to continue printing.
		To cancel, press the Cancel Print button or the Cancel button located on the Printer.

Troubleshooting with the Printer Error Message Table

Communications Errors

Resolving the Communication Errors

Symptom(s): Incorrect output, communications error on PC or Printer, stalling, no response from Printer, no job printed, "paper out" error.

Step	Procedure
1	Confirm that the system meets the minimum requirements, as shown here:
	IBM-PC or compatible.
	 Windows 32 bit 2000/XP, Pentium[™] class 500 MHz computer with 256 MB of RAM or higher
	500 MB free hard disk space or higher
	USB Port (Optional Ethernet connection)
2	Confirm the correct installation of the Printer Driver.
	a. Close the software program and check the Printer Driver.
	b. Reboot the computer.
	 c. Ensure the Printer Driver is installed correctly. (Note: This pertains especially if an obsolete Driver was recently removed.)
	d. Ensure the correct setup options within the Printer Driver are selected.
	e. Confirm that the Driver is current by checking at: <u>www.fargo.com</u>
3	Confirm the correct installation of the Flipper Table Module Assembly.
	a. Reboot the computer.
	b. Ensure that the Print Both Sides option in the Printer Driver is set correctly.
	c. Verify the Flipper Table Module Assembly is functioning properly by printing out cards in a test run.

Step	Procedure		
4	Determine the problem with printing from the application.		
	a. Print a self-test from the Printer by pressing Options -> Menu-> Select - > Print on the printer's LCD to ensure that the Printer (itself) is functioning properly. See the next procedure.		
	b. Print the Windows test page that is located in the General tab of the Driver.		
	c. Use WordPad (a Windows 2000/XP word processing program in the Accessories Program Group).		
	1) Go to the File menu and select Page Setup .		
	2) Click on the Printer button and select the Card Printer.		
	 Click OK and reset all four margins to zero. (Note: The WordPad will automatically replace the values with its minimum margins.) 		
	 Open the program and type: "This is a Test." then, go to File on the menu bar and select Print. 		
5	Determine whether there is adequate hard Drive space.		
	(Note: A large volume of temporary files on the computer can cause communications errors.)		
	a. Access the temporary files by following this process:		
	 Search for all folders called TEMP. Once found, clear out the contents of the folders. 		
	 If using Windows 2000/XP/2003 run the System Utility - Disk Defragmenter found in the Accessories folder of the Start Menu. 		
	 Use a disk cleanup utility (such as Disk Cleanup found in the System Tools folder of the Start menu) or use a third party application. 		

Resolving the Communication Errors (continued)

Printing a Test Image

Step	Procedure
1	Open the Diagnostic Tool from the Driver. Choose Run Tests to select a preset test image. Select Self Tests . See Displays A and B, below. (Note: These images help to determine if the Printer is functioning properly.)
2	Scroll to the desired Self Test image from the Choose Test window options and press the Run Test button.

Display A – Click on the **Diagnostic** button.

💩 HDPii Card Printer Printing Preferences 🛛 🔹 🛛 😨
Magnetic Encoding K Panel Resin Supplies Card Device Options Image Color Image Transfer
Card Size CR-80 CR-80 CR-80
Print Width: 2.204 🗧 Print Length: 3.452 📫
Card Type
Fargo UltraCard III
Orientation Portrait A CLandscape Copies Diagnostics Test Print About ToolBox
OK Cancel Apply Help

Printing a Test Image



Display B – Click on the **Run Tests** button. See the previous page.

Reviewing the Alignment Self Test Card

Step	Procedure
1	Use this card to determine Image Placement and confirm that the Printer is working properly. (Note: The image consists of sixteen (16) gray scale boxes and alignment arrows. The gray boxes are composed from a composite of YMC color panels.)
	Adjust the TOF and EOF settings to change image placement.



Reviewing the Color Bars Self Test

Step	Procedure
1	Use this card to confirm that image colors are properly reproduced. Image consists of sixteen graduated steps of RGB and YMCK. (Note: This print will provide maximum image size, giving complete card Coverage on a CR-80 sized card.)


Reviewing the Device Settings Self Test

Step	Procedure
1	Use this card to view the Printer settings and counts for Card Count (CC), Card Cleaning Count (TC) and others.
	The Card Count is the total number of cards the Printer has produced.

User Printer Settings Model:HDP5000 S/N:00000075 FW Rev: 1.1.6 Jul 31 2007 MAC Address: 0:13:44:0:2:4b Image Darkness: -5 Print Top Of Form: 0 Print Left Of Form: 2 Mag Top Of Form: 0 Print Flip (Angle/Level): 0/0 Encoder Flip Angle: 0 Head Resistance: 3000 Transfer (TOF/EOF): -9/0 Transfer Temp Offset: 0 Ribbon Print Ten (T/S): 0/0 Film Print Ten (T/S): 0/0 Film Transfer Ten (T/S): 0/0 Resin Heat Adj: 0 (Sleep/Standby) Time: 120/0 EATDisable: 0 WrinkleCompEnable: 1 Film Print Cooling Level: 0 Film Tfr Cooling Level: 0 BlushPoint: 0 LCDContrast: 0 CleaningRate: 0 InfoMsgSetting: 0 Card Count: 1774

Reviewing the YMCK Self Test

Step	Procedure
1	Use this card to confirm that image colors are properly reproduced. Image consists of sixteen graduated steps of RGB and YMCK. (Note: This print will provide maximum image size, giving complete card Coverage on a CR-80 sized card.)



Reviewing the Magnetic Self Test

Step	Procedure
1	This option only applies if a Magnetic Encoding Module is installed in the Printer. (Note: The Printer will feed, encode and eject a card. Be sure to have high coercivity cards installed when running this test.)



Reviewing the Resin Self Test

Step	Procedure
1	Use this card to determine that the Resin Panel is printing properly.



Section 6: Ethernet Option Section

Introduction

The Ethernet option includes the Ethernet port and the internal Printer Server.

- **Printer Management:** The Printer Driver provides bi-directional status information so you can monitor and manage the Printer just as you would any other networked Printer.
- **Compatibility:** The Fargo Ethernet option provides compatibility with TCP/IP and 802.3 Ethernet protocols with an IEEE 802.3 10/100Base-T Ethernet female RJ45 connector.
- **Application:** The Ethernet Option applies to the Fargo High Definition Card Printer/Encoder. With the Ethernet Option properly installed and configured, these Printers are able to print in the same manner as a Printer directly connected to the PC via a USB interface.

Technical Specification - Ethernet Option

Here are the system requirements for Ethernet.

Caution: For safety purposes, Ethernet is not intended for a direct connection outside of the building.

Function	Requirement		
Network	An IEEE 802.3 10/100 Base-T Ethernet network is required.		
Printer	A Fargo Printer with the Ethernet option installed is required.		
Printer Configuration	Since TCP/IP is used for the network communication, the Printer must be configured with an IP address and a subnet mask (before it can be seen on the network).		
	An additional network setting for the Default Gateway can also be configured, which allows communication across the subnets.		
Host Computer	A PC running Windows 2000, Windows XP, Windows 2003. (Connected to the network) is required.		
Host Printer Driver	The host PC must have installed the correct Printer Driver with Ethernet support. (Note: This Driver must be configured for printing to the IP address of the Printer.)		

Functional Specification - Ethernet Option

	The Fargo	Ethernet	option	includes	these	features.
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Feature	Description
Simultaneous Printing	Provides the ability to simultaneously print from multiple PCs to the network Printer.
Printer Feedback	Provides status information from the network Printer to the PC.
Web Pages	Provides easy Printer configuration with any web browser.
Log Messages	Provides logging of usage and error events via e-mail, UDP or TCP/IP.
Password Security	Provides security with passwords and configurable User permission levels.
Telnet	Provides a Telnet command line interpreter for Printer configuration.
SNMP	Provides an SNMP agent that supports MIB-II.
Upgrades	Provides support for Firmware upgrades over the network.
Troubleshooting	Provides a Ping client for network troubleshooting.

Network Services - Overview

The Ethernet option provides the services described in this section. (**Note:** Other additional services include a Ping client, address assignment and Printer discovery functions.)

Reviewing the Print Server

The Print Server provides printing services in the same manner as a Printer connected directly to a USB interface except that the Printer is connected through the local area network to the client PC. The Print Server must be properly configured in order to provide this printing capability.

- The Print Server is capable of queuing up to eight (8) client PCs while printing. Communications between each PC and the Ethernet-enabled Fargo Printer are implemented over a bi-directional TCP/IP interface.
- All clients are able to send print jobs to the Printer and monitor Printer jobs and errors with the standard Windows printing system using the Fargo Printer Driver installed on their local PC.

In this way, the User knows whether or not a print job has been successful. Also, the User knows what problems have been encountered while processing the print job. Printing using Ethernet works in a manner similar to the USB-connected PC/Printer.

Reviewing the Web Page Server

An HTTP service serves web pages that provide an interface through which to configure and monitor the Printer. (**Note:** Users may also monitor all print jobs that have been sent to the Printer from any client PC.)

Reviewing the Network Management Interface

The Ethernet enabled Printer operates as an SNMP agent to allow central administrators to monitor and configure the network interface and the Printer. (**Note:** A standard host MIB-II is implemented to maximize the utility of the Printer on the network.)

Reviewing the Telnet Server

The Ethernet interface has a command line interpreter. (**Note:** The User can connect to the Printer using a Telnet session on their PC, issue commands to the Printer and receive response from the Printer.)

The Telnet commands are primarily used for network administration, and they will not be used by most Users. (**Note:** These commands will query the state of the Printer and configure various settings for the Printer. These include network settings, logging setting, User names and User passwords.)

Network Management Interface

The SNMP interface is described below.

Interface	Description		
SNMP	The Ethernet interface is a fully-manageable SNMP agent that supports MIB-II.		
	• The Ethernet interface is MIB II compliant, allowing SNMP managers to monitor protocol, network and routing statistics.		

Telnet Command Line Interface

Initiating a Telnet Session

This procedure shows how to initiate a Telnet session from a PC in order to access the Telnet services provided by the Printer.

	Description			
Initiating a	Follow these instructions to issue Telnet commands.			
Telnet session	 Identify the IP address of your Printer. (Note: See <u>Switching to the</u> <u>Automatic IP Address Mode</u>.) 			
	 Initiate a Telnet session from a DOS window on your PC. At the DOS prompt, enter telnet [IP Address] 			
	• Example: C:\>telnet 192.168.11.12			
	 All Telnet responses from the Printer will then be displayed in the Telnet session on the PC. 			
	 All commands entered will be sent to the Telnet client in the Printer. 			
	 Enter "help" or "?" to get an on-window list of supported Telnet commands. 			



Reviewing the Telnet Command Table

The following table describes available Telnet commands. (**Note:** You can enter partial fullword commands, and the Printer will respond with additional help. For example, you can enter "list", and the Printer will respond with all subcommands to the list command.)

Telnet Command	Command Purpose	Command Format
?	Display help for Telnet	?
help	commanus.	
reset	Reset the Ethernet interface for the Printer/encoder.	reset
ping	Send a ping command to another IP address as a test of the Ethernet interface.	ping <ipaddr></ipaddr>

Telnet Command			Command Purpose	Command Format
list	list all diff uptime		Display all information about this Printer.	list all
			Display all differences between current and stored network settings.	list diff
			Display how long since the interface was last reset.	list uptime
sysinfo			Display information about the Printer (e.g., model, label, contact, location, Firmware version and date, and serial number).	list sysinfo
	ribbon		Display information about the installed Ribbon in the Printer.	list ribbon
	net		Display information about the current network settings of the Ethernet interface.	list net
	stored	net	Display information about the stored network settings of the Ethernet interface.	list stored net
	default	net	Display information about the default network settings of the Ethernet interface.	list default net
	user		Display information about the defined User names and their type (root or guest privileges).	list user

Telnet Command			Command Purpose	Command Format	
	lpq		Display information about print jobs and their settings.	list lpq	
	Printer		Display information about the Printer (e.g., model number, Firmware version and serial number).	list printer	
	Printer	sm	Display information about the secure mark settings of the Printer.	list printer sm	

Telnet Command		d	Command Purpose	Command Format
set	sysinfo	contact	Set the contact string.	set sysinfo contact [<string>]</string>
		location	Set the location string.	set sysinfo location [<string>]</string>
		label	Set the label string.	set sysinfo label [<string>]</string>
		from	Set all strings from default or current settings.	set sysinfo from default current
	syslog	name	Change the name of a system log path	set syslog <log_name> name <new_name></new_name></log_name>
		type	Change the type of a system log path. This starts or stops logging on start of jobs or on faults.	set syslog <log_name> type [[-]job] [[-]pfault]</log_name>
		dest	Change the destination of a system log path. This may be set to none, e-mail, udp or tcp.	set syslog <log_name> dest none email udp tcp</log_name>
		email	Change the e-mail address for e-mail notification for a system log path. It must specify a valid e- mail address.	set syslog <log_name> email <email></email></log_name>
		udp	Specify the IP address of the UPD system logging program.	set syslog <log_name> udp <ipaddress></ipaddress></log_name>
		from	Restore system log path settings from the default or current settings.	set syslog from default current

Telnet Command		d	Command Purpose	Command Format
set	user	add	Add a new User definition. The allows only two (2) User definitions.	set user add <name></name>
		del	Delete a User definition.	set user del <name></name>
		passwd	Define a new password for a User.	set user passwd <name> [<password>]</password></name>
		type	Specify a User as root or guest. Only root Users have administrative rights to change network interface settings.	set user type <name> root guest</name>
		from	Restore User setting from default or stored settings.	set user from default stored

Reviewing the	Telnet Command	Table (continued)
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Telnet Command		d	Command Purpose	Command Format
store	net	addr	Store a new IP address.	store net addr <address></address>
		mask	Store a new address mask.	store net mask <mask></mask>
		gateway	Store a new default gateway.	store net gateway <address></address>
		dns	Store a new DNS server address.	store net dns <address></address>
		domain	Store a new DNS domain suffix.	store net domain <string></string>
		opts	Enable or disable automatic address assignment using DHCP. Static (non- automatic) addresses will come from the stored or default settings, depending on the other settings.	To enable automatic address assignment: store net opts dhcp To disable automatic address assignment: store net opts -dhcp
		from	Restore the network settings from either the default settings or the current settings.	store net from default current
	ifc	mode	Specify the Ethernet interface mode as: automatic, full or half duplex; 10 or 100 mHz. (NOTE: 100 mHz. is not supported by the Printer).	store ifc mode auto 10half 10full 100half 100full
		from	Set the Ethernet mode settings from the default or current settings.	store ifc from default current

Telnet Command	Command Purpose	Command Format
save	Save all current settings as the stored settings in the permanent memory.	save
load	Take the settings from the stored memory and make them the current settings.	load
lpstat	Display information about the Printer status.	lpstat
	This includes the status and device response.	
	See the Printer web page description.	
cancel	Cancel a specific print job from the print queue.	cancel 10
quit	Stop the current Telnet session.	quit

Ethernet Web Pages – Standard Procedures Reviewing Web page security

You can use the web pages from your Fargo Ethernet-connected Printer to view several attributes about the Printer. Users must have administrative rights, and they must enter the correct password to alter settings of the Printer. See the <u>Reviewing the Web Page Server</u> section.

Logging In

When a User attempts to change any setting, they are asked for a User name and password. (**Note:** The Guest Users can only view settings.)

Step	Procedure
1	Enter the correct User name:
	The default administrative User name is root .
	The default non-administrative User name is guest.
	Non-administrative Users can only view settings.
2	Enter the correct password:
	• The default password is an empty string. If the password has not been changed, leave the field blank.
	See Password page procedure for changing passwords.
3	Press Enter or click on the OK button.
4	If the name and password is not accepted, another login prompt will appear on screen. (Note: Repeat this procedure with the correct User name and password.)

Connect to 10.	1.210.240	? 🛛
		AN
Administrator User name: Password:	፼ root IRemember my pa	ssword
	ОК	Cancel

Accessing the Home page

Step	Procedure
1	Open a window for your network browser application on your local PC.
2	Find the IP address of the Printer. (Note: See <u>Accessing the IP Address</u> as needed to get this from the LCD of the Printer.)
3	Enter the IP address of the Printer you want to access into the address bar of the browser. (Note: The IP address will change for your printer installation.)
4	Press Enter or click on GO.
5	View the Home page. The Home Page displays general information about the Printer. See the next page.

Display A – See Procedural Steps 2 and 3 (above)



Reviewing the Home Page

This section provides a display of the Home Page.

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Network Print Path Status System Log Administration Help FARGO® Fargo HDPii Home Contact Fargo Electronics Inc. for product information, technical support, and downloads.				
Printer Information:				
Label:	FRGOUUZdca			
Location:				
Contact:				
Serial Number:	A7160166			
Printer Firmware Version:	1.2.2			
Boot Loader Firmware Version:	00.00.12			
Hardware Address:	00:13:44:00:2d:ca			
	<u> </u>			
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Reviewing the Home Page Categories and Fields (table)

Category	Field	Purpose
Fixed for Printer	Serial Number	Displays the unique fixed serial number of the Printer.
	Hardware Address	Displays the unique fixed hardware address (MAC) of the Printer, which is the unique Ethernet device identifier.
Set by User (May be configured via Telnet or from the	Label	Indicates the label that the User assigns to the Printer. This label is reported to the DHCP server as the Host Name (that may be used by the DNS server to resolve the IP address of the Printer).
web page.)		If left blank, the Printer will use a unique label based on the MAC address of the Printer.
	Location	Indicates the location string that the User assigns to the Printer.
	Contact	Indicates the contact person string that the User assigns to the Printer.
Set by Firmware	Printer Firmware Version	Displays the current Firmware version.
	Boot Loader Firmware Version (Printer only)	Displays the current boot loader Firmware version.

You can view these categories and fields in the following table.

Configuring the Network Settings

The procedures needed to configure the network settings are presented in this section.

Accessing the Network Settings page

The Network page displays the current network settings and allows the User to change the settings.

Step	Procedure
1	Select the Network link from any web page of the Printer.

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Home Network Print Path Status System Log Administration Help Network Settings				
Interface	10Mbps Ethernet			
Current Settings (Dynamic)	IP Address Subnet Mask Default Gateway DNS Server Address DNS Domain Suffix	10.244.69.101 255.255.255.0 10.244.69.3 10.244.69.20 mn.fargo.com		
Stored Settings	 Obtain an IP address automatically Use the following IP address: IP Address Subnet Mask Default Gateway DNS Server Address DNS Domain Suffix 	10.1.129.75 255.255.255.192 10.1.129.65		
Submit Clea	r Changes Note: Changes only tak	e effect after <u>reboot</u> .		
e		🥑 Internet		

Reviewing the Interface

The Interface display indicates the network speed supported by the Printer.

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Home Network Print Path Status System Log Administration Help	<
Network Settings 📀 Interface 10Mbps Ethernet	

Reviewing the Current Settings

The Current Settings page section displays the current active network settings for the Printer.

- These are also labeled as "Dynamic" if they were provided by DHCP or "Static" if they came from the Stored Settings.
- The current settings will be "Dynamic" only if **Obtain an IP address automatically** was selected when the Printer was restarted last.

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Home Network Print Path Status System Log Administration Help			
Network Se	ttings 🤣		
Interface	10Mbps Ethernet		
	IP Address	10.244.69.101	
Current Settings	Subnet Mask	255.255.255.0	=
	Default Gateway	10.244.69.3	
(Dynamic)	DNS Server Address	10.244.69.20	
	DNS Domain Suffix	mn.fargo.com	

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Step	Procedure	
1	Select the Network link from any web page of the Printer.	
2	Select the Obtain an IP address automatically radio button to enable the DHCP/BOOTP, which automatically assigns the network settings.	
	Even with this button selected, the User can enter Stored Settings, and the Stored Settings will remain in memory. See below. (Note: This is the default method.)	
3	Click on the Submit button to save this setting.	
4	Login as a root User if you are so prompted. (Note: Any change of setting will only be accepted after you have successfully logged in.)	
5	Reboot the Printer to affect this change.	

Switching to the Automatic IP Address Mode

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	 Obtain an IP address automatically Use the following IP address: 	<u> </u>
Stored Settings	IP Address Subnet Mask	10.1.129.75 255.255.255.192
	Default Gateway	10.1.129.65
	DNS Server Address	
	DNS Domain Suffix	
Submit Clea	r Changes Note: Changes only	take effect after <u>reboot</u> .
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Changing to the Static IP Address Mode

Step	Procedure
1	Select the Network link from any web page of the Printer.
2	Select the Use the following IP address radio button, which prepares the Printer to use network settings (that the User has manually set).
	These manual settings will then be used the next time the Printer is rebooted.
3	Enter the network settings which are required for Ethernet communications from within the same subnet.
	With only these entries the User cannot print from a subnet (other than on the subnet on which the Printer is connected). These required settings are the following:
	IP Address
	Subnet Mask
4	Enter the optional network settings for Ethernet communications across a router from other subnets, as follows:
	Default Gateway
5	Enter the optional network settings for DNS. These are the following:
	DNS Server Address
	DNS Domain Suffix
6	Select the Submit button to save these changes to stored settings in the memory of the Printer. (Note: These settings will not be lost if the power is removed from the Printer.)

Continued on the next page

Changing to the static IP address mode (continued)

Procedure
Login as a root User if you are so prompted. (Note: Any change of setting will only be accepted after you have successfully logged in.)
Reboot the Printer to effect this change. See the Reviewing Web page security procedure.

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Stored Settings	 Obtain an IP address automatically Use the following IP address: IP Address Subnet Mask Default Gateway DNS Server Address DNS Domain Suffix 	2
Submit Clear Changes Note: Changes only take effect after reboot.		
é		🌍 Internet

Using the Clear Changes button

Step	Procedure
1	Click on the Clear Changes button to delete the information in the textboxes in Stored Settings area. See the lower left corner of this display.

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	Default Gateway	10.1.129.65
	DNS Server Address	
	DNS Domain Suffix	
Submit Clear Changes Vote: Changes only take effect after <u>reboot</u> .		
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Using the Media Information page

This page displays Media information about the Ribbon and Film (currently installed in the Printer).

Step	Procedure	
1	Select the Status link from any web page of the Printer.	
2	Select the Media page link.	
3	View currently-installed Ribbon information pertaining to the following:	
	Part Number	
	SecureMark Part Number	
	Percent Remaining	
	Ribbon Type	

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Media TCP/IP Printer	
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Ribbon Info	
Ribbon Type: YMCI	
Part Number: 84058	
Percent Remaining: 83	
HDP Film Info	
Film Type: Clear INTM	
Part Number: 84053	
Percent Remaining: 89	
NOTE: This page refreshes every minute.	

Using the TCP/IP page

The TCP/IP page displays the TCP/IP Status of each Printer connection, which are not configurable. See the next two pages for displays.

Step	Procedure
1	Select the Status link from any web page of the Printer.
2	Select the TCP/IP page link.
3	View information on all current network connections in the TCP connections area.

Continued on the next page

Using the TCP/IP page

See the <u>Using the TCP/IP page</u> procedure.

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4	4011	SvsLog	(N/A)	LISTEN		
5	4012	SysLog	(N/A)	LISTEN		
6	9100	RAW	(N/A)	LISTEN		
7	4020	CMD	(N/A)	LISTEN		
8	5400	CPSData	(N/A)	LISTEN		
9	5402	CPSCmd	(N/A)	LISTEN		
34	80	HTTP	10.244.68.145	ESTABLISHED		
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SD	PORT	PROTOCOL	RMT HOST	STATE		
0	9	MDMP	(N/A)	LISTEN		
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<						>
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Using the Printer page

You can use the Printer page to review current information about the Printer device settings and print jobs. Device settings include the following:

- The status which displays information about the current print job.
- The **device** which displays information about the Printer.

The fields are described below. See the next page to view the entire Printer page.

Field	Status	Description		
status	Idle	Indicates that no print job is active.		
	Printing	Indicates that the job is being sent to the Printer.		
	printing – waiting	Indicates that the communication is being slowed by print operations.		
	printing – blocked	Indicates that the communication has been stopped by some condition.		
	canceled	Indicates that the current job was canceled and is being rerouted.		
device	online	Indicates it is ready to print.		
	offline	Indicates that the Cover is open or the Printer is not ready to print.		
	Printer – error	Indicates that an error is detected.		
	Busy	Indicates that printing is in progress.		
Print Jobs		This is a display of the current print jobs that have been sent to the Printer. (Note: The current job that is being received by the interface is displayed as the active job.)		
		Cancel a specific print job by selecting the appropriate Cancel button, which appears when a print job is queued.		

Reviewing the Printer page (continued)

See the previous page for descriptions of the fields.

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<u>Home</u> <u>Network Print Pat</u> <u>Media TCP/IP</u>	h Status System Log Administration Help rinter			
Printer 🧼 Device Settings				
Status	idle			
Device	online			
Print Jobs				
Active:				
Queued:				
NOTE: This page refreshes every minute.				
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Using the System Log page

The System Log page displays the current system log settings and allows the User to change the settings. (**Note:** These settings configure how system logging occurs. There are two logs.)

🕋 Fargo HDPii (S/N	A7160166) Syst	em Log - Micr	osoft Internet I	Explorer	
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Changing the Log Name

By default the names are log1 and log2. However, you can rename them from this page. (**Note:** This also updates the link to the corresponding web page.)

Step	Procedure
1	Select the System Log link.
2	Select the link for the log name you want to view or configure (the default choices are log1 or log2). See the previous page.
3	Enter a new log name in textbox.

Continued on the next page

Changing the Log Name

Step	Procedure
4	Click on the Submit button to save this change.
5	Login as a root User if you are so prompted. (Note: Any change of setting will only be accepted after you have successfully logged in.)

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System Log				
Log Type	 Print Job Started Printer Error 			
Log Destination	 None Email (e.g. userid@domain.com) UDP Syslog (e.g. 192.168.0.1 or domain name) 			
	⊙TCP Port: 4010 Connection			
Submit Clear Changes				

Selecting the Log Type

Step	Procedure
1	Select the System Log link. See the next page.
2	Select the link for the log name you want to view or configure (the default choices are log1 or log2).
3	Select the Print Job Started checkbox to generate the log entries for each Print Job Started.

Continued on the next page
Selecting the Log Type

Step	Procedure
4	Select the Printer Error checkbox to generate the log entries for each Printer Error.
5	Select the Submit button.
6	Login as a root User if you are so prompted. (Note: Any change of setting will only be accepted after you have successfully logged in.)

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Submit Clear Changes					

Selecting the Log Destination

Specify one destination for the log.

Step	Procedure – No event logging.
1	Select the System Log link.
2	Select the link for the log name you want to view or configure (the default choices are log1 or log2).
3	Select the None radio button when no log is required. (Note: This is the default.)

Selecting the Log Destination

Step	Procedure – No event logging.
4	Select Submit.
5	Login as a root User if you are so prompted. Any change of setting will only be accepted after you have successfully logged in.

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Log Name	log1			
Log Type	 Print Job Started Printer Error 			
Les Destination	⊙ None ○ Email (e.g. userid@domain.com)			
rog Desuration	ODP Syslog TCP Connection ODP Syslog (e.g. 192.168.0.1 or domain name)			
Submit Clear Changes				

Setting up Email Event logging

Follow this procedure to enable logging using email notification:

Step	Procedure – Specify email logging.
1	Select the System Log link.
2	Select the link for the log name you want to view or configure (the default choices are log1 or log2).
3	Select the Email radio button to choose email log notification.

Setting up Email Event logging

Step	Procedure – Specify email logging.
4	Enter a valid e-mail address in the associated textbox.
5	Select Submit.
6	Login as a root User if you are so prompted. (Note: Any change of setting will only be accepted after you have successfully logged in.)

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Submit Clear Changes					

Specifying UDP Event logging

Follow this procedure to enable logging to a UDP Syslog program.

Step	Procedure		
1	Select the System Log link.		
	 The messages will be sent via UDP packets to the Syslog port (514) of the specified host. 		
	• It is up to the host program to listen to these messages for processing.		
	 A syslog host program is necessary to use this method, such as, Kiwi Syslog Daemon or WinSysLog. 		
2	Select the link for the log name you want to view or configure (the default choices are log1 or log2).		
3	Select the UDP Syslog radio button.		
4	Enter a valid IP address or domain name.		

Specifying UDP Event logging

Step	Procedure
5	Select Submit.
6	Login as a root User if you are so prompted. (Note: Any change of setting will only be accepted after you have successfully logged in.)

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Log Destination	• UDP Syslog (e.g. 192.168.0.1 or domain name)
	○ TCP Connection Port: 4010
Submit Clear C	hanges

Specifying TCP Event logging

Follow this procedure to send logging messages to a pre-existing IP connection made on the TCP port.

Step	Procedure
1	Select the System Log link.
2	Select the link for the log name you want to view or configure (the default choices are log1 or log2).
3	Select the TCP Connection radio button.

Specifying TCP Event logging

Step	Procedure
4	Select Submit.
5	Login as a root User if you are so prompted. Any change of setting will only be accepted after you have successfully logged in.

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	⊙ TCP Connection	Port: 4010		,			
Submit Clear Changes					*		

Specifying TCP Event logging (continued)

Step	Procedure
6	Use a host program such as Telnet to receive these TCP logging messages (Note: Other programs such as HyperTerminal are also used to monitor TCP connections). See below.
	• Telnet Client: You can use a Telnet client connected to the TCP port (log1 = 4010, log2 = 4011) rather than the default Telnet port (23).
	• Telnet Session: If there is a Printer at IP address 192.37.23.155 (and you have configured log1 for TCP logging), then you could initiate a Telnet session from a DOS window of a PC by entering Telnet 192.37.23.155 4010.
	• Log Messages: All system log messages would then be displayed in that Telnet session window. (Note: This is a one way connection for logging only. Any input to the Printer on this connection is ignored.)

Using the Administration pages

The purpose of the Administration pages is to allow the User to upgrade, reboot, modify passwords and enter User-specified system information strings.

Using the System Information page

The System Information page displays the current system information and allows the User to change the system information (which appears on the Home page). See the <u>Using the Home page</u> for definitions.

Step	Procedure
1	Select the Administration link.
2	Select the link for the System web page.

Using the System Information page (continued)

Step	Procedure
3	 To change an attribute, type the new entry in one of these boxes: Label textbox Location textbox Contact textbox
4	Select the Submit button.
5	Login as a root User if you are so prompted. Any change of setting will only be accepted after you have successfully logged in.

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Label	FRGO002dca						
Location							
Contact							
Submit Clear	Changes						~

Changing the Root Password

The Passwords page allows the User to change the passwords needed to login as a User. Changes to all settings require a login. (**Note:** However, these changes are only protected by password after the password has been set. Users can only be added or removed using Telnet commands.)

Step	Procedure
1	Select the Administration link.
2	Select the Passwords link to get to the Password web page.
3	Enter the current password in the Root Password Old textbox or leave it blank if no password has been previously set.
4	Enter the new password in the Root Password New textbox or leave it blank if you want to remove the old password.
5	Re-enter the new password in the Root Password Confirm textbox or leave it blank if you want to remove the old password.
6	Select the Submit button.
7	Log in as a root User (using the password) if you are so prompted. (Note: Any change of setting will only be accepted after you have successfully logged in.)

Using the Reboot pages

Rebooting the restarts the complete Printer, which includes the Print Server.

Rebooting the Printer

The Reboot page allows the User to reboot or reset the Printer and/or enter the upgrade mode.

Step	Procedure
1	Select the Administration link.
2	Log in as a root User (using the password) if you are so prompted. (Note: Any change of setting will only be accepted after you have successfully logged in.)
3	Select the Reboot link.

Rebooting the Printer

Step	Procedure
4	Select the Reboot button.
5	Click Yes when prompted.
6	Wait for the Printer to reboot and display the home page. See the <u>Reviewing the Home Page</u> display.

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Reboot 🤣			
NOTE : The following actions will immediately shut down all services and reboot the Fargo HDPii.			
Reboot Reboot system.			
Upgrade Reboot to Bootloader.			

Upgrading the Main Firmware

The Upgrade page allows the User to upload new Firmware to the Printer. For the Printer/encoder, this Upgrade page provides for upgrading the main Printer Firmware which includes the Print Server Firmware.

It is only available to the after the Printer has been rebooted into the upgrade mode.

Step	Procedure
1	Select the Administration link.
2	Go to Step 7 if the Upgrade link is shown.
3	Select the Reboot link if the Upgrade link is not shown.

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NOTE : The following actions will immediately shut down all services and reboot the Fargo HDPii.			
Reboot Reboot system.			
Upgrade Reboot to Bootloader.			

Step	Procedure	
4	Select the Upgrade button to get Printer into the upgrade mode.	
5	Select the Yes button and wait for reboot, as shown below in Displays A and B.	

Display A – Rebooting into the Upgrade Mode



Display B – Waiting for the Upgrade Mode

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Rebooting into upgrade mode. I lease wate		
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Step	Procedure	
6	Select Administration when the Home page appears. See Display A below.	
7	Select Upgrade to get to the upgrade page. See Display B below.	

Display A – Selecting Administration

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Display B – Selecting Upgrade

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Step	Procedure	
8	Select the Browse button. See Display A below.	
9	Navigate to and select the appropriate file to upload.	
10	Select the Upgrade button to start the Firmware upload. See Display A below.	
11	Select Reboot when requested. See Display B below.	

Display A – Selecting the Browse and Upgrade buttons.

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Current firmware version: 1.2.2 Check for firmware updates at		
File to upload: Upgrade Clear Changes After selecting a file to upload, press the Upgrade button once to begin the firmware upgrade process.		
Note: The newly uploaded firmware will only take affect after reboot.	*	
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Display B – Continuing to reboot

Microsoft Internet Explorer		
⚠	The upgrade process will take a few minutes to complete. Please wait until a page is served asking for confirmation to reboot. Press OK to continue.	
	ОК	

Using the Print Path page

The purpose of the Print Path page is to allow the User to view or change the TCP port numbers used to communicate to the printer.

- If these settings are left to the default entry of 0 then the default ports of 9100, 5400 and 5402 will be used for the **RawSocket TCP Port**, the **CPS Data TCP Port** and the **CPS Command TCP Port** respectively.
- The CPS Command TCP Port is dependent on the setting of the CPS Data TCP Port and always two units higher.

Step	Procedure
1	Select the Print Path link.
2	View the active configuration of the printer in the Current Settings area on this page.
3	New port numbers may be entered into the Stored Settings area in the text boxes provided on this page.



Using the Print Path page (continued)

Step	Procedure
4	Select the Submit button to save these changes to stored settings in the memory of the Printer. (Note: These settings will not be lost if the power is removed from the Printer.)
5	Select the Clear Changes button to delete these changes from this page.

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	CPS Data TCP Port	5400	
Current Settings	CPS Command TCP Port	5402	
	RawSocket TCP Port	9100	
	CPS Data TCP Port	0	
Stored Settings	RawSocket TCP Port	0	
Submit Clea	r Changes Note: Changes only	z take effect after reboot.	
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Using the Help page

The Help page displays the **Help** information.

Step	Procedure	
1	Open this web page at the appropriate location by clicking on the Help book icon at the top of each page. See previous page.	
2	Review the web interface for the Ethernet-enabled Printer.	

Additional Procedures

Accessing the Ethernet Status LEDs

The Ethernet Status LEDs can be found on the back of Printers.

Reviewing the LED Table

LED	Flash Rate	Indicates
Green LED	On	The Network link is present.
(Left)	Off	The Network link is not present.
Amber LED	Off	There is NO network traffic to this IP address.
(Right)	Blinking	There is Network traffic to this IP address.

Upgrading the Main Firmware with the Fargo Workbench Printer Utility

The Main Printer Firmware upgrades are done with the same procedure as the USBconnected Printer.

- The PC doing the upgrade must have a Driver installed for the Fargo Printer to be upgraded.
- Alternatively, a User can upgrade the Main Printer Firmware by using the Upgrade web page.

Step	Procedure
1	Run the Fargo Workbench Printer Utility by selecting from the start menu the following:
	Start -> Programs -> Fargo -> Fargo Workbench Printer Utility -> Fargo Workbench
2	Click on Actions > Select Printer in the Menu Bar to bring up the Printer Select dialog, as shown below.



Upgrading the Main Firmware with the Fargo Workbench Printer Utility (continued)

Step	Procedure
3	Access the Upgrade Firmware window from the Actions Menu, as shown below.
4	Select the New Firmware File by clicking Browse and selecting the Firmware file from the appropriate folder.
5	Begin the upgrade by clicking Upgrade , as shown below. Refer to the Fargo Workbench Printer Utility User Guide at this time.



Restoring the Factory Settings for Ethernet

There may be times when you are unable to use the current configuration of the Ethernet interface. (**Note:** This could be because you have lost the password for your Printer or you just cannot get it to work properly.)

Resetting the settings

The has a menu selection that allows the User names and passwords to revert to default. To reset these settings, select:

Menu: Setup Printer : Network Settings : Reset Passwords.

Changing the LCD Network Settings

The Printer/encoder will display new menu entries when (a) the Ethernet option is installed and (b) the Printer has established communications to a host device.

• You can use these procedures to change network settings by using the new LCD menus.

Accessing the Network Setup Menu

Step	Procedure
1	Apply power to the Printer.
2	Ensure that the Printer is connected to your network.
3	Wait up to one (1) minute to allow the Printer to configure the IP address.
4	Select Options on the LCD.
5	Select Menu on the LCD.
6	Select the Next button on the LCD until the Network Settings menu entry appears.
7	Press Select when Network Settings appears on the LCD.

Changing the DHCP Setting

Step	Procedure
1	See the <u>Accessing the Network Setup Menu</u> procedure to access the Network Settings menu :
	Options -> MENU -> Next -> Network Settings
2	Select Next on the LCD to view the DHCP menu entry.
	• DHCP Enabled indicates that the automatic IP assignment is selected.
	DHCP Disabled indicates that the static IP assignment is selected.
3	Press the Change button to switch the DHCP setting.
4	If you change the setting, you will be prompted to reboot the Printer.

Changing the ANEG setting

The ANEG status indicates the current setting of the network configuration of the Ethernet interface.

- This value can be set explicitly by the User to force the Ethernet interface configuration in cases where auto negotiation fails.
- Failure of the automatic network configuration can cause slow data transmission, longer print times or network connection problems.

Follow the procedure provided below.

Step	Procedure
1	See the <u>Accessing the Network Setup Menu</u> procedure to access the Network Settings menu (Options -> Menu -> Next -> Network Settings).
2	Select Next on the LCD to view the ANEG: menu entry.
3	Press the Change button to change the auto negotiation setting for the Printer, which will rotate between the following:
	• ANEG: AUTO: Allows the auto negotiation between the Printer and the host Ethernet interface.
	• ANEG: Full Dup: Forces the full duplex communications between the Printer and the host Ethernet interface.
	• ANEG: Half Dup: Forces the half duplex communications between the Printer and the host Ethernet interface.
4	If you change the setting, you will be prompted to reboot the Printer.

Saving addresses

Step	Procedure.
1	See the <u>Accessing the Network Setup Menu</u> procedure to access the Network Settings menu:
	Options -> MENU -> Next -> Network Settings
2	Select Next on the LCD to view the Save Addresses menu entry.
3	Press the Select button to save the current network settings (IP address, GW, SN Mask) as the stored settings which will be used when automatic address assignment using DHCP is disabled.

Resetting Passwords

Step	Procedure
1	See the <u>Accessing the Network Setup Menu</u> procedure to access the Network Settings menu: Options -> Menu -> Next -> Network Settings
2	Select Next on the LCD to view the Reset Passwords menu entry.
3	Press the Select button to reset the User passwords to the default settings of empty strings.
	(Note: This can be used when the passwords are not known.)

Accessing the IP Address

Follow this procedure:

Step	Process
1	Press Info in Display A (below) to continue with the procedure.
2	Press Next several times to access Display C (IP:).
3	Press Next one more time, and the IP: address LCD screen will appear. See Display D as an example.
4	Your IP address is identified in the final LCD screen. You have completed the procedure.



Ethernet Printer Troubleshooting Procedures

Troubleshooting procedures

If you are having trouble connecting to your Ethernet Printer or printing to it, you should go through each of the following procedures.

Step	Procedure
1	Follow the Verifying the Printer Connection procedure on the next page.
2	Follow the Verifying the Printer IP address procedure on the next page.
3	Follow the <u>Verifying that your PC can access the Printer using the ping</u> <u>command</u> procedure.
4	Verify that you are choosing the correct Printer Driver. (Note: The Driver must match the model of the Printer.)
5	Verify that the port configuration of the PC Printer Driver is set to communicate to the Printer over the correct IP address. See <u>Frequently-asked Questions</u> .
6	Follow the <u>Printing a test page</u> procedure.

Verifying the Printer Connection

Step	Procedure
1	Ensure that your Printer has a valid network connection.
2	Verify that the has the green LED on solidly and the amber LED is flashing with network activity.
3	If the LEDs do not indicate connection, verify the network connection with another device.
4	If the connection is OK, then something may be wrong with the Ethernet option installation. See the <u>Ethernet Setup and Printer Driver Installation</u> procedure.

Verifying the Printer IP address

Step	Procedure
1	Check the LCD for a valid IP address (0.0.0.0 is not valid).
	 If the IP address is valid go to step 4.
	If the IP address is not valid go to step 2.
2	If your network is using DHCP, then verify that the Printer has not been configured to use a static address (unless you have a known unused static IP address assigned to this Printer).
3	If you are using a static IP address, verify that there is no other device using the same address by removing your Fargo Printer and ping to the desired address.
	If any device responds, then you must find a different available IP address.
4	If the Printer reports an IP address, verify that it matches subnet of the network where it is connected.
	If your Printer has DHPC disabled, then the static IP address may have been previously set for a different subnet.

Verifying that your PC can access the Printer using the ping command

Step	Procedure	
1	Follow these instructions to issue a ping command to the Printer:	
	At a DOS prompt, enter ping [IP Address]	
	Example: C:\>ping 210.1.10.240	
	• If the ping response is successful, move on to the next troubleshooting procedure. See Display A below.	
	 If the ping response is not successful, continue to step 2 of this procedure. See Display B below. 	

Display A - Example of sending a ping to the Printer with a successful response



Display B - Example of ping timeout to an invalid IP address



Verifying that your PC can access the Printer using the ping command (continued)

Step	Procedure
2	Verify that the PC and the Printer are connected to the same network.
3	You may be on different subnets of your network and some of the network settings for the Printer are not correct. See your network administrator about this.
	(Note: The subnet mask must be the same as other devices on the network, and that the unique IP address is part of the network specified by the subnet mask.)

Printing a test page

Step	Procedure	
1	Try printing a test page from the Printer Driver properties window. See <u>Frequently-asked Questions</u> .	
2	If you cannot print a test page, then consider the following:	
	There may be an error at the Printer.	
	• There may be a job in the Windows print queue which has stalled.	
	 The Printer may be paused or set to operate offline in the Windows print queue. 	

Reviewing Frequently-asked Questions

Question	Answer
How do I know if my Printer has the Ethernet option installed?	All models come with Ethernet installed as standard equipment.
What PC operating systems work with my Ethernet Printer?	The Windows 2000/ XP / Server 2003 operating systems work with your Ethernet Printer.
How do I connect my Printer to my network?	You can connect from the RJ45 network connection on the back of your Printer to an available connection on your network (not directly to your PC). You can use a good CAT-5 or better cable to make this connection.
How can I find the MAC address of my Ethernet Printer?	 If you know the IP address of your Printer, you can see the MAC address on the home web page of the Print Server.
	OR
	 If you do not know the IP address or the Printer does not work with a usable IP address, then the MAC Address can be found by two methods. These are:
	 The MAC address is listed in the data printed on the "Printer Settings" self-test card.
	 The Fargo IP-Tracer software tool on the driver CD can be used to find the MAC address of the printer. (Note: This can be installed and used to locate all the Fargo compatible Printers on your network.)

Reviewing Frequently-asked Questions (continued)

Question	Answer
How can I find the IP address of my Ethernet Printer?	You can find it in the LCD of the Printer if the Ethernet option is functioning properly. Select Info , then select Next several times until the IP address is shown
Can I print from my PC to multiple Ethernet Printers?	Yes. Use the Windows "Add Printer Wizard" to create a new printer instance for the additional printer. This may require adding a new "Remote TCP/IP Card Printer Port" configured to communicate to the new printer at the proper IP address. See the appropriate Windows documentation for additional help.
Can multiple PC's print to my Ethernet Printer?	Yes. Each PC must install the Printer Driver software for the specific Fargo Ethernet-enabled Printer and connect to the intended Printer, using the correct IP address.
Can I print from my PC to an Ethernet Printer on a different network segment?	Yes. If you know the IP address of the Printer on any segment of your network, you will be able to print to it.
Can I use Fargo IP-Tracer to locate Printers on a different network segment?	No. The IP-Tracer can only locate Fargo-compatible Printers located in the same network segment (as the PC running IP-Tracer).
Question	Answer
---	--
How do I upgrade the Printer Firmware in my Ethernet-enabled Printer?	Follow this procedure.
	 Run the Fargo Workbench Printer Utility from the start menu: Go to the Start -> Programs -> Fargo -> Fargo Workbench Printer Utility -> Fargo Workbench.
	 Select the Fargo Printer to upgrade from the drop-down box.
	3. Go to the Firmware Updates tab.
	 If you need to download the update file from the Internet, select the Download Firmware button.
	5. Choose the update file with the Select Firmware button.
	Put your Printer into the upgrade mode. See the instructions for your specific Fargo Printer.
	7. Select the Send Firmware button.
How do I upgrade the Print Server Firmware for my Printer?	Since the Print Server is integrated into the main print Firmware on the Printer, there is not a separate Firmware upgrade for the Printer Server. (Note: Therefore, the upgrades are done with the main Printer Firmware.)
What is the default User	The default passwords are blank (e.g., an empty string).
name and password for the Printer?	 The default Users are as follows: root as the administrative User and guest as a non-administrative User.
	The supports two (2) Users.

Question	Answer
What if I lose the password for my Printer or it is not accepted?	The has a menu selection that allows the User names and passwords to revert to default:
	Options > Menu > Network Settings > Reset Passwords
What do I do if the IP	Follow this procedure:
address of my Printer is being changed by my network?	 Contact your network administrator. Ask that your current IP address be reserved or ask that they provide a specific IP address that you can use to configure the Ethernet interface.
	OR
	 Choose an IP address that you know will not be used by any other PC, server or network device. Use those settings to configure your Printer with static network settings.
	(Caution: Do not do this unless you know that these settings will always be available.)

Question	Answer
How do I reconfigure my PC Printer Driver to connect to a different Printer or different IP address?	Use the Windows "Add Printer Wizard" to create a printer instance to communicate to the printer at the new IP address.
	This may require adding a new "Remote TCP/IP Card Printer Port" configured to communicate to the printer at the proper IP address.
	See the appropriate Windows documentation for additional help.
How can I verify/change	Follow this procedure.
what IP address my installed Printer Driver is	1. Open the Printer Driver properties window.
expecting to find my Printer?	 Select Start -> Settings -> Printers and Faxes -> [your Printer Driver] -> Properties.
	 From the Ports tab, select Configure Port. The Host name will indicate IP address of the connected Printer. (Note: If this does not match your Printer's IP address, you can change it from this window.)
	4. Enter the correct IP address.
	5. Select OK .
	6. Select Apply.
	7. Select Close.

Question	Answer
How do I configure my Printer's IP settings?	 By default, the Printer is configured for dynamic IP address assignment. That is, it will try to get its IP address and other settings from your network. If it is given valid network settings, it will use them. OR
	 You can choose to configure the Printer, using a static IP address and network settings. (Note: This can be entered using the Network web page of the Printer or the Fargo IP Tracer program.)
How do I choose a static IP address for my Ethernet Printer?	You can use the web pages if you know the current IP address. See the <u>Accessing the Home Page</u> procedure. OR
	You can use Fargo IP-Tracer which allows you to find Fargo-compatible Printers and specify their addresses.
	The also allows you to save the current network settings as static settings via the LCD menu (Options: Menu: Network Settings: Save Addresses).
	(Note: You can save static addresses. However, they are not used until you reconfigure the Printer to use those static addresses and reboot the Printer.)
How do I set the Printer to work with a static IP	You can use the web pages if you know the current IP address.
address?	• Select the Use the following IP address button on the Network web page.
	OR
	Use Fargo IP-Tracer, which allows you to find Fargo compatible Printers and specify their addresses.
	The also allows you to use the LCD menus to save the current IP addresses as static (see above) and then switch DHCP (dynamic IP address selection) to DISABLED:
	Options: Menu : Network Settings: DHCP: Change

Reviewing Frequently-asked Questions

Question	Answer
What do the LEDs by the Ethernet connection on the back of the Printer indicate?	• On the Printer: The green LED indicates a valid Ethernet connection. The amber LED indicates network activity.
How do I print a test page	Follow this procedure.
from Windows to verify the Ethernet configuration of	1. Open the Printer Driver properties window.
the Printer and Printer Driver?	 Select Start -> Settings -> Printers and Faxes -> [your Printer Driver name (e.g., Card Printer)] -> Properties.
	 Ensure that the printing preferences are set correctly for the Ribbon installed in your Printer. Then select the Print Test Page button.

Glossary of Terms

Term	Purpose
MAC (Media Access Control)	The unique numeric value address associated with a network device that gives the device a unique identity. This address is assigned by the device manufacturer to ensure its uniqueness.
TCP (Transmission Control Protocol)	The Network protocol that allows reliable network communications between devices.
IP (Internet Protocol)	The Network protocol that identifies devices and messages by addresses so that communications can occur between devices on different local networks.
TCP/IP	Network communications using TCP and IP protocols.
ICMP (Internet Control Message Protocol)	The Basic message protocol for the internet.
DHCP (Dynamic Host Configuration Protocol)	The protocol used by a network to automatically assign network settings to connected devices so that they will work together.
DNS (Domain Name System)	Defines the Network protocol that allows devices to find IP addresses from a network name server.
DNS Server Address	This is the address of the server that provides the translation from a descriptive name to an IP address.
DNS Domain Suffix	This is the suffix to be added to the domain name to make a complete name.

Glossary of Terms (continued)

Term	Purpose
SNMP (Simple Network Management Protocol)	This is protocol for the network management services. This protocol provides a means for network compliant devices, called agents, to store data about themselves in Management Information Bases (MIBs) and return this data to the SNMP requesters.
MIB (Management Information Base)	A formal description of the way an agent can be accessed using SNMP and the functions that can be managed.
Network Settings	The basic network parameters needed to configure the network interface. (Note: These include the IP Address, the Subnet Mask, the Default Gateway, the DNS Server Address and the DNS Domain Suffix.)
IP addresses	Specifies the current IP addresses that are 32-bit values that are normally expresses in dotted-quad format. (Note: This address must not be the same as another device on the same local network.)
Subnet mask	Specifies a 32-bit value that routers use to send a message to the correct subnet.
Default gateway	Specifies the address of the router (in a network using subnets) that forwards traffic to a destination outside of the subnet of the transmitting device.
Telnet	This is a common terminal emulation program that allows a User to send commands to a TCP/IP connected device and receive the responses.
UDP (User Datagram Protocol)	Defines a protocol for sending and receiving messages on a network.
Syslog	The standard method for logging system events.
Root User	A User with administrative rights to change any Printer settings.
Guest User	A User without rights to change Printer settings.
Ping	A common utility or command that sends a message to network devices asking for a return message. (Note: This is used to diagnose if the device is on the network or to troubleshoot the connection.)

Section 7: Printer Adjustments

The purpose of this section is to provide the User with specific information on Printer adjustment procedures.

Safety Messages (review carefully)

Symbol	Critical Instructions for Safety purposes
Danger:	Failure to follow these installation guidelines can result in death or serious injury.
<u>\!\</u>	Information that raises potential safety issues is indicated by a warning symbol (as shown to the left).
	• To prevent personal injury , refer to the following safety messages before performing an operation preceded by this symbol.
	• To prevent personal injury , always remove the power cord prior to performing repair procedures, unless otherwise specified.
Caution:	This device is electrostatically sensitive. It may be damaged if exposed to static electricity discharges.
<u>/</u> 4	Information that raises potential electrostatic safety issues is indicated by a warning symbol (as shown to the left).
	• To prevent equipment or media damage , refer to the following safety messages before performing an operation preceded by this symbol.
	• To prevent equipment or media damage , observe all established Electrostatic Discharge (ESD) procedures while handling cables in or near the Circuit Board and Printhead Assemblies.
	• To prevent equipment or media damage , always wear an appropriate personal grounding device (e.g., a high quality wrist strap grounded to avoid potential damage).
	• To prevent equipment or media damage , always remove the Ribbon and Cards from the Printer before making any repairs, unless otherwise specified.
	• To prevent equipment or media damage , take jewelry off of fingers and hands, as well as thoroughly clean hands to remove oil and debris before working on the Printer.

Important! Card Printers require highly specialized Print Ribbons to function properly. To maximize Printer life, reliability, printed card quality and durability, you must use only Certified Supplies. For this reason, your Fargo warranty is void, where not prohibited by law, if you use non-Certified Supplies. To order additional materials, please contact your authorized reseller.

Printing on Alternate Card Stocks

Selecting the Right Cards and optimizing the Print Process

In order to optimize the Card Printer's capabilities for cards with hard-to-print surfaces, we recommend evaluating the card stock selection before installation of the Printer.

The variability in cards based on:

- **Different surface textures and different sources of raw materials:** This may require different Film transfer parameters.
- Varied methods of assembling IC smart cards and proximity cards: These particular adhesives used to glue a smart chip to a plastic card may react differently to a Transfer Roller's pressure and temperature.
- **Cleanliness of card stock:** The process does not eliminate the need to use clean card stock. The best-looking card always starts with the cleanest card surface. Dirt and debris on a card can show up as blemishes on the card surface and may reduce the life of the image itself.

Selecting the Appropriate Printer Driver settings

You have these card selections (to choose from):

- Fargo UltraCard III (Default Card Type)
- Fargo Ultracard
- HID ISO Prox Standard (13xx)
- HID ISO Prox Composite (15xx)
- HID Identity Standard (IDx20A)
- HID Identity Composite (HTx20E)
- HID iCLASS Standard (20xx)
- HID iCLASS Composite (21xx)
- HID FlexSmart Standard (14x0)
- HID FlexSmart –Composite (14x6)
- HID FlexSmart Prox Std (14x1)
- HID FlexSmart Prox Comp (14x7)
- Indala FlexISO Standard (FPISO)
- Indala FLexISO XT-Composite (FPIXT)
- Custom 1
- Custom 2

In addition, you have these selections (to choose from):

- **Defaults:** The Printer Driver software has default Transfer Temperature and Dwell Time settings that deliver the best transfer for these card types. These defaults automatically configure based on the card type, Ribbon type and whether printing single- or dual-sided.
- **Card Type Selection:** Before printing, if using these standard Fargo card types, check to make sure that the appropriate card type option selected from the Card tab of the Printer Driver:
- **Proper Settings:** It is very important to note that not all card types will be accommodated by these default settings. In some cases, experimentation may be needed to find the proper settings.

Selecting the Appropriate Printer Driver settings

For the cases where custom settings are required, the Printer Driver's Card Type option also includes **Custom 1 and Custom 2** options.

- **Settings:** These settings allow designating a unique Card Type name, which then saves custom Image Transfer settings.
- **Custom 1:** For example, Custom 1 could be changed to read as My Cards. Custom transfer settings would then be available whenever this Card Type option is selected and would be saved each time the Printer Driver setup window is closed.
- **Custom Card stock:** To determine the proper settings for custom card stock, Fargo recommends the Tape adhesion Test.

Conducting the Tape Adhesion Test

It is important to conduct tape adhesion tests because Fargo cannot be certain which transfer temperature and Dwell Time will work best (when printing cards other than UltraCard III). (**Note:** The optimal transfer settings may vary from card type to card type.)

Caution: Inadequate time and temperature could produce cards that are more vulnerable to accelerated wear and dye migration. Use sufficient time and temperature to transfer Film to the card to ensure a long lasting, durable card.

Step	Procedure	
1	Test the adhesion quality of the Film to the card by printing sample cards and completing an adhesive tape test.	
	(Note: The Institute for Interconnecting and Packaging Electronic Circuits (IPC) outlines a pressure sensitive tape test that evaluates adhesion quality. Refer to their IPC-TM-650-3.7.1D test Guide, Section 3.7, Number 1.)	
2	Select the UltraCard IIIs-Glossy PVC if the card is glossy and print a test card.	
3	 Apply a strip of ½ (12mm) wide Scotch-type clear adhesive tape (such as 3M brand 600), at least 2 (50mm) long, firmly across the surface of the card, pressing out all air bubbles with a fingertip. 	
	 b. Remove the tape by smoothly and rapidly (approximately 2 inches/second (50mm/sec)) pulling it up at a perpendicular (90 degree) angle to the card. (Note: The IPC recommends a minimum of three tests for each card type evaluation.) 	

Conducting the Tape adhesion Test (continued)

See the previous page.



Step	Procedure
4	Visually examine the card and the strip of tape pulled from the card, to see if any portion of the Film was removed from the card.
	 If any residue (e.g., oil or grease from fingertips) is present on the card surface, the evaluation results may be affected.
	• If the printed, transferred Film particles (a) pull away from the card and (b) adhere to the tape, this indicates that inadequate adhesion of the Film to the card. Increased heat and Dwell Times are necessary to resolve this problem.
	Samples 1, 2 and 3 show a representation of the adhesion level you can expect.
	• Result 1: Sample 1 shows a significant transfer to the tape and is an absolute failure.
	• Result 2: Sample 2 shows that <u>very slight</u> transfer to the tape can be acceptable without sacrificing overall image durability on matte finish cards.
	Result 3: Sample 3 shows no transfer to the Tape and is an Absolute Pass.
5	If the tape test indicates inadequate adhesion, increase the heat setting by 5 degrees, print another card and try the tape test again.
	• Once the temperature has been increased 4 times (20 degrees), reset temperature to default and increase the Dwell Time by .5 second.
	Repeat this process until adequate adhesion is achieved.
	• Ensure that the cards (in use) have a surface roughness (Ra) of 60 micro inches or less.
	This information should be available from the card manufacturer.

Conducting the Tape adhesion Test (continued)

Printer Driver Options

Installing Printer Driver Updates

Occasionally, new Printer Driver versions are released which have new or updated features.

- Before installing an updated Printer Driver version, always delete the existing Printer Driver version from the system.
- To do this, select Start, Programs and point to the Fargo folder.
- Then, select the **Uninstall Printer Driver** icon for the specific Printer model (as shown here).

Step	Procedure	
1	Once the existing Printer Driver is deleted, the updated version can be installed. (Note: The best way to get Printer Driver updates is to download them from the Fargo website.)	
2	a. To download the latest Printer Driver version, click on the Printer Driver's highlighted .exe file name on the web site.	
	b. You will then be prompted to Save this program to disk. Fargo's downloadable Printer Driver files have names ending in .exe and are self-extracting Zip archives. (Note: A Zip archive is a package, containing one or more files. It has been zipped to make it smaller and provide easy downloading of numerous files simultaneously. An archive that is self-extracting is capable of unzipping itself.)	
	c. Click OK , then choose the folder in which you would like to save the Printer Driver file. (Note: You may want to save it in an empty folder to prevent mingling its files with others already on the computer.)	
	d. Once the file has completely downloaded to the computer, unzip the contents of the file by simply double-clicking on it. (Note: The archive will unzip itself, revealing its contents as a new list of files within the folder.)	
3	To install, click the Start button, point to Settings and select Printers .	
4	Double-click on the Add Printer icon.	

Installing Printer Driver Updates

Step	Procedure
5	Follow the on-screen instructions to begin installation. See <u>Printer Driver</u> <u>Installation</u> . (Note: When prompted, click on the Have Disk button; the Install From Disk window will appear.)
6	Click on Browse , navigate to the folder containing the Printer Driver files you just downloaded and unzipped and click on OK .
	Click on OK again to close the Install From Disk window and then click on NEXT .
7	Follow the remainder of the on-screen instructions to complete installation.
	When prompted, do not have Windows print a test print.
	• This is because you most likely performed a Printer self test while you were setting up the Printer.
	Once installed, the Card Printer icon will appear in the Printer's folder.

Setting Up the Printer Driver

Once the appropriate Printer Driver for the computer has been installed, you will need to set the Driver up with the proper print options. To open the Printer Driver setup window, please refer to the following steps for the specific operating system:

Setting up Windows 2000/XP/2003

Step	Procedure	
1	Click the Start button, point to Settings and select Printers.	
2	Click on the icon with the right mouse button.	
	Select Printing Preferences if using Windows 2000/XP/2003.	
	• If you would like to permanently save the Printer Driver settings so you will not need to change them again, do so through the main Printer Driver setup window described above.	
	 Although most applications do allow you to change these same Printer Driver options from their own Print screens, the settings may not be permanently saved. 	
3	To change or verify the appropriate Printer Driver options for the print job, please refer to the topics describing each of the Printer Driver's tabs.	

Using the OK, Cancel and Help buttons

Here are the descriptions:

- **OK button:** Closes dialog box and saves Driver configuration changes that have occurred since Driver dialog box has been opened.
- **Cancel button:** Closes dialog box and cancels Driver configuration changes that have occurred since Driver dialog box has been opened.
- Help button: Launches Help indexed to help for the corresponding active tab.
- Apply button: Not active for the user.

Using the Card tab

Use this option to control specific Printer functions.

🌢 HDPii Card Printer Printing Preferences 🛛 🔹 🛛 🔀
Higgnotic Encoding K Panel Resin Supplies Card Device Options Image Color Image Transfer
Card Size
Print Width: 2.204 📫 Print Length: 3.452 📫
Card Type
A © Portrait A © Landscape
Copies
ToolBox
OK Cancel Apply Help

Selecting the Card Size

Step	Procedure	
1	Select the appropriate card option:	
	• CR-80: This selection is the default form size for the Printer. This will print a 2.125 X 3.374 image including a .04 over-bleed on each of the 4 sides making the overall form size 2.204 X 3.452 (56 X 87.7 mm).	
	• Custom: This selection is used to create a custom form size from 1.0 x 3.0 to 2.204 to 3.452 (25.4 X 76.2 mm to 56 X 87.7 mm).	
	The dimensions of the total print area for each card size will appear in the Print Width and Print Length boxes.	
	• These print area dimensions are .04" (1mm) larger than the actual card size. This is so the Printer can overprint images to ensure they will appear Edge-to-Edge when transferred to the card.	
	• For this reason, when designing a card format, always set the card size or page size within the card design program to the exact Print Length and Width dimensions listed in the Printer Driver.)	

💩 HDPii Car	d Printer Printi	ng Preferences	? 🔀
Magneti Card	c Encoding Device Options	K Panel Resin Image Color	Supplies Image Transfer
- Card Size - CR-80 CR-80 Prit	•	⊙inches Omm Length: 3.452 📑	
Card Type Fargo L	IltraCard III	•	

Selecting the Card Type

Select the appropriate card type according to the composition of the card stock.

Step	Procedure	
1	You have these selections (to choose from):	
	Fargo UltraCard III (Default Card Type)	
	Fargo UltraCard	
	HID ISO Prox – Standard (13xx)	
	HID ISO Prox – Composite (15xx)	
	HID Identity – Standard (IDx20A)	
	HID Identity – Composite (HTx20E)	
	HID iCLASS – Standard (20xx)	
	HID iCLASS – Composite (21xx)	
	HID FlexSmart –Standard 14x0)	
	HID FlexSmart –Composite (14x6)	
	 HID FlexSmart Prox – Std (14x1) 	
	 HID FlexSmart Prox – Comp (14x7) 	
	 Indala FlexISO – Standard (FPISO) 	
	Indala FLexISO XT-Composite (FPIXT)	
	Custom 1	
	Custom 2	
	Caution: If the appropriate option is not selected, the wrong Dwell Time and temperature may be used during the image transfer process, which may result in poor adhesion of the Film or warping of the card.)	

Selecting the Card Type

See the previous page.

📥 HDPii Card Printer Printing Preferences 🛛 🔹 🔀
Magnetic Encoding K Panel Resin Supplies Card Device Options Image Color Image Transfer
Card Size CR-80 CR-80 CR-80 Crinches C mm Print Width: 2.204 Print Length: 3.452
Card Type Fargo UltraCard III Fargo Ultra

Selecting the Card Type (continued)

Step	Procedure	
2	If using a card stock other than listed, use the Custom 1 options to save custom Dwell Time and dwell temperature controls on the Image Transfer tab.	
	a. Click on the Custom options and enter a name for the card stock.	
	 b. Click on the Image Transfer tab to adjust the Dwell Time and temperature sliders to the appropriate settings. See the next page. (Note: These settings will be saved for the custom card type when the Printer Driver setup window is closed.) 	

💩 HDPii Card Printer Printing Preferences 🛛 🔹 🛛 🔀
Magnetic Encoding K Panel Resin Supplies Card Device Options Image Color Image Transfer
Card Size
Print Width: 2.204 🗧 Print Length: 3.452 📑
Card Type
Fargo UltraCard III
HID iClass 2KBL (PVC) HID 1431 41L (PVC) HID 0004 HC (PET)
Indala XT T1 (PET) Ori HID iClass 16K CHC (PET) HID iClass 16K CHC (PET)

Selecting the Card Type (continued)

Please see Step 2b on the previous page.

💩 HDPii Card Printer Printing Preferences	; ?🛛
Magnetic Encoding K Panel Resin Card Device Options Image Cold	or Image Transfer
Image Position +V	Vertical
	Horizontal:
-v ← Direction Card Travels through Printer	
Transfer <u>D</u> well Time: 2.0 seconds per inch	
Transfer <u>T</u> emperature: 175.0 Celsius	
	Default

Setting the Orientation

Select either the **Portrait** or **Landscape** radio buttons for Orientation.

Step	Procedure	
1	Select Portrait to cause the card to print in a vertical orientation.	
	OR	
	Select Landscape to cause the card to print in a horizontal orientation.	

💩 HDPii Card Printer Printing Preferences 🛛 🔹 💽
Magnetic Encoding K Panel Resin Supplies Card Device Options Image Color Image Transfer
Card Size CR-80 Print Width: 2.204 Print Length: 3.452
Card Type Fargo UltraCard III
Orientation A Orientation C Landscape
Copies 1 Diagnostics ToolBox

Specifying the number of Copies

Specifies the number of copies to be printed.

• The upper limit is 10000 and the lower limit is 1.

💩 HDPii Card Printer Printing Preferences 🛛 🔹 💽
Magnetic Encoding K Panel Resin Supplies Card Device Options Image Color Image Transfer
Card Size CR-80 CR-80 CR-80 Crinches Cr
Card Type Fargo UltraCard III
Orientation A OPortrait A OLandscape
Copies 1 Diagnostics Test Print About

Selecting the Diagnostics button

This will launch the Diagnostic tool (if installed).

🕹 HDPii Card Printer Printing Preferences 🛛 🔹 💽
Magnetic Encoding K Panel Resin Supplies Card Device Options Image Color Image Transfer
Card Size
Print Width: 2.204 🗧 Print Length: 3.452 📫
Card Type Fargo UltraCard III
- Orientation
A Portrait A C Landscape
ToolBox
OK Cancel Apply Help

Selecting the Test Print button

When selected, a test PRN file will be sent to the Printer. See below. This file will print a Full Color plus Resin print on the front side of the card and a Resin or black only image on the backside. This image is the same as what is supplied in the Printer's Supply Pack.

- For YMCK, the PRN file is full color and resin on front only.
- For YMCKK, the PRN file is full color front with resin on front and then the back is resin.
- For YMC, the PRN file is full color and front only.
- For YMCKH, the PRN file is full color with resin and front only.
- For YMCKI, the PRN file is full color, with resin, and with an inhibit area on the front only.

🕹 HDPii Card Printer Printing Preferences 🛛 🔹 💽
Magnetic Encoding K Panel Resin Supplies
Card Device Options Image Color Image Transfer Card Size CR-80 Print Width: 2.204 Print Length: 3.452 Card Type Earon UltraCard III
Orientation A • Portrait A • Landscape
Diagnostics Test Print About ToolBox
OK Cancel Apply Help

Selecting the About button

Select the **About** button to open a dialog box containing the copyright information as well as the Driver's version number and date code.

💩 HDPii Car	d Printer Printing Preferences	
Magneti	c Encoding K Panel Resin Supplies	
About Earon	Device options mage cool mage manage	
About Farge	Primer Drivers	
	260'	
PR	INTER DRIVER	
	Fargo Electronics Inc.	
	6533 Flying Cloud Drive Eden Prairie, MN 55344	
	UŚA (952) 941-0050	
	Worlds Most Secure Identity Card Systems	
	Copyright (c) 2007	
	Printer Name: HDP5000FI Card Printer	
	Date: 11/01/2007	
	Version: 1.0.0.9	
	Pictographics® Digital Color Technology	
	T 1. 1	
I his product is licensed under the terms of the		
	Fargo Electronics Inc.	
	End-User License Agreemnet (EULA)	

Selecting the Toolbox button

Select the **Toolbox** button. See the <u>Toolbox</u> section for more information and procedures.

HDPii Card Printer Printing Preferences
Magnetic Encoding K Panel Resin Supplies
Card Device Uptions Image Color Image Transfer
CR-80
Print Width: 2.204 🗧 Print Length: 3.452 📫
Card Type Fargo UltraCard III
Orientation Portrait A CLandscape Copies Diagnostics Test Print About ToolBox
OK Cancel Apply Help

Using the Device Options tab

This section describes the use of the Device Options tab.

💩 HDPii Card Printer Printing Preferences 🛛 🔹 🔀
Magr iptic Encoding Ma Panel Resin Supplies
Card Device Options Image Color Image Transfer
Supplies
C. Astronotically detect the installed Ditcher and Dire (as sure with int
Automatically detect the installed Ribbon and Film for every print job.
Ribbon Type:
YMCK - Full Color/Resin Black
Film Type:
Clear
Dual Sided ✓ Print Both Sides Split 1 Set of Ribbon Panels Print Back Image on Front of Card Print Back Side Only Options Rotate Front 180 Degrees Rotate Back 180 Degrees Disable Printing
OK Cancel Apply Help

Detecting Supplies at Print Time Function

Step	Procedure	
1	Use the Supplies checkbox for auto detection of the consumables, which are the Ribbon. See below.	
	• In the Firmware, the values (representing the installed Ribbon and installed Transfer Film) are updated on initialization (including each time the cover is closed).	
	• The Firmware compares the Ribbon values in the PRN file to the values (it holds regarding the currently installed consumables).	
	If the values do not match, the LCD displays Wrong Ribbon Error or Wrong Film Error and the Driver returns the corresponding error message. See below.	

💩 HDPii Card Printer Printing Preferences 🛛 🔹 💽		
Magnetic Encoding K Panel Resin Supplies Card Device Options Image Color Image Transfer		Supplies Image Transfer
Card Device options Image Color Image I ransfer Supplies Automatically detect the installed Ribbon and Film for every print job. Ribbon Type: YMCK - Full Color/Resin Black Film Type: Clear Image Color <l< td=""><td>for every print job.</td></l<>		for every print job.

Step	Procedure	
3	When the Supplies checkbox is checked, the following takes place:	
	• Ribbon and Film Type dropdown boxes are inactive and populated with values of installed supplies. Dual Sided and Options are set to defaults for detected supplies.	
	• For example, no Dual Side options are available when no Output is installed. This function provides automatic detection of an installed feature whether it is automatically detecting supplies or not.	
	• Before the Driver initiates each job, it retrieves the consumables values from the Firmware.	
	• If no Printer is found or no Ribbon is installed, the checkbox is allowed to be checked. (Note: The previously-chosen Ribbon and Film values will remain. You will see an error message.)	
	• Activating the Device Options tab automatically repopulates the Ribbon and Film types. (Note: You will see an error message if no Printer found when activating the Device Options tab.)	

Detecting Supplies at Print Time Function (continued)

🕹 HDPii Card Printer Printing Preferences 🛛 🔹 💽			
Magnetic Encoding Card Device Option:		K Panel Resin Image Color	Supplies Image Transfer
- Supplies - Autor Ribbon T	natically detect the instal	led Ribbon and Film	for every print job.
YMCKH - Full Color/Resin Black/Heat Seal			
Film Type Clear		Ţ	

Detecting Supplies at Print Time Function (continued)

Step	Procedure
4	When the Supplies checkbox is not checked or it is de-selected (cleared) from a selected state, the Ribbon and Film dropdown boxes become active and auto selected Ribbon and Film types remain (until manually changed).

💩 HDPii Card Printer Printing Preferences 🛛 🔹 💽
Magnetic Encoding K Panel Resin Supplies Card Device Options Image Color Image Transfer
Supplies Automatically detect the installed Ribbon and Film for every print job. Ribbon Type: YMCKH - Full Color/Resin Black/Heat Seal Film Type:
Dual Sided ✓ Print Both Sides ☐ Split 1 Set of Ribbon Panels ☐ Print Back Image on Front of Card ☐ Print Back Side Only
Options Rotate Front 180 Degrees Rotate Back 180 Degrees Disable Printing
OK Cancel Apply Help

Adjusting the Ribbon Type

Use the Ribbon Type dropdown menu to match Ribbon type. (**Note:** The Inhibit or <u>I</u> designation under YMCI, YMCKI, and YMCKIKI indicates the ability to prevent the transfer of film to the card surface. Users can select these Ribbon types to prevent film from transferring over security features, signature panel or other areas of special interest on the card surface.)

Step	Procedure		
1	Adjust to match the Ribbon Type selection with the Ribbon type that is loaded in the Printer.		
	YMC (Full Color): Yellow, Magenta, Cyan		
	OR		
	• YMCK (Full Color/Resin Black): Yellow, Magenta, Cyan, Resin Black		
	OR		
	YMCKK (Full Color/2 Resin Black): Yellow, Magenta, Cyan, Resin Black, Resin Black		
	OR		
	• YMCKH (Full Color/Resin Black/Heat Seal): Yellow, Magenta, Cyan, Resin Black, and Heat Seal		
	OR		
	• YMCI (Full Color/Inhibit): Yellow, Magenta, Cyan, Inhibit		
	OR		
	YMCKI (Full Color/Resin Black/Inhibit): Yellow, Magenta, Cyan, Resin Black, Inhibit		
	OR		
	• YMCKIKI (Full Color/2 Resin Black/2 Inhibit): Yellow, Magenta, Cyan, Resin Black, Inhibit, Resin Black, Inhibit		

Adjusting the Ribbon Type (continued)

See the procedure on the previous page.

💩 HDPii Ca	? 🔀					
Magnet Card	ic Encoding Device Options	K Panel Resin Image Color	Supplies Image Transfer			
Supplies Automatically detect the installed Ribbon and Film for every print job.						
Ribbon Type:						
YMC - Full Color YMCK - Full Color/Resin Black YMCKK - Full Color/2 Resin Black						
YMCKH YMCI - F YMCKI -	YMCKH - Full Color/Resin Black/Heat Seal YMCI - Full Color/Inhibit YMCKI - Full Color/Resin Black/Inhibit XMCKIKI - Full Color/2 Resin Black /2 Inhibit					
Pink						

Adjusting the Film Type

Step	Procedure		
1	Allows you to select the film type option that is appropriate for the type of film currently loaded in the Printer.		
	• Select the Clear option to automatically adjust the appropriate transfer time and temperature to pre-determined defaults. (Note: Select this option to automatically adjust the transfer temperature (175.0 Celsius) and the dwell times (2.0 seconds per inch) to defaults when non-custom card type is chosen on Card tab.)		
	OR		
	• Select the Holographic option to change appropriate internal Printer settings needed to make the holographic film work. (Note: Select this option to automatically adjust the transfer temperature (175.0 Celsius) and the dwell times (2.0 seconds per inch) to defaults when non-custom card type is chosen on Card tab.)		
	(Note: It will also adjust the necessary transfer temperature and the dwell settings in the Driver to provide the optimal holographic InTM performance.)		

💩 HDPii Card Printer Printing Preferences 🛛 🔹 💽						
Magnet	ic Encoding	K Panel Resin	Supplies			
Card	Device Options	Image Color	Image Transfer			
Supplies Automatically detect the installed Ribbon and Film for every print job. Ribbon Type: YMCKH - Full Color/Resin Black/Heat Seal						
Film Type:						
Holograp	hic					
Using the Dual Sided Group Functions

The Dual Sided group checkboxes (shown below) are grayed out if no Output is automatically found or if the Dual Sided is manually turned off. See the procedures in this section for more instructions.

💩 HDPii Card Printer Printing Preferences 🛛 🔹 💽		
Magr etic Encoding H Panel Resin Supplies Card Device Options Image Color Image Transfer		
Supplies Automatically detect the installed Ribbon and Film for every print job.		
Ribbon Type: YMCK - Full Color/Resin Black		
Film Type:		
Clear ✓ Dual Sided ✓ Print Both Sides Split 1 Set of Ribbon Panels Print Back Image on Front of Card Print Back Side Only		
Options Rotate Front 180 Degrees Rotate Back 180 Degrees Disable Printing		

Using the Dual Sided - Print Both Sides option

Use this option to automatically print on both the front and backside of a card.

Step	Procedure
1	Select this option in conjunction with any application program that supports a multiple-page document, duplex printing. (Note: The program must be able to send down two or more separate pages to be printed within the same document.)
2	 Page 1 will be transferred to the front side of the card.
	• Page 2 will be transferred to the backside of the card.
	• The Printer Driver will always place all odd numbered pages on the front side of the card and all even numbered pages on the back side with this option selected.



Using the Print Both Sides - Split 1 Set of Ribbon Panels option

Use this option to provide the most economical means of printing a dual-sided card since a single set of Ribbon Panels will be split to print both the front and backside of a card.

- This option becomes active when **Print Both Sides** is checked.
- The Default is active and unchecked except for YMCKK, which is checked.

Step	Procedure
1	Select this option to automatically print full-color on the front of a card and resin black on the back of a card (using YMCKK Print Ribbons).
	 If using a YMCKK Ribbon, the front of the card is printed with the YMCK Panels and the back is printed with the second K Panel.
	(Note #1: This option is automatically enabled when a YMCKK Ribbon type is selected.)
	(Note #2: This option is not available if using a YMCKH Ribbon.)

Dual Sided Print Both Sides Split 1 Set of Ribbon Panels Print Back Image on Front of Card Print Back Side Only	
Options Rotate Front 180 Degrees Rotate Back 180 Degrees Disable Printing	

Using the Print Both Sides - Print Back Image on Front of Card option

This option becomes active when **Print Both Sides** is checked. The Default is active and unchecked.

Step	Procedure
1	Select this option:
	 If you need to print the first page of a two-page document on the backside of the card.
	OR
	• If you need to print the resin black on the chip-side of the Smartcard.
	The second page of the document will be printed on the front side of the card.

 Dual Sided ✓ Print Both Sides ☐ Split 1 Set of Ribbon Panels ☐ Print Back Image on Front of Card ☐ Print Back Side Only 	
Options Rotate Front 180 Degrees Rotate Back 180 Degrees Disable Printing	

Using the Dual Sided - Print Back Side Only option

Use this option to print only onto the backside of cards. (Note: The Print Back Side Only checkbox default is active and unchecked.)

Step	Procedure
1	Select this option to print only onto the backside of preprinted cards that must have their Magnetic Stripe or smart card chip encoded. (Note: Load the cards in the usual fashion.)
	 When this option is selected, the Print Both Sides option is automatically disabled.)
	• When attempting to print a two-page document (if Print Back Side Only is selected), the first page of the document will print on the backside of the card.
	• The second page of the document will then be printed on the back of a second card.

Dual Sided	
Print Both Sides Split 1 Set of Ribbon Panels Print Back Image on Front of Card Print Back Side Only	
Options	
Rotate Front 180 Degrees Rotate Back 180 Degrees	
Disable Printing	

Using the Device Options Group

The functions under the Options Group are described in this section.

b HDPii Card Printer Printing Preferences ?	X
Magnetic Encoding K Panel Resin Supplies	
Card Device Options Image Color Image Transfe	Ē.
C Supplies	-1
Automatically detect the installed Ribbon and Film for every print job.	
Ribbon Type:	
YMCK - Full Color/Resin Black	
Film Type:	
Clear	
 Dual Sided ✓ Print Both Sides ✓ Split 1 Set of Ribbon Panels ✓ Print Back Image on Front of Card ✓ Print Back Side Only 	
Options Rotate Front 180 Degrees Rotate Back 180 Degrees Disable Printing	
OK Cancel Apply Help	

Using the Rotate Front 180 Degrees or Rotate Back 180 Degrees options

Use this option to change the position of the printed image in relation to the set location of a card's Magnetic Stripe or smart chip.

Step	Procedure
1	Select the Rotate Front 180 Degrees option to rotate the image on the front of the card by 180 degrees when printed.
	OR
	Select the Rotate Back 180 Degrees option to rotate the image on the back of the card by 180 degrees when printed.

Dual Sided ✓ Print Both Sides 「 Split 1 Set of Ribbon Panels 「 Print Back Image on Front of Card 「 Print Back Side Only	
Options Image: Constraint of the second system Image: Constraint of the second syst	

Using the Disable Printing option

Use this option to disable the printing capabilities of the Printer while still allowing the Printer to encode cards. (**Note:** This option is useful to encode or re-encode preprinted cards without wasting additional time or printing supplies.)

Step	Procedure
1	Select this option to ensure no print data will be sent to the Printer (while all encoding instructions will be sent according to how they are configured within the software).

HDPii Card Printer Printing Preferences	? 🔀
Magnetic Encoding	Supplies
Card Device Options Image Color	Image Transfer
Image Quality	•
Color Matching:	
System Color Management	
Resin Dither:	
Optimized for Graphics	
⊢ Heat	
Dye-Sub Intensity: (YMC)	
Resin Heat, Front: (K)	
0 %	
Resin Heat, Back: (K)	
0%	
C	efault
Advanced Settings	

Using the Image Color tab

Use this tab to adjust color properties. (**Note:** The Printing Preferences window has the same Image Color tab functionality as the Printing Preferences window.)

Step	Procedure
1	Select the System Color Management color matching option to control the Sharpness , Contrast and Gamma of the printed image, as well as the individual color balance of Yellow , Magenta and Cyan . See both displays in this section. Proceed to related procedures (provided below).

Display A - Image Color tab

💩 HDPii Card	Printer Printing P	references	? 🛛
Magnetic I	Encoding	PIR.	Supplies
Card	Device Options	Image Color	Image Transfer
⊢ Image Quali	ity —		
Color Mal	r tohina:		
Color Ma	Color Monogomont	-	т
Joysteint	Solor Management	<u> </u>	1
Resin Dit	her:		
Optimize	d for Graphics	-]
Heat			
Dye-9	Sub Intensity: (YMC)		
	<u></u>		
Resin	hHeat, Front: (K)		
	J	- 0%	
Pooin	u u u ú u u u u Mast Daalvi (K)	1	
nesir	ineal, back. (N)		
	/	- 0%	D C H
		_	Derault
Advanced	d Settings		

Using the Image Color tab

Display B – Image Color tab > Advanced Image Color window

Advanced Image Color		\mathbf{X}
Image Quality		
Sharpness:		
<u> </u>	0 %	
Contrast:	0 %	20
Gamma:	0 %	
Balance		
Yellow Balance:	0%	
Magenta Balance:	0%	
Cyan Balance:	0%	
OK Cancel	Default	

Using the Quality – Color Matching dropdown

Step	Procedure
1	Select None (a) if interested in print speed rather than print color, (b) if color correcting the image for printing has already been done or (c) if using third party color matching software.
	OR
	Select System Color Management to allow the Printer Driver to make color corrections similar to the Algebraic option but through a more complex color matching algorithm. (Note: This option shifts colors more radically so the colors in the image will more closely match how they appear on screen.)



Step	Procedure
2	Control the overall darkness and lightness of the dye-sub printed image by adjusting the Dye-Sub Intensity slide by clicking and dragging the slide's box.
	 Move the slide to the left to cause less heat to be used in the printing process, thus generating a lighter print.
	OR
	 Move the slide to the right to cause more heat to be used, thus generating a darker print.
	(Note: This slide only affects those images printed with dye-sublimation Ribbon Panels (YMC).)

Using the Quality – Color Matching dropdown (continued)



Using the Quality – Color Matching dropdown (continued)

Step	Procedure
3	Control the amount of heat the Printer uses when printing with the resin black Panel by adjusting the Resin Heat slide.
	 Move the slide to the left to cause less heat to be used in the printing process, causing resin images to be lighter or less saturated.
	OR
	 Move the slide to the right to cause more heat to be used, causing resin images to be darker or more saturated.
	(Note: This control can be helpful for fine-tuning the sharpness of resin text and bar codes.)



Using the Quality – Color Matching dropdown (continued)

Step	Procedure
4	As needed, return all options to their factory settings by clicking on the Default button.

💩 HDPii Card Printer Printing	Preferences	? 🔀
Magnetic Encoding	K Panel Resin	Supplies
Card Device Options	Image Color	Image Transfer
┌─ Image Quality		
Color Matching:		
System Color Management	-	
, 1		
Resin Dither:		
Optimized for Graphics	•	
- Heat		
Dye-Sub Intensity: (YMC)		
Besin Heat Front: (K)	· ·	
	0 °	
	U & ' '	
Resin Heat, Back: (K)		
	0% 	
	· ·	Default

Adjusting for the Resin Dither

Select the appropriate dither method according to the type of image to be printed. (**Note:** This option only affects those objects printed on the backside of a card with the resin black Panel of a YMCK or YMCKK Print Ribbon. This is only enabled when using at least one K panel and dual sided enabled, splitting one set of panels.)

Step	Procedure
1	Select Optimized for Graphics when printing lower quality images (e.g., clipart, logos, etc.) with resin.
	OR
	Select Optimized for Photo when printing photo quality images with resin.

💩 HDPii Car	d Printer Printing	, Preferences	? 🛛
Magneti Card	c Encoding Device Options	K Panel Resin Image Color	Supplies Image Transfer
− Image Qu Color M	iality fatching:		
Syster	m Color Management	-	
Optimi	ized for Graphics	-	-
Uptimi — Optimi	zed for Graphics zed for Photos		

Using the Advanced Image Color window

Step	Procedure
1	Click on the Advanced Settings button to bring up the Advanced Image Color window. See below.

🍓 HDPii Car	d Printer Printing	Preferences		? ×
Magneti Card	c Encoding Device Options	K P I R Image Color	Supp Image Tra	lies ansfer
_ Image Qu	uality			
Color M	fatching:			
Syster	m Color Management		•	
Resin [Dither:			
Optimi	ized for Graphics		•	
_ Heat —				
Du	e-Sub Intensitur, (YMC)			
		0%		
Re	sin Heat, Front: (K)			
		0%		
Re	sin Heat, Back: (K)			
		0%	Default	
Advanc	ed Settings			

Step	Procedure	
2	For the Image Quality slider bar controls, see below.	
	Click OK to accept any variance from the default (for this specific slider bar) and return to the Image Color tab window.	
	• Click Cancel to negate any variance on the slide and return to the Image Color tab window.	
	• Click on the Default button to clear changes back to the default settings for this window only.	
	In addition, here are further instructions:	
	• Sharpness (Default, 0%): Move the slide to the left for (-) or less sharpness. Move the slide to the right (+) or more sharpness of the printed image. Study the image (on the right) to determine correct sharpness.	
	• Contrast (Default, 0%): Move the slide to the left for (-) or less contrast. Move the slide to the right (+) or more contrast of the printed image. Study the image (on the right) to determine correct contrast.	
	• Gamma (Default, 0%): Move the slide to the left for (-) or less gamma. Move the slide to the right (+) or more gamma of the printed image. Study the image (on the right) to determine correct gamma.	

See the previous page.

Advanced Image Color		
Image Quality		
Sharpness:		
	0 %	
Contrast:	0 %	
[Y		
	0 %	
Balance		
Yellow Balance:	0 %	
Magenta Balance:		
· · · · · · · · · · · · · · · ·	0 %	
Cyan Balance:		
	0%	
OK Cancel	Default	

Step	Procedure		
3	For the Balance slider bar controls, see below.		
	• Click OK to accept any variance from the default (for this specific slider bar) and return to the Image Color tab window.		
	• Click Cancel to negate any variance on the slide and return to the Image Color tab window.		
	• Click on the Default button to clear changes back to the default settings for this window only.		
	In addition, here are further instructions:		
	• Yellow Balance (Default, 0%): Move the slide to the left for (-) or less yellow as an individual color. Move the slide to the right (+) or more yellow as an individual color balance. Study the image (on the right) to determine correct color yellow balance effect.		
	• Magenta Balance (Default, 0%): Move the slide to the left for (-) or less magenta as an individual color. Move the slide to the right (+) or more magenta as an individual color balance. Study the image (on the right) to determine correct color magenta balance effect.		
	• Cyan Balance (Default, 0%): Move the slide to the left for (-) or less cyan as an individual color balance. Move the slide to the right (+) or more cyan as an individual color balance. Study the image (on the right) to determine correct color cyan balance effect.		

See the previous page.

Advanced Image Color		
Image Quality		
Sharpness:		
	0 %	
Contrast:	0 %	
[Y		
	0 %	
Balance		
Yellow Balance:	0 %	
Magenta Balance:		
· · · · · · · · · · · · · · · ·	0 %	
Cyan Balance:		
	0%	
OK Cancel	Default	

Using the Advanced Image Color window

Step	Procedure
4	Click on the Default button to clear changes back to the default settings for this window only. See below.



Using the Default button on the Image Color tab

Step	Procedure
1	Click on the Default button to clear changes back to default setting for Image Color tab only and NOT for the Advanced Image Color dialog box. See below.

🌢 HDPii Card Printer Printing Preferences 🛛 🔹 💽
Magnetic Encoding K Partel Review Supplies Card Device Options Image Color Image Transfer
Image Quality Color Matching:
Resin Dither:
Heat Dye-Sub Intensity: (YMC)
0 % Resin Heat, Front: (K)
0 %

Using the Image Transfer tab

Use this tab to adjust the **Image Position**, **Transfer Dwell Time** and **Transfer Temperature**. (**Note:** The Printing Preferences window has the same Image Color tab functionality as the Printing Preferences window.)

💩 HDPii Card Printer Printing Preferences 🛛 🔹 🔀
Magnetic Encoding K Panel Resin Cupplies Card Device Options Image Color Image Transfer
Image Position +V +H Vertical: Horizontal:
Transfer <u>I</u> emperature: 175.0 Celsius
<u>De</u> fault
OK Cancel Apply Help

Adjusting the Image Position controls

Use the **Image Position** controls to position the image on a card (to be adjusted).

Step	Procedure	
1	Adjust the Image Position values by clicking on the Vertical and Horizontal adjustment arrows.	
	• These values ensure that the Cards always remain in the same position as they travel through the Printer (regardless of image orientation).	
	• The Card Illustration (shown in the Image Position box) will flip and rotate according to the selection of Portrait, Landscape or Rotate 180 Degrees.	
	 The outline around the illustration will always remain in the same Landscape orientation. 	



Adjusting the Image Position controls (continued)

The display (below) represents how the printed image will move in relation to the fixed card position as positive and negative image placement values are entered.

Step	Procedure	
2	Follow these instructions:	
	• Use the Vertical adjustment to move the image toward the front of the Printer if a positive number is entered and toward the rear of the Printer if a negative number is entered.	
	OR	
	• Use the Horizontal adjustment to move the image toward the card output side of the Printer if a positive number is entered and toward the card input side of the Printer if a negative number is entered.	
	(Note: The maximum value for the Vertical and Horizontal adjustments is ± 100 Pixels (10 Pixels = 0.03 (.8mm).)	



Adjusting the Transfer Dwell Time and Temperature

Use the Image Transfer option to control of the **Transfer Dwell Time** and **Transfer Temperature**.

- These settings control the speed and temperature at which printed images are transferred from the Film to the card. These settings may vary depending on the card type.
- The Printer Driver automatically optimizes these settings according to the selection made in the **Card Type** option.
- Changes made to the Dwell Time and temperature settings are saved for the selected **Card Type** option (upon exiting the Printer Driver setup in the Printer's Control Panel).

Step	Procedure		
1	Transfer Dwell Time Sets dwell time for InTM transfer in seconds per inch Lower limit = 1.0 seconds per inch, Upper limit = 3.0 seconds per inch		
	• UltraCard III - Composite: Default = 2.0 seconds per inch		
	• UltraCard - PVC: Default = 2.0 seconds per inch		
	• Custom: Default = 2.0 seconds per inch		

Adjusting the Transfer Dwell Time and Temperature (continued)

Step	Procedure	
2	Transfer Temperature Sets temperature for InTM transfer in Celsius Lower limit = 150.0 Celsius, Upper limit = 190.0 Celsius	
	• UltraCard III - Composite: Default = 175.0 seconds per inch	
	• UltraCard- PVC: Default = 175.0 Celsius	
	• Custom: Default = 175.0 Celsius	

🌢 HDPii Caro	l Printer Printing	g Preferences	? 🔀
Magnetic	Encoding	K Panel Resin	Supplies
Card	Device Options	Image Color	Image Transfer
Card Size CR-80 Print Width:	Card Size CR-80 • inches • mm Print Width: 2.204 • Print Length: 3.452 •		
Print Width: 2.204 Print Length: 3.452 Card Type HID 1431 41L (FVC) Fargo UltraCard HID iClass 2KBL (PVC) HID 1431 41L (PVC) HID 1431 41L (PVC) HID 1431 41L (PVC) HID 10004 HC (PET) Indala XT T1 (PET) Ori HID iClass 16K CHC (PET) HID iClass 16K CHC (PET) HID Prox 0005K (PVC) HID Prox 0005D (PVC) Custom 1 Custom 2			
	Diagnostics ToolBox	Test Print Abo	ıt

Adjusting the Transfer Dwell Time and Temperature (continued)

🕹 HDPii Card Printer Printing Preferences 🛛 🔹 🔀		
Magnetic Encoding K Panel Resin Supplies Card Device Options Image Color Image Transfer		
+V +H +H Vertical: •+H Horizontal: • • • • • • • • • • • • •		
Transfer <u>D</u> well Time: 2.0 seconds per inch Transfer <u>T</u> emperature: 175.0 Celsius		
D <u>e</u> fault		

Adjusting the Transfer Dwell Time and Temperature

Step	Procedure
3	Return to the factory default settings for the selected Card Type by clicking on the Default button. If using cards (that differ from the Card Type Glossy- PVC or Matte-PVC options), select one of the Card Type Custom options.
4	Adjust the dwell time and temperature settings to ensure proper image transfer. Determine the appropriate settings for the card stock by setting the Transfer Dwell Time and Transfer Temperature to the default settings. Print a card.
	• If the Film is not transferring properly, adjust these settings accordingly.
	OR
	 If the Film is transferring properly, perform a final durability test called the Tape Test.
	For instructions on how to do a tape test, see <u>Conducting the Tape adhesion</u> <u>Test</u> procedure.

Transfer <u>D</u> well Time:	2.0 seconds per inch
Transfer <u>T</u> emperature:	175.0 Celsius
	J

Using the Default button

Step	Procedure
1	Use the Default button to reset the Transfer Dwell Time and Transfer Temperature to defaults for current Card Type choice. See below.

💩 HDPii Card Printer Printing Preferences 🛛 🔹 💽
Magnetic Encoding K Panel Resin Supplies Card Device Options Image Color Image Transfer Image Position +V Vertical: Image +H Vertical: Image Image V -V H Horizontal: V Vertical: Image Image V Vertical:<
Default

Using the Magnetic Encoding tab

Use these options only if the Printer has an optional Magnetic Stripe Encoding Module installed. The Card Printer can be installed with one of two types of factory-installed Magnetic Stripe Encoding Modules: an ISO or JIS II Encoder Module. (**Note:** If no Encoder is detected, the tab is active but all functions are grayed out.)

Step	Procedure
1	Select the Magnetic Encoding tab to display options for controlling the Magnetic Stripe encoding process. (Note: The following describes these options and the Printer's magnetic encoding process.)

👆 HDPii Card Printer Printin	g Preferences 🛛 🛛 🔀
Laro Device Uption Magnetic Encoding	Image Color Image Transfer K Panel Resin Supplies
Encoding Options Encoding Mode Custom Encoding	
Coercivity High(2,750 Oe)	🦳 Shift Data Left
Magnetic Track Options Track 1 Track 2 Track 3	1
Character Size	LRC Generation Even Parity
ASCII Offset	Encoding Mode Odd Parity
Bit Density 210 BPI 💌 21	0 🛫 Default

Using the Encoding Mode dropdown

Use the **Encoding Mode** option to specify which magnetic encoding standard to use. This will change the encoding mode and coercivity setting or modify the ISO standards for Tracks 1, 2 and 3, by correctly modifying these Magnetic Encoding options. One of four modes can be selected by this Encoding Mode dropdown:

- ISO Encoding
- Custom Encoding
- Raw Binary Encoding
- JIS II Encoding

Category	Description		
ISO Encoding selection (active and inactive functions)	If you select ISO Encoding , you send down a formatted set of characters. (Note: This selection activates the track tabs. However, all functions on the Track tabs are inactive/gray and display ISO defaults, which are the defaults listed for each track below. The Shift Data Left check box remains unchecked and inactive.)		
	💩 HDPii Card Printer Printing Preferences 🔹 🕐 🔀		
	Card Device Options Image Color Image Transfer Magnetic Encoding K Panel Resin Supplies		
	Encoding Options Encoding Mode Custom Encoding ISO Encoding Custom Encoding Baw Binary Encoding JIS II Encoding Track 1 Track 2 Track 3		
	Character Size LRC Generation 7 Bits Even Parity		
	ASCII Offset Encoding Mode SPACE Bit Density 210 210 Default		

Using the Encoding Mode dropdown list (continued)

Category	Description		
Custom Encoding selection (active and inactive functions)	If you select Custom Encoding , all options are active. The Default is ISO Encoding. (Note: The defaults are the same as the ISO Encoding defaults. However, all functions on the Magnetic Track Options tabs are active.)		
	💩 HDPii Card Printer Printing Preferences 🛛 🔹 🔀		
	Card Device Options Image Color Image Transfer Magnetic Encoding K Panel Resin Supplies		
	Encoding Options Encoding Mode Custom Encoding ISO Encoding Custom Encoding Raw Binary Encoding JIS II Encoding		
	Magnetic Track Options Track 1 Track 2 Track 3		
	Character Size LRC Generation 7 Bits Even Parity ASCII Offset Encoding Mode SPACE Odd Parity		
	Bit Density 210 BPI V 210 C Default		

Using the Encoding Mode dropdown list (continued)

Category	Description		
Raw Binary Encoding selection (active and inactive functions)	If you select Raw Binary Encoding , you send down a raw binary string rather than a formatted set of characters. (Note: The Coercivity dropdown function is active and the Shift Data Left checkbox is not active. All functions on the Magnetic Track Options tabs are inactive except for Bit Density .)		
	💩 HDPii Card Printer Printing Preferences 🛛 🔹 🔀		
	Card Device Options Image Color Image Transfer Magnetic Encoding K Panel Resin Supplies		
	Encoding Options		
	Encoding Mode Raw Binary Encoding		
	Coercivity High(2,750 Oe) Shift Data Left		
	Magnetic Track Options Track 1 Track 2 Track 3		
	Character Size LRC Generation 7 Bits Even Parity		
	ASCII Offset Encoding Mode SPACE Bit Density		

Using the Encoding Mode dropdown list

Category	Description				
JIS II Encoding selection (active and inactive functions)	If you select JIS II Encoding , specific standards are used. (Note: This selection disables all the Magnetic Track Options tabs. It also disables the Coercivity dropdown function and Shift Data Left checkbox option.) The default Coercivity is 600 Oe.				
	💩 HDPii Card Printer Printing Preferences 🔹 💽 🗙				
	Card Device Options Image Color Image Transfer Magnetic Encoding K Panel Resin Supplies				
	Encoding Options Encoding Mode JIS II Encoding Coercivity Medium(600 Oe)				
	Magnetic Track Options Track 1 Track 2 Track 3				
	Character Size LRC Generation 7 Bits Even Parity ASCII Offset Encoding Mode SPACE Odd Parity Bit Density 210 = 210 BPI 210 =				

Selecting the Coercivity/Magnetic Track

Use the **Coercivity** option to specify coercivity of the cards being used.

Step	Procedure	
1	Select the Coercivity option (Oersted) to use the Magnetic Stripe type that matches the card type.	
	Super Coercivity = 4,000 Oersted	
	High Coercivity = 2,750 Oersted	
	Medium Coercivity = 600 Oersted	
	Low Coercivity = 300 Oersted	
2	Select the Magnetic Track Selection option to specify which track is to be configured through the Magnetic Track Options (if the application being used requires customization of the standard ISO encoding process). See <u>Reviewing the Magnetic Track Options</u> .	

💩 HDPii Card Printer Printing Preferences 🛛 🔹 💽						
Card Magnetic	Card Device Options Magnetic Encoding		Image Color K Panel Resin	Image Transfer Supplies		
Encoding Options Encoding Mode JIS II Encoding						
Coercivity Medium(600 Oe) Super(4,000 Oe) High(2,750 Oe) Medium(600 Oe) Low (300 Oe)						
Reviewing the Shift Data Left Function

Use the **Shift Data Left** option, which applies to all tracks when selected. (**Note:** When this option is unchecked, it is the default.)

Step	Procedure
1	Select this option to shift the recorded magnetic data to the left-hand side of the card's Magnetic Stripe. (Note: This is useful in situations that require cards to be readable with insert type readers.)

HDPii Card Printer Printi	ing Preferences 🛛 💽 🔀
Card Device Option	ns Image Color Image Transfer
Magnetic Encoding	K Panel Resin Supplies
Encoding Options	
Encoding Mode	
Custom Encoding	-
Coercivity	
High(2,750 Oe)	 Shift Data Left
┌─ Magnetic Track Options───	
Track 1 Track 2 Track 3	3]
Character Size	LRC Generation
7 Bits 💌	Even Parity 💌
ASCII Offset	Encoding Mode
SPACE 💌	Odd Parity 💌
Bit Density	
210 BPI 🗾	210 🕂 Default

Reviewing the Magnetic Track Options

Use these options to customize the ISO encoded data format for each of the Magnetic Stripe's three tracks. (**Note:** Click **Default** to reset the defaults for the current Magnetic Track Options tab only.)

Step	Procedure
1	Specify which of the three (3) tracks to customize by selecting one of the three track options.
	 After making the required selection, the Magnetic Track Options box displays the current set of customization options for the selected track.
	 Remember that each track must be customized independently of the other two.

Magnetic Track Options			
Track 1 Track 2 Track 3	(
Character Size 7 Bits	LRC Generation		
ASCII Offset	Encoding Mode Odd Parity		
Bit Density 210 BPI 💽 210 🚍	Default		

Reviewing the Magnetic Track Options

Magnetic Track Options		
Track 1 Track 2 Track 3		
Character Size 5 Bits ASCII Offset ZER0	LRC Generation Even Parity Encoding Mode Odd Parity	
Bit Density 75 BPI 💽 75 🚊	Default	

Magnetic Track Options			
Track 1 Track 2 Track 3	1		
Character Size 5 Bits 🗨	LRC Generation		
ASCII Offset	Encoding Mode Odd Parity		
Bit Density 210 BPI 💽 21	0 🚊 Default		

Using the Magnetic Track Options

Use the Magnetic Track options for these purposes:

- Customize the ISO-encoded data format for each of the Magnetic Stripe's three tracks.
- Customize each track independently of the other two.
- Specify which track to customize by selecting one of the three track options.)
- Click **Default** to reset the defaults for the current Magnetic Track Options tab only.

(**Note #1:** After making the required selection, the Magnetic Track options box displays the current set of customization options for the selected track.)

(**Note #2:** For most applications, the default settings for these options do not need to be changed.)

Magnetic Track Options			
	Track 1 Track 2 Track 3	1	
	Character Size	LRC Generation	
	ASCII Offset	Encoding Mode Odd Parity	
	Bit Density 210 BPI 💽 210 🚍	Default	
1			

Magnetic Track Options			
Track 1 Track 2 Track 3			
Character Size 5 Bits ASCII Offset ZER0	LRC Generation Even Parity Encoding Mode Odd Parity		
Bit Density 75 BPI 💽 75 🚍	Default		

Using the Magnetic Track Options

See the previous page.

Track 1 Track 2 Track 3 Character Size LRC Generation 5 Bits Image: Character Size Even Parity ASCII Offset Encoding Mode ZER0 Image: Character Size Odd Parity Bit Density Image: Character Size Default	Magnetic Track Options			
Character Size LRC Generation 5 Bits Even Parity ASCII Offset Encoding Mode ZERO Odd Parity Bit Density Default	Track 1 Track 2 Track 3	(
Bit Density 210 BPI 210 Cod Parity Default	Character Size 5 Bits ASCII Offset	LRC Generation Even Parity Encoding Mode		
	Bit Density	Default		

Using the Character Size buttons

Use this option to customize the Character Data Size (Bits per Character) used to encode the magnetic data on the currently selected track. (**Note:** This character size includes the parity bit (if enabled).)

Step	Pr	rocedure
1	•	Select 5 Bits to change the bits per character to 5 BPC. (Note: This is the default for Tracks 2 and 3).
		OR
	•	Select 7 Bits to change the bits per character to 7 BPC. (Note: This is the default for Track 1).
		OR
	•	Select 8 Bits to change the bits per character to 8 BPC.

Magnetic Track Options Track 1 Track 2 Track 3)]
Character Size 7 Bits 5 Bits 7 Bits 8 Bits	LRC Generation Even Parity Encoding Mode Odd Parity
Bit Density 210 BPI	210 Default

Using the ASCII Offset dropdown list

Use this option to customize the Character ASCII Offset used to encode the magnetic data on the currently selected track. (**Note:** This character-offset value is subtracted from the ASCII value of each Magnetic Stripe data character prior to encoding on the track.)

Step	Procedure
1	 Select NULL to change the ASCII Offset to NULL. OR
	• Select SPACE to change the ASCII Offset to SPACE. (Note: This is the default for Track 1.)
	OR
	• Select ZERO to change the ASCII Offset to ZERO. (Note: This is the default for Tracks 2 and 3.)

Magnetic Track Options Track 1 Track 2 Track 3	
Character Size 7 Bits	LRC Generation Even Parity
ASCII Offset ZERO	Encoding Mode Odd Parity
NULL SPACE ZERO	Default

Using the Bit Density dropdown list

Use this option to customize the Bit Recording Density (Bits per Inch) used to encode the magnetic data on the currently selected track.

The default ISO Standard selections for this option are as follows:

Step	Procedure
1	• Select 75 BPI to change the bits per inch to 75 BPI. (Note: This is the default for Track 2.)
	OR
	• Select 128 BPI to change the bits per inch to 128 BPI.
	OR
	 Select 210 BPI to change the bits per inch to 210 BPI. (Note: This is the default for Tracks 1 and 3.)
	OR
	 Select Custom BPI, which enables the custom BPI text box. (Note: The lower limit is 75 and upper limit is 210.)

Track 1 Track 2 Track 3
Character Size LRC Generation 7 Bits Image: Constraint of the second se
Bit Density 210 BPI

Using the LRC Generation dropdown list

Use this option to customize the LRC Generation Mode (used to encode the magnetic data on the currently selected track).

Step	Procedure				
1	•	Select No LRC to change the LRC Generation to none.			
		OR			
	•	Select Even Parity to change the LRC Generation to Even Parity. (Note: This is the default for all tracks.)			
		OR			
	•	Select Odd Parity to change the LRC Generation to Odd Parity.			

Magnetic Track Options	
Track 1 Track 2 Track 3	1
Character Size 7 Bits ASCII Offset SPACE	LRC Generation Even Parity No LRC Even Parity Odd Parity
Bit Density 210 BPI 💽 210	D <u>e</u> fault

Using the Encoding Mode dropdown list

Use this option to customize the Encoding Mode (used to encode the magnetic data on the currently selected track).

Step	Procedure
1	 Select No Parity to change the Character Parity to none.
	OR
	 Select Even Parity to change the Character Parity to Even Parity.
	OR
	 Select Odd Parity to change the Character Parity to Odd Parity. (Note: This is the default for all tracks.)

Ma	agnetic Track Options Track 1 Track 2 Track 3	
	Character Size 7 Bits	LRC Generation Even Parity
	ASCII Offset SPACE	Encoding Mode Odd Parity
	Bit Density 210 BPI 💽 210 🛫	No Parity Even Parity Odd Parity
_		

Reviewing the ISO Track Locations

The magnetic Encoding Module encodes onto tracks in accordance with an ISO 7811-2 Magnetic Stripe. For track locations, review the display below.



Sending the Track Information

Magnetic track data is sent in the form of text strings from the application software to the Printer Driver.

- In order for the Printer Driver to differentiate between Magnetic Track data and the rest of the printable objects, specific characters must be added to the magnetic data to be encoded.
- These specify the data that is to be encoded, the tracks to encode and mark the start and stop of the data string.
- In some cases, these specific characters are automatically added to the string of track data by ID software applications.
- In most cases, the user must carefully add these characters to the string of Magnetic Track data. If these characters are not added to the track data, the text intended for the Magnetic Track will appear as printed text on the card.
- To avoid this, track information must be entered as described below.

Step	Procedure	
1	When entering track data, the \sim (tilde) character is entered first, followed by the track number (1, 2 or 3) on which the data should encode. This is followed by the data to be encoded.	
	 The first character of this data string must be the track's specific Start Sentinel (SS) and the last character must be the specific End Sentinel (ES). 	
	 The characters or data in between the SS and ES can include all of the valid characters specific to each track. 	
	 The number of these characters, however, is limited by each track's maximum character capacity. 	
	• When segmenting track data, the appropriate Field Separator (FS) must be used. The table below shows the SS, ES, FS and the valid characters defined for each track.	

Reviewing the Sample String

- Track 1: ~1%JULIEANDERSON^1234567890?
- Track 2: ~2;1234567890987654321?
- Track 3: ~3;1234567890987654321?

Track	Start Sentinel	End Sentinel	Field Separator	Valid Characters	Maximum Number of Characters
Track 1	%	?	^	ASCII 32-95 (See the table below.)	78
Track 2	- 7	?	=	ASCII 48-63 (See the table below.)	39
Track 3	• •	?	=	ASCII 48-63 (See the table below.)	106

Reviewing the ASCII Code and Character Table

ASCII Code	Character	ASCII Code	Character	ASCII Code	Character
32	space	56	8	80	Р
33	!	57	9	81	Q
34		58	:	82	R
35	#	59	•	83	S
36	\$	60	<	84	Т
37	%	61	=	85	U
38	and	62	>	86	V
39	1	63	?	87	W
40	(64	@	88	X
41)	65	A	89	Υ
42	*	66	В	90	Z
43	+	67	С	91	[
44	1	68	D	92	1
45	-	69	E	93]
46		70	F	94	^
47	/	71	G	95	_
48	0	72	н		
49	1	73	I		
50	2	74	J		
51	3	75	к		
52	4	76	L		
53	5	77	М		
54	6	78	N		
55	7	79	0		

Using the Default button (Image Transfer tab)

Step	Procedure
1	Use the Default button to reset defaults for the current Track tab only. See below.

Magnetic Track Options Track 1 Track 2 Track 3	
Character Size 7 Bits	LRC Generation Even Parity
ASCII Offset	Encoding Mode
Bit Density 210 BPI 💽 210 🚊	Default

Using the K Panel Resin tab

Use this tab to adjust the Card Size, the Direction the Card Travels through the Printer, the Print All Black with K Panel (options) and the Defined Areas. Use this tab to control where the resin black (K) Panel of a full-color Ribbon is printed. (**Note:** When Disable Printing under the Device Options tab is selected, this tab will be active while all functions will be grayed out.)

- If printing with a Ribbon type that does not have a K Panel, such as the YMC Ribbon type, all K Panel Resin options will be grayed out. Resin black text is desirable due to its sharp, saturated color and resin black barcodes are required to ensure readability when scanned by an infrared barcode reader. (Note: The Printer Driver will automatically print all TrueType black text and TrueType barcodes only with the resin black (K) Panel of the Print Ribbon by default.)
- If printing black text or barcodes that are not TrueType fonts or black graphics, select one of the three options listed under **Print All Black with K Panel** (see the next page).
 (Note: The Printer Driver will print areas of the image where it finds black coloring with the Print Ribbon's resin black (K) Panel as specified by each of the following options.)



Using the Scroll controls

Controls	Description
₩	Horizontal changes the size of the area from left to right
	• Default = 0.200 inches (5.1 mm)
	• Upper Limit = 3.450 inches (87.6 mm)
	 Lower Limit = 0.200 (cannot be null)
Ŧ	Vertical changes the size of the area from top to bottom
	• Default = 0.200
	• Upper limit = 2.183
	 Lower limit = 0.200 (cannot be null)
X	Defines the X coordinate for the lower left corner of the area
	• Default = 0.000
	• Upper limit = 3.247
	• Lower limit = 0.000
Y	Defines the Y coordinate for the lower left corner of the area
	• Default = 0.000
	• Upper limit = 2.173
	• Lower limit = 0.000

Using the Click and Drag capability

Click and drag the corners and the sides of an area to change size and location of area.

• The Horizontal, Vertical size and X, Y coordinates update accordingly.

Click and drag the area to change the location.

• The X, Y coordinates update accordingly.

Selecting "inches or mm" radio button

Select from the **inches** or **mm** radio button to change the measurement type. (**Note:** This is similar to the choice on the Card tab.)

- The **inches** radio button displays the area size and the location in inches.
- The **mm** radio button displays the area size and the location in mm.

Using the Add and Delete buttons

Step	Procedure
1	Use the Add button for these capabilities:
	• Add an area default sized to .2 (.2 at location "0" with focus on the added area).
	• Add multiple areas in the same location with the same affect (as if there were only one area). (Note: Intersecting/overlapping areas do not cancel each other out; instead, they act as one area.)
2	Using the Delete button to delete the area with focus from the graphic.

Selecting the Full Card

Step	Procedure
1	Select the Full Card option to print the resin black (K) Panel for all black found within all areas of the image, as shown below.
	The Card image becomes fully black.
	The resin prints anywhere for black.
	The Add and Delete buttons become inactive and are grayed out.
	• The Defined Area object size and location scroll controls become inactive and are grayed out.
	The inches and mm dials become inactive and are grayed out.



Selecting the Defined Area(s)

Step	Procedure
1	Select the Defined Area(s) option to print the resin black (K) Panel for all black found only in an area or areas defined, as shown below.
	• The card image becomes white with the grid and one area (available for the user to start with).
	The defined areas print black with resin.



Selecting the Undefined Area(s)

Step	Procedure
1	Select the Undefined Area(s) option to print the resin black (K) Panel for all black found only in the space outside the areas defined, as shown below.
	• The card image becomes black with the grid and one area (available for the user to start with).
	The defined area does not print black with resin.



Defining the Area to activate the Card Grid

Step	Procedure
1	Select on the appropriate Defined Area (see below) to activate the card grid in the upper half of the window.
	• It is through this card grid that up to five areas can be defined, as shown below.
	• When the card grid is first activated, then a small black square will appear at its default size of .2 x .2 (5mm x 5mm) and at its default location in the lower left-hand corner (0,0). (Note: This square represents the first defined area.)



Measuring the Total Card area

Step	Procedure
1	Determine the area of the card to define. (Note: This area is indicated by the dashed outline, as shown below. The easiest way to determine the size of this area is to actually print a card and look at it in the same orientation as when it exits the Printer.)
2	Measure the total area and enter those dimensions into the dimension boxes. (Note: The minimum size an area can be is .2 x .2 (5mm x 5mm).)



Measuring the Area to be positioned on the Card

Step	Procedure
1	Once the area is sized properly, measure the location where this area is to be positioned on the card.
	a. Measure from the lower left corner of the card up and over to the lower left corner of where the defined area is to begin.
	b. Enter these values into the X and Y boxes, as shown below.
	c. Note that the card grid lines are spaced at .2 (5mm) intervals.



Selecting the Print YMC under the K and Print K Only options

Step	Procedure	
1	Use the Defined Area function.	
	 a. Define another area by clicking on the Defined Area. (Note: Another .2 x .2 (5mm x 5mm) area will appear in the lower left-hand corner. This is the location in which all newly defined areas will first appear. Up to 5 areas can be defined.) 	
	 b. Delete an area by selecting the area and clicking on the Delete button. (Note: If all areas are deleted, the K Panel Resin options will automatically be deselected.) 	
2	Select the Print YMC Under K option to print all black in the designated Defined/Undefined areas with the Yellow (Y), Magenta (M) and Cyan (C) Ribbon Panels directly beneath the resin black (K) Panel. (Note: Select this option if printing resin black text or barcodes onto a colored background to provide a more gradual transition between the two.)	
	OR	
	Select the Print K Only option to print all black in the designated Defined/Undefined areas only with the resin black (K) Panel or to print resin black onto a white background to maximize the sharpness of printed text and barcodes.	

Selecting the Print YMC under the K and Print K Only options



Using the Printer Supplies tab

Use the options on this tab to view information about the Ribbon and Film installed in the Printer. (**Note:** The gauges are horizontal.)

💩 HDPii Card Printer Printing Preferences	? 🗙
Card Device Options Image Color Image Magnetic Encoding K Panel Resin Sur	Transfer oplies
Ribbon Type: YMCKH - Full Color/Resin Black/Heat Seal	
Reorder #: 84056	
Empty	Full
HDP Film	
Type: Clear Reorder #: 84053	
Empty	Full
OK Cancel Apply	Help

Reviewing Information on the Supplies tab

Here are the guidelines for automatic positioning on the Supplies tab.

Step	Procedure
1	Use this tab to determine the following information (see below):
	• Ribbon Level: Type, Reorder Number and Gauge Indicator.
	• Film Level: Type, Reorder Number and Gauge Indicator.

Reviewing Information on the Supplies tab

Relates to the procedure on the previous page.

💩 HDPii Card Printer Printing Preferences	? 🗙
Card Device Options Image Color Image Tran Magnetic Encoding K Panel Resin Supplies	sfer s
Ribbon Type: YMCKH - Full Color/Resin Black/Heat Seal Reorder #: 84056	
Empty Full	
HDP Film Type: Clear Reorder #: 84053	
Empty Full	
OK Cancel Apply H	elp

Section 8: Inhibit Panel Usage

Using the Inhibit Panel (HDPII)

You can use the Inhibit Panel (<u>I</u> designation under YMCI, YMCKI, and YMCKIKI) to define areas on the surface of the card, in order to prevent the transfer of film to the card surface. Examples of where the I Panel has potential use are to ensure that signature panels, security holograms or pre-printed graphics are not covered or obscured by print images or transfer film.

- When Active: This feature is active when using YMCI, YMCKI, or YMCKIKI Ribbons.
- **Application Usage:** An application which supports the use of text based objects is used to access and work with the Inhibit Panel.

Using Inhibit Panel (via the Fargo Workbench Printer Utility)

You can use the Fargo Workbench Printer Utility to generate an Inhibit Panel Layout. (**Note:** This utility allows the operator to add a rectangular area(s) that define which areas are to be inhibited.)

- Inhibit Panel Placement: Each print job (generated from that individual client workstation) will generate the instructions within the print job that place the corresponding area(s) on the I-panel.
- **Operating Systems:** This method works on all applications generating print jobs to the HDPii under all operating systems. (**Note:** This is regardless of whether the printer (being used) is a shared instance from another workstation or an instance local to that particular workstation.)

Using Inhibit Panel (via the Fargo Workbench Printer Utility (continued)

Follow these instructions:

- To create an inhibit area using the Fargo Workbench Printer Utility, see **Using the Inhibit Panel Layout Applet** in the Help file associated with the specific application.
- To open the Fargo Workbench Printer Utility, select (on your desktop)

Start > Programs > Fargo > Fargo Workbench Printer Utility > Fargo Workbench

• Please verify that you have the latest version of the Workbench installed. The latest version is located on <u>www.fargosupport.com</u>

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Using Inhibit Panel (via the Fargo Workbench Printer Utility) (continued)

Step	Procedure
1	Create the Inhibit Panel Layout within the Fargo Workbench Printer Utility.
2	Save the file. Failure to save will not allow the Inhibit Panel to work
3	You are now ready to print from your application. Any image file will print with the inhibit panel until that image file is deleted.



Using Inhibit Panel with an Application

Some applications can utilize the inhibit panel by using text objects containing a "~i" within the print job itself. The "~i" is followed by the file path and file name of a bitmap file, which is merged when the print job is rendered.

- Rendering is the process which changes the application output to instructions that the printer understands.
- This string will be removed from the print and the bitmap will be used to define the area where the transfer is to be inhibited.

Generating Text Objects

- **Incompatible Applications (which do not print text as objects):** Some Windows applications create print jobs, but do not generate text objects within the print job output.
 - These types of application are not compatible with the inhibit panel and will not generate the correct print output. If an application saves its files as a single bitmap the text will not be sent to the printer to be handled correctly.
 - In this case the "~i" string may appear printed on the card instead of being substituted with the inhibit bitmap.
 - Examples of applications (which are incompatible with inhibit printing) are Notepad and Microsoft Paint. Microsoft Paint can be used for the creation of the INHIBIT BMP.
- Compatible Applications (which utilize text objects compatible with the Inhibit Panel): Windows applications which generate text objects to Windows GDI are compatible with inhibit panel operation. (Note: Compatible applications will allow you to edit text strings after the file has been saved. Examples of compatible applications are Corel Draw, Microsoft Word, and Microsoft WordPad.)

Rendering Print Jobs

Rendering of the print job occurs on the given local workstation if the Printer Driver is installed for use on that particular workstation.

- **Shared Instance**: However, if the Printer Driver is a shared instance (e.g., shared from another workstation), the print job is rendered (converted to something that the printer understands) on the workstation where the Printer Driver is shared from while under Microsoft Windows 2000, XP and 2003.
- **Print Job Rendering**: Under Microsoft Windows Vista, the rendering of the print job may be performed on either the workstation sharing the printer or the workstation creating the print job, depending upon the setting chosen in the printer instance.
- **Rendering Engine:** Since the Printer Driver looks for the file with the "~i" command, the file location specified within the command is relative to the sharing workstation on Windows 2000, XP and 2003.
 - Under Windows Vista the default configuration is to render the job on the workstation that is generating the print job.
 - The bitmap image file must exist in the location specified on the sharing workstation or on the printing workstation, depending upon your settings for that printer on the workstation generating the print job.
- **Example:** Place a "~iC:\Test\inhibit.bmp" text object within a Word Pad print job against a non-shared (e.g., local) HDPII printer under Windows XP to cause the Printer Driver to look for a file with that name and location on the local workstation. (**Note:** This is because the Printer Driver processing occurs on the local workstation.)
- Inhibit Area Location: The location of the inhibit area within the print job is the upper left hand corner, where the text object is placed upon the drawing within the application. (Note: The inhibit file bitmap must contain one bit per pixel (e.g., monochrome).)
- **Print Size:** If the inhibit bitmap is larger than the page print size, it is trimmed to fit it. The normal print size for a HDPII CR-80 card is 2.204 inches by 3.452 inches.
 - With that print size, the maximum size of the inhibit bitmap area would be 661 pixels by 1035 pixels.
 - If the inhibit bitmap is smaller than the page print size, it will still be used by the driver and be referenced to the upper left hand corner of the ~i text object.
- **Bitmap Black Areas:** The black areas of the bitmap are the areas that will correspond to where the inhibit material will prevent the transfer of dyes on to the card.

Using the Inhibit Panel (via Application)

The inhibit bmp file can be generated with any bit map editor. The following procedure explains how this is done with Microsoft Paint.

Step	Procedure
1	Create a bitmap file using Microsoft Paint. Note: The size for landscape orientation is 1035 pixels in width and 661 pixels in length. The size for portrait orientation is 661 pixels in width and 1035 pixels in length. Set this under Paint –Image –Attributes.
	Select "black and white" under COLORS.

Landscape Orientation (see below)

Attributes	? 🛛
File last saved: Not Available Size on disk: Not Available Resolution: 122 x 122 dots per inch	OK Cancel
<u>W</u> idth: 1035 <u>H</u> eight: 661 Units ○Inches ○C <u>m</u> ⊙Pixels	<u>D</u> efault
Colors • Black and white O Colors	

Portrait Orientation (see below)

Attributes	? 🗙
File last saved: Not Available Size on disk: Not Available Resolution: 122 x 122 dots per inch	OK Cancel
<u>W</u> idth: 661 <u>H</u> eight: 1035	 Default
Olnches OCm ⊙Pixels	
Colors Image: Black and white O Colors	

Using the Inhibit Panel with an Application (continued)

Step	Procedure
2	Place objects on the image, which correspond to the exact areas that are being inhibited.

٧.	Intitl	ed - P	aint									E		X
Eile	Edit	⊻iew	Image	⊆olors	Help									
41														^
a	1													
2	Q													
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For H	lelp, cli	ck Help	Topics o	n the He	lp Menu.				h		14		_	1.13
Step	Procedure													
------	--	--												
3	Fill the inhibit areas with black color.													



Step	Procedure
4	Save the file as a BMP from within Microsoft Paint.



Step	Procedure
5	Add the '~i' command to the application file. (Note: In this case, Microsoft WordPad was used. With WordPad the '~' must be left justified.)

🗟 Document - WordPad	
<u>File E</u> dit <u>V</u> iew <u>I</u> nsert F <u>o</u> rmat <u>H</u> elp	
D 🖆 🖬 🎒 💁 🦀 🐇 🖻 🛍 🗠 🦉	
Arial 🔽 10 🔽 Western 🔽 B 🖌 🗓 🔊 🖹 🗄 🗄	
······································	••6•
~ic:\sc.bmp	
For Help, press F1	

Step	Procedure
6	Create the rest of the card using the application.

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Eile Edit View Image Colors Help			
41 🗔 🚈 🖂			
0 P			
29			
	company r		
/ A	ompany .		
× 2			
00	_		
	250,9		
For Help, click Help Topics on the Help Menu.			

Step	Procedure
7	Print the card from within the application. (Note: In this case, use File -> Print .) If the ~i text object is printed on the card see <u>Troubleshooting the</u> <u>Inhibit Panel</u>
8	This completes the procedure.

🎍 Print	? 🛛		
General			
Select Printer	astor		
HDPII Card Printer (Copy 1) SPDFCreator HDPii Card Printer Science Sci			
<			
Status: Ready	Print to file Preferences		
Location: Comment:	Fin <u>d</u> Printer		
Page Range			
⊙ Ali	Number of <u>c</u> opies: 1		
O Selection O Current Page			
O Pages: 1-65535			
Enter either a single page number or a single page range. For example, 5-12			
Print Cancel Apply			

Using the Test Print

The printer has a test print file, which can be sent to the printer to verify the Inhibit Panel functionality. This test image uses a pre-formatted inhibit area and will not test a user-defined inhibit bitmap. To use this test of the inhibit panel perform these steps.

Step	Procedure
1	Bring up the Printer Preferences dialog via Start -> Settings -> Printers and Faxes . Right click on the HDPII printer instance; then left click on Printer Preferences to select the Card tab.
2	Click on the Test Print button.

💩 HDPii Card Printer Printing Preferences 🛛 🔹 💽
Magnetic Encoding K Panel Resin Supplies
Card Size Card Size CR-80 Print Width: 2.204 Print Length: 3.452
Fargo UltraCard III
Orientation A O Portrait
Copies Diagnostics Test Print About ToolBox
OK Cancel Apply Help

Using the Test Print



Troubleshooting the Inhibit Panel

If you are having trouble getting the Inhibit Panel to produce the expected results, verify the following information.

- You have used a lower case "~i", not an upper case "~I". Some applications have an auto-correct feature that will change the case on the small 'i'.
- The bitmap file (being used) is at the location on the workstation (see notes above regarding shared printer instances) as specified by the text object.
- The bitmap file is monochrome (e.g., black and white).
- The size of the bitmap image is large enough to cover the space you are seeking to inhibit. (**Note:** The printer resolution is 300 dpi on both the horizontal and vertical axis, which will aid you in placement of the image. Oversize images will be truncated at the size of the card.)
- The bitmap image should be created in the same orientation as your application image (e.g., landscape or portrait).
- Some Windows applications have a mode where prints are converted to a bitmap before printing which will prevent proper inhibit panel operation.
- In some applications, such as Microsoft WordPad, the '~' must be left justified or it may print on the card and the inhibit functionality will not work.

Section 9: Toolbox

This section describes the Toolbox function.

Accessing the Toolbox

Step	Procedure	
1	Select Toolbox to access the Toolbox window and its tabs, as shown throughout this section.	
	• OK button: Closes the dialog box and saves the Driver configuration changes since the Driver dialog box has been opened.	
	• Cancel button: Closes the dialog box and cancels the Toolbox changes since the Driver dialog box has been opened.	
	Help button: Launches Help specific to the active tab.	

💩 HDPii Card Printer Printing Preferences 🛛 🔹 🔀				
Magnetic	Encoding	K Panel Resin	Supplies	
Card	Device Options	Image Color	Image Transfer	
⊢ Card Size—				
CR-80	•	inches 🔿 mm		
Print Width:	2.204 📫 Print Len	gth: 3.452 📑		
Card Type			_	
Fargo Uli	traCard III	•		
- Orientation -				
A • Portrait A • Landscape				
Copies	7			
1 ÷	Diagnostics 1	est Print About		

Selecting the Configuration tab

Step	Procedure	
1	Select the Configuration tab.	
	 Under Printer Features, select features by clicking on a check box or by clicking on the Auto Select button. See instructions provided under that heading. 	
	 Under Event Monitoring, select events to be monitored. (Note: The Driver will notify or prompt the User when the selected events occur.) 	
	Under Set Language for Printer LCD Display, select a language.	

HDPii Card Printer 🛛 🛛 🔀		
Configuration Calibrate Film Calibrate Ribbon Clean Printer Advanced Settings Optional Printer Features: Image: Control of the set of t		
 Dual Sided Laminator Magnetic Encoder 		
Event Monitoring From the list, select events to be monitored. The driver will notify or prompt the user when the selected events occur.		
 ✓ Low Supplies (Ribbon, Film, Laminate) ✓ Clean Printer ✓ Error Status 		
Set Language for Printer LCD Display		
OK Cancel H	Help	

Using the Configuration Tab

Using the Optional Printer Features Group Box

The Default setting is checked.

- If checked, upon **Configuration** tab activation, the Driver retrieves the installed Printer features information from the Firmware and automatically checks the appropriate check boxes for Dual Sided, and Magnetic Encoder.
- If checked, the Dual Sided and Magnetic Encoder checkboxes are read only.
- If checked and no Printer is found or bi-directional capabilities are disabled or unavailable, the error message (shown below) is displayed.
- If unchecked or cleared, feature check boxes become active and can be manually set.
- If the Driver is reinstalled, it resets to the default of checked.

ToolBox	×
Unable to read settings from the printer.	
[OK]	

Using the Event Monitoring Group Box

This Event Monitoring group box displays the Low Supplies (Ribbon and Film).

- **The default setting is checked.** If checked, the Ribbon Low message box is displayed with every print job when Printer reports low Ribbon to the Driver.
- **Do not show this message again:** The check box allows the user to suppress message per Driver instance. Default = unchecked.

Reviewing the Ribbon Low message

Display – Ribbon Low dialog

The ribbon in your printer is low.
To order additional ribbons, please refer to the reordering information on the ribbon label or on the Supplies tab.
Do not show this message again OK OK

Using the Film Low message

The default setting is checked.

- If checked, Film Low message box is displayed with every print job when Printer reports low Ribbon to the Driver.
- **Do not show this message again.** The check box allows the user to suppress message per Driver instance. Default = unchecked.

Display – Film Low dialog

The film in your printer is low.
To order additional film, please refer to the reordering information on the film label or on the Supplies tab.
Do not show this message again OK

Selecting the Set Language for Printer LCD Display Group Box

The LCD Language can be chosen or changed from the Driver during installation, from the Driver Toolbox Configuration tab or directly from the LCD. The last language chosen from any of these methods is the active language for the LCD.

- English is the default.
- Languages (available in drop down list) are the languages available in the language set (currently resident in the Firmware).

Selecting the Calibrate Film tab

The two buttons for the Calibrate Film tab are described below.

- **Calibrate button:** Sends calibrate film command to Printer. Follow the instruction on the page for setting up the Printer.
- Help button: Launches help specific to this tab.

Step	Procedure	
1	Select the Calibrate Film tab.	
	a. Ensure that the Film Cartridge is installed.	
	b. Ensure the Printer's Cover is closed.	
	 c. Click on the Calibrate button. (Note: The Printer's LCD will display CALIBRATE PASSED.) 	
	d. Click on the OK button on the LCD display to complete the procedure.	

HDPii Card Printer	×	
Configuration Calibrate Film alibrate Ribbon Clean Printer Advanced Settings		
Film Sensor Calibration		
 Ensure that the film cartridge is installed. Ensure the Printer's cover is closed. Click on the Calibrate button. The Printer's LCD will display CALIBRATE PASSED. Click on the OK button on the LCD display to complete the procedure. 		
[Calibrate]		

Selecting the Calibrate Ribbon tab

The two buttons for the Calibrate Ribbon tab are described below.

- **Calibrate button:** Sends the Calibrate Ribbon Command to Printer. Follow the instructions below to set up the Printer.
- Help button: Launches help specific to this tab.

Step	Procedure	
1	Select the Calibrate Ribbon tab.	
	a. Ensure that the Ribbon Cartridge is removed.	
	b. Ensure the Printer's Cover is closed.	
	 c. Click on the Calibrate button. (Note: The Printer's LCD will display CALIBRATE PASSED.) 	
	d. Click on the OK button on the LCD display to complete the procedure.	

HDPii Card Printer	×	
Configuration Calibrate File Calibrate Ribbon Clean Printer Advanced Settings		
Ribbon Sensor Calibration		
Ribbon Sensor Lalibration 1. Ensure that the ribbon cartridge is removed. 2. Ensure the Printer's cover is closed. 3. Click on the Calibrate button. The Printer's LCD will display CALIBRATE PASSED. Click on the OK button on the LCD display to complete the procedure.		
[Calibrate]		

Selecting the Clean Printer tab

The button for the Clean Printer tab is described below.

- **Clean Button:** Launches cleaning routine. Follow the instruction on the page for setting up the Printer.
- Help button: Launches help that is specific to this tab.

Step	Procedure	
1	Click the Clean Printer tab. See the next page.	
	a. Remove the Card Cartridges and close the covers.	
	 Remove the paper back from both sides of the Cleaning Card. (Note: DO NOT remove the left liner if a Magnetic Encoding Module is installed in your printer.) 	
	c. Insert the Cleaning Card into the Card Hopper's Infeed Rollers.	
	d. Click on the Clean button below.	
	e. Guide the Cleaning Card into the Printer if necessary.	
	f. When the Cleaning routine is complete, the Cleaning Card will exit the Printer via the Card Hopper Infeed Rollers.	
	g. Reinstall the Card Cartridges.	
	The Cleaning routine will begin after all current print jobs have completed.	

Continued on the next page

Selecting the Clean Printer tab (continued)

See the procedure on the previous page.

HDPii Card Printer	×	
Configuration Calibrate Film Calibrate Ribbor Clean Printer		
 Remove Card, Film and Laminate cartridges and close the covers. Remove the paper backing from both sides of the Cleaning Card. *Note: (D0 N0T remove left liner if a magnetic encoding module is installed in your printer.) Insert the Cleaning Card into the Card Hopper's infeed rollers. See the diagram below. Click on the Clean button below. Guide the Cleaning Card into the printer if necessary. When the Cleaning routine is compelete, the Cleaning Card will exit the Printer. Reinstall the Card, Film and Laminate cartridges. 		
Note: The Cleaning routine will begin after all current print jobs have completed.		
Clean		
OK Cancel Help		

Using the Clean Printer Group Box

The default setting is checked. If checked, **Printer Cleaning Notification** dialog box is displayed when Firmware EE setting changes after 3000 cards. (**Note:** Firmware EE setting resets upon clean command being sent to the Firmware.)

- Clean Now radio button: This is the default every time this message box launches.
- Clean Now radio button: When this is chosen (and click OK), the Toolbox is launched open to Clean Printer tab.
- Remind Me radio dial: This activates a drop down for the user to choose a number of cards to print until the next reminder. If the user chooses Never, then the Clean Printer notification is cleared from Configuration tab. (Note: This is because IF the Clean Printer notification is checked, the user might believe that the reminder is working while Never means the reminder will never be displayed.)
- **OK button:** Use this button to close the dialog box and execute the user choice.
- **Cancel button:** Use this button to close the dialog box with no changes to the state of Printer setting. If the user exits the Toolbox without clicking **Clean**, then the Printer Cleaning Reminder dialog box will reappear on the next print.

Printer Needs Cleaning		
What would you like to do?		
🔿 Clean Now		
Remind Me	In 10 Prints Never In 10 Prints In 50 Prints In 100 Prints	
ОК		

Selecting the Advanced Settings tab

Use the **Advanced Settings** tab for adjusting the internal Printer settings, which are customized for every Printer at the factory and saved directly within the Printer's memory. (**Note:** You can select the Restore Defaults to restore the internal default settings.)

HDPii Card Printer			X
Configuration Calibrate Film Calibrate Ribbor	Clean Printe Adv	vanced Settings	
Setting	Default	Current	<u> </u>
Image Darkness	-8	-8	
Print Top of Form	4	4	=
Print Left of Form	9	9	
Mag Top of Form	-35	-35	
Print Flip Angle	0	0	
Print Flip Level	0	0	
Encoder Flip Angle	0	0	
HeadResistance	3263	3263	
TransferTOF	-30	-30	
TransferEOF	0	0	
Transfor Tomp Officet	l	l	
Apply Restore Defaults			
✓ Enable Mag Verify			
OK	Cancel		Help

Selecting the Advanced Settings tab (continued)

These change values for Firmware settings. See below.

- Setting Column: Displays label for setting
- Default Column: Displays default value for setting
- Current Column: Displays current value for setting
- Change the value by clicking on the value to activate spin control or type.
- Apply Button: Applies changed values.
- Restore Defaults Button: Restores default values.

HDP5000 Card Printer		X
Configuration Calibrate	e Laminator Printer	Culture Film Advanced Settings
Setting	Default	Current
Image Darkness	0	0
Print Top of Form	0	10
Print Left of Form	0	0
Mag Top of Form	0	0
Ribbon Tension	0	0
Print Flip Angle	0	0
Print Flip Level	0	0
Encoder Flip Angle	0	0
Resin Heat Adjust	0	0
Apply Restore <u>D</u> efaults		
OK	Cancel	Help

Reviewing the No Printer Connected error message

If there is no Printer connected or if the Driver is unable to communicate with the Printer, the following error will be displayed and the grid will be blank.

ToolBox	×
Unable to read settings from the printer.	
OK]	

Reviewing the Value outside the Range error message

If typing a value outside the range, an error message will display specific to the setting when leaving the spin control to click any other spin control, button or tab.

НДР 5000 ТЬо	
٩	The value you have entered is outside the valid range. Value must be less than 17 and greater than -17.
	(OK

Section 10: Cleaning

The Cleaning Kit part number for this Printer is 089200. For more detailed instruction, please refer to the Cleaning Kit Instruction Sheet in the kit.

Important: The Printer should be cleaned on a regular basis to ensure that the Printer consistently produces high quality output.

Danger: Be sure to disconnect the Printer's power cord whenever performing any type of maintenance procedure unless otherwise directed.

Important: Card Printers require highly specialized Print Ribbons to function properly. To maximize Printer life, reliability, printed card quality and durability, you must use only Certified Supplies. For this reason, your Fargo warranty is void, where not prohibited by law, if you use non-Certified Supplies. To order additional materials, please contact your authorized reseller.

Using the Required Supplies

For the maintenance procedures outlined for the Printer, you will need a Printer Cleaning Kit, available from the reseller. This optional kit includes the following:

- **Printhead Cleaning Swabs** pre-moistened with 99.99% isopropyl alcohol for cleaning the Printer's Printhead.
- **Cleaning Cards** with an adhesive backing for cleaning the Printer's Cleaning Rollers.
- **Gauze Pads** pre-moistened with 99.99% isopropyl alcohol for cleaning the Printer's interior and exterior.
- Alcohol Cards pre-moistened with 99.99% isopropyl alcohol for cleaning the Printer's Platen Rollers, Card Feed Rollers.

Caution: As with any electronic device, internal components of the Printer, such as the Printhead, may be damaged if exposed to static electrical discharges. To avoid potential damage, always wear an appropriate personal grounding device, such as a wrist strap (with integral resistor) connected to an ESD ground. At a minimum, make positive contact with the bare metal chassis of the Printer with the hand prior to touching any internal electrical components.

Safety Messages (review carefully)

Symbol	Critical Instructions for Safety purposes
Danger:	Failure to follow these installation guidelines can result in death or serious injury.
<u> </u>	Information that raises potential safety issues is indicated by a warning symbol (as shown to the left).
	• To prevent personal injury , refer to the following safety messages before performing an operation preceded by this symbol.
	• To prevent personal injury , always remove the power cord prior to performing repair procedures, unless otherwise specified.
Caution:	This device is electrostatically sensitive. It may be damaged if exposed to static electricity discharges.
4	Information that raises potential electrostatic safety issues is indicated by a warning symbol (as shown to the left).
	• To prevent equipment or media damage , refer to the following safety messages before performing an operation preceded by this symbol.
	• To prevent equipment or media damage , observe all established Electrostatic Discharge (ESD) procedures while handling cables in or near the Circuit Board and Printhead Assemblies.
	• To prevent equipment or media damage , always wear an appropriate personal grounding device (e.g., a high quality wrist strap grounded to avoid potential damage).
	• To prevent equipment or media damage , always remove the Ribbon and Cards from the Printer before making any repairs, unless otherwise specified.
	• To prevent equipment or media damage , take jewelry off of fingers and hands, as well as thoroughly clean hands to remove oil and debris before working on the Printer.

Accessing the Clean Printer tab

See below.

Hogravier Incoding K Panel Resin Supplies Card Device Options Image Color Image Transfer Card Size CR-80 inches Print Width: 2.204 Print Length: 3.452 Card Type Fargo UltraCard <	💩 HDPii Card Printer Printing Preferences 🛛 🔹 🔀
Card Size CR-80 • inches mm Print Width: 2.204 • Print Length: 3.452 • Card Type Fargo UltraCard • Orientation Orientation Portrait About Diagnostics Test Print About TooBox	Magnetie Encoding K Panel Resin Supplies Card Device Options Image Color Image Transfer
Orientation Copies Diagnostics Test Print About ToolBox	Card Size CR-80 inches mm Print Width: 2.204 Print Length: 3.452 Card Type Fargo UltraCard
ToolBox	Orientation Image: Copies Image: Diagnostics Test Print

Cleaning the Printer Platen Roller and Card Feed Rollers

Perform this procedure approximately every **1,000 prints** to maintain a consistent print quality. (**Note:** The Card Feed Rollers move the card throughout the print process. Rollers should be kept clean to prevent card jams and card contamination. This cleaning process will ultimately lead to better print quality and extended Printhead life.)

Step	Procedure
1	From the Driver, click on the Toolbox button to bring up the Clean Printer tab.
2	Follow the instructions from the CLEAN PRINTER tab on the Driver. See Display A below.
	(Note: If your Printer is equipped with a Magnetic Encoder , you must insert the Cleaning Card with the printed side up and with a small Liner Strip towards the front of the Printer. See Display B below.)
3	After the cleaning process is completed, the Cleaning Card will exit the Printer at the Input Hopper.
4	Replace the printing supplies and close the Print Stations after the Rollers are clean and completely dry.

Cleaning the Printer Platen Roller and Card Feed Rollers (continued)

Display A – Clean Printer window

HDPii Card Printer	×
Configuration Calibrate Film Calibrate Ribbon Clean Printer dvanced Settings	
 Remove Card, Film and Laminate cartridges and close the covers. Remove the paper backing from both sides of the Cleaning Card. *Note: (D0 N0T remove left liner if a magnetic encoding module is installed in your printer.) Insert the Cleaning Card into the Card Hopper's infeed rollers. See the diagram below. Click on the Clean button below. Guide the Cleaning Card into the printer if necessary. When the Cleaning routine is compelete, the Cleaning Card will exit the Printer. Reinstall the Card, Film and Laminate cartridges. 	
Note: The Cleaning routine will begin after all current print jobs have completed.	
Clean	
OK Cancel Help	

Cleaning the Printer Platen Roller and Card Feed Rollers

Display B - Cleaning Card setup for Magnetic Encoder



Cleaning Procedures

Cleaning inside the Printer

Step	Procedure
1	Open the Front Cover.
2	Remove the Print Ribbon and transfer Film from the Printer.
3	If you have a can of compressed air, blow out all visible areas of the Printer interior. (Note: Remove any debris that may be inside.)
	OR
	If you do not have a can of compressed air, use a cleaning pad from the Printer Cleaning Kit to wipe out all visible areas inside the Printer. (Note: Remove any debris that may be inside.)
	Caution: Be extremely careful not to let any alcohol drip inside the Printer!
4	Re-install the printing supplies.
5	Close the Front Cover.

Cleaning outside the Printer

Step	Procedure
1	The Printer has a durable casing that should retain its luster and appearance for many years.
	Clean it only with a Cleaning Pad from the Printer Cleaning Kit.
	Caution: Do not use cleaning solvents of any kind or spray the printer with a cleaner!

Cleaning the Printhead

Clean the Printhead (every time the Print Ribbon is changed) to maintain consistent print quality, as instructed below. This procedure should also be performed approximately every 1000 prints in order to maintain consistent print quality.

Z7Caution: Never use a sharp tool or abrasive object of any kind to clean the Printhead. It will damage the Printhead. Watches, rings, bracelets and other jewelry can damage the Printhead if accidentally bumped against it. For best results, remove such items before touching any internal components of the Printer.

Step	Procedure
1	Remove watches, rings, bracelets and other jewelry.
2	Disconnect the Printer Power Supply.
3	Open the Front Cover. Remove the Ribbon and Film Cartridges
4	Use a Printhead Cleaning Swab (squeeze to saturate the tip) from the Printer Cleaning Kit to firmly wipe back and forth across the surface of the Printhead. See display below.
	I ne printing sufface is vertical and faces the left side.
5	Reinstall the cartridges and close the cover once the Printhead is completely dry.



Replacing the Card Cleaning Roller

Caution: Replace the Card Cleaning Tape approximately every time the Print Ribbon is changed.

Steps	Procedure
1	Remove the Card Cartridge to access the Cleaning Roller.
2	Remove the cleaning roller as shown in Display A.
3	Replace with the new Card Cleaning Roller.



Cleaning the Magnetic Encoder

Danger: Be sure to disconnect the Printer's power cord whenever performing any type of maintenance procedure unless otherwise directed.

Step	Procedure
1	Open the Front Cover and remove the Film Cartridge.
2	Remove the Magnetic Cover to access the Magnetic Head.
3	Remove the Magnetic Head. See Display A below.
3	Use an alcohol wipe from the cleaning kit to clean the Magnetic Head. See Display B below.
4	Replace the Magnetic Head and Magnetic Cover.

Continued on the next page

Cleaning the Magnetic Encoder

Display A



Display B



Section 11: Fargo Workbench Printer Utility

Using the Inhibit Panel (HDPii)

The Inhibit Panel (I designation under YMCI, YMCKI, and YMCKIKI) allows definition of areas on the surface of the card that will prevent the transfer of film to the card surface.

- When Active: This feature is active when using the Ribbons (<u>I</u> designation under YMCI, YMCKI, and YMCKIKI).
- **Two Approaches:** You can either use the Fargo Workbench Printer Utility or an approved application to access and work with the Inhibit Panel.

Using Inhibit Panel (via the Fargo Workbench Printer Utility)

You can use the Fargo Workbench Printer Utility to generate an Inhibit Panel Layout. (**Note:** This utility allows the operator to add a rectangular area(s) defining which areas are to be inhibited.)

- Inhibit Panel Placement: Each print job (generated from that individual client workstation) will generate the instructions within the print job that place the corresponding area(s) on the I-panel.
- **Operating Systems:** This method works on all applications generating print jobs to the HDPii under all operating systems. (**Note:** This is regardless of whether the printer (being used) is a shared instance from another workstation or an instance local to that particular workstation.)

To create an inhibit area using the Fargo Workbench Printer Utility, see Using the Inhibit Panel Layout Applet in the help file associated with the application.

Continued on next page

Using Inhibit Panel (via the Fargo Workbench Printer Utility)

Step	Procedure
1	Create the Inhibit Panel Layout within the Fargo Workbench Printer Utility.

🗟 Fargo Workbench Pr	inter Utility
<u>File A</u> ctions <u>H</u> elp	
Utilities	Inhibit Panel Layout
^ 🐔	Front Back
Run Tests	Enable Back Inhibit Panel
Printer Information	Drawing Tools
	Rectangle
Print Spooler	
Print Viewer	
F	
Inhibit Panel Layout	Direction Card Travels Through Printer
E	
Rewritable Card Eraser 🛛 🗸	
Technology Cards	
Print Security	
	HDPii Card Printer

Using Inhibit Panel (via the Fargo Workbench Printer Utility)

Step	Procedure
2	Save the file.



Using Inhibit Panel (from an Application)

The second way of using the Inhibit Panel is to have a TextOut command, containing a "~i" within the print job itself. The "~i" is followed by the file name of a bitmap file, which is merged when the print job is rendered or changed to instructions that the printer understands.

Generating TextOut Commands

- Applications (generating TextOut commands): Applications that do create TextOut commands include Corel Draw, Microsoft Word, and Microsoft WordPad.
- **Applications (non-generating):** Not all applications that create print jobs generate the TextOut commands within the print job output needed to make this work. Examples of applications (which do not generate the TextOut commands) are Notepad and Paint.

Rendering Print Jobs

Rendering of the print job occurs on the given local workstation if the printer instance is local. However, if the printer is a shared instance, the print job is rendered on the server workstation under Microsoft Windows 2000, XP and 2003. Under Microsoft Windows Vista, the rendering of the print job may be performed on either the client or server workstation depending upon the setting chosen in the printer instance.

- **Rendering Engine:** Since the rendering engine looks for the file with the "~I" command, the file location specified within the command is relative to the server workstation on Windows 2000, XP and 2003. (**Note:** For example, it must exist in that location on the server workstation or on the corresponding workstation, depending upon your settings within that instance for Windows Vista.)
- **Example:** Place a "~IC:\Test\inhibit.bmp" text object within a Corel Draw print job against a local HDPii printer instance under Windows XP to cause the printer driver to look for a file with that name and location on the local workstation. (**Note:** This is because both the server and client portions of the printer driver processing occur on the local workstation.)
- Inhibit Area Location: The location of the inhibit area within the print job is the upper left hand corner where the TextOut string is placed upon the drawing within the application. (Note: The inhibit file bitmap must contain one bit per pixel (e.g., monochrome) at 300 dots per inch.)
- **Print Size:** If the inhibit bitmap is larger than the page print size, it is trimmed to fit. The normal print size for a HDPii CR-80 card is 2.204 by 3.452 inches. (**Note:** With that print size, the maximum size of the inhibit bitmap area would be 661 by 1035 pixels.)
- **Bitmap Black Areas:** The black areas of the bitmap are the areas that will correspond to where the inhibit material will prevent the transfer of dyes on to the card.
| Step | p Procedure | |
|------|--|--|
| 1 | Create a bitmap file using Microsoft Paint which is of size 1035 pixels width and 661 pixels length, of monochrome (Black and White) colors. | |



Step	Procedure
2	Place objects on the image which correspond to the area which are to be inhibited.

🖞 untitled - Paint		
Eile Edit View Image Colors Help		
Ф П		
00		
	0.100	000.140
ror meip, ciick meip ropics on the meip mehù.	0,108	996X148

Step	Procedure
3	Fill the inhibit areas with black color.

😻 untitled - Paint	
Elle Edit View Image Colors Help	
29	
N 2	
For Help, click Help Topics on the Help Menu.	57,132

Step	Procedure
4	Save the file as a BMP from within Paint.



Step	Procedure
5	Add the '~i' command to the application file. In this case Microsoft Wordpad was used.

Document - WordPad		X
<u>File E</u> dit <u>V</u> iew Insert F <u>o</u> rmat <u>H</u> elp		
D 🖙 🖬 🎒 💁 🗛 🐇 🖻 🛍 🗠 🖳		
Arial 🔽 10 🔽 Western 🔽 B 🖌 🗓 😰 🖹 🚊	≣ ! ∃	
······································	••••	<u>6</u> ·
~ic:\sc.bmp		
For Help, press F1		1.3

Step	Procedure	
6	Create the rest of the card using the application.	

🖬 Document - WordPad
<u>File E</u> dit <u>V</u> iew Insert F <u>o</u> rmat <u>H</u> elp
🗅 🖙 🖬 🎒 💁 🛝 🗰 🋍 🖘 🖳
Arial 10 Western B ∠ U @ ≘ ≘ ≡ ≡
······································
~ic:\sc.bmp Part of HID Global HID
For Help, press F1

Using the Inhibit Panel (via Application)

Step	Procedure
7	Print the card from within the application. In this case, use File -> Print.

💩 Print	? 🛛	
General		
Select Printer		
HDPii Card Printer (Copy 1) PDFCreator HDPii Card Printer Amount Writer Microsoft XPS Document Writer		
Status: Ready	Print to <u>file</u> Preferences	
Location: Comment:	Fin <u>d</u> Printer	
Page Range		
O Ali	Number of <u>c</u> opies: 1 😂	
O Selection O Current Page		
Pages: 1-65535 Enter either a single page number or a single page range. For example, 5-12	Collate	
Print Cancel Apply		

Using the Test Print

The printer has a test print file which can be sent to the printer to verify the Inhibit Panel functionality. To test the I Panel, perform these steps.

Step	Procedure
1	Bring up the Printer Preferences dialog via Start -> Settings -> Printers and Faxes . Right click on the HDPii printer instance, then left click on Printer Preferences to select the Card tab.
2	Click the Test Print button.

IDPii Card Printer Printing Preferences		
Magnetic Encoding K Panel Resin Supplies		
Card Device Uptions Image Color Image I ransfer		
Card Size		
Print Width: 2.204 + Print Length: 3.452 +		
Card Type		
Fargo UltraCard III		
Orientation A • Portrait A • Landscape		
Copies ToolBox Test Print About		
OK Cancel Apply Help		

Inhibit Panel Feature Operation

The Inhibit feature allows the user to define areas on the card surface which will not accept any transfer of print data. With the reverse image transfer technology used in this printer, the color (dye-sublimation, for colors or resin thermal transfer, for black resin) is transferred first onto a transfer film then that transfer film is used to fuse the coloring material onto the surface of the card.

The inhibit material is transferred to the film after any dye-sublimation colors or resin thermal transfer ink are transferred to the film and before transferring the film to the card. (**Note:** Thus the inhibit material prevents the coloring material from being transferred to the card. Examples of where this feature may be used are signature panels, and magnetic stripe areas.)

There are two ways to use the Inhibit Panel feature:

- Define inhibit areas using the Fargo Workbench.
- Define inhibit areas using the application software.

Using the Fargo Workbench Printer Utility For Inhibit Area Placement

The first way to utilize the Inhibit Panel feature is to use the Fargo Workbench Printer Utility to add rectangular inhibit areas. Each print job generated from the client computer will contain the instructions to place the corresponding inhibit area(s) on the card surface.

Using the Fargo Workbench to define the inhibit area works regardless of whether the printer being used to print jobs is a shared instance from another computer (e.g., on a local area network) or an instance local to that computer.

Using the Application For Inhibit Area Placement

The second way of using the Inhibit Panel feature is to use application software together with control commands embedded within the application file. The application must support the functionality of the "TextOut" feature.

- Not all applications provide this functionality. (**Note:** Applications which support TextOut include Corel Draw, Microsoft Word, and Microsoft WordPad. Examples of applications which do not support the use of TextOut commands are Notepad and Paint. Consult the documentation of the application to determine if it supports the "TextOut" command)
- The data required from the application to support the Inhibit Panel feature is a "~i" command within the print job itself. (**Note:** To form the command the "~i" is followed by the file name of a bitmap file. There must be no space between the "~i" and the file name, no quotation marks are required.)
- An example of an acceptable field is "~iC:\Test\inhibit.bmp". The specified bitmap file is merged with the rest of the data within the print job at the time the print job is processed by the Windows printing system.

Background Information - Windows Printing System

Rendering is the conversion of the print job data from the application software into the various color "panels" that the printer can understand.

- The rendering component of the Windows printing system looks for the inhibit bitmap file within the "~i" command to combine its information into the data that goes to the printer.
- To describe where the inhibit bitmap file must be placed the user needs to understand the environment of the printer instance to which they are printing.
- The environment of the printer instance determines on which workstation the print job is rendered. Where the inhibit bitmap file needs to be placed depends upon what workstation the job is rendered.

Inhibit Bitmap - Local Printer Instances Functions

If the printer instance is local to the workstation where the print job is created (e.g., the printer instance is not shared from another workstation on a local area network) rendering of the print job occurs on the given local workstation.

Thus the file specified within the "~i" command in a print job being printed on a local printer instance must reside on the local workstation.

Inhibit Bitmap - Network (Shared) Printer Instances Functions

If the printer is a shared instance (e.g., shared from another workstation attached to a local area network) the print job is rendered on the server workstation from which it is shared under Microsoft Windows 2000, XP and 2003.

- Thus the file location specified within the command is relative to the server workstation on Windows 2000, XP and 2003; for example, it must exist in that location on the server workstation.
- Under Microsoft Windows Vista, the rendering of the print job may be performed (a) on either the client (that is printing to that instance) or (b) on the server workstation which is sharing that instance depending upon the setting chosen within the printer instance.
- Thus the file location specified within the command depends upon your settings within that instance for printing under Windows Vista.

Inhibit Bitmap File Placement Examples

For example placing a "~iC:\Test\inhibit.bmp" text object within a Corel Draw print job against a local HDPii printer instance under Windows XP causes the printer driver to look for a file with that name and location on the local workstation.

The location of the inhibit area within the print job is the upper left hand corner of the page where the TextOut string is placed upon the drawing within the application.

Inhibit Bitmap File Description

The inhibit bitmap file must contain one bit per pixel (e.g., Monochrome) at 300 dots per inch. If the inhibit bitmap is larger than the page size it is trimmed to fit.

- The normal print size for a HDPii CR-80 card is 2.204 by 3.452 inches.
- With that print size, the maximum size of the inhibit bitmap area would be 661 by 1035 pixels. Black pixels within the image file produce an inhibit covering on the card.

Section 12: Packing the Card Printer

The purpose of this section is to provide the User with a specific packing procedure for the Printer.

Follow this instruction to pack the Card Printer for transport.

Step	Procedure
1	Clean the inside of the Printer with deionized air. Wipe it down with a lint-free cloth.
2	Clean the Printhead with a Printhead swab.
3	Pack the Printer in the original carton and packing materials.
4	Be sure to enclose any necessary paperwork, test cards, etc.

Section 13: Firmware Updates

The purpose of this section is to provide the User with information on the internal software or Firmware, which controls all aspects of the Printer's operation. New Firmware versions may be released containing enhancements, such as improved reliability, added features or better print quality. New Firmware updates can be downloaded from the Internet.

- Refer to the **Fargo Workbench Printer Utility User Guide** to download and install Firmware updates. See the Fargo website to access this document.
- **Important:** This is a new Printer. Once new Firmware is released and made available (via Step 2 below), Steps 3 through 14 in this procedure will be enlarged with "real world" populated windows and dialogs. Until that time, please review this procedure only for future use.

Performing the Firmware Updates

Step	Procedure
1	Type in: <u>www.fargosupport.com</u> to bring up the web site, as shown below.

Display A – Card tab (**Diagnostics** button)

💩 HDPii Card Printer Printing Preferences 🛛 🔹 💽		
Magnetic Encoding K Panel Resin Supplies		
Card Device Options Image Color Image Transfer		
Card Size		
CR-80 💌 💿 inches O mm		
Print Width: 2.204 🗧 Print Length: 3.452 📫		
Card Type		
Fargo UltraCard III		
Orientation Image: A contrait Image: A contrait Copies		
Diagnostics Test Print About		
ToolBox		

Display B – Fargo Workbench Printer Utility (Printer Information tab)

🗟 Fargo Workbench Pri	nter Utility	
<u>File A</u> ctions <u>H</u> elp		
Utilities	Printer Information	
Card Samples Card Samples Run Tests Printer Information Print Spooler Print Spooler Print Viewer	Printer Information Ribbon Information Remote Printer Serial Number: A7120464 Card Count: 5164 Firmware Version: 1.0.2 SecureMark Enabled: No	e LCD Advanced Settings Sensors Film Information Installed Options Image: Sensors Film Information Image: Sensors Film Information Image: Sensors Sensors Image: Sensors Magnetic Encoder Image: Sensors Image: Sensors Image: Sensors Sensors Image: Sensors Magnetic Encoder Image: Sensors Sensors I
Technology Cards		
Print Security		
		HDP5000 Card Printer

Step	Procedure
2	This will launch the Technical Support page.
	Click on the Firmware selection box.
	Using the drop down menu, select the Printer.
	Click on the Go button, as shown below.



Step	Procedure
4	Click on the Printer name under Printer Firmware to begin the download.
5	Click on the Save button to save the file.
6	Click on the Save button to save the file to the computer's Desktop.
7	Click on the Close button to close this dialog when the download is completed.
8	From the computer's desktop, double click on the Firmware .exe file to un-zip it.
9	Click on the Browse button on the WinZip Self-Extractor window.
10	Select the Desktop, and then click on the OK button in the Browse for Folder dialog.
11	Click on the Unzip button in the WinZip Self-Extractor window to unzip designated files.

Step	Procedure
12	Select Upgrade Firmware in the Action <u>s</u> dropdown menu, as shown below. This brings up the Upgrade Firmware window, as shown below.
	See the Fargo Workbench Printer Utility User Guide at this time.



Performing the Firmware Updates

Step	Procedure	
13	Select the Desktop from the Browse menu.	
	Click on the .frm file.	
	Click on the Open button.	
	Click on Upgrade to send the Firmware to the Printer.	
14	This completes the Firmware Update process.	

Section 14: Fargo Technical Support

The purpose of this section to provide the User with an efficient, step-by-step procedure to be used when contacting Fargo Technical Support as needed for the Printer.

Contacting Fargo Technical Support

Step	Procedure	
1	Read the suggested Sections of the Technical Service and Maintenance Manual in order to troubleshoot the Card Printer.	
	As needed, contact the Fargo Technical Support Group by phone at (952) 941-0050 or by fax at (952) 941-1852 for additional, technical assistance.	
	OR	
	Contact Fargo Technical Support via the Web:	
	http://www.fargosupport.com/	
2	Position a phone near the Printer and Computer so Fargo technicians can troubleshoot the Printer(s) with efficiency.	
3	Please have a self-test and a sample card ready when calling Fargo Technical Support.	

Reading the Serial Numbers on a Fargo Printer

The purpose of this section is to provide updated instructions for reading serial numbers on a Fargo Printer.

Finding out when a Card Printer was manufactured

You can determine when your card Printer was manufactured by reading directly from the serial number (affixed to your card Printer).

- 1. Year Built: The first two digits in the serial number indicate the year that the Printer was manufactured.
- 2. Week Built: The second two digits indicate the week.
- 3. **Numeric Order:** The last four digits indicate the sequence number for the numeric order in which the Printer's were built.

Reviewing Example No. 1: Serial Number A1280224

- 1. <u>A1</u>280224: The first two digits in the serial number indicate the year the Printer was built (e.g., the letter and digit A1 indicate the year 2001).
- 2. A1280224: The third and fourth digits in the serial number indicate the week the Printer was built (e.g., the digits 28 indicate week 28 of that year).
- 3. **A128<u>0224</u>**: The last four digits indicate the sequence number for the numeric order in which the Printer's were built.

Section 15: Reviewing Spare Parts Lists

Reviewing Spare Parts List for

HDPii Series Recommended Spare Parts List Effective Date: To be added at a later date For current pricing see <u>http://www.fargopartner.com/support_services/</u>

Section 16: Glossary of Terms

Term	Definition
24-bit color	A color depth for an image that uses 8 bits for each color (red, blue, green) combining the possible 256 shades to provide a color depth of 16.7 million colors.
AC - Alternating Current	An electrical current that reverses its direction at regular intervals (typically 50 - 60 times a second).
Adhesion	The firm attachment of a material to the card surface, confirmed by using the Tape Test -pulling an applied piece of adhesive tape (Scotch 600 or equivalent) off the card at 1 sec/in to see if any material is pulled off by the tape.
Algebraic	A type of color matching that takes the colors value of pixels and applies them to an algebraic equation to adjust the levels of hue, saturation and brightness.
ANSI (American National Standards Institute)	The United States Representative to ISO, providing standardization for U.S. Manufactures prior or in addition, to acceptance by ISO.
ASCII (American Standard Code for Information Interchange)	A standard for processing information in computer processors. An 8-bit character set of 255 decimal numbers, each assigned to numbers, letters, punctuation and special characters.
AT	Refers to an IBM standard in early computing with regard to the chipset and function of the Parallel Port, set up in the BIOS.
B (Black)	Black Dye-Sublimation panels are distinguished from the black panel using resin by the use of B for Dye-Sublimation black. K denotes resin black.

Term	Definition
Barcodes	A series of alternating black and white stripes, of varying widths (each character denoted by a set number and width of black stripes) that allows characters to be optically read by a computer.
batch print	A file sent down from the computer that contains commands to print a number of cards, sequentially.
Battery Back-up	A power supply that can keep AC electronic equipment running for a short time when power is interrupted, allowing enough time for the user to save data and close the machine properly.
Bi-directional	A communication standard that allows two-way data transfer between PC and Printer.
BIOS (Basic Input/Output System)	The part of the operating system in a computer that handles communication between the PC Board and its peripherals. Typically residing in chip-based, non-volatile memory.
Bit	An abbreviation for binary digital. Each bit is an element of information that can have two states: off and on.
Bit map	A graphic produced by an array of pixel elements with the color hue, brightness and saturation information stored in bits. The more bits, the more values and thus the greater variety. 1 bit color is black and white, 8-bit color produces 256 shades of gray and 24-bit color can produce 16.7 million colors.
Board	A term used for the circuit Board, a hard mylar plate made of many layers, that holds the electronic circuit elements and wire traces.
Boot-up	A series of operations that the Printer runs through when power is first applied including a series of initializing, status testing and a diagnostics program to ensure a ready state.
Buffer	A block of memory, in the Printer or PC, that holds print files until the processor is ready to print them.
Cable	A set of conductors wrapped together and often concealed within insulation, used for signal transfer from one device to another, with connectors on either end that allows the cable to be removed.

Term	Definition
Cache	A type of memory Buffer to store data temporarily, used to hold information that is most often exchanged between controller and peripheral, to expedite data transfer.
Calibrating	A procedure to adjust an electro-mechanical device so that it operates within established parameters.
Cleaning Roller	High tack Rollers positioned just after the input hopper to lift debris off the card as it rolls over it. A clean card surface improves print quality.
CD (Compact Disc)	A 4.75 inch (12 cm) optical disk that stores data, written too and read from using a laser.
DMA (Direct Memory Access)	Channels designated within the Windows operating environment that are used for dedicated high-speed communication between the PC and the Printer port.
Centronics	A parallel communications interface that has become the standard for connections to Printers, designed by the Centronics Corp.
Coercivity	The property of a Magnetic Stripe that indicates the amount of force needed before magnetic saturation, measured in Oersted (Oe).
Color matching	The process of adjusting color hue, saturation and brightness, to duplicate a desired color. An algorithm within the Driver, which adjusts the color balance and provides output with the desired color, automates this process.
Compressed air	Air stored in a tank or produced by an aerosol can, delivered by through nozzle at a high speed. Used in the Printer to blow out debris.
Contrast	The degree of difference in luminance of two areas.
Control panel	The panel on the Printer from which the user can control Printer functions. The Printer is usually composed of the control buttons and an LED or LCD display.

Term	Definition
CR-79	A card dimension standard of 2.0625 L X 3.3125 W (+/-0.002 W, +/-0.005 L) or 52.400 X 84.150 mm.
CR-80	A card dimension standard of 2.125 X 3.370 (+/-0.002 W, +/- 0.005 L) or 53.975 X 85.598 mm.
CR-90	A card dimension standard of 2.375 X 3.625 (+/-0.002 W, +/-0.005 L) or 60.325 X 92.075 mm.
CR-100	A card dimension standard of 2.625 X 3.875 (+/-0.002 W, +/- 0.005 L) or 66.675 X 98.425 mm.
Cursor	The marker in the LCD display Window that indicates the active selection.
Darkness	A reference to color saturation.
DB-9	A 9 pin, D-shaped connector, typically used in serial port interfaces.
DC Motor	A Motor that works on DC with continuous motion.
DC (Direct Current)	Electronic flow that is unidirectional, flowing from the positive (+) to negative (-) of a power source.
Default	A setting or parameter that comes preset from the factory in Driver or Firmware. Performance parameters can be customized in the Driver, but can be reset to the factory values usually through the push of the default button. The default values for the Firmware are usually denoted on a label attached to the Printer.
Defrag	Abbreviation for defragmenting. The process of positioning the data in contiguous sections on a hard drive so that it uses space more efficiently.
DIP switches (Dual In-line Package Switches)	A small array of mechanical switches installed on the Board that can be configured to change Printer operations including providing a variety of self-tests.

Term	Definition
Direct-to-Card (DTC) Printing	The Direct-to-Card printing process prints digital images directly onto any plastic card with a smooth, clean, glossy PVC surface.
Dither	A system of distributing dots to control the hue, brightness and/or saturation. In monochrome printing, this controls the brightness. In color printing, Dithering can supply a larger color gamut than non-Dithering. In the Driver, Dither modes can be selected to provide better image quality depending on the type of image to be printed.
Dongle	A peripheral that attaches to a port to act as a key for an installed application. The PC is able to run that application only when the dongle is installed. Typically, it works as a pass-through device and is connected in serial to the parallel cable.
Dot	The smallest unit of an image that the Printer is able to produce. The smaller the dot, see dot pitch, the sharper the image.
Dot pitch	A measurement of image sharpness denoting the width of the dots that makes up a pixel. The smaller the pitch, the sharper the image.
Download	The transfer of a data file from one device to the other over a network or cable, typically from the Internet to a PC.
DPI (Dot Per Inch)	A measurement of the Printer resolution indicating how many dots a Printer can produce in a linear inch.
DRAM (Dynamic Random Access Memory)	A microchip based volatile memory storage device. The Printer uses this to Buffer a print job, transferred from the PC, until the Printer is able to process the packet.
Driver	Software utility installed in Windows, that interfaces an application to rasterize image data and include command codes so the Printer can process the file.
Duplex Printing	Printing on the front and the back of the card.

Term	Definition
Dwell Time	The speed at which the card moves across the Transfer Roller, measured in seconds/inch (sec/in). This can be adjusted in the Driver to ensure adhesion and card flatness.
Dye Migration	The diffusion of dye out of the card surface and into another receptive surface, such as a vinyl pouch card holder, resulting in a faded image.
Dye-Sublimation	Also called dye diffusion/thermal transfer, it is the process of heating a dye suspended in a cellulous substrate until the dye can flow, diffusing into the dye receptive surface of the card or InTM film. This produces the image in the surface of the card.
E-card	An abbreviation for electronic card. A generic term used to reference any card with built-in electronic devices such as Smart Cards or prox cards.
E-card Docking Station	The device in the Printer that accepts Smart Cards with an ISO Smart Card contact Station. This allows the user to write to the Smart Card chip with a standard RS-232 interface in the back of the Printer or with the optional built-in Encoder.
Edge-to-Edge	Refers to the maximum printable area on a card resulting in printed cards with virtually no border.
ECP Mode (Enhanced Capabilities Port Mode)	A type of Parallel Port mode, developed by Microsoft, to increase the port throughput and improve performance.
EE Memory	An abbreviation for EEPROM.
EEPROM (Electrically Erasable Programmable Read Only Memory)	A microchip based non-volatile memory storage device that can be rewritten in the field. The chip can hold new values as the Printer adapts its operational parameters.
Encoder (Smart Card)	An electro-mechanical interface to transfer data from the PC to a chip or Magnetic Stripe built into the card.

Term	Definition
Encoder (wheel)	An electromechanical device, attached to a shaft that detects the change in rotational position, incremented to count ticks per revolution. The Printer's Encoder wheel both detects motion and measures the amount of rotation in the movement of the Ribbon.
Engine	A generic term for a collection of systems and mechanisms that is dedicated to executing a specific function. A Printer that also laminates would have both a print engine and a Lamination engine.
EOF (End Of Form)	The trailing edge of the card, detected to indicate when the Printer should stop printing.
EPP (Enhanced Parallel Port)	A type of Parallel Port mode, developed by Intel, to increase the port throughput.
EPROM (Electronically Programmable Read Only Memory)	A microchip based non-volatile memory storage device that cannot be rewritten in the field. Firmware for many Fargo Printers is stored on these chips and so a change of the chip is necessary for an upgrade.
Escape sequence	A string or control character that indicates to the processor that what follows is a command and not data.
ESD (ElectroStatic Discharge)	The discharge of static electricity (high voltage, low current) that can damage electronic devices.
Ethernet	A system of networking a series of computers for the sharing of data or peripherals.
Film	A thin flexible transparent sheet used to carry dye-impregnated material or resin to be transferred to the card.
Firmware	The instruction set, stored in chip memory, inside the Printer that controls functional and operational data. Some models require a chip change for updates; some Firmware can be changed by reprogramming from the PC.

Term	Definition
Flash Memory	A microchip based non-volatile memory device that holds its data when power is removed. This allows for field reprogramming of the Printer commands, such as Printer Firmware upgrades, without the necessity of changing chips.
Font	A character set similar in style and form. Fonts can be graphical or mathematical constructs, represented by a series of dots or an Assembly of curves and lines.
FPGA (Field Programmable Gate Array)	A microchip with configurable logic circuits installed that takes care of the very high speed and intensive data manipulations needed by the printing engine.
Full bleed	Printing that covers the entire card surface.
Gamma	The degree of contrast of an image or the display of a monitor determined by the slope of a characteristic curve relating optical density to relative log exposure.
Glossy / Matte	A smooth polished surface in comparison to a rougher matte surface. Fargo matte cards have a surface index (Ra) of approximately 65 microinches while glossy have a Ra = 3.
Glossy PVC	A card made of PVC with a smooth polished surface (Surface roughness of approximately 0 - 10 micro-inches). This is required for direct to card Dye-Sublimation printing.
Graphical Device Interface (GDI)	A Windows standard for protocol between Drivers and applications and the Windows interface. An application uses a Driver to rasterize the data in the format necessary for the Printer but also for the Windows interface to execute the print commands.
Gray Scale	A graduation through the various brightness levels from white to black.
Halftoning	A process in monochrome printing that simulates continuous tone by using changes to the distribution of single dots. Increasing the number of dots in a given area increases the darkness even though the individual dots stay the same size.

Term	Definition
Hard Drive	A high capacity storage device in a PC consisting of non- removable magnetically encodable platters.
Hardware	Physical components of a system such as the Printer, the PC, the power supply.
(High Definition Printing™)	The High-Definition Printing process prints full-color images onto clear transfer film (InTM). The film is then fused to the card through heat and pressure via a heated Roller. The Printhead is capable of 256 shades with a sharper print and better color match.
Head	Abbreviation for Printhead.
Heat sink	A device used to dissipate heat into the ambient.
Heat Seal	A resinous film transferred by the Printhead onto the back of an intermediate transfer film to facilitate adhesion.
HiCo (High Coercivity)	The Coercivity value of magnetic media between 2500 - 4000 Oe (ISO 7811-6). Most High Coercivity cards are 2750 Oe.
HTML (HyperText Markup Language)	A standard protocol used to format text files for use in a browser or on the Internet.
HTTP (HyperText Transfer Protocol)	A standard protocol by which computers can transfer data, compatible through multiple platforms.
IC (Integrated Circuit)	An electronic device that contains many individual circuits interconnected and placed within a discrete package.
ID (Identification)	An abbreviation for identification.

Term	Definition
IEEE 1284 (Institute of Electrical and Electronics Engineers 1284)	A standard method of signaling for a bi-directional parallel interface on personal computers. To ensure proper Printer communications and image output, Fargo recommends a parallel interface cable that complies with this specification.
Image	A collection of pictures or graphical elements that compose the visual features on a card. Also refers to the digital representation.
Inhibit (panel)	The Inhibit or <u>I</u> designation under YMCI, YMCKI, and YMCKIKI indicates the ability to prevent the transfer of film to the card surface. Users can select these Ribbon types to prevent film from transferring over security features, signature panel or other areas of special interest on the card surface.
Input	Any data or material being transferred to the Printer.
Input Hopper	The area of the Printer that stores the blank cards, ready to print.
Intermediate Transfer Media (InTM)	A thin flexible material coated with a resin material into which the dye is transferred from the Ribbon by the Printhead. The film is then transferred to the card surface by the Transfer or Hot Roller.
ISO	From the Greek, iso, meaning same. Used to represent data from the International Organization for Standardization.
JIS II (Japanese Industrial Standard)	The standard for encoding to a Magnetic Stripe provided by the Japan Standards Association. The single track is as wide as ISO tracks 1 and 2 combined and in the same approximate location as those tracks but on the front of the card. The Coercivity level is 600 Oe.
K Panel	An area of a multicolored Ribbon (e.g., YMCK) that contains black resin for transfer to the card surface. Also used in reference to the application of preference to items printed on the card - those using the black panel in lieu of a process (YMC) black.
Lamination	The application of a film or resinous substance, fused by heat and pressure, to the surface of a card.

Term	Definition
LAN (Local Area Network)	An array of several computers connected through a series of data transfer cables for the sharing of data and peripherals.
Landscape	A document layout that is viewed with the document's long axis in a horizontal orientation.
LCD (Liquid Crystal Display)	A device that contains a liquid crystal between two pieces of polarized film through which reflected or ambient light can pass. When a current is applied, the liquid's polarity changes and blocks the passage of the light resulting in an opaque area of the display. The areas are arrayed to form characters.
LED (Light Emitting Diode)	A semiconductor that emits light when a current is applied.
Media	A generic reference to anything onto which the Printer can transfer an image including cards, Ribbon and film.
LoCo (Low Coercivity)	The Coercivity value of magnetic media between 250 - 600 Oe (ISO 7811-2). Most Low Coercivity cards are 300 Oe.
LPT Port (Line Printer Port)	The system abbreviation for a PC's parallel Printer port.
Mag encoding	The process of orienting successive magnetic bits to produce a serial data string.
Mag stripe	An area of the card with an applied or impregnated ferrous material that can hold encoded data through a series of prescribed polarity changes.
Mag Track	An area of a magnetic strip running the length of the card, with a given width and position, constitutes a track. This is the area dedicated to one data string, restricted to specific rules of format. ISO standards specify three Magnetic Tracks on the back of a card. The JIS standard specifies one track on the front.
Mag Verify	A process to confirm proper magnetic encoding. After encoding, the information is read off back and compared to the intended string.

Term	Definition
MB (Megabyte)	A unit of storage that equals 1,048,576 bytes.
Memory	A generic term for any device that stores digital information using magnetic media or digital chip storage device.
Menu	A descriptive list of headings above nested functions that aid navigation to a specific operation. These are found in computer applications, with the heading at the top of a subset of like functions. They are also on the Printer LCD control panel.
Monochrome	An image composed of a single color.
Network	A series of computers connected by data transfer cable for communication and sharing of functions and peripherals.
Oersted (Oe)	The unit of magnetic field strength named after Dutch scientist Hans Christian Oersted who found the science of electromagnetism.
Offset	The prescribed distance between a reference point and the target point. The offset in card printing can refer to the position of the image relative to the leading edge or the distance of the start of magnetic encoding from the leading edge of the card.
O-Ring	A rubber ring used as a belt in several media driving applications.
OS (Operating System)	The instructions installed on the computer hard drive that run the computer's operations and applications. The Driver used for any given OS will differ from other platforms. The correct version Driver must be loaded for the Printer to interface with the OS and the application to print.
Output	Any product of the Printer including card image, encoded data and Lamination.
Output hopper	The portion of the Printer that accepts the completed cards.
Overlay	A resin-like substance that is transferred by the Printhead to the card surface over a printed dye image to prevent image fading, increase abrasion durability and prevent dye migration.

Term	Definition
Oversized Cards	Oversized cards are used for more efficient visual identification and are available in many non-standard sizes. The most popular sizes are CR-90 (3.63 x 2.37/92mm x 60mm) and CR-100 (3.88 x 2.63/98.5mm x 67mm).
Overlaminate	Protective clear or holographic material to increase security and durability applied over the printed surface with a hot Roller.
Parallel	A method of data transfer in which serial data is divided into sections and sent simultaneously down parallel wires to speed transfer rate.
Parallel Port	A communication socket on a device that allows for parallel data transfer.
PC (Personal Computer)	A stand-alone, programmable, electronic device that can store, retrieve and process data consisting of a CPU, mouse, keyboard and monitor.
PCB (Printed Circuit Board)	A solid, multi-layered plate on which electronic elements are attached, either through the Board or on the surface.
Peel	The removal of a film or Ribbon from a card surface (at a perpendicular angle) to ensure proper transfer, then separation, from the card surface.
Peel-Off	A bar on the Lamination section that holds the film at the correct position and provides proper peel angle.
Peripheral	Any device that is attached externally to a PC. These often share the same data cable or port as a Printer and can be the source of communication problems.
Term	Definition
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Pinch Roller	A free spinning (non-driven) Roller that presses the card against the drive Roller, on the opposite side, to ensure an adequate normal force for proper traction.
Pixel	Short for picture element. The smallest element of a graphic.
Platen	The hard rubber Roller that drives the media through the Printer, providing support to the backside of the media during printing or laminating.
PET	Abbreviation for polyester terephthalate, often called polyester. Sheets of PET are laminated with sheets of PVC to produce thermal acceptance composite cards.
Port	A communication interface, serial or parallel, used for the transference of data. Includes USB and Ethernet.
PolyGuard Overlaminate	A 1-mil or .6-mil thick polyester material that enhances card security and durability applied over the printed surface with a hot Roller. Available as clear or with embedded holographic-type security images.
Portrait	A document layout that is viewed with the document's long axis in a vertical orientation.
Potentiometer	An electronic resistor with a variable resistance value that can be mechanically set.
Print Driver	A software utility that serves as an interface between the Printer and the Windows GDI (Graphical Device Interface), making the Printer's functions available through the software application. It also provides the format information for the rasterizing of the print file including any necessary escape or function commands.
Print Job	A file of one or more cards for the Printer to print, including image data and Printer functions, transmitted through the parallel interface and at times stored temporarily in the print Buffer and spooler.
Print Server	A device used to connect and control a Printer on a network.

Term	Definition
Printhead	The device on a Printer that produces the image on the media.
PVC	Abbreviation for polyvinyl chloride, often called vinyl. PVC is the component of the 0.002 thick clear, dye receptive film on the surface of the identification card and is the primary component of the identification card cores.
Queue	A sequence of files or sets of data, awaiting transmission or processing.
Proximity (Prox) Card	Proximity cards allow access and tracking utilizing contactless technology, usually by communicating through a built-in antenna.
RAM (Random Access Memory)	A storage device for digital information to be held temporarily, to facilitate processing.
Rasterize	The process of converting the elements of a graphic into a bitmap to be printed.
Reboot	Cycling the power to the Printer so that it resets and reinitializes.
Registration	The quality of the alignment of the separate primary-color images: YMCK.
Resin	A semi-solid material.

Term	Definition
Resolution	The number of individual pixels in a graphic, taken over a given length, used to indicate the sharpness of the picture and the level of detail. The number of elements in the Printhead determines Fargo Printer resolution.
RFI (Radio Frequency Interference)	Electromagnetic waves radiated by poorly shielded cables or electronic devices that interfere with the operation or data transfer of another device.
RFID (Radio Frequency Identification)	This is a way of transmitting information via radio frequency. Data is sent from an RFID transceiver to an RFID tag (that is embedded in a Resin Ribbon).
RGB (Red/Green/Blue)	The three primary colors of the luminance or additive, model. Combinations of these three colors can produce practically all the colors of the spectrum that humans can detect. Computer monitors operate on an RGB model.
Ribbon	The dye impregnated film that is used for color printing.
Ribbon cable	Parallel wires held flat in a row by plastic insulation.
RMA number (Return Merchandise Authorization number)	A number, acquired from Technical Support, which authorizes the return of merchandise for repair or credit.
Roller	Elements of the Printer used for the transport of media consisting of a rotating steel shaft (for Ribbon) or a rotating steel shaft with a rubber cylinder installed at the shaft midpoint (for moving cards).
RS-232	An interface standard, established in 1969 by the Electronic Industries Association, regarding the connecting of computer peripherals.

Term	Definition
Saturation	A measure of the degree of color, from gray, with the same brightness.
Self-test	A pre-determined print file used to confirm Printer operation typically sent from the Driver or stored in the Printer's memory.
Sensor	An electro-mechanical/electro-optical device used to indicate a change in state in the Printer such as when a card reaches a certain location.
Serial communications	The transfer of data, one bit at a time and in sequential order, using a single wire.
Serial interface	A sub D 9 pin input/output port on the Printer, used for serial communication with the PC for AS400 operating systems or for e card encoding.
SIMM (Single In-Line Memory Module)	An array of memory chips, attached to a printed circuit Board that installs in a slot on the main Board.
Simplex	Single-sided printing.
Smart Card	Smart cards have an embedded computer circuit that contains either a memory chip or a microprocessor chip. There are several types of Smart Cards: Memory, Contact, Contactless, Hybrid (Twin), Combi (Dual Interface), Proximity and Vicinity.
Software	Instructions saved in computer memory that directs the computer to perform certain tasks and functions.
Spooler	A computer application that allows the spooling of print jobs.

Term	Definition
Spooling	Rather than moving a print job directly to the Printer, the job is written to the disk so that the user can access the application faster while Windows takes care of printing in the background.
SS (Start Sentinel)	The character denoting the end of a magnetic data string.
Stacker	The device that moves the finished cards onto the output column ordering them First In, First Out.
Stepper Motor	A Motor whose shaft turns in discrete steps, rather than continuously.
String	A sequence of characters that form a line of data.
Surface mount	A method of mounting circuit elements onto the surface of a circuit Board, attached at solder pads, rather than through holes in the Board.
Surge Protector	An electronic device, placed in serial to the Printer's power supply, that prevents damage to the Printer from electronic surges and electrical current that is outside of the normal parameters.
Switch Box	An electromechanical device to which a user can connect several peripheral devices to the Parallel Port simultaneously, yet using the selector switch to designate the active port.
TAC	Thermal Acceptance Composite cards. Card stock produced by laminating sheets of PVC with sheets of PET for better thermal distortion resistance. Ultra III cards.
Temp file	A temporary file, generated automatically by Windows, to store the information for an active document. Windows should delete these files when the application is closed.
Test Print	A file stored in or generated through windows that is sent to the Printer to test basic functionality.
Thermistor	An electronic resistor on the Printhead with a resistance value that varies in proportion to the heat to which it is exposed.

Term	Definition
Thermocouple	A device for measuring temperature using a junction of two wires of dissimilar metals that produce a voltage when heated that varies proportionally with the temperature.
Thin Film Overlaminate	A 0.25-mil thick resin material that enhances card security and durability applied over the printed surface with a hot Roller. Available as clear or with embedded holographic-type security images.
Through-hole	A method of mounting circuit elements with the leads passing through holes in the circuit Board and soldered on the opposite side.
Timeout	An interruption of a print job that occurs when a function is not completed in the time allotted by the operating system.
TOF (Top of Form)	The leading edge of the card, as it travels through the Printer.
Track	The area on a mag stripe designated to contain the magnetic data string.
Troubleshooting	The process of investigating and determining the cause of a problem.
TrueType (TT)	A font format that produces each character using a mathematical equation, rather than a graphical representation, resulting in a much sharper, cleaner image.
Update	The process of installing a new revision of software or Firmware to implement new changes to the Printer's command codes and procedures.

Term	Definition
UPS (Un-interruptible Power Supply)	An AC power supply, typically powered by batteries, which provides temporary power to the PC or Printer during an interruption of the supply voltage.
USB (Universal Serial Bus)	A 1.5M/sec (12Mbit/sec) serial communication interface that can support 127 separate devices consisting of 4 wires: power, ground, data in and data out.
Virtual Memory	A technique used by Windows when chip memory is exhausted, in which data is written to the hard to hold data temporarily and support Window's operations.
Wrinkle	The appearance in the card image of wavy or arched lines, either colored or clear, caused by improper film or Ribbon tension.
YMC	The designation of colored Ribbon by the panels of color in the order in which they are printed: Yellow (Y), Magenta (M) and Cyan (C).
ҮМСК	The designation of colored Ribbon by the panels of color in the order in which they are printed: Yellow (Y), Magenta (M), Cyan (C) and Black (K).
ҮМСКН	The designation of colored Ribbon by the panels of color in the order in which they are printed: Yellow (Y), Magenta (M), Cyan (C), Black (K) and Heat Seal (H).
ҮМСКК	The designation of colored Ribbon by the panels of color in the order in which they are printed: Yellow (Y), Magenta (M), Cyan (C), Black (K), Black (K) (the second K is for backside, black only printing).
ҮМСКО	The designation of colored Ribbon by the panels of color in the order in which they are printed: Yellow (Y), Magenta (M), Cyan (C), Black (K) and Overlay (O).
ҮМСКОК	The designation of colored Ribbon by the panels of color in the order in which they are printed: Yellow (Y), Magenta (M), Cyan (C), Black (K), Overlay (O), Black (K) (used for backside, black only printing).

Term	Definition
YMCI	The designation of colored Ribbon by the panels of color in the order in which they are printed: Yellow (Y), Magenta (M), Cyan (C), and Inhibit (I).
ҮМСКІ	The designation of colored Ribbon by the panels of color in the order in which they are printed: Yellow (Y), Magenta (M), Cyan (C), Black (K) and Inhibit (I).
ҮМСКІКІ	The designation of colored Ribbon by the panels of color in the order in which they are printed: Yellow (Y), Magenta (M), Cyan (C), Black (K), Inhibit (I), Black (K) (the second K is for backside, black only printing), and Inhibit (I).

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