# OWNER'S INSTRUCTION MANUAL

## DECT 6
## CORDLESS TELEPHONE SYSTEM

CORTELCO

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# THANK YOU
# FOR PURCHASING THE
# 6012 DECT 6
# CORDLESS TELEPHONE

**We want you to know all about your new telephone,** how to install it, the features it provides, and the services you can expect from its use. We have included this information in your Owner's Instruction Manual.

## PLEASE READ BEFORE INSTALLING AND USING YOUR NEW TELEPHONE

# Important Safety Instructions

Always follow basic safety precautions when using your telephone to reduce the risk of fire, electical shock and injury.

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink, laundry tub, in a wet basement, or near a swimming pool.
5. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
6. Slots and openings in the cabinet and the back or bottom are provided for ventilation. To protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on the bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be damaged by persons walking on it.
9. Do not overload wall outlet extension cords, as this can result in the risk of fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on this product.
11. To reduce the risk of electric shock, do not disassemble this product. Instead, when some repair work is required, take the unit to a qualified technician. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
    a. When the power supply cord or plug is damaged or frayed.
    b. If liquid has been spilled into the product.
    c. If the product has been exposed to rain or water.
    d. If the product does not operate normally by following the operating

instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.

e. If the product has been dropped or cabinet has be damaged.
f. If the product exhibits a distinct change in performance.

13. Avoid using a telephone during an electrical storm. There may be a risk of electrical shock from lightning.
14. Do not use the telephone to report a gas leak in the vicinity of the leak.
15. Plug the power adaptor into an electrical outlet that is near the equipment and easily accessible.

## Safety Instructions for Handset Battery Pack

## CAUTION:

There is a danger of explosion if the batteries are incorrectly replaced. Use only approved batteries in the handset of your telephone. To reduce the risk of fire or injury, be careful not to short the batteries with conducting materials such as rings, bracelets, and keys. The batteries or conducting material may overheat and cause burns.

**CONTAINS NICKEL-METAL HYDRIDE BATTERY. BATTERY MUST BE RECYCLED OR DISPOSED OF PROPERLY**

1. Do not dispose of the batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
2. Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
3. Exercise care in handling batteries in order not to short the battery with conducting materials such as rings, bracelets and keys. The battery or conductor may overheat and cause burns.
4. Charge the batteries only in accordance with the instructions and limitations specified in this manual.
5. Observe proper polarity orientation for the batteries as marked in the telephone.
6. Do not mix old and new batteries.
7. Do not mix batteries of different sizes or from different manufacturers.

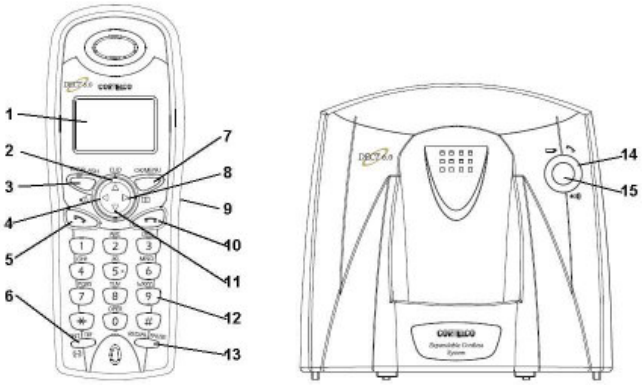
# Unpacking and Installation

## Box Contents

The following items should be packed with your 6012. Please contact your dealer if any of them is missing.

| | |
|---|---|
| Base | 1 |
| Handset | 1 |
| Power Adapter | 1 |
| Belt Clip | 1 |
| Line Cord | 1 |
| Battery | 2 |

# Telephone Part Identification




| | | | |
|---|---|---|---|
| 1 | LCD | 9 | 2.5 mm Headset Jack |
| 2 | CID Review/Volume Up | 10 | Hang Up Button |
| 3 | Esc/Flash Button | 11 | CID Review/Volume Down |
| 4 | Speaker Button | 12 | Dial Pad |
| 5 | Answer Button | 13 | Redial/Pause Button |
| 6 | Intercom/Transfer Button | 14 | Ring/Charge Indicator |
| 7 | Ok/Menu Button | 15 | Page Button |
| 8 | Phone Book Button | | |

# Installation

## Desk Mount

1. Connect the power adapter. The power adapter connects to the round jack on the bottom of the base. Plug the large part of the adapter into the wall outlet. Use only a 6V DC 350mA, center positive Class 2 adapter.
2. Connect the line cord. The line cord conncects to the telephone line jack on the bottom of the base.
3. Ensure that the batteries are installed in the handset by removing the battery cover.
4. Place the handset on the base.

## Wall Mount

1. Connect the power adapter and the line cord. See Steps 2 and 3 above.
2. Mount the base on the telephone wall jack.
3. Ensure that the batteries are installed in the handset by removing the battery cover.
4. Place the handset on the base.

# Initial Setup

After installing the phone, you should configure it for your location. To do this, you will need to set the local area code and the time and date. There are several other settings that you may wish to modify. All of these are contained in the SETUP menu which is discussed in detail on the following pages.

# Setup Menu

## Local Code

1. Press MENU.
2. Press CID/UP until SETUP is displayed.
3. Press MENU. LOCAL CODE is displayed.
4. Press MENU.
5. Enter your local area code (3 Digits) with the keypad. Any calls received from this area code will be displayed as 7 digits in caller ID. If you make a mistake, use the ESC/FLASH button to erase.
6. Press MENU to save the LOCAL CODE.

## Set Default

Use this to return the unit to the original settings.

1. Press MENU.
2. Press CID/UP until SETUP is displayed.
3. Press MENU.
4. Press CID/UP until SET DEFAULT is displayed.
5. Press MENU. CONFIRM is display.
6. Press MENU to reset to default or ESC/FLASH to exit.

## Set Time

1. Press MENU.
2. Press CID/UP until SETUP is displayed.
3. Press MENU.
4. Press CID/UP until SET TIME is displayed.
5. Press MENU. The year begins to flash at the bottom right of the screen.
6. Press CID/UP to increase the year value. Press Volume Down button to decrease the year value.
7. When the correct year value is displayed, press MENU. Now the month value begins to flash.
8. At this point, you can enter values for month, day, hour and minutes as described in Steps 6 and 7 above. However, you can also just press MENU 4 times to accept the current values. All values except the year will be reset by any caller ID (CID) calls.

## Time Format

1. Press MENU.
2. Press CID/UP until SETUP is displayed.
3. Press MENU.
4. Press CID/UP until TIME FORMAT is displayed.
5. Use CID/UP or Volume Down to toggle between 24 Hour and 12 Hour Format.
6. When the desired format is selected, press MENU.

## Change PIN Code

Use this selection to change the PIN code that links the handset to the base. The default PIN code is 1234.

1. Press MENU.
2. Press CID/UP until SETUP is displayed.
3. Press MENU.
4. Press CID/UP until INPUT PIN is displayed.
5. Use the keypad to enter the new PIN (4 digits). Use ESC/FLASH to erase numbers.
6. Press MENU when finished.

## Register

Use this option to force the handset to register to a base or to deregister it from a base.

1. Press MENU.
2. Press CID/UP until SETUP is displayed.
3. Press MENU.
4. Press CID/UP until REGISTER is displayed.
5. Press MENU
6. Use CID/UP to select between New Registration, Select Base, and Deregister

### New Register

1. Press MENU. BASE UNIT is displayed.
2. Use CID/UP to select between Base 1 and Base 2.
3. Press MENU. INPUT PIN is displayed.
4. Use keypad to enter the 4 digit PIN.
5. Press MENU. Unit will begin registration. This may take up to 2 minutes.

### Select Base

1. Press MENU.
2. Use CID/UP to select between Base 1, Base 2 and Auto Select.
3. Press MENU.

### Deregister

1. Press MENU. INPUT PIN is displayed.
2. Use keypad to enter the 4 digit PIN.
3. Press MENU. Unit will deregister from base.

## Contrast

1. Press MENU.
2. Press CID/UP until SETUP is displayed.
3. Press MENU.
4. Press CID/UP until CONTRAST is displayed.
5. Use CID/UP or Volume Down to select a contrast value between 1 and 8. The contrast of the screen will change as the numbers are changed.
6. When the desired contrast level is selected, press MENU.

## Language

1. Press MENU.
2. Press CID/UP until SETUP is displayed.
3. Press MENU.
4. Press CID/UP until LANGUAGE is displayed.
5. Use CID/UP or Volume Down to select English, Spanish or French.
6. When the language is selected, press MENU.

## Unit Name

1. Press MENU.
2. Press CID/UP until SETUP is displayed.
3. Press MENU.
4. Press CID/UP until UNIT NAME is displayed.
5. Press MENU.
6. Use the keypad to enter the desired unit name. You may enter up to 8 characters. Use the ESC/FLASH button to erase if you make a mistake.
7. When the desired name is entered, press MENU.

## Recall Mode

This setting changes the flash time of the unit. The choices are EXTRA LONG - 600 mSec, LONG - 300 mSec, and SHORT - 100 mSec. The standard flash time in the USA is 600 mSec which is the default.

1. Press MENU.
2. Press CID/UP until SETUP is displayed.
3. Press MENU.
4. Press CID/UP until RECALL MODE is displayed.
5. Press MENU.
6. Use CID/UP to select between EXTRA LONG, LONG, and SHORT.
7. Press MENU.

## Auto Talk

If Auto Talk is ON, calls will be answered by removing the handset from the base. If Auto Talk is OFF, you must press the ANSWER button to answer a call. The default setting is OFF.

1. Press MENU.
2. Press CID/UP until SETUP is displayed.
3. Press MENU.
4. Press CID/UP until AUTO TALK is displayed.
5. Press MENU.
6. Use CID/UP to select between ON and OFF.
7. Press MENU.

## Dial Mode

Use this option to select TONE or PULSE dialing. The default setting is TONE.

1. Press MENU.
2. Press CID/UP until SETUP is displayed.
3. Press MENU.
4. Press CID/UP until DIAL MODE is displayed.
5. Press MENU.
6. Use CID/UP to select between TONE and PULSE.
7. Press MENU.

## Backlight Time

Use this option to change the time that the display is lighted after coming off hook or pressing a key.

1. Press MENU.
2. Press CID/UP until SETUP is displayed.
3. Press MENU.
4. Press CID/UP until BACKLIGHT TIME is displayed.
5. Press MENU.
6. Use CID/UP to select a value between 5 seconds and 20 seconds.
7. Press MENU.

# Telephone Features

## Receiving a Call

When the phone rings, remove the handset from the base and press the green ANSWER button or the SPEAKER button to answer the call. You may toggle between normal mode and SPEAKER mode by pressing the ANSWER button.

Note: If the phone is configured for AUTO TALK ON, you will be connected as soon as the handset is lifted from the base.

## Placing a Call

To place a call, remove the phone from the base and press the green ANSWER button or the SPEAKER button. After you hear dial tone, dial the desired number.

## Predialing

It is also possible to predial your numbers. To do this, enter the desired numbers first. The numbers will appear on the display and will be dialed out when you press the ANSWER button or SPEAKER button.

## Duration Timer

A timer will start counting 6 seconds after you lift the handset or 6 seconds after you dial a telephone number.

## Ending a Call

To end a call, either press the red HANG UP button or return the handset to the base.

## Dialing

The 6012 is capable of either TONE or PULSE dialing. The default dialing mode is TONE. In almost all cases, that will be correct. To change the dialing mode, see the DIAL MODE section under the SETUP menu.

## Ringer

You may choose from 20 ring tones. Detailed instructions for selecting a ring tone are given in the PROFILE MENU section.

## Redial

There are two ways to redial the last number dialed.

To redial immediately, press the ANSWER button or the SPEAKER button, and then press the REDIAL button.

To review the number before redialing, press the REDIAL button first. The number to be dialed will appear in the dislplay. To dial this number press the ANSWER button or the SPEAKER button. To remove digits from the displayed number, press the ESC/FLASH key. To cancel and return to the idle state, press the HANG UP button.

## Flash

This telephone provides a line break signal for accessing PABX service or for use of Call Waiting from your local telephone company. If you have Call Waiting service, you can use the Call Waiting function per the following instructions.

1. While having a conversation, another party calls and you hear a tone.
2. Press ESC/FLASH once and release. The first conversation is placed on hold and the second call can be answered.
3. Press ESC/FLASH again and release. You may speak to the first caller again and the second call is placed on hold.

## Keypad Lock

To lock the keypad, press and hold the # key for 2 seconds. A small key icon will appear in the display. To unlock, press and hold the # key again for 2 seconds.

## Conference Call

The 6012 can make a conference call between one outside party and two 6012 handsets registered to the same base.

1. Initiate a call to the outside party from one of the 6012 handsets.
2. Once the outside call is connected, press INT/TRF.
3. Dial the registration number of the second 6012 handset.
4. Once the second handset answers, press INT/TRF to create a conference call.

## Transfer

The 6012 can transfer an outside call to any other handset registered to the same base.

1. Press INT/TRF.
2. Dial the registration number of the handset to receive the transferred call.
3. Hang up the phone or wait until the second handset answers and then hang up.

## Intercom Call

The 6012 can make intercom calls between any 2 handsets registered to the same base.

1. Go off hook.
2. Press INT/TRF.
3. Dial the registration number of the handset to receive the intercom call.

## Volume Control

During a call in either handset or speaker mode, you can press CID/UP to increase receive volume and CID/DOWN to decrease volume.

## Profile Menu

This menu allows you to set the tones made by the phone.

### HS Ringer Music

This selects the ringer tone. Ring tones can be assigned for up to five different groups. Numbers placed in these groups will then ring with that tone.

1. Press MENU.
2. Press CID/UP until PROFILE is displayed.
3. Press MENU.
4. Press MENU. The DEFAULT GROUP will be displayed.
5. Press CID/UP until the desired group is displayed.
6. Press MENU.
7. The current MELODY for that group will be displayed. Press CID/UP to select a melody. A sample of each melody will play as you step through them.
8. After the desired melody is displayed, press MENU.

### HS Ringer Vol

This selects the ringer volume. Only one ring volume can be set. It will be the same for all ring groups.

1. Press MENU.
2. Press CID/UP until PROFILE is displayed.
3. Press MENU. HS RINGER MUSIC will be displayed.
4. Press CID/DOWN. HS RINGER VOL will be displayed.
5. Press MENU. The current volume will be displayed.
6. Press CID/UP or CID/DOWN until the desired volume is selected. A sample of the volume will play as you change settings.
7. When the desired volume is reached, press MENU.

## Page Tone

This selects the tone played by the handset when the PAGE button on the base is pressed. There are four different page tones.

1. Press MENU.
2. Press CID/UP until PROFILE is displayed.
3. Press MENU. HS RINGER MUSICwill be displayed.
4. Press CID/DOWN until PAGE TONE is displayed.
5. Press MENU. The current page tone will be displayed.
6. Press CID/UP or CID/DOWN to select a tone. A sample of each tone will play as you change settings.
7. When the desired tone is selected, press MENU. Note that the page tone will not change until the handset is returned to the base.

## Key Tone

This selects the sound that is made when a key is pressed. The choices are: OFF - No Tone, TONE - Each key makes the same tone, and MUSIC - Each key makes a different tone.

1. Press MENU.
2. Press CID/UP until PROFILE is displayed.
3. Press MENU. HS RINGER MUSICwill be displayed.
4. Press CID/DOWN until KEY TONE is displayed.
5. Press MENU. The current key tone setting will be displayed.
6. Press CID/UP or CID/DOWN to select between OFF, TONE, and MUSIC.
7. When the desired tone is selected, press MENU.

## Alarm 1/Alarm 2

The 6012 will allow you to set up to two alarm times. At this time, the ringer of the telephone will ring.

1. Press MENU.
2. Press CID/UP until FUNCTION is displayed.
3. Press MENU. NONDISTURB will be displayed.
4. Press CID/UP until ALARM 1 or ALARM 2 is displayed.
5. Press MENU. The current setting of the alarm will be displayed.
6. Press CID/UP to toggle between ON and OFF.
7. If the alarm is turned on, SET TIME will display and the alarm time will show in the lower right of the display.
8. To set the alarm time, press MENU.
9. Use CID/UP or CID/DOWN to select the hour. Note that you must select the AM or PM value at this time.
10. When the hour is selected, press MENU.
11. Used CID/UP or CID/DOWN to select the minutes.
12. Press MENU. If you have activated an alarm, notice the alarm clock symbol in the display.

## Function Menu

This menu allows you to access the special features of the phone.

### Nondisturb

This feature disables the ringer of the handset. You can choose to have the ringer disabled from 1 to 16 hours or select OFF to have the phone ring normally.

1. Press MENU.
2. Press CID/UP until FUNCTION is displayed.
3. Press MENU. NONDISTURB will be displayed.
4. Press MENU. HOUR and the current NONDISTURB setting will be displayed.
5. Press CID/UP or CID/DOWN to select OFF or the number of hours for NONDISTURB.
6. Press MENU. If you selected a value other than OFF, notice the NONDISTURB symbol in the display.

### Room Monitor

This feature enables you to listen to a room using the transmitter of the handset.

1. Press MENU.
2. Press CID/UP until FUNCTION is displayed.
3. Press MENU. NONDISTURB will be displayed.
4. Press CID/UP. ROOM MONITOR will be displayed.
5. Press MENU twice. ROOM MONITOR will begin to bllink on the display. The unit is now in ROOM MONITOR mode.
6. To use the handset as a room monitor, initiate an intercom call to it from another handset.

## Baby Call

This feature will allow you to program an emergency number. This number will be dialed whenever the phone is taken off hook.

**Warning: If this feature is activated, the phone cannot be used to dial 911.**

1. Press MENU.
2. Press CID/UP until FUNCTION is displayed.
3. Press MENU. NONDISTURB will be displayed.
4. Press CID/UP until BABY CALL is displayed.
5. Press MENU. INPUT NUMBER will be displayed.
6. Press MENU. If a number is stored, it will be displayed. Use ESC/FLASH to delete numbers. Use the keypad to enter numbers.
7. When you are finished entering numbers, press MENU.
8. Press CID/UP. Select ON/OFF is displayed.
9. Press MENU. The current setting (ON or OFF) will be displayed.
10. Press CID/UP or CID/DOWN to toggle between ON and OFF.
11. When the desired setting is selected, press MENU.
12. If you have activated this feature, BABY CALL will flash on the display.

## Walkie Talkie

1. Press MENU.
2. Press CID/UP until FUNCTION is displayed.
3. Press MENU. NONDISTURB will be displayed.
4. Press CID/UP until Walkie Talkie is displayed.
5. Press MENU twice to enter Walkie Talkie mode. The handset will now connect to all other handsets registered to the same base.
6. Press MENU twice to exit Walkie Talkie mode.

# Phone Book

The 6012 can store the numbers of up to 100 of your contacts in the phone book. Names are sorted alphabetically starting with the first character. (If you want your Phone Book sorted by the last name, enter the last name first.)

## Entering a New Number

1. Press PHONEBOOK. The first entry in the phone book is displayed.
2. Press MENU. NEW ENTRY is displayed.
3. Press MENU. INPUT NAME is displayed.
4. Use the keypad to enter the name. Use the 0 key to enter a space. Use the ESC/FLASH key to delete a character. You may enter up to 16 characters.
5. Press MENU. INPUT NUMBER is displayed.
6. Use the keypad to enter the number. Use the ESC/FLASH key to delete a character. You may enter up to 24 digits.
7. Press MENU.
8. Press the HANG UP key to exit the Phone Book.

## Dialing from the Phone Book

1. Press PHONEBOOK.
2. Use CID/UP or CID/DOWN to scroll to the desired entry.
3. Press ANSWER and the number will be dialed.

## Memory Status

This will tell you how many entries are in your phone book.

1. Press PHONEBOOK. The first entry in the phone book is displayed.
2. Press MENU. NEW ENTRY is displayed.
3. Press CID/UP. MEMORY STATUS is displayed.
4. Press MENU. The number of phone book entries is displayed as XXX/100 where “XXX” is the number of phone book entries.
5. Press the HANG UP key to exit the Phone Book.

## Speed Dial

You may store up to 10 of the Phone Book entries as Speed Dial numbers for ease of dialing.

## Storing a Speed Dial Number

1. Press PHONEBOOK.
2. Use CID/UP or CID/DOWN to scroll to the desired entry.
3. Press MENU. NEW ENTRY is displayed.
4. Press CID/UP until SPEED DIAL is displayed.
5. Press MENU. HOT KEY 0 TO 9 is displayed.
6. Press the desired key. The unit will beep to confirm and the phone number will be displayed.
7. Press the HANG UP key to exit the Phone Book.

## Dialing a Speed Dial Number

1. Press and hold the key assigned to the desired speed dial number for 2 seconds. The number will show in the display.
2. Press ANSWER or SPEAKER to dial the number.

## Assigning a Number to a Group

The 6012 allows you to assign your phone book entries to 1 of 5 groups. Groups can have special ring tones assigned to them.

1. Press PHONEBOOK.
2. Use CID/UP or CID/DOWN to scroll to the desired entry.
3. Press MENU. NEW ENTRY is displayed.
4. Press CID/UP until SELECT GROUP is displayed.
5. Press MENU. DEFAULT GROUP is displayed.
6. Use CID/UP or CID/DOWN to scroll to the desired group. The choices are DEFAULT, VIP, FAMILY, FRIEND, and COLLEAGUE.
7. When the desired group is shown, press MENU. The unit will beep to confirm and the phone number will be displayed.
8. Press the HANG UP key to exit the Phone Book.

## Deleting a Phone Book Entry

1. Press PHONEBOOK.
2. Use CID/UP or CID/DOWN to scroll to the desired entry.
3. Press MENU. NEW ENTRY is displayed.
4. Press CID/UP until DELETE RECORD is displayed.
5. Press MENU. The unit will beep to confirm and the next phone number in the phone book will be displayed.
6. Press the HANG UP key to exit the Phone Book.

## Deleting All Phone Book Entries

1. Press PHONEBOOK.
2. Press MENU. NEW ENTRY is displayed.
3. Press CID/UP until DELETE ALL is displayed.
4. Press MENU. CONFIRM is displayed.
5. Press MENU.
6. The unit will beep to confirm and EMPTY will be displayed.
7. Press the HANG UP key to exit the Phone Book.

## Editing a Phone Book Entry

1. Press PHONEBOOK.
2. Use CID/UP or CID/DOWN to scroll to the desired entry.
3. Press MENU. NEW ENTRY is displayed.
4. Press CID/UP until EDIT RECORD is displayed.
5. Press MENU. The name will be displayed.
6. Use ESC/FLASH to delete characters. Use the keypad to add characters.
7. Press MENU. The number will be displayed.
8. Use ESC/FLASH to delete digits. Use the keypad to add digits.
9. Press MENU when finished. The unit will beep to confirm and the edited entry will be displayed.
10. Press the HANG UP key to exit the Phone Book.

## Call Log

The 6012 will store records of your calls. It records missed calls, received calls, and dialed calls. Each of these records can be dialed, stored to the phone book or deleted.

### Reviewing Call Records

1. Press MENU. PHONEBOOK is displayed.
2. Press CID/UP. CALL LOG is displayed.
3. Press MENU. MISSED CALL is displayed.
4. Use CID/UP or CID/DOWN to select either MISSED CALL, RECIEVED CALL, or DIALED CALL.
5. Press MENU. The first entry in the list is displayed.
6. Use CID/UP or CID/DOWN to review the call records.

### Dialing from the Call Log

1. Follow the procedure for reviewing call records above to display the desired record.
2. Press ANSWER or SPEAKER and the displayed number will be dialed.

### Storing a Call Log Entry to the Phone Book

1. Follow the procedure for reviewing call records above to display the desired record.
2. Press MENU. STORE RECORD is displayed.
3. Press MENU. INPUT NAME is displayed.
4. Use the keypad to enter the name. Use 0 for space. Use ESC/FLASH to delete a character.
5. Press MENU. INPUT NUMBER is displayed. The selected number is displayed at the bottom of the screen.
6. Use the keypad to make any changes needed to the number. Use ESC/FLASH to delete digits.
7. Press MENU. The unit will beep to confirm that the number is stored.
8. Press the HANG UP key to exit the Call Log.

## Deleting a Call Log Entry

1. Follow the procedure for reviewing call records above to display the desired record.
2. Press MENU. STORE RECORD is displayed.
3. Press CID/UP or CID/DOWN until DELETE RECORD is displayed.
4. Press MENU. The unit will beep to confirm the deletion.
5. Press the HANG UP key to exit the Call Log.

## Deleting All Call Log Entries

You can delete all the entries in any section of the Call Log.

1. Follow the procedure for reviewing call records above to display a record in the desired section.
2. Press MENU. STORE RECORD is displayed.
3. Press CID/UP or CID/DOWN until DELETE ALL is displayed.
4. Press MENU. CONFIRM is displayed.
5. Press MENU. The unit will beep to confirm the deletion. EMPTY is displayed.

## MAINTENANCE INFORMATION

Treat your telephone equipment with care for trouble-free performance. Avoid dropping the handset. Carefully place the handset in the base after use.

Avoid putting near heating appliances and devices that generate electrical noise (for example, motors and florescent lamps).

Clean your telephone equipment with a damp cloth. Stains may be removed with a mild soap. Do not use liquid or aerosol detergents or cleaning agents.

Do not expose to direct sunlight or moisture

Retain the original package in case you need to ship it at a later date.

## TELEPHONE SERVICE PROBLEMS

If you have any problems with your telephone service, determine if the problem is with your unit or the telephone company lines BEFORE CALLING THE TELEPHONE COMPANY. Be aware that the telephone company may charge you for a service call if the problem is caused by your telephone.

# TROUBLESHOOTING

## PHONE DOES NOT RING

1. Line cord is disconnected at telephone outlet or at telephone.
2. Phone is **OFF HOOK**. Make certain the phone is well seated in the base.

## NO DIAL TONE

Wire is disconnected at telephone or at wall jack. Test the telephone in a different wall jack. If it works, the first jack may be defective.

## BLANK SCREEN

Check if the adapter is connected properly.

## CALLERS ARE NOT DISPLAYED ON THE SCREEN

1. Verify that you have subscribed to the appropriate service (Caller ID and Call Waiting Caller ID) from your telephone company. If you only subscribed to Caller ID service the unit will not display call waiting caller ID information.
2. Check if your answering machine is set to answer before 2 rings.

## NO CALLER INFORMATION IS DISPLAYED WHEN HEARING THE CALL WAITING BEEP

Verify that you have subscribed to Call Waiting Caller ID service from your telephone company.

We encourage you to disconnect all the telephone cords and adapter; and then reinstall the unit step by step per this instruction manual before you ask for service.

# SAVE THESE INSTRUCTIONS

# TELEPHONE REPAIR

DO NOT ATTEMPT TO REPAIR THIS PRODUCT YOURSELF. Telephones manufactured by CORTELCO must be returned to us for repair. You can return your telephone to CORTELCO for repair or replacement in accordance with our LIMITED WARRANTY.

CORTELCO warrants THIS PRODUCT against defects in material and workmanship in accordance with our LIMITED WARRANTY. If your telephone is returned for repair, include a copy of your sales receipt containing the date-of-purchase. DO NOT INCLUDE THE ORIGINAL SALES RECEIPT.

If date-of-purchase is not included, the factory date printed on the label on the bottom of your telephone will be used as the date-of-purchase. The factory date allows six months for distribution and sale of this product. If you return your telephone for repair, the warranty period is not extended. The original date-of-purchase continues to apply to your warranty.

OUT-OF-WARRANTY REPAIR We will repair this product for a nominal fee after the LIMITED WARRANTY has expired if you send it to us in a complete and undamaged condition. The repaired unit will be shipped to you C.O.D., freight collect.

**RETURN-FOR-REPAIR PACKAGING If you are returning a unit to us for repair, package it carefully, preferably in the original carton. Be sure to include your return address, a copy of the sales receipt showing date-of-purchase, and a note describing the problem you have with your Telephone. Shipping must be prepaid. If the telephone is in warranty, it will be repaired or replaced, at our option, at no cost to you, and it will be returned shipping prepaid.**

Ship your telephone (shipping prepaid) to:

CORTELCO
REPAIR CENTER
1703 SAWYER ROAD
CORINTH, MS 38834

# FCC INFORMATION

**Part 68** is a Federal regulation which requires equipment to be tested and registered with the FCC prior to its connection to the network. This equipment complies with Part 68 of FCC rules. On the bottom of the telephone is a label that contains, among other information, the FCC Registration Number and the Ringer Equivalence Number (REN) for this equipment. You must, upon request, provide this information to your telephone company.

The **Ringer Equivalence Number**, which is used to determine the number of devices you may connect to your phone line, indicates the amount of power that your telephone draws from the telephone company line during ringing. If you have more than one telephone (or other terminal device) connected to the telephone company line, you should total the ringer equivalence numbers (REN s), and be sure that the total is not more than five. Your telephones may not ring if the total is more than five. Also, in some rural locations, your telephone may not ring if the REN total is more than three.

**RESTRICTIONS** You must not connect your telephone to coin-operated lines or party lines.

**INSTALLATION** This model telephone must be connected to the telephone company lines through a modular jack. The required USOC for the modular jack is RJ11C for desk mounting and RJ11W for wall mounting. The USOC number is printed on the label on the bottom of your telephone.

**HEARING-AID COMPATIBILITY** The handset on your telephone will work with magnetically-coupled hearing aids. You can use a hearing aid equipped with a T (Telephone) switch.

**IN CASE OF TROUBLE** If your telephone should cause problems on the telephone line, the telephone company can temporarily disconnect your service. The telephone company must then notify and allow you to correct the problem.

The telephone company may from time to time change its lines or equipment. They must notify you if planned changes will affect your telephone service, to allow you to take steps to prevent interruptions.

**Part 15** regulates the electromagnetic energy emitted by equipment to minimize interference to radio, television, and other wireless devices. This telephone complies with Part 15 of the FCC Rules. In the unlikely event that interference occurs, move the telephone and/or radio, television, etc. to increase the separation distance.

# LIMITED WARRANTY

If you purchased this product new in the U.S. or Puerto Rico, **CORTELCO** warrants it against defects in material and workmanship for a period of one (1) year from the date of original purchase. This warranty is in lieu of all other express warranties. During the warranty period, **CORTELCO** agrees to repair or, at its option, replace the defective product, or any part of it without charge for parts or labor. This is your exclusive remedy. This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, the affixing of any attachment not provided by **CORTELCO** with the product and loss of parts. The warranty is voided in the event any unauthorized person alters or repairs the unit.

Telephone companies use different types of equipment and offer various types of services to customers. **CORTELCO does not warrant that this product is compatible with the type of equipment of any particular phone company or the services provided by it**.

**CORTELCO** DISCLAIMS ANY IMPLIED WARRANTY, INCLUDING THE WARRANTY OF MERCHANTABILITY AND THE WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, AS OF THE DATE ONE YEAR FROM THE ORIGINAL PURCHASE OF THE PRODUCT. **CORTELCO** ASSUMES NO RESPONSIBILITY FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSION AND LIMITATION MAY NOT APPLY TO YOU.

If failure occurs and your telephone is in warranty, service shall be provided by returning it to **CORTELCO - Repair Center, 1703 Sawyer Road, Corinth, Mississippi 38834, shipping prepaid**. The product will be repaired or replaced if examination by us determines the product to be defective. Telephones received damaged as a result of shipping will require you to file a claim with the carrier.

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