

# **SY-7VMA-B Motherboard**

## **Quick Start Guide**

**Introduction**

**Hardware  
Installation**

**Quick BIOS  
Setup**

**SOYO Wizard The SOYO CI**

## **SY-7VMA-B Motherboard**

Socket 370 for Intel PIII & Celeron processors  
VIA PM133 AGP/PCI Motherboard  
66/100/133 MHz Front Side Bus supported  
ATX Form Factor

Copyright © 2001 by Soyo Computer Inc.

### **Trademarks:**

Soyo is the registered trademark of Soyo Computer Inc. All trademarks are the properties of their owners.

### **Product Rights:**

All names of the product and corporate mentioned in this publication are used for identification purposes only. The registered trademarks and copyrights belong to their respective companies.

### **Copyright Notice:**

All rights reserved. This manual has been copyrighted by Soyo Computer Inc. No part of this manual may be reproduced, transmitted, transcribed, translated into any other language, or stored in a retrieval system, in any form or by any means, such as by electronic, mechanical, magnetic, optical, chemical, manual or otherwise, without permission in writing from Soyo Computer Inc.

### **Disclaimer:**

Soyo Computer Inc. makes no representations or warranties regarding the contents of this manual. We reserve the right to amend the manual or revise the specifications of the product described in it from time to time without obligation to notify any person of such revision or amend. The information contained in this manual is provided to our customers for general use. Customers should be aware that the personal computer field is subject to many patents. All of our customers should ensure that their use of our products does not infringe upon any patents. It is the policy of Soyo Computer Inc. to respect the valid patent rights of third parties and not to infringe upon or to cause others to infringe upon such rights.

### **Restricted Rights Legend:**

Use, duplication, or disclosure by the Government is subject to restrictions set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at 252.277-7013.

### **About This Guide:**

This Quick Start Guide can help system manufacturers and end users in setting up and installing the Motherboard. Information in this guide has been carefully checked for reliability; however, to the correctness of the contents there is no guarantee given. The information in this document is subject to amend without notice.

For further information, please visit our **Web Site** on the Internet. The address is "<http://www.soyo.com.tw>".

**7VMA-B Serial - Version 1.1 - Edition: July 2001**

\* These specifications are subject to amend without notice

# 1 Introduction

Congratulations on your purchase of the **SY-7VMA-B** Motherboard. This *Quick Start Guide* illustrates the steps for installing and setting up your new Motherboard.

This guide provides all users with the basic steps of Motherboard setting and operation. For further information, please refer to the *SY-7VMA-B Motherboard Uses' Manual* that came with your Motherboard.

## Unpacking

When unpacking the Motherboard, check for the following items:

---

◆ The SY-7VMA-B PM133 AGP/PCI Motherboard

---

◆ The Quick Start Guide

---

◆ The Installation CD-ROM

---

◆ SOYO Bonus Pack CD-ROM

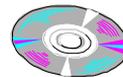
---

◆ One IDE Device ATA 66 Flat Cable

---

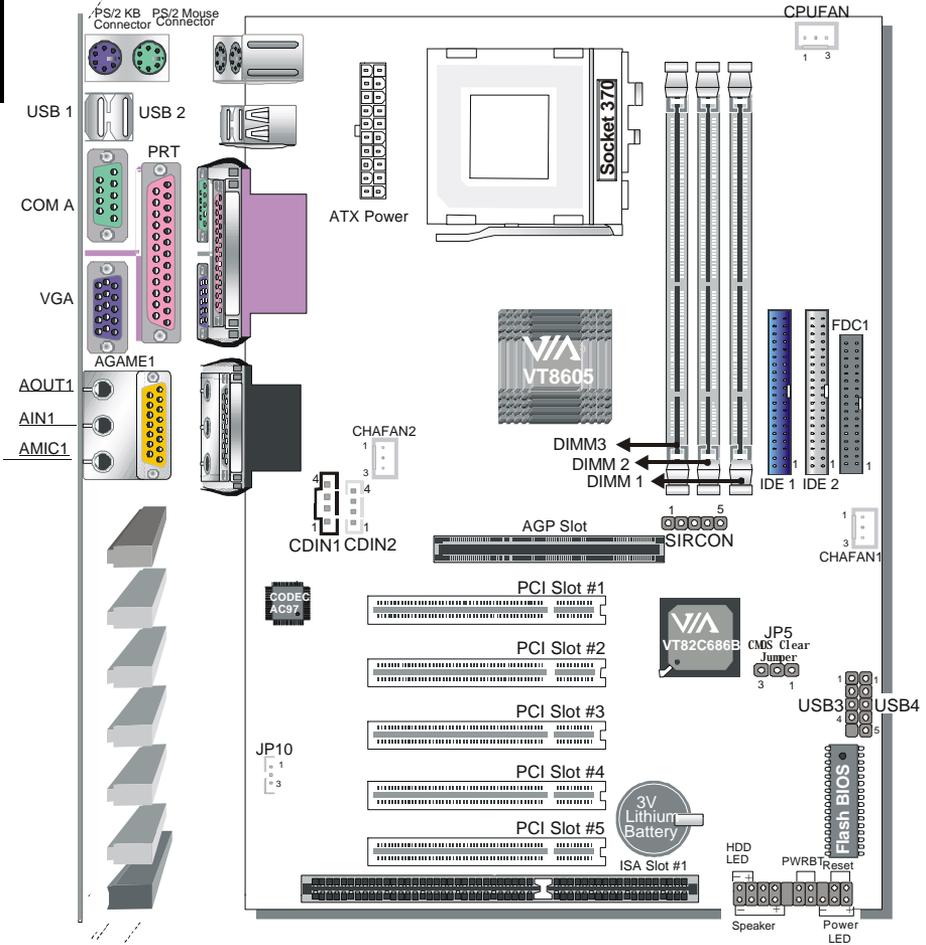
◆ One Floppy Disk Drive Flat Cable

---



# SY-7VMA-B Quick Start Guide

## SY-7VMA-B Motherboard Layout



## Key Features

- Supports Intel® processors
  - FSB 66MHz: Celeron™(400-700MHz)
  - FSB 100MHz: Pentium®III (500-850MHz)
  - FSB 133MHz: Pentium®III (533MHz-1.13GHz)
- Supports 66/100/133 MHz Front Side Bus Frequency
- Auto-detect CPU voltage
- Easy CPU settings in BIOS with the "SOYO COMBO Setup"
- PC99, ACPI
- Ultra DMA33/66/100 (ATA 33/66/100)
- Supports Wake-On-LAN (WOL)
- Power-on by modem and alarm
- Supports SOYO Wizard On Hand (WHO) Function
- Support onboard VGA
- Supports onboard hardware monitoring
- Supports suspend to RAM (STR)
- Supports 5 sets of voltage monitoring
- Supports multiple-boot function
- 5 x 32-bit bus master PCI slots
- 1 x 16-bit ISA slot.
- 1 x 32-bit AGP slot
- 4 x USB ports onboard
- ATX power connector
- RTC hardware to handle Y2K Century Rollover

# 2 Installation



To avoid damage to your Motherboard, please follow these simple rules while handling this equipment:

- Before handling the Motherboard, ground yourself by touching on to an unpainted portion of the system's metal chassis.
- Remove the Motherboard from its anti-static packaging. Hold the motherboard by the edges and avoid touching its components.
- Check the Motherboard for damage. If any chip appears to be loose, press carefully to seat it firmly in its socket.

Follow the directions in this section which is designed to guide you through a quick and correct method to install your new **SY-7VMA-B** Motherboard. For detailed information, please refer to the *SY-7VMA-B Motherboard User's Manual and Technical Reference* online manual on the CD-ROM package that came with your Motherboard.

Gather and prepare all necessary components to complete the installation successfully:

- ◆ Socket370 processor with built-in CPU cooling fan (boxed type)
- ◆ SDRAM module(s)
- ◆ Computer case with adequate power supply unit
- ◆ Monitor
- ◆ PS/2 Keyboard
- ◆ Pointing Device (PS/2 Mouse)
- ◆ Speaker(s) (optional)
- ◆ Disk Drives: HDD, CD-ROM, Floppy drive ...
- ◆ External Peripherals: Printer, Plotter, and Modem (optional)
- ◆ Internal Peripherals: Modem and LAN cards (optional)

**Note:** 1. If you want to use an external speaker connected to "Line-out" port, please make sure to use an "amplified speaker" that can generate proper output sound volume.

## Install the Motherboard

To perform the installation of your new **SY-7VMA-B** Motherboard, follow the steps below:

### Step 1. CPU Installation

Mark your CPU Frequency: **Record the working frequency of your CPU that should be clearly marked on the CPU cover.**

#### FSB 66MHz

<input type="checkbox"/> 400MHz (66x6.0)	<input type="checkbox"/> 466MHz (66x7.0)	<input type="checkbox"/> 533MHz (66x8.0)	<input type="checkbox"/> 600MHz (66x9.0)	<input type="checkbox"/> 667MHz (66x10.0)
<input type="checkbox"/> 433MHz (66x6.5)	<input type="checkbox"/> 500MHz (66x7.5)	<input type="checkbox"/> 566MHz (66x8.5)	<input type="checkbox"/> 633MHz (66x9.5)	<input type="checkbox"/> 700MHz (66x10.5)

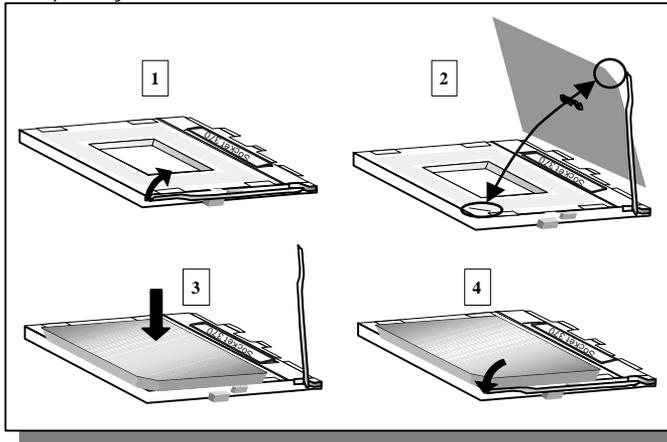
#### FSB 100MHz

<input type="checkbox"/> 500MHz (100x5.0)	<input type="checkbox"/> 600MHz (100x6.0)	<input type="checkbox"/> 700MHz (100x7.0)	<input type="checkbox"/> 800MHz (100x8.0)
<input type="checkbox"/> 550MHz (100x5.5)	<input type="checkbox"/> 650MHz (100x6.5)	<input type="checkbox"/> 750MHz (100x7.5)	<input type="checkbox"/> 850MHz (100x8.5)

#### FSB 133MHz

<input type="checkbox"/> 533MHz (133x4.0)	<input type="checkbox"/> 667MHz (133x5.0)	<input type="checkbox"/> 800MHz (133x6.0)	<input type="checkbox"/> 933MHz (133x7.0)	<input type="checkbox"/> 1.13GHz (133x8.5)
<input type="checkbox"/> 600MHz (133x4.5)	<input type="checkbox"/> 733MHz (133x5.5)	<input type="checkbox"/> 866MHz (133x6.5)	<input type="checkbox"/> 1000MHz (133x7.5)	

**CPU Mount Procedure:** To mount the Coppermine™ processor that you have purchased separately, follow these instructions.



1. Lift the socket handle up to a vertical position.
2. Align the blunt edge of the CPU with the matching pinhole edge on the socket.
3. Seat the processor in the socket completely and without forcing.
4. Then close the socket handle to secure the CPU in place.



Remember to connect the CPU Cooling Fan to the appropriate power connector on the Motherboard. *The fan is a key component that stabilizes the system. It prevents the equipment from overheating and prolongs the life of your CPU.*

## SY-7VMA-B Quick Start Guide

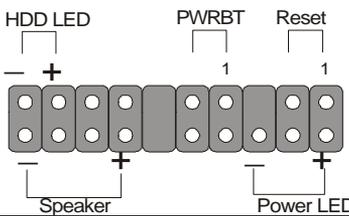
### Step 2. Connections to the Motherboard

This section tells how to connect internal peripherals and the power supply to the Motherboard.

The internal peripherals consist of IDE devices (HDD, CD-ROM), Floppy Disk Drive, Chassis Fan, Front Panel Devices (Internal Speaker, Reset Button and IDE LED Switch.), Wake-On-LAN card, VGA card, Sound Card, and other devices.

For more details on connecting internal and external peripherals to your new SY-7VMA-B Motherboard, please refer to *SY-7VMA-B Motherboard User's Manual and Technical Reference* online manual on the CD-ROM.

### Connectors and Plug-ins

Wake-On-LAN Header: JP10				Standard IrDA (Infrared Device Header): SIRCON					
Pin1	Pin2	Pin3		Pin1	Pin2	Pin3	Pin4	Pin5	
5V-SB	GND	MP_Wakeup		VCC	None	IRRX	GND	IRTX	
USB3				USB4					
Pin1	Pin2	Pin3	Pin4	Pin6	Pin7	Pin8	Pin9	Pin10	
Power	Data(-)	Data(+)	GND	Power	Data(-)	Data(+)	GND	None	
CPU Cooling Fan: CPUFAN			Chassis Fan: CHAFAN1			Chassis Fan: CHAFAN2			
Pin1	Pin2	Pin3	Pin1	Pin2	Pin3	Pin1	Pin2	Pin3	
GND	12V	SENSOR	GND	12V	SENSOR	GND	12V	None	
CD-IN: CDIN1 / CDIN2						Pin1	Pin2	Pin3	Pin4
Connect the CD Line-in cord from the CD-ROM device to the matching connector CDIN						CDIN1	L	G	R
						CDIN2	G	L	R
				Power LED <sub>i</sub>					
Pin1		Pin2		Pin3					
5V		NC		GND					
Speaker									
Pin1		Pin2		Pin3		Pin4			
5V		NC		NC		Speaker out			
HDD LED		PWRBT		RESET					
Pin1		Pin2		Pin1		Pin2			
LED Anode		LED Cathode		Power On/Off		GND		Control PIN	
ATX Power On/Off: PWRBT									
Connect your power switch to this header (momentary switch type).									
<b>To turn off the system, press this switch and hold down for longer than 4 seconds.</b>									
ATX Power Supply: ATX PW									
Attach the ATX Power cable to this connector. (This motherboard requires an ATX power supply, an AT power supply can NOT be used.)									
When using the Power-On by PS/2 Keyboard function, please make sure the ATX power supply is able to provide at least 720mA on the 5V Standby lead (5VSB) in order to meet the standard ATX specifications.									

; **Note:** The Power LED is connected to the Voltage that feeds the DIMM sockets.  
Therefore the following table applies:

	Suspend to RAM	Normal Operation	Power Off
Power LED	Blinking	ON	OFF

### Step 3. Configure Memory

Your board comes with three DIMM sockets, providing support for up to 1.5GB of main memory using unbuffered and registered DIMM modules from 8MB to 512MB. On this motherboard, DRAM speed can be set independent from the CPU front side bus speed. Depending on the DRAM clock speed setting in the BIOS setup, appropriate memory modules must be used. For 66MHz DRAM speed, use PC66 memory; for 100MHz DRAM speed, use PC100 memory; for 133MHz DRAM speed, use PC133 memory.

#### Memory Configuration Table

Number of Memory Modules	DIMM 1	DIMM 2	DIMM 3
RAM Type	SDRAM / VCM SDRAM		
Memory Module Size (MB)	8/16/32/64/128/256/512 MB		
<b>Note: Always install memory modules in the order prescribed in this table.</b>			

#### CMOS Clear (JP5)

In some cases the CMOS memory may contain wrong data, follow the steps below to clear the CMOS memory.

1. Clear the CMOS memory by momentarily shorting pin 2-3 on jumper JP5. This jumper can be easily identified by its white colored cap.
2. Then put the jumper back to 1-2 to allow writing new of data into the CMOS memory.

CMOS Clearing	Clear CMOS Data	Retain CMOS Data
JP5 Setting	<p>Short pin 2-3 for at least 5 seconds to clear the CMOS</p> 	<p>Short pin 1-2 to retain new settings</p> 
<i>Note: You must unplug the ATX power cable from the ATX power connector when performing the CMOS Clear operation.</i>		

# 3 Quick BIOS Setup

This Motherboard does not require any hardware jumpers to set the CPU operating frequency. Instead, CPU settings are software configurable through the BIOS [SOYO COMBO Feature]. The [SOYO COMBO Feature] menu combines the main parameters that you need to configure your system. They are all in one menu to enable a quick setup in BIOS.

After completion of hardware installation, turn the power switch on, then press the <DEL> key while the system diagnostic is checking to enter the Award BIOS Setup program. The CMOS SETUP UTILITY will be displayed on screen. Then follow these steps to configure the CPU settings.

**Step 1.** Select [Standard CMOS Features]

Set [Date/Time] and [Floppy drive type], then set [Hard Disk Type] to "Auto".

**Step 2.** Select [Load Optimized Defaults]

Select the "Load Optimized Defaults" menu and type "Y" at the prompt to load the BIOS optimal setup.

**Step 3.** Select [Soyo Combo Feature]

Move the cursor to the **[CPU Host/PCI Clock]**, select the Automatic, and move the cursor to the **[CPU Ratio]**, field the your CPU Ratio.

**Step 4.** Select [SAVE & EXIT SETUP]

Press <Enter> to save the new configuration to the CMOS memory, and continue with the boot sequence.

## 4 The SOYO CD

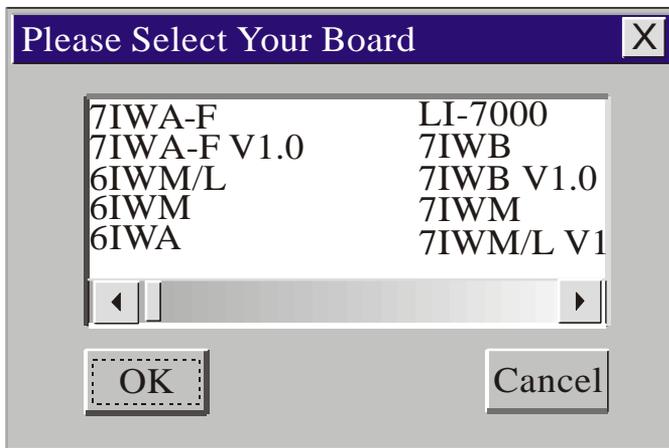


**The SOYO-CD will NOT autorun if you use it on an Operating System other than Windows 98/98SE/ME.**

Your SY-7VMA-B Motherboard comes with a CD-ROM labeled "SOYO CD." The SOYO CD contains (1) the user's manual file for your new Motherboard, (2) the drivers software available for installation, and (3) a database in HTML format with information on SOYO Motherboards and other products.

**Step 1.** Insert the SOYO CD into the CD-ROM drive

If you use Windows 2000 or NT, the SOYO-CD will not detect your motherboard type. In that case the following dialog will pop up, please choose your motherboard and press OK. Now the SOYO-CD Start Up Menu will be shown.

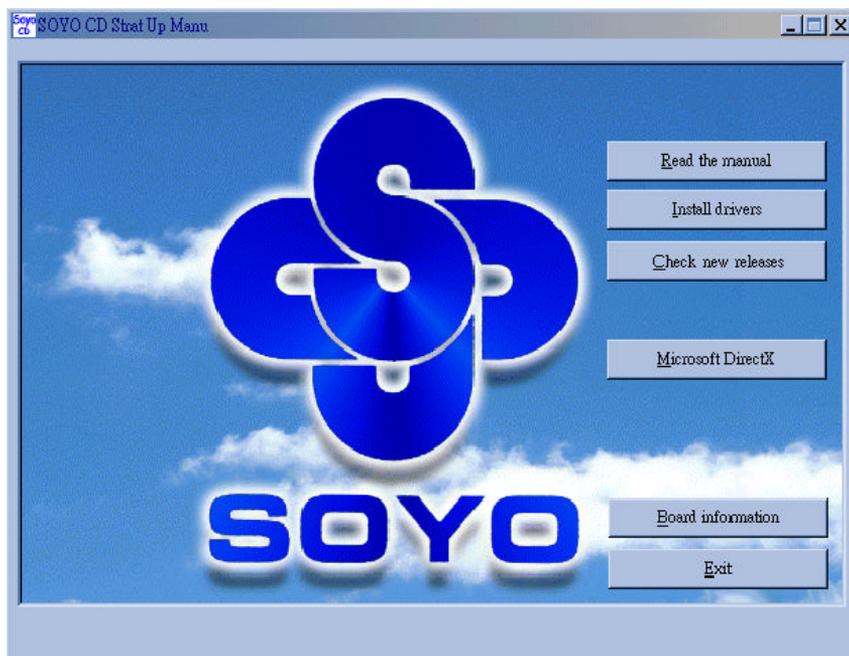


**(SOYO CD Start Up Program Menu)**

If you use Windows 95/98/ME, the SOYO CD Start Up Program automatically detects which SOYO Motherboard you own and displays the corresponding model name.

## SY-7VMA-B Quick Start Guide

---



The SOYO CD

The user's manual files included on the SOYO CD are in PDF (Postscript Document) format. In order to read a PDF file, the appropriate Acrobat Reader software must be installed in your system.

**Note:** The Start Up program automatically detects if the Acrobat Reader utility is already present in your system, and otherwise prompts you on whether or not you want to install it. You must install the Acrobat Reader utility to be able to read the user's manual file. Follow the instructions on your screen during installation, then once the installation is completed, restart your system and re-run the SOYO CD.

### **Step 2.** Install Drivers and Utilities

Click the **Install Drivers** button to display the list of drivers software that can be installed with your Motherboard. The Start Up program displays the drivers available for the particular model of Motherboard you own. We recommend that you only install those drivers.



(Driver Installation Menu)

### A short description of all available drivers follows:

#### ➤ **VIA 4in1 Driver Package**

VIA 4 In 1 driver includes four system drivers to improve the performance and maintain the stability of systems using VIA chipsets. These four drivers are: VIA Registry (INF) Driver, VIA AGP VxD driver, VIA ATAPI Vendor Support Driver and VIA PCI IRQ Miniport Driver. For Windows NT users, the VIA IDE Bus Mastering driver is the only driver to be installed in your system.

A description of 4 drivers follows:

##### — **Bus Master PCI IDE Driver**

The ATAPI IDE driver enables the performance enhancing bus mastering functions on ATA-capable Hard Disk Drives and ensures IDE device compatibility.

##### — **AGP VxD Driver**

VIA AGP VxD Driver is to be installed if you are using an AGP VGA device. VIAGART.VXD will provide service routines to your VGA driver and interface directly to hardware, providing fast graphical access.

##### — **VIA Chipset Functions Registry**

VIA Registry (INF) Driver is to be installed under Windows. The driver will enable the VIA Power Management function.

##### — **IRQ remapping utility (This driver is installed automatically)**

VIA PCI IRQ Miniport Driver is to be installed under Windows 98 only, it sets the system's PCI IRQ routing sequence.

#### ➤ **VIA S3 Savage Display Driver for Win 9x**

In order to be able to make use of the integrated VGA function in your VIA S3 chipset, you will need to install this driver first. For Win 9x only.

## **SY-7VMA-B Quick Start Guide**

---

### ➤ **VIA S3 Savage Display Driver for Win 2000**

In order to be able to make use of the integrated VGA function in your VIA S3 chipset, you will need to install this driver first. For Win 2000 only.

### ➤ **VIA S3 Savage Display Driver for Win NT**

In order to be able to make use of the integrated VGA function in your VIA S3 chipset, you will need to install this driver first. For Win NT only.

### ➤ **VIA Ac97 Codec Driver for Win 9x/98ME/NT/2000**

You have to install the drivers before installing any application for the Ac97 codec.

### ➤ **VIA hardware monitor for Win 9x/98ME**

Your motherboard comes with a hardware monitoring IC. By installing this utility Temperature, Fan speed and Voltages can be monitored. It is also possible to set alarms when current system values exceed or fall below pre-set values.

### ➤ **7VMA-B Wizard on Hand for (Win 95/98)**

Select this Item and click OK to start up the **7VMA-B Wizard on Hand** screen. Follow the instructions on the screen to install the utility and/or application programs you need. (refer detail instructions on page 15)

Select which driver you want to install and click **OK**, or click **Cancel** to abort the driver installation and return to the main menu.

**Note:** Once you have selected a driver, the system will automatically exit the SOYO CD to begin the driver installation program. When the installation is complete, most drivers require to restart your system before they can become active.

### **Step 3. Check the Latest Releases**

Click the 'Check the latest Releases' button to go the SOYO Website to automatically find the latest BIOS, manual and driver releases for your motherboard. This button will only work if your computer is connected to the internet through a network or modem connection. Make sure to get your modem connection up before clicking this button.

(\* Internet Explorer is a Microsoft Trademark)

## 5 SOYO Wizard on Hand Utility

With SOYO's Wizard on Hand using the Clock Racer utility, now user can overclock the CPU without entering the CMOS setup. The Clock Racer Utility also provides a user friendly interface for first time overclockers.

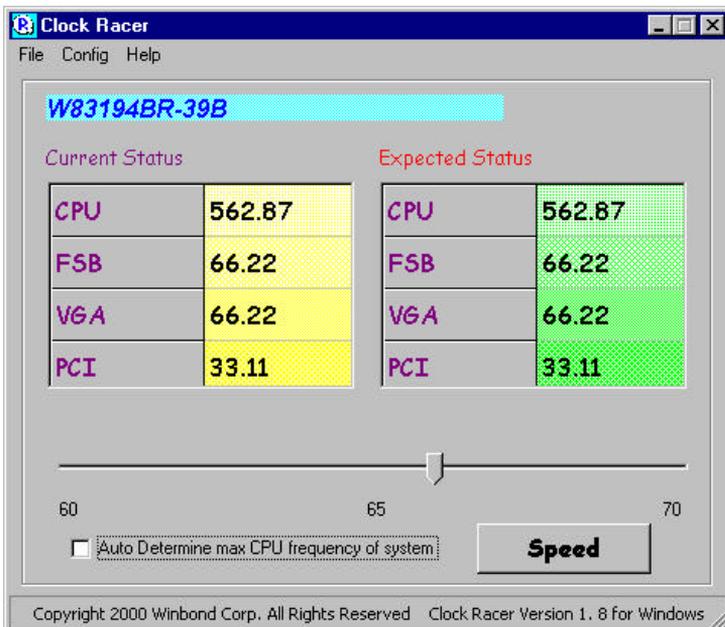


*Note: The CPU Host/PCI Clock settings on the CMOS setup should be set to "Automatic".*



*Warning: SOYO will not be responsible for any damage done to the CPU due to overclocking.*

*The system might become unstable overclocked, if this happens, please shutdown the system.*



SOYO Wizard  
on Hand  
Utility

- **Current Status (MHz)**  
Display the current speed settings of your system.
- **Expected Status (MHz)**  
Display the proposed changes in your system.

## SY-7VMA-B Quick Start Guide

### ➤ Auto determine max. frequency of the system

The utility will help you determine the maximum allowable speed of the system, it will increment in 0.4MHz (depending on the setting you have set) until your system reaches the maximum allowable speed, then the system will freeze and after 10sec system will reboot.



**Note: sometimes the system fails to restart, this is due to the maximum overclocked speed reached is not stable for the system. Please restart the system by pushing the reset or power button.**

### ➤ Manual Mode

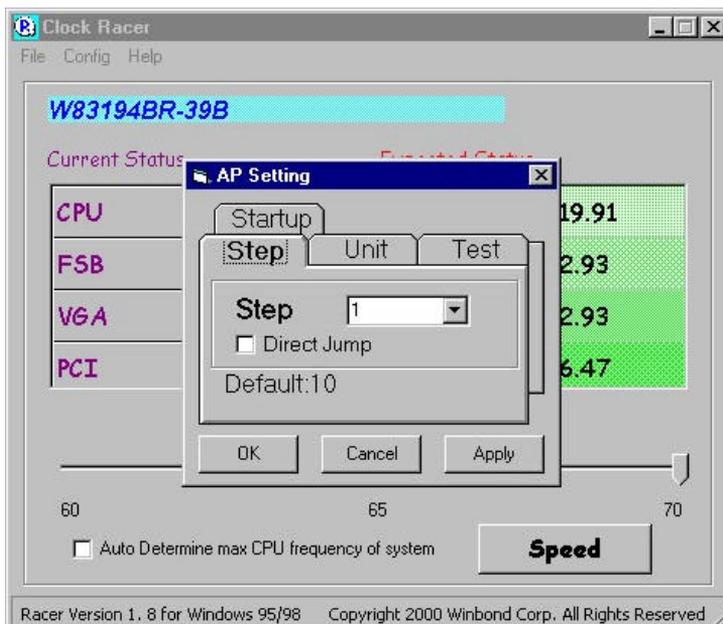
Adjust the FSB speed manually by moving the bar and then click the "speed" icon. It is recommended to increment the FSB little by little.

### ➤ Save

Save the current speed as Optimal speed

### ➤ Load

Load the saved optimal speed value to the system



➤ **Step**

This sets the value (in Mhz) to increment when using "Auto determine max. frequency of the system", the value of 1 is 0.4 MHz, so if you have set the step to to 3, the system will increment 1.2 MHz at a time.

➤ **Direct Jump**

If enabled, the system will increment 4 MHz at a time.

➤ **Unit**

i **XFSB**

Overclocking the system by changing the FSB frequency, these are for users who have some knowledge in overclocking.

i **XCPU**

Overclocking the system by directly changing the CPU frequency to the desired speed.

This is for users who are not familiar with the ratio of the CPU.

➤ **Test**

**# of testing**

set the number of time the utility will test the system after overclocking. This setting is only valid when using "Auto determine max. frequency of the system"

**# of globe**

set the number of display windows while the utility is testing the overclocked system. This setting is only valid when using "Auto determine max. frequency of the system"

➤ **Startup**

Load the saved overclocked FSB setting on the system during startup.

### **Quick Trouble shoot tips**

#### **Video (no display) related issues**

**I built a new computer system using a Soyo board and nothing happens when turning it on, no video and no beeps from the PC speaker. What is happening and how can it be fixed?**

No screen and no beeps mean that your CPU and motherboard do not work at all. It could be that the CPU is not seated correctly or that a component on the M/B is grounded (shorted) with the case. Also make sure to check the voltage setting switch (110V/220V) on the back of the power supply. To isolate the problem do the following:

1. Press and hold down on the “Ins” (insert) key while turning on the computer until you get video. If you do not get video then,
2. Double-check jumpers setting on you motherboard and remove all add-on cards, unplug all hard-disk and floppy-disk drive cables and see if you can hear some beeps. If you still do not get any beeps, then try putting the motherboard on the table (to isolate it from the case) with the CPU and speaker only, and give it one more try.

**I hear a series of beeps and I do not get anything from my monitor. What could be wrong?**

The following lists some basic beep codes and their possible meanings:

- One long beep and 3 very short beeps - The video card is not detected by the motherboard. Please re-seat your video card. If you are using an AGP card, please push your AGP card down real hard. You may have to push VERY hard without the AGP card mounting screw. Make sure not to insert the card the other way around.
- Continuous beeps – One or more of the memory modules is not seated correctly in its socket.

**My PCI VGA card works fine with my system, but when I put in a new AGP card, it does not give me any video. Is my AGP slot bad?**

This is a common problem with AGP video cards. The reason is that your AGP card did not get seated into the AGP slot fully and firmly. Please push your AGP card down into the socket real hard, it should snap twice. You may have to unscrew the AGP card to allow the card to go further down. Do take care not to damage the card by using too much force.

### **I get distorted video my AGP card right after I save my bios. Why is that?**

The cause is likely that your AGP card is not running at the correct bus speed. To fix this, please clear the CMOS via JP5 and if it still does not work, please upgrade your motherboard bios to the latest version.

## **BIOS Issues**

### **Where can I find the BIOS revision of my mainboard?**

It will be displayed on the up-left corner on the screen during boot-up. It will show as your board type followed by the revision number, such as 5EH\_2CA1 (meaning revision 2CA1 for the SY-5EH board) or 6BA+ IV\_2AA2 which means SY-6BA+ IV motherboard with 2AA2 bios.

### **Where can I find the latest BIOS of my motherboard?**

Please go to the technical support page of one of the SOYO websites (Taiwan: [www.soyo.com.tw](http://www.soyo.com.tw)), and look up your motherboard to find the latest BIOS revision.

## **Hard disk, floppy drive, CD-ROM etc**

### **When I boot up my new computer I got "floppy boot failure" and the LED on the floppy stays on**

Make sure the red wire of floppy ribbon cable goes to Pin1 on the floppy drive side (don't trust the "key lock" or "notch") and use the end-connector of the cable (don't use middle one).

## **Modem issues**

### **I get an "I/O Conflict" message when I turn on my system and I can not get my modem to work**

What you need to do is to disable 'COM2' (or UART2 or serial port 2) in the bios under integrated peripheral setup.

### **I have installed my modem drivers several times and I still cannot get my modem to work. Why?**

If you are sure that the modem driver has been installed correctly, then you need to install the VIA 4 in 1 driver from the SOYO CD, this is because Windows does not properly recognize relatively new chipsets.

## **Audio Issues**

### **I do not get any sound from my sound card. What could be wrong?**

Please make sure the speaker is connected to the speaker out port on your sound card.

## **SY-7VMA-B Quick Start Guide**

---

**In Device Manager, I keep getting yellow exclamation signs on my sound port even though I have installed my sound driver several times and I could not get my sound card to work. What is wrong?**

It is likely that you did not have the correct driver installed. If you are sure that the correct sound driver has been installed, then please install the 'VIA 4 in 1' driver for the motherboard.

**The sound is working in my system, but when I play CD music from the CD-ROM, I do not get any sound. What is wrong?**

This is because the 3-wire audio cable from the CD-ROM to the sound card is not connected or it is loose.

**The sound from my sound card is distorted when Windows starts. What is wrong?**

First, if you are using an ISA sound card, please make sure the IRQ needed for the sound card is set to 'Legacy ISA' in the bios. In other words, if your ISA sound card takes IRQ5, then set IRQ5 to 'Legacy ISA'. Next, install the 'VIA 4 in 1' driver for the motherboard.

**The sound and everything else works fine except that the recorder and microphone do not work. What is wrong?**

This is because the recorder and microphone in the Windows are not enabled. Please go to sound properties and enable them.

### **Lock up (freeze)**

**When I boot up my system, everything works fine. It sees my CPU and memory, detects my hard drive, floppy drive and CD-ROM but locks up at "Verify DMI pool data... ", and it won't go any further. What should I do?**

Please clear the CMOS via JP5 then choose 'load optimized default' in the bios and save the bios and exit. Next, unplug all other add-on cards except the video card and floppy drive controller, and see if it can boot from floppy. Then put back the peripherals one by one to identify which one causes the lockup.

**I can not get my board to run properly.**

Please make sure you have the latest bios and driver from the SOYO web site at:

<http://www.soyo.com>

### How to contact us:

- If you are interested in our products, please contact the SOYO sales department in the region you live.
- If you require Technical Assistance, please contact our Technical Support in the region you live.

SOYO prefers Email as communication medium, remember to *always add to the email the country that you live in.*

### TAIWAN

SOYO COMPUTER INC.

---

No. 21 Wu-Kung 5 Rd., Hsin Chuang  
City, Taipei Hsien, Taiwan, R.O.C

---

TEL: 886-2-22903300

FAX: 886-2-22983322

<http://www.soyo.com/>

Email: [info@mail.soyo.com](mailto:info@mail.soyo.com)

### JAPAN

SOYO COMPUTER

---

SOYO BLDG, 1-23-14, Hyakunincho,  
Shinjyuku-ku, Tokyo Japan 169-0073

---

TEL: 81-3-3368-2188

FAX: 81-3-3368-2199

<http://www.soyo.co.jp/>

Email: [support@soyo.co.jp](mailto:support@soyo.co.jp)

### USA

SOYO INC.

---

41484 Christy Street, Fremont, CA  
94538, USA

---

TEL: 1-510-226-7696

FAX: 1-510-226-9218

<http://www.soyousa.com/>

Email : [sales@soyousa.com](mailto:sales@soyousa.com)

### CHINA

GING MEI JEI LTD

---

Room 304, Phoenix Mansion, No. 165  
Haidian Road, Haidian District, Beijing  
100080, China

---

TEL: 86-10-6251-0089

FAX: 86-10-6251-0311

<http://www.soyo.com.cn/>

Email: [soyo@public.bat.net.cn](mailto:soyo@public.bat.net.cn)

### GM

SOYO Deutschland GmbH

---

(SAAT Technology GmbH)

---

August-Wilhelm-Kuhnholz-Str. 15  
D-26135 Oldenburg (Oldb), Germany

---

TEL: 49-441-209-100

FAX: 49-441-203-442

<http://www.soyo.de/>

Email: [sales@soyo.de](mailto:sales@soyo.de)

### KOREA

SOYO TECHNOLOGY CO., LTD.

---

3 rd, F1, Wonhyo Bldg, 46-1,  
Wonhyoro 3 Ga, yongsan Ku, Seoul  
Korea

---

TEL: 882-716-2850

FAX: 882-704-2619

<http://www.soyo.co.kr/>

Email: [soyo@soyo.co.kr](mailto:soyo@soyo.co.kr)

## **SY-7VMA-B Quick Start Guide**

---

### **Hong Kong**

Soyo (H.K.) Ltd.

5C, Big Star Centre, 8 Wang Kwong  
Road, Kowloon Bay, Kowloon, HK

TEL: 852-2710-9810

FAX: 852-2710-9078

<http://www.soyo.com.hk/>

Email: [soyo@hkstar.com](mailto:soyo@hkstar.com)



**Edition: July 2001**  
**Version 1.1**  
**SY-7VMA-B**  
**SERIAL**

